



When chatbots meet RPA bots

Robotics



RPA meets chatbot

Automatically generate e-mail signature



00:04



vimeo

The chatbot collects all the information

arinti **ROBORANA**

Hello

User

Hi, at this moment you can only use me to create a new Cronos signature.

Bot at 1:19:13 p.m.

00:01



vimeo

4))

The chatbot collects all the information

arinti **ROBORANA**

Hello
User

Hi, at this moment you can only use me to create a new Cronos signature.

Bot

I want a new signature
User

What is your name?

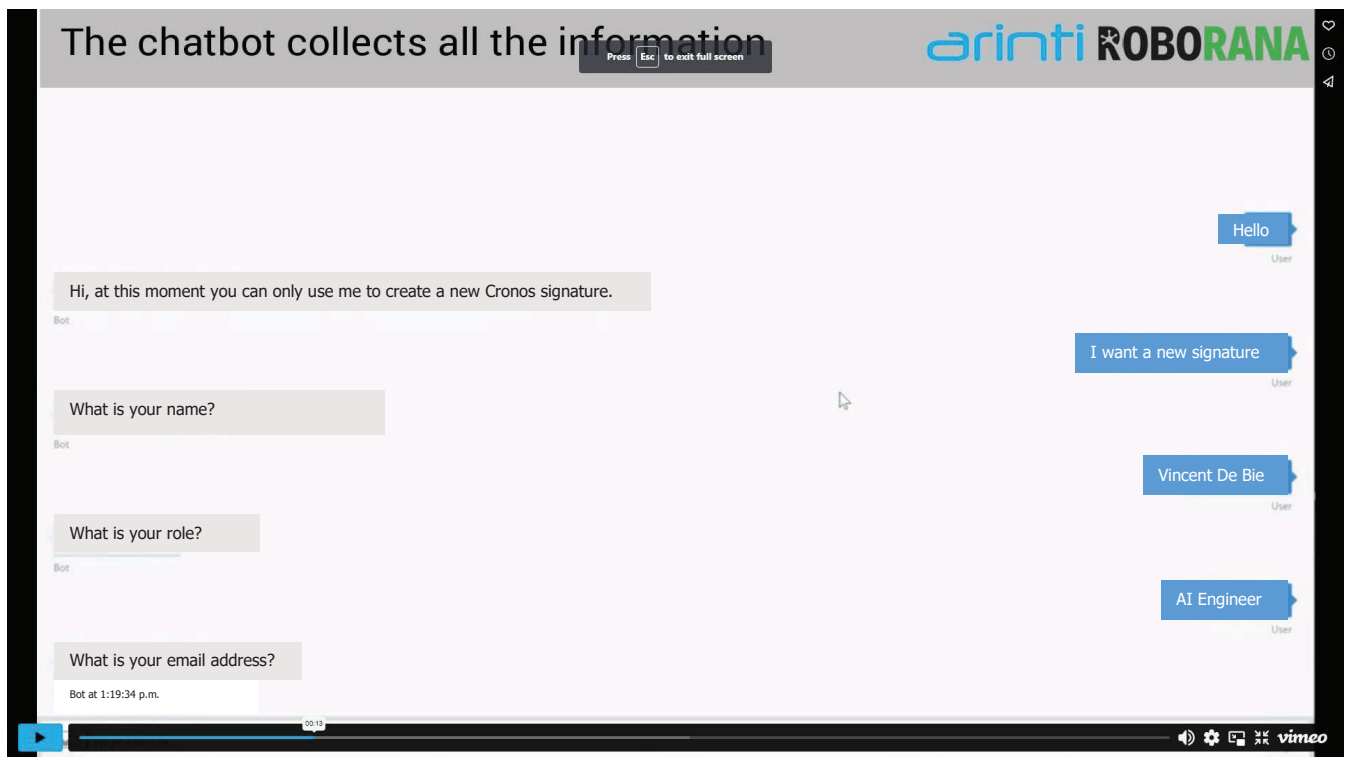
Bot at 1:19:23 p.m.



00:10



vimeo



The chatbot collects all the information

arinti **ROBORANA**

Hello

User

Hi, at this moment you can only use me to create a new Cronos signature.

Bot

I want a new signature

User

What is your name?

Bot

Vincent De Bie

User

What is your role?

Bot

AI Engineer

User

What is your email address?

Bot

vincent.debie@cronos.be

User

What is your cell phone number?

Bot at 1:19:44 p.m.

00:11

vimeo

The chatbot collects all the information

arinti **ROBORANA**

Bot

What is your role?

Bot

What is your email address?

Bot

What is your cell phone number?

Bot

Is the following information correct? Name: V ncent De Bie Role: AI Engineer Email: vincent.debie@cronos.be Cell no.: 04123456

Bot at 1:19:53 p.m.

User

Vincent De Bie

User

AI Engineer

User

vincent.debie@cronos.be

User

04123456

User

The chatbot collects all the information

arinti **ROBORANA**

Bot

What is your role?

Bot

What is your email address?

Bot

What is your cell phone number?

Bot

Is the fo lowing information correct? Name: Vincent De Bie Role: AI Engineer Email: vincent.debie@cronos.be Ce l no.: 04123456

Yes

No

Bot at 1:19:53 p.m.

00:21

Vincent De Bie

AI Engineer

vincent.debie@cronos.be

04123456

User

User

User

User

The chatbot collects all the information

arinti **ROBORANA**

What is your cell phone number?

Bot

04123456

User

Is the following information correct? Name: Vincent De Bie Role: AI Engineer Email: vincent.debie@cronos.be Cell no.: 04123456

Yes

No

Bot

No

User

What would you like to change?

Name

Role

Email

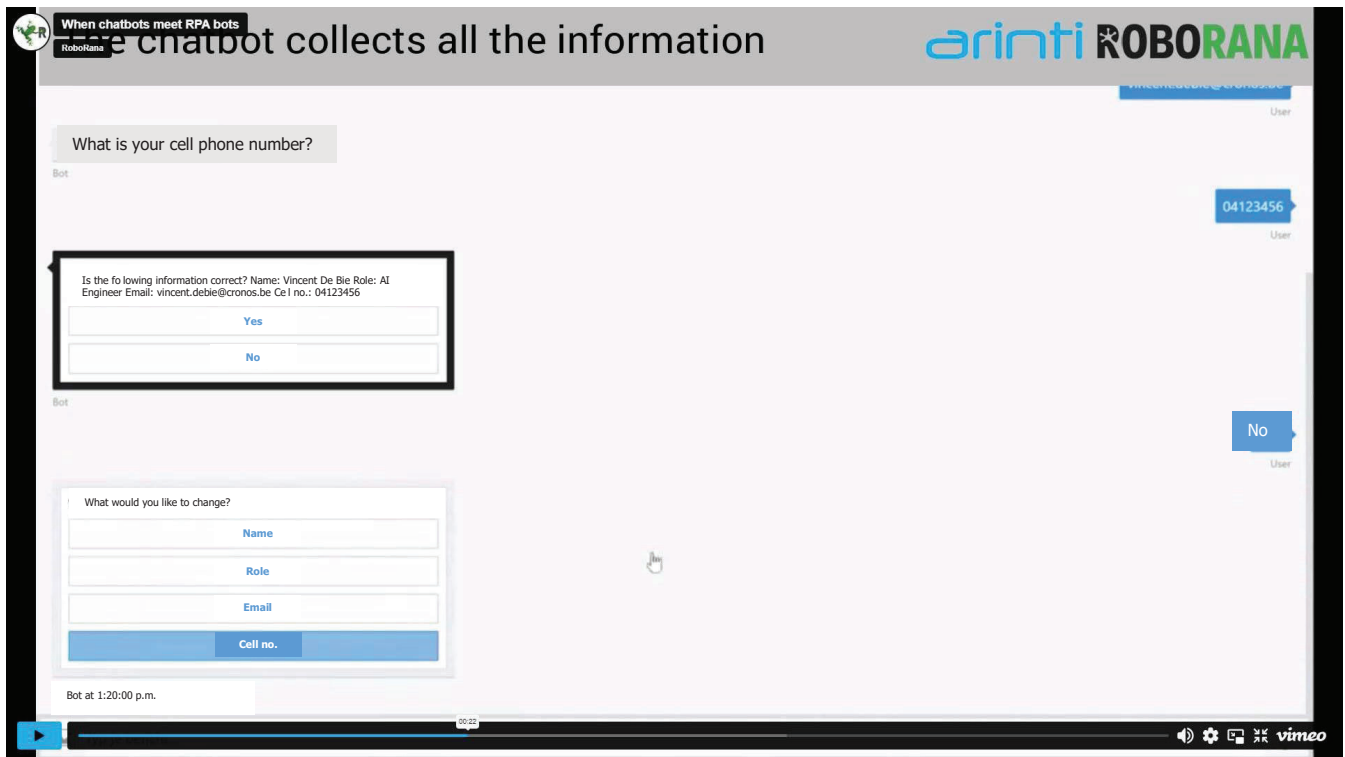
Cell no.

Bot at 1:20:00 p.m.

00:22

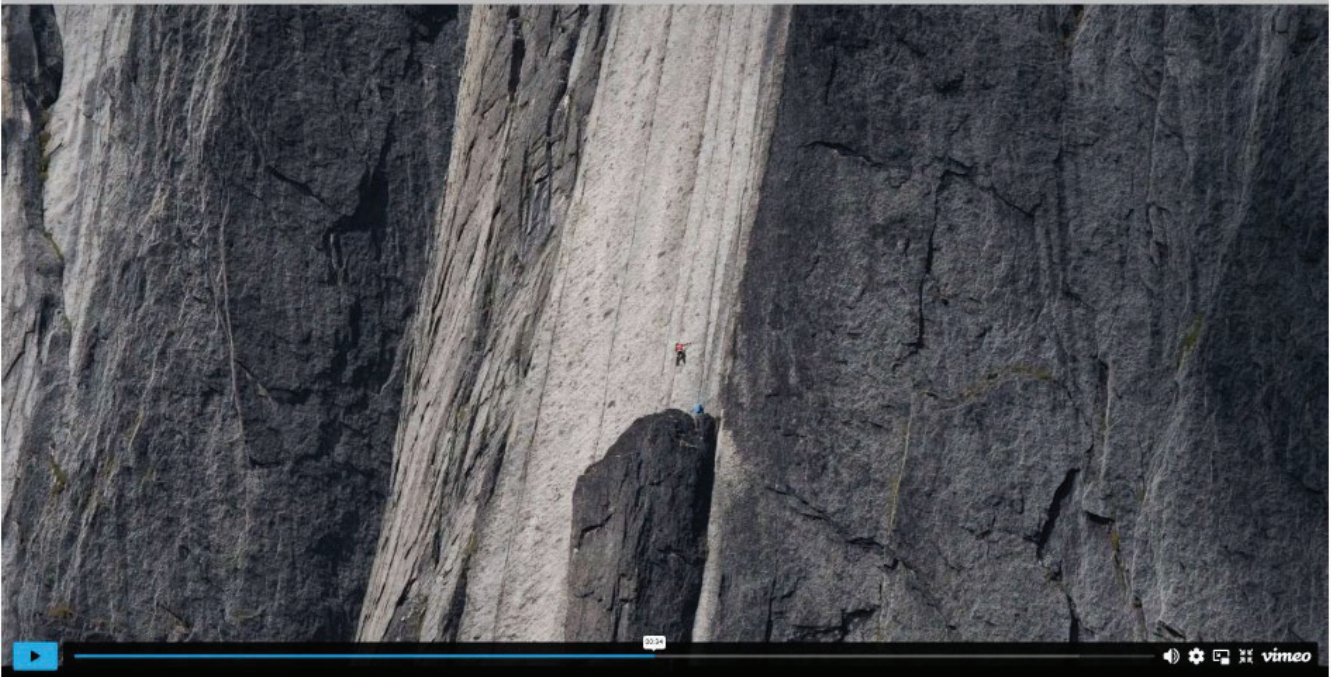


vimeo



The chatbot triggers the RPA bot

arinti **ROBORANA**



The RPA bot automatically opens browser and enters details



CRONOS EMAIL SIGNATURE GENERATOR

Entity	Cronos
Name	Vincent De Bie
Role	AI Engineer
Email	your email address
Phone	your telephone number (e.g. +32 3 123 45 67)
Mobile	your mobile number (e.g. +32 475 123 456)
Fax	your fax number (e.g. +32 3 123 45 67)

Social Media

Logo	Cronos logo
Link 1	Cronos recognised as 2016 Microsoft Country Partner of the Year

Text	Cronos recognised as 2016 Microsoft Country Partner of the Year
URI	http://www.cronos.be/news/cronos-recognized-2016-microsoft-cou

Preview



O

vimeo

The RPA bot automatically opens browser and enters details



CRONOS EMAIL SIGNATURE GENERATOR

Entity	Cronos
Name	Vincent De Bie
Role	AI Engineer
Email	vincent.debie@cronos.be
Phone	your telephone number (e.g. +32 3 123 45 67)
Mobile	0412345678
Fax	your fax number (e.g. +32 3 123 45 67)

► Social Media

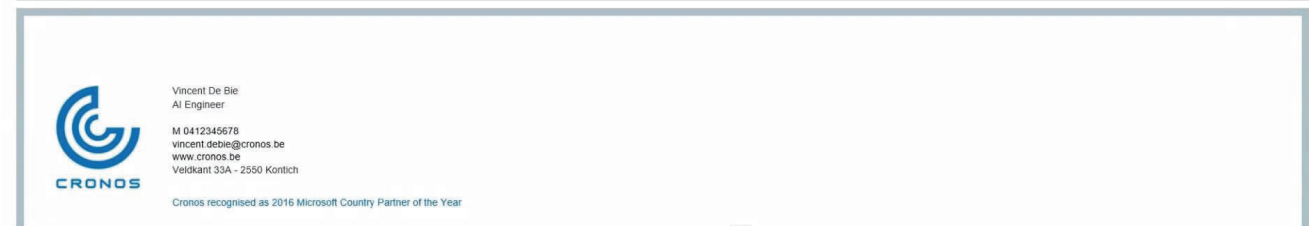


Links

Link 1

Text	Cronos recognised as 2016 Microsoft Country Partner of the Year
URI	http://www.cronos.be/news/cronos-recognized-2016-microsoft-cou

Preview



O

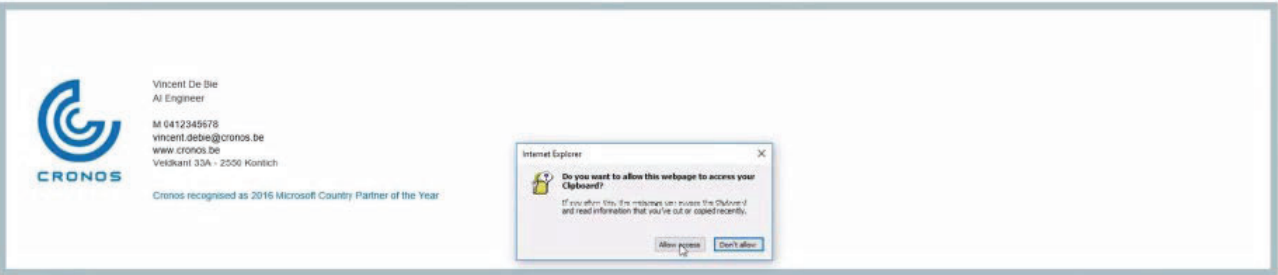
vimeo

The RPA bot automatically opens browser and enters details

arinti **ROBORANI**

Text: Cronos recognised as 2016 Microsoft Country Partner of the Year
url: <http://www.cronos.be/news/cronos-recognized-2016-microsoft-cou>

Preview



Copy to Clipboard

Watch Set-up for Outlook

Instructions

Fill in the form with your personal info. You only have to do this once*.
Select the logo of choice. Your email signature will be generated.
Press the "Copy to Clipboard" button to copy your signature.
Open Outlook and open the email Preferences/ signature panel in the Outlook menu.
(Press the "Watch Set-up for Outlook" button for instructions).

*To return to the email signature generator, you can bookmark the url of this page.
Your contact details will be prefilled.

00:40

vimeo

The RPA bot automatically copies the signature to Word file

arinti **ROBORANI**



Text
uri
Cronos recognised as 2016 Microsoft Country Partner of the Year
<http://www.cronos.be/news/cronos-recognized-2016-microsoft-cou>

Preview



Copy to Clipboard

Watch Set-up for Outlook

Instructions

Fill in the form with your personal info. You only have to do this once*.
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(Press the "Watch Set-up for Outlook" button for instructions).

*To return to the email signature generator, you can bookmark the url of this page.
Your contact details will be prefilled.

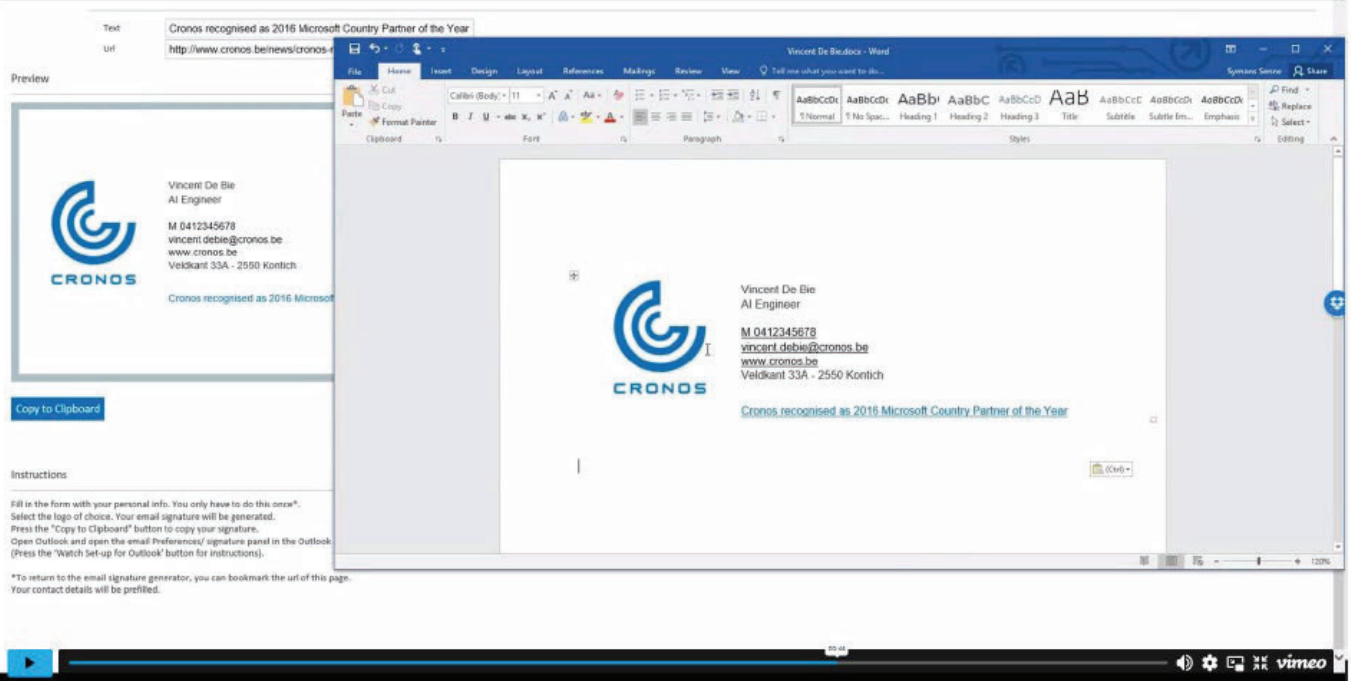


00:43



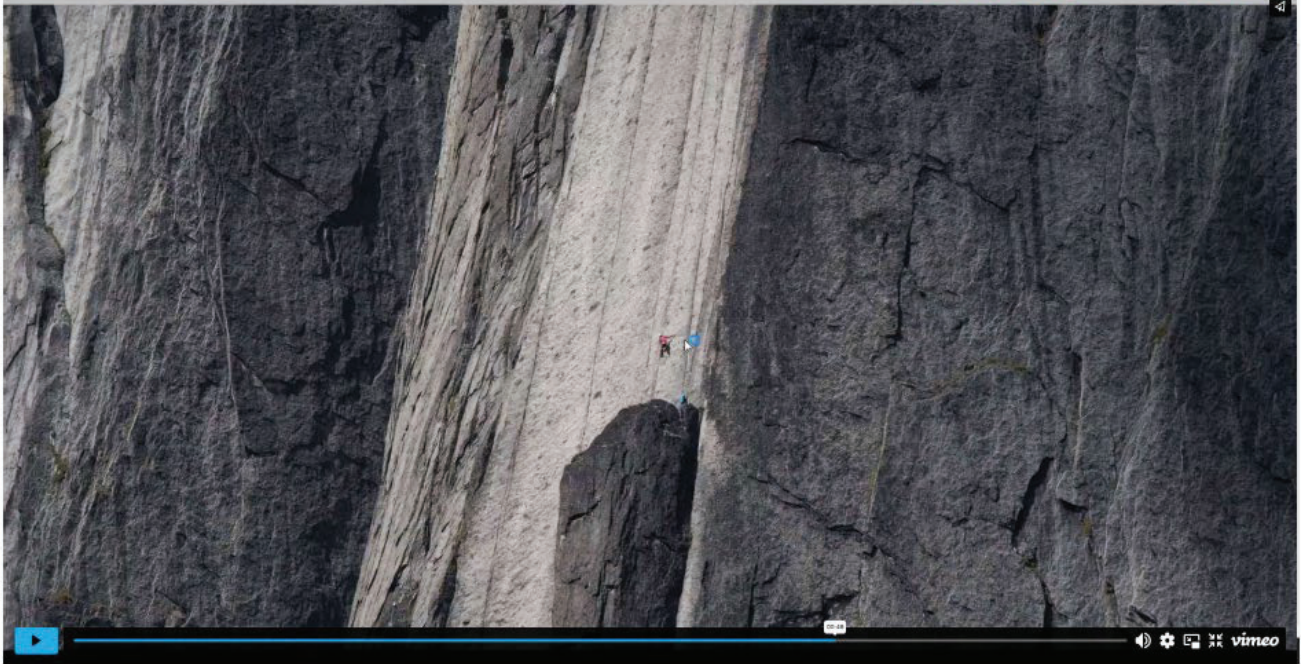
The RPA bot automatically copies the signature to Word file

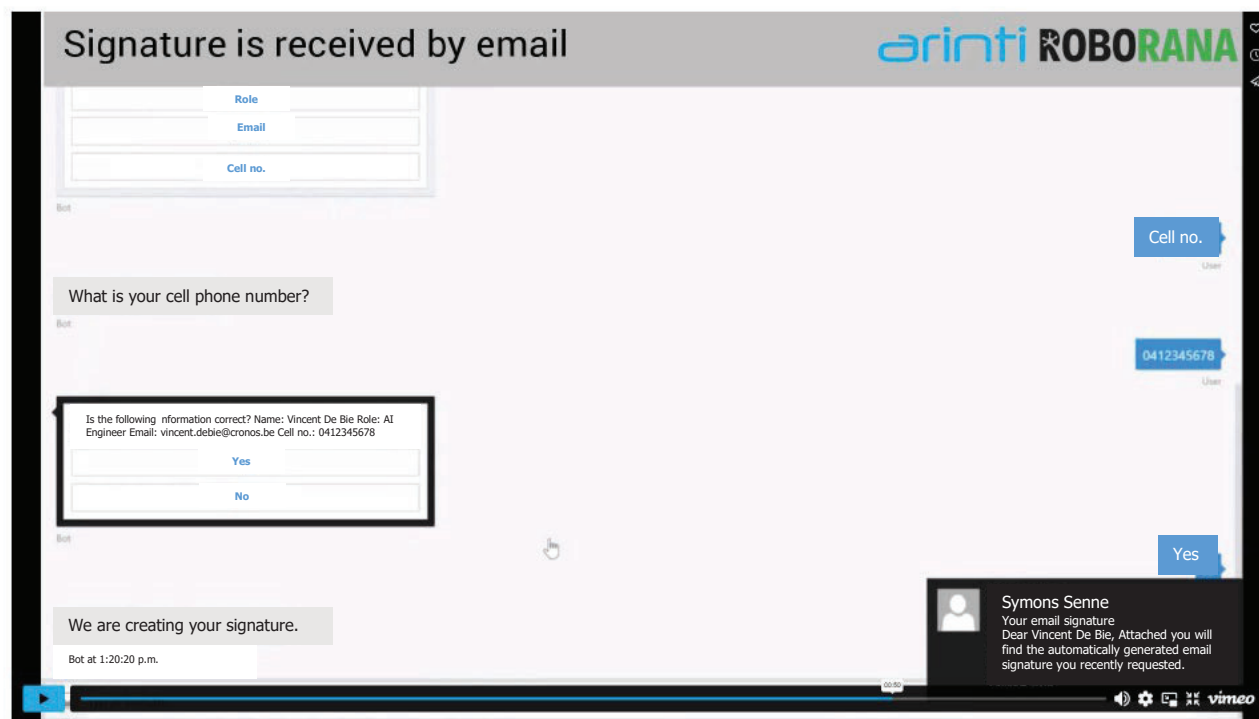
arinti ROBORANA



The RPA bot automatically mails the Word file to the requester

arinti **ROBORAN**





Signature is received by email

arinti

ROBORANA

Role

Email

Cell no.

Bot

What is your cell phone number?

Bot

Is the following information correct? Name: Vincent De Bie Role: AI Engineer Email: vincent.debie@cronos.be Cell no.: 0412345678

Yes

No

Bot

We are creating your signature.

Bot at 1:20:20 p.m.

Cell no.

User

0412345678

User

Yes

Symons Senne

Your email signature

Dear Vincent De Bie, Attached you will find the automatically generated email signature you recently requested.

00:02

vimeo

Signature is received by email

arinti **ROBORANA**

The screenshot displays a chat window with a central email preview. The email is from Symons Senne, dated Wednesday, 18/10/2017 at 13:21, and is addressed to De Bie Vincent. The subject is 'Your email signature'. An attachment named 'Vincent De Bie.docx' (35 KB) is shown. The email body contains the text: 'Dear Vincent De Bie, Attached you will find the automatically generated email signature you recently requested. Kind regards.' To the left of the email preview, a chat history shows a bot asking 'Wat is uw gsm-nummer?' and a user responding with '0412345678'. Below the email preview, a chat history shows a bot asking 'Zijn volgende gegevens' and a user responding with 'Engineer Email: vincent'. To the right of the email preview, a chat history shows a user asking 'Cell no.' and a bot responding with '0412345678'. At the bottom of the chat window, a user asks 'Uw signature wordt n' and a bot responds with 'Bot om 13:20:20'.

Wed 18/10/2017 13:21

Symons Senne
Your email signature

To: De Bie Vincent

Vincent De Bie.docx
35 KB

Dear Vincent De Bie,
Attached you will find the automatically generated email signature you recently requested.
Kind regards.

Bot

Wat is uw gsm-nummer?

Bot

Zijn volgende gegevens
Engineer Email: vincent

Bot

Uw signature wordt n

Bot om 13:20:20

Cell no.

User

0412345678

User

Yes

User

Signature is received by email

arinti **ROBORANA**

The screenshot displays a chat window with a central email preview. The email is from Symons Senne, dated Wednesday, 18/10/2017 at 13:21, and is addressed to Vincent De Bie. It contains a Word document attachment named 'Vincent De Bie.docx' (35 KB) and a message: 'Dear Vincent De Bie, Attached you will find the automatically generated email signature you recently requested. Kind regards.' The chat interface includes a sidebar on the left with bot messages and a right sidebar with user input fields. The bottom of the screen features a video player control bar with a play button, a progress bar at 00:57, and the Vimeo logo.

Wed 18/10/2017 13:21

Symons Senne
Your email signature

To: De Bie Vincent

Vincent De Bie.docx
35 KB

Dear Vincent De Bie,
Attached you will find the automatically generated email signature you recently requested.
Kind regards.

Cell no.

0412345678

Yes

Uw signature wordt n

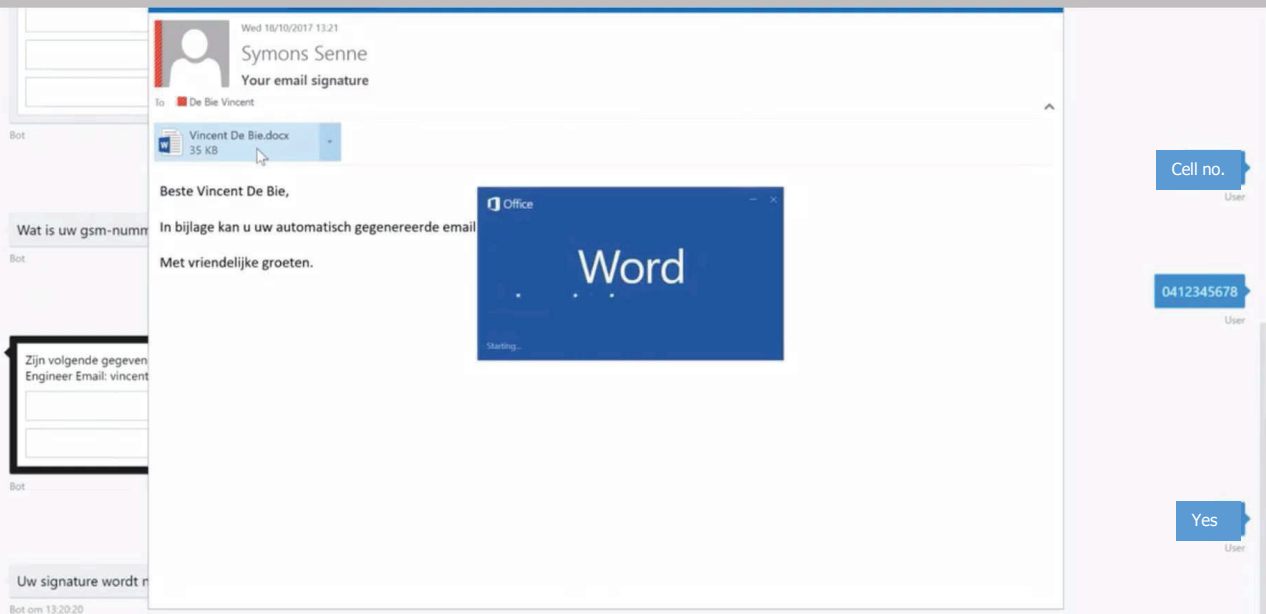
Bot om 13:20:20

00:57

vimeo

Signature is received by email

arinti **ROBORANA**



Signature is received by email

arinti **ROBORANA**



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www.cronos.be
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[Cronos recognised as 2016 Microsoft Country Partner of the Year](#)

End of document ▾



01:02



vimeo