
From: Badri S <S.Badrinarayanan@Compassites.net>
Sent: Fri 8/22/2008 12:03:00 AM (UTC-07:00)
To: Seymour Duncker <seymour.duncker@icharts.net>, iCharts | Tyron Montgomery <tyron.montgomery@icharts.net>
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Subject: iCharts - TC50

Hi Seymour / Tyron

Congratulations and wish the very best in the next challenges. We are with you all the way and committed to supporting you all through this journey. I thought of sharing with you some steps we have taken to help in the same.

- 1) we have added several resources to the team to help cover all the requirements for this release as well as help in the UI (once we get the html / css)
- 2) we have brought in a resource (who has been working on the backend code for iCharts Studio) from Pune to help in quickly identifying / resolving any integration issues with the Portal
- 3) we have brought in an expert (Srini) for identifying & devising mechanisms to scale for higher load / stress on production servers
- 4) we have solidified the QA team to arrive at required metrics for supporting Srini's activities and profiling the application accordingly
- 5) we have added an experienced technologist (Shireesh) to help bridge the gap between Srini and the teams to help & coordinate the whole capacity planning / performance tuning exercise
- 6) we are motivating our teams (Bangalore & Pune) to work on weekends and late nights for the next couple of weeks to ensure feature completeness and quality
- 7) deploying code on alternate days (to start with) for quick feedback and course corrections, wherever applicable

To summarize, we are going all out to put our best foot forward in supporting you for greater success and no better place to be than being part of this journey.

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Regards,

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