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Sent: Wed 8/6/2008 7:43:27 PM (UTC-07:00)
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Subject: Servers & Scalability, Portal & Studio, Online Payment

Dear Compassites Team,

Being in the final stage before the TechCrunch launch some topics do get hot. One of them is our server situation. I would need more information on whether we can scale up, should it become necessary, or whether we may need to move to another provider, such as Packet Exchange. We have started this conversation months ago, but I still don't have answers. In fact, I haven't heard back from Ramesh K since May.

This is not an acceptable situation. Please let me know today who is responsible for the server and architecture of iCharts, with a full insight on all the details, and who is reachable to answer my questions within a short time frame.

(By the way: The server was upgraded to 4 GB RAM 8 hours ago but it is down since. I have already informed NettiGritty. Please look into this).

Additionally, I would like to have more visibility on the current team situation. Up to now, all portal details have been discussed with Badri. Now Badri seems busy with other things and Girish is in Bangalore, obviously being responsible for both development streams now. No offense, Girish, but that does worry me slightly. Please reassure me that we do not have a bottle neck here. If there are responsibility changes in the team it would be great to be informed in a timely manner.

On April 9, we started talking about possible payment providers for iCharts, and both Ramesh R and Girish assured us they would provide us with more details on past Compassites experience and potential partners. Since then, we have had similar talks a couple of times on Skype but never got any further. We will need a payment partner shortly. Working with a company with which Compassites has already cooperated in the past should be a benefit for both of us. That is a little difficult though without ever getting beyond step 1 in this conversation. Who at Compassites can take this subject further together with me?

Thanks for your help,
Tyron

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[founder & CTO]

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