

IEEE Contact & Support

The IEEE Contact & Support page provides specific help and contact information for all customer and member needs.

The IEEE Support Center site (<https://supportcenter.ieee.org/>) is a one-stop shop for self-service help and support. Visit the IEEE Support Center to:

- Browse the knowledgebase for answers to frequently asked questions
- Search for information
- Submit a question
- **IEEE members only:** Chat with an agent or request an Auto Callback (</about/contact/auto-call-back-form.html>)

Visit the IEEE Support Center (<https://supportcenter.ieee.org/>)

On this page:

- › IEEE Support Center phone numbers
- › IEEE and its staff
- › Societies and Communities
- › Publications
- › Standards
- › Conferences and Events
- › Education and Careers
- › IEEE Foundation
- › IEEE Ethics Reporting Line
- › Media contacts

Show more...

IEEE Support Center phone numbers

Expand All | Collapse All

- IEEE and Society Membership questions
- Online products–related questions
- Standards Association–related questions
- Computer Society–related questions

[↑](#) TOP OF PAGE

IEEE and its staff

IEEE and its staff around the world work to identify and implement significant initiatives that increase or enhance IEEE awareness and engagement with

IEEE Support Center

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(<https://supportcenter.ieee.org/>)

- › Visit the IEEE Support Center (<https://supportcenter.ieee.org/>)

The IEEE App



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major stakeholders including academic institutions, corporations, government entities, and members worldwide.

The IEEE Contact Center staff supports the online IEEE Support Center and partners with IEEE offices to assist with the needs of individuals and members regarding IEEE products, services, and membership.

> Visit the IEEE Support Center for information (<https://supportcenter.ieee.org/>)

IEEE Offices

Expand All | Collapse All

IEEE Corporate Headquarters (NY)

IEEE Contact Center

IEEE Operations Centers (NJ)

IEEE-USA

IEEE Computer Society

IEEE Asia-Pacific Limited, Singapore

IEEE, Inc. Representative Office, China

IEEE Beijing Office Extension in Shenzhen

IEEE Technology Centre GmbH

IEEE Tax Registration, Japan

Global IEEE Institute for Engineers, India

[↑](#) TOP OF PAGE

Societies and Communities

IEEE members and volunteers are located in ten geographic regions across the world.

> Learn more about IEEE Regions (</communities/regional-world-map.html>)

IEEE has 39 technical Societies that provide benefits to members within specialized fields of interest.

> Browse all IEEE Societies (https://www.ieee.org/membership_services/membership/societies/index.html)

Society information (</communities/index.html>)

Technical Activities (<https://www.ieee.org/about/volunteers/>)

IEEE Help Information

> Register for an IEEE Account (</about/help/my-account/web-account.html>)

> Renew Membership/ Subscriptions (</membership/renew.html>)

> View Order History (</about/help/business-policies/ordering.html>)

> IEEE Support Center (<https://supportcenter.ieee.org>)

Business policies & information

> Pricing Policy (</about/help-pricing.html>)

> Browser Policy (</about/help-browser-policy.html>)

> Export Restrictions (</about/help-export.html>)

Phone: +1 732 562 5501
Email: society-info@ieee.org
(<mailto:society-info@ieee.org>)

IEEE Member and Geographic Activities (</communities/geographic-activities.html>)
Phone: +1 732 562 5501
Fax: +1 732 463 9359
Email: mga@ieee.org
(<mailto:mga@ieee.org>)

[tab.html](#))
Phone: +1 732 562 5501
Email: contactcenter@ieee.org
(<mailto:contactcenter@ieee.org>)

Section and Chapter information (/communities/geographic-activities.html)
Phone: +1 732 562 5518
Fax: +1 732 562 6010
Email: sec-chap-support@ieee.org
(<mailto:sec-chap-support@ieee.org>)

[↑](#) TOP OF PAGE

Publications

IEEE online product support for electronic subscriptions: For assistance with electronic online subscriptions for universities, government, and academic customers, please contact onlinesupport@ieee.org
(<mailto:onlinesupport@ieee.org>)

If you wish to speak to a representative, please call:

+1 800 701 IEEE (USA and Canada)
+1 732 981 0060 (Worldwide)
or fax at: +1 732 981 9667

Business hours: Monday through Friday, 8:30 a.m. to 5:00 p.m. ET (12:30 to 21:00 UTC-04)

IEEE Spectrum Magazine (<https://spectrum.ieee.org/>)
Phone: +1 212 419 7561
Fax: +1 212 419 7570
Email: ieeespectrum@ieee.org
(<mailto:ieeespectrum@ieee.org>)

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[↑](#) TOP OF PAGE

Standards

- > Payment & Order Methods (</about/help/business-policies/payment.html>)
- > Returns Policy (</about/help/business-policies/returns.html>)
- > Shipping Information (</about/help/business-policies/business-policies-shipping.html>)
- > Tax Information (</about/help/business-policies/purchase-taxes.html>)
- > Terms & Conditions (</about/help/site-terms-conditions.html>)
- > Nondiscrimination Policy (</about/corporate/governance/p9-26.html>)
- > Privacy Policy (</security-privacy.html>)
- > Principles of Business Conduct and Conflict of Interest (</about/compliance/conflict-of-interest/index.html>)

Standards Activities (<http://standards.ieee.org/>)
Phone: +1 732 981 0060
Fax: +1 732 562 1571

> Fill out the general inquiries form (</about/contact/standards-contact-form.html>)

> IEEE Data Access and Use Policy (</ieee-data-access-and-use-policy.html>)

[↑](#) TOP OF PAGE

Conferences and Events

IEEE Meetings, Conferences & Events (<https://ieeemce.org/>)
Phone: +1 732 562 3878
Email: ieee-mce@ieee.org (<mailto:ieee-mce@ieee.org>)

For individual conference publications or conference proceedings:

> Contact Curran Associates (<http://www.proceedings.com/contactus.html>)

[↑](#) TOP OF PAGE

Education and Careers

Educational Activities (</education/eab.html>)
Phone: +1 732 562 3932
Fax: +1 732 981 1686
Email: edu-activities@ieee.org (<mailto:edu-activities@ieee.org>)

IEEE Job Site (<http://careers.ieee.org/>)
Job seekers: Email: candidatejobsite@ieee.org (<mailto:candidatejobsite@ieee.org>)
Employers: Email: employerjobsite@ieee.org (<mailto:employerjobsite@ieee.org>)

[↑](#) TOP OF PAGE

IEEE Foundation

IEEE Foundation (<http://www.ieeefoundation.org/>)
Phone: +1 732 465 5871
Email: donate@ieee.org (<mailto:donate@ieee.org>)

[↑ TOP OF PAGE](#)

IEEE Ethics Reporting Line

Call +1 888 359 6323 or contact the Ethics Reporting Line (<https://secure.ethicspoint.com/domain/media/en/gui/20410/index.html>).

[↑ TOP OF PAGE](#)

Media contacts

IEEE Corporate Communications

Phone: +1 732 562 6820

Email: corporate-communications@ieee.org (<mailto:corporate-communications@ieee.org>)

[↑ TOP OF PAGE](#)

IEEE feedback and inquiries form

Use the IEEE Feedback and Inquiries form (<https://www.ieee.org/about/help/feedback-inquiries/index.html>) for assistance with:

- Finding or posting a job opening on the IEEE Job Site
- Questions on IEEE-USA
- Magazine editor inquiries
- Online advertising questions
- General questions

[↑ TOP OF PAGE](#)