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Paper 12
Date February 29, 2024

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE OFFICE OF THE UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

SERVICENOW, INC.,
Petitioner,

v.

INQUISIENT INC.,
Patent Owner.

IPR2023-01071 (Patent 7,979,468 B2)
IPR2023-01072 (Patent 8,219,585 B2)
IPR2023-01073 (Patent 8,224,855 B2)

Before KATHERINE K. VIDAL, *Under Secretary of Commerce for Intellectual Property and Director of the United States Patent and Trademark Office.*

ORDER

The Office received a request for Director Review of the Decision Denying Institution in each of the above-captioned cases. *See* IPR2023-01071, Paper 11; Ex. 3100; IPR2023-01072, Paper 10; Ex. 3100; IPR2023-01073, Paper 11; Ex. 3100. The requests were referred to me.

Upon consideration of the requests, it is:

ORDERED that the requests for Director Review are denied.

IPR2023-01071 (Patent 7,979,468 B2)
IPR2023-01072 (Patent 8,219,585 B2)
IPR2023-01073 (Patent 8,224,855 B2)

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