

Marysville, WA: One-Year Case Study

STATISTICS FOR MARYSVILLE, WA FIRE DEPARTMENT	Initial Data (Sept 2011)	Current Data (Sept 2012)	% Change	Notes
<u>FIRE AND LIFE SAFETY</u>				
% Compliance	20.0%	80.2%	401.0%	Compliance improved to over 80% in 1 year. Nearly all properties are compliant within 90 days of the due date.
% Systems with a Deficiency	50.0%	13.78%	-262.8%	Deficiencies have been identified and most are now repaired or are in the process of being repaired.
<u>DATABASE QUALITY</u>				
# of known properties with at least 1 system	209	298	142.6%	City records have been improved and now identify missing or unique buildings.
# of known systems	458	595	129.9%	The department is now aware of 140 new systems in their jurisdiction.
<u>MARKET IMPROVEMENT</u>				
# of licensed contractors in jurisdiction	25	133	532.0%	The number of contractors has skyrocketed and the city creates more revenue with increased city licenses.
Approximate number of systems being inspected	92	477	520.9%	The amount of work has quadrupled for contractors.
Number of known impaired systems	229	82	-179.3%	System tracking has been implemented. Every property owners has been notified.
ITM Revenue in the market available to service providers	\$ 27,480	\$ 115,679	421.0%	Service providers have an additional \$88,000/year of inspections and repairs.
<u>COMMUNICATION</u>				
% accuracy of a current contact list	10%	100%		Complete list of property owners and contractors contact information.
% of property owners communicated with each year	30%	100%		This statistic demonstrates a specific data point to insurance underwriters that ITM is being completed and monitored.
% of ITM service providers communicated with during a year (email, letter, phone, visit)	25%	100%		The dept teams with every service provider to implement ITM standards and grows their database.
<u>DEPARTMENTAL RESOURCES</u>				
FTE hours dedicated to ITM Compliance.	1352.0	520.0	-61.5%	The dept was able improve efficiency spending over 60% less resources.
\$\$ dedicated to ITM activities	\$ 59,000	\$ 21,000	-64.4%	\$38,000 per year is now used on other necessary portions of the fire budget.