

Tiger Teams

UX Polish

Feb 18, 2011



Overview

Objective:

- Creating the most efficient process to deliver high-quality user experience

Status quo:

- Interaction, visual, and motion specifications exist
- Essentially, development focus needs to be channeled towards user experience (more front-end, less back-end)
- Because the end goal is user experience, the tiger teams need to be driven by **user experience** — there are UXD members in every team for this purpose – **But everyone can play the role of a USER**

Eight is Enough

1. Device Rotation / Orientation [TigerTeamRO]

- Rotation
- Gravity
- Across Applications
- Across Desktop

2. WPC [TigerTeamWPC]

- OSG Drag, Flick, Long Drag
- Expand / Collapse
- Well
- Bonk
- Speed/Performance
- All Orientations and device modes

3. Open / Close, Touch, and Transitions [TigerTeamOTT]

- Startup/Shutdown
- Application Launching
- Application Closing
- Transitioning Applications into view that are already open
- Closing/Opening device during multiple operations
- Touch responsiveness, tracing

4. Application Manager / Desktop [TigerTeamLD]

- Review Entry/exit
- All orientations
- Performance of Animations
- Launcher, Annunciator bar
- Lock, unlock screen
- Interaction with applications

5. External Applications [TigerTeamBOM]

- Browser
- Messaging
- Calendar
- Music Player
- ThinkFree Office (Write, Calc, Show, PDF)
- Use them as a USER

6. Keyboard [TigerTeamKBD]

- Orientations
- Readability
- Entry/Exit
- Slider Bar Behavior
- Using between applications
- Performance, Speed

7. Phone / Contact [TigerTeamCP]

- Placing a Call
- Avaatars
- Doing other things while on a call
- Interacting with people you are talking to
- Changing orientations
- Receiving calls in a variety of places, and ways (in pocket, on table, in SmartDock)

8. Email, Gallery, Settings [TigerTeamESG]

- Using applications as a normal user
- Integrations with other applications
- Send emails from a HTML link
- Attach photos
- Change settings

Teams

Device Rotation / Orientation	WPC	Open / Close, Touch and Transitions	App Man. & Desktop	External App	Keyboard	Phone/Contact	Email, Gallery, Settings
Martin Gimpl (Lead)	Martin Gimpl (Lead)	Mo Selim (Lead)	Alexander de Paz (Lead)	Lucilla Madamba (Lead)	Fernando (Lead) - SD	Brian (Lead)	Stanley (Lead) - SD
Kausar Jabeen	Luke Sun	Maxim Kaploun	David Tay	Rohit Kiran	Erick Padilla	Erick Padilla -SD	Tetyana Moiseyeva**
John Visosky	Maxim Marintchenko	Sean Pu	Maxim Kaploun	Christine Wei	Nadya Chipova**	Nadya Chipova**	Karina Limongi**
		Tong Chen	Diego Milano	Tamara Luzan	Mike - SD	Saulo Dourado**	Michael - SD
		Terry Voth		Farah Abdullah	Joseph - SD	Rommel	Aaron - SD
				Brian - SD	Svetlin - SD	Carl - SD	Aaron - SD
				Todd Lee		Shih - SD	
						Ramya - SD	
Developer							
Design							
QA							
** Travel to SD							
Leads							

Process

1. UX members will lead and facilitate the process
2. UX lead delegates the **daily EV2 build** install for a specific time of the day using a EV2 from the one of the Tiger team members
3. Tiger Team Lead must schedule **time to review, document and prioritize findings**
4. Tiger Team Lead must schedule **daily review of the findings** with the team and **assign owners**
5. JIRA is used for tracking and management
6. Development owners must **report status EOD**

Process

Initiate

- Identify all issues and prioritize the TopTen Usability issues for your team (Create JIRAs as needed)

Daily

- Discovery
 - Meet every morning to evaluate the build
 - Capture all Issues with appropriate labels (ie **TigerTeamWPC**)
- Prioritize
 - Usability Issues that are in the TopTen (JIRA Label **TopTen**)
 - Assign the correct labels
 - Make sure all issues are captured in JIRA
- Triage and Assignments [Toronto – Andreas, Ron, Sanjiv]
- Fix
 - Fix based upon the top 10 ranking

TIP – Dev Tools > Development Settings > Turn On “Pointer Location”

JIRA - Filters

FLEX Computing

Sanjiv Sirpal : ▼

Quick Search

Dashboards ▾ Projects ▾ Issues ▾ Agile ▾ Administration ▾

[+ Create Issue](#)



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My Filters

Filters are issue searches that have been saved for re-use. This page shows all filters that you have created.



Name	Issues	Shared With	Subscriptions	Operations
★ All Open Software Issues	2004	👤 Private filter	None - Subscribe	Edit Delete Columns
★ Tiger Team Application Manager / Desktop	0	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ Tiger Team Device Rotation / Orientation	0	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ Tiger Team External Applications	0	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ Tiger Team Keyboard	8	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ Tiger Team Open/Close Touch and Transitions	0	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ Tiger Team Phone / Contact	6	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ Tiger Team WPC	0	👥 Shared with all users	None - Subscribe	Edit Delete Columns
★ TigerTeam Email, Gallery, Settings	6	👥 Shared with all users	None - Subscribe	Edit Delete Columns

Outsourced Application Special Attention

- Application issue are external
- Framework and SDK dependencies are internal
- Language barriers should be considered when logging Jira tickets
- Communication should all go through outsourced team
- Time difference limits window of opportunity for communication
- To ensure communication is as targeted as possible a report template will be put in place