

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE OFFICE OF THE UNDER SECRETARY OF COMMERCE
FOR INTELLECTUAL PROPERTY AND DIRECTOR OF THE
UNITED STATES PATENT AND TRADEMARK OFFICE

SERVICENOW, INC.,
Petitioner,

v.

INQUISIENT INC.,
Patent Owner.

IPR2023-01071 (Patent 7,979,468 B2)
IPR2023-01072 (Patent 8,219,585 B2)
IPR2023-01073 (Patent 8,224,855 B2)

Before KATHERINE K. VIDAL, *Under Secretary of Commerce for
Intellectual Property and Director of the United States Patent and
Trademark Office.*

ORDER

IPR2023-01071 (Patent 7,979,468 B2)
IPR2023-01072 (Patent 8,219,585 B2)
IPR2023-01073 (Patent 8,224,855 B2)

The Office received a request for Director Review of the Decision Denying Institution in each of the above-captioned cases. *See* IPR2023-01071, Paper 11; Ex. 3100; IPR2023-01072, Paper 10; Ex. 3100; IPR2023-01073, Paper 11; Ex. 3100. The requests were referred to me.

Upon consideration of the requests, it is:

ORDERED that the requests for Director Review are denied.

IPR2023-01071 (Patent 7,979,468 B2)
IPR2023-01072 (Patent 8,219,585 B2)
IPR2023-01073 (Patent 8,224,855 B2)

For PETITIONER:

James M. Glass
John T. McKee
Quincy Lu
Joshua Parzivand
QUINN EMANUEL URQUHART & SULLIVAN, LLP
jimglass@quinnemanuel.com
johnmckee@quinnemanuel.com
quincylu@quinnemanuel.com
joshuaparzivand@quinnemanuel.com

For PATENT OWNER:

Steven R. Katz
Andrew G. Pearson
Jason W. Wolff
FISH & RICHARDSON P.C.
katz@fr.com
pearson@fr.com
wolff@fr.com