From:	Jim Glass
To:	Director_PTABDecision_Review
Cc:	QE-ServiceNow-InQuisient-IPRs; IPR53604-0002IP1
Subject:	IPR2023-01073
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Attachments:	IPR2023-01073 Request for Director Review.pdf

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Dear Honorable Director Vidal,

I am lead counsel for Petitioner ServiceNow, Inc. in IPR2023-01073. As required by the *Revised Interim Director Review Process,* Petitioner notifies the Director that Petitioner has filed a Request for Director Review of the Board's decision not to institute. A courtesy copy is attached.

As explained more fully in the Request, the Board abused its discretion by denying institution on a basis that conflicts with its own claim construction and its own findings as to the prior art's express teachings of a claim limitation—teachings that the Patent Owner itself agreed were present in the prior art.

Petitioner respectfully requests that the decision be vacated, and this IPR instituted.

Respectfully submitted,

James Glass
Lead Counsel for Petitioner

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