MEREDITH KNOFF

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CURRICULUM VITAE

EDUCATION

M.S.L.I.S	University of Illinois Urbana–Champaign	2016
B.A.	Lake Forest College • English literature, minor in history	2011
	Queen Mary University of London • Associate student	Fall 2008

PROFESSIONAL EXPERIENCE

Co-Curricular Research and Engagement Librarian, Associate Librarian 2023 — Present
IU Libraries, Indiana University Bloomington

- Establish and engage in collaborative partnerships with library, campus, and community partners to support the Teaching and Learning department's mission.
- Develop and implement outreach activities for interdisciplinary library research services and support.
- Create, implement, and assess student-centered learning service models.
- Develop library services to meet students' co-curricular needs.
- Manage the Learning Commons Research Desk.
    - Hire, train, supervise, and mentor graduate student research assistants.
    - Plan and maintain staffing budgets.
- Coordinate and manage the Jay Information Literacy Graduate Fellows program
- Plan and implement events and initiatives for incoming students.
- Supervise West Tower Operations Coordinator.
- Promote the Libraries' culture of diversity and inclusion, and support the values outlined in the IUB Libraries Diversity Strategic Plan.

Learning Commons Librarian, Associate Librarian 2018 — 2023
IU Libraries, Indiana University Bloomington

- Established and engaged in collaborative partnerships with Library, campus, and community partners to support the Teaching and Learning Department's mission.
- Led partners units who provide services in the West Tower.
- Led the ongoing and long-term assessment of the Learning Commons' spaces.
- Promoted and implemented library instruction initiatives in the Learning Commons.
- Managed the Learning Commons Research Desk and supervise graduate Research Assistants.

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- Served as primary contact for the Office of First Year Experience for New Student Orientation and organize outreach activities and initiatives for incoming students.
- Coordinated and managed services in the Wells Library West Tower.
- Supervised the West Tower Operations Coordinator.
- Promoted the Libraries' culture of diversity and inclusion, and supported the values outlined in the IUB Libraries Diversity Strategic Plan.

Information Literacy Librarian
Mary Kintz Bevevino Library, Misericordia University 2016 — 2018

- Served as embedded librarian in academic courses by providing customized instructional tools, sessions, and learning objects as well as reference and research assistance, both in- person and online through Blackboard content management system
- Served as liaison to the English, Philosophy, Religious Studies, Medical & Health Humanities, & Fine Arts departments information literacy instruction and research support, and the Writing Center, First Year Experience Program and Bridge orientation, and the Ruth Matthews Bourger Women with Children Program for instructional sessions and customized library services.
- Managed collection development for liaison departments.
- Led orientation sessions and workshops for new and transfer students, as well as continuing education programs addressing topics on academic integrity and library services.
- Designed and assessed the First Year Experience information literacy component.
- Provided reference services in-person and via chat, email, and phone.
- Created and maintained online learning objects, including video tutorials, infographics, and LibGuides.
- Planned and promoted library services, including satellite reference services.

Pre-professional experience

Graduate Assistant 2014 — 2016
Undergraduate Library, University of Illinois at Urbana-Champaign

Intern Summer 2015
Mr. & Mrs. James R. Getz Archives and Special Collections, Lake Forest College

PUBLICATIONS AND PRESENTATIONS

Publications

Knoff, M., & Press, M. (2024). "A survey of academic library public service policies and training practices." *Reference Services Review*. Accepted. https://doi.org/10.1108/RSR-03-2024-0011 [Peer Reviewed]

Knoff, M. (2024). "Evaluating Undergraduate needs in one-on-one research consultations: A qualitative study." *Journal of Academic Librarianship* 50(6), 1-8. https://doi.org/10.1016/j.acalib.2024.102980 [Peer Reviewed]

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Knoff, M., & McLaughlin, M. (2021). "A co-mentoring approach: Cooperative modes of mentoring library graduate students." In L. Rod-Welch and B. Weeg (Eds.), *Academic Library Mentoring: Fostering Growth and Renewal* (Vol. 3, pp. 475-485). ACRL.

Knoff, M., & Hobscheid, M. (2021). "Enacting service policies through pedagogy to create a more inclusive student experience." *Public Services Quarterly* 17(1), 12-25. https://doi.org/10.1080/15228959.2020.1856017 [Peer Reviewed]

Cech, M., & Knoff, M. (2020). "Can I borrow a cup of sugar?: Teaching with collections from digital repositories." In J. Porterfield (Ed.), *Teaching with primary sources cookbook*. (pp. 51-54). ACRL.

Meiman, M., Sheley, C., & Knoff, M. (2020) Scaffolded public services training for research assistants in a learning commons environment. In H. Jackson (Ed.), *Sharing students and spaces: Employing students in collaborative partnerships* (pp. 143-146). ACRL.

Knoff, M., & Cech, M. (2019). "'It's like holding history in your hands': Using inquiry-based learning in an interdisciplinary special collections instruction session." The Reading Room: A Journal of Special Collections 4(1), 8–24. https://readingroom.lib.buffalo.edu/PDF/vol4– issue1/its-like-holding-history-in-your-hands.pdf. [Peer Reviewed]

Presentations

Knoff, M. & Courtney, M. "Nurturing the Next Generation of Professionals: Transformative Peer-Based Student Mentoring for Career Development." LILAC, 14 April 2025, Cardiff, UK. *[Accepted]*

Knoff, M., Nay, L. & Truglia, MH. "Exploring Collaborative Service Models: An Analysis of Peer-Assisted Learning Services in a Learning Commons Environment." Library Assessment Conference, Nov. 6-9 2024, Portland, OR.

Knoff, M. & McLaughlin, M. "Redesigning research consultation services to promote collaboration and dialogic learning." WILU, 17-19 May 2023, Montreal, Canada.

Knoff, M. & McLaughlin, M. "Building critical thinking skills by fostering inquiry-based and dialogic learning in research consultations." LILAC, 19-21 April 2023, Cambridge, UK.

Knoff, M. & McLaughlin, M. "Using inquiry-based learning pedagogy to foster dialogue in research consultations." Research poster presented at ACRL 2023, 15-18 March 2023, Pittsburgh, PA.

Truglia, M.H. & Knoff, M. "Developing collaborative student trainings to create nuanced partnerships." IWCA Collaborative, 17 Feb. 2023, Chicago, IL.

Alford, E. & Knoff, M. "Information literacy as voting literacy: Creating a consultation service to educate students about the electoral process." Information Literacy Summit, 29 April 2022, Virtual Conference.

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Knoff, M. & Hobscheid, M. "Embracing "information wellness": A new paradigm for teaching information literacy." Information Literacy Summit, 29 April 2022, Virtual Conference.

Alford, E. & Knoff, M. "Learning beyond the ballet." Lightning talk presented at ACRL 2021, 13-26 April 2021, Virtual Conference.

Wilkinson, J. & Knoff, M. "Space-as-service: Balancing service design and public health during a global pandemic." Design for Digital, 22 Feb. 2021, Virtual Conference.

Alford, E. & Knoff, M. "Voter engagement in an academic library." Research poster presented at Federal Depository Library Conference, 20 Oct. 2020, Virtual Conference.

Frigo, E., Hobscheid, M., & Knoff, M. "Critical framework the gathering: Adding new instructional practices to your library." The Library Collective, March 12, 2020, Knoxville, TN.

Knoff, M. "Cross–training student workers in a learning commons environment." Paper presented at Brick and Click Conference, 1 Nov. 2019, Maryville, MO. https://files.eric.ed.gov/fulltext/ED600185.pdf

Knoff, M. & Hobscheid, M. (2019, Aug.). "Examining and recommitting to culturally competent practices in turbulent times." Research poster presented at IDEAL, 6 Aug. 2019, Columbus, OH.

Denneler, A., Knoff, M., & Nygard, M. "Passive programming for low–stakes student engagement and learning." Information Literacy Summit, 5 April 2019, Palos Hills, IL.

Knoff, M. "Thinking graphically: Contexts, concepts, and best practices for using infographics." Pennsylvania Library Association Annual Conference, 17 Oct. 2017, Pittsburgh, PA.

AWARDS

- C. Barbara Mueller Prize for Excellence in Exhibition Design
  - Awarded for the exhibit "Words into Music," exhibited in the Marshall Gallery in March 2015 at the University Library of the University of Illinois at Urbana Champaign

SERVICE

Committees / Task Forces / Working Groups

National

- Association of College and Research Libraries (ACRL)
  - Instruction Section
    - Communication Committee, 2017 – 2022
      - Web editor, 2017 – 2020
      - Vice-Chair, 2020 – 2021
      - Chair, 2021 – 2022
    - Awards Committee, 2022 – 2023
    - Virtual Engagement Committee, 2023 – 2025

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- University Libraries Section
    - Current Topics Interest Group, 2020 – 2024
        - Co-Convener, 2022 – 2023
    - Conference Planning Committee, 2023 – 2025

- Academic Library Services to International Students Interest Group, 2019 – 2021
    - Incoming Co-Convener, 2019 – 2020
    - Co–Convener, 2020 – 2021
    - Past Co–Convener, 2021 – 2022
- Universal Accessibility Interest Group, 2019 – 2021
    - Incoming Convener, 2019 – 2020
    - Convener, 2020 – 2021
    - Past Convener, 2021 – 2022

- Reference & User Services Association (RUSA)
    - ETS Tech Showcase Committee, 2019 – 2021

Service to Indiana University

- Indiana University Librarians Association
    - Book Sale Committee, 2019 – 2021
        - Chair, 2019 – 2020

Service to the Indiana University Bloomington Campus

- Teaching and Learning Spaces Committee
    - Member, 2022 – 2023
- Council on Student Affairs
    - Member, May 2020 – Present
- Campus Writing Advisory Board
    - Member, 2018 – Present
- Bloomington Faculty Council Student Affairs Committee,
    - Member, 2020 – 2023
- LGBTQ+ Library Advisory Board
    - Member, 2018 – 2020
- Restart IU Student Life and Engagement Committee
    - Member, April 2020 – May 2020

Service to the Indiana University Bloomington Libraries

- Librarian Mentoring Committee
    - Member, 2024 – 2026
- Continuing Education Committee
    - Member, 2024 – 2026
- IU Libraries Search and Screen Committee, 2021– 2024
    - Diversity Committee Liaison, 2021 – 2022
- IU Libraries Budgetary Advisory Committee, 2022 – 2024
- IU Libraries Elections Committee, 2022 – 2024
    - Chair, 2023-2024

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- Bloomington Library Faculty Council (BLFC), elected, 2020 – 2022
    - Bloomington Library Faculty (BLF) President, elected, 2021 – 2022
    - Bloomington Library Faculty Incoming President, elected, 2020 – 2021
- IU Libraries Diversity Committee, 2020 – 2022

- IU BLF Communications Committee
    - Chair, 2021 – 2022
    - Member, 2019 – 2020
- Libraries Operations Continuity Team
    - Member, October 2020 – December 2021
- IU Libraries Restart Committee
    - Member, May 2020 – October 2020

Service to Misericordia University

- Undergraduate Curriculum Committee
    - Member, 2016 – 2018
- Digital Humanities and Pedagogy Steering Committee
    - Member, 2016 – 2018

Guest Lectures

Guest Lecturer, *ILS Z501: User Services and Tools*. Indiana University Bloomington Department of Information and Library Science. Session: Fall 2020; Fall 2021; Fall 2022.

Guest Lecturer, *IST 600: Academic Librarianship,* Syracuse University iSchool. Session: Fall 2019.

Guest Lecturer, *IS 591: Informal Learning and Pedagogies*, University of Illinois at Urbana Champaign iSchool. Session: Fall 2021.

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