

EXHIBIT 1032

Inside Information

TOOLS FOR THE PRESENT & FUTURE

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ACCESS DENIED: PLUG THE HOLES IN YOUR PDA

Personal Digital Assistants (PDAs) are becoming increasingly popular in the corporate, education, and public sectors. The scope of applications has become more varied, ranging from the innocuous grocery list to reading news using Avantgo channels. More recently, users have been storing personal data such as PIN numbers, credit card and corporate information. As a result of this ever-expanding usage, PDA security has become an area of concern for IT (Information Technology) professionals and policy makers. For clinicians, security is a paramount concern as federal HIPAA (Health Insurance Portability and Accountability Act) privacy regulations are approaching final approval and roll out.

Currently, the University of Virginia Health System does not recommend placing patient confidential information on PDAs. In the future, patient information from the new clinical IDX system will be available on a wireless network being implemented at the hospital. The new system will ensure HIPAA compliance by not storing patient information on the PDA and encrypting wireless transmission of information to the device. Furthermore, the system will only work with the Microsoft Pocket PC operating system. As a result, the strategic direction of Health Systems Computing Services (H/CS) PDA support will be exclusively PocketPC. For the moment, H/CS suggests using

some of the following security methods to protect your sensitive information.

Physical Security

Because handhelds often contain sensitive data such as passwords, PIN numbers, and personal information, theft becomes a major concern for PDA owners and their employers. So the greatest advantage of these personal devices, portability, leads to one of their biggest liabilities, the risk of theft. To combat this threat, the simplest tactic to employ is being scrupulous aware of your surroundings. Just by keeping your PDA on your person and not leaving it unattended, can greatly reduce the danger of theft.

Password Security

Some people rely upon the "power-on" password to keep strangers from digging through their personal data. But in fact, people using the "power-on" password on Palm OS devices (OS 3.x and earlier) have no protection at all according to a recently released report from @Stake.

Don't fret! There are some new software programs which protect your Palm OS device from the "power-on" password bug.

TealLock, produced by **TealPoint Software** (<http://www.tealpoint.com/softlock.htm>) provides an additional layer of protection to supplement the Palm OS's existing security. TealLock is configurable to lock down the device during certain

hours rendering it useless during off-hours. TealLock is currently recommended by the Health System to help secure sensitive information on the Palm OS. To obtain a copy, you may open a service request with Health System Computing Services.

PDAsecure from Trust Digital (<http://www.trustedigital.com>) is a strong stand-alone product which allows you to set a password and lock access to certain applications. PDAsecure is also the only PDA security product on the market to offer enterprise-wide management of PDAs by controlling how and when a PDA accesses a network. It also disables the device if it is stolen. PDAsecure is available on both Palm and PocketPC platforms.

Sign-On from Communication Intelligence Corporation (<http://www.cic.com>) offers the first log-on/ password security utility that uses biometric signature verification to keep the data on your handheld safe. In order to access the data stored on the PDA, a matching signature must then be entered onto the screen. The software senses not only the form of the signature, but the speed and rhythm of signing, making it virtually impossible for an imposter to access sensitive data. Sign-On is available for both



Double Click

The **American Society for Information and Technology (ASIST)** will be holding its annual meeting November 18-21, 2002, in Philadelphia. The theme for this conference is "Knowledge, Connections and Community." The conference endeavors to explore the profound role that information plays in building and sustaining community on a local and global scale, as well as highlighting the ability of stable, secure, and adaptable information infrastructures to react to cataclysmic events.

LIBRARY HOURS

Monday - Thursday	7:30am - 11:00pm
Friday	7:30am - 7:00pm
Saturday	9:00am - 7:00pm
Sunday	11:00am - 11:00pm

Reference Desk	
Monday - Friday	8:00am - 6:00pm
Summer	8:00am - 5:00pm

ASIST is also calling for papers for its Third Annual Information Architecture Summit, to be held in Baltimore, Maryland, March 16-17, 2002.

For other conference information, please visit the **ASIST** Web site at <http://www.asis.org/Conferences/index.html>.



The **American Medical Informatics Association (AMIA)** will be holding its 2002 Spring Congress in Scottsdale, Arizona, May 20-22. The theme of the conference is "A Drug by Any Other Name: The Role of Informatics from Drug Development Through the Point-Of-Care." The goal of this meeting is to introduce participants to the broad range of issues of mutual concern facing those who develop and manage drug use and those who have information technologies to further these aims.

The Health Sciences Library is pleased to welcome **Kelly Near** and **Liz Van De Graff**. Kelly comes to us from Denver, Colorado, and is the Library's new



Outreach Librarian. In addition to prior library experience, Kelly has 12 years of experience as a women's health care nurse practitioner. Kelly moved to Charlottesville with her 16-year-old son and enjoys hiking with her miniature wiener dog Sara.

Liz's primary responsibility will be to provide excellent patron service at the Library's Circulation Desk. A native of Madison County, Liz attended UVA where she received a B.A. in



Sociology. In the future, she plans to work on a graduate degree in either Library Science or Special Education. One of her personal interests is running and she ran the Baltimore Marathon in October.



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