

# Dropbox vs. FileCloud

 [trustradius.com/compare-products/dropbox-vs-filecloud](https://trustradius.com/compare-products/dropbox-vs-filecloud)



# TrustRadius

| Product | Rating | Most Used By | Product Summary | Starting Price |
|---------|--------|--------------|-----------------|----------------|
|---------|--------|--------------|-----------------|----------------|

| Product                                                                                               | Rating              | Most Used By                                                                                                              | Product Summary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Starting Price      |
|-------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| <br><b>Dropbox</b>   | Score 8.2 out of 10 | N/A                                                                                                                       | Dropbox is a cloud storage solution, equipped with features that help users to save time, improve productivity, and collaborate with others. Users can edit PDFs, share videos, sign documents, and collaborate with stakeholders without leaving Dropbox.                                                                                                                                                                                                                                            | \$9.99<br>per month |
| <br><b>FileCloud</b> | Score 8.9 out of 10 |  Mid-Size Companies (51-1,000 employees) | FileCloud is a secure content collaboration platform (CCP) that provides compliance, data governance, data leak protection, data retention and digital rights management capabilities. Workflow automation and granular control of content sharing across most enterprise platforms is fully integrated into the complete CCP stack. The platform offers file sharing, sync, and mobile access capabilities on public, private, and hybrid clouds. FileCloud is headquartered in Austin, Texas and... | \$40<br>per user    |

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## Overview





| Editions<br>&<br>Modules | Dropbox                      | FileCloud                       |
|--------------------------|------------------------------|---------------------------------|
|                          | <b>Plus</b><br>\$9.99        | <b>FileCloud</b><br>\$40        |
|                          | per month                    | per user                        |
|                          | <b>Essentials</b><br>\$18    | <b>FileCloud Online</b><br>\$96 |
|                          | per month                    | per user                        |
|                          | <b>Business</b><br>\$20      |                                 |
|                          | per month<br>per user        |                                 |
|                          | <b>Business Plus</b><br>\$26 |                                 |
|                          | per month<br>per user        |                                 |
|                          | <b>Basic</b><br>Free         |                                 |

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|  | Dropbox | FileCloud |
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| <b>Offerings</b> | <b>Dropbox</b> | <b>FileCloud</b> |
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|                |                  |
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| <b>Dropbox</b> | <b>FileCloud</b> |
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| <b>Dropbox</b> | <b>FileCloud</b> |
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|                   |  |
|-------------------|--|
| <b>Free Trial</b> |  |
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| ✗ No | ✓ Yes |
|------|-------|

|      |       |
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| ✗ No | ✓ Yes |
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| <b>Free/Freemium Version</b> |  |
|------------------------------|--|

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|------|------|
| ✗ No | ✗ No |
|------|------|

|      |      |
|------|------|
| ✗ No | ✗ No |
|------|------|

|                                                |  |
|------------------------------------------------|--|
| <b>Premium Consulting/Integration Services</b> |  |
|------------------------------------------------|--|

|      |       |
|------|-------|
| ✗ No | ✓ Yes |
|------|-------|

|      |       |
|------|-------|
| ✗ No | ✓ Yes |
|------|-------|

Pricing Offerings

|                              |              |          |
|------------------------------|--------------|----------|
| <b>Entry-level Setup Fee</b> | No setup fee | Optional |
|------------------------------|--------------|----------|

|              |          |
|--------------|----------|
| No setup fee | Optional |
|--------------|----------|

|              |          |
|--------------|----------|
| No setup fee | Optional |
|--------------|----------|

|                           |   |                                                                                                                                                                                                                                                                      |
|---------------------------|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Additional Details</b> | — | Self-hosted FileCloud requires a starter pack (\$999 per year) and it comes with 20 users. Additional users are charged at 40\$ per user. FileCloud Online requires a minimum of 5 users (\$480 per year). It comes with 1 TB storage and you can have upto 5 users. |
|---------------------------|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|   |                                                                                                                                                                                                                                                                      |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| — | Self-hosted FileCloud requires a starter pack (\$999 per year) and it comes with 20 users. Additional users are charged at 40\$ per user. FileCloud Online requires a minimum of 5 users (\$480 per year). It comes with 1 TB storage and you can have upto 5 users. |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Self-hosted FileCloud requires a starter pack (\$999 per year) and it comes with 20 users. Additional users are charged at 40\$ per user. FileCloud Online requires a minimum of 5 users (\$480 per year). It comes with 1 TB storage and you can have upto 5 users. |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Pricing





## Dropbox

## FileCloud

### Considered Both Products



Verified User



Verified User

Manager

Manager

Chose Dropbox

Chose FileCloud

Dropbox is a good standalone cloud based storage system that works across many different platforms. It is similar to it's counterparts in OneDrive and Google Drive, but doesn't have the need to be a part of any of their suites, or be tied to your Gmail account or Microsoft ...  
Incentivized

The one thing FileCloud has over all other cloud products I have used such as OneDrive, Dropbox, and Box is that you are hosting everything on your own server. You don't have to rely on Microsoft or any other company to maintain the servers and hope that they don't have a large ...  
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### Top Pros

- ⊕Pro Easy to use
- ⊕Pro Large files
- ⊕Pro Sharing files

- ⊕Pro File sharing
- ⊕Pro Expiration dates
- ⊕Pro Sharing of files

### Top Cons

- ⊖Minus Free version
- ⊖Minus Customer service
- ⊖Minus Google drive

- ⊖Minus Bit tough
- ⊖Minus High price
- ⊖Minus User interface

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Community Pulse



**File Sharing & Management**

**Dropbox**

**FileCloud**

|                               | <b>Dropbox</b>                     | <b>FileCloud</b> |
|-------------------------------|------------------------------------|------------------|
|                               | <b>7.6</b>                         |                  |
|                               | <b>586 Ratings</b>                 | <b>-</b>         |
|                               | <b>▼10% below category average</b> | <b>Ratings</b>   |
| <b>Versioning</b>             | 7.2446 Ratings                     | 00 Ratings       |
| <b>Video files</b>            | 7.9455 Ratings                     | 00 Ratings       |
| <b>Audio files</b>            | 8.4404 Ratings                     | 00 Ratings       |
| <b>Document collaboration</b> | 7.6509 Ratings                     | 00 Ratings       |

**Dropbox****FileCloud**

| Dropbox        |                              |            |
|----------------|------------------------------|------------|
|                | 7.6                          | FileCloud  |
|                | 586 Ratings                  | -          |
|                | ▼ 10% below category average | Ratings    |
| <hr/>          |                              |            |
| Access control | 7.5547 Ratings               | 00 Ratings |
| <hr/>          |                              |            |
| File search    | 7.0568 Ratings               | 00 Ratings |
| <hr/>          |                              |            |
| Device sync    | 7.5538 Ratings               | 00 Ratings |

Comparison of File Sharing & Management features  
of Product A and Product B

**Dropbox****FileCloud****Cloud Storage  
Security &  
Administration****Dropbox****7.4****563 Ratings****▼16% below  
category average****FileCloud****-****Ratings****User and role  
management**

7.2508 Ratings

00  
Ratings**File  
organization**

7.8554 Ratings

00  
Ratings**Device  
management**

7.1472 Ratings

00  
Ratings

Comparison of Cloud Storage Security &  
Administration features of Product A and Product B

|                                                                          | Dropbox                     | FileCloud  |
|--------------------------------------------------------------------------|-----------------------------|------------|
| Cloud Storage Platform                                                   | Dropbox                     |            |
|                                                                          | 7.6                         | FileCloud  |
|                                                                          | 559 Ratings                 | -          |
|                                                                          | ▼11% below category average | Ratings    |
|                                                                          | 7.7556 Ratings              | 00 Ratings |
| Performance                                                              |                             |            |
|                                                                          | 8.0558 Ratings              | 00 Ratings |
| Reliability                                                              |                             |            |
|                                                                          | 7.1423 Ratings              | 00 Ratings |
| Storage Reports                                                          |                             |            |
| Comparison of Cloud Storage Platform features of Product A and Product B |                             |            |

Dropbox

FileCloud

Enterprise Content Management

FileCloud

7.2

Dropbox 2 Ratings

-  
Ratings  
▼ 13% below category average

File sync, storage & archiving

00  
Ratings

8.02  
Ratings

Document management

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Ratings

8.02  
Ratings

Content search & retrieval

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Ratings

6.02  
Ratings

Enterprise content collaboration

00  
Ratings

7.02  
Ratings

Security, risk management & information governance

00  
Ratings

7.02  
Ratings

Comparison of Enterprise Content Management features of Product A and Product B

Features

Dropbox

FileCloud

## Small Businesses

### Dropbox



SugarSync

Score 10.0 out of 10

### FileCloud



Square 9 Softworks

Score 9.7 out of 10

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## Medium-sized Companies



Druva Data Resiliency Cloud

Score 9.6 out of 10



MediaValet

Score 9.9 out of 10

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## Enterprises



Druva Data Resiliency Cloud

Score 9.6 out of 10



MediaValet

Score 9.9 out of 10

**Likelihood to Recommend**

**Dropbox**

Ultimately, Dropbox just works better when working crossplatform between Windows, Mac, Android, iOS. It's snappier compared to Google Drive and is overall a more pleasant experience. The lack of

**FileCloud**

FileCloud is well suited for companies who want to utilize a cloud storage system but not use products such as Box or OneDrive. FileCloud allows the company to host everything on their own servers and have full administrative access to everything they need. If you don't have someone to manage a server, or don't need to have the granular admin access, this wouldn't be appropriate. Incentivized



Verified User

Anonymous

[Read full review →](#)

## Dropbox

## FileCloud

integration with the rest of Google's suite is a small sacrifice. Image preview is also snappier and more pleasant to use compared to drive

. Though any large batches that need review should be relegated to a better image

Dropbox

FileCloud

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Michael Ng  
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Read full  
review →

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## Dropbox

## FileCloud

### Pros

-  Dropbox's real-time collaboration features, including simultaneous editing and commenting, have revolutionized the way our teams work together.
-  On multiple occasions, we've accidentally overwritten important documents or needed to retrieve deleted files. With Dropbox, we can easily revert to previous versions or recover deleted files, preventing data loss and minimizing disruptions.
-  Dropbox excels in making file sharing a breeze. With just a few clicks, we can generate shareable links or invite colleagues to shared folders.

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Anonymous  
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-  Access internal file server data from anywhere on the planet with an internet connection.
-  Send out emails with expiration dates, password links, and access control.
-  Ability to send out attachments that are over the email limits for downloading.
-  It integrates with NTFS and Active Directory.
-  Integration plugin for Outlook and Office applications.

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## Dropbox

## FileCloud

### Cons

-  Change the name of the root folder, the "(" can cause problems sometimes with some tools trying to find paths inside of the root folder.
-  The upload queue becomes slow trying to upload files that have more than ~500mb of file size, even if I have 1 Gbit of speed, Dropbox gets stuck uploading single files with that rule.
-  Sometimes we can't move a shared folder from root location.
-  LAN sync seems not to be working in my experience.



Verified User  
Anonymous  
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-  Updates need to be more apparent to FileCloud Drive
-  Uninstall/Reinstall was needed to fix most issues
-  Cost

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Anonymous  
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### Likelihood to Renew

Dropbox is a user-friendly, easy tool which requires little



No answers on this topic

## Dropbox

## FileCloud

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## Dropbox

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## Usability



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## Dropbox

## FileCloud

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## Dropbox

## FileCloud

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Read full  
review →

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## Performance

 No answers on this topic

Dropbox is really useful,  
you can access any file  
from anywhere and you  
can upload and even  
edit files online, but,  
sometimes it can be  
slow. Downloading,  
uploading, and syncing  
is a bit slow, it can take  
several minutes.  
Furthermore, the search  
engine for large  
amounts of data can be  
slow too and it is not  
powerful.  
Incentivized

AR (Adriano Rosa)  
Adriano Rosa  
Programmer  
Read full review →

## Support Rating

Our experience with support has been limited which is a good thing. We haven't experienced any major issues with the service and most of our service interactions have been useability questions which we were able to find answers for within their knowledge base. For the few times we have reached out to support, the responses were on point, quick, and our issue was resolved in one interaction. I appreciate not being routed to a chatbot or offshored support.

Incentivized



Verified User

Anonymous

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No answers on this topic

## Implementation Rating

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## Dropbox

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Read full  
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### Alternatives Considered

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Their product is  
actively being updated  
and has better  
integration with the  
Mac platform which  
Varonis Datanywhere  
was lacking. In  
addition, the pricing is

## Dropbox

over the success of uploading. WeTransfer transfers uploads and then sends a link to the recipient. If something goes wrong during the upload, there doesn't appear to be a way to begin again from the drop point

## FileCloud

substantially cheaper than that compared for Varonis and FileCloud has more capabilities to sync, access, and download the data. Overall the comparison wins by far against one of their competitors. Incentivized



Verified User

Anonymous

[Read full review →](#)

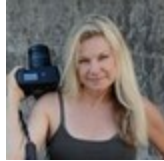
## Dropbox

## FileCloud

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## Dropbox

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Kim  
Hammar  
Owner  
Read full  
review →

## FileCloud

### Return on Investment

• Helped  
us to  
streamline  
boxes of  
paper

- Allowed us to share our files easily
- Allowed us to manage our cloud shares as we saw fit
- The need to uninstall/reinstall after every other update was a little time consuming

Incentivized



Verified User  
Anonymous  
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**Dropbox**

**FileCloud**

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## Dropbox

## FileCloud

- Enables a more solid backup of necessary files, not dependent

**Dropbox**

**FileCloud**

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## Dropbox

## FileCloud

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Dropbox

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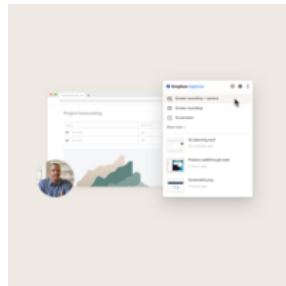
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## Dropbox

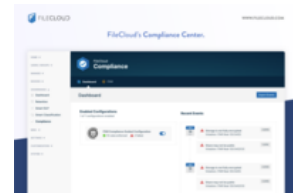
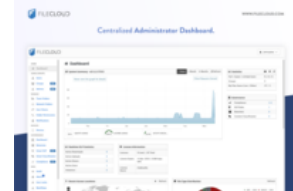
## FileCloud

### ScreenShots

### Dropbox Screenshots



### FileCloud Screenshots



### User Testimonials