
From: "Seymour Duncker" <seymour.duncker@icharts.net>
Sent: Mon 9/1/2008 4:16:20 PM (UTC-07:00)
To: "Girish Karachiwala @ Compassites" <girish.karachiwala@compassites.net>, "Badri S" <s.badrinarayanan@compassites.net>
Cc: "Hans-Bernd Dreis" <hans-bernd.dreis@icharts.net>, "iCharts | Tyron Montgomery" <tyron.montgomery@icharts.net>, "Rajesh Setty" <rajesh.setty@icharts.net>
Subject: Status System Redundancy / Target Production System

Hi Girish, Badri,

we have 1 week to. Hence could you give a status update/take action on the following two items please:

1. Redundancy / System failure

What is our set up in terms of system redundancy? In case the server fails/goes down during or after the launch (HW or SW wise) do we have a system that automatically fails over to another system? Do we have like two systems that are permanently synchronized and can take over if the other fails?

Please be aware of the following: As we present on stage, around 2.000 people will be in the audience. A significant part of those people will be connected and immediately go online and visit icharts.net. Also, there will be people blogging, twittering and streaming live feeds to the outside world during the presentation. Which means that outside people following the conference but not attending will log on and browse around. A significant number of people will start registering just to test what our service does. We will definitely have a major peak during and immediately after the presentation. What I have seen is that the factory data we have in the portal is sticky, means that people will hang around. Just lets be prepared for this.

We cannot waste the momentum that will be generated in the days following the event!!!

It would be good to see a schematic of the set up. Perhaps Srinevas has one. Please share with us.

2. Production system set-up

My understanding is that our target production system set-up is as follows: "www.icharts.net" is the URL for the production system. Until launch (8-12noon PST Sep 9) this system will be protected by a generic log-in screen (can/should be completely independent from the actual portal log-ins). I would assume the temporary log-in will be hard-wired. During the launch this log-in screen will be removed and the portal is publicly accessible. It is absolutely critical that the log-in is not "breakable. If our portal/screen-shots leaks before the launch we are OUT! If an extra security measure is to have the productive system on a different domain independent of the "www.icharts.net" URL and we only switch the URL in the last moment, then lets do this!

The question is: **When do we have the target production system running off the productive pilot data base up & running? I rather have this ASAP than later.** It is ok to have the Factory team working of the target production system while the dev team is still finishing/uploading portal/studio functionality. This is better than doing a switch in the last minute, also we would use the factory team as last minute testers. **Also please have the dev portal protected by a hard-wired log-in screen (same password for everyone).** Don't want to risk any LEAK.

Best,
Seymour

Seymour Duncker
founder & President
m. +1 (408) 221-3488 (US)
m. +49 (174) 2166540 (Germany)

iCharts, Inc.
USA: 440 North Wolfe Road, Sunnyvale, CA 94085
Germany: Zenettistr. 47 Rgb.EG, 80337 Muenchen

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