Fw: Re: Schlauchfolie Ergo VAC - Brandenburger June/4 2012, 01:11 PM

From Kurt Stark

To Tobias.Abfall@buergofol.de

Then you don't know this (see below) yet?

Shall we have a quick chat on the phone later?

After all, according to Brandenburger, a lot of things are supposedly going wrong, which is why I absolutely have to go there tomorrow. So I'm a bit surprised that things are quiet where you are.

Best regards
Kurt Stark

Subject: Re: Schlauchfolie Ergo VAC (01-Jun-2012 11:38)

From: Abdel Boutrid <Abdel.Boutrid@buergofol.de>

To: kurt.stark@buergofol.de

To the info
****
Dear Mr. Haas,

I would like to summarize the points of our telephone conversation in writing:

1. We have checked the production documents of the orders in question. The recipe and the raw materials are unchanged.
We cannot detect any deviations. The proportions of polyamide and polyethylene were tested using microtome sections.
The layer thicknesses correspond to the agreement.

2 We examined two orders from each of the years 2005-2012 and could not find any deviations in the formulation.

3. to check the fact that the liner sticks to the PA side we need samples. That is why I had already asked you by telephone.

4. the information you have received from the competitors is incorrect. Since we are running campaigns, not only should
problems arise for you, but also for the other customers. This is not the case.

5 You have already clarified the issue of storage stability with Mr. Abfall.

Mit freundlichen Grüßen
Boutrid

MACHINE TRANSLATION

Subject: Schlauchfolie Ergo VAC (24-Apr-2012 11:26)

From: Haas, Michael <M.Haas@brandenburger.de>

To: abdel.boutrid@buergofol.de

Hello Dr. Boutrrid.

We are increasingly receiving feedback from our customers that after our liner has cured, the tubular film repeatedly tears off as it is pulled out of the liner after curing.
This affects several diameters.
We have checked at our company to see whether it is due to one of our production systems. This is not the case, it affects all three winding systems.
My question now is, has anything changed in the structure of the film? Has the composition of the PA or PE you used changed or have there been changes to the bonding agent?
The problem has gone so far that even a high-pressure washer can no longer remove the film completely.
Our customers are very annoyed about this. These incidents increase the workload and construction site time. The installation crews can no longer keep to their daily schedule because they are busy removing the tubular film. These additional costs are passed on to us. In addition, there is the damage to the image of our Brandenburger Liner outside on the market.

Here are some films that are affected:

Delivery date:	10.11.11	17.01.12	21.02.12
Roll no.:	4	1	1; 2; 3

One hears similar things from our competitors out there in the market.

Please let me know as soon as possible whether there have been any changes to your input materials, suppliers or the film manufacturing process. We are very concerned about these incidents and are urgently looking for a solution. Our customers expect this from us, as we are obliged to provide them with a statement.

I also have a question about storage stability. Would it be possible to increase the storage stability of the film? It is quite possible that the period from the date of manufacture of the film to the installation of the liner can be longer than 6 months. In the "worst" case up to a year. As you know, we have already done quite a lot here in our house. The film is stored under constant climatic conditions. Once the required length has been unwound, rolls in production are immediately returned to the air-conditioned storage area to keep the conditions as constant as possible.

Mit freundlichen Grüßen

Michael Haas

MACHINE TRANSLATION

Quality Assurance Manager

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