

Contact

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Top Skills

Network Architecture
Internet Services
IPTV

Certifications

CIT
AMBI HP6
CCIE Theory
CCNP
CCNA

Frank Muller

Architect at KPN

The Hague, South Holland, Netherlands

Experience

KPN

Architect

January 2012 - Present (11 years 2 months)

Architect on Home domain consisting of HE, RG and access for mid-long term. Responsible for outlook in future market solutions, adapting current product offerings, impact analysis on current technical processes and technical solutions.

Investigate migration scenarios and and keep track of road maps.

Always on mission to simplify processes and technical solutions.

KPN W&O Performance

Network Architect

February 2010 - December 2011 (1 year 11 months)

Architect-and Development team now integrated into KPN NSO (New Service Organisatie) handling the Telfort xDSL network infrastructure and services.

Now specialized into the Acces, RG, CPE and HE domains.

Strategical decisions about above mentioned domains. Selecting vendors, hardware, chipsets and maintaining correct lifecycle management synchronized with product demands from front offices.

Telfort

Network Architect

July 2007 - January 2010 (2 years 7 months)

After takeover of Tiscali ISP Netherlands by KPN. Infrastructure and employees are continued under Telfort brand expanding now also xDSL ISP.

Gradually integration of KPN infrastructure offering now 100% nation wide xDSL coverage.

Tiscali

Network Architect

March 2002 - June 2007 (5 years 4 months)

After takeover of BaByXL by tiscali, continued previous work and same network infrastructure for use of Tiscali Netherlands ISP. Proposition in the market further expanded with addition of higher network speeds , Qos introductions, VOIP platform and wider national coverage.

Introductions of newer technologies for consumer market like ADSL2+, MultiPC via NAT, WiFi, VOIP,etc.

BaByXL BV

Network Architect

August 2000 - February 2002 (1 year 7 months)

Early joiner of start-up company designated to be the first in the market building a nation wide full featured xDSL network in the co-location rooms of the KPN incumbent.

Design-test-and implementation of a brand new xDSL network consisting of CPE, DSLAM access, aggregation-and core networks and complementing network monitoring/managment networks.

Also joined effort in build-and design of OSS/BSS systems and administration.

KPN Corporate Networks

Network Support Engineer and Developer

August 1997 - July 2000 (3 years)

Second line support for Field service Department.

Designing network solutions for companies varying from SOHO, small enterprise till nation wide enterprises.

Building POC and prepare designs for Field Service Department.

Remote troubleshooting network issues and handling bug/feature cases towards vendors.

Also handling consultancy orders.

Main vendors Cisco and 3COM, Motorola.

Gandalf Northern Europe

Service Support Engineer / Developer

January 1996 - July 1997 (1 year 7 months)

Hoofddorp

End2End Design-and Support Engineer for various network solutions like P2P connections between branch offices till turn-key solutions for centralized PSTN, ISDN, LL, aggregaton and office network communication.

Third line support for Gandalf product range for Northern Europe.

Ocassional other services like network issue investigation, performance report investigation and other kind of troubleshooting.

Getronics Service

Field Service Engineer

November 1990 - December 1995 (5 years 2 months)

Service, implementation and troubleshooting of network-and datacommunication technologies. WAN, LAN, Switching-and Packet oriented networks.

Setup and presenting explanation-and training courses for customers and other colleagues.
