
From: "shireesh.dwivedi" <shireesh.dwivedi@compassites.net>
Sent: Sat 9/6/2008 2:16:41 AM (UTC-07:00)
To: <seymour.duncker@icharts.net>
Cc: "Girish Karachiwala" <girish.karachiwala@compassites.net>, "Badri" <s.badrinarayanan@compassites.net>, <tyron.montgomery@icharts.net>, <hans-bernd.dreis@icharts.net>
Subject: Re:Text for eMails
Attachment: Process followed for Registration and Forgot Password-1.doc

Hi Seymour,

We have gone through the Email texts document provided by you
Implementing the approach given in the document will require 1.5 days to 2 days of effort
We are attaching the document about the current approach which is existing in Icharts Portal
Please go through the attached document and let us know your thoughts

Thanks & Regards

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Process followed for Registration and Forgot Password

Registration

1. User has to fill in the registration form. On submitting the form with all the mandatory fields a mail will be sent in the following format:

Dear **Seymour Duncker**,

Thank you for signing up with iCharts.net with the user name **Seymour** and password **duncker** .

Please click the link below to confirm your email address and complete your registration:
<http://pilot.icharts.net/ichartsNewUI/app?service=external&page=Register&sp=391>

(If you are unable to click the above link, please copy and paste the address into your Web browser's address bar.)

We are looking very much forward to having you on icharts.net. Should you have any questions on how to create, share or embed iCharts please visit our help center on help.icharts.net

Thanks,

Your iCharts.net Team

For inquiries, feedback, or to report abuse, please contact us by email at queries@icharts.net.

2. On click of the activation link a page with the message

“ Your user account has been activated successfully. Please login to your account.

[Click here to go to Home page.](#)

3. User can then onwards login to our application.

Forgot Password

1. On click of ‘forgot login’ link in home page or login popup, User will get a form where he has to enter his username. If that username exists in our database a mail will be send to his corresponding email-id with the following format.

Hello **Seymour Duncker**,

We received a password retrieval request from you as you have forgotten your password.

Your user name is : **Seymour**

Your password is : **duncker**

Thanks,

Your iCharts.net Team

For inquiries, feedback, or to report abuse, please contact us by email at

queries@icharts.net.

Details Required:

1. When a mail is being sent we need following details
 - a 'From:' email-id for registration and forgot password.
 - B smtp address for the given email Id
- Eg: registration@icharts.net , smtp.icharts.net