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(54) SYSTEM AND METHOD FOR SECURITY DATA COLLECTION AND ANALYSIS

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G06F 21/00 (2006.01)

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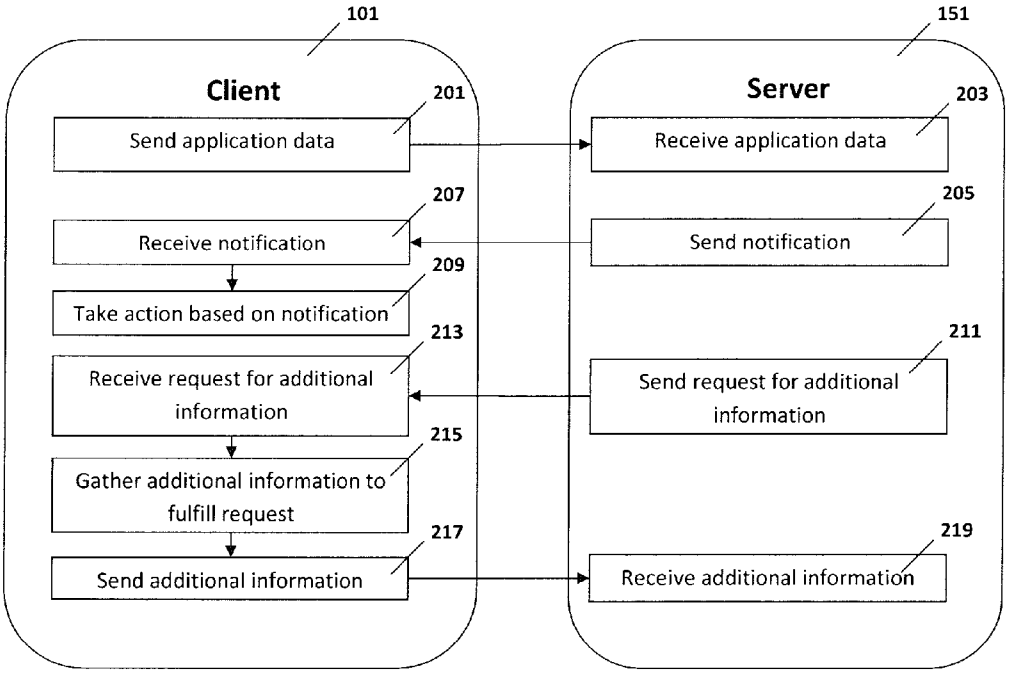
(57) **ABSTRACT**

Disclosed herein is a system and method for efficiently gathering information about applications for mobile communication devices (e.g., smartphones, netbooks, and tablets). This disclosure is also directed to a server producing assessments for applications by analyzing data from multiple sources. To gather information, a device sends information about an application to a server, which stores some or all of the information and may request additional information, if necessary. The server collects information from many devices, including devices that have varied configurations and different operating systems, by only collecting the appropriate information from each device. The server gathers the appropriate data to perform in-depth, granular mobile application analysis while minimizing overhead on devices, wireless networks, and the server. The server may collect portions of data from multiple devices, combining them on the server to produce an assessment for an application.

Transmission of different types of data



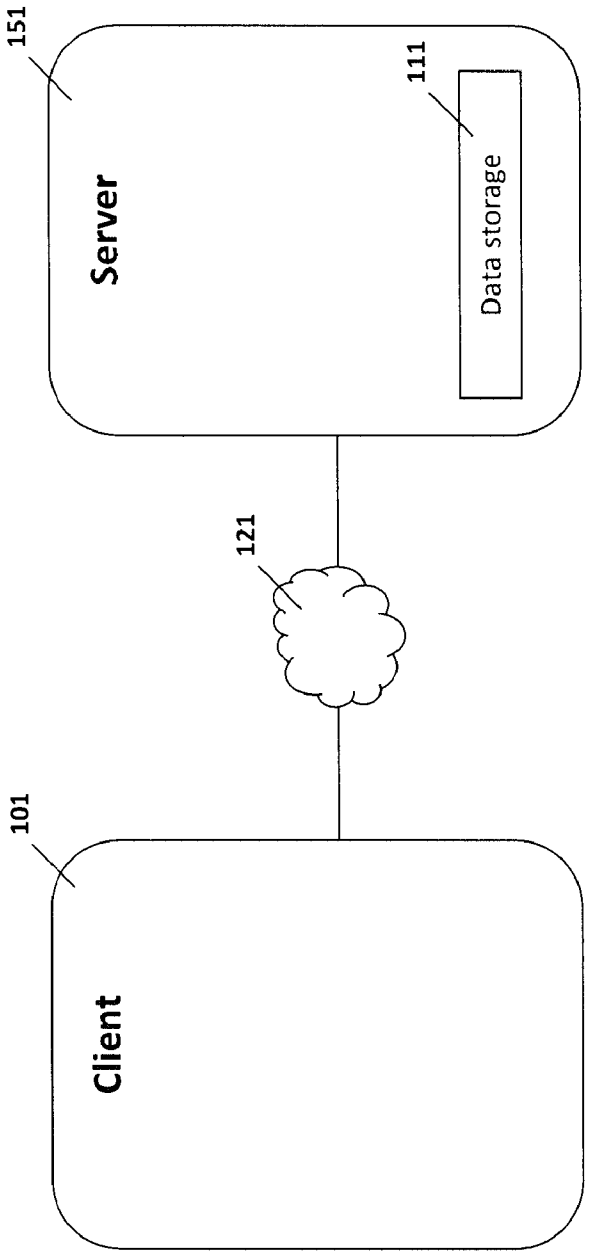


Figure 1

System overview

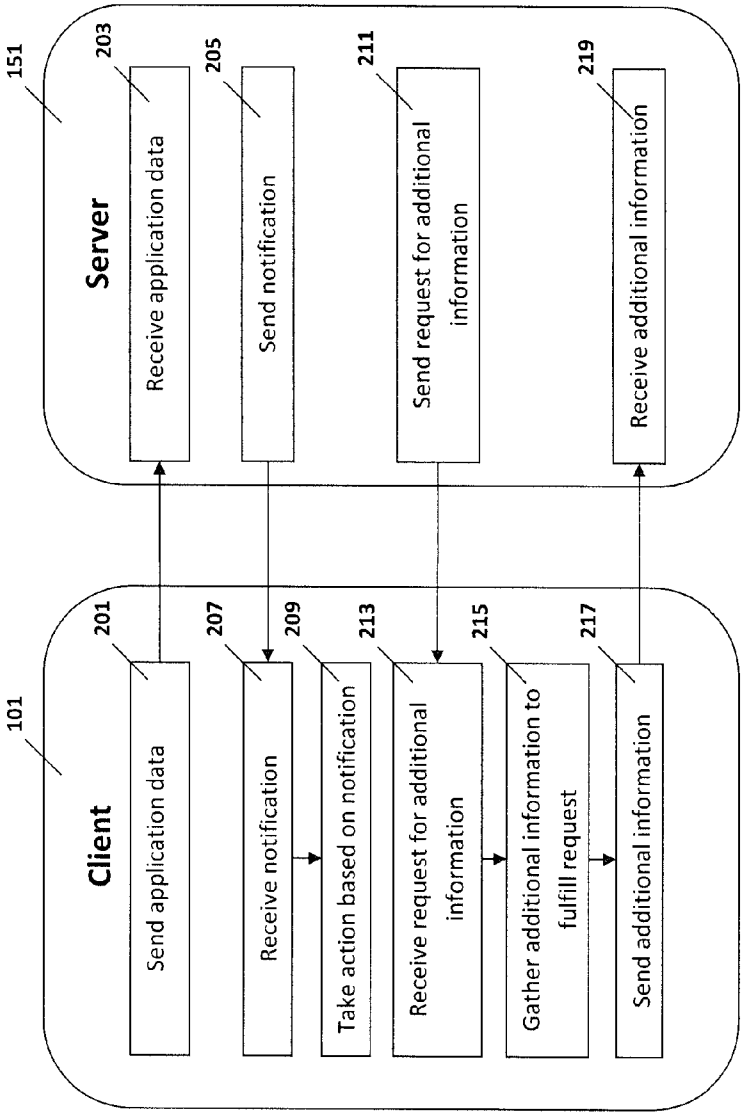

Transmission of different types of data
101
Client
201
Send application data
207
Receive notification
209
Take action based on notification
213
Receive request for additional information
215
Gather additional information to fulfill request
217
Send additional information
151
Server
203
Receive application data
205
Send notification
211
Send request for additional information
219
Receive additional information

Figure 2

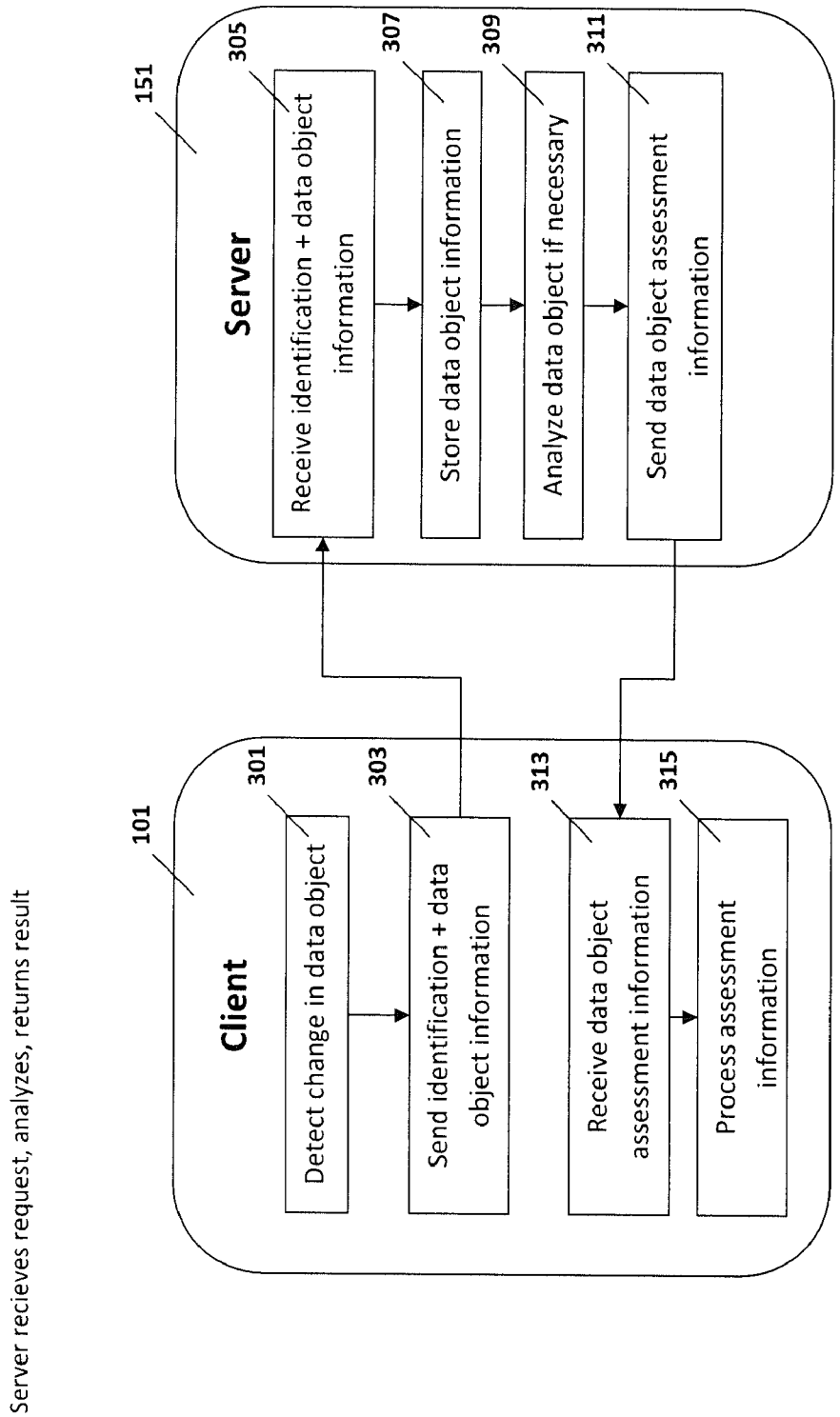

Server recieves request, analyzes, returns result
101
Client
301
Detect change in data object
303
Send identification + data object information
313
Receive data object assessment information
315
Process assessment information
151
Server
305
Receive identification + data object information
307
Store data object information
309
Analyze data object if necessary
311
Send data object assessment information

Figure 3

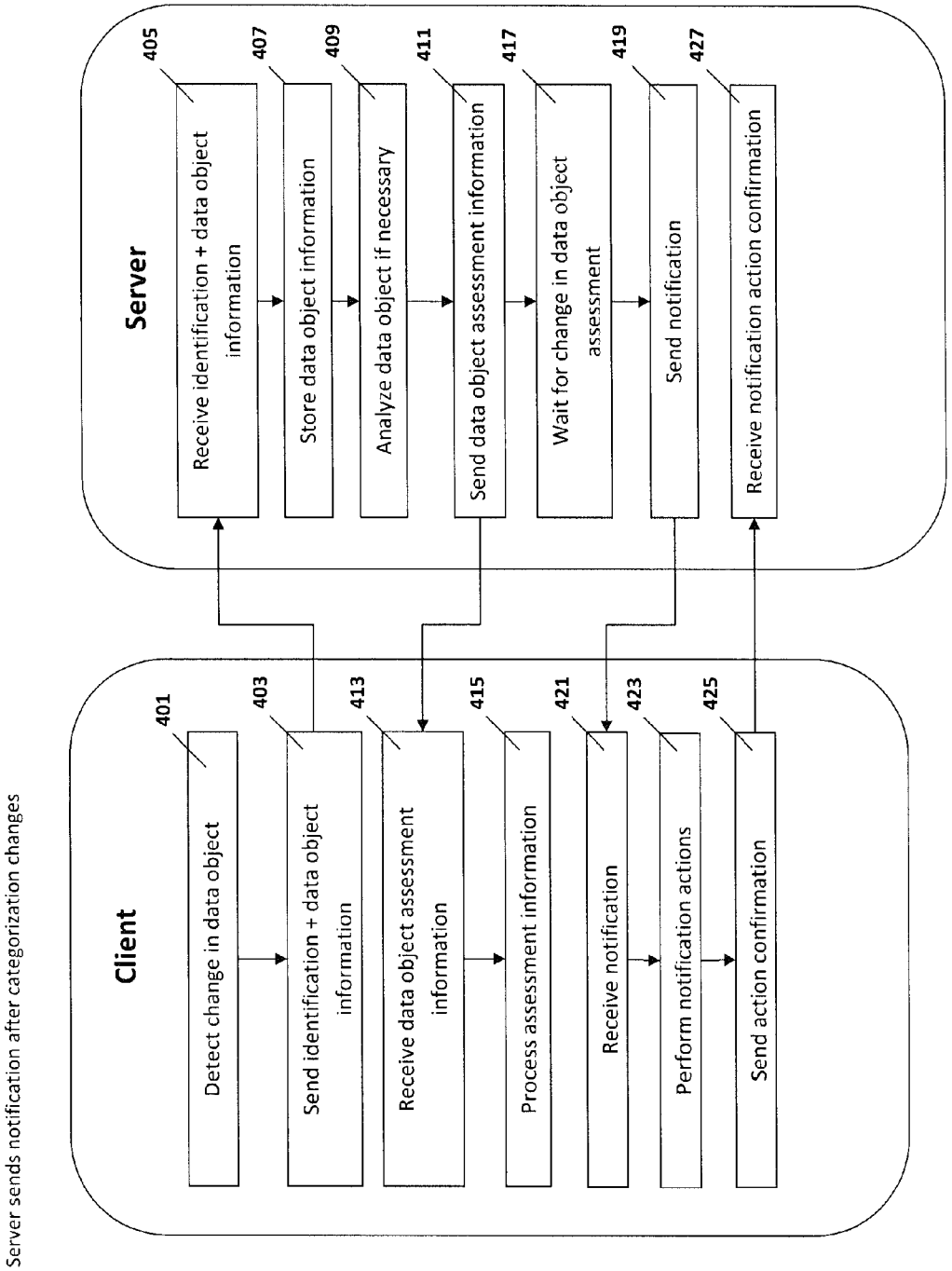

Server sends notification after categorization changes
Client
401
Detect change in data object
403
Send identification + data object information
413
Receive data object assessment information
415
Process assessment information
421
Receive notification
423
Perform notification actions
425
Send action confirmation
Server
405
Receive identification + data object information
407
Store data object information
409
Analyze data object if necessary
411
Send data object assessment information
417
Wait for change in data object assessment
419
Send notification
427
Receive notification action confirmation

Figure 4

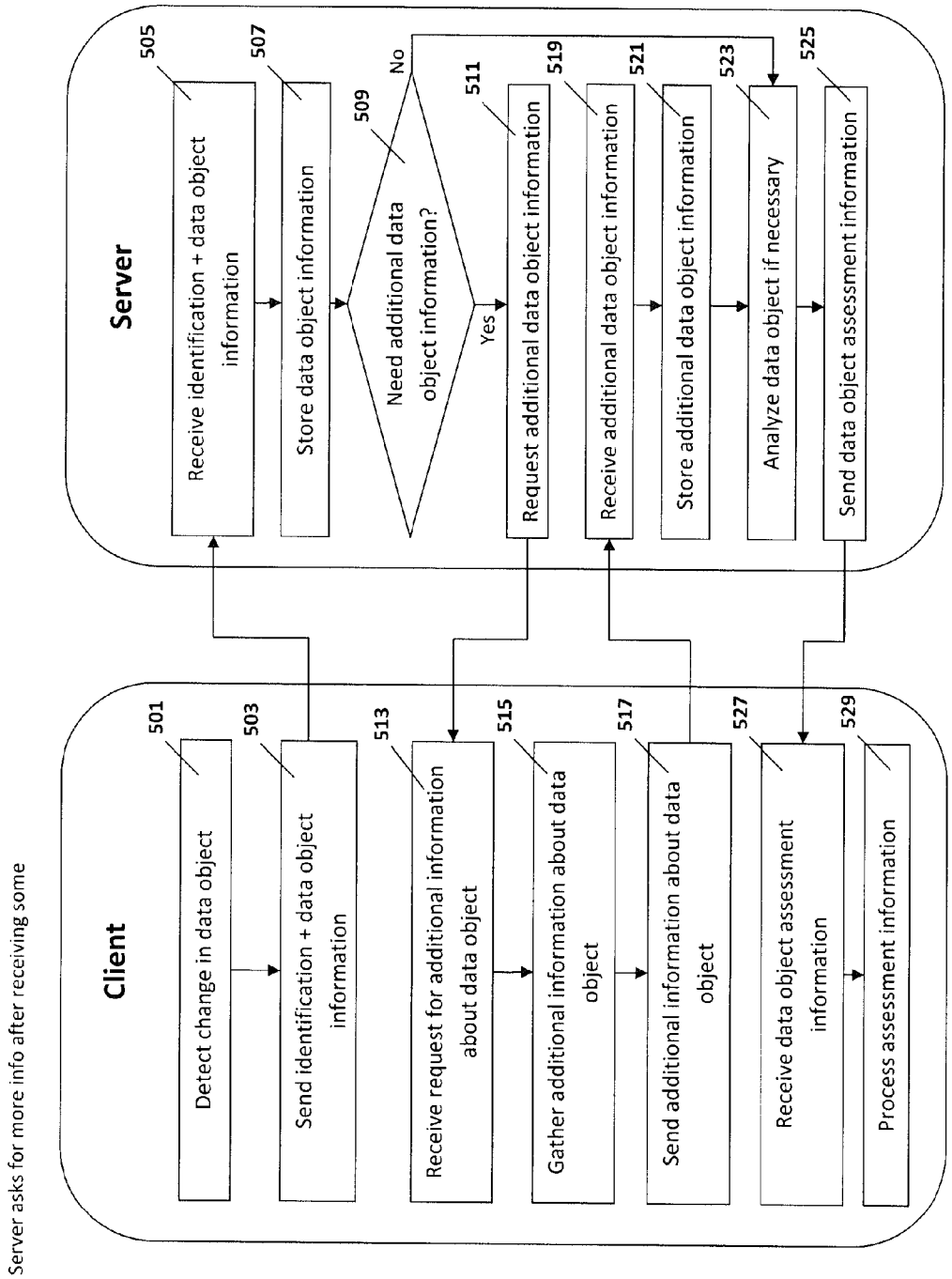

Server
Receive identification + data object information
505
Store data object information
507
Need additional data object information?
509
No
Yes
Request additional data object information
511
Receive additional data object information
519
Store additional data object information
521
Analyze data object if necessary
523
Send data object assessment information
525
Client
Detect change in data object
501
Send identification + data object information
503
Receive request for additional information about data object
513
Gather additional information about data object
515
Send additional information about data object
517
Receive data object assessment information
527
Process assessment information
529
Server asks for more info after receiving some

Figure 5

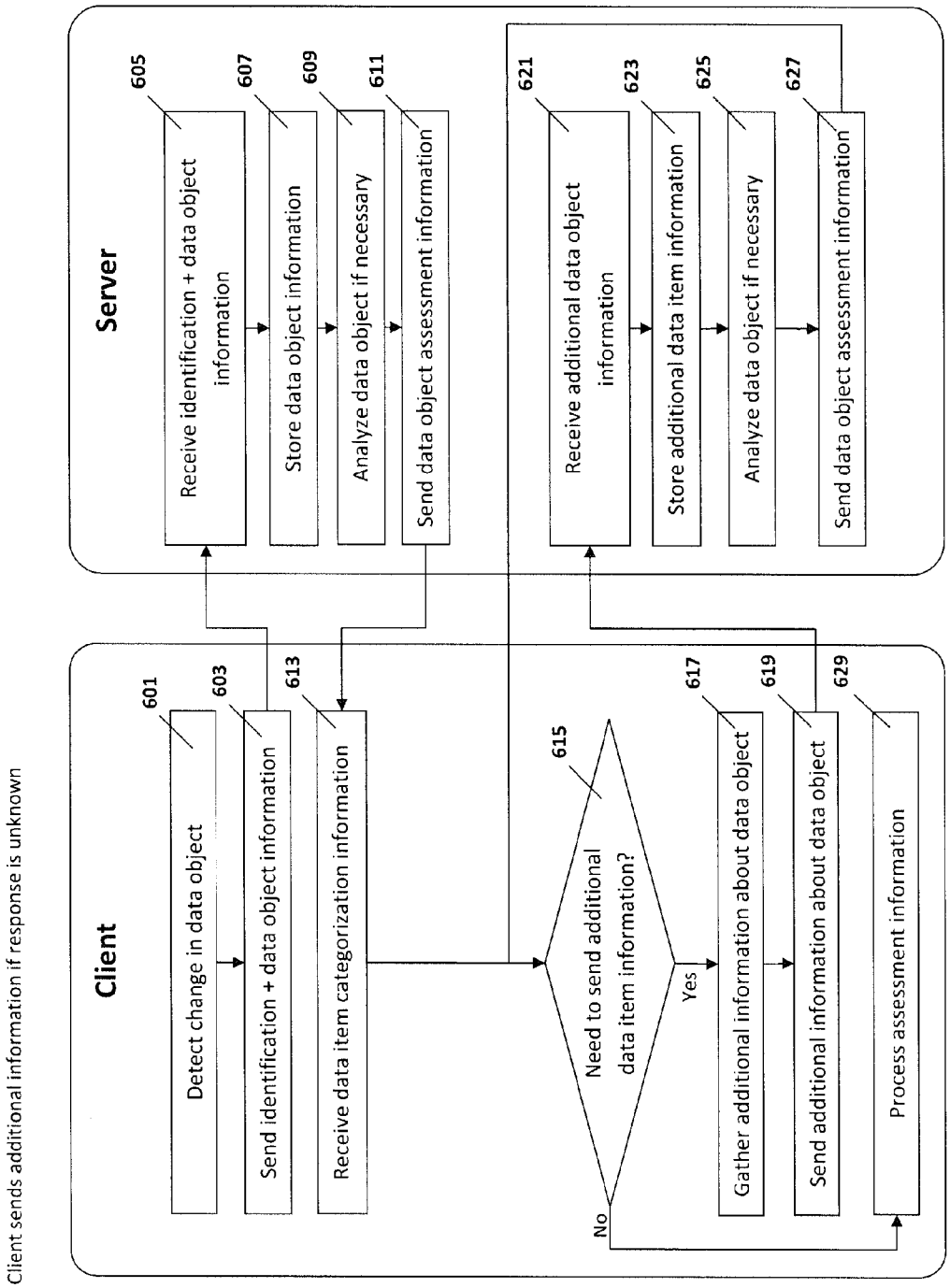

Client sends additional information if response is unknown
Client
601
Detect change in data object
603
Send identification + data object information
613
Receive data item categorization information
615
Need to send additional data item information?
No
Yes
617
Gather additional information about data object
619
Send additional information about data object
629
Process assessment information
Server
605
Receive identification + data object information
607
Store data object information
609
Analyze data object if necessary
611
Send data object assessment information
621
Receive additional data object information
623
Store additional data item information
625
Analyze data object if necessary
627
Send data object assessment information

Figure 6

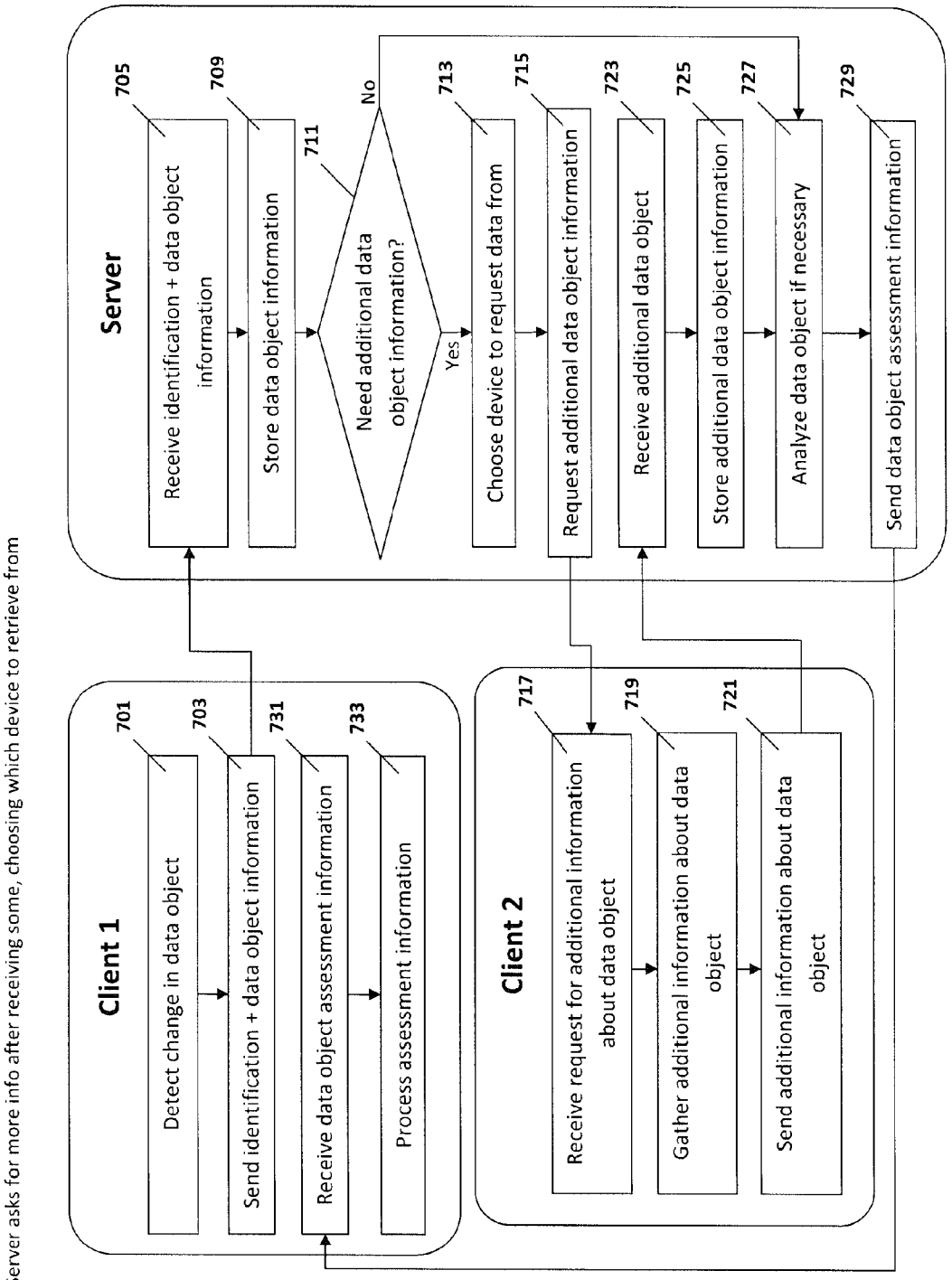

Server
705
Receive identification + data object information
709
Store data object information
711
Need additional data object information?
No
Yes
713
Choose device to request data from
715
Request additional data object information
723
Receive additional data object
725
Store additional data object information
727
Analyze data object if necessary
729
Send data object assessment information
Client 1
701
Detect change in data object
703
Send identification + data object information
731
Receive data object assessment information
733
Process assessment information
Client 2
717
Receive request for additional information about data object
719
Gather additional information about data object
721
Send additional information about data object
Server asks for more info after receiving some, choosing which device to retrieve from

Figure 7

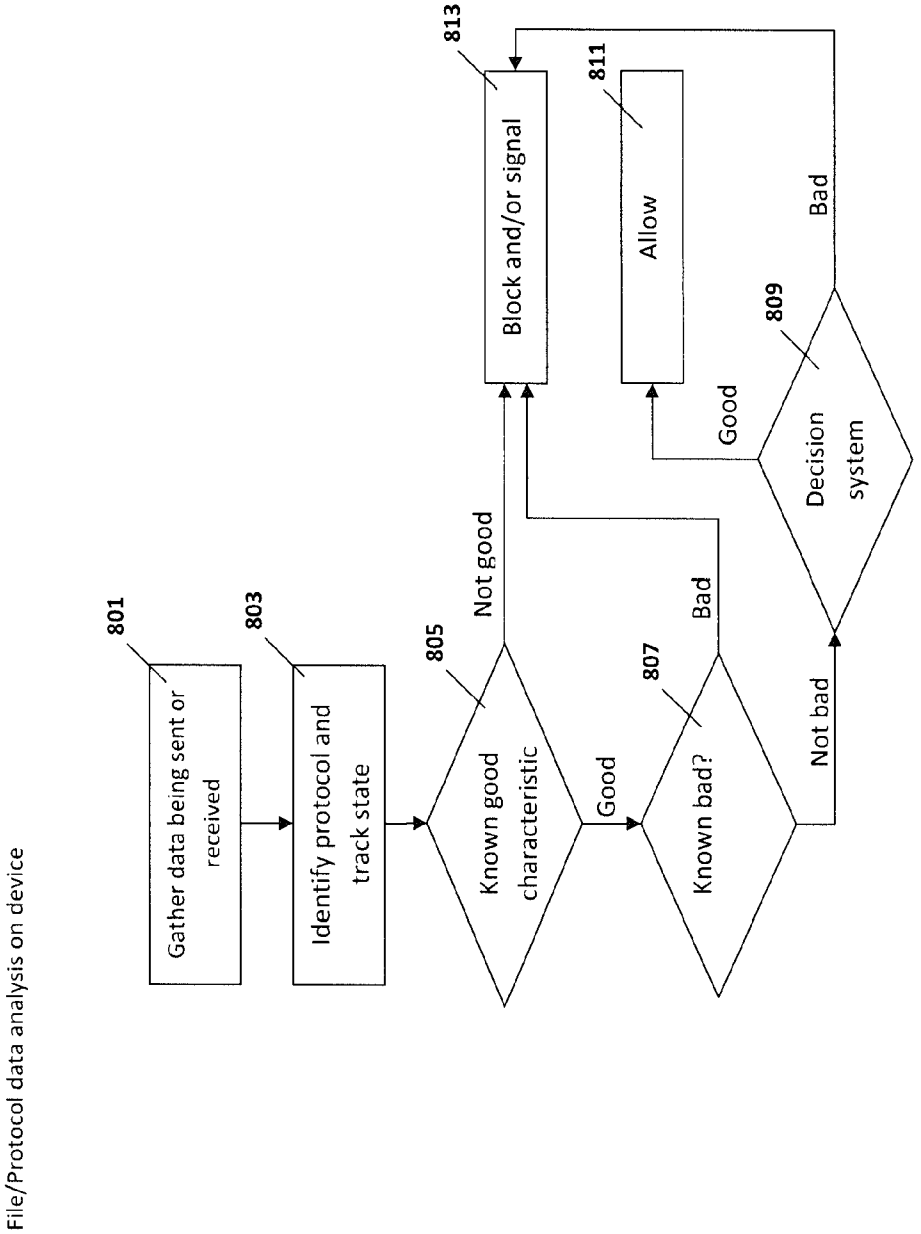

File/Protocol data analysis on device
801
Gather data being sent or received
803
Identify protocol and track state
805
Known good characteristic
Not good
Good
807
Known bad?
Bad
Not bad
809
Decision system
Good
Bad
811
Allow
813
Block and/or signal

Figure 8

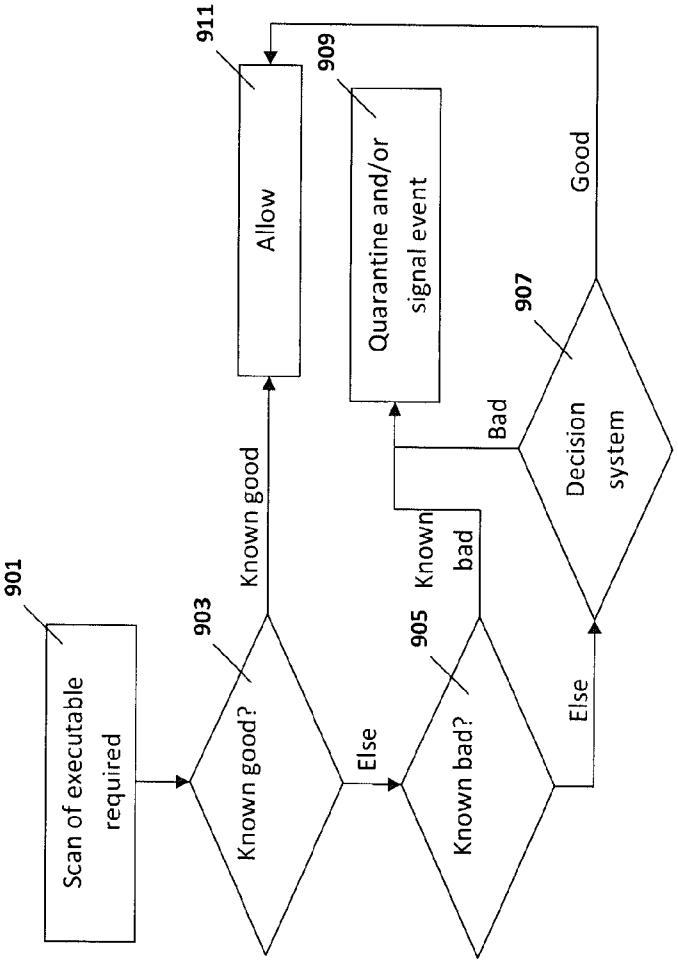


Figure 9

Fig 9

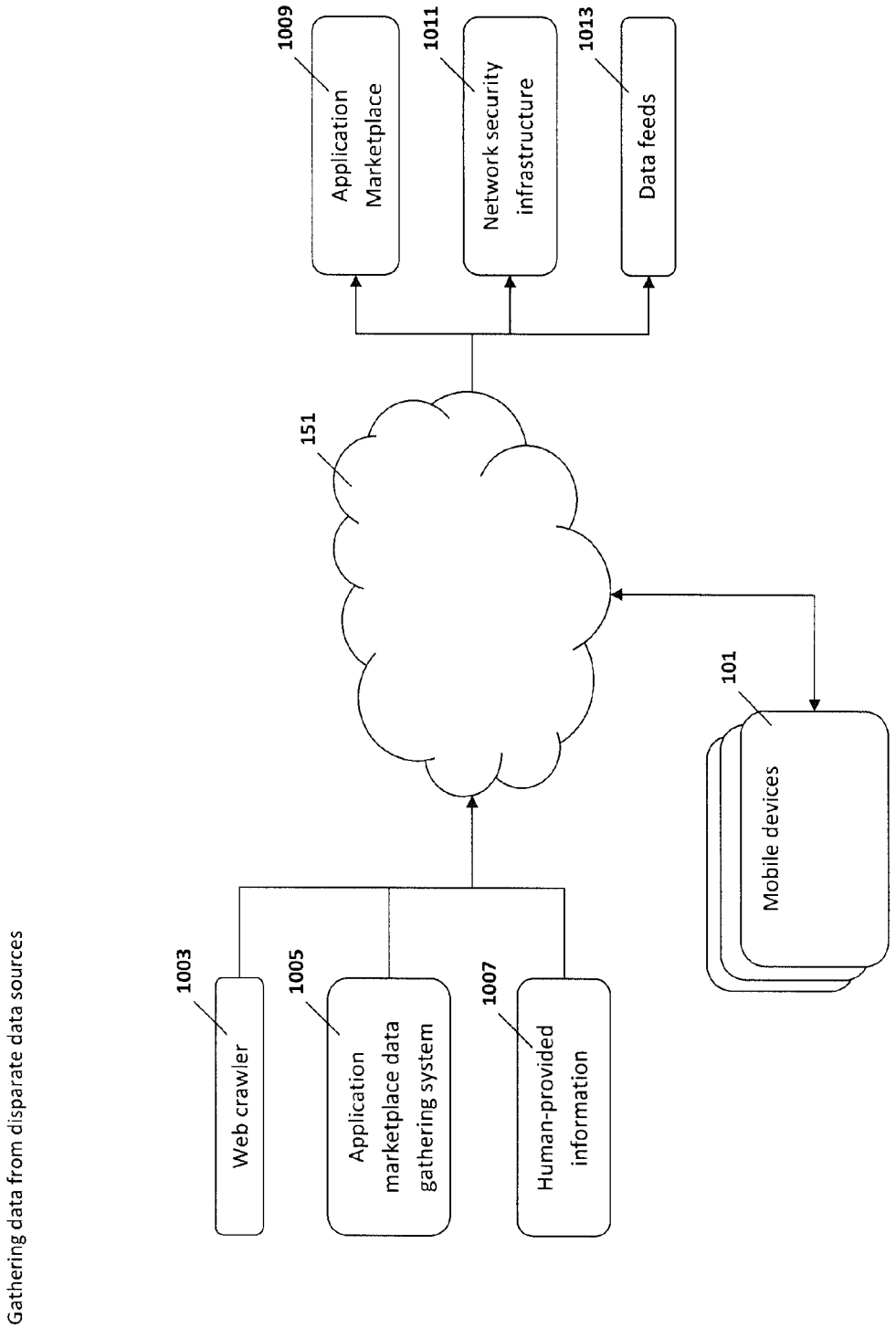

Gathering data from disparate data sources
1003
Web crawler
1005
Application marketplace data gathering system
1007
Human-provided information
151
101
Mobile devices
1009
Application Marketplace
1011
Network security infrastructure
1013
Data feeds

Figure 10

Assessment of data object from multiple data sources.

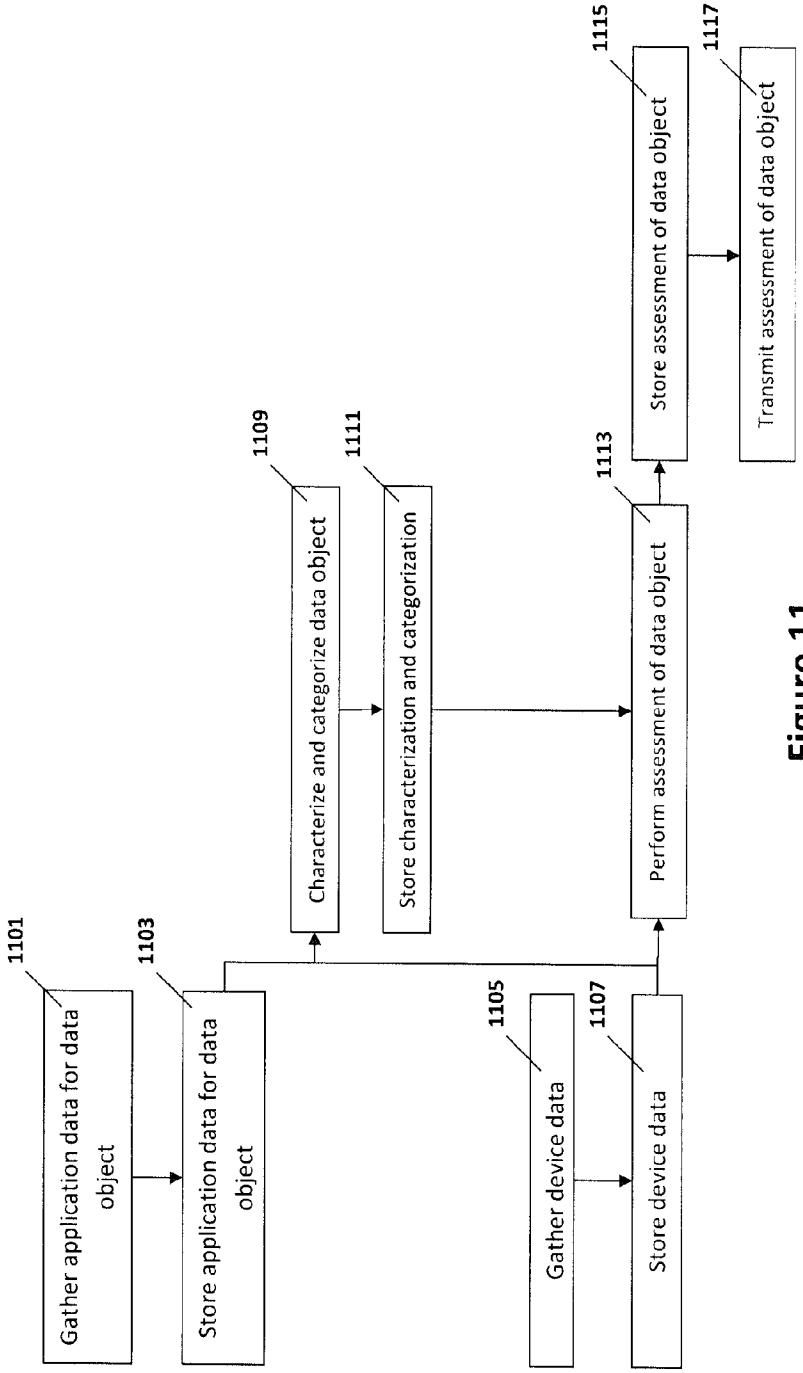


Figure 11

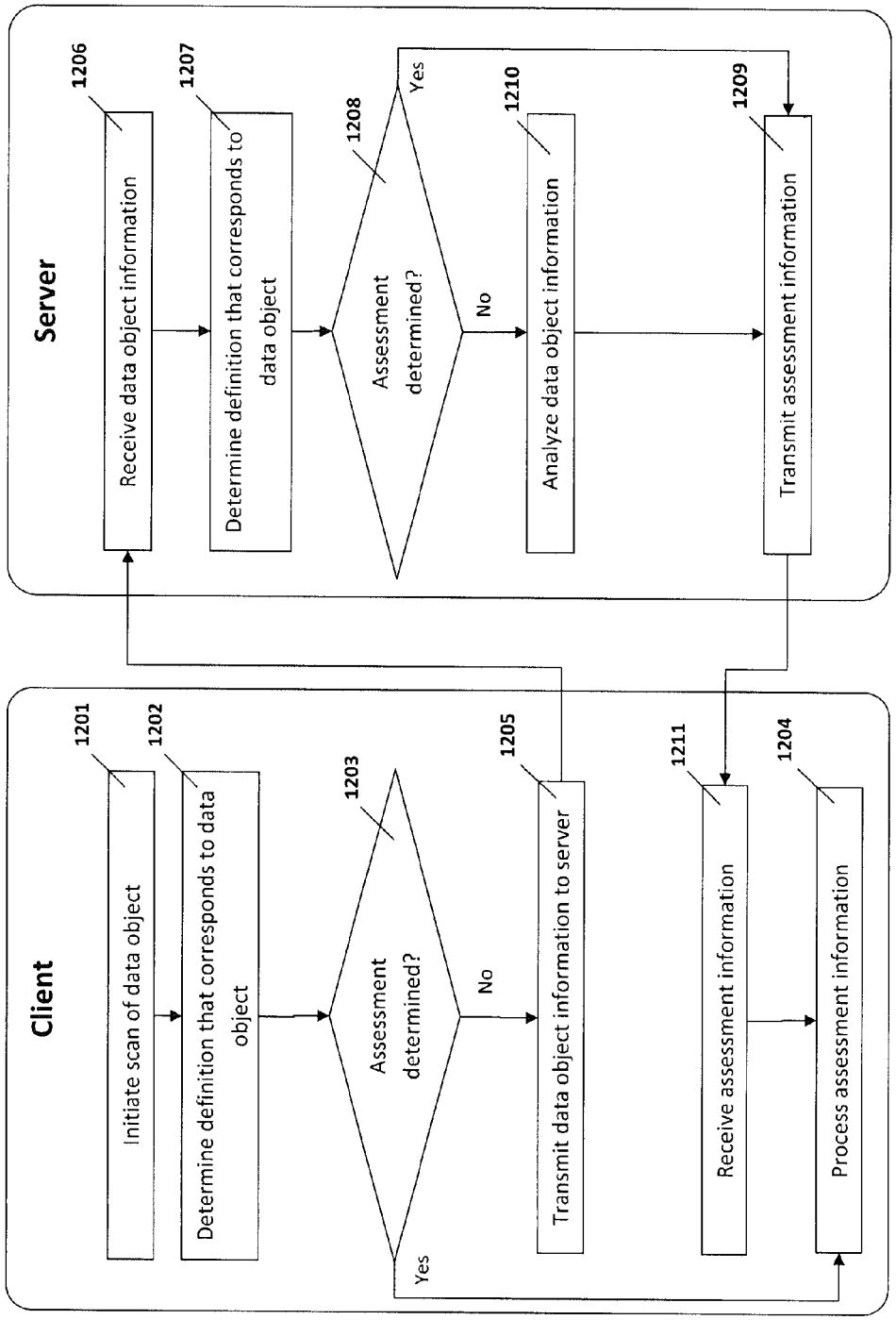


Figure 12

Fig 12. Combined KG/KB components.

SYSTEM AND METHOD FOR SECURITY DATA COLLECTION AND ANALYSIS

CROSS-REFERENCE TO RELATED APPLICATIONS

[0001] This application is a continuation-in-part of U.S. patent application Ser. No. 12/255,621, entitled "SYSTEM AND METHOD FOR ATTACK AND MALWARE PREVENTION," filed on Oct. 21, 2008, and incorporated by reference herein. This application is related to the following co-pending U.S. patent applications: U.S. patent application Ser. No. [1129.10], entitled "SYSTEM AND METHOD FOR SERVER-COUPLED MALWARE PREVENTION ," and U.S. patent application Ser. No. [1129.16], entitled "SYSTEM AND METHOD FOR MOBILE COMMUNICATION DEVICE APPLICATION ADVISEMENT," all of which are incorporated by reference herein.

BACKGROUND

[0002] This disclosure relates generally to mobile security, and specifically, to detecting and preventing data from adversely affecting a mobile communication device or group of mobile communication devices.

[0003] Today's mobile communication devices, such as cellular telephones, smartphones, wireless-enabled personal data assistants, tablet PCs, netbooks, and the like, are becoming more common as platforms for various software applications. A mobile communication device user now has more freedom to choose and install different software applications, thereby customizing the mobile communication device experience. However, while there are many positive software applications available on the market, the ability to interact, install, and operate third party software inevitably leaves the mobile communication device susceptible to vulnerabilities, malware, and other harmful software applications. Unlike desktop computers and other less portable computing devices that can install and run antivirus software to protect against harmful software applications, mobile communication devices lack the processing power or resources for effectively running analogous software.

[0004] Third party applications have been developed that provide rudimentary scanning functions on a mobile communication device; however, these applications are often device, operating system, or application-specific. As such, a single universal platform-agnostic system for efficiently monitoring, scanning, remedying, and protecting mobile communication devices does not exist. It would be desirable to provide such a system that works on any mobile communication device, that is hardware and software agnostic, and that can be continuously updated to provide constant real-time protection. Moreover, it would be desirable to provide an adaptable system that can act and react to the demands and changes affecting a number of mobile communication devices, thereby providing intelligent malware protection.

[0005] One feature common to many mobile communication devices is the fact that they are constantly connected to a network. However, despite this common link, it is difficult to safeguard mobile communication devices fully at the mobile network level, as devices may connect to additional networks and utilize encrypted services, both of which often bypass network level protection. Rather than rely only on the processing and memory resources of each mobile communication device on the network, it would be desirable to provide a system that protects mobile communication devices remotely, providing malware prevention and analysis measures to multiple devices without the overhead of those measures running locally on each device.

[0006] One of the issues that make it difficult to protect mobile communication devices from undesirable applications is the many different types of data and applications that are available for such devices. While service providers are able to manage the network traffic in providing applications, there is no current way to effectively monitor the behavior of these applications after they have been installed on a user's mobile communication device. As a further result, it is difficult to identify new, previously unknown malicious applications by their behavior and to track and prevent the spread or dissemination of damaging applications and data once they have been released to the network. It would be desirable to provide a system that can actively monitor a group of mobile communication devices in order gather data about the installation and behavior of applications on mobile communication devices.

[0007] Once such a system is in place, it would be desirable to use data and information gained about mobile communication device applications to help users make more educated decisions about the applications they choose to run on their mobile communication devices and to allow administrators and network operators to take preventative measures to further secure both individual devices and the network as a whole. It would further desirable to develop a way to anonymously collect data about mobile communication device behaviors and activities in order to promote the development of safer mobile applications.

BRIEF DESCRIPTION OF THE FIGURES

[0008] This disclosure is illustrated by way of example and not limitation in the figures of the accompanying drawings, in which like references indicate similar elements, and in which:

[0009] FIG. **1** is an exemplary block diagram depicting an embodiment of the disclosure.

[0010] FIG. **2** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0011] FIG. **3** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0012] FIG. **4** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0013] FIG. **5** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0014] FIG. **6** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0015] FIG. **7** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0016] FIG. **8** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0017] FIG. **9** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0018] FIG. **10** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0019] FIG. **11** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

[0020] FIG. **12** is an exemplary flow diagram illustrating the steps of an embodiment of the disclosure.

DETAILED DESCRIPTION

[0021] This disclosure is directed to a system and methods for using a server to provide protection from and removal of undesired applications or other data objects that may affect a mobile communication device or plurality of mobile communication devices, regardless of the make or model of the mobile communication device(s), the mobile communication network, or the software applications present on the mobile communication device(s). As used herein, all of the services associated with the identification, analysis, and removal of potentially undesired applications or other data objects, as well as mobile communication device protection are described under the non-limiting term, "security." Thus, an embodiment of this disclosure is directed to providing security to a plurality of mobile communication devices, such as a plurality of mobile communication devices for a group of employees, or a plurality of mobile communication devices that access a particular network. An embodiment of this disclosure is directed to safely and securely gathering information about applications on mobile communication devices without taxing individual mobile communication devices or the mobile network and utilizing the information about applications to secure mobile communication devices. An embodiment of this disclosure is directed to using information gathered from mobile communication devices to generate user or device information that can be used to develop future products or services for mobile communication devices.

[0022] It should be appreciated that an embodiment of this disclosure can be implemented in numerous ways, including as a process, an apparatus, a system, a device, a method, a computer readable medium such as a computer readable storage medium containing computer readable instructions or computer program code, or as a computer program product comprising a computer usable medium having a computer readable program code embodied therein. One will appreciate that the mobile communication device described herein may include any computer or computing device running an operating system for use on handheld or mobile devices, such as smartphones, PDAs, tablets, mobile phones and the like. For example, a mobile communication device may include devices such as the Apple iPhone®, the Apple iPad®, the Palm Pre™, or any device running the Apple iOS™, Android™ OS, Google Chrome OS, Symbian OS®, Windows Mobile® OS, Palm OS® or Palm Web OS™. As used herein, the mobile communication device may also be referred to as a mobile device, a mobile client, or simply, as a device or as a client.

[0023] In the context of this document, a computer usable medium or computer readable medium may be any medium that can contain or store the program for use by or in connection with the instruction execution system, apparatus or device. For example, the computer readable storage medium or computer usable medium may be, but is not limited to, a random access memory (RAM), read-only memory (ROM), or a persistent store, such as a mass storage device, hard drives, CDROM, DVDROM, tape, erasable programmable read-only memory (EPROM or flash memory), or any magnetic, electromagnetic, infrared, optical, or electrical system, apparatus or device for storing information. Alternatively or additionally, the computer readable storage medium or computer usable medium may be any combination of these devices or even paper or another suitable medium upon which the program code is printed, as the program code can be electronically captured, via, for instance, optical scanning of the paper or other medium, then compiled, interpreted, or otherwise processed in a suitable manner, if necessary, and then stored in a computer memory.

[0024] Applications, software programs or computer readable instructions may be referred to as components or modules or data objects or data items. Applications may be hardwired or hard coded in hardware or take the form of software executing on a general purpose computer such that when the software is loaded into and/or executed by the computer, the computer becomes an apparatus for practicing the disclosure. Applications may also be downloaded in whole or in part through the use of a software development kit or toolkit that enables the creation and implementation of an embodiment of the disclosure. In this specification, these implementations, or any other form that an embodiment of the disclosure may take, may be referred to as techniques. In general, the order of the steps of disclosed processes may be altered within the scope of the disclosure.

[0025] As previously mentioned, security services may be provided to one or more mobile communication devices by a server or group of servers that operate together. There are many possible ways in which multiple servers may operate together to provide security services without departing from the scope of this disclosure. An embodiment of this system is shown in FIG. **1**, in which one or more servers **151** communicate with one or more mobile communication devices **101** over a cellular, wireless Internet or other network **121**. As mentioned above, mobile communication device **101** may also be referred to as a "mobile client device," "client device," "device," or "client," and may be referred to in the singular or plural form. The one or more servers **151** may have access to a data storage **111** that stores security information for the one or more mobile communication devices **101**. Data, assessment information, information about the mobile communication devices **101**, or other objects for storage may be stored on servers **151** and/or data storage **111**. Servers **151** or data storage **111** may be singular or plural, or may be physical or virtualized. Data storage **111** may be a database, data table, data structure, file system or other memory store. Data storage **111** may be hosted on any of the one or more servers **151**, or may exist externally from the one or more servers **151**, so long as the one or more servers **151** have access to data storage **111**. In an embodiment, data storage **111** is an external service provided by a third-party, such as the Simple Storage Service (S3) or other products provided by Amazon Web Services, LLC. One will appreciate that the configuration of the system illustrated in FIG. **1** is non-limiting and merely exemplary, and that other configurations are possible without departing from this disclosure.

[0026] One will appreciate that communication between mobile communication device **101** and server **151** may utilize a variety of networking protocols and security measures. In an embodiment, server **151** operates as an HTTP server and the device **101** operates as an HTTP client. To secure the data in transit, mobile communication device **101** and server **151** may use Transaction Layer Security ("TLS"). Additionally, to ensure that mobile communication device **101** has authority to access server **151**, and/or to verify the identity of mobile communication device **101**, device **101** may send one or more identifiers or authentication credentials to server **151**. For example, authentication credentials may include a user name

and password, device-specific credentials, or any other data that identifies mobile communication device **101** to server **151**. Authentication may allow server **151** to store information specific to mobile communication device **101** or an account associated with mobile communication device **101**, to provide customized services to device **101**, and to maintain a persistent view of the security status of mobile communication device **101**.

[0027] In order to provide security services for mobile communication device **101**, one having ordinary skill in the art will appreciate that mobile communication device **101** will transmit certain data to server **151**. As will be discussed in more detail below, server **151** will analyze this data and provide a security related assessment, response and/or other action. The following describes the type(s) of data transmitted from mobile communication device **101** to server **151**, the analysis performed by server **151**, and the action taken with or by mobile communication device **101**.

[0028] One will appreciate that an embodiment of this disclosure may exist independently on mobile communications device **101**, or may be incorporated into an existing security system resident in the mobile communications device such as the one described in U.S. patent application Ser. No. 12/255,614, entitled "SYSTEM AND METHOD FOR MONITORING AND ANALYZING MULTIPLE INTERFACES AND MULTIPLE PROTOCOLS," filed on Oct. 21, 2008, and incorporated in full herein. One having ordinary skill in the art will also appreciate that in order to implement an embodiment of this disclosure on a variety of mobile communications device platforms, it may be necessary to incorporate a cross-platform system such as the one disclosed in U.S. patent application Ser. No. 12/255,626, entitled "SYSTEM AND METHOD FOR A MOBILE CROSS PLATFORM SOFTWARE SYSTEM," filed on Oct. 21, 2008, and incorporated in full herein. In addition, as discussed further below, aspects of this disclosure may be used to determine a security state for a mobile communications device **101**, as described in U.S. patent application Ser. No. 12/255,632, entitled "SECURE MOBILE PLATFORM SYSTEM," filed on Oct. 21, 2008, and incorporated in full herein.

[0029] One having ordinary skill in the art will appreciate that mobile communication devices are exposed to different types of data. This data includes network data, files, executable and non-executable applications, emails, and other types of objects that can be transmitted to, received by, or installed on a mobile communications device. Mobile communication devices also typically transmit and receive data through one or more network interfaces, including Bluetooth, WiFi, infrared, radio receivers, and the like. Similarly, data may be encapsulated in a layered communications protocol or set of protocols, such as TCP/IP, HTTP, Bluetooth, etc. Current server-client security models, such as those currently available for desktop and laptop computers, cannot extend their capabilities to provide adequate assessment and security to a plurality of mobile communication devices.

[0030] This disclosure contemplates at least two types of data that can be used to evaluate and protect mobile communication devices. The first type of data includes data about a mobile communication device, i.e., "device data." Device data pertains to the state, capabilities, operating system, firmware version, memory capacity, available communication ports, battery limitations, hardware characteristics and other "baseline" information that may be common to all similar devices absent user customization. Device data may include the default specifications for a device as it is received from a manufacturer, service provider, or IT service. Device data may include state information common to all similar mobile communications after they have all been upgraded in some fashion. As will be discussed further below, device data may be used to evaluate whether vulnerabilities exist due to unguarded communication ports, operating system exploits, device-specific attacks, and the like.

[0031] A second type of data that can be used to evaluate mobile communication devices is data that pertains to a particular application, file, or object that may be installed or run on a mobile communication device. As used herein, this data is referred to as "application data." Application data includes both data objects and information about data objects, such as behavioral data or metadata. Data objects include application packages that may be particular to certain mobile communication devices. For example, iPhone OS devices typically use IPA files or APP packages, Android OS devices typically use APK files, Windows Mobile devices typically use CAB, EXE or DLL files, and Symbian OS devices typically use SIS files. Devices may also support cross-platform application formats such as the SWF format underlying Adobe's Flash runtime or JAR files that can be run on Java virtual machines.

[0032] Application data includes data objects that are malware or spyware, and thereby can negatively affect a mobile communication device. Malware and spyware include applications, files, and other data objects that are purposefully designed to adversely affect or steal information from a mobile communication device. Application data also includes data objects that are not designed for nefarious reasons, but may have coding flaws or other issues that can negatively affect a device. Application data also includes data objects that may be undesirable for various reasons. For example, a data object may be undesirable because it compromises privacy, overtaxes a device's battery or network connection, and/or has objectionable content. As used herein, "data objects" may also be referred to as "data items." Use of either term is not intended to limit the data to any one form.

[0033] Application data includes metadata about data objects. For example, metadata is information about a specific data object, rather than the data object itself. Metadata includes the location on a mobile communication device's filesystem where a data object is stored, a hash of the data object, the name of the data object, a unique identifier present in or associated with the data object such as a GUID or UUID, security information related to the data object such as its cryptographic signer information or level of permissions granted, and characteristics of how the data object is installed on or integrates with the mobile communication device's operating system. Metadata for a data object may also include from where the data object came (e.g., a URL from where it was downloaded, an application marketplace from which it was downloaded, a memory card from where it was installed or stored. Metadata may also be retrieved from an application marketplace. Such metadata, called marketplace metadata, includes information about a data object such as the number of downloads, user comments about the data object, the description of the data object, permissions requested by the data object, hardware or software requirements for the data object, information about the data object's author, the price of the data object, the language or languages supported by the data object, and other information that a marketplace may provide.

[0034] In an embodiment, application data also includes behavioral data. Behavioral data includes information about how an application interacts with or uses a mobile communication device's resources, such as memory usage, battery usage, network usage, storage usage, CPU usages, API usage, errors and crashes, network services connected to (e.g., remote host address and port), and runtime library linkage. Behavioral data also includes information about how an application, file or data object, when it is run, utilizes the functionalities of the mobile communication device's operating system, such as notifications and messaging between processes or installed applications.

[0035] As will be explained further below, both device data and application data are useful for providing an assessment of the security of a device based upon the data stored (e.g., installed applications) or passing through the device. One having ordinary skill in the art will appreciate that device data and application data are merely examples of the types of data that may used in order to safeguard a mobile communication device or provide other functions related to a mobile communication device. Other types of data may also be evaluated by the disclosed system without departing from the scope of this disclosure. As used herein, the term assessment refers to information relating to a data object that may be used to evaluate or otherwise further understand a data object's operation or effect of operation. For example, an assessment may include a determination that an application is malicious or non-malicious, bad or good, unsafe or safe, or that an application may appear on a blacklist or whitelist. An assessment may include categorization or characterization data for a data object, ratings such as security ratings, privacy ratings, performance ratings, quality ratings, and battery impact ratings for a data object, trust ratings for a data object, distribution data for a data object. Assessments may result from collecting and/or processing data by server **151** and may be exposed by server **151** to users or other systems via an API, user interfaces, data feeds, or other methods. One will appreciate that the previous description for an "assessment" is not meant to be limiting in any fashion.

A. Device Data Collection

[0036] What follows is a discussion about how device data and application data are collected and stored, according to an embodiment of this disclosure. In general, the following discussion includes communications between server **151** and mobile communication devices **101** over network **121**. Any data transmitted or received during these communications may be stored on server **151** or on data storage **111**. In an embodiment, data stored on data storage **111** or server **151** is associated with a particular account or device known to the system. The association between data and a device or account may allow server **151** to provide tailored functionality for the account or device based on previously received data. In an embodiment, some or all of the data is stored on server **151** or data storage **111** with an anonymous association to a particular account or device. For example, data may be stored with an anonymous association for privacy purposes so that examination of the data on server **151** or data store **111** cannot tie the anonymously-associated data to a particular account or device; however, a device can populate and update this anonymously-associated data. Anonymous associations are described in further detail below. In an embodiment, server **151** will request information from mobile communication devices **101**, which will respond with the requested information. In an embodiment, a mobile communication device **101** will transmit device data and/or application data to server **151** for analysis and assessment. For example, a user of mobile communication device **101** may wish to download a file to his device, but prior to installing the file, may wish to send the file or identifying data associated with the file to the server **151** in order to check if the file is malicious or otherwise undesirable. Server **151** will then analyze this received information in order to provide a security assessment that is available to any of the mobile communication devices **101**. In another example, it may be useful to know how an assessed data object will affect the performance or behavior of a mobile communication device, the assessment containing information such as average battery impact or average network usage of the data object. In an embodiment, server **151** stores assessments of data objects after analysis and can provide access to these assessments in a number of ways. The analysis performed by server **151** will be discussed further below. The process by which server **151** provides access to assessment information will be also be discussed further below.

[0037] To prevent taxing network **121** and server **151** with network traffic, various methods may be used to reduce the amount of data requested by and transmitted to server **151**. For example, rather than transmitting whole data objects, such as application files or application packages, for analysis, hashing functions or hashing algorithms may be applied to data and the resulting hash of the data may be sent to the server **151**. The server **151** may use the hash to uniquely identify the data object. If the server has previously performed an assessment of the data object identified by the hash, the server **151** may return that previous assessment if it is still valid. If the server **151** has not yet performed an assessment for the data object, the server **151** may return a response indicating that the assessment is unknown and/or request additional data from the mobile communication device **101**. One having ordinary skill in the art will appreciate that a hashing algorithm will transform an arbitrary amount of data into a fixed length identifier. For example, the SHA-1 hashing algorithm can digest an arbitrary amount of input data into a 160-bit hash. In another example, metadata besides a hash of the data object may be sent in lieu of a data object itself, e.g., metadata for an application may be sent for an assessment rather than the whole application. In many cases, metadata, such as a package name, application name, file name, file size, permissions requested, cryptographic signer, download source, a unique identifier such as a UUID, and other information may be sufficient as identifying information for a data object; thus, if server **151** receives appropriate identifying information, it can determine if the data object is undesirable. One skilled in the art will appreciate that there are a variety of methods by which a data object can be identified in such a way that can allow server **151** to determine if a data object installed on device **101** is malicious without having to transmit the entire data object to server **151**.

[0038] In an embodiment of this disclosure, server **151** may request portions of a data object, rather than a complete data object. A whole data object may be transmitted incrementally such that network **121** is not burdened by network traffic. Alternatively or additionally, server **151** may request information about a particular application, but may query a group of mobile communication devices that each has this application. In this manner, server **151** may receive a portion, or "chunk" of data from one mobile communication device, and another portion of data from a second mobile communication

device, and so forth, as necessary. Server **151** may then aggregate this information as it is being received, thereby pooling from a number of mobile communication device having the application/file data without taxing any specific mobile communication device. An example of this method is discussed further below.

[0039] FIG. **2** is a general overview of the transmission of different types of data between a mobile communication device **101** and server **151**. As FIG. **2** shows, in block **201**, mobile communication device **101** sends application data to server **151**, which receives this data (block **203**). In this embodiment, mobile communication device sends identifying or authentication information to server **151** so that server **151** can reference previously stored identifying or authentication information about mobile communication device **101**, store and retrieve data associated with the mobile communication device **101**, and specifically identify or authenticate mobile communication device **101** amongst other mobile communication devices.

[0040] In an embodiment, server **151** sends a notification to mobile communication device **101** (block **205**). This notification can be an alert, a message, an instruction or other information related to application data or device data specific to mobile communication device **101**. In an embodiment, the notification is due to the device previously having sent application data corresponding to a data object that was not initially assessed by the server **151** to be undesirable but was subsequently determined by the server **151** to be undesirable. In block **207**, mobile communication device **101** receives the notification, and in block **209**, the mobile communication device **101** takes action based upon the notification. As will be discussed in more detail below, such actions may include deactivating one or more features or applications on the mobile communication device **101**.

[0041] One having skill in the art will appreciate that the interaction between mobile communication device **101** and server **151** can include communication from the mobile communication device to the server, as well as from the server to the mobile communication device. For example, in an embodiment, server **151** may receive application data from mobile communication device **101**, but server **151** may require additional information before providing an assessment or transmitting a notification. In block **211**, server **151** may request the additional information from mobile communication device **101**. Mobile communication device receives the request (block **213**), gathers additional information as requested by server **151** (block **215**), then in block **217**, transmits the additional information to server **151**. In block **219**, server **151** receives the requested additional information. One will appreciate that this process may repeat as necessary.

[0042] FIGS. **3-7** illustrate the transmission and collection of application data and device data in more detail. FIG. **3** illustrates an embodiment in which server **151** evaluates a change in a data object stored on mobile communication device **101**. In FIG. **3**, mobile communication device **101** detects a change in a specific data object (block **301**). One having skill in the art will appreciate that detecting changes in a data object may involve mechanisms such as intercepting system calls or file system operations, a file system or other data object change listener, receiving an event from a package management system (e.g., PACKAGE_UPDATED and/or PACKAGE_REPLACED intents in the Android™ operating system), and polling for data objects in a file system or other system capable of enumerating data objects. Other techniques for detecting changes may also be used. Alternatively or additionally, the following methods may occur when a change to a data object is detected, upon request by the user of the mobile communication device, or upon a pre-configured schedule for analyzing and assessing data objects on the mobile communication device.

[0043] In an embodiment, a change in a data object includes any time a data object is added, removed, or modified. After transmitting application data for a data object, mobile communication device **101** waits for confirmation from the server before recording that it has successfully transmitted application data for the data object. After receiving application data for a data object from a mobile communication device **101**, server **151** transmits a confirmation. If there was an error in transmission or with the data itself, server **151** returns an error. If mobile communication device **101** receives an error from server **151**, or no response after transmitting application data for a data object, mobile communication device **101** will not record the application data for the data object as having been sent, and the mobile communication device **101** may retry sending the data at some point in the future. One skilled in the art will recognize that mobile communication devices are sometimes unable to connect to a network or may have their network connection interrupted in the middle of a transmission. As such, a mobile communication device **101** recording whether or not server **151** has successfully received application data for a data object is important to the functioning of a reliable data collection system. In an embodiment, any time application data for a data object has not been transmitted from mobile communication device **101** and received by server **151**, it is considered to be changed and needs to be transmitted.

[0044] In an embodiment, mobile communication device **101** stores whether it has transmitted and server **151** has successfully received application data for one or more data objects present on the device. In order to identify which data objects have had appropriate application data reported to server **151**, mobile communication device **101** may store a database containing identification information for data objects that have been successfully reported to server **151** to determine whether the device needs to transmit application data for those data objects. For example, a data object that is a file on a filesystem may be identified by a hash of its contents. When the data object is first installed on a mobile communication device **101**, the database may contain no data for the data object. Because there is no identifying information for the data object, the mobile communication device **101** recognizes the data object as new and transmits application data for the data object to server **151** indicating that the object is new. After transmitting application data for the data object to server **151** and receiving confirmation that the server successfully received the application data, the device stores the hash of the file contents and the location on the filesystem where the file resides in the database. If the data object were to be deleted, the mobile communication device **101** can detect that there is no file at the previously stored filesystem location and can report the deletion of the data object to server **151** by reporting the filesystem location and/or hash identification information for the data object. If the file were to be modified, such as in the case of an application being updated, the mobile communication device can detect that there is a file in the previously stored location on the filesystem, but the content hash of the file does not match the stored content hash. In this case, the mobile communication device **101** can

report to the server that the data object identified by the file location and/or previous content hash has been updated and report the new content hash of the file.

[0045] In an example, a security system installed on mobile communication device **101** may report application data for a data object to server **151** for purposes of receiving an assessment of the data object. If a mobile communication device downloads a new application that is malicious, it is important that the security system detect this new item as soon as possible. Server **151** can analyze the new application and provide a security assessment whereby actions can be taken based on the results. In another example, a first version of an application may be safe, but a second version of the application may be malicious. It is important that a security system recognize this update as different from the first version of the application so that it will produce a new assessment of the second version and not just report the first assessment. Server **151** can analyze the updated application and provide a security assessment whereby actions can be taken based on the results.

[0046] In block **303** of FIG. **3**, mobile communication device **101** transmits identification information for the mobile communication device to server **151**. In an embodiment, the identification information is authentication information. In an embodiment, the identification information is a non-authoritative identifier for the device such as a device ID that is not considered to be secret. In an embodiment, identification information includes device information for the mobile communication device (e.g., make, model, hardware characteristics). In addition, mobile communication device **101** transmits information for the changed data object. Such information may include identifying information for the data object, such as metadata (e.g., hash, package name, file name, file path, cryptographic signer, unique identifier such as a UUID) and the like. In block **305**, server **151** receives the identifier for mobile communication device **101** and information for the changed data object. The received data is stored by server **151** on the server or on data storage **111** (block **307**). In an embodiment, only some of the data received by server **151** is stored. In block **309**, server **151** provides an assessment for the changed data object using any of the techniques disclosed herein or from U.S. patent application Ser. No. 12/255,621, which is incorporated in full herein. The assessment may include instructions and/or a categorization labeling the changed data object as safe, malicious, or unknown. In an embodiment, some or all of the received data is stored on server **151** or data storage **111** and is associated with the device that transmitted the data. For example, this may later allow server **151** to determine which applications a device has encountered. In another embodiment, some or all of the received data is stored on server **151** or data storage **111** in a way that server cannot directly tie the information to a particular device. For example, server **151** may store received data without any link to a particular device or account. In another example, data may be anonymously associated with a device by the server associating the data with an identifier when stored. To ensure that server **151** cannot associate the stored data with a particular device, the identifier is only known to the device transmitting the data and is provided to the server whenever the device transmits data. The server does not store this identifier so that the identifier is never directly linked with a particular device or account on server **151** or data store **111**. In an embodiment, server **151** stores the results of the assessment on the server or on data storage **111**. If, when an assessment for a data object is required **309** and a previous assessment for the data object exists and is considered valid, server **151** retrieves the previous assessment from data storage **111** instead of performing a new assessment. Assessments may be considered to be for the same data object if the metadata relating to each object matches in a variety of ways, including if the assessments relate to data objects with the same hash, same package name, same cryptographic signer, or same file path. In block **311**, the assessment is transmitted to mobile communication device **101**, which receives this assessment from server **151** (block **313**), then processes the assessment or takes appropriate action (block **315**).

[0047] One having ordinary skill in the art will appreciate that the interaction between mobile communication device **101** and server **151** is dynamic, in that server **151** can proactively transmit notifications or instructions to remediate data objects whose assessment has changed, thereby requiring action by mobile communication device **101**. FIG. **4** illustrates such an embodiment. In block **401** of FIG. **4**, mobile communication device **101** detects a change in a specific data object. In block **403**, mobile communication device **101** sends identification information for the device and information about the changed data object to server **151**. Server **151** receives the identification information for mobile communication device **101** and information about the changed data object (block **405**). In block **407**, server **151** stores the changed data information on the server or on data storage **111**. In block **409**, server **151** may analyze and assess the changed data object, and may report the assessment to mobile communication device **101** (block **411**). As discussed previously, if an assessment has already been performed for the data object, that previously performed assessment may be retrieved and used instead of re-performing the assessment. If server **151** reports an assessment, mobile communication device **101** receives the assessment or other notification in block **413**, and processes the assessment (block **415**).

[0048] In an embodiment, the assessment for the data object may change. For example, a data object that may previously have been assessed as safe or unknown may later be identified as malicious, causing some previously unknown vulnerability, or causing an undesirable behavior such as network overuse or battery drainage. In block **417**, if server **151** detects a change in assessment for a previously analyzed data object, then in block **419**, server **151** may transmit a notification, remediation instructions or the like to mobile communication device **101**. Mobile communication device **101** receives the notification from server **151** (block **421**), then performs the recommended actions or remediation instructions (block **423**). In block **425**, mobile communication device **101** transmits a confirmation that it performed the required actions, which server **151** receives (block **427**). In an embodiment, the notification is only sent to mobile communication device **151** if the data object is determined to be present on mobile communication device. In an embodiment, the server **151** stores information on the server **151** or on data storage **111** allowing the server **151** to determine whether the mobile communication device **101** currently has the data object or has previously requested an assessment for the data object.

[0049] One having skill in the art will appreciate that FIG. **4** provides only one example of how server **151** may report changes in assessment to a mobile communication device, and some steps may be skipped without departing from this disclosure. For example, mobile communication device may

perform remediation instructions or other required actions without sending confirmation to server **151**.

[0050] In an embodiment, server **151** may request additional information about a particular data object from mobile communication device **101**. For example, mobile communication device **101** may send information about a changed data object to server **151**; however, the information sent may be insufficient for server **151** to perform a conclusive analysis. FIG. **5** illustrates this embodiment. In block **501** of FIG. **5**, mobile communication device **101** detects that a data object has changed, and transmits identification information for mobile communication device **101** with information for the changed data object to server **151** (block **503**). Server **151** receives the identification information for mobile communication device **101** and information for the changed data object (block **505**), and stores the information for the changed data object on the server or on data storage **111** (block **507**). In block **509**, server **151** determines whether it requires additional information about the changed data object. For example, server **151** may attempt to assess whether the changed data object is safe or malicious, but is unable to provide a conclusive assessment (i.e., the assessment results in "unknown"). The determination of whether more information is needed can be performed either before the server **151** performs an assessment if there is not enough data to even begin an assessment or after an assessment returns inconclusively due wholly or in part to a lack of data. If additional information is required, then server **151** may request the additional information from mobile communication device **101** (block **511**).

[0051] In block **513** of FIG. **5**, mobile communication device **101** receives the request for additional information, gathers the requested information (block **515**), then transmits the additional information to server **151** (block **517**). In an embodiment, additional information includes behavioral data for a data object and application data for the data object, such as the content for the data object. In block **519**, server **151** receives the additional information from mobile communication device **101**, and stores the additional information (block **521**). Server **151** may then analyze the changed data object information with the additional information to provide an assessment (block **523**), which may be sent to the mobile communication device **101** (block **525**). In block **527**, mobile communication device **101** receives the assessment of the changed data object from server **151** then processes the assessment (block **529**).

[0052] In an embodiment, mobile communication device **101** may elect to transmit additional information to server **151**. For example, server **151** may analyze a data object, but not provide a conclusive assessment. Rather than requesting additional information from mobile communication device **101**, the device may request an additional assessment by providing additional information for the data object to server **151**. FIG. **6** illustrates this embodiment.

[0053] In block **601** of FIG. **6**, mobile communication device **101** detects a change in a data object, then in block **603**, mobile communication device **101** sends its identification information and information for the changed data object to server **151**. In block **605**, server **151** receives the identification information for mobile communication device **101** and the information for the changed data object. This information is stored by server **151** on the server or on data storage **111** (block **607**), then analyzed by server **151** to result in an assessment (block **609**). In block **611**, server **151** transmits the assessment or an appropriate notification to mobile communication device **101**. Mobile communication device **101** receives the assessment from server **151** (block **613** of FIG. **6**). In block **615**, mobile communication device **101** determines whether to send additional information about the data object. For example, server **151** may be unable to produce an assessment for the data object given the data it has available, and thus needs more information to be able to produce an assessment. In block **617**, if mobile communication device **101** determines that it should send additional information about the data object, then this information is gathered. In block **619**, mobile communication device **101** transmits the additional information to server **151**, which receives this information (block **621**), and stores the received additional information (block **623**). One will appreciate that server **151** will know that the additional information will pertain to the information previously received by server **151** (block **605**), since mobile communication device **101** will transmit identification information with the additional information.

[0054] In block **625** of FIG. **6**, server **151** analyzes the additional information received from the mobile communication device **101**. In an embodiment, the additional information may be analyzed with the previously received information (block **605**). In block **627**, server **151** transmits the assessment to mobile communication device **101**, which processes the assessment (block **629**). If mobile communication device **101** still needs to send additional information, it may repeat the process as necessary.

[0055] As noted previously, server **151** may have access to a plurality of mobile communication devices, some of which may run or store the same application programs or data objects. Requesting data object information from a single mobile communication device can cause network traffic, affecting not only the single mobile communication device, but other devices on the network. In an embodiment, if server **151** requires information about a data object that is stored on more than one mobile communication device, server **151** can gather portions of the required information from each of the mobile communication devices, rather than relying on a single device. FIG. **7** illustrates an embodiment using a first and a second mobile communication device, thereby optimizing data collection from two or more mobile communication devices.

[0056] In block **701** of FIG. **7**, the first mobile communication device detects a change in a data object. The data object is also found on the second mobile communication device, but may or may not realize the same change. The first mobile communication device transmits its identification information and information for its changed data object to server **151** (block **703**). In block **705**, server **151** receives the identification information for the first mobile communication device with the information for the changed data object. This information is stored by server **151** (block **709**). In block **711**, server **151** determines that it requires additional information about the data object. In block **713**, server **151** identifies the second mobile communication device that server **151** knows also stores the data object as well as additional information for the data object.

[0057] In block **715** of FIG. **7**, server **151** requests the additional information for the data object from the second mobile communication device. This request is received by the second mobile communication device (block **717**). In response, the second mobile communication device will gather the additional information (block **719**), then transmit

the additional information to server **151** (block **721**). Server **151** receives (block **723**) and stores the additional information about the data object from the second mobile communication device on server **151** or on data storage **111** (block **725**), then analyzes this additional information with the previously received information from the first mobile communication device to render an assessment (block **727**). This assessment is transmitted to the first mobile communication device (block **729**), which receives the assessment (block **731**) and process the assessment (block **733**). One will appreciate that if relevant, server **151** may also transmit the assessment to the second mobile communication device.

[0058] In an embodiment, server **151** can gather additional information from multiple devices. In an embodiment, server **151** chooses which devices to request additional from by analyzing device information and application data previously stored by server. For example, to characterize an application's usage of SMS messaging to determine whether or not it is abusing SMS for spam purposes, server **151** may request the count of SMS messages sent by an application from many mobile communication devices that have previously reported that they have installed the application. In an embodiment, server attempts to analyze a data object to produce an assessment without first waiting to receive information about the data object from a device. Instead, server may receive data from other sources and proactively request information from one or more devices to create an assessment for the data object.

[0059] In an embodiment, application data for a data object that is gathered and transmitted by mobile communication device **101** to server **151** may include behavioral data about the data object. Usage of such data by server **151**, such as during analysis, is discussed more in depth below. Behavioral data may include information about what the data object did when it ran on the device. Examples of behavioral data include information about network connections caused by the data object (e.g., server names, source/destination addresses and ports, duration of connection, connection protocols, amount of data transmitted and received, total number of connections, frequency of connections, and network interface information for the connection, DNS requests made), behavior of the data object when run (e.g., system calls, API calls, libraries used, inter-process communication calls, number of SMS messages transmitted, number of email messages sent, information about user interfaces displayed, URLs accessed), overhead caused by the data object (e.g., battery used, CPU time used, network data transmitted, storage used, memory used). Other behavioral data includes the context when a particular behavior occurred (e.g., whether the phone's screen was off when the data object sent an SMS message, whether the user was using the data object when it connected to a remote server, etc.).

[0060] Because a large amount behavioral data is generated by data objects every time they run, it is important for a mobile communication device not to gather or transmit all of the possible behavioral data; otherwise, the gathering and transmission of behavioral data may over-utilize resources on the device **101**, server **151**, and the network **121**. In an embodiment, mobile communication device **101** limits what type of behavioral data for a data object it gathers and transmits, and how frequently to gather and transmit behavioral data based on the period of time since the data object has last changed. For example, when a data object is first installed on a mobile communication device, the device may gather and transmit the full amount of behavioral data available every day. After one week following installation of the data object, the device may only send a limited subset of behavioral data in weekly intervals. A month after installation, the device may only send a minimal amount of behavioral data in monthly intervals. In an embodiment, if the data object were to be updated (e.g., updating an application to a different version), the device may transmit the full scope of behavioral data daily and reduce the scope and frequency of data gathered and transmitted after one week and/or after one month. In an embodiment, server **151** sends configuration to mobile communication device **101** requesting that the device send specific types of behavioral data at a specific frequency. The device stores the configuration so that it may determine whether to gather and/or transmit behavioral data for data objects. In an embodiment, the configuration information is specific to a particular data object. In an embodiment, the configuration information is for all data objects encountered by the device. In an embodiment, server **151** requests behavioral data for a particular data object from the device so that the server can minimize unnecessarily gathered and transmitted behavioral data.

[0061] In an embodiment server **151** can influence the gathering and transmission of behavioral data from device **101** to server **151**. For example, server **151** may transmit instructions to mobile communication device **101**, requesting behavioral data for a data object only if the server has information indicating that the device currently has the data object, and if the server needs more behavioral data to better assess the data object. In an embodiment, the server **151** determines that it needs more behavioral data for an object based on the number of devices that have already reported behavioral data. For example, the server may require at least one hundred (100) devices to report behavioral data for each data object in order to have a confident assessment. In an embodiment, the difference of the behavioral data reported by different devices is used to determine how much behavioral data is needed for an assessment to be confident. For example, if thirty (30) devices all reported battery usage by a data object within a small variance, the server may not request any more behavioral data for that object; however, if those thirty (30) devices showed a wide variation of battery usage, the server may request behavioral data from two hundred (200) devices.

[0062] In an embodiment, a mobile communication device may only transmit behavioral data if the data is outside of normal bounds. In an embodiment, the bounds are universal to all data objects. For example, a bound on network usage may be set so that mobile communication device transmits behavioral data for a data object's network connections only if the data object maintains at least one open connection for more than 50% of the time it is running or if the data object transmits more than one megabyte of data in a 24 hour period. In an embodiment, server **151** can update bounds on a mobile communication device **101** by transmitting updated bound information to the device. In an embodiment, bounds may be particular to one or more data objects. For example, a device may have a set of default bounds by which it will send behavioral data, but the server may transmit bounds for a particular data object, identifying that data object through identifying information such as a hash, cryptographic signer, package name, or filesystem location. The updated bounds may instruct the device to send more or less behavioral data than the default set of bounds. For example, a mobile communication device may default to never send behavioral data.

When a new data object is installed on the device, the device reports the installation event and metadata associated with the data object to the server. If the server has already characterized the data object through behavioral data from other devices, the server may send bounds to the device specifying the typical behavior of the data object on other devices (e.g., uses less than 100 kilobytes of data per day, never sends SMS messages, never sends email) so that if the data object deviates from these bounds, the mobile communication device will send the deviated behavioral data to the server. Such deviations may be useful in the case of a legitimate application that becomes exploited and begins exhibiting uncharacteristic behavior or in the case of a "time-bomb" application that only starts becoming malicious after a certain time.

[0063] In an embodiment, data transmitted from mobile communication device **101** to server **151** is configurable in order to protect user privacy; prevent overuse of device, network, or server resources; or for other reasons. Some example configurations include choosing what application data is sent from device **101** to server **151**, how often application data is sent, and how application data is re-transmitted should initial transmissions fail. Example configurations may further include transmitting only identifying information (e.g., no additional metadata or behavioral data), never transmitting any application data, never transmitting data object content, only transmitting application data for data objects based on the source of the data objects, only transmitting certain type of behavioral data, only transmitting a certain amount of application data per day, only transmitting one data object's content per day, transmitting behavioral data a maximum of once per day per data object, and the like. One skilled in the art will recognize that additional configurations are possible without departing from the scope of the disclosure. In an embodiment, the configuration may be enforced by a mobile device **101** and/or server **151** by the device only making certain transmissions and/or the server only making certain requests from the device. In an embodiment, the configuration is controlled by one or more parties. For example, the configuration may be automatically set by server **151** or software residing on mobile communication device **101**, or controlled by an administrator via server **151**, and/or controlled by a user via mobile device **101**. In an embodiment, portions of the configuration are controlled by different parties. For example, a user may be able to control whether or not data objects are reported to server **151** but an administrator on server **151** may control the behavioral data reporting frequency for all devices to optimize battery usage of the security system.

[0064] In an embodiment, software on a mobile communication device **101** displays a user interface dialog when it receives a request to transmit application data for a data object, such as its content or behavioral data. As discussed above, a request for the data object's content may be for the whole content or for a portion of the content, the request identifying which portion of the content if a portion is requested. The user interface dialog displayed may identify the data object for which application data is to be transmitted, and give the device's user a chance to allow or reject the transmission. In an embodiment, the dialog allows the user to have the device remember his or her decision for future data objects. In an embodiment, the dialog allows the user to view more in-depth information about the application data to be sent, and provides a way for the user to understand the privacy implications of sending the data such as linking to a privacy policy, privacy description, or other content that describes how the data is transmitted, stored, and used. In an embodiment, a mobile communication device attempts to transmit a data object when it receives an indication that server **151** needs more information to produce an assessment. In this instance, the device may display a user interface dialog prompting the device's user to choose whether or not to transmit the data object's content when the device attempts to transmit a data object. In an embodiment, some attempted transmission of certain types of application data, such as a data object's content, results in user interface dialog for confirmation while other types of application data, such as metadata or behavioral data, are transmitted without requiring a user confirmation.

[0065] Because a particular application may utilize multiple data objects, it may be desirable for mobile communication device **101** and/or server **151** to group multiple data objects together so that the application can be analyzed as a whole. In an embodiment, mobile communication device **101** or server **151** may perform grouping by comparing application data between multiple data objects. For example, application data that may be used to group data objects includes how data objects were installed (e.g., data objects from the same installer may be grouped), if data objects are linked together at runtime or dynamically, whether multiple data objects are in the same filesystem directory, and if data objects share a cryptographic signer. For example, an application installer may extract an executable and multiple libraries to the filesystem on a mobile communication device. The mobile communication device **101** may use the common installer to consider the data objects grouped and may store the grouping information for use in gathering behavioral data (discussed below). In order for server **151** to recognize the group, each data object's application data may include identification information for the common installer. The server **151** may explicitly store the grouped relationship on server **151** or in data storage **111** to efficiently access the grouping information during analysis.

[0066] Because behavioral data cannot always be attributed to a single data object when multiple objects execute together such as in the context of single process, if the device operating system does not support granular behavioral data, or through other mechanisms, it may be desirable for mobile communication device **101** to group multiple data objects together and report behavioral data for the group together. In an embodiment, mobile communication device **101** transmits information indicating that grouped data objects are associated and transmits application data for grouped data objects to server **151** together. For example, if a process on a mobile communication loads multiple components from different vendors and network data can only be gathered on a per-process level, and/or if the process is detected to be connecting to a known malicious server, then it may be desirable for all components loaded in the process to be identifiable by the server to determine the offending component. When the mobile communication device **101** gathers behavioral data (such as the IP addresses the process has connected to) for the process, the device reports identification information for all of the data objects that are associated with the process to the server. When the server receives behavioral data for a group of data objects it may analyze behavioral data from multiple devices and determine that only groups containing a particular data object will connect to the malicious server. Thus, only the data object that results in connecting to the malicious server

will be considered malicious. In an embodiment, if a mobile communication device does not provide granular information about the behavior of particular data objects, behavioral data for the device as a whole may be transmitted to the server as representing the group of all data objects installed on the device. For example, if an operating system does not provide per-process battery usage information, devices running that operating system may transmit a list of applications installed on each device and the overall battery life for each device to server **151**. The server can then perform analysis on this data to determine which applications are correlated to better or worse battery life and estimate each application's contribution to battery life when installed on a device. In an embodiment where multiple data objects in a group have different behavioral data gathering configurations, the mobile communication device will join the configurations together. For example, if mobile communication device **101** is configured to report a large amount of behavioral data every day for one data object, but is configured to only report anomalous behavioral data for another data object, and the data objects are grouped, the device may join the two configurations and report a large amount of behavioral data for the group. Alternatively, if the second data object is configured to never report behavioral data for privacy reasons, no behavioral data may be reported for the group to satisfy the privacy constraint.

[0067] One having skill in the art will appreciate that data transmitted by server **151** or mobile communication device **101**, such as metadata, behavioral data, configuration information, behavioral data bounds, grouping data, requests for additional data, notifications, and other forms of data may be formatted using binary formats or non-binary formats. Examples include formatting data in XML, JSON, or as part of a URI. The data may be transmitted using a variety of protocols, including TCP, UDP, DNS, and HTTP. Other formats and/or protocols may be used without departing from this disclosure.

[0068] The above are various non-limiting examples of how data is gathered and collected from one or more mobile communication devices. Techniques for optimizing data collection are also disclosed above. As discussed, mobile communication devices **101** will transmit some or all of the above-described data to server **151** for analysis so that server **151** can provide an assessment of the analyzed data. The following section describes non-limiting examples of analysis techniques. One having skill in the art will appreciate that while the examples and disclosure below uses the data gathered using the methods described herein, other types of data may be transmitted and that this disclosure is not limited to the data described herein.

B. Data Collection System

[0069] One skilled in the art will appreciate that server **151** may receive data from sources other than mobile communication devices for use in analyzing a data object and producing assessments. FIG. **10** illustrates an embodiment in which server **151** may receive data from multiple sources and transmit assessment information for multiple uses. One or more servers **151** are illustrated as a "cloud" to emphasize that multiple servers may operate in coordination to provide the functionality disclosed herein. One or more mobile communication devices **101** are illustrated as a group to emphasize that multiple devices **101** may transmit and receive information to and from server **151**. As disclosed above, one or more mobile communication devices **101** may transmit application data for data objects to server **151** and devices **101** may receive assessment data, requests for more information, notifications, and the like from server **151**.

[0070] In addition to gathering data from mobile communication devices, server **151** can receive information pertaining to data objects from a variety of data gathering systems. Such systems may be separate from server **151** or may be part of server **151**. In an embodiment, a data gathering system directly updates a database or other storage on server **151** or data storage **111** with information for one or more data objects. In an embodiment, a data gathering system communicates with server **151** to provide information to server **151**. There are many types of systems that may be used as data feeds to server **151**. Some examples include web crawlers **1003**, application marketplace data gathering systems **1005**, honeypots, and other systems that may feed information related to mobile device applications to server **151**.

[0071] In an embodiment, a web crawler **1003** downloads data objects that can run on mobile communication devices and retrieves information about data objects, feeding both to server **151**. For example, the web crawler **1003** may utilize a search engine to look for web sites that host mobile applications. Once the crawler **1003** identifies sites hosting mobile downloads, the crawler may retrieve web pages available on those sites, examining the content of each page to determine additional pages to retrieve. For example, a page on a mobile download site may contain links to other pages as well as links to download data objects. It may be desirable for data gathering systems to only transmit information to server **151** that is relevant to mobile devices, as there is much content available on the internet that does not affect mobile communication devices (e.g., PC software). In an embodiment, the crawler **1003** can identify if a data object available for download or that has already been downloaded is able to run on a mobile communication device. For example, the crawler **1003** may examine a download URL for a specific string indicating that the URL corresponds to mobile application package (e.g., SIS, APK, CAB, IPA). In another example, the crawler **1003** may examine a data object after it has been downloaded to determine if it affects mobile communication devices and if so, whether it affects a specific mobile platform. In this case, the crawler **1003** may examine the data object downloaded for characteristics such as its name, whether it contains executable code compatible with any mobile platforms, or if it contains data that is typical for a particular mobile device platform. In an embodiment, the web crawler **1003** gathers marketplace metadata about data items and transmits the marketplace metadata to server **151**. Some example marketplace metadata includes from which web sites a data object is available for download, user ratings and comments for a data object, the price of the data object if it is available for purchase, the number of times the data object has been downloaded, information about the author of the data object, and other information pertaining to a data object that is available on web sites. As will be discussed below, where a given data object is available can be used to determine how trustworthy a data object is. For example, a data object available from a reputable company's web site may be considered more trustworthy than a data object uploaded on a mobile device forum by one of the forum's users.

[0072] Because many mobile applications are only available via mobile application marketplaces, it may be important for server **151** to receive information about data objects that are available in application marketplaces. In an embodiment,

an application marketplace data gathering system **1005** retrieves information about a data object, such as the data object's content and marketplace metadata for the data object, from mobile application marketplaces and reports the information to server **151**. In an embodiment, the application marketplace data gathering system **1005** is part of server **151**. In alternative embodiment, the application marketplace data gathering system is separate from server **151**. Application marketplaces are often provided by mobile platform vendors (e.g., Android Marketplace, Blackberry App World, Apple App Store, Nokia Ovi Store) or third parties (e.g., GetJar, Handango) and may use a proprietary API. In an embodiment, application marketplace data gathering system **1005** is configured to communicate with application marketplace servers via a proprietary protocol. In order to transmit the data received from application marketplace servers to server **151** in a manner that is usable by server **151**, the marketplace data gathering system **1005** may transform application data for data objects from a proprietary format into a format that server **151** can utilize for analysis. For example, an application marketplace may provide an API to access users' comments and ratings for an application; however, the data returned by that API may be different from another application marketplace's comment data. In another example, an application market may proactively transmit data to marketplace data gathering system **1005** so that the data gathering system does not have to repeatedly query it. To allow server **151** to be able to analyze comment data from multiple application marketplaces, application marketplace data gathering system **1005** may transform differently formatted comment data into a standard format for transmission to server **151**. In an embodiment, an application marketplace data gathering system **1005** can search for certain terms in user reviews, such as "battery drain," "crash," "privacy settings," "does not work," "phone number," "contacts," and the like, which can be used to characterize an application as "known bad," or used to establish the trustworthiness of an application using the system components described herein. In an alternative embodiment, application marketplace data gathering system **1005** can gather all comment data and analysis of the comment data can be performed by server **151**. Similarly, server **151** or application marketplace data gathering system **1005** can be capable of recognizing positive reviews or scores for a data object, thereby improving the assessment and/or trustworthiness for the data object.

[0073] In addition to automated gathering of data object information, it may be important for server **151** to accept human information **1007**. Such information may include subjective trust scores for mobile application vendors, specific keywords or other characteristics, such as heuristics, that may classify a mobile application as suspicious. One skilled in the art will recognize that other types of information related to the analysis of data objects for mobile devices may be provided by a human is possible without departing from the scope of this disclosure. In an embodiment, server **151** provides a user interface by which someone may provide information to server **151** about a specific data object, a group of data objects (e.g., data objects from a particular developer, all data objects on a specific platform), or for the analysis system as a whole (e.g., updated analysis heuristics). In an embodiment, a server separate from server **151** provides a user interface by which someone may provide information about a specific data object, a group of data objects, or for the analysis system as a whole. This separate server may transmit the user-provided information to server **151** where server **151** stores it on server **151** or in data storage **111**. In an embodiment, the separate server directly updates data storage **111** with the user-provided information.

[0074] FIG. **10** illustrates how server **151** may provide information about data objects to external systems. In an embodiment, information provided by server **151** may be transmitted via an API; provided as a list, a data feed, a report, or formatted data such as firewall or virus definitions; or in other forms. In an embodiment, server **151** provides information about data objects to an application marketplace **1009**. For example, server **151** may provide marketplace **1009** with a list of malicious data objects that are present in marketplace **1009**. In another example, server **151** may expose an API by which application marketplace **1009** can transmit identification information (e.g., a hash of a data object's content) to server **151** to determine if the data object is considered malicious or otherwise undesirable. In an embodiment, server **151** provides data to network security infrastructure **1011** so that the network security infrastructure **1011** may protect against malicious or undesired applications at the network level. For example, by protecting at the network level, even mobile communication devices that do not have security software installed may benefit from protection. In an embodiment, server **151** transmits threat signatures to network security infrastructure **1011**. Such threat signatures may take a variety of forms, for example, hashes of undesired applications, binary sequences for undesired applications, package names of undesired applications, firewall rules to block malicious servers or attackers, and rules for a network security system such as Snort. In an embodiment, server **151** provides data in the form of data feeds **1013**. The data feeds **1013** may contain a variety of data available to server **151** or data storage **11** either from server's data gathering or from further analysis (described below), for example, a list of any data objects that use more network traffic than a given threshold to identify misbehaving or abusive applications, a list of the most prevalent malicious data objects, and a list of applications that match criteria such as a set of heuristics for identifying potentially malicious applications.

C. Server-Side Analysis Systems

[0075] In order to produce assessments for data objects or other forms of useful output, server may use a variety of methods of analysis. In an embodiment, because server has access to information collected about data objects from one or more sources, server can process the information to produce an assessment for a data object. FIG. **11** illustrates an embodiment in which server **151** aggregates application data for a data object, stores the information, generates characterizations and categorizations for the data object, assesses the data object to produce assessment information, and transmits the assessment information. In block **1101** of FIG. **11**, application data (e.g., data object content, metadata, behavioral data, marketplace metadata) is gathered for a data object. Some of the possible methods for gathering and types of data gathered have been discussed above. Such methods may include gathering data from devices, from web sites, from application marketplaces, from people, and from other sources. In block **1103**, application data for the data object is stored on server **151** or data storage **111** so that the data may be used at a different time than when it is gathered.

[0076] In block **1105**, device data is gathered and stored (block **1107**) on server **151** or data storage **111**. It may be

desirable for device data to be linked to the application data for the device that reported so that assessments, categorization, and characterization can take into account the source of the data. For example, if an application only malfunctions when installed on a particular device type, it is important for server **151** to be able analyze application data provided by devices in the context of what particular device type provided the data. In an embodiment, when application data is stored **1103** it is associated with device data for the device that provided it. For example, when a device **101** transmits application data to server **151**, the device may transmit authentication information that allows server **151** to retrieve previously stored data for the device **101**. If the device **101** has already transmitted device data to server **151**, the previously stored device data can then be associated with the new application data. In such a data gathering system, it may be important to protect privacy and minimize individually identifiable information stored by server **151** or data storage **111**. In an embodiment, application data for multiple devices having the same device data is aggregated so that the stored data is not linked to a particular device, but rather a set of device data shared by one or more devices. In the design of such a system, it may be important to take into account the balance between granularity of device data and the level to which the aggregated data can be ascribed to a particular device.

[0077] As part of analyzing a data object, it may be desirable for server **151** to characterize it and/or categorize it (block **1109**). In an embodiment, server **151** stores characterization and categorization data for data objects (block **1111**). It may be desirable for characterization and categorization data to be updated as more data becomes available or analysis of the data changes. In an embodiment, server **151** performs additional analysis (block **1109**) and updates stored categorization and characterization data (block **1111**) for a data object when new or updated data for the data object used by analysis systems is available.

[0078] Characterization data includes information that describes a data object's functionality, behavior, and reputation such as its capabilities, metrics for the data object, analyses of other data relating to the data object, and the like. In an embodiment, server **151** produces characterization data about a data object using application data, device data, marketplace data, distribution data, and other data available to server **151**. While some methods are described below, one skilled in the art will appreciate that there are other of methods for generating characterization information that can be employed without departing from the scope of this disclosure. In an embodiment, server **151** transmits characterization information as an assessment. One will appreciate that characterization information may be useful for a user to understand when deciding whether to install an application. For example, if a user is considering downloading a game but the user receives an assessment indicating that the game has the capability to send the user's location to the internet, the user may decide not to install the game. In another example, if a user is considering downloading an instant messaging application and is concerned that the application may use a disproportionate amount of battery power, the user may receive an assessment to see the application's average battery usage metric and decide that, based on the metric, the application is acceptable to install. In an embodiment, characterization information is consumed as an input to one or more other analysis systems. For example, an analysis system producing an assessment of the privacy risk of an application may use characterization information to determine if an application has risky capabilities such as sending location or contact list information to an internet server.

[0079] Capabilities are one form of characterization data that server **151** may produce. In an embodiment, server **151** extracts capabilities from a data object. In certain mobile operating systems or application environments, applications may request granular permissions to access privileged functionality on a device, such as sending or receiving network data, accessing the phone's location, reading or writing contact entries, and SMS messaging. In an embodiment, server **151** uses data about permissions requested by a data object to determine the capabilities of the data object. Server may determine permission data by a variety of means, including metadata and behavioral data reported by devices, marketplace data, static analysis of data objects, and dynamic analysis of data objects. For example, applications on the Android operating system have to declare permissions at install time, so server **151** may analyze these declared permissions in an application package directly via metadata about an application package reported by one or more devices or via marketplace data to determine permission data.

[0080] In an embodiment, server **151** performs analysis of a data object's content to determine what APIs on a device the data object utilizes. In an embodiment, the API analysis may include a search of the data object for data sequences indicating API calls; an analysis of specific library, function, class, or other import data structures in the data object; an analysis of dynamic linker calls; an analysis of calls to local or remote services; static analysis of the data object; dynamic analysis of the data object; and analysis of behavioral data reported by one or more devices. In an embodiment, server **151** utilizes extracted API call information to determine that the application has a particular capability. For example, if an application calls an API to interact with a GPS radio on a device, server **151** determines that the application has the capability to determine the device's location. Although such analysis may detect the vast majority of APIs used by a data object, it is possible that advanced self-modifying code may prevent thorough analysis of a data object. In an embodiment, server **151** detects if the code is, or may possibly be, self-modifying. The capability of a data object to modify itself may signify that the data object is of higher risk than data objects that are more straightforward. While many instances of malware on PCs use self-modifying code to hide from anti-malware systems, copy-protection systems also often encrypt code to prevent unauthorized access; thus, self-modification alone may not be sufficient to classify a data object as malicious, it may be used by an analysis system, in addition to other characteristics, such as behavioral data, to produce an assessment for the data object.

[0081] In an embodiment, server **151** analyzes behavioral data to determine capabilities for a data object. For example, server **151** may look for a data object making phone calls, sending SMS messages, accessing the internet, or performing other actions that indicate a particular application capability. In some cases, it is important not only to understand what single functions are utilized by a data object, but also whether an application exchanges data between APIs. For example, an application that uses the internet and can read a device's contact list may have multiple capabilities that have significantly different risks. For example, an address book application that simply uses the internet to check for updates has less of a privacy risk than an address book application that reads

contacts and sends those contacts to the Internet. In an embodiment, server **151** analyzes data object to determine if there are code paths by which data returned or produced by one API or service are sent to another API or service. For example, server **151** may perform taint tracking between two APIs to determine if whether an application transfers data between APIs. For example, server **151** may determine if there is a code path in a data object by which data returned by any call to the contact API on a mobile device can be provided to any network API on the device. If there is such a code path, server **151** determines that the data object has the capability of sending contacts to the internet. Having such a capability may be more valuable during further analysis by server **151** or by a user than simply knowing that an application accesses contacts and that it accesses the internet. Many applications may use both permissions; however, fewer may actually send contact data to the internet. A user or an automated analysis system will be able to use the capability of knowing that there is a code path between two APIs as a much stronger indicator of capabilities than less granular capability measurements.

[0082] In an embodiment, server **151** runs a data object in a virtual (e.g., simulated or emulated) or physical device and analyzes the behavior of the data object when run. In an embodiment, the virtual or physical device is instrumented so that it reports behavioral data for the data object. In an embodiment, the virtual or physical device's network traffic, calls, and SMS messages are analyzed by server **151**. For example, a virtual device may be configured to always report a specific location via its location APIs that are unlikely to occur in any real world circumstance. By analyzing the device's network traffic for various encodings of that location, such as a binary double encoding, base **64** encoding, and text encoding, server **151** is able to determine whether the data object attempts to report the device's location to a server. In an embodiment, server **151** examines the difference in state of the virtual or physical device before the data object is run on the device and after the data object has run. For example, a data object may exploit the kernel on a device upon which it is installed in order to install a stealth rootkit. In this case, a virtual device may show a substantial difference in certain sections of memory, such as in a system call dispatch table, that should not change under ordinary circumstances. In an embodiment, the physical or virtual device has a custom root certificate authority in its list of trusted certificates and server **151** intercepts all TLS traffic, using a server certificate that is signed by the custom certificate authority, and proxies the traffic to its original destination. Because the device has a custom certificate authority, the data object is able to establish a valid TLS connection through server **151** and all encrypted traffic is able to be analyzed by server **151**.

[0083] Aside from capabilities of a data object, it may be important for server **151** to gather metrics relating to a data object's effect of running on a device or its usage of capabilities on a device. For example, overuse of network data, email, or SMS messaging may be considered abusive or indicative of a malicious or exploited application. In an embodiment, server **151** analyzes application data from many mobile communication devices, such as metadata and behavioral data, device data, and other data it has available to it to produce metric data that characterizes a data object. For example, server **151** may determine how much battery usage an application requires on average for all devices or for a particular device type, how much data a data object sends over any network interface or over cellular vs. Wi-Fi network interfaces, how many email messages or SMS messages a data object sends, how many telephone calls an object makes, and other metrics.

[0084] Server **151** may produce other characterization information from what has been described above that may aid in further analysis by server **151** to produce an assessment or that may be exposed directly by server **151**. In an embodiment, server **151** analyzes network traffic information associated with a data object to produce network characterization data, such as a list of the servers the data object has connected to, the ports and protocols on those servers data object communicates with, how much data is transmitted to and received from each server, In an embodiment, network characterization information includes what proportion of devices running a particular data object connect to each server. For example, an application that connects to an IM server or a known malicious bot command and control server may connect to only one or a small number of servers on all devices that it is installed on; however, a web browser or application that allows user-specified connections may connect to a very large number of different servers on different devices. In an embodiment, if a data object connects to many different servers, server **151** informs one or more devices to not collect network behavioral data for that data object to minimize unnecessary data reporting. In an embodiment, the network traffic information is gathered as behavioral data from mobile communication devices or gathered by server **151** running the data object on a virtual or physical device.

[0085] In an embodiment, server **151** determines whether a data object causes a mobile communication device **101** to access malicious Internet or other public or private networks. For example, a data object that causes a mobile communication device to access a malicious website may subject the device to exploitation. An embodiment of this disclosure allows for resolution of transmitted Inter- or Intranet addresses (e.g., URLs) to determine whether the address will direct the mobile communication device to a safe website, rather than a nefarious website or phishing scam. This information can be stored as it relates to a particular data object.

[0086] In order for a user to apply application policy to a mobile device without having to make a separate decision for every single application, it may be helpful to categorize applications so that the user may simply decide which categories of applications to allow or deny. In an embodiment, server **151** categorizes a data object using data it has available such as application data, device data, marketplace data, and characterization data. For example, if a data object is characterized as calling location APIs on a mobile communication device, then server **151** may categorize the data object as a mapping or other location-based application. In an embodiment, categories may directly map to capabilities, such as applications that read your contact list or applications that can send your location to the internet. Other example categories include whether a data object transmits any information from a mobile communication device's contact list, whether a data object causes other data such as a device's phone number to be transmitted by a mobile communication device, and other behaviors that may affect the privacy security of a mobile communication device. In an embodiment, server **151** uses metric data for a data object to categorize it. For example, server may have a category of heavy battery users that includes data objects that typically use more than 10% of a device's battery. Because the categorization may be dependent on device data in addition to characterization data, the

category of battery wasters may depend on what type of device an assessment is for. For example, a data object that uses more than 10% of one device's battery may use only 5% of another device's battery.

[0087] In an embodiment, if a data object does not directly provide categorization information, server **151** can deduce such information. For example, if a data object communicates with a known instant messaging server, server **151** may determine that the data object is an IM application. For example, applications that connect to servers belonging to a popular social network may be classified during analysis as social networking applications, applications that connect to a known malicious IRC server may be classified as a malicious bot, and applications that drain one or more devices' batteries may be flagged as battery drainers.

[0088] Because the categorization of an application may be subjective and difficult to determine automatically, it may be desirable to have one or more persons, internal to an organization or as part of a collaborative community effort, determine categories for an application. In an embodiment, server **151** exposes an interface by which users can suggest categories for a data object. For example, server **151** may define a category of applications that are inappropriate for children, the applications having content that includes pornography or violence. In this example, one or more users can sign in to a community voting system provided as a web application where they can search and browse all applications known to server **151**. The list of applications may be populated by marketplace crawling and application data reported by devices. Each application may have a page whereby users can select their recommended category for that application. In an embodiment, the user interface shows information about the data object, such as aggregated application data, characteristics for the data object, and other information available to server **151** so that users can make a decision based on the output of analysis. In an embodiment, the user interface allows a user to select from a list of categories, add new categories, and add tags for a data object. In an embodiment, the user interface has a discussion component so that that people may discuss the appropriate categorization for a data object. In an embodiment, the category for an application is determined by a voting system by which users may select their preferred category for the application, the category selected by the most users being the authoritative category for the application. In an embodiment, the user interface is displayed on a mobile communication device, displays a list of data objects installed on the device, and allows a user to suggest categories for those data objects.

[0089] In an embodiment, server **151** processes application data and device data to determine distribution data for a data object. Distribution data may include how widely a given application is currently distributed, what the growth of the application's distribution has been over the period of time that the application has been available, what customer demographics, such as geography, have installed the application, and other functions of the prevalence of an application amongst groups of mobile communication devices. For example, server **151** may examine how many mobile communication devices report having installed a data object at the current time to determine how prevalent that application is. In an embodiment, server **151** uses distribution data to determine trustworthiness of a data object or to analyze a data object for risk, as is discussed below. For example, an application that has been installed on many devices for a long period of time without being uninstalled is likely to be less risky than an application that is brand new and only installed on a few devices.

[0090] Because server **151** may encounter legitimate applications that are in development and therefore are not distributed widely, an embodiment of this disclosure is directed to server **151** identifying which applications may be in development, thereby preventing them from being classified as undesirable in an anti-malware or other system. Server **151** may receive application data for a data object indicating that the data object has characteristics inherent to applications in development, such as debugging symbols, debuggable permissions or flags, linkage to debugging libraries, and other characteristics. Applications in development may also be likely to have low distribution or isolated distribution. If server **151** identifies that an application is in development, it may store an indication of the application being considered in development and use the indication to prevent server **151** from assessing the application as suspicious or undesirable or to decrease the likelihood that the server reaches such assessments. In an embodiment, when determining whether a data object should be treated as "in development," server **151** considers previous data objects encountered by devices that encountered the data object in question. If the devices frequently encounter data objects that are in development, server **151** is more likely to classify the data object as in development. If the devices infrequently encounter data objects in development, server **151** is less likely to classify the data object as under development.

[0091] In an embodiment, server **151** establishes the reputation or level of trust for the data object. In an embodiment, the level of trust is determined manually or automatically and assigned to a single data object, multiple data objects that are part of an application, multiple versions of an application, or for all applications from a given developer on one platform or multiple platforms. In an embodiment, trust data is stored by server **151** on the server or in data storage **111** so it may be subsequently used directly or as part of producing an assessment.

[0092] In an embodiment, trust is granted via a manual review process for an application. For example, if server **151** deems application to be risky based only on its capabilities (e.g., has access to private data and/or utilizes sensitive APIs), a user viewing the assessment may choose not to download it, even if the application is well regarded. To solve this problem, the application may be assigned a trust rating by manual review. If the review deems the application to be trustworthy, the assessment reports the application as not risky; however, if upon review, the application is determined to be suspicious, the assessment may continue to report the application as risky. Because a reputable application may consist of multiple data objects, may be updated with new data objects, or may have versions for multiple platforms, it may be important to allow a trust rating to span multiple data objects, applications, and even platforms so that a manual review does not need to be completed for every version or file that is part of an application. Similarly, because many reputable software vendors may produce multiple applications that can be assumed to be trustworthy, it may be desirable to automatically grant a high level of trust to data objects identified to originate from those vendors. In an embodiment, server **151** grants a data object a high level of trust if the data object can be attributed to a trusted vendor or trusted applications through data available

to server **151** such as the data object's cryptographic signer, package name, or marketplace metadata.

[0093] In an embodiment, server **151** uses distribution data and application data to establish trust for an application. For example, if a popular application, such as Google® Maps, is installed on millions of mobile communication devices and there are multiple previous versions of the application all having the same cryptographic signer and similar distribution characteristics, subsequent versions of the application with that cryptographic signer would be deemed to have a high level of trust. If server **151** encounters another application that has the same name as a popular application, such as Google® Maps, is installed on only a few devices, and uses a different cryptographic signer, server **151** may grant the low-distribution application a low level of trust. An anti-malware system may use such data indicating that a data object has low trust to automatically assess a data object as undesirable or to flag it for manual review. In an embodiment, trust data for an application may take into account associated applications such as applications determined to be created by the same developer on the same platform or on different platforms. For example if a company produces an application for one mobile platform that has a large number of users and good ratings, and the company releases a new application on a different platform, the new application may be given a high trust rating based on its association to the first application.

[0094] In an embodiment, server **151** analyzes application data to determine if a data object is part of a mobile communication device operating system or preloaded by a manufacturer or operator. In an embodiment, if server **151** determines that a data object is part of a mobile operating system or is preloaded, it is be granted a high level of trust automatically.

[0095] In an embodiment, server **151** analyzes user-generated ratings and comments for an application, such as those gathered by application marketplace data gathering system **1005**. For example, server **151** may use ratings and reviews to determine a trust rating for the application. If an application has low ratings and negative comments indicating that the application "crashes" or is otherwise "bad", server **151** assigns the application a low trust rating based on the reputation indicated in its comments; however, if an application has consistently high ratings and many reviews, server **151** assigns the application a high trust rating. In another example, server **151** uses ratings and reviews to as a subjective indicator of application quality for use in producing assessments for the application. If an application has a significant number of reviews with text indicating that the application "drains battery" or "sucks battery", server **151** determines that the application has the reputation of having adverse battery effects and produces an assessment of the application indicating that.

[0096] In an embodiment, server exposes trust data to third-parties via an API. For example, trusted applications may be considered certified by lookout. In an embodiment, the trust level exposed by the API is binary (e.g., trusted, not trusted), fuzzy (e.g., 86% trusted, 11% trusted), or categorical (e.g., fully trusted, malicious, suspicious, semi-trusted). Mobile application marketplaces may wish to display an indicator of this certification on an application download user interface as a signal that the application has a good reputation. In this case, server **151** may expose an API by which third-parties can supply a data object or identification information for a data object such as a hash identifier, package name, or cryptographic signer. After receiving a data object or enough information to identify one, server **151** responds with an indication of whether the data object is considered certified or not. In an embodiment, the response is an image indicating whether server **151** considers the data object to be certified or not. In an embodiment, the response contains a hyperlink to server **151** whereby a user can verify that the certification for the application is genuine. In an embodiment, the web page referenced by the hyperlink shows additional information about the application, such as why it was considered trusted or not (e.g., through manual review, comments, distribution data), what permissions are requested by the application, characteristics and capabilities the application has, and commentary about the application during manual review.

[0097] Using data gathered by server **151** or from an analysis system described herein, server may produce an assessment (block **1113** of FIG. **11**). After producing the assessment, server **151** may store the assessment of the data object so that it may be retrieved at a later time (block **1115**). Server may then transmit the assessment for the data object (block **1117**). For example, server may publish the assessment on an application provider website, provide the assessment in the form of searchable reports, transmit a notification to a mobile communication device, transmit virus signatures containing the assessment that a given data object is known good or known bad, and transmit a response to an API call querying for the assessment of the data object. Such information can be in the form of readable text, a machine readable format, or may include a "score," a badge, an icon or other symbolic rating. One skilled in the art will appreciate that other situations in which server **151** transmits an assessment for the data object are possible without departing from the scope of this disclosure.

[0098] In an embodiment, assessment data includes the output from an analysis system, such as characterization data, categorization data, trust data, and distribution data. For example, an assessment for a data object may include (solely or in addition to other information) detected capabilities for the data object, average battery usage for the data object, average number of SMS or email messages sent by the data object, the most common servers the data object connects to, the average amount of network data for the data object, and trust ratings for the data object. One will appreciate that the above assessment data may be provided as an input into to server **151**. For example, a network operator or enterprise may operate a server that produces assessment data and feeds it data back to a master server. In another example, users may determine assessment data and provide it to server **151** via an interface such as a web application. In this case, users may provide subjective trust data, risk ratings, a categorization, or other assessment data that may be used by the server. In an embodiment, server **151** combines assessment data received from multiple sources to produce an aggregated assessment. For example, if a malware author attempts to transmit an assessment to server **151** indicating that a malicious application is safe in the hopes of causing server **151** to produce a false assessment, the server may utilize the number of unique sources providing assessments and the trustworthiness of those sources to produce the aggregated assessment. If one hundred assessments are received from different, reliable sources such as network operators and enterprises that indicate the application to be malicious, but ten thousand assessments from a particular unverified source indicate the application to be safe, the server produces an aggregated assessment indicating the application to be malicious.

[0099] In an embodiment, assessment data produced by server **151** includes one or more ratings for a data object. For example, an assessment for a data object may include a rating for the data object's privacy by server **151** taking into account whether the application has the capability to send location data, contact data, SMS messages, or files from a device to a server. In another example, an assessment for a data object may include a rating for the data object's security by server **151** taking into account whether there are any known vulnerabilities for the application, whether the application listens for network connections on any ports, whether it meets secure coding guidelines, what the trust level of the application is, and whether there are any anomalies in the application (e.g., stealth code, decrypted code, structural anomalies). In another example, an assessment for a data object may include a rating for the data object's battery impact, such as estimated number of minutes of phone battery life reduction, by server **151** taking into account by taking into account the battery usage data reported by devices. In another example, an assessment for a data object may include a rating for the data object's performance that is produced by server **151** taking into account the average CPU usage of the application and the frequency which the application does not respond to user input events. In another example, an assessment for a data object includes a quality rating that is produced by server **151** taking into account the frequency of application crashes, user comments, user ratings, and the average time the application is kept on devices. In an embodiment, server **151** provides multiple ratings as part of one assessment so as to provide information about a data object along multiple dimensions. In an embodiment, assessments may be binary (e.g., good, bad) or fuzzy (e.g., 100%, 90%, 10%). In an embodiment, multiple ratings are combined into an overall rating.

[0100] In an embodiment, server **151** processes multiple data sources available to server **151** to produce a rating for the data object. For example, server **151** may utilize application data, device data, characterization data, trust data, distribution data, and user-supplied data to determine if an application is malicious. The server may utilize a variety of systems or models applied to the data available at the server to produce the assessment. For example, producing an assessment of whether a data object is malicious may involve a malware detection system that includes a heuristic engine that analyzes characteristic data to identify behavior of data objects that are likely to be malicious. Some example heuristics include detecting whether a data object utilizes any capabilities to evade detection by hiding from application enumeration systems on an the OS it is installed on, whether an application attempts to modify itself, whether an application has capabilities associated with known spyware, and whether an application connects to known malicious servers.

[0101] One skilled in the art may appreciate that part of the analysis performed at server **151** to produce an assessment may be seen as extracting features for a data object, and another portion of analysis may be seen as applying a model to those features to produce a useful assessment; thus, one may apply a variety of systems, such as artificial intelligence systems or algorithms, to process the features for a data object to reach a desired form of rating or assessment.

[0102] In an embodiment, server **151** produces multiple assessments for a data object that take into account different device data or configuration information. For example, if server **151** is configured to produce assessments of whether a data object will function correctly and if a data object malfunctions when installed on one type of device, but functions correctly when installed on another device type, server may produce two assessments for the data object. If server **151** has an API by which a mobile communication device **101** can request an assessment for a data object given identifying information for the data object and the mobile communication device has sent device data to server **151**, then server **151** can provide the assessment for the data object that corresponds to the device requesting the assessment. If a device **101** where the data object would malfunction requests an assessment, then server **151** will return the assessment indicating the malfunctioning behavior of the data object on that device **101**. If a device **101** where the data object would function correctly requests an assessment, then server **151** will return the assessment indicating the correctly functioning behavior on that device **101**.

[0103] In an embodiment, an assessment indicates whether a data object is allowed to run on a device given policy set by an administrator. If multiple policies are configured on server **151** and data storage **111** stores which policy is to be applied to a device **101**, then a given data object may have multiple assessments that depend on the policy of the device querying for an assessment. For example, if a device with a strict privacy policy requests an assessment for an application that can share a user's location, server **151** transmits an assessment indicating that the application is disallowed. If a device with a lenient privacy policy requests an assessment for the same application, server **151** transmits an assessment indicating that the application is allowed. In an embodiment, assessment data is not stored and only information used to produce the assessment such as application data, device data, distribution information, characterization information, trust data, and categorization information is stored and the assessment is performed upon request by applying policy to the stored information.

[0104] Although automated analysis systems may produce acceptable results most of the time, there may be situations in which manual analysis overrides the result of automatic analysis. In an embodiment, server **151** stores manual analysis results for a data object and transmits the manual analysis results as an assessment. For example, server **151** may categorize an application as a social networking application based on its behavioral data; however, the application may actually be a word processing application that allows the user to publish notes to a social network. In this case, a user or administrator may override the categorization for the data object, server **151** storing the categorization and transmitting it in response to a request for an assessment for the data object. In another example, an anti-malware system identifies data objects having certain characteristics as undesirable. It may also be desirable for a user to manually configure server **151** to treat particular data objects as undesirable. Server **151** stores a list of data objects that are considered undesirable and, when asked for an assessment for one of these data objects returns an assessment indicating that the data object is undesirable.

[0105] Because it may be desirable for assessments about a data object to reflect the most up-to-date information available, in an embodiment, server **151** first produces an assessment and then updates it if additional application data or device data becomes available or if the analysis system itself is updated. In an embodiment, if a data object is re-assessed (e.g., because of new application data, device data, or updated analysis systems), server **151** stores the new assessment **1111**

and transmits it **1113**. For example, after gathering device data and application data for a data object from ten devices, server **151** may generate an assessment for that data object. Then, if server **151** receives device data and application data from one thousand more devices, it may re-analyze the data object in light of the new data, producing a new assessment for the data object. If the updated assessment is materially different from the first, actions such as notifying devices or users may be performed by server **151**.

C. Anti-Malware System

[0106] In an embodiment, server **151** and mobile communication device **101** are configured to function together to prevent malware or spyware from adversely affecting mobile communication devices. Because mobile communication devices are limited in memory, processing ability, and battery capacity, it may be desirable for server **151** to perform analysis, such as the analysis described herein, to determine if an application is considered to be malware or spyware rather than each device performing the analysis. Furthermore, it may be desirable for server to store the results of the analysis so that if multiple devices encounter the same application, the analysis does not need to be repeated. Additionally, it may be desirable for server **151** to collect data about potentially malicious applications, using data collection systems described herein, in order to provide data from a variety of sources for use by analysis systems.

[0107] In an embodiment, when mobile communication device **101** assesses a data object, such as an application package or executable, to determine whether the data object is malicious or otherwise undesirable, the device sends a request to server **151** for an assessment of the data object, the request containing identifying information for the data object. In an embodiment, the request transmitted by mobile communication device **101** contains application data for the data object for use by the server in performing the assessment. For example, in addition to transmitting identifying information such as an application's package name and hash, mobile communication device may additionally transmit the permissions requested by the data object and information, such as a list of APIs utilized, determined by the device by performing static analysis.

[0108] In an embodiment, mobile communication device **101** gathers metadata for a data object by using operating system provided facilities and potentially additional processing. For example, both the Blackberry and Android platforms provide mechanisms by which an anti-malware application can query the list of packages installed on a device. Each also provides methods to query additional information about the packages such as cryptographic signature information and information about how the packages choose to integrate or expose themselves to the operating system.

[0109] In another example, mobile communication device **101** may extract features from a data object to assist in server **151** producing an assessment. In an embodiment mobile communication device **101** performs static analysis on the data object to extract application data to transmit to server **151**. For example, on Android, the device may analyze the executable portion of an application packages, typically called "classes.dex". The device may extract a list of inter-process communication calls directly or indirectly performed by the executable file that utilize the "binder" mechanism and transmit information about the calls to server **151** for use in analyzing the application package.

[0110] In an embodiment, server **151** may analyze the data object immediately, or may need to gather additional information using a process such as one disclosed herein. After producing an assessment for the data object, the server transmits the assessment to mobile communication device **101**. In an embodiment, the assessment contains an indication of whether the data object is considered undesirable or not. For example, server **151** may transmit one of three assessments, known good, known bad, and unknown. If the server determines that the data object is known to be good (e.g., because it has a high trust level), it will return an assessment that the data object is known good. If the server determines that the data object is known to be bad (e.g., because it is determined to be a piece of malware), it will return an assessment that the data object is known bad. If the server does not have enough information to make a determination, it will return an assessment that the data object is unknown. In an embodiment, the assessment contains a risk level of the data object or a confidence level of the known good or known bad assessment so that mobile communication device or its user can use the risk or confidence level to determine how to classify the data object.

[0111] In an embodiment, the assessment transmitted by server **151** to mobile communication device **101** contains information as to why server **151** determined that the data object was undesirable. For example, server **151** may transmit the name of a malware family the data object was determined to belong to or server may transmit an HTTP URL referencing server **151** that mobile communication device **101** can use to display additional information about the data object, the URL containing an identifier that is decoded by server **151** to allow it to retrieve stored information about the data object. The web page may display additional information such as the output from different analysis systems used to produce the assessment. For example, the web page may display distribution information for the data object, information about common servers connected to by the data object, information provided by human analysis of the data object, trust data associated with the data object, information about the geographic distribution of the data object, information about similar data objects, and information about the author of the data object.

[0112] It may be desirable to minimize requests mobile communication device **101** needs to send to server **151** for assessments of data objects so that the device minimizes the amount of data it transmits and receives, reduces time required to assess a data object, optimizes battery consumption, and minimizes load on server **151**. In an embodiment, a mobile communication device **101** maintains a local cache of assessment information received from server **151**. The local cache may be stored using a lightweight database such as SQLite or in a proprietary binary file format that is optimized for assessment storage. For example, the cache may contain an indication as to whether a data object was undesirable or not, a risk level associated with a data object, and definition information such as identifying information for a data object. When a device scans a data object, it can look up the data object's identifying information in the local cache. If an assessment for the data object is cached, that assessment is used. If an assessment is not cached, the device retrieves an assessment from server **151**. In an embodiment, when a mobile communication device inserts an assessment into its cache for a data object encountered on the device, it generates definition information for the data object. For example, a

device may use the hash of a data object's content to ensure that it caches assessment results from a server. In an embodiment, server **151** transmits definition information with an assessment so that mobile communication device can apply the assessment to the appropriate set of applications. For example, in some cases server **151** may indicate that an assessment only applies to a specific data object identified by a hash of its contents while in other cases the server may indicate that an assessment applies to all data objects signed with the same cryptographic key.

[0113] In an embodiment, a mobile communication device **101** stores a local cache of definitions for known good data objects and known bad data objects for use by a recognition component (described below) operating on the mobile communication device. Using the recognition component, the mobile communication device can determine an assessment for a suspect data object if the local cache contains a definition and corresponding assessment that corresponds to the suspect data object. For example, the definitions may use criteria such as hash identifiers, package names, and cryptographic signers to match a data object. Each definition may have a corresponding assessment (e.g., "good", "bad"). If a definition matches a suspect data object, the definition's assessment is used for the suspect data object. If no definitions correspond to the data object, such as the data being recognized as safe or not safe, then the mobile communication device **101** may transmit application data for the suspect data object to server **151** for more comprehensive analysis.

[0114] In an embodiment, the cache is used as the primary storage of anti-malware definitions that determine whether anti-malware software on mobile communication device **101** will recognize a data object as malicious or not without having to consult server **151**. In an embodiment, the cache stores definition information used by a recognition component on the device. For example, the cache may contain definition information such as package names, cryptographic signers, byte sequences, patterns, or logic that is used to match data objects on a device with cached assessments. If the cache contains an entry linking a particular byte sequence to an assessment of being a malicious application and a data object on a device contains that byte sequence, then the device will determine that data object to be malicious without having to contact server **151**. In an embodiment, the cache only contains definition information, all definitions corresponding to a single assessment of a data object being malicious. In an embodiment, the cache may contain assessment information, the assessment information possibly containing an identifier, as discussed above, which can be transmitted to server **151** in order for the device to retrieve information for display to a user. Such an identifier being used to retrieve data from server **151** allows the cache to minimize the information it stores about potential malware. In an embodiment, a device cache serves as both a whitelist and a blacklist. The cache contains definition information for known good and known bad data objects so that if a data object is determined to be known good or known bad, the device does not need to request an assessment from server **151**. In an embodiment, the cache that serves as both a blacklist and a whitelist is used by a recognition component on the mobile communication device to determine if data objects are recognizably bad or recognizably good. If a data object encountered by a device is neither recognizably good nor recognizably bad based on definition data stored in the cache, then the device may transmit application data for the data object to server **151** so the device can receive an assessment for the data object from the server. In an embodiment, anti-malware software on a mobile communication device is installed with a pre-populated cache of definitions that are modified by the device as it receives new assessments or stored assessments are deemed to be invalid.

[0115] In an embodiment, assessments and definitions cached on a device are only considered valid for a period of time so that the mobile communication device does not rely on data that is potentially out of date. In an embodiment, cached assessments and definitions are stored indefinitely and considered to be valid without time constraint. In an embodiment, a device only stores certain types of assessments and definitions. For example, a device may only cache known good assessments or may only cache known bad assessments. In this case, definitions are only stored if they have a corresponding assessment. In an embodiment, part of the cache is stored in volatile storage, such as RAM, and part of the cache is stored on non-volatile memory, such as flash. Because volatile memory is typically more limited yet much faster than non-volatile memory, a device may store frequently accessed assessments and definitions in volatile memory while less frequently accessed assessments and definitions in non-volatile memory. For example, if an anti-malware system analyzes data objects every time they are opened, it may be desirable to very quickly determine an assessment for a data object if it has been recently scanned and not changed. By storing a recently used definition and assessment in volatile memory, the device can recall the previous assessment very quickly.

[0116] In an embodiment, server **151** transmits cache control information with an assessment, indicating whether the device should cache it and, if so, for how long. For example, server **151** may transmit an assessment for a popular application from a reputable company, including cache control information indicating that a device should cache the assessment. If server **151** transmits an assessment for a lesser-known application, it may include cache control information indicating that a device should not cache the assessment, as the application may turn out to be considered undesirable in the future after more is known about it. In an embodiment, server **151** determines cache control information based on the confidence of an assessment. For example, known good assessments for applications that have a high trust level may be considered to be highly confident while assessments indicating that an application is unknown due to lack of data available to the server may not be considered confident. In an embodiment, when an assessment expires, cached definition information associated with the assessment is also expired.

[0117] Because retrieving cached assessments is faster than retrieving assessments from server **151** (thereby minimizing the delay and overhead with determining whether a data object is malicious or not), it may be desirable to maximize the number of assessments that can be determined locally from cached data. In an embodiment, server transmits assessments to a mobile communication device without the device requesting the assessments and the mobile communication stores these assessments in its cache. Because all of the assessments available to server **151** may require more storage than is desirable on mobile communication device **101**, server may only transmit a subset of its available assessments. In an embodiment, server **151** determines which assessments to transmit to mobile communication device **101** by analyzing device data and application data. For example, server **151** may store the operating system a data object is compatible

with associated with assessments for data objects in such a way that the server can query for all of the assessments related to a given operating system. Server **151** may then only transmit assessments to a mobile communication device that are for data objects that are compatible with the operating system the device is running. The other assessments would not be transmitted to the device because the data objects referenced by the other assessments are not able to run on the device's operating system. In another example, server may use a device's country, language, or area code to determine what assessments to transmit to the device. Users in the United States are unlikely to download Russian-language applications, just as users in Russia are unlikely to download Spanish-language applications.

[0118] In an embodiment, server **151** stores which assessments it has already transmitted to a device and the device has successfully received so that assessments are not unnecessarily re-transmitted. If a device has not received assessments that are desired, the server transmits the assessments the next time the device connects. In order to efficiently track which assessments have already been received by a device, server **151** may group assessments, such that a given device receives all assessments in one or more groups. For example, a given group of assessments may have changes (e.g., new data objects being assessed, changes to existing assessments) multiple times per day; however, a device may be configured to receive updated assessments only once per day. To determine what assessments to transmit to a device, server may record the time when a device has last received up to date assessments for a group and only examine changes to the group since the device has last received assessments. For example, if a device receives all of the assessments for a given group on Monday and two new assessments are added to the group on Tuesday, then, if the device connects on Wednesday, the server only needs to query what assessments have changed in the group since Monday and will determine that it needs to transmit just the two added assessments. In an embodiment, server utilizes a push service such as one described herein to alert a device that there are additional assessments that server is ready to transmit to the device. When using such a push service, when server updates assessments that are part of a group, all devices that receive assessments from that group can be updated with the latest assessments nearly immediately.

[0119] There are a variety of ways in which assessments can be grouped by server **151** in order to selectively transmit assessments to a device. For example, there may be more assessments for data objects compatible with a given operating system than it is desirable to store on a device. In this case, the server may produce a group of assessments that correspond to the most prevalent data objects, based on distribution data or market data available to server **151**. In this case, devices will cache assessments for the data objects they are most likely to encounter. It is also possible to further improve the likelihood that a device has assessments cached for data objects it encounters by server **151** analyzing the application data available at the server corresponding to the data objects previously encountered by the device and predicting, based on those previous encounters, what data objects the device is likely to encounter in the future. Assessments for these likely data objects can then be transmitted to the device.

[0120] Because the optimal amount of assessment data to cache on a device may be different depending on a device's hardware, user behavior, or user preferences, it may be desirable for that amount of data to be tunable. In an embodiment, the amount of assessment data to cache on a mobile communication device **101** is determined by server **151**. For example, server **151** may examine the amount of storage available on a device, the frequency by which a user downloads applications, and how likely additional cached assessment data will be to reduce the number of required assessment requests transmitted by the device. If a device has a lot of available storage and its user downloads a lot of applications, then the server may determine to cache a large amount of assessment data; however, if a device has little available storage and its user rarely downloads applications, then the server may determine to cache only a small amount of data or no data. The server may also examine previous assessment requests made by the device to determine if those requests could have been avoided by the device caching additional assessment information. For example, if a device currently receives assessments belonging to a particular group of applications and the server is evaluating whether device should receive assessments for an additional group of applications, the server examines previously assessment requests to determine how many of those assessments were in the second group. If server **151** determines that enough of the assessments requests would have been avoided, then it will start transmitting assessments from both groups to the device. In an embodiment, a user can control the amount of storage to allocate to cached assessments on a mobile communication device **101**.

[0121] Instead of always producing an absolute assessment (e.g., known good or known bad), it may be desirable for server **151** to report that it does not yet have an assessment. In an embodiment, server **151** transmits an assessment for a data object indicating that the object's undesirability is unknown. When mobile communication device **101** encounters a data object, it transmits a request to server **151** for an assessment, and receives an unknown assessment, the device temporarily trusts the data object and retries the request for assessment at a later time. In order to avoid unnecessary requests, the device increases the time delay between retries if it continues to receive unknown assessments. During such a period of temporary trust, the device does not re-transmit an assessment request every time a data object is scanned. For example, in an anti-malware system on a mobile device designed to scan files on a file system when they are accessed, the first access to a data object may result in the device transmitting an assessment request to server **151**. If the server returns an unknown assessment, then the device stores a temporary entry in its assessment database indicating identifying information for the data object, a temporary assessment indicating that the data object is allowed, and the time period the assessment is valid for.

[0122] In an embodiment, server **151** transmits information about a data object in an unknown assessment and mobile communication device **101** uses the data assessment from server **151** as an input into a local analysis system. For example, mobile communication device **101** may have a heuristic system that analyzes the content of a data object to determine if it is malicious. In the case of a known good or known bad result from server **151**, then the device either does not run the heuristic system or discards the result from the heuristic system. If server **151** returns an unknown result including a trust level for the data object, device **101** combines result from the heuristic system with the trust level provided by the server to determine whether to treat the data object as undesirable or not. For example, mobile communi-

cation device **101** may scale the result from local analysis based on the trust level reported by server **151**. If a heuristic system on the device determines that a data object is 66% risky and an unknown assessment from server **151** indicates that the data object has a suspicious 1% trust level, the device determines that the data object is undesirable; however, if the unknown assessment from server **151** indicates that the data object has a 70% trust level, then device **101** determines that the data object is desirable.

[0123] In order to respond to undesirable applications, such as malware and spyware, as soon as they are identified as such, it may be desirable for server **151** to transmit notifications to mobile communication device **101** about data objects that are determined to be undesirable after previously being classified as good or unknown. In an embodiment, server **151** stores information about data objects encountered by mobile communication device **101** so that if a data object encountered by the device was assessed to be good or unknown but was subsequently determined to be undesirable, server **151** may determine all of the devices that have encountered the data object and transmits a notification indicating that the data object is undesirable. In an embodiment, server **151** only transmits a notification to device **101** if the data object that is the subject of the notification can operate on the device's operating system. For example, if a device runs Blackberry and has encountered an Android spyware application, server **151** would not transmit a notification to the device; however, if the device encountered a Blackberry spyware application, server **151** would transmit a notification. As disclosed herein, the determination of whether a data object can operate on a given device may be determined by analyzing device data for the device and application data for the data object.

[0124] In an embodiment, the notification transmitted from server **151** to device **101** is designed to be consumed by the device and includes both identification information and remediation information for the data object. For example the notification may utilize a push service provided by a platform vendor and include the package name and content hash for a data object. The notification may also specify a remediation action such as "killing" any processes containing the data object, requesting for a user to uninstall the data object, and deleting the data object without user intervention. In an embodiment, the notification includes information for display to a user about the data object such as remediation instructions, an explanation for why the data object is considered undesirable, or a request to take a particular action. In an embodiment, the notification is in the form of a human readable message, such as a text message, email, or telephone call. It may be desirable for server to perform both human readable and machine readable notification to ensure that a user responds to a dangerous data object. For example, server may transmit an email message to a user and transmit a notification for the device to remove the data object without user intervention.

[0125] In an embodiment, mobile communication device **101** contains a database of all data objects that are present on the device and server **151** transmits updated signature data to the device when a data object encountered by the device is determined to be undesirable. When the device receives the updated signature data, it compares the updated signature data to data objects present on the device. If any objects that are present on the device are considered by the updated signature data to be undesirable, then the device immediately initiates remediation actions, not waiting for the next time the data object is scanned.

[0126] If an anti-malware system performs an assessment for a data object, it may be desirable to trust the data object as long as it hasn't changed to avoid having to re-assess the data object. In an embodiment, mobile communication device **101** maintains a list of data objects identified that have been analyzed and are considered to be desirable. When a data object is desired to be scanned, the device may first check this list to see if the data object is present. If the object is present, the device does not re-scan the object. After scanning a file and determining it to be desirable, the device places an identifier for the data object in the list. Example identifiers include a file name, filesystem node identifier, or operating system specific data object handle. In an embodiment, the mobile communication saves this list of data objects to non-volatile storage so that the list can be preserved even if the device is rebooted or runs out of battery. When storing assessments and later accessing them, it's important that any stored assessments are valid only for a particular set of data object content. If the data object's content changes, a different assessment may be necessary, as the data object may have been modified to include malicious code that was not present in the original data object. In an embodiment, the list contains a cryptographic hash of the content of the data object. When the device determines whether the data object is considered to be on the list, it compares the hash of the data object as stored on the device with the hash stored in the list. If the hash matches, the data object is considered to be on the list. In an embodiment, the anti-malware software can determine when files are opened and closed. If a file on the list is opened with write access, then it is removed from the list. While there are open writers to the file, the file cannot be added to the list.

[0127] One will appreciate that an embodiment of this disclosure contemplate other ways for reducing network traffic while providing sufficient options for securing mobile communication devices. In an example, a mobile communication device can request an analysis of all of the data resident on the device (a "scan") when the mobile communication device first starts up or powers on, or when the application responsible for monitoring the mobile communication is first launched. This provides a baseline analysis of the security of the mobile communication device. Future scans may be performed when new applications are accessed by the mobile communication device, or at pre-set time intervals, or upon user request. Scans may be adjusted depending upon the access to network **121**. If connectivity is an issue, then only newer data may be assessed, or suspect data. Scans may be queued and performed when connectivity improves.

[0128] In an embodiment, an anti-malware system on mobile communication device **101** has the capability to perform both an on-demand and a scheduled scan of all data objects present on a device. If the anti-malware system utilizes server **151** to perform assessments for the data objects, it may be desirable to optimize the time required to perform the scan. Because network latency causes a delay between the time a request for an assessment is transmitted by a device and the time the device receives a response from server **151**, it may be desirable to pipeline requests in such a way that the device does not simply idle while waiting for a response. In an embodiment, mobile communication device transmits a request to server **151** to provide assessments for multiple data objects and server **151** transmits assessments for those mul-

tiple data objects to the device. For example, during an on-demand scan, a device may be configured to first enumerate all of the data objects on the device and then send a request to server **151** to assess all of the enumerated data objects. In another example, a device may enumerate ten data objects at a time, then send a request to the server and receive a response for those ten data objects before scanning additional data objects. In another example, a device may enumerate data objects and transmit assessment request, continuing the enumeration process without waiting for assessment responses from the server. The device may only wait for responses when the enumeration is complete.

[0129] In an anti-malware system that blocks the loading or executing of a data object until the system has reached a disposition, it may be desirable to assess a data object before it needs to be loaded or executed. In an embodiment, mobile communication device **101** proactively scans data objects and stores the results so that when the data object is loaded, the device can reference the previous scan result. For example, when a device loads a program that depends on multiple other files (e.g., an executable that is linked to shared libraries), an anti-malware system on the device may analyze the program to determine all of the libraries it depends on, send a request to server **151** for assessments for the program and its dependent libraries, and then allow the program's execution to proceed once the device receives positive assessment results. When the device's operating system loads the libraries the application depends on, no request to server **151** is needed because the system already has up-to-date assessments for the libraries. If the libraries were not proactively analyzed, the total load time for the program could be greater as the device may have to wait for multiple requests to server **151** to occur in serial. In an embodiment, software on a mobile communication device analyzes data objects after they are downloaded but before they are executed. For example, anti-malware software on a device may watch the download directory for new files or may simply wait for files to be created, written to, and then closed. After the download completes, the software may initiate a scan of the new file so that once the file is opened, the system already has assessed it and can recall the previous assessment.

[0130] If an anti-malware system blocks user-requested or system operations while it is assessing a data object, it may be desirable to give the user an indication that an assessment is in progress, especially if the assessment depends on a network connection that may have significant latency. In an embodiment, an anti-malware system on mobile communication device **101** displays a user interface indicating that a data object is being scanned when the system is scanning the data object and blocking user-requested operations. For example, if an anti-malware system prevents the execution of applications until the application and all of its dependent libraries have been assessed by interposing itself in the application launch process, there can be a significant delay perceivable to the device's user. The annoyance associated with the delay may be mitigated by informing the user what is happening instead of the device simply seeming unresponsive. When a user launches an application, the device displays a user interface view indicating that the anti-malware system is assessing the application that the user launched. In an embodiment, the user interface allows the device's user to skip waiting for the scan to finish. For example, if the device's scanning of a data object needs to connect to server **151** and the user doesn't want to wait, the user may proceed without waiting for the assessment to return. If the assessment subsequently returns that the data object is malicious, the device may initiate remediation actions, such as killing any processes containing the data object and deleting the data object, even though the data object was allowed to run.

[0131] A user may be interested in having an application assessed, but does not wish to wait for a response from server **151**. The user may choose to forego complete analysis and use the application while waiting for analysis results. In such a situation, it would be helpful if server **151** or the user's mobile communication device **101** could provide a temporary trustworthiness evaluation prior to formal analysis. Reporting can be in the form of an interface element, a notification, a warning, a risk rating, or the like. In an embodiment, the mobile communication device **101** can run a local analysis to determine whether an application is temporarily trustworthy. It may also be desirable to show information about a data object on a user interface that indicates when an anti-malware system is waiting for an assessment from a server so that users do not accidentally skip items that are high risk. In an embodiment, the waiting user interface shows the result of local analysis while waiting for an assessment from server **151**. For example, the user interface may show the capabilities of the data object or a risk score for the data object. In an embodiment, the device only allows a user to skip waiting for an assessment from server **151** if local analysis determines that the data object is low risk. For example, a risk score may be calculated by analyzing what sensitive functionality a data object accesses. A data object that accesses a user's contact list and browser history may be deemed more risky than a data object that doesn't access any sensitive functionality.

[0132] In an embodiment, an anti-malware system on device **101** determines whether it should wait for a response from server **151** before reaching a conclusion based on the context of the scan. For example, scans that occur during system startup or when there is no active network connection should not block waiting for a response from the server. In order to determine if there is a network connection, the anti-malware system may rely on a variety of methods such as querying network interface state information provided by the operating system and analyzing whether requests to server **151** time out. If the anti-malware system intercepts system calls, scans that occur as a result of the system trying to execute a data object should block while waiting for a response from server **151** while scans that result from an application getting information about a data object (e.g., file manager extracting an icon for the data object) should not block while waiting for a response. In an embodiment, if a request for a data object assessment is unable to be completed, it is retried at a later time.

[0133] In an embodiment, the anti-malware system skips portions of server or local analysis if an accurate assessment can be produced without the additional analysis. For example, if local analysis determines that a data object is not risky, then the device may not request an assessment from server **151**—the device may only request an assessment from server **151** if the data object being scanned has a minimum riskiness as determined by a local analysis component on the device. In an example, the determination of whether to skip waiting for additional results is determined by both the results and which system returned each result. A "bad" result from local analysis before receiving a result from server **151** may be enough to treat a data object as malicious; however, a "good" result from local analysis may still require the system to wait for an

assessment from server **151** to confirm that the data object is good before determining a final disposition.

[0134] In an embodiment, if multiple analysis systems produce different results, the anti-malware system on a device analyzes the results of the systems to make a determination as to the final disposition of a data object, the determination taking into account both what results were produced and which system produced each result. For example, the anti-malware system may determine that a single undesirable result is enough to flag a data object as undesirable. In another example, server **151** may be treated as authoritative or server **151** may transmit a confidence level of its assessment so that device **101** can determine whether to treat the assessment as authoritative or not. In another example, known bad results from server **151** may be authoritative but known good results from server can be overridden by a known bad result from a local analysis system on device **101**.

[0135] In an embodiment, server **151** stores a list of malware or other undesirable applications that have been detected on the device and which are still active on the device. In order for this list to be populated, mobile communication device **101** sends events to server **151**, including whenever it encounters an undesirable application, whenever an undesirable application is removed, and whenever an undesirable application is ignored. The events include identifying information for data objects so that server **151** can correlate the events with known data objects. For example, because a user may choose to ignore malware, it's important for the user to be able to see his or her list of ignored malware to avoid a situation where a malicious user installs malware on someone else's phone and configures anti-malware software on the phone to ignore the malware, preventing the system from automatically removing it. In this circumstance, the legitimate user of the phone is able to tell that a piece of malware is active on his or her device, but is ignored. In an embodiment, because server **151** has data indicating whether device **101** currently has active malware, network access can be allowed or denied to the device depending on its malware state by a network access control system querying server **151** for the state of a given device.

[0136] In an embodiment of this disclosure, server-side or "cloud" analysis may be performed using a version of the three-component system described in U.S. patent application Ser. No. 12/255,621, which is incorporated in full herein. An example of a three-component system is illustrated in FIG. **9** and includes a first component **903** that may be used to recognize data that is safe, or "known good" (also referred to herein as forming part of or being included on a "whitelist"). A second component **905** may be used to recognize data that is malicious, wastes device resources, or is "known bad" (also referred to herein as forming part of or being included on a "blacklist"). A third component **907** is a decision component that may be used to evaluate data that is neither known good nor known bad, i.e., "unknown." In an embodiment, known good component **903** and known bad component **905** may reside on mobile communication device **101**, and decision component **907** may reside on server **151**. In an embodiment, known good component **903**, known bad component **905** and decision component **907** may all reside on server **151**. In an embodiment, portions of known good component **903**, known bad component **905** and/or decision component **907** may reside on mobile communication device **101**, and portions of known good component **903**, known bad component **905** and/or decision component **907** may reside on server **151**. In an embodiment, known good component **903** and known bad component **905** reside on server **151** while decision component **907** resides on mobile communication device **101**.

[0137] For example, data store **111** may contain malware definitions that are continuously updated and accessible by server **151**. The mobile communications device **101** may be configured to send application data, such as a hash identifier, for a suspect data object to server **151** for analysis. Server **151** may contain known good component **903**, known bad component **905** and decision component **907**, or the components may be distributed across two or more servers. The one or more servers may thereby use application data to determine if the suspect data object is a recognizably safe data object. If the suspect data object is recognizably safe, then the one or more servers may notify the mobile communications device or instruct the device that it may accept and process the data object. The one or more servers may then use application data to determine if the suspect data object is recognizably malicious. If the suspect data object is recognizably malicious, then the one or more servers may notify the mobile communications device or instruct the device to reject the data object and not process it further. The known good and known bad components may have a variety of methods for recognizing known good and known bad data objects. The data, logic, and any other information used by known good and/or known bad components to identify recognizably good or recognizably bad data objects, respectively, may be called "signatures" or "definitions" (explained further below).

[0138] If the known good and know bad components are inconclusive, one or more servers may perform additional analysis to reach a decision as to the disposition of the data object. In an embodiment, server **151** contains a decision component that uses one or more analysis systems to analyze application data for the data object and make a determination as to whether the data object is considered undesirable or not. In an embodiment, if there is not enough information to perform the additional analysis, then the one or more servers may request that a mobile communications device send additional application data to the server for analysis. For example, a device may initially send a hash identifier, package name, and cryptographic signer information for a data object to a server for analysis. If the known good or known bad component fails to identify the data object as known good or known bad, the server may request that the device send the whole data object to the server so that the data object itself may be analyzed. Upon receiving additional application data, further analysis to reach a disposition for whether a device should accept or reject the data object may be performed by a decision component **907** or manually. In an embodiment, the server stores whether or not a given data object needs manual analysis so that an analysis team may easily determine what data objects need to be analyzed.

[0139] Because an assessment for a data object may rely on human analysis to be produces, server **151** may use analysis systems to produce store a list of suspicious data objects that need further study. In an embodiment, some results from analysis systems on server **151** produce assessments that are transmitted to mobile communication device **101** and others identify data objects as needing human analysis. For example, if server **151** utilizes a set of heuristics to identify malicious applications, some set of the heuristics may be well tested and provide acceptable accuracy in correctly identifying mali-

cious behavior while another set of heuristics may be experimental, requiring human analysis to determine if the results are acceptable.

[0140] The following describes each of the components identified above in more detail. A person skilled in the art will appreciate that since the total number of known good applications for mobile communication devices can be identified, use of the known good component **903** coupled to a database, logic, or other data store containing definitions for known good data objects (e.g., application data such as hash identifiers) may significantly reduce false-positive undesirable application detection and reduce the need to perform computationally expensive analysis or to contact a server for analysis. One will also appreciate that use of a known good component **903** may be particularly effective for data that contains executable software code. Executable software code for a given application rarely changes between different mobile communications devices, so creating a database of known good application data or logic for evaluating application data may be an effective method for recognizing safe or trustworthy data. This database may vary in size depending upon the resources available on the mobile communications device. Alternatively, aspects of this disclosure, such as the known good component and known bad component, may have access to a remote server with a larger library of application data for known good or bad data objects, such as server **151** coupled to a data store **111** in FIG. **1**.

[0141] In an embodiment of this disclosure, known bad component **905** may have access to a database, logic, or other data store containing definitions for known bad data objects that can be stored on the mobile communications device without occupying a significant amount of memory. For example, virus and other malware or spyware definitions can include application data such as hash identifiers, package names, cryptographic signers, byte sequences, and byte patterns stored in a database or other memory cache. In other words, there may be a known bad database that complements the known good database stored on mobile communications device **101**. Additionally or alternatively, known bad component **905** may be capable of identifying malware using characteristics common to other malicious software code. When applied to network data or data files, known bad component **905** may have access to a database containing patterns or other characteristics of a protocol data unit or file format which presents a security threat. Known bad component **905** may also identify data that undesirably affects a mobile communication device, such as exposing vulnerabilities, draining battery life, transmitting private or unauthorized information to third parties, or using up unnecessary device resources. Similar to the known good component **903** and database, any data identified as "bad" may be deleted, quarantined, or rejected from further processing by the mobile communications device. If a known bad data object is detected, an embodiment of this disclosure may also display a notification or other message similar to that described in co-pending U.S. patent application Ser. No. 12/255,635, entitled "SECURITY STATUS AND INFORMATION DISPLAY SYSTEM," filed on Oct. 21, 2008 and incorporated in full herein.

[0142] Decision component **907** may be used to evaluate data that cannot be characterized as either known good or known bad. Since a majority of the data received on the mobile communications device **101** may fall within this category, this component may reside on server **151**. This component may utilize a variety of methods to produce an assessment for a data object, including using any of the analysis systems disclosed herein. For example, decision component **907** may apply static analysis, dynamic analysis, distribution analysis or other methods of analysis in order to determine whether received data may be passed to its intended destination or rejected to prevent harm from befalling the device. Examples of this analysis are discussed below.

[0143] The following examples illustrate how one or more servers can be used to augment or replace the methods described in U.S. patent application Ser. No. 12/255,621.

[0144] Multiple systems containing known good component, known bad component, and decision component are possible. Depending on the specific types of data being analyzed and the types of security threats being prevented, different orders of execution and logic applied to each component's output can be employed. In an embodiment, if data is not determined to be good by known good component **903** (block **805**), it will be rejected from processing **813**. Data that known good component **903** determines to be good (block **805**) is still analyzed by known bad component **905** (block **807**). If known bad component **905** determines data to be bad (block **807**), it is rejected from processing **813**, otherwise data may be analyzed by decision component **907** (block **809**). In an embodiment, if data is not determined to be known good by known good component **903**, known bad component **905** analyzes it. If known good component determines the data to be good, it is allowed. If known bad component **905** determines the data to be bad, it will be rejected from processing **813**. If known bad component **905** does not determine the data to be bad, the data may be analyzed by decision component **907** to reach an assessment for the data.

[0145] An example analysis of network data or data files present on a mobile communication device is shown in FIG. **8**. As shown in FIG. **8**, block **801** may involve gathering data sent to or received from the mobile communications device. The data may be analyzed to identify its protocol and track state (block **803**). In block **805**, known good component **903** resident on the mobile communication device may evaluate the gathered data for known good characteristics. Known good characteristics may include the characteristics previously discussed or described in U.S. patent application Ser. No. 12/255,621. If the data contains sufficient known good characteristics, it may be allowed to proceed to its intended destination (block **811**) for processing, execution or other operation. Alternatively, the data may be further analyzed by known bad component **905** resident on the mobile communication device to confirm that the data is truly safe (block **807**). If known bad component determines that the data is truly safe, then the data may be allowed to proceed to its intended destination (block **811**). Decision component **907** may also be available to provide a final check (block **809**) before allowing the data to proceed (block **811**).

[0146] Analysis of a data object may be performed at any time. For example, the data object may be evaluated prior to access or download, or after download but prior to installation, or after installation, prior to installation of a new version of the data object, or after the installation of a new version of the data object, if the data is an application. In an embodiment, a data object that has not yet been downloaded to a device is evaluated by using identifying information about the data object. For example, if an application market accessible to a mobile communication device makes applications available for download and provides identifying information about the data object such as a hash of the application's

content or a package name for the application, software on the mobile communication device can use the identifying information to determine an assessment for the application by evaluating the identifying information locally using any of the systems described herein or by transmitting the identifying information to server **151** and receiving an assessment from the server. In this manner, the software on the mobile communication device can assess whether applications are undesirable or not before a user downloads them.

[0147] At any point during the analysis, if either known good component **903**, known bad component **905** or decision component **907** (discussed further below) determines that the data is not good, or affirmatively contains security threats, data inconsistencies, etc., then in block **813** the data will be blocked, rejected, deleted or quarantined. In an embodiment of this disclosure, a signal event or security event information log may be updated to record the encounter with the contaminated data.

[0148] The analysis of executable data such as applications, programs and/or libraries on the mobile communications device may proceed as illustrated in FIG. **9**. In block **901**, the executable is determined to need to be classified as either good or bad as a result from an attempt to access the executable, installing the executable, or the executable being downloaded or otherwise transferred to the mobile device. The executable may or may not be pre-processed to extract additional application data such as a hash identifier, cryptographic signer, package name or other characteristics before being evaluated by known good component **903** resident on the mobile communication device (block **903**). This evaluation may include comparing the executable's hash identifier or other characteristics against a database of known good characteristics, identifying whether the executable has sufficient known good characteristics, or any of the criteria discussed above or described in U.S. patent application Ser. No. 12/255,621.

[0149] If the executable is recognized as known good, then in block **911**, it may be allowed to execute its code or proceed to its intended destination for processing or other operation. If known good component **903** fails to allow the executable data, then known bad component **905** resident on the mobile communication device may perform its analysis (block **905**). If known bad component **905** confirms that the executable is malicious, then the executable may be quarantined, rejected, or deleted, and the event may be logged (block **909**). If known bad component **905** is unable to characterize the executable, then the decision component **907** may perform its analysis as described further below (block **907**). If decision component **907** ultimately determines that the executable is safe, then the executable is allowed (block **911**). If decision component **907** ultimately determines that the executable is not safe, or remains unsure, then the executable may be quarantined (block **909**). One will appreciate that since executables may contain code that can cause significant harm to the mobile communications device, it may require more rigorous analysis before the executable is allowed to proceed.

[0150] One will appreciate that known good component **903** and known bad component **905** can be kept lightweight on the resident mobile communication device by only storing definition information about those applications most likely to be accessed by the mobile communication device. As described above, such information may be determined, for example, based upon device data, the applications previously installed on the mobile communication device, and the way the mobile communication device is used (e.g., work versus entertainment, accessing public networks versus private networks, etc.). One will appreciate that each mobile communication device may store different definition information, and that an embodiment of this disclosure contemplates such granularity.

[0151] As discussed above and throughout, an embodiment of this disclosure is directed to server-side analysis of data in the event that known good component **903** and known bad component **905** are unable to determine whether the data is safe. In an embodiment, decision component **907** resides on one or more servers **151** in communication with the mobile communication device over network **121**, i.e., "in the cloud." The decision component may rely on one or more analysis systems, such as the analysis systems disclosed herein. Because decision component **907** resides on computing resources that are more powerful than the mobile communication device, it can provide a more robust analysis to determine if data should be considered bad or good for device **101**. Furthermore, analysis that takes place on server **151** can take advantage of data collected by the server to produce an assessment that would not be possible only relying on data available to mobile communication device **101**. For example, decision component **907** on server **151** may determine that a data object is malicious if behavioral data reported by devices indicate that the data object sends premium-rate SMS messages or dials premium-rate phone numbers on devices that it is installed on.

[0152] In an embodiment, decision component **907** utilizes one or more types of internal analysis systems to characterize whether a data object is good or bad. The decision component **907** is designed to detect security threats without specific definitions for the threats being protected against. In other words, decision component **907** may operate as an additional security component to compensate for any weaknesses from known good component **903** or known bad component **905** and to identify new threats that have not been previously identified.

[0153] One will appreciate that there are a number of analysis systems that may be utilized by decision component **907**, including but not limited to systems that use heuristic algorithms, rule-based or non-rule-based expert systems, fuzzy logic systems, neural networks, or other methods by which systems can classify a data object. As described above, such systems may use a variety of data available to decision component **907**, including but not limited to distribution data, characterization data, categorization data, trust data, application data, and the like. For example, decision component **907** may analyze applications, libraries, or other executables on a mobile communications device. In an example, the decision component **907** may contain a neural network which analyzes characteristics of an executable and determines a security assessment based on network connection characteristics. Such characteristics may be determined based on information contained in the executable file format or as a result of processing the content of the executable file. In another example, the decision component **907** may contain an expert-system which analyzes the behavior of an executable through function calls, system calls or actions an executable may take on an operating system. If an executable access sensitive system calls in a way that signifies malicious behavior, the system may flag that executable as potential malware and action may be taken.

[0154] If decision component **907** is located on mobile communication device **101**, it may be desirable to update rules or analysis parameters independently of updating the executable code powering the decision component. In an embodiment, the decision component **907** contains a virtual machine-based decision system by which an executable can be classified by a set of rules that may be updated independently of the decision component itself. Such a system is able to add new logic to detect certain new classes of undesirable applications on the fly without having to update the whole decision component. The system may pre-process the executable so that the virtual machine's logic can symbolically reference the executable rather than having to process the executable itself.

[0155] In an example, the decision component **907** may consider third party information to evaluate data. A person having skill in the art will appreciate that a mobile communication device **101** is capable of accessing an application provider, such as Apple's App Store, the Android Market, or other software repository or digital distribution platforms for providing applications available for download and installation on the mobile communication device. In an embodiment, server **151** has access to such application providers and can collect information about specific applications. For example, server **151** can search for and collect user-generated reviews or ratings about applications. An application that has favorable ratings may be deemed safe while an application with significantly negative ratings may be deemed undesirable. Because server **151** may also determine trust data for data objects, the assessment for an application with negative reviews may only indicate that the application is undesirable if the application has a low trust rating while an application with a high trust rating and negative reviews may still be considered desirable by an anti-malware system.

[0156] The above examples illustrate how decision component **907** may utilize a number of analytical methods in order to fully evaluate the threat level of data received by or transmitted from the mobile communications device. Other examples may be contemplated without departing from the scope of this disclosure.

[0157] One will appreciate that identifying recognizably good data objects and recognizably bad data objects, such as by mobile communication device **101** or server **151**, may be performed by a single component rather than by separate "known good" and "known bad" components. In an embodiment, a single recognition component performs the functionality of identifying both recognizably good and recognizably bad data objects.

[0158] In an embodiment, a recognition component utilizes definitions to determine an assessment for a data object. The recognition component first examines application data for a data object to determine if any definitions correspond to the data object. For example, if the recognition component has access to definitions that are hashes of data objects' content, a definition that has the same hash as the hash of a given data object's content is determined to correspond to the data object. In another example, if the recognition component accesses definitions that contain byte sequence signatures, a definition with a byte sequence contained in a data object's content is determined to correspond to the data object. Each definition may be associated with an assessment so that the recognition component can examine application data for a data object to determine a corresponding definition, determine a corresponding assessment for the definition, and therefore produce an assessment that corresponds to the data object. For example, the application data for a data object may include identifying information such as the data object's hash, package name, unique identifier, or other application data such as the data object's content. In an embodiment, the definitions used by a recognition component represent known data objects. In this case, when the recognition component determines if an assessment for a known data object corresponds to a data object being analyzed, the data object being analyzed and the known data object do not have to be exactly the same. For example, if a first application from a particular developer is determined to be undesirable through analysis (e.g., manual analysis, automated analysis), a definition may be created for the first application that matches the first application's package name. If the developer creates a modified application that has the same package name as the first application and the recognition component encounters the modified application, the definition is determined to correspond to the modified application because the package name in the definition matches the modified application's package name. The recognition component then determines that the undesirable assessment for the first application applies to the modified application.

[0159] For example, a recognition component may access a database of definitions, each definition indicating a hash of a data object's content and an indication of whether a data object to which the definition corresponds is considered to be good or bad. In an embodiment, the definitions used by one or more recognition components operating on server **151** are stored on server **151** or on data storage **111**. In an embodiment, known good component **903** and known bad component **905** are each implemented on server **151** using a recognition component. For example, a known good component may include a recognition component where all of the definitions accessed by the recognition component correspond to an assessment that a data object is considered to be good. In an embodiment, known good and known bad components are each implemented as recognition components that match application data for a data object against known good and known bad application data. For example, a known good component may have a list of known good hash identifiers, package names, and cryptographic signers that it tries to match with data objects being analyzed. In an embodiment, if a data object has any characteristic in the known good list, it is considered safe. In an embodiment, server may use a similar known bad system that matches known bad application data to application data for a data object being analyzed. Other known good and known bad analysis systems are possible without departing from the scope of this disclosure. In an embodiment, the recognition component produces a variety of assessments—not simply "good" or "bad." In an embodiment, the recognition component uses a single assessment instead of storing multiple assessments if all definitions only have a single corresponding assessment, such as in the case where the recognition component only identifies whether a data object is "known bad." Other variations are also possible without departing from the scope of this disclosure.

[0160] FIG. **12** illustrates an embodiment of this disclosure used to assess data objects on a mobile communication device. A mobile communication device **101** may first initiate a scan of a data object, such as in the case of a full system scan or when the data object is being executed or installed **1201**. The recognition component evaluates application data for the

data object (e.g., package name, hash of data object's content, unique identifier, content of data object) to determine if a definition accessible to the recognition component corresponds to the data object (block **1202**). For example, as discussed above, the correspondence may include matching identifying information for the data object to data contained in a definition or matching the data object's content to sequences, patterns, or logic contained in a definition. If a definition corresponds to the data object, then the recognition component determines the corresponding assessment for the data object. In an embodiment, recognition component in block **1202** utilizes a data store of definition and assessment information. For example, as discussed above, the definitions stored on the mobile communication device may be pre-populated or populated when the mobile communication device receives the definition and assessment information from server **151**. In an embodiment, the definitions stored on the mobile communication device may be considered a cache, the cache functioning as described above. If the recognition component on the mobile communication device determines an assessment for the data object (block **1203**), that assessment is processed to determine how to treat the data object (block **1204**). For example, if the assessment indicates that the data object is malicious, then the mobile communication device may disallow the data object from being executed or prompt the device's user to uninstall the data object. If the recognition component on the mobile communication device does not determine an assessment for the data object (block **1203**), then mobile communication device **101** transmits data object information such as application data (e.g., identifying information, content of the data object) to server **151** (block **1205**). The server receives the data object information (block **1206**), and a recognition component on server evaluates the data object information to determine if a definition accessible to the recognition component corresponds to the data object (block **1207**). If a definition corresponds to the data object (block **1208**), then server **151** determines an assessment for the data object and transmits it to mobile communication device (block **1209**). If the recognition component does not determine a corresponding definition or assessment for the data object (block **1208**), a decision component on the server analyzes the data object information (block **1210**). If the decision component produces an assessment, then server **151** transmits the assessment to the mobile communication device (block **1209**). If no assessment is produced by the decision component, then the server transmits an indication that the data object is unknown to the mobile communication device (block **1209**). Mobile communication device **101** receives the assessment from the server (block **1211**) and processes the assessment information to determine how to treat the data object (block **1204**). In an embodiment, mobile communication device **101** adds information from the assessment received from server **151** to its local definition cache when it processes assessment information (block **1204**). For example, the device may store information such as a disposition for the data object (e.g., "known good", "known bad", "malware", "spyware"), an identifier transmitted by server **151**, and definition information generated by the device or transmitted by server **151** (e.g., hash of the data object's content, data object's package name).

[0161] In an embodiment, mobile communication device performs analysis on a data object being scanned using a local decision component on the mobile communication device before transmitting data object information to server **151** in the case where the recognition component on the mobile communication device does not determine an assessment. In an embodiment, analysis by the local decision component and transmitting data object information to the server occur in parallel to minimize delay to a user. One skilled in the art that a variety of configurations of the components in a combined client-server anti-malware system are possible without departing from the scope of this disclosure.

[0162] In an embodiment, mobile communication device **101** transmits authentication information such as authentication credentials or session information to server **151** whenever sending information about a data object so that server can associate information exchanged with a particular account on the server.

D. Application Assessment and Advisement System

[0163] Previous portions of this disclosure described various systems and methods for collecting different types of data from one or more mobile communication devices and other sources as well as analyzing the collected data to produce assessments for data objects. The following is a discussion of how server **151** can use assessments for display, exposure via API, and a variety of other purposes. Some examples of assessments that have been disclosed herein include output from one or more analysis systems (e.g., characterization data, categorization data, trust data, and distribution data) and one or more ratings for a data object (e.g., security rating, privacy rating, battery rating, performance rating, quality rating). One having ordinary skill in the art will appreciate that assessment information pertains to a wide variety of information which can be used to understand the effects of installing a given data object on a mobile communication device beyond a typical anti-malware system's assessment of whether the data object is malicious or not. In addition, this assessment information can be used to guide decisions regarding whether to download and install of different types of data objects. Such information can be useful to an individual user trying to decide whether to install a certain application on his mobile communication device. Such information can also be useful to an IT administrator trying to decide whether to deploy a certain application to a plurality of mobile communication devices. In an embodiment, a user or IT administrator can use this assessment information for application policy enforcement.

[0164] One having skill in the art will appreciate that the data available to server **151** and assessments produced by the server are useful beyond anti-malware purposes. For example, the assessments can detail whether a data object is known for excessively draining a mobile communication device's battery or if a data object utilizes an undesirable amount of network resources. Because server **151** continues to gather, store, and analyze data to produce assessment information, in an embodiment, server **151** can provide information that details how a data object is estimated to affect a mobile communication device before the data object is installed on the mobile communication device. For example, server **151** can provide estimated battery usage information and/or network usage information for an application.

[0165] When users interact with assessments, it may be desirable that the assessments represent an appropriate level of granularity so that users do not feel that the assessments are too broad or too narrow. In an embodiment, server **151** merges assessments for multiple data objects into a single assessment and transmits the merged assessment. For example, if an

application contains multiple data objects (e.g., executable and multiple libraries), a user may wish to see an assessment for the application as a whole, not multiple assessments for its constituent data objects. Similarly, if there are multiple versions of an application (on a single platform or multiple platform) that exhibit similar characteristics, an enterprise policy administrator making a decision about the application may only wish to view a single assessment that encompasses all versions of the application.

[0166] In order to merge assessments for multiple data objects, server **151** may use application data such as file paths, version numbers, package names, cryptographic signers, installer source, and other information to determine that a group of data objects pertain to a particular version of an application and/or that one or more data objects or group of data objects belong to different versions of an application. For example, if a set of executables are commonly seen in the same directory together, server **151** may determine that those executables are all related to the same application. In another example, if an application package has both a package name and a version identifier embedded in it, server **151** may determine that two data objects with the same package name and human-readable application name but different version identifiers are multiple versions of the same application.

[0167] Because it may be desirable for assessments to provide a consistent form of information between platforms, an embodiment of this disclosure is directed to server **151** including some or all of the same fields in assessments for data objects that run on different platforms. For example, even though the location APIs on different smartphone operating systems are very different in their function, server **151** may perform operating system specific analysis on data objects to produce a cross-platform assessment of whether each data object accesses the device's location. If the assessment were in the form of a list of capabilities for the data object, both a mapping application on BlackBerry and a location-based social network on Android would have the "accesses device location" capability. Similarly, battery usage may be calculated differently on each platform, but server **151** may produce a cross-platform assessment of the estimated daily battery use measured as a percentage of total battery capacity. In an embodiment, merged assessments for multiple data objects include information about the range of characteristics and categorization for data objects. For example, an assessment may show a trend in the battery usage of multiple versions of an application. An application that used a lot of battery in an old version but has recently decreased its battery usage may be acceptable while an application that has consistently high battery usage may be unacceptable.

[0168] An embodiment of this disclosure is directed toward server **151** making assessments for data objects available via a web interface. For example, users may wish to be able to learn more about the characteristics and capabilities of applications they have on their mobile devices. Server **151** may expose, as a web interface, an index of applications for which assessments are available and an assessment for each of these applications. In order to facilitate easy location of applications, server **151** may organize applications in a variety of ways, such as alphabetically, by their characteristics, by their categorization, and by platform. In addition, server **151** may allow a user to search for applications using terms that match the application's name, description, or fields in the application's assessment (e.g., all applications that run on Android OS and send location to the internet). Furthermore, publicly displaying assessments may assist in the transparency of applications.

[0169] For example, application vendors may direct users to the assessment page generated by server **151** as an independent third-party assessment of the capabilities of an application so that users can verify what the application is doing. In an embodiment, server generates a web interface that allows a user to view an application's conditional assessment based on device data (e.g., how much battery does this application use on a Motorola Droid, how much network data does this application use on AT&T Wireless) and compare different conditional assessments (e.g., this application's battery usage on a Motorola Droid vs. a HTC Hero, how much network data does this application use on AT&T Wireless vs. Verizon Wireless). Such conditional assessments may be helpful to identify anomalous behavior in particular circumstances—for example, the assessment page may indicate that a certain set of handsets, operating system versions, or other applications installed on a device cause a higher error rate or anomalous change in certain assessment characteristics for this application. In an embodiment, server **151** identifies data objects having extreme values for particular assessment values. For example, server **151** may generate a web page identifying which applications use more than 1 gigabyte of network data per month or which applications use more than 10% of a device's battery.

[0170] Because assessment data generated by server **151** may be utilized to provide a variety of other products and services, an embodiment of this disclosure is directed toward server **151** exposing assessment data via an API. All functionality exposed by a web interface, as described above, may also be exposed as an API so that a variety of products and services may be built. For example, server **151** may provide an HTTP API by which supplying a data object's package name or content hash in the request URL will result in the server returning an assessment for the data object identified by the package name or content hash. In another example, server **151** may generate a JavaScript file that can be included by a remote web page and displays an interactive assessment view for a particular data object.

[0171] In an embodiment, server **151** can cause assessment data, such as a rating or disposition as to whether an application is desirable or not, to appear in an application marketplace. One will appreciate that application marketplaces may be implemented in a variety of ways, such as using a web site, using a mobile client application, using a PC-based client application, and using a messaging service such as SMS. As such, rather than subjective user-provided review information, an embodiment of this disclosure will provide objective assessment information for an application or other data object.

[0172] For example, server **151** may provide an API by which it may be queried for assessment data, or server **151** may proactively analyze all of the applications available in an application marketplace, transmitting assessment data to the marketplace provider. In an embodiment, a user can search the application marketplace for only those applications that meet certain desirable criteria, such as security, privacy, device efficiency, trustworthiness, and the like. In an embodiment, application providers can use the aggregated information in order to provide quality control measures. The application provider may only feature applications that meet certain battery efficiency criteria, a standard for an acceptable

number of crashes or errors, certain network traffic limitations, privacy protections, and the like. In this fashion, an embodiment of this disclosure can improve the offerings on an application marketplace, thereby encouraging developers to create better applications. In an embodiment, the assessment information may be used as a certification system, wherein an application meeting certain criteria may be marked with a symbol, badge or other icon denoting the positive assessment for the application. For example, applications that have a high trust rating or applications that only access a minimal set of private information may be considered certified. In order to verify an application's certification, the certification marker may have a link or other way for a user to retrieve a full assessment from server **151**.

[0173] In an embodiment, server **151** transmits assessment information to mobile communication device **101** for display. For example, a mobile device may have an interface by which a user can explore assessments for all applications installed on the device. The interface may allow a user to view assessment information for a particular application as well as allow a user to view which applications match a set of assessment criteria (e.g., all applications that send the device's location to the internet, the top 10 battery users, all applications that use more than 50 megabytes of network traffic per month). In an embodiment, mobile communication device **101** displays an interface as a part of an application marketplace, an application download process, or an application installation process on a mobile communication device so that a user browsing an application available for download or downloading/installing an application sees assessment information for the application. When browsing, downloading, or installing an application, the device transmits identification information to server **151** and receives an assessment for the application, displaying some or all of the assessment on a user interface. For example, the interface may display the capabilities of the application or characteristics of the application. The interface may also be interactive, allowing the user to explore aspects of the assessment, requesting additional assessment information from server **151** if necessary. In another example, the device may display an indicator of trust for an application, as determined by server **151** and transmitted to device **101** as part of an assessment, The indicator of trust may be displayed in a variety of ways, including as a certification seal (e.g., "Lookout™ certified") or a rating (e.g., "A+", "B−", "C+").

[0174] In some cases, users will not read lengthy security explanations, so it is important to display security information about applications in such a way that is easily understandable. In an embodiment, a mobile communication device **101** displays a graphical assessment indication for an application. For example, notable aspects of assessments may be displayed as icons or badges for the application. Some examples include badges for being "battery efficient", being a "battery hog", "accessing location", having "spy capabilities", being a "social network", and being a "file sharing app". The badge for each notable assessment may include an illustration making the badge easy to understand and coloration indicating whether the assessment is merely informational or something potentially critical. For example an application being efficient with battery use may have a green icon showing a full battery while an application that typically uses a lot of battery may have a red icon showing an empty battery.

[0175] Because server **151** continually gathers information and improves assessments, assessment information can be updated on application marketplaces and/or mobile communication devices that have cached the assessment information. For example, server **151** may send a notification to the application marketplace or mobile communication device indicating that new assessment information is available. In another example, server **151** may simply transmit the updated assessment information so that old information is overwritten.

[0176] In addition to viewing assessments on a device for data objects that are installed on that device, it may also be desirable to view assessments for data objects installed on a device from a web interface. For example, a user may wish to use his or her PC to explore assessments for applications installed on his or her device. As discussed, in an embodiment, mobile communication device **101** transmits application data for data objects it has installed to server **151**. Because server **151** may store which applications are currently installed on device **101**, the server can generate a user interface displaying assessments for those applications. For example, server **151** may generate and transmit a web interface allowing a user to view a list of all applications installed on a device, view an assessment for each installed application, and explore which installed applications match particular assessment values (e.g., all applications that can access my location). To prevent disclosure of private information, server **151** may require that a user log in using authentication credentials in order to view assessments for the applications on his or her device. Furthermore, an enterprise administrator may wish to view assessments for a group of devices from a central management console.

[0177] In an embodiment, server **151** generates a web interface that allows a user to view assessments for applications installed on multiple devices. For example, the web interface may allow a user to explore all apps that are installed on a group of devices that match a certain assessment field (e.g., file-sharing applications), view risk rating assessments for the group of devices, view all of the capabilities for applications installed on the deployment, and determine which devices and which apps are causing certain capabilities and risk exposures. A user may start by using server **151** to generate an overall set of security, privacy, and battery risk ratings for the group of devices then click on a rating to view the list of applications most contributing to that risk rating. A user can then view which devices have a given application. In another example, a user may start by using server **151** to generate a list of all capabilities for applications installed on the group and then click a given capability to view all of the applications installed on the group that have that capability. From there, the user may further explore which devices in the group have a given application installed. In an embodiment, assessments for a group of devices are exposed by server **151** in the form of an API for use by external services such as management consoles. For example, server **151** may expose risk ratings for the group of devices to a centralized security reporting system via an HTTP API.

[0178] On mobile communication devices, battery and network data are often limited in such a way that applications can adversely affect the device's battery life and can cause network use overage charges. An embodiment of this disclosure is directed to using assessments to make users aware of applications' network or battery usage and alert users in the case of an abusive application. Software on the device retrieves an assessment containing battery and network usage characteristics for an application from server **151** and displays the assessment to the user. As described above, a device request-

ing assessment information from server **151** may include application data for the application. The assessment may be customized for the particular device the user is using by the device sending device data when retrieving the assessment or by sending authentication data that associates the assessment request with previously transmitted device data. For example, the assessment may indicate that an application will likely reduce a user's model of phone's battery life by 5% or 1 hour; whereas a different model phone that has different battery life characteristics may receive an assessment that the same application reduces the phone's battery life by 10% or 3 hours. The assessment display may occur as part of an on-device application marketplace or as a user interface dialog before, during, or after installation of an application.

[0179] Furthermore, after the user installs multiple applications, it may be desirable for that user to understand which applications are most contributing to network usage or battery life based on the applications' actual behavior on the device. In an embodiment, the device collects behavioral data for the battery and network usage of an application and allows a user to view the actual behavioral data from an interface on the device. For example, the interface may allow a user to view a particular application's battery and network usage as well as view the top network and battery using applications in order to identify which applications are contributing to network overage or short battery life. In an embodiment, mobile communication device **101** reports behavioral data for applications installed on the device to server **151** and allow the user to view the actual behavioral data via a web interface generated by the server. One having ordinary skill in the art will appreciate that other characteristics of mobile applications can be monitored and shown to users as well.

[0180] Because a single application can cause significant problems with respect to battery life, network usage, or other limited resources, it may be desirable to notify a user when an application is behaving undesirably. In an embodiment, mobile communication device **101** monitors the network and battery usage of applications installed on the device and notifies the device's user when an application exceeds desirable limits. For example, the user may set thresholds for how much data applications may transmit and receive before he or she is notified. In another example, a user is notified when the device determines that an application will adversely affect the user's battery life or phone bill. If a user typically uses a phone for 20 hours before plugging it in and an application on the device reduces the estimated battery life to less than 20 hours, it's likely that the user will run out of battery. It may then be important to alert the user that there is an action he or she can take to avoid running out of battery, namely uninstalling or otherwise disabling high battery using applications.

[0181] In an embodiment, in order to prevent applications on a user's device from exceeding the user's data plan, device **101** or server **151** predicts the future data usage of a device and gathers information about the device's data plan. In order to gather information about a device's data plan, device **101** or server **151** connects to a network operator's servers to determine data plan information such as the data allocation per billing cycle, what their billing cycle is, and how much data has been used during the current billing cycle. Communications to the network operator's servers may occur in a variety of ways, such as via an HTTP API or SMS messaging. If software on a device uses SMS messaging to retrieve a user's data plan information, the software may automatically consume the response message sent by the network operator's servers in order to prevent the communication from showing up in the user's inbox. In order to predict future data usage, server **151** may analyze typical data usage for applications installed on a device and actual data usage on that device. If an application is newly installed, typical data usage may be used while for an application that has been on the device for months, actual data usage may be used. If applications on device **101** use network data at a rate that would exceed the device's data plan allocation by the end of the billing cycle, software on the device displays an alert indicating the likely overage charges. The alert may also display the applications most contributing to the data usage and give the user to uninstall or reconfigure the applications. Device **101** may report the alert to server **151** which may also send a notification (e.g., via email) indicating the potential for data overage. Software on device **101** or server **151** may display an indication of the current predicted data usage relative to the device's data allocation so that a user may adjust his or her application usage patterns accordingly. For example, if a user is worried about exceeding his or her data plan, he or she may check what the current predicted data usage is before engaging in a video chat.

[0182] Because the applications installed on a device may have a significant impact on the risk exposure of the device, it may be desirable for a user or administrator to set policy for what applications are desirable to install on a device or group of devices. The following is a discussion of how protection policy can be implemented on one or more mobile communication devices. In an embodiment, policy includes blacklists and whitelists. A blacklist is a set of applications or assessment criteria that are explicitly denied from running on a mobile communication device while a whitelist is a set of applications or assessment criteria that are explicitly allowed to run on a mobile communication device. For example, a policy may allow only applications on a whitelist or only applications not on the blacklist. In an embodiment, explicit application entries have higher priority than assessment criteria entries. For example, a policy may specify certain capabilities (e.g., sending a device's location to the internet) that are blacklisted but specify certain applications that are whitelisted. In this case, all applications that send location to the internet may be blocked unless they are explicitly on the whitelist because the explicit applications on the whitelist are of higher priority than the assessment criteria on the blacklist. One skilled in the art will appreciate that a variety of policy schemes can be implemented without departing from the scope of this disclosure.

[0183] Users may have individual preferences for the type of applications they want on their mobile devices. Some users, for example, may be sensitive to privacy issues, while other issues may want to optimize their battery life. In order to allow users to utilize application assessments to gain greater insight into the applications they use or are considering to use, an embodiment of this disclosure is directed to software on a mobile communication device allowing a user to set policies based on assessment criteria for applications, the software blocking applications that exceed an undesirability threshold. When a user attempts to install an application, the software requests an assessment for the application from server **151** and receives the assessment from the server.

[0184] For example, if the user attempts to install an application that has the capability of sending location information to the internet but has a policy to disallow any applications that can send his or her location to the internet, then software

on the mobile communication device will block the installation. In another example, a user may set privacy, security, and battery life policy thresholds individually on a relative scale (e.g., 0 to 10). When the user installs an application, software on the device retrieves an assessment for the application and compares the application's privacy, security, and battery ratings with the policy thresholds and alerts the user if the application exceeds the configured policy. Instead of blocking installation of an application that is undesirable, a user may want to simply be warned of the undesirability.

[0185] In an embodiment, the user can ignore the alert and choose to accept the application anyway. In an embodiment, the device displays a user interface indicating that an application is undesirable for the user. For example, a mobile device may display an indication of whether an application being viewed for possible download in an application marketplace meets the user's desirability criteria. In another example, software on a device may allow a user to view all applications that do not meet desirability criteria. Such an interface may be useful if a user changes his or her criteria and wants to view applications that are now undesirable given the new criteria.

[0186] IT administrators, parents, network operators or other people responsible for multiple mobile communication devices may wish to set policy on multiple mobile communication devices without physical access to all of the devices. In an embodiment, server **151** allows a user or administrator to set policy for a device or group of devices. When a device **101** attempts to install an application, the device sends a request to server **151** for an assessment of the application. Based on policy configured on server **151**, the assessment contains an indication of whether the application is allowed or disallowed and may also contain the policy criteria for why a disallowed application was assessed to be disallowed. In an example, policy on server **151** is configurable via a web interface.

[0187] In an embodiment, server **151** allows policy to be configured by assessment criteria as well as on a per application basis. For example, an administrator may use server **151** to block all applications that are in a certain category such as social networking applications or all applications that access certain capabilities such as the ability to transmit files or other sensitive data from a device. In an example, an administrator may wish to only allow particular applications by creating a whitelist, blocking all applications not on the whitelist. In a further example, an administrator may permit all applications other than particular applications that are on a blacklist because they are known to be undesirable. Because the set of applications allowed or denied under a policy may be precomputed, an embodiment of this disclosure is directed to server **151** generating a set of policy definitions and transmitting the policy definitions to one or more mobile communication devices **101**. For example, if a group of devices has a policy to only allow applications that are on a whitelist, server **151** may transmit a list of identifying information for the whitelisted applications to a mobile device so that the device does not need to contact the server for assessments every time it encounters an application.

[0188] When configuring policy using abstract concepts such as application categorization and capabilities, it may be desirable for a user or administrator to see what applications would be allowed/denied or whether a particular application would be allowed/denied if configuration changes were to be made. In an embodiment, the policy configuration user interface on mobile communication device **101** or server **151** includes an interface for viewing applications that would be blocked or allowed as part of a configuration change. If the configuration change interface is displayed on mobile communication device **101**, the device may send requests for data to server **151** to populate the interface. It may be desirable to show all of the applications allowed or blocked after the configuration change goes into effect or only the difference in applications allowed or blocked between the current configuration and the new configuration. Because the number of applications affected by a configuration change may be very large, the interface may display summary information and allow a user to search for a particular application to determine whether the configuration change affects that application and whether the configuration change would result in that application being allowed or blocked. In an embodiment, the interface displaying the effect of a configuration change indicates whether any popular applications would be blocked. For example, application popularity may be determined based on overall distribution data determined by server **151** or by the prevalence of the application in the group of devices being managed. In an embodiment, the change result interface only displays changes that affect applications that are currently installed on at least one device in the group being managed.

[0189] In order to prevent a policy system from interfering with acceptable usage of mobile communication devices, an embodiment of this disclosure is directed to server **151** maintaining sets of acceptable apps and allowing a user or IT administrator to easily add those sets to a whitelist, the whitelist automatically including changes to the sets of acceptable apps. For example, server **151** may maintain a list of applications that are popular overall or a list of popular applications by application category. In a policy configuration interface, the server may present a way to include all popular applications or only popular applications in particular categories (e.g., games, social networks) in the policy's whitelist. In an embodiment, such dynamic list policies are of higher priority than assessment criteria entries on blacklists and whitelists but of lower priority than explicit application entries. In another example, server **151** may maintain a list of applications with high trust. In a policy configuration interface, the server may present a way to include all high-trust applications in the policy's whitelist. Whenever the high-trust list is updated, applications with high trust are effectively considered whitelisted when making policy assessments.

[0190] Because a mobile device deployment may already have a device management server or service in place, it may be desirable for server **151** to supply data to a device management server that actually performs the policy enforcement. In an embodiment, server **151** interfaces with a device management server to configure application policy on the device management server. For example, the device management server may support configurable application blacklists and whitelists. If a user sets configuration on server **151** to only allow applications that are on a whitelist or that match certain assessment criteria, server **151** generates the list of applications to be whitelisted and transmits the list of applications to the device management server in a format and over a protocol that the device management server supports. Similarly, if a user configures a blacklist on server **151**, the server generates the list of applications that are on the blacklist and configures the device management server to enforce the blacklist. In an embodiment, server is capable of configuring multiple device management servers. For example, if an orga-

nization supports multiple mobile device operating systems and uses different mobile device management servers, an administrator can configure a cross-platform policy on server **151** (e.g., blocking all file sharing applications). Server **151** may then identify all of the applications across multiple platforms whose assessments match the policy and configure the appropriate application policies on device management servers. Because each device management server may only support a subset of mobile device platforms that server **151** supports, server **151** only transmits policy information to a device management server that corresponds to data objects that run on operating systems that are supported by the device management server. For example, if a device management server only supports Blackberry devices, server **151** may only configure the device management server's blacklist and/or whitelist with information about Blackberry applications.

[0191] In an embodiment, policy compliance checking can be performed by either server **151** or mobile communication device **101**. For example, if server performs compliance checking, any compliance settings are stored on server **151** so that any configuration performed on mobile communication device **101** results in that configuration being transmitted to the server. When the device requests an assessment for an application from server **151**, the server includes in the assessment an indication of whether the application is allowed or disallowed by policy. In another example, if mobile communication device **101** performs compliance checking, any compliance settings are stored on mobile communication device **101** so that any configuration performed on server **151** results in that configuration being transmitted to the device. When the device receives an assessment for an application, it compares the assessment to the policy configuration to determine if the application is allowed.

[0192] In an embodiment, policy management is integrated with a server-coupled anti-malware system so that signatures and assessments for applications provided by server **151** enable device **101** to block data objects that violate policy. For example, when a device **101** requests for an assessment from server **151**, the server's assessment indicates that an application is undesirable if the application is considered malicious or if it violates policy. In either case, the assessment produced may indicate further information about why the application was found to be malicious or policy-violating. In another example, server **151** may pre-emptively transmit signatures for malicious or policy-violating applications to mobile communication device **101** so that the device can recognize whether a data object is desirable or undesirable without having to contact server **151**.

[0193] If a device **101** has installed an application that violates a protection policy in place on either the device or server **151** or the assessment for an application has been updated to make it violate the protection policy, it may be desirable for remediation actions to be taken by the device or other systems. In an embodiment, if a device has an application installed that violates the protection policy for that device, the server or software on the device can enact remediation actions to occur. Depending on whether policy compliance is determined at the device **151** or server **101**, either the device or server may determine what remediation actions to take.

[0194] For example, if a user installs an application and the assessment received from server **151** indicates that the application is acceptable but at some point in the future server determines that the application is unacceptable, server **151** transmits an updated assessment to the device including remediation actions for the device to take. In another example, if a user installs an application on a device and the device receives an assessment from server **151** indicating that the application is acceptable but software on the device gathers behavioral data that shows that the application violates policy (e.g., the application attempts to acquire the user's location), the device may undertake pre-configured remediation actions such as removing the application. The device may also transmit this behavioral data to server **151** and indicate the policy violation. One skilled in the art will appreciate that using behavioral data to enforce policy can protect mobile communication device in a variety of situations such as when a vulnerability in an application is exploited, when an application only behaves undesirably on a subset of devices (e.g., a targeted attack against employees of a particular company), or when an application only behaves undesirably after a period of time (i.e. a time bomb).

[0195] When a device is detected to be violating policy, a variety of remediation actions are possible, for example, any violating applications may have their processes ended, may be uninstalled or isolated from accessing certain system functionality (e.g., internet, private data), or may be restricted from accessing certain networks (e.g., only allowed to access Wi-Fi, not the cellular network). It may also be desirable to isolate the whole device from accessing sensitive resources such as a corporate email or VPN server while it is out of compliance to prevent information leakage. Other remediation actions may include those disclosed in U.S. patent application Ser. No. 12/255,614, filed on Oct. 21, 2008 and incorporated in full herein.

[0196] If an administrator is able to set policy using server **151**, it may also be desirable for a user to use server **151** to view the compliance status of devices that the policy applies to. In an embodiment, server **151** determines whether a group of mobile communication devices is in compliance with application policy and which applications are installed on devices in the group. For example, if mobile communication devices report the applications they have installed and server **151** contains policy configuration, the server can determine which devices currently violate the policy set by an administrator. To allow an administrator to view the compliance status, server **151** may generate a web interface listing whether or not all devices are in compliance and if any devices are out of compliance, how many there are. The interface may also allow the administrator to view specific devices that are out of compliance, view which applications make the devices out of compliance, and initiate remediation actions (e.g., removing an application) remotely.

[0197] In an embodiment, server **151** presents a one-click remediation action whereby an administrator can click a single button to remotely initiate remediation actions on all devices in the group the administrator is managing. For example, if an administrator managed **100** devices and 10 of the devices had applications that violated policy, the administrator could click the one-click remediation button on the web interface to cause the server to send indications to each of the 10 out-of-compliance devices to remove the undesirable applications without any user intervention required. Once the remediation actions completed, each device **101** may send an indication to server **151** indicating whether it was successful or not. During the remediation process, server **151** may generate an interface by which the administrator can view the status of the remediation. Other methods of server exposing

compliance status include server **151** exposing an API (e.g., for use by a security management console) and server **151** generating reports that can be downloaded.

[0198] In some cases, it may be desirable for a user or administrator to receive a notification if he or she installs an application that is considered undesirable or if a previously installed application is newly considered to be undesirable based on an updated assessment. In an embodiment, mobile communication device **101** transmits information about the installation of a data object to server **151**. If server **151** determines the data object to be undesirable based on universal undesirability characteristics or characteristics for the user, the server transmits a notification. For example, if a user installs an application that is assessed as desirable, but at some point in the future, the application begins to exhibit malicious or other undesirable behavior such as wasting battery, the server may change its assessment to indicate that the application is undesirable. The notification may take a variety of forms, such as an email, SMS message, or user interface dialog displayed on a web page, on a PC, or on a mobile communication device.

[0199] For an IT administrator managing a plurality of mobile communication devices, policies can be set for a specific application, even if the application is available on multiple platforms and has multiple versions. For example, it is not uncommon for an IT administrator to manage a fleet of mobile communication devices running different operating systems. The fleet of mobile communication devices can include iPhones, BlackBerry devices and Android devices. However, if a certain application is known to be undesirable on all three device operating systems, such as a social networking application that can disclose private information, then the IT administrator can block all versions of the application from installation, regardless of platform. However, if an application can share sensitive information on one platform but not others, then the IT administrator can allow installation of the application on only the platforms that don't share sensitive information. As discussed above, it may also be desirable for an IT administrator to make policy decisions about all versions of an application at once instead of having to maintain a policy that treats multiple versions of an application as separate decisions. Because there are some applications that are updated very frequently, it would quickly become a very difficult task to manage application policy if an administrator could not treat all versions of a particular application as one policy decision.

[0200] Because an application may drastically change between updates, it's desirable for an administrator to be aware of any changes that could affect the administrator's decision of whether or not to allow the application. An embodiment of this disclosure is directed to server **151** sending a notification in the case of an application that is present on a blacklist or whitelist changing its capabilities or characteristics significantly. For example, if a new version of an application that is on an administrator's whitelist has the capability to transmit files from a user's device while previous versions did not, then server **151** may send an email or text message to the administrator indicating the change. The policy management interface on server **151** may also display a list of applications that may need attention based on changed characteristics.

[0201] In order to simplify configuration, an embodiment of this disclosure is directed to software on mobile communication device **101** or server **151** may provide default policies that account for common use cases. For example, a user may be able to select that they are concerned with battery life and location privacy but they are not concerned with network usage and phone number privacy. By selecting such concerns, the device or server automatically configures policies and thresholds for undesirable applications. In an embodiment, server **151** or device **101** contains pre-set policies for compliance with regulations. For example, financial industry or healthcare industry workers may be required to have a particular set of application policies in place to prevent the disclosure of sensitive information. Because the set of applications allowed or denied under these regulations may change over time, server **151** may automatically update the specific policy decisions that enforce the regulation without an administrator needing to specifically configure them. In order to allow for inspection and auditing, server **151** may generate a list of policy decisions it is employing to comply with regulation and may notify an administrator when policy decisions will change. If an administrator rejects certain policy decisions, he or she may override the default policy set by server **151**.

[0202] As it may be desirable to simplify the policy configuration process, an embodiment of this disclosure is directed to server **151** or mobile communication device **101** presenting a series of questions to a user or administrator, the answers to the questions being used to automatically set policy. For example, when a user is first setting up application policy software on his or her device, the software may ask whether the user has an unlimited data plan, whether the user wants to allow services to access the device's location, and whether the user wants to block all tools that can be used to spy on the device. Based on the answers to the questions the device may set policy of whether to block high data usage applications, whether to alert the user in the case of a high data usage application, whether to block applications that send a user's location to the internet, and whether to block espionage applications. After this initial setup, a user may desire to tweak policy decisions, while other users may accept the automatically configured policy.

[0203] Because abusive applications may have a substantially negative impact on wireless networks, an embodiment of this disclosure is directed to providing "early-warning" information about potentially abusive applications. In an embodiment, server **151** may use information such as behavioral data and other data available to it in order to produce an assessment of whether an application has network access characteristics that may be harmful for mobile networks. For example, an application that receives or transmits a large amount of data, sends a large number of SMS messages, or opens a large number of persistent connections may adversely affect a mobile network's performance. After assessing an application to determine if it is potentially harmful to a mobile network, server **151** stores the assessment. In an embodiment, server **151** notifies an administrator when a potentially harmful application is identified. For example, the notification may be in the form of an email or text message that contains information about the potentially harmful data object.

[0204] In an embodiment, server **151** generates a web interface that displays applications that have been assessed as potentially harmful to a mobile network. The web interface may be designed to support a review workflow so that potentially harmful applications can be further analyzed by an administrator. After examining an application, the administrator may want to take remediation action in some cases

while, in other cases, the administrator may want to take no action. If an administrator chooses to take no action, the application will not be considered potentially harmful unless its behavior significantly changes, triggering server **151** to identify the application for re-review. In order to prevent multiple data objects for a given application being repeatedly identified as potentially harmful, if an administrator chooses to ignore an application, all versions of that application will also be ignored, as server **151** can determine whether multiple data objects belong to the same application or other grouping.

[0205] If an administrator is aware of a potentially harmful application, he or she can take preemptive measures to avoid serious problems if the application is installed on more devices. In an embodiment, server **151** generates a web interface allowing an administrator to take remediation actions for an application that is considered harmful. A variety of remediation actions are possible. For example, server **151** may present an interface allowing the network administrator to communicate with the publisher of the application and work through a resolution for the harmful behavior. Server **151** may extract the publisher's email address from marketpalce data and allow a network administrator to type in a message via the server's web interface that server **151** sends to the publisher. When server **151** sends the email, the reply-to address in the outgoing email is specially set so that when the publisher responds, server associates the response with the initial message and publishes the response in the web interface for administrator to view and potentially continue the conversation. In an embodiment, server **151** generates a web interface allowing an administrator to configure security software installed on a group of devices. For example, the administrator may wish to configure the security software to block the potentially harmful application or isolate the application so that it cannot communicate via a cellular network. If the administrator desires to block the application, server **151** may use a variety of mechanisms, such as those disclosed herein to block the application from being installed on devices or to remove the application if it is already installed on devices. Because server **151** can identify multiple data objects that correspond to the same application, if an administrator blocks an application, all data objects for the application are considered to be blocked. If an application that was potentially harmful is fixed in a subsequent version, server **151** may allow the administrator to specify a range of versions of the application to block.

[0206] Because it may be desirable to prevent the download of undesirable applications, an embodiment of this disclosure is directed to server **151** generating network infrastructure configuration data. For example, server **151** may store a set of blacklisted data objects and be able to generate a set of intrusion prevention system or HTTP proxy rules. The rules may attempt to match identifiers used by mobile devices to download data objects from an application marketplace or to identify the content of undesirable data objects as they are transmitted across a network.

[0207] In an embodiment, server **151** generates network infrastructure configuration data to block network traffic associated with undesirable applications. Server **151** generates network infrastructure configuration rules that prevent network communication associated with undesirable applications by server **151** using behavioral data for an undesirable application to characterize the network communications associated with the application and generating rules that block similar network traffic (e.g., traffic to the same IP address, subnet, or hostname). In order to prevent legitimate traffic from being blocked, server **151** may analyze how unique the undesirable application's network traffic is relative to desirable applications and only block network traffic that is particular to the undesirable application. For example, if an application communicates with two servers, one which is a well-known server used by a variety of legitimate applications and another which is an unknown server only communicated with by this application, server **151** would treat the unknown server as particular to the undesirable application.

[0208] After determining the appropriate network traffic to block, server **151** generates firewall or other network configuration rules to block undesirable applications' network traffic. For example, if a malicious application is using a particular server to exfiltrate sensitive data from peoples' phones, behavioral data for the application may indicate the IP address, port, and protocol used to transmit the sensitive data. When an administrator wishes to block the malicious application's capability to steal data, he or she may see the list of servers the application communicates with and how many other applications known to server **151** typically communicate with that server. The administrator then has the ability to choose which servers to block. After selecting the servers to block, server **151** generates rules that block the network traffic. In an embodiment, sever **151** makes configuration data, such as Snort® intrusion detection and prevention system rules, available for download via a web interface. In an embodiment, server **151** is configured to directly connect with a network infrastructure management system to deploy configuration data.

[0209] Because an administrator may be primarily concerned with a particular network, an embodiment of this disclosure is directed to server **151** producing both aggregate assessments and operator-specific assessments to identify potentially harmful applications and generating a user interface containing both. For example, if an application misbehaves only when running on a device connected to a particular type of mobile network, the aggregate behavioral data may be within normal bounds; however, the behavioral data for a particular network may be harmful. A network administrator may want to view the behavior of an application on the type of network he or she is administrating. Because individual mobile networks may treat different behavior as abusive, a user on server **151** can configure the criteria for considering an application harmful to the network.

[0210] In the description above and throughout, numerous specific details are set forth in order to provide a thorough understanding of the disclosure. It will be evident, however, to one of ordinary skill in the art, that the disclosure may be practiced without these specific details. In other instances, well-known structures and devices are shown in block diagram form to facilitate explanation. The description of the preferred an embodiment is not intended to limit the scope of the claims appended hereto. Further, in the methods disclosed herein, various steps are disclosed illustrating some of the functions of the disclosure. One will appreciate that these steps are merely exemplary and are not meant to be limiting in any way. Other steps and functions may be contemplated without departing from this disclosure.

What is claimed is:

1. A method for collecting data about one or more data objects accessible by at least one mobile communication device, the method comprising:

receiving data at a server from a first mobile communication device of a plurality of mobile communication devices, the server configured to authenticate the first mobile communication device, the data identifying a data object accessible by the first mobile communication device, the server further configured to use at least a portion of the data to provide an assessment of the data object; and,

storing at least a portion of the data on a data store accessible by the server such that the stored data is associated with the first mobile communication device.

2. The method of claim **1**, wherein the data is application data for the data object.

3. The method of claim **1**, wherein the data is behavioral data for the data object.

4. The method of claim **1**, wherein the data is metadata for the data object.

5. The method of claim **1**, wherein the data includes at least a portion of the data object.

6. The method of claim **1**, wherein the data indicates that the data object is installed on the first mobile communication device.

7. The method of claim **1**, wherein the data indicates that the data object is uninstalled from the first mobile communication device.

8. The method of claim **1**, wherein before receiving, requesting, by the server, the data from the first mobile communication device.

9. The method of claim **1**, further comprising:

authenticating the first mobile communication device by the server.

10. The method of claim **1**, further comprising:

receiving data at a server from a second mobile communication device of the plurality of mobile communication devices, the server configured to authenticate the second mobile communication device, the data identifying a data object accessible by the second mobile communication device, the server further configured to use at least a portion of the data to provide an assessment of the data object; and,

storing at least a portion of the data on a data store accessible by the server such that the stored data is associated with the second mobile communication device.

11. The method of claim **10**, wherein an operating system for the first mobile communication device is different from an operating system for the second mobile communication device.

12. The method of claim **10**, wherein the data object identified by the data from the first mobile communication device is different from the data object identified by the data from the second mobile communication device.

13. The method of claim **10**, wherein the data object identified by the data from the first mobile communication device is the same as the data object identified by the data from the second mobile communication device.

14. The method of claim **10**, wherein before receiving, requesting, by the server, the data from the second mobile communication device.

15. A method for collecting data about one or more data objects accessible by at least one mobile communication device, the method comprising:

transmitting, by a server to a first mobile communication device, a request for data resident on the first mobile communication device;

receiving, by the server, at least a portion of data from the first mobile communication device;

if the server does not receive at least a portion of data from the first mobile communication device, then transmitting, by the server to a second mobile communication device, a request for data resident on the second mobile communication device; and,

storing, by a server, the received portions of data from the first or second mobile communication device, for purposes of providing an assessment using the received portions of data.

16. The method of claim **15**, wherein the data is application data for the data object.

17. The method of claim **15**, wherein the data is behavioral data for the data object.

18. The method of claim **15**, wherein the data is metadata for the data object.

19. The method of claim **15**, wherein the data includes at least a portion of the data object.

20. A method for optimizing data collection from a plurality of mobile communication devices, the method comprising:

transmitting, by a server to a first mobile communication device of the plurality of mobile communication devices, a first request for data from the first mobile communication device;

if the first mobile communication device is unable to respond to the first request for data, then optionally waiting for a set time period, and transmitting a second request for data from the first mobile communication device;

if the first mobile communication device is unable to respond to the first request for data, then optionally transmitting a first request for data from a second mobile communication device of the plurality of mobile communication devices.

21. The method of claim **20**, wherein the data is application data for the data object.

22. The method of claim **20**, wherein the data is behavioral data for the data object.

23. The method of claim **20**, wherein the data is metadata for the data object.

24. The method of claim **20**, wherein the data includes at least a portion of the data object.

25. A method for collecting data about one or more mobile communication devices, the method comprising:

transmitting, by a server to a first mobile communication device, a first request for data resident on the first mobile communication device;

receiving, by the server, at least a first portion of data from the first mobile communication device;

transmitting, by the server to a second mobile communication device, a second request for data resident on the second mobile communication device;

receiving, by the server, at least a second portion of data from the second mobile communication device; and,

storing, by a server, the received first portion of data from the first mobile communication device and the second portion of data from the second mobile communication device for purposes of providing an assessment using the received portions of data.

26. The method of claim **25**, wherein the first portion of data or second portion of data is application data for the data object.

27. The method of claim **25**, wherein the first portion of data or second portion of data is behavioral data for the data object.

28. The method of claim **25**, wherein the first portion of data or second portion of data is metadata for the data object.

29. The method of claim **25**, wherein the first portion of data or second portion of data includes at least a portion of the data object.

30. The method of claim **29**, wherein the first portion of data is different from the second portion of data.

31. The method of claim **25**, wherein the first portion of data and second portion of data includes different behavioral data for the same data object.

32. The method of claim **25**, wherein the first portion of data and second portion of data includes different metadata for the same data object.

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