Darien Communications - Comtech is deficient

in list Closed

Description

Ship to, 1011 North Way Dr.
Darien, Georgia 31305

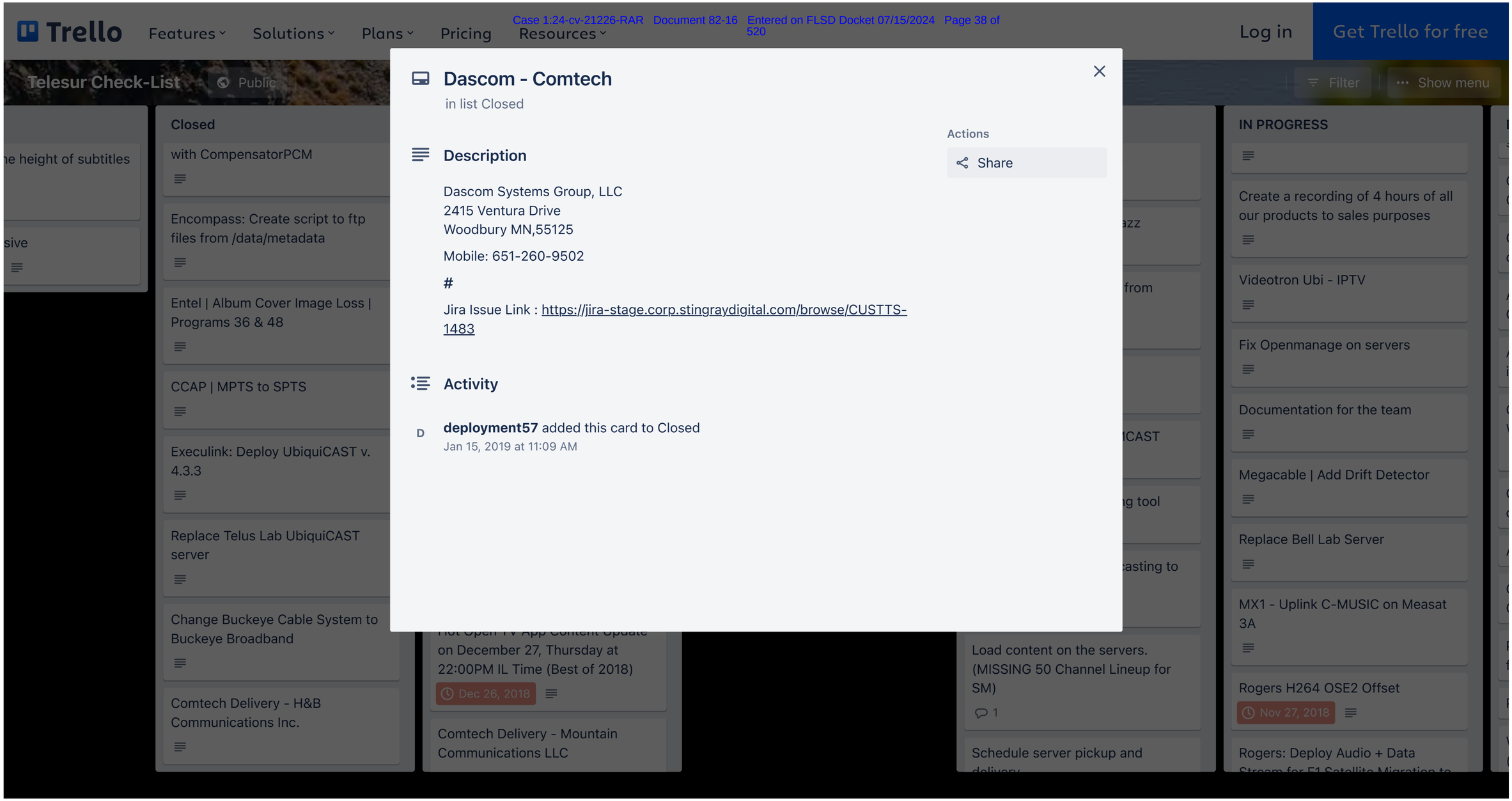
Perry Rowell
Darien Communications
perry.rowell@dtctel.com
(912)437-7024 work
(912)270-2004 cell

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-595

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:24 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Dascom - Comtech
in list Closed
Actions
Share
Description
Dascom Systems Group, LLC
2415 Ventura Drive
Woodbury MN,55125
Mobile: 651-260-9502
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1483
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM

Deliver Comtech to Dascom Systems

in list Open

Description

Kris Apfelbacher - 651-789-4478

2415 Ventura Drive.

Woodbury,

MN 55125

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2255

Activity

D **deployment57** added this card to Open
Jan 15, 2019 at 10:59 AM

Deliver Fortigate to NLUPC (Liberty Global)

in list Closed

Description

NLUPC needs a Fortigate for their Lab location so we can begin testing on their lab server. The testing is to switch to an IP output system.

Fortigate information:

• Internal IP for Fortigate FW - 62.179.106.56

• Subnet mask - 255.255.255.224

• Default GW – 62.179.106.36

Equipment can be shipment to:

Liberty Global ITC, Jack Pereboom or Matt Law EdgeConneX AMS01, Ticket 100950 Koolhovenlaan 12-20
1119 NE
Schiphol-Rijk
The Netherlands

Ticket number 107530#

** don't forget to add the ticket nr. to the shipment.
Without it the shipment will not be accepted.

Fortigate pswds:
9nE8ernUWQ6Dyh5M
V6TjFeCX9k6NhXZE

{code}
config system global
set hostname "FGT_NLUPCLAB"
end
config system interface
edit wan
set mode static
set ip 62.179.106.56 255.255.255.224
set allowaccess https fgfm
next
edit lan
set ip 10.1.14.1/24
set allowaccess ping https ssh
next

```
next
end
config router static
edit 1
set device "wan"
set gateway 62.179.106.36
next
end
config vpn ipsec phase1
edit "GALAXIE_REMOTE_NLUPCLAB"
set interface "wan"
set proposal aes128-sha512
set keylife 28800
set dhgrp 5
set remote-gw 208.94.108.2
set psksecret 9nE8ernUWQ6Dyh5M
next
end
config vpn ipsec phase2
edit "GALAXIE_REMOTE_NLUPCLAB_PHASE2"
set keepalive enable
set pfs enable
set phase1name "GALAXIE_REMOTE_NLUPCLAB"
set proposal aes128-sha512
set keylifeseconds 1800
set dhgrp 5
set replay enable
set dst-subnet 10.1.3.0 255.255.255.0
set src-subnet 10.1.14.0 255.255.255.0
next
end
config firewall address
edit "all"
next
edit "GALAXIE_SUBNET"
set associated-interface "wan"
set subnet 10.1.3.0 255.255.255.0
next
edit "UBIQUICAST_NLUPCLAB"
set associated-interface "lan"
set subnet 10.1.14.0 255.255.255.0
next
end
config firewall policy
```

config firewall policy
edit 1
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_NLUPCLAB"
set dstaddr "GALAXIE_SUBNET"
set action ipsec
set schedule "always"
set service "ALL"
set logtraffic all
set label "UbiquiCAST"
set inbound enable
set outbound enable
set vpntunnel "GALAXIE_REMOTE_NLUPCLAB"
next
edit 2
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_NLUPCLAB"
set dstaddr "all"
set action accept
set schedule "always"
set logtraffic all
set service "HTTP" "ALL_ICMP" "HTTPS" "DNS" "NTP"
set nat enable
next
end
config system admin
edit admin
set password V6TjFeCX9k6NhXZE
next
end
{code}

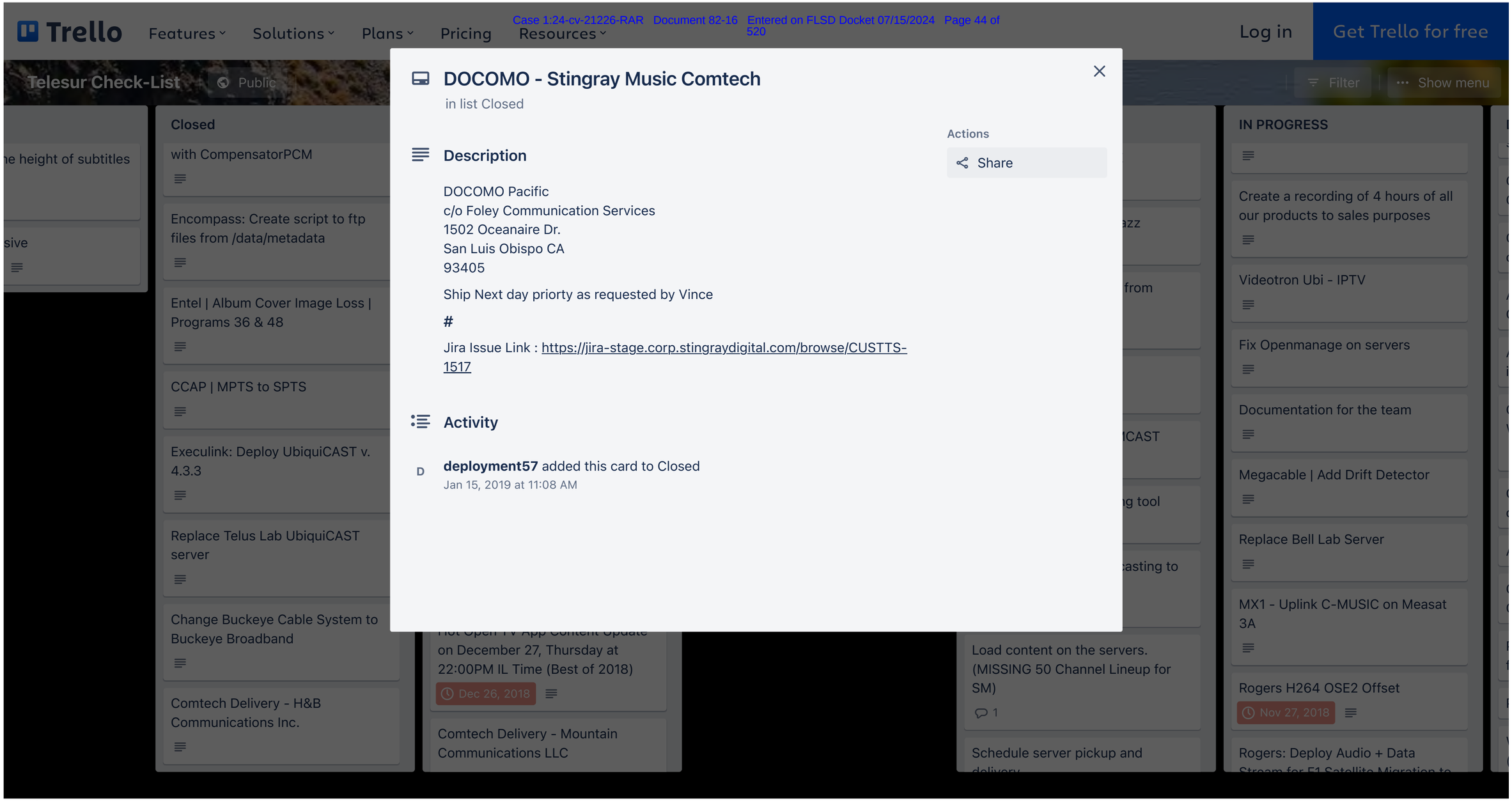
#

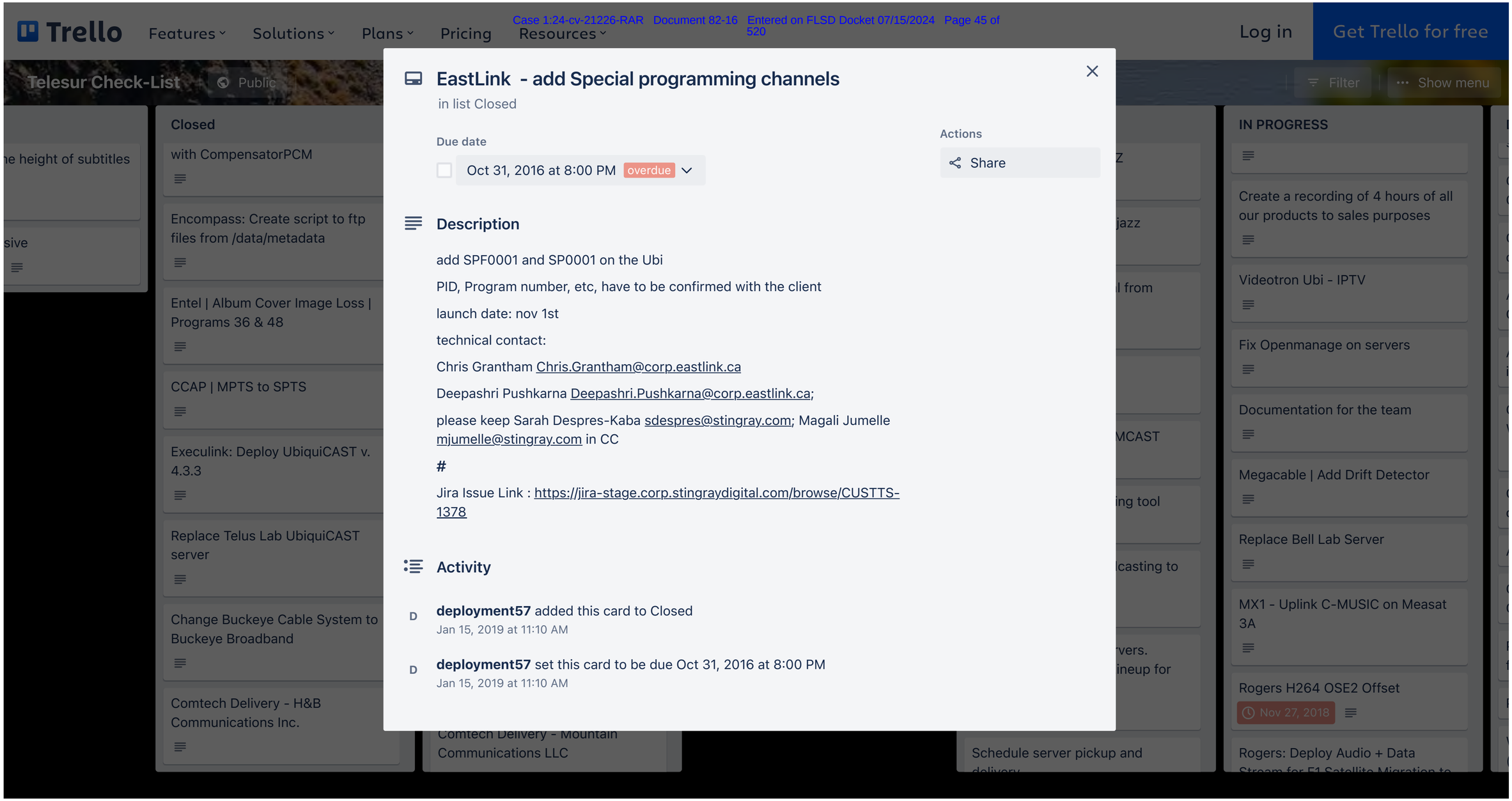
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2121

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM

Case 1:24-cv-21226-RAR Document 82-16 Entered on FLSD Docket 07/15/2024 Page 43 of 520


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Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
DOCOMO - Stingray Music Comtech
in list Closed
Actions
Share
Description
DOCOMO Pacific
c/o Foley Communication Services
1502 Oceanaire Dr.
San Luis Obispo CA
93405
Ship Next day priorty as requested by Vince
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1517
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:08 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
EastLink - add Special programming channels
in list Closed
Due date
Oct 31, 2016 at 8:00 PM
overdue
Actions
Share
Description
add SPF0001 and SP0001 on the Ubi
PID, Program number, etc, have to be confirmed with the client
launch date: nov 1st
technical contact:
Chris Grantham Chris.Grantham@corp.eastlink.ca
Deepashri Pushkarna Deepashri.Pushkarna@corp.eastlink.ca;
please keep Sarah Despres-Kaba sdespres@stingray.com; Magali Jumelle mjumelle@stingray.com in CC
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1378
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:10 AM
deployment57 set this card to be due Oct 31, 2016 at 8:00 PM
Jan 15, 2019 at 11:10 AM

Eatel - Backup Comtech

in list Closed

Description

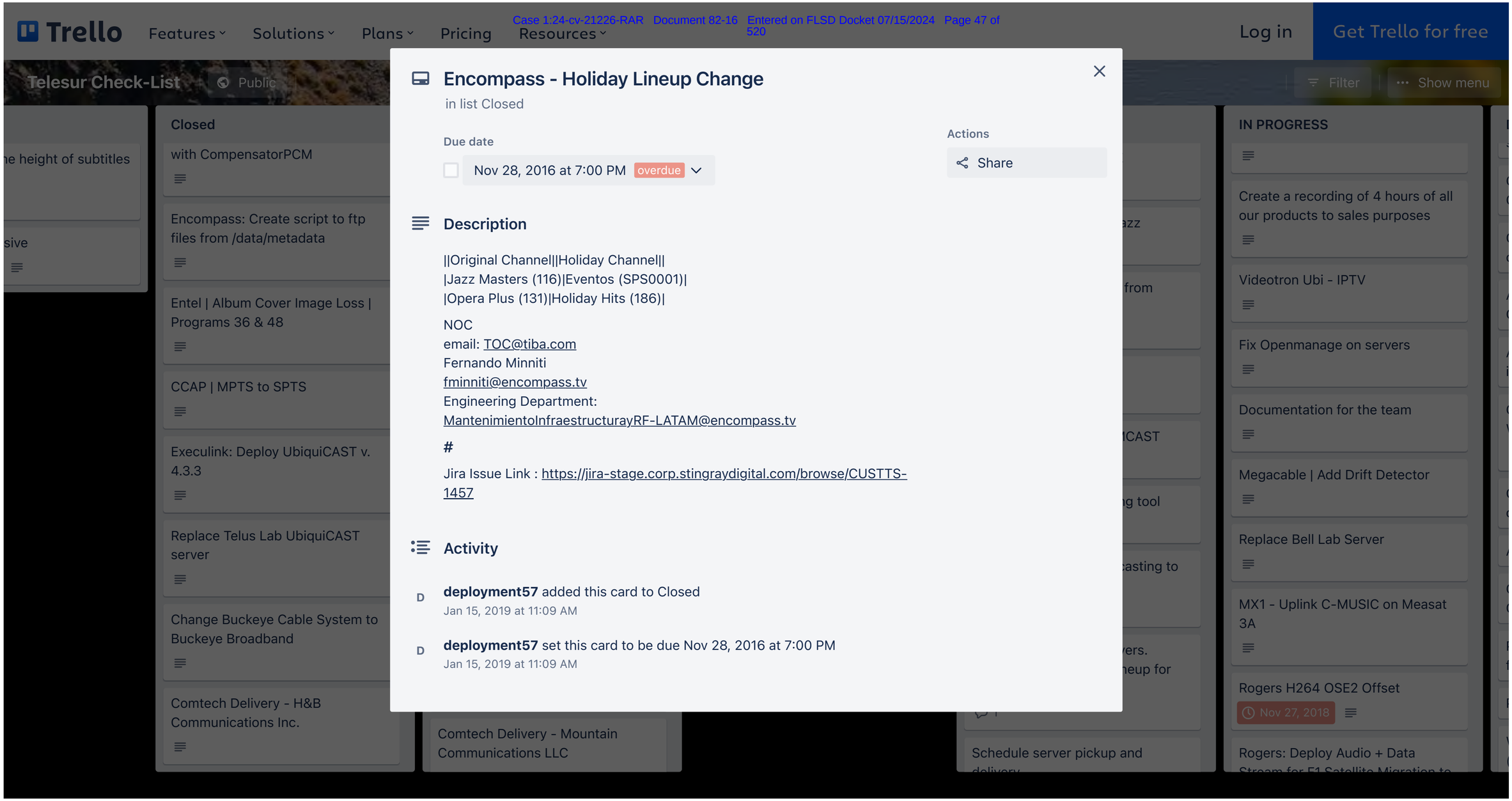
Eatel Video
Attn: Headend Operations Tech
1501 S Edward
Gonzales, La 70737

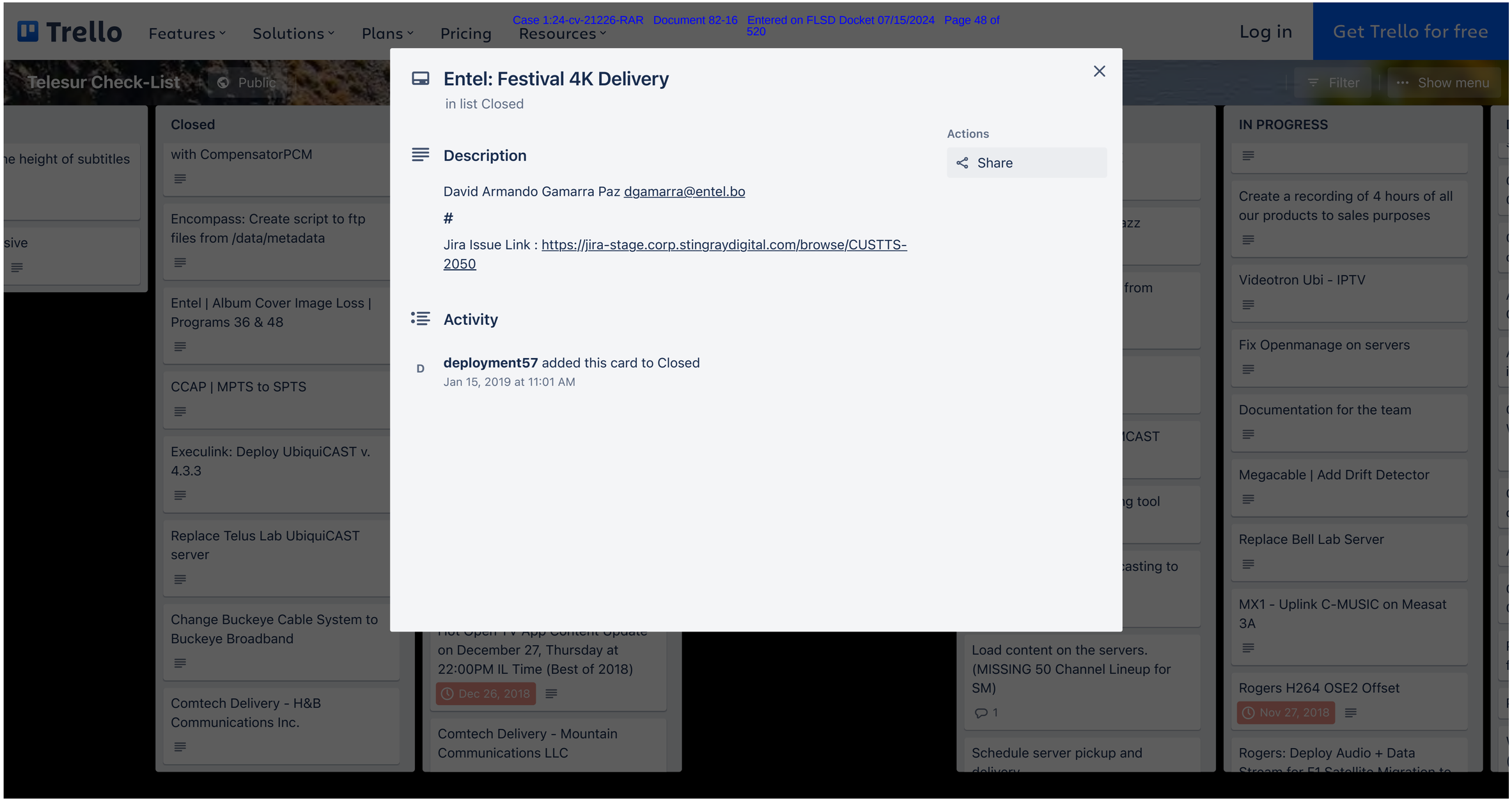
#

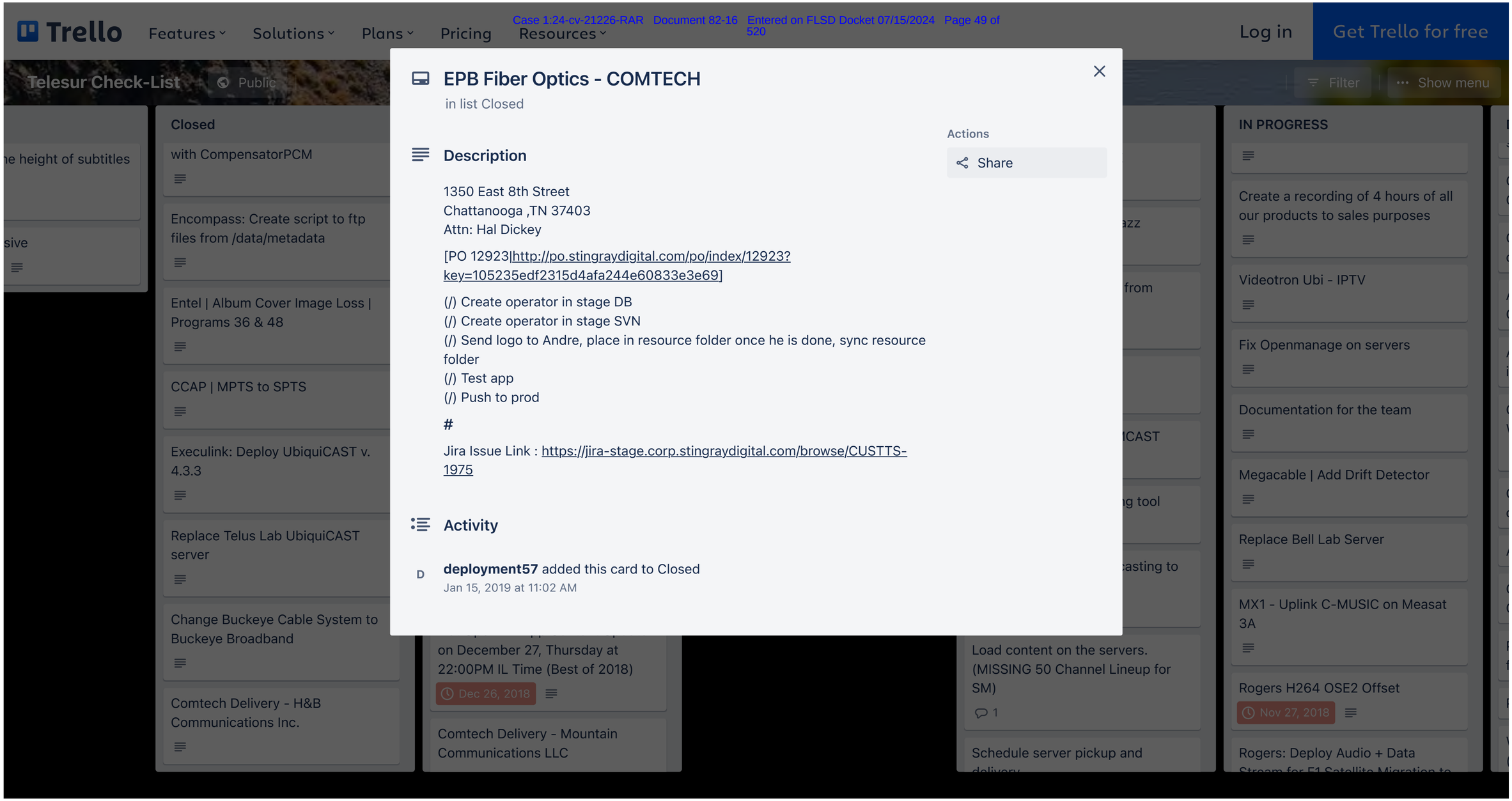
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-810

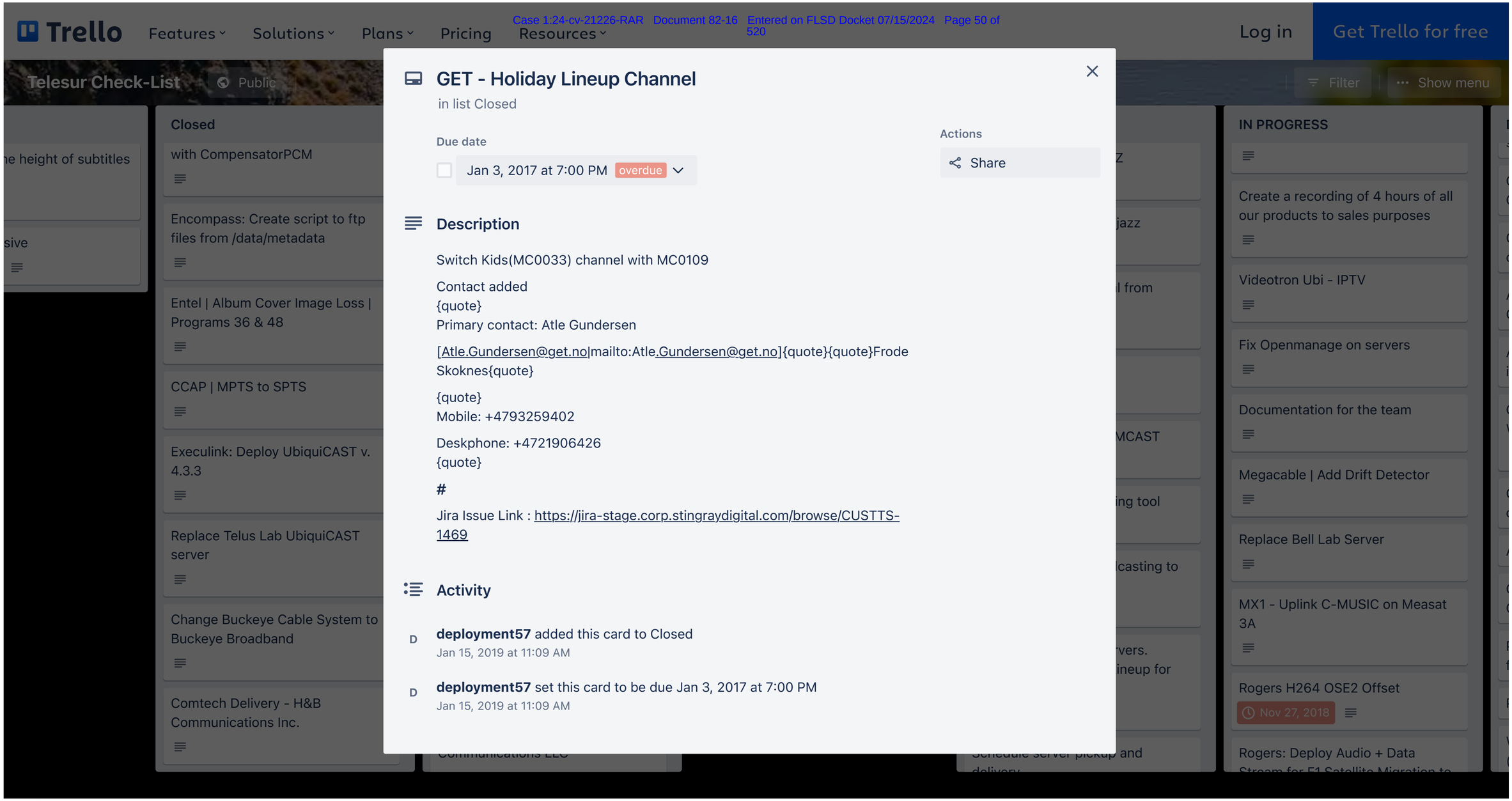
Activity

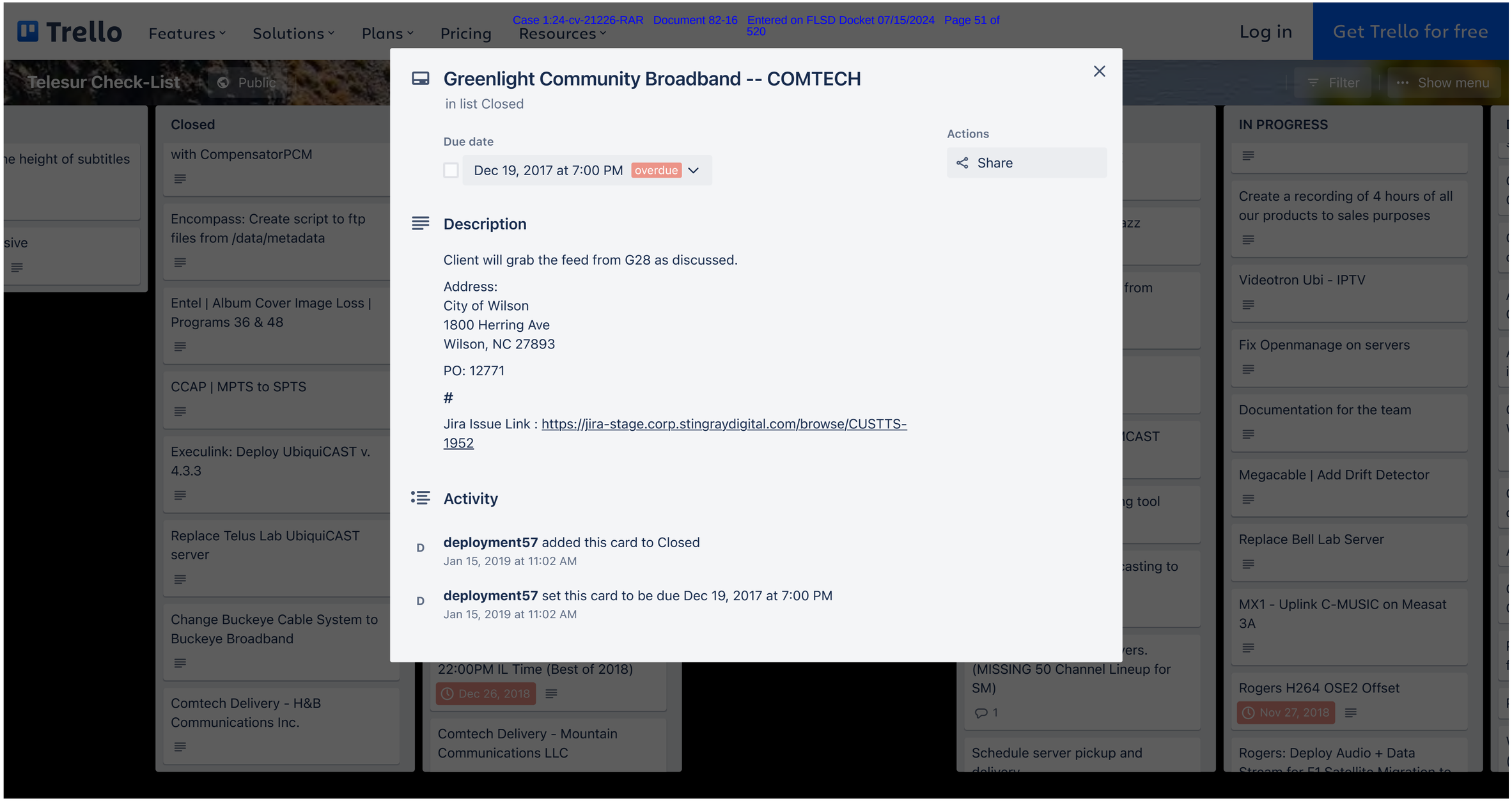
D **deployment57** added this card to Closed
Jan 15, 2019 at 11:20 AM

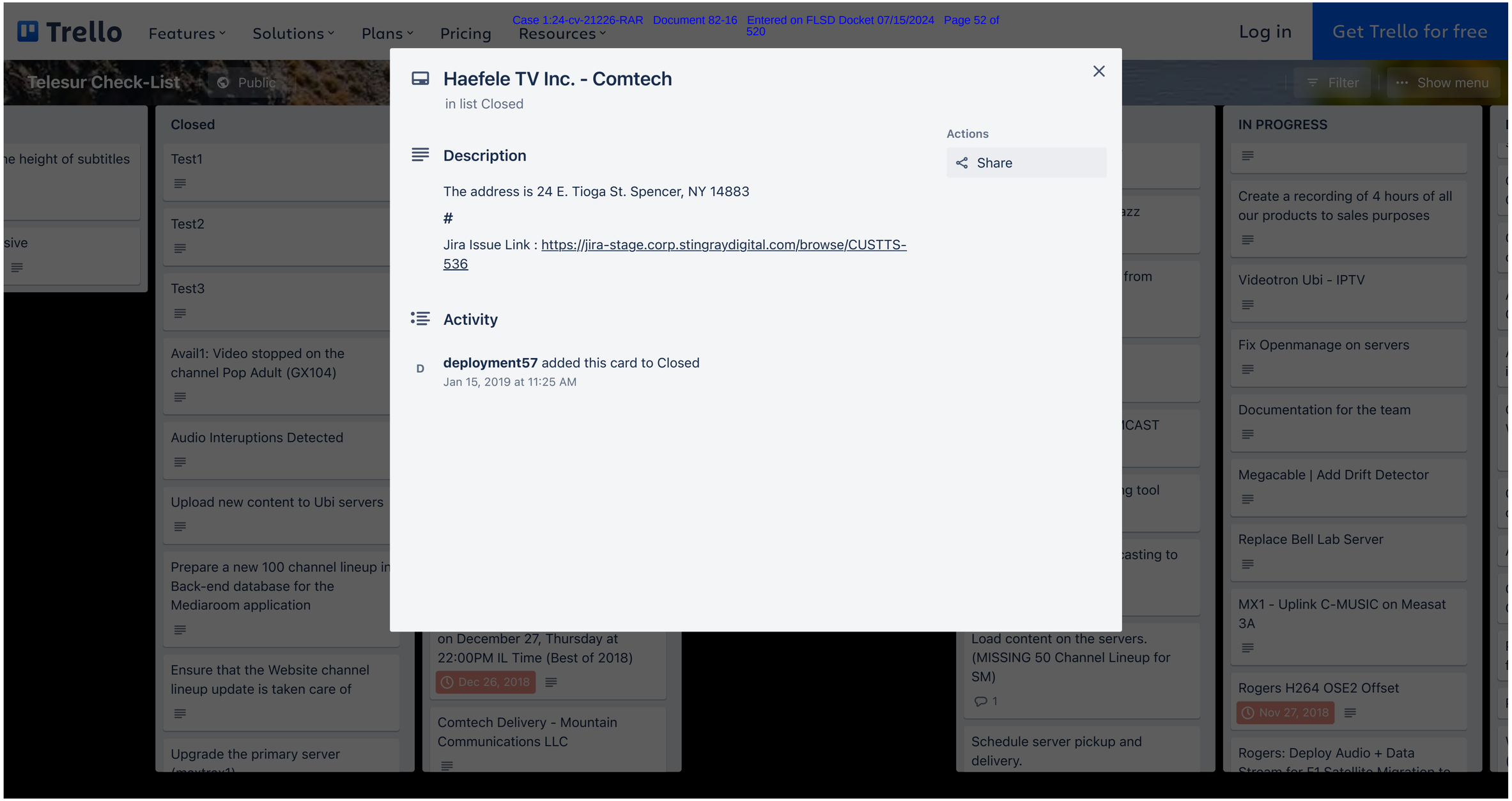

Trello
Features
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
Encompass - Holiday Lineup Change
in list Closed
Due date
Nov 28, 2016 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
NOC
email: TOC@tiba.com
Fernando Minniti
fminniti@encompass.tv
Engineering Department:
MantenimientoInfraestructurayRF-LATAM@encompass.tv
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1457
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
D
deployment57 set this card to be due Nov 28, 2016 at 7:00 PM
Jan 15, 2019 at 11:09 AM

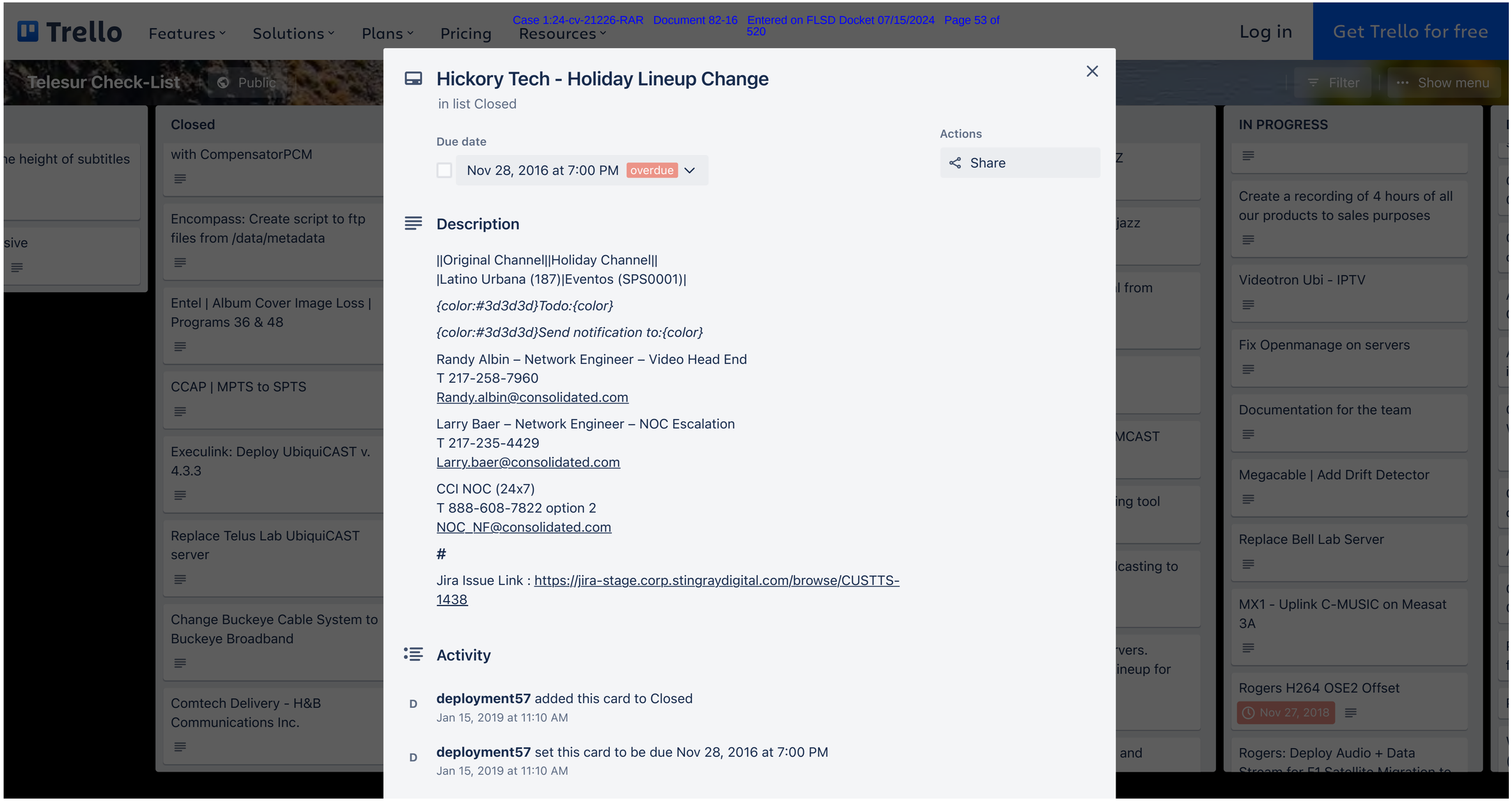

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Entel: Festival 4K Delivery
in list Closed
Actions
Share
Description
David Armando Gamarra Paz dgamarra@entel.bo
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2050
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:01 AM
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

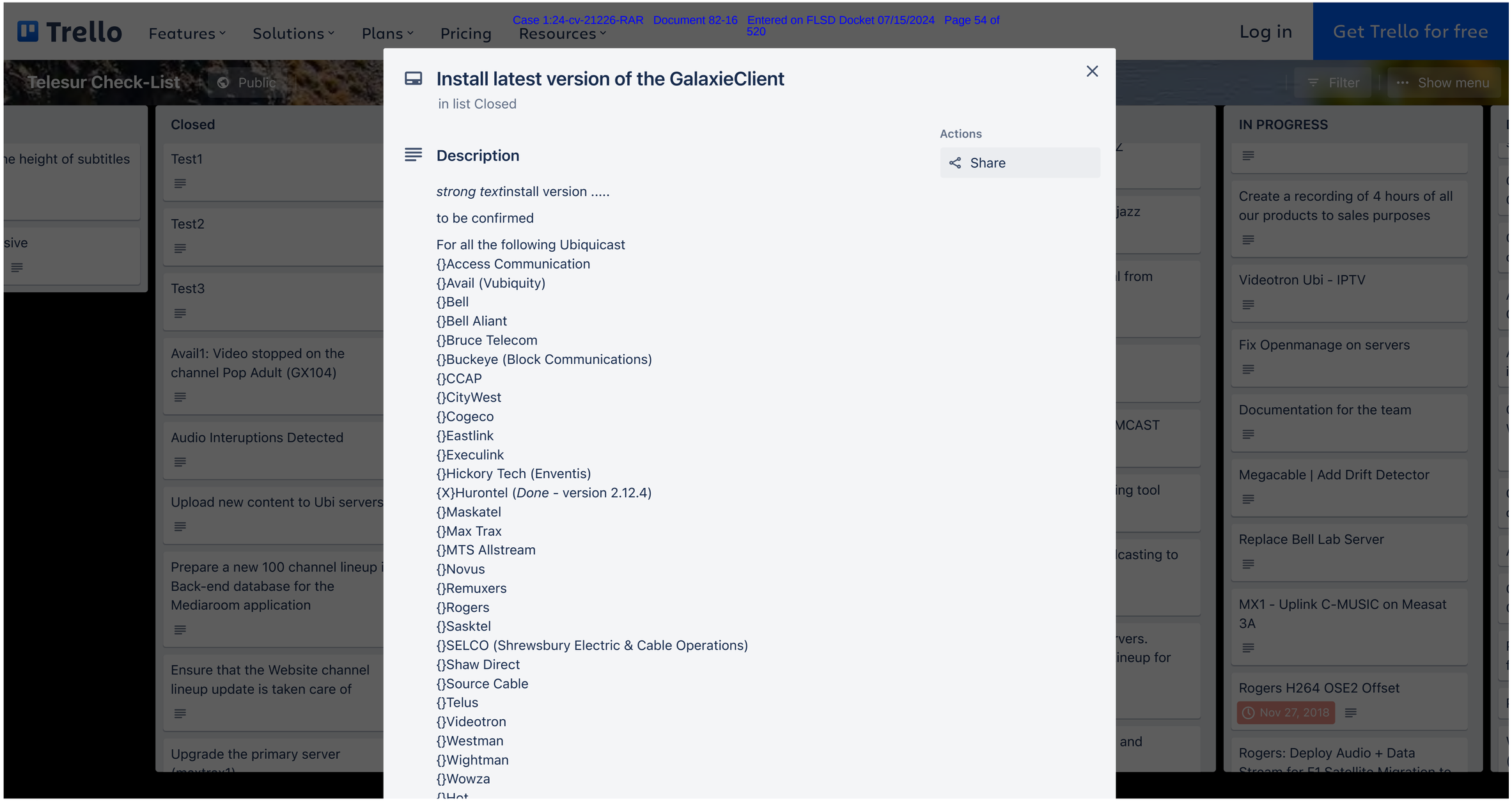

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
EPB Fiber Optics - COMTECH
in list Closed
Actions
Share
Description
1350 East 8th Street
Chattanooga ,TN 37403
Attn: Hal Dickey
[PO 12923|http://po.stingraydigital.com/po/index/12923?key=105235edf2315d4afa244e60833e3e69]
(/) Create operator in stage DB
(/) Create operator in stage SVN
(/) Send logo to Andre, place in resource folder once he is done, sync resource folder
(/) Test app
(/) Push to prod
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1975
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM


Trello
Features
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
GET - Holiday Lineup Channel
in list Closed
Due date
Jan 3, 2017 at 7:00 PM
overdue
Actions
Share
Description
Switch Kids(MC0033) channel with MC0109
Contact added
{quote}
Primary contact: Atle Gundersen
[Atle.Gundersen@get.no|mailto:Atle.Gundersen@get.no]{quote}{quote}Frode Skoknes{quote}
{quote}
Mobile: +4793259402
Deskphone: +4721906426
{quote}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1469
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Jan 3, 2017 at 7:00 PM
Jan 15, 2019 at 11:09 AM


Trello
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Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
(MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
Greenlight Community Broadband -- COMTECH
in list Closed
Due date
Dec 19, 2017 at 7:00 PM
overdue
Actions
Share
Description
Client will grab the feed from G28 as discussed.
Address:
City of Wilson
1800 Herring Ave
Wilson, NC 27893
PO: 12771
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1952
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM
deployment57 set this card to be due Dec 19, 2017 at 7:00 PM
Jan 15, 2019 at 11:02 AM


Trello
Features
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Haefele TV Inc. - Comtech
in list Closed
Description
The address is 24 E. Tioga St. Spencer, NY 14883
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-536
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:25 AM
Actions
Share
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
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Log in
Get Trello for free
Telesur Check-List
Public
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Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Hickory Tech - Holiday Lineup Change
in list Closed
Due date
Nov 28, 2016 at 7:00 PM
overdue
Actions
Share
Description
||Original Channel||Holiday Channel||
|Latino Urbana (187)|Eventos (SPS0001)|
{color:#3d3d3d}Todo:{color}
{color:#3d3d3d}Send notification to:{color}
Randy Albin – Network Engineer – Video Head End
T 217-258-7960
Randy.albin@consolidated.com
Larry Baer – Network Engineer – NOC Escalation
T 217-235-4429
Larry.baer@consolidated.com
CCI NOC (24x7)
T 888-608-7822 option 2
NOC_NF@consolidated.com
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1438
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:10 AM
deployment57 set this card to be due Nov 28, 2016 at 7:00 PM
Jan 15, 2019 at 11:10 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Install latest version of the GalaxieClient
in list Closed
Actions
Share
Description
strong textinstall version .....
to be confirmed
For all the following Ubiquicast
{}Access Communication
{}Avail (Vubiquity)
{}Bell
{}Bell Aliant
{}Bruce Telecom
{}Buckeye (Block Communications)
{}CCAP
{}CityWest
{}Cogeco
{}Eastlink
{}Execulink
{}Hickory Tech (Enventis)
{X}Hurontel (Done - version 2.12.4)
{}Maskatel
{}Max Trax
{}MTS Allstream
{}Novus
{}Remuxers
{}Rogers
{}Sasktel
{}SELCO (Shrewsbury Electric & Cable Operations)
{}Shaw Direct
{}Source Cable
{}Telus
{}Videotron
{}Westman
{}Wightman
{}Wowza

Trello Features Solutions Pla Log in Get Trello for free

Telesur Check-List Public Filter Show menu

set schedule "always"
set service "ALL"
set logtraffic all
set label "UbiquiCAST"
set inbound enable
set outbound enable
set vpntunnel "GALAXIE_REMOTE_JACKSON"
next
edit 2
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_JACKSON"
set dstaddr "all"
set action accept
set schedule "always"
set logtraffic all
set service "HTTP" "ALL_ICMP" "HTTPS" "DNS" "NTP"
set nat enable
next
end
config system admin
edit admin
set password vejy9Jysyvse1lLq
next
end
{code}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2208

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

Closed

with CompensatorPCM

Encompass: Create script to ftp files from /data/metadata

Entel | Album Cover Image Loss | Programs 36 & 48

CCAP | MPTS to SPTS

Execulink: Deploy UbiquiCAST v. 4.3.3

Replace Telus Lab UbiquiCAST server

Change Buckeye Cable System to Buckeye Broadband

Comtech Delivery - H&B Communications Inc.

Comtech Delivery - Mountain Communications LLC

IN PROGRESS

Create a recording of 4 hours of all our products to sales purposes

Videotron Ubi - IPTV

Fix Openmanage on servers

Documentation for the team

Megacable | Add Drift Detector

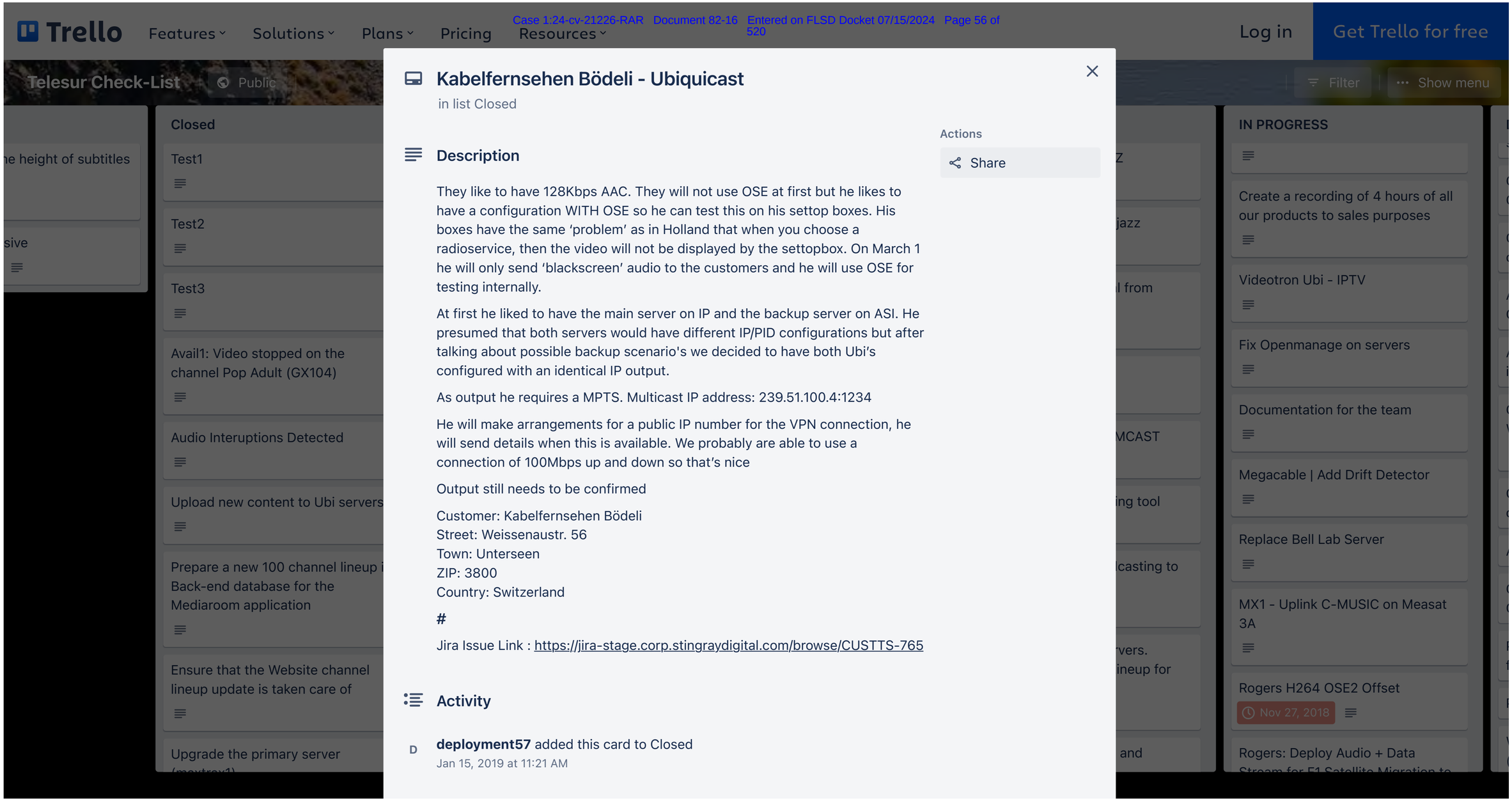
Replace Bell Lab Server

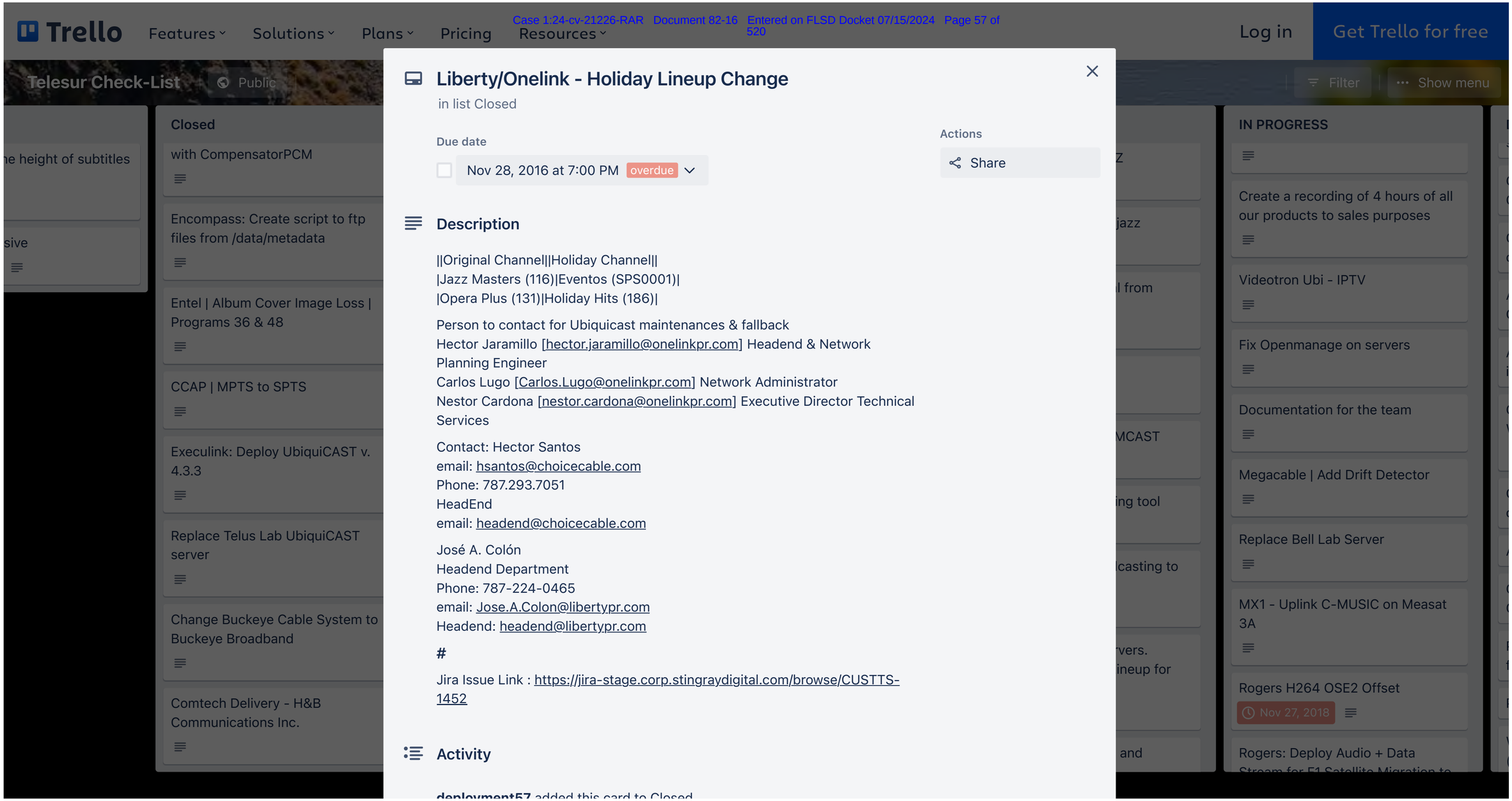
MX1 - Uplink C-MUSIC on Measat 3A

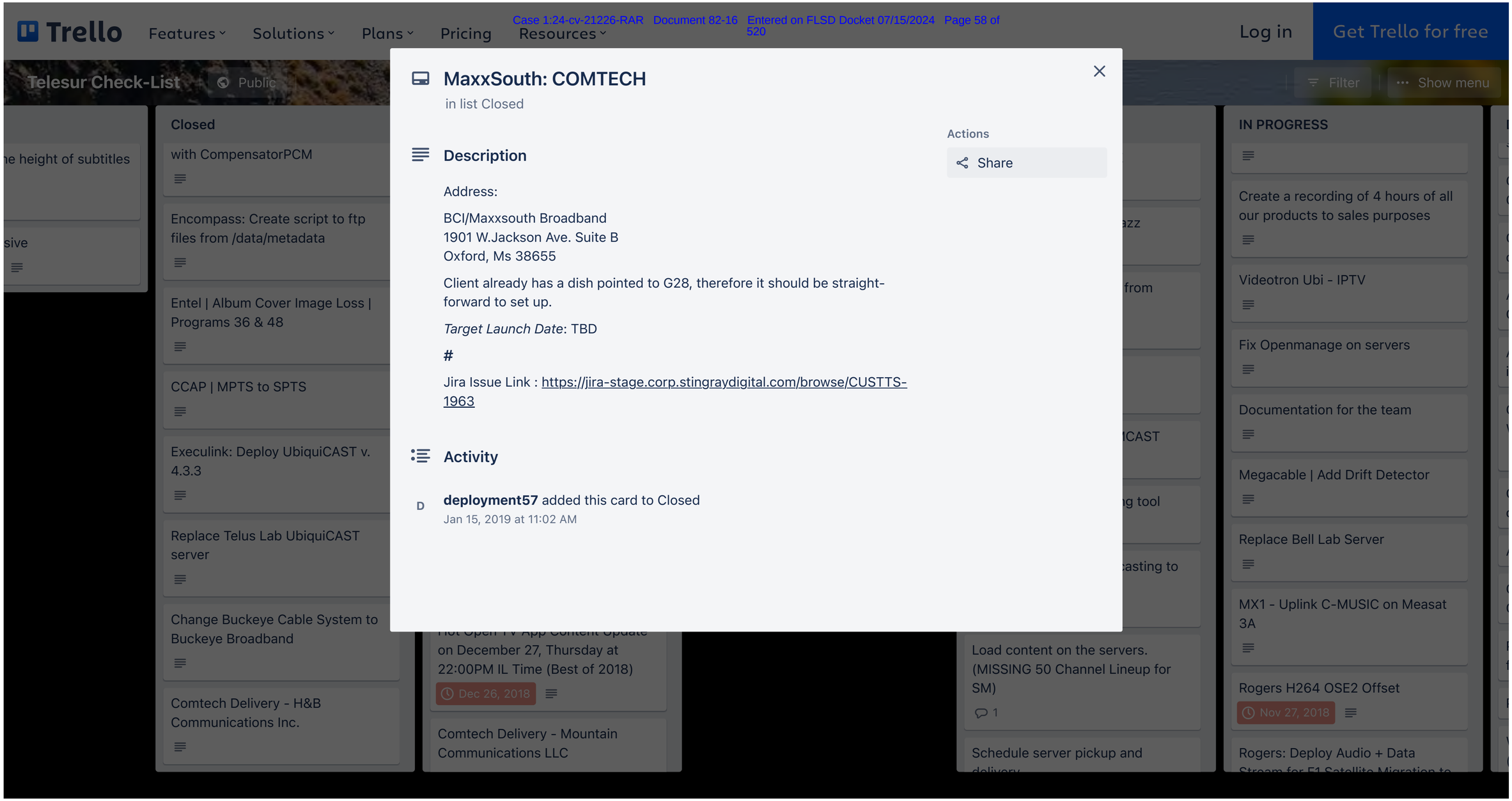
Rogers H264 OSE2 Offset
Nov 27, 2018

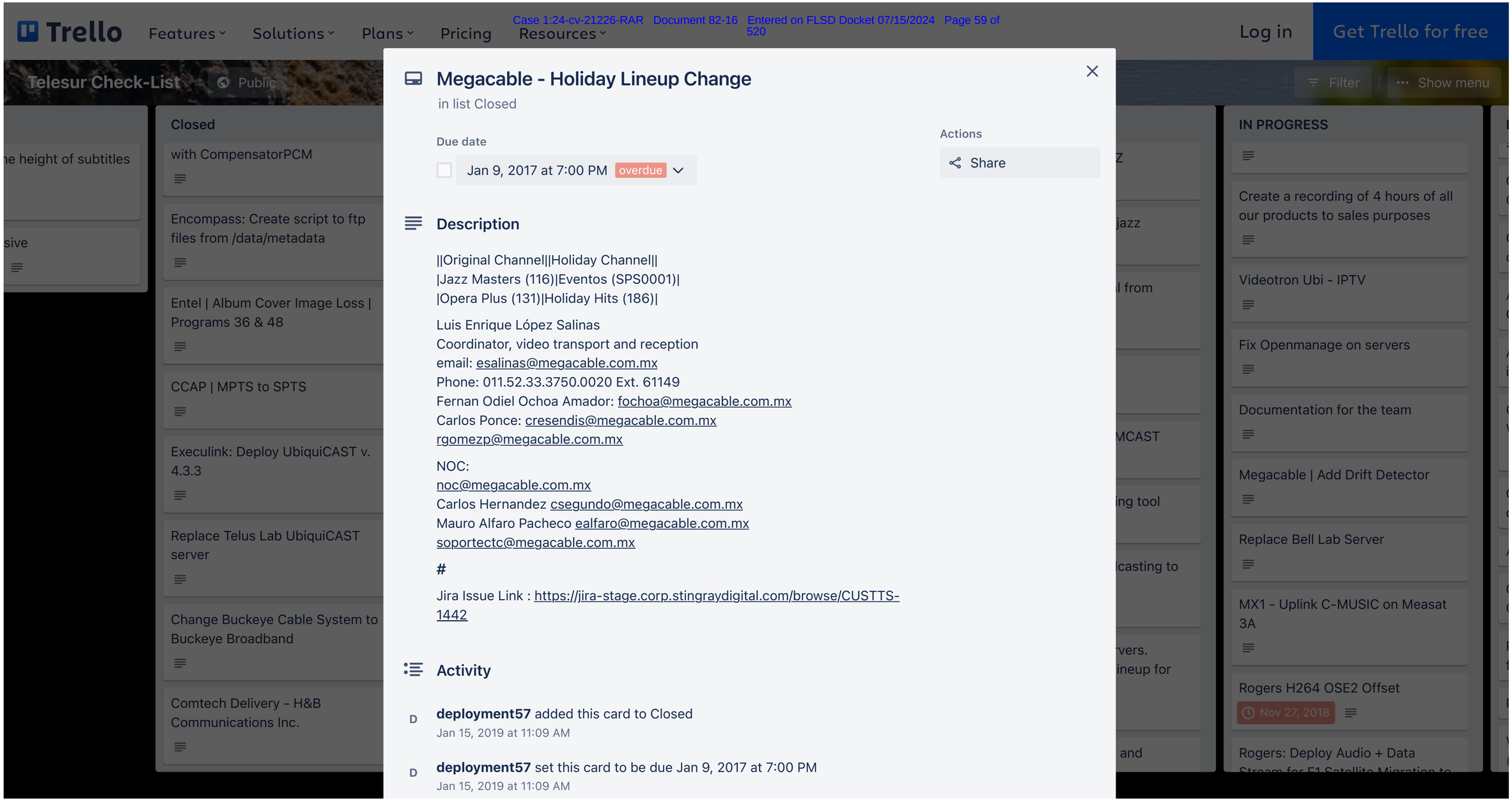
Rogers: Deploy Audio + Data

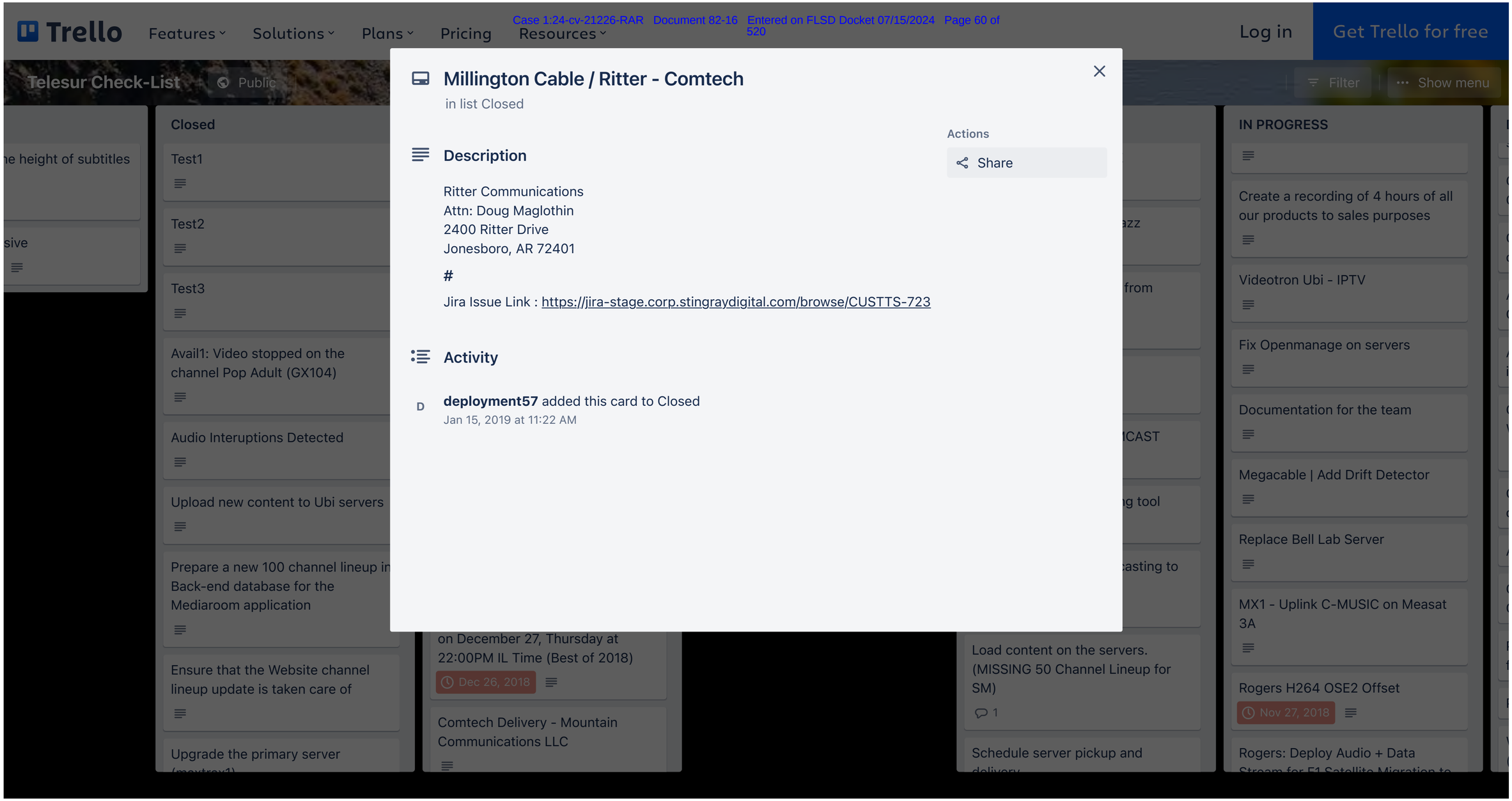
Schedule server pickup and


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Kabelfernsehen Bödeli - Ubiquicast
in list Closed
Description
They like to have 128Kbps AAC. They will not use OSE at first but he likes to have a configuration WITH OSE so he can test this on his settop boxes. His boxes have the same ‘problem’ as in Holland that when you choose a radioservice, then the video will not be displayed by the settopbox. On March 1 he will only send ‘blackscreen’ audio to the customers and he will use OSE for testing internally.
At first he liked to have the main server on IP and the backup server on ASI. He presumed that both servers would have different IP/PID configurations but after talking about possible backup scenario's we decided to have both Ubi’s configured with an identical IP output.
As output he requires a MPTS. Multicast IP address: 239.51.100.4:1234
He will make arrangements for a public IP number for the VPN connection, he will send details when this is available. We probably are able to use a connection of 100Mbps up and down so that’s nice
Output still needs to be confirmed
Customer: Kabelfernsehen Bödeli
Street: Weissenaustr. 56
Town: Unterseen
ZIP: 3800
Country: Switzerland
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-765
Actions
Share
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:21 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Liberty/Onelink - Holiday Lineup Change
in list Closed
Due date
Nov 28, 2016 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
Person to contact for Ubiquicast maintenances & fallback
Hector Jaramillo [hector.jaramillo@onelinkpr.com] Headend & Network Planning Engineer
Carlos Lugo [Carlos.Lugo@onelinkpr.com] Network Administrator
Nestor Cardona [nestor.cardona@onelinkpr.com] Executive Director Technical Services
Contact: Hector Santos
email: hsantos@choicecable.com
Phone: 787.293.7051
HeadEnd
email: headend@choicecable.com
José A. Colón
Headend Department
Phone: 787-224-0465
email: Jose.A.Colon@libertypr.com
Headend: headend@libertypr.com
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1452
Activity


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
MaxxSouth: COMTECH
in list Closed
Actions
Share
Description
Address:
BCI/Maxxsouth Broadband
1901 W.Jackson Ave. Suite B
Oxford, Ms 38655
Client already has a dish pointed to G28, therefore it should be straight-forward to set up.
Target Launch Date: TBD
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1963
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Megacable - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
Luis Enrique López Salinas
Coordinator, video transport and reception
email: esalinas@megacable.com.mx
Phone: 011.52.33.3750.0020 Ext. 61149
Fernan Odiel Ochoa Amador: fochoa@megacable.com.mx
Carlos Ponce: cresendis@megacable.com.mx
rgomezp@megacable.com.mx
NOC:
noc@megacable.com.mx
Carlos Hernandez csegundo@megacable.com.mx
Mauro Alfaro Pacheco ealfaro@megacable.com.mx
soportectc@megacable.com.mx
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1442
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Jan 9, 2017 at 7:00 PM
Jan 15, 2019 at 11:09 AM


Trello
Features
Solutions
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Millington Cable / Ritter - Comtech
in list Closed
Actions
Share
Description
Ritter Communications
Attn: Doug Maglothin
2400 Ritter Drive
Jonesboro, AR 72401
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-723
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:22 AM
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

MINET - Comtech

in list Closed

Description

{color:#1f497d}Shipping & Contact:{color}

{color:#1f497d} {color}

{color:#1f497d}MINET - Jerry Fouse{color}

{color:#1f497d}405 N Hogan Rd{color}

{color:#1f497d}Monmouth, OR 97361{color}

{color:#1f497d} {color}

{color:#1f497d}Front Desk {color}

{color:#1f497d}Tel 503.837.0700{color}

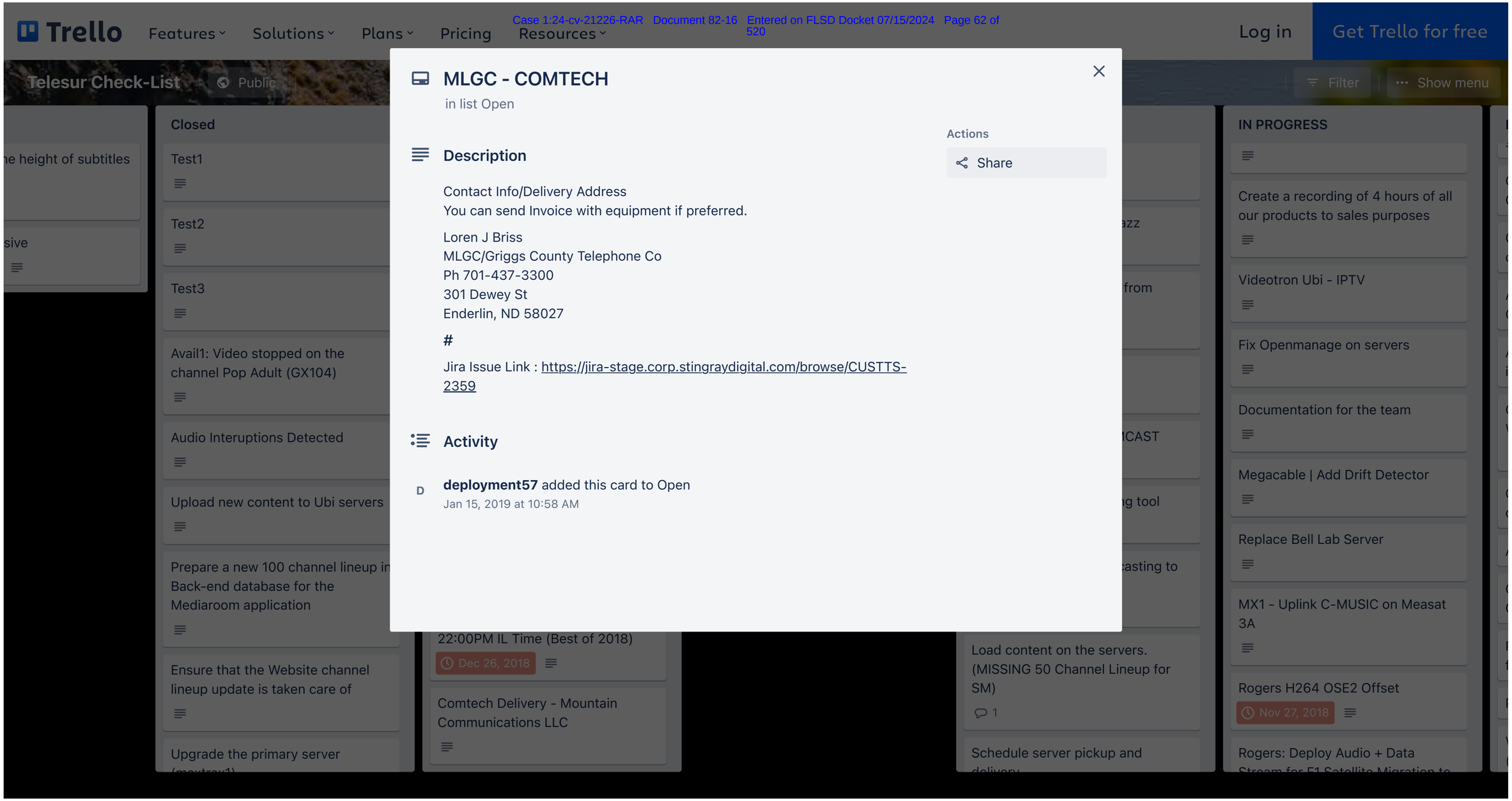
{color:#1f497d} {color}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1321

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:11 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
MLGC - COMTECH
in list Open
Actions
Share
Description
Contact Info/Delivery Address
You can send Invoice with equipment if preferred.
Loren J Briss
MLGC/Griggs County Telephone Co
Ph 701-437-3300
301 Dewey St
Enderlin, ND 58027
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2359
Activity
deployment57 added this card to Open
Jan 15, 2019 at 10:58 AM
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

Morris Broadband - Comtech & Remuxer

in list Closed

Description

PURCHASE ORDER 7632

We need to ship two comtech

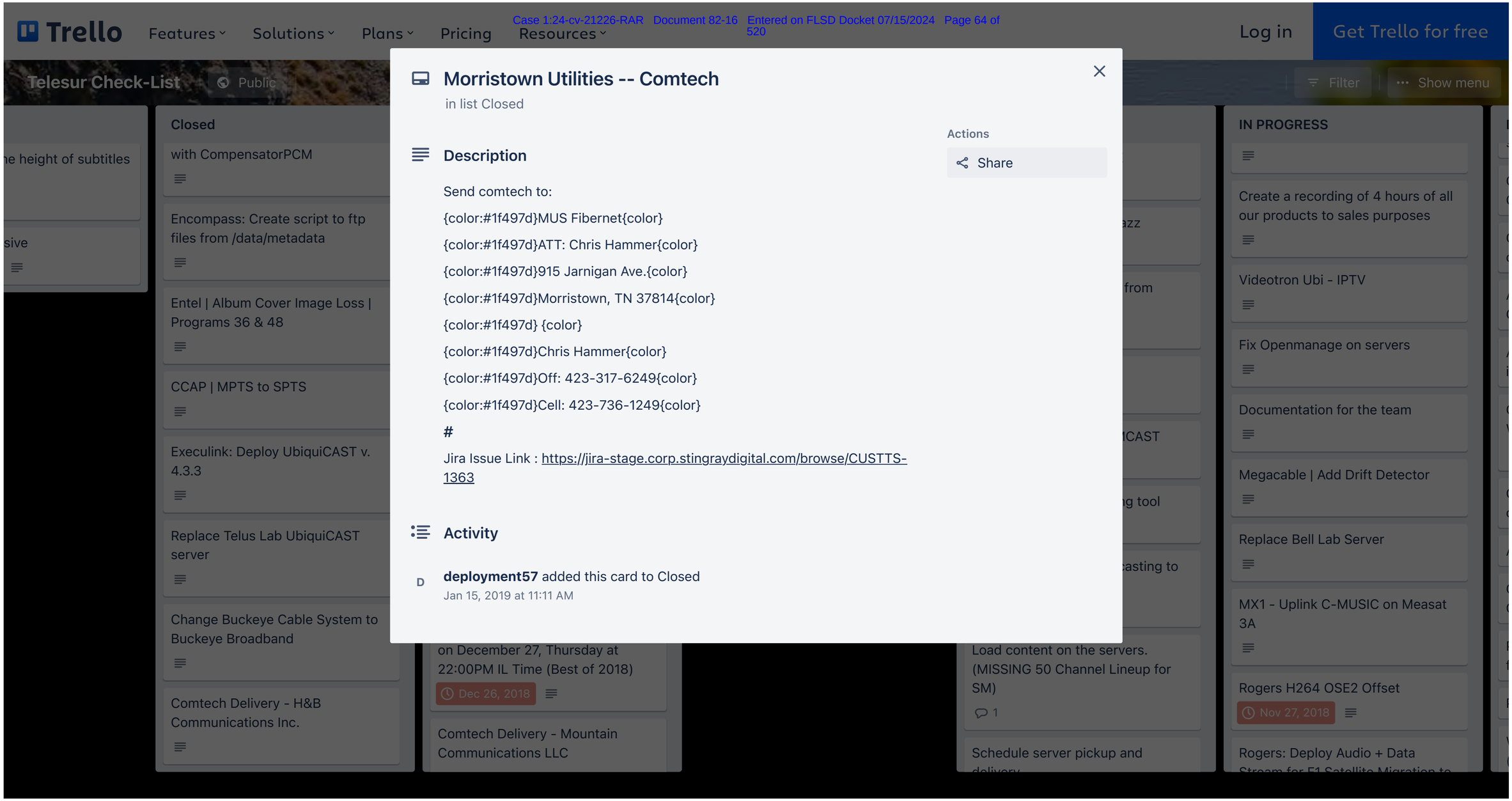
C/O KENNETH LIND
MORRIS BROADBAND, LLC
717 S GROVE ST
HENDERSONVILLE, NC 28792

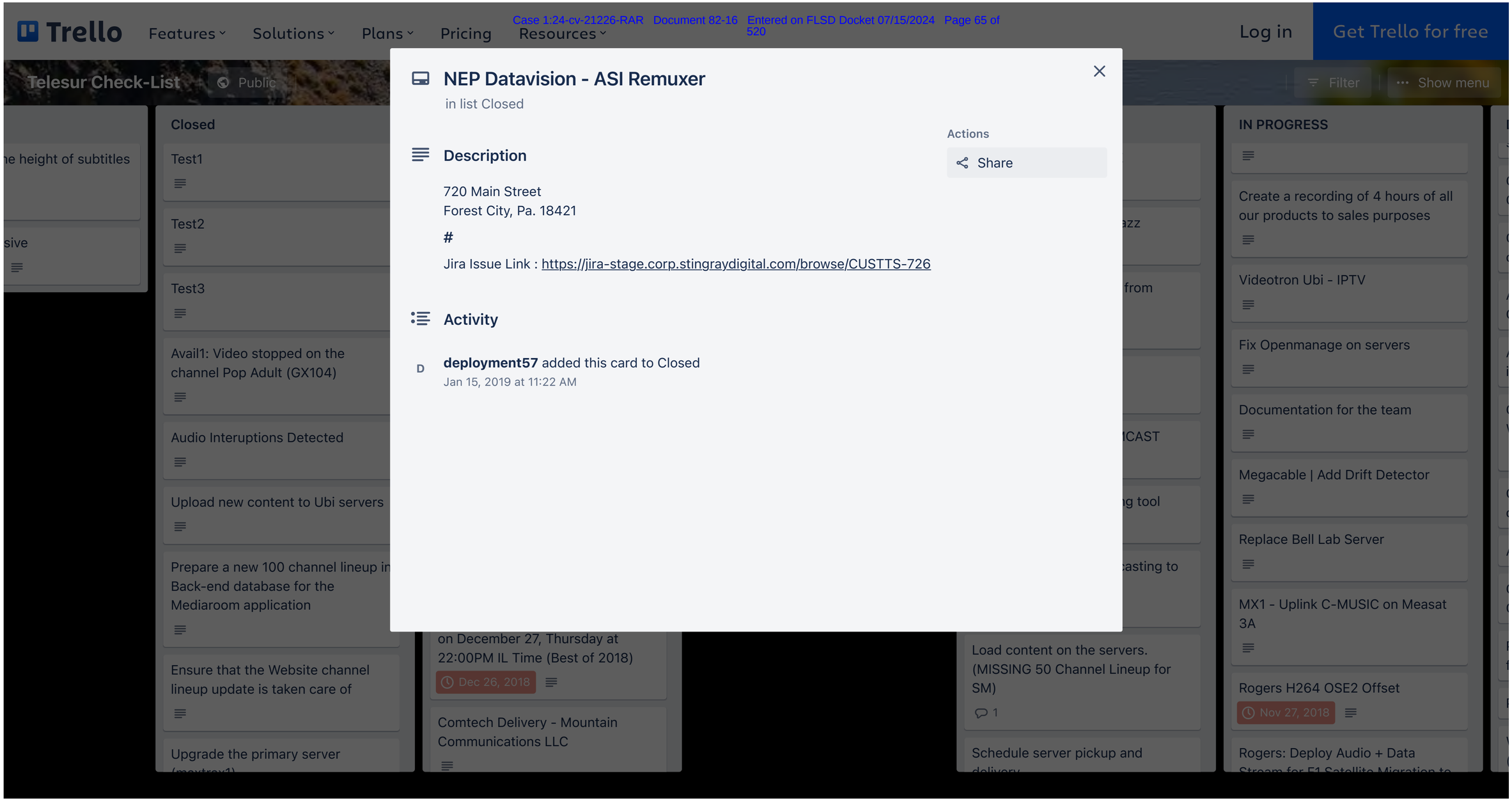
#

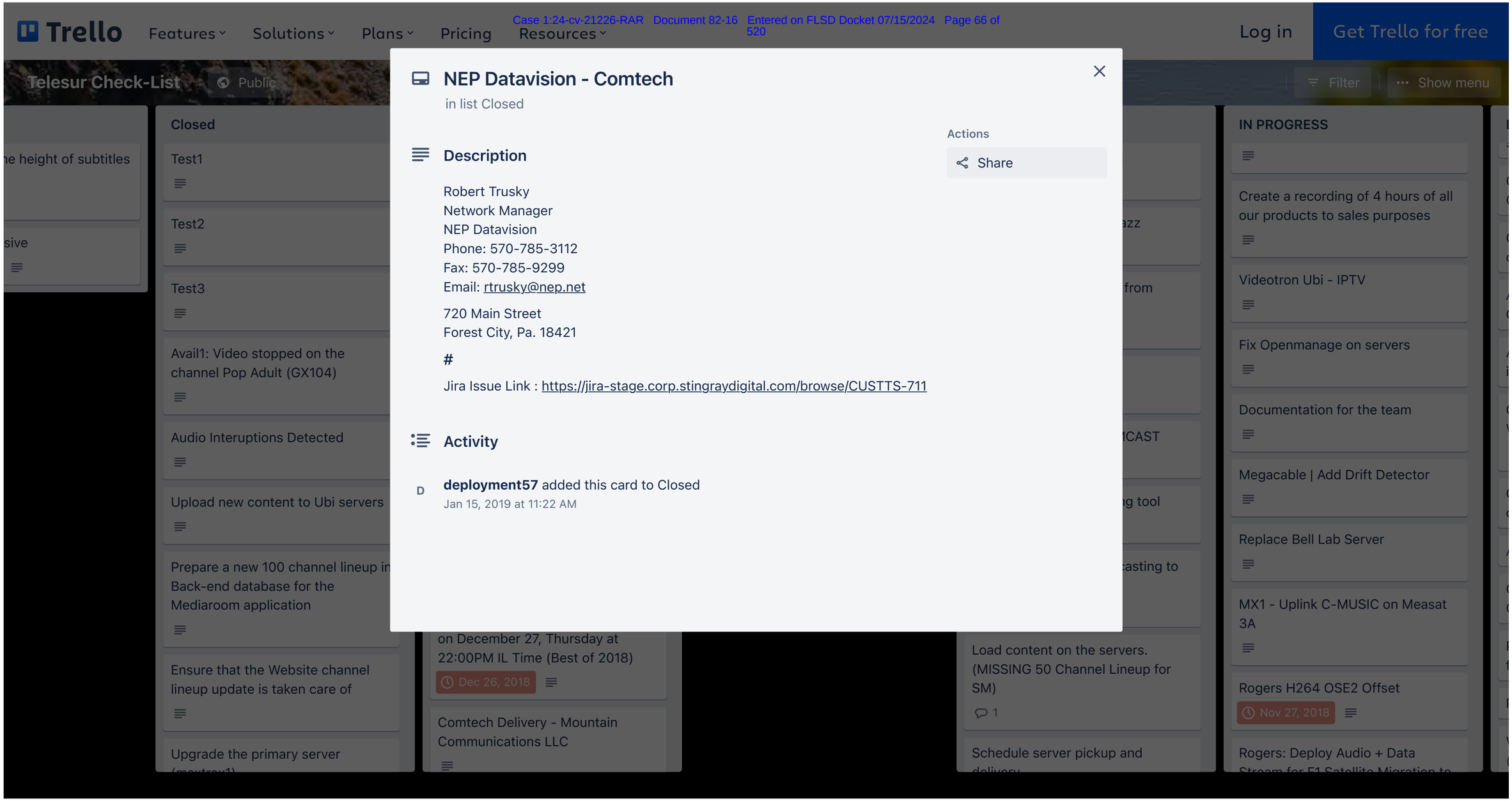
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-554

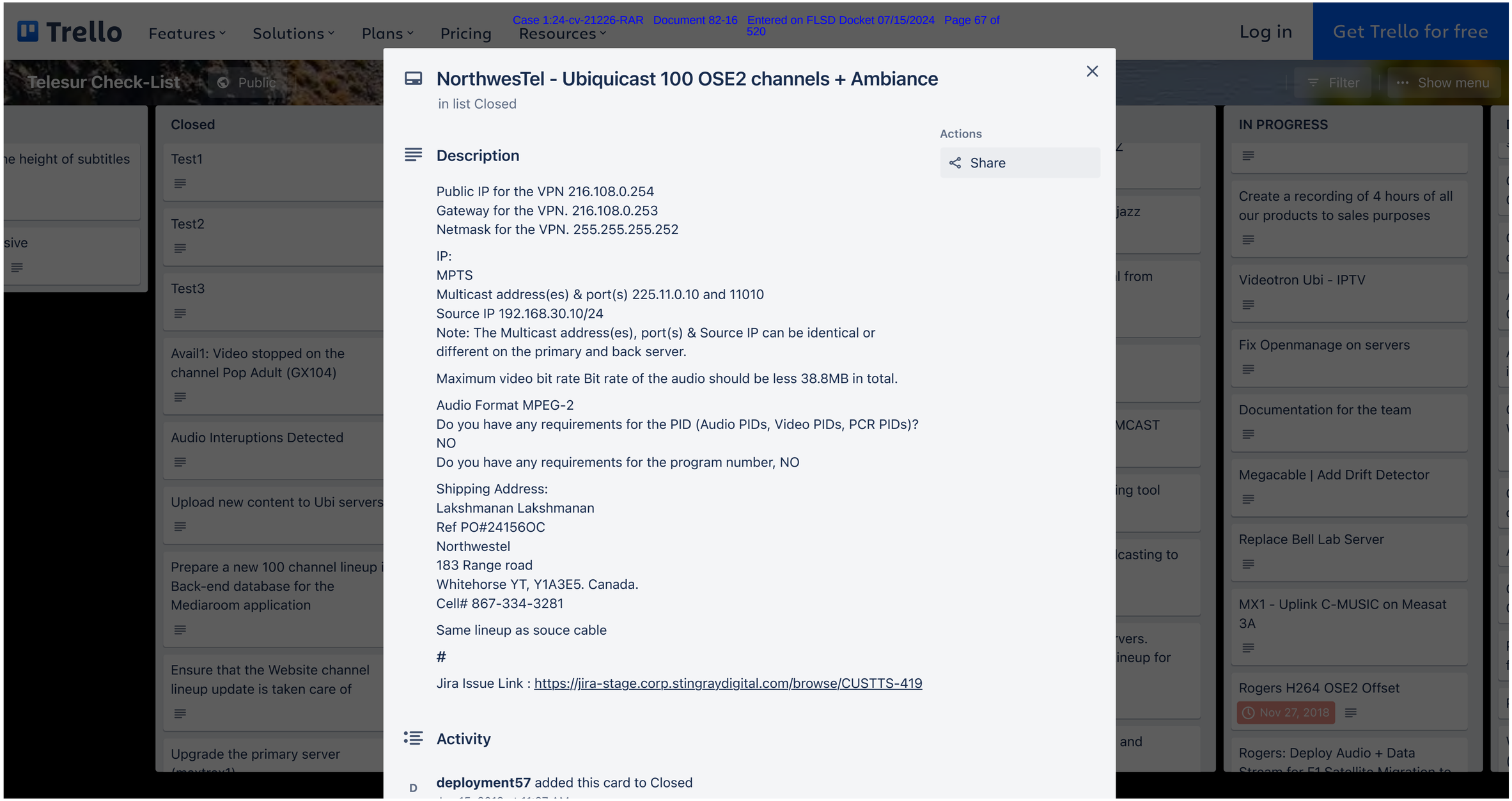
Activity

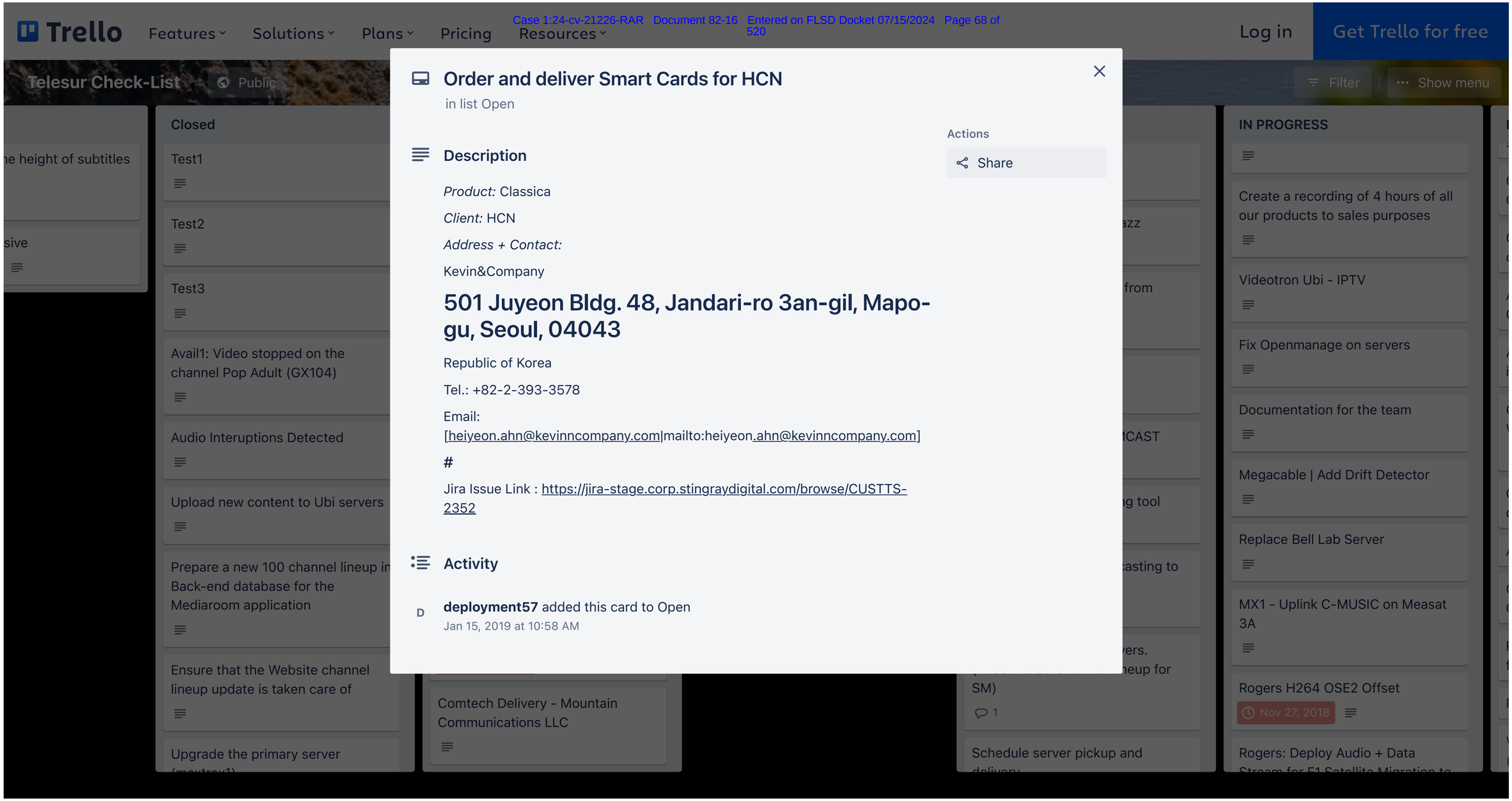
D **deployment57** added this card to Closed
Jan 15, 2019 at 11:25 AM

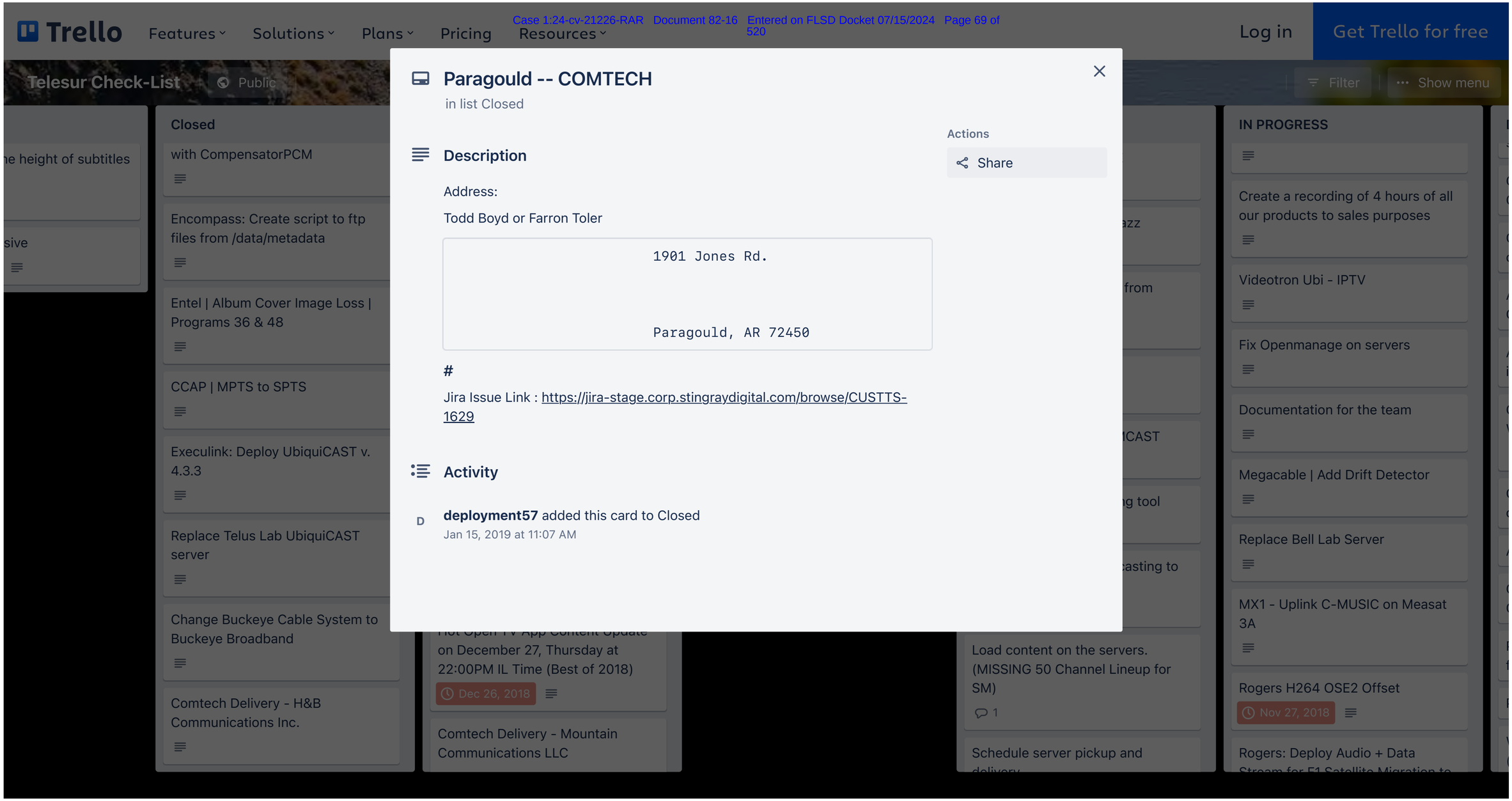

Trello
Features
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Pricing
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Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Morristown Utilities -- Comtech
in list Closed
Actions
Share
Description
Send comtech to:
{color:#1f497d}MUS Fibernet{color}
{color:#1f497d}ATT: Chris Hammer{color}
{color:#1f497d}915 Jarnigan Ave.{color}
{color:#1f497d}Morristown, TN 37814{color}
{color:#1f497d} {color}
{color:#1f497d}Chris Hammer{color}
{color:#1f497d}Off: 423-317-6249{color}
{color:#1f497d}Cell: 423-736-1249{color}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1363
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:11 AM

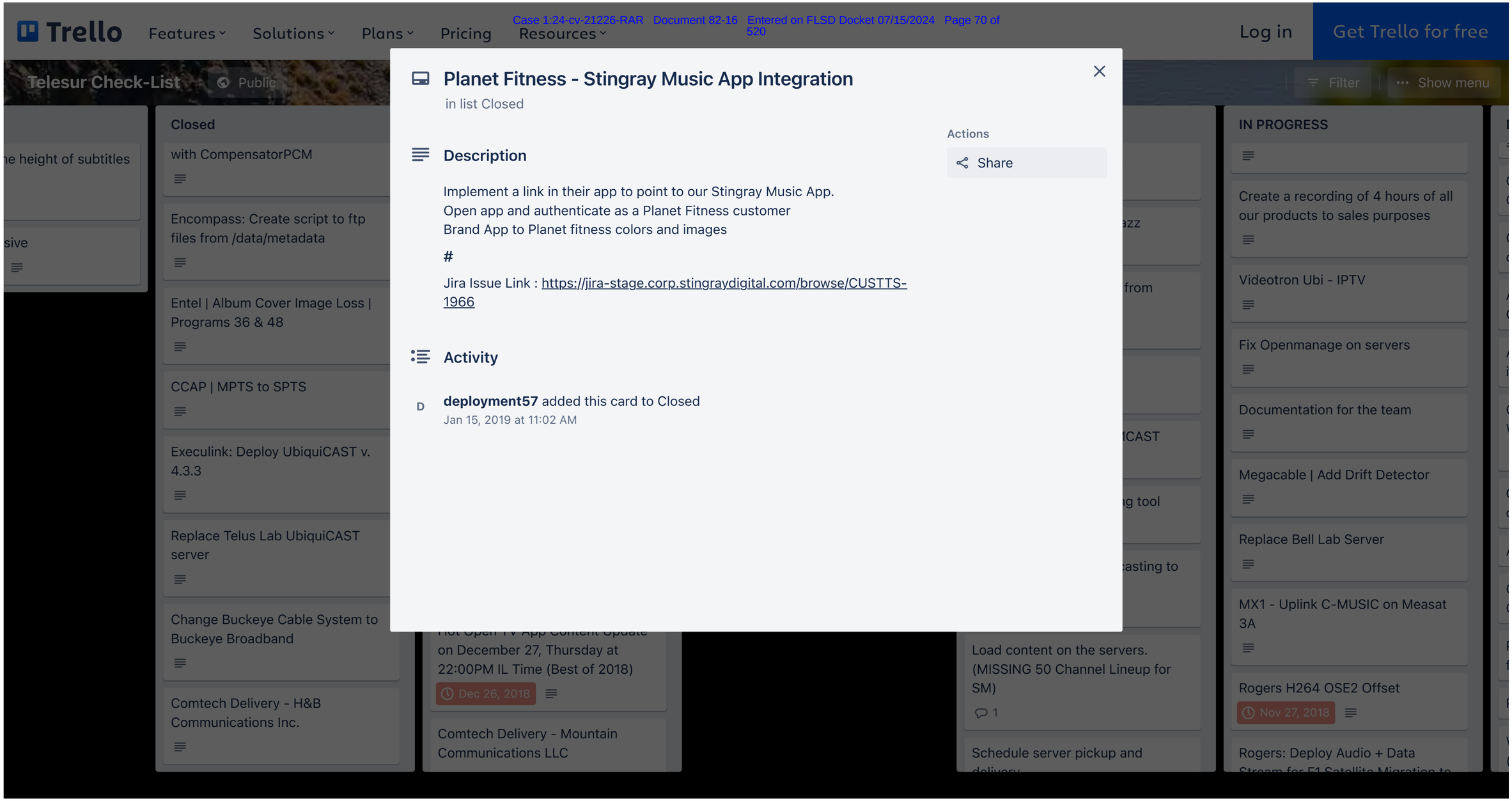

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
NEP Datavision - ASI Remuxer
in list Closed
Actions
Share
Description
720 Main Street
Forest City, Pa. 18421
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-726
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:22 AM
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
NEP Datavision - Comtech
in list Closed
Actions
Share
Description
Robert Trusky
Network Manager
NEP Datavision
Phone: 570-785-3112
Fax: 570-785-9299
Email: rtrusky@nep.net
720 Main Street
Forest City, Pa. 18421
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-711
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:22 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
NorthwesTel - Ubiquicast 100 OSE2 channels + Ambiance
in list Closed
Actions
Share
Description
Public IP for the VPN 216.108.0.254
Gateway for the VPN. 216.108.0.253
Netmask for the VPN. 255.255.255.252
IP:
MPTS
Multicast address(es) & port(s) 225.11.0.10 and 11010
Source IP 192.168.30.10/24
Note: The Multicast address(es), port(s) & Source IP can be identical or different on the primary and back server.
Maximum video bit rate Bit rate of the audio should be less 38.8MB in total.
Audio Format MPEG-2
Do you have any requirements for the PID (Audio PIDs, Video PIDs, PCR PIDs)?
NO
Do you have any requirements for the program number, NO
Shipping Address:
Lakshmanan Lakshmanan
Ref PO#24156OC
Northwestel
183 Range road
Whitehorse YT, Y1A3E5. Canada.
Cell# 867-334-3281
Same lineup as souce cable
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-419
Activity
deployment57 added this card to Closed


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Order and deliver Smart Cards for HCN
in list Open
Actions
Share
Description
Product: Classica
Client: HCN
Address + Contact:
Kevin&Company
501 Juyeon Bldg. 48, Jandari-ro 3an-gil, Mapo-gu, Seoul, 04043
Republic of Korea
Tel.: +82-2-393-3578
Email: [heiyeon.ahn@kevinncompany.com|mailto:heiyeon.ahn@kevinncompany.com]
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2352
Activity
deployment57 added this card to Open
Jan 15, 2019 at 10:58 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Paragould -- COMTECH
in list Closed
Actions
Share
Description
Address:
Todd Boyd or Farron Toler
1901 Jones Rd.
Paragould, AR 72450
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1629
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:07 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Planet Fitness - Stingray Music App Integration
in list Closed
Actions
Share
Description
Implement a link in their app to point to our Stingray Music App.
Open app and authenticate as a Planet Fitness customer
Brand App to Planet fitness colors and images
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1966
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM

Record a 24 hours period of Festival 4K (HD)for Korean Gov Officials

in list Closed

Description

The team is trying to get a licence to broadcast F4K in Korea. To do so, we need to supply a 24 hours recording (00:00-24:00).

Once we have the recording, we will put it on a HDD or USB drive and send it to Rebecca.

Yannick will get in touch with Karen to find the best day to do a recording to show the best content possible to the Gov officials.

Delivery Address:

Attn: Lee Narae / David Choi
EU M&C

805, Sajik-ro 113, Jongno-gu, Seoul, KOREA(zip:03041)

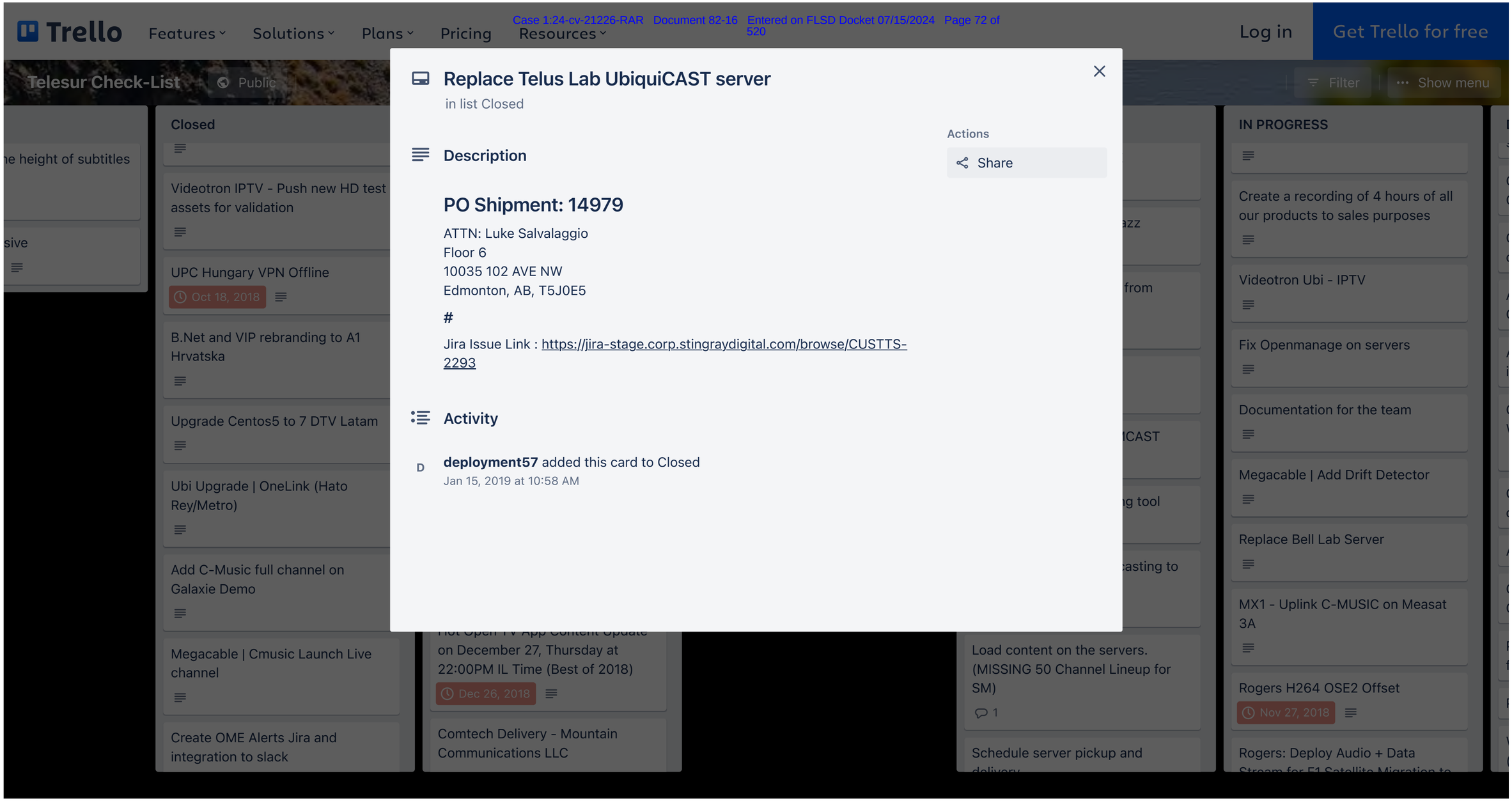
서울시 종로구 사직로 113 사학회관 805호

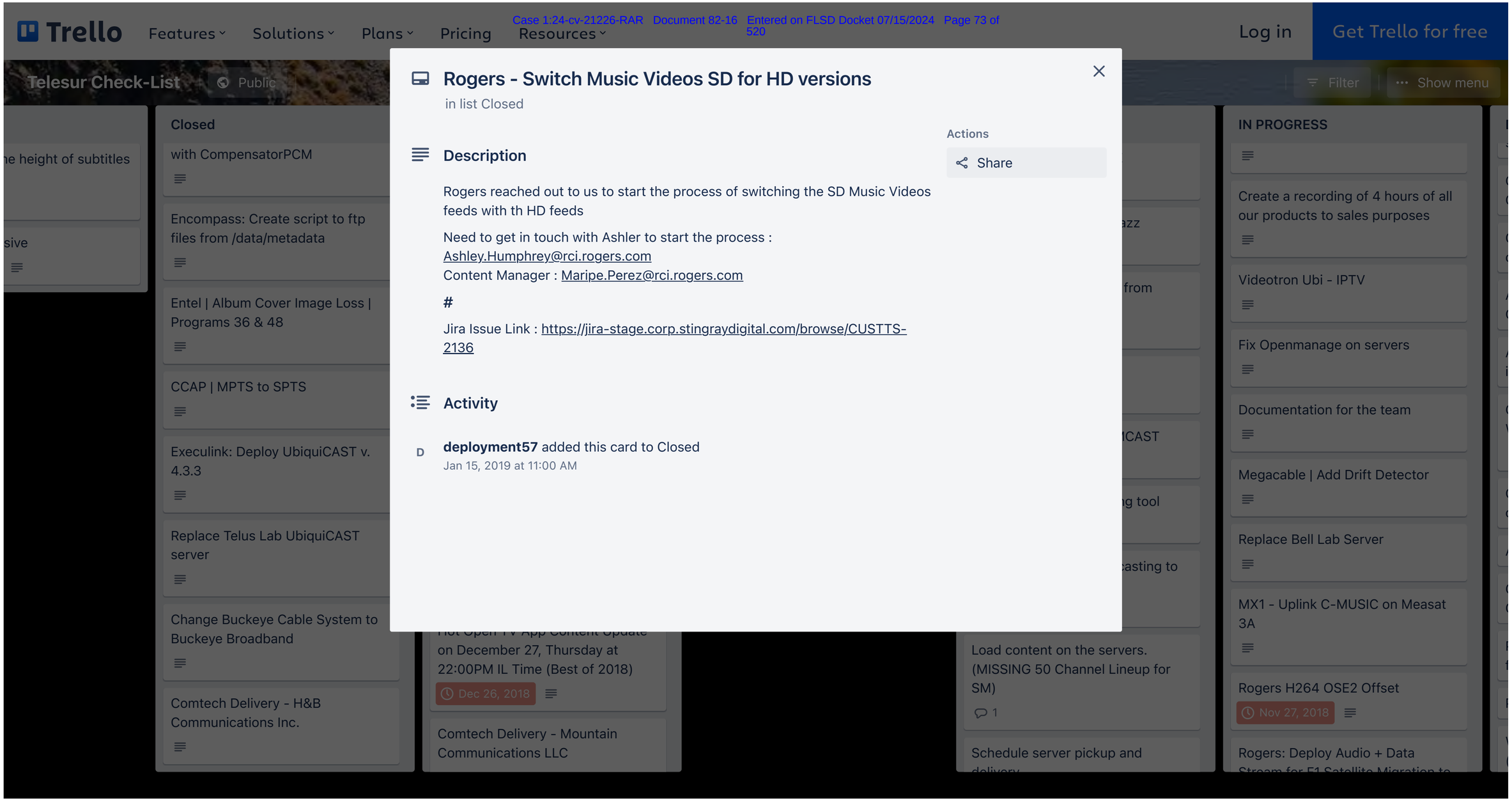
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2153

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Videotron IPTV - Push new HD test assets for validation
UPC Hungary VPN Offline
Oct 18, 2018
B.Net and VIP rebranding to A1 Hrvatska
Upgrade Centos5 to 7 DTV Latam
Ubi Upgrade | OneLink (Hato Rey/Metro)
Add C-Music full channel on Galaxie Demo
Megacable | Cmusic Launch Live channel
Create OME Alerts Jira and integration to slack
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Replace Telus Lab UbiquiCAST server
in list Closed
Description
PO Shipment: 14979
ATTN: Luke Salvalaggio
Floor 6
10035 102 AVE NW
Edmonton, AB, T5J0E5
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2293
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:58 AM
Actions
Share


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Rogers - Switch Music Videos SD for HD versions
in list Closed
Actions
Share
Description
Rogers reached out to us to start the process of switching the SD Music Videos feeds with th HD feeds
Need to get in touch with Ashler to start the process :
Ashley.Humphrey@rci.rogers.com
Content Manager : Maripe.Perez@rci.rogers.com
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2136
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:00 AM

Case 1:24-cv-21226-RAR Document 82-16 Entered on FLSD Docket 07/15/2024 Page 74 of 520

Rogers: Replace XFadeController with CompensatorPCM

in list Closed

Description

There has been an offsync on all 4 music video channels as a direct cause of A/V deltas. We'll need to do the following and restart the services on rogers_h264 and rogers_h264_1

Switch
<XFadeController />

With

```
<CompensatorPCM file="conf/pcm.xml"/>
```

For all 4 Music Video channels (LOUD, RETRO, VIBE, JUICEBOX). You'll need to create the pcm.xml like we did for Windhellas.

(!) Plan maintenance window for both Newkirk and Yorkmills

#

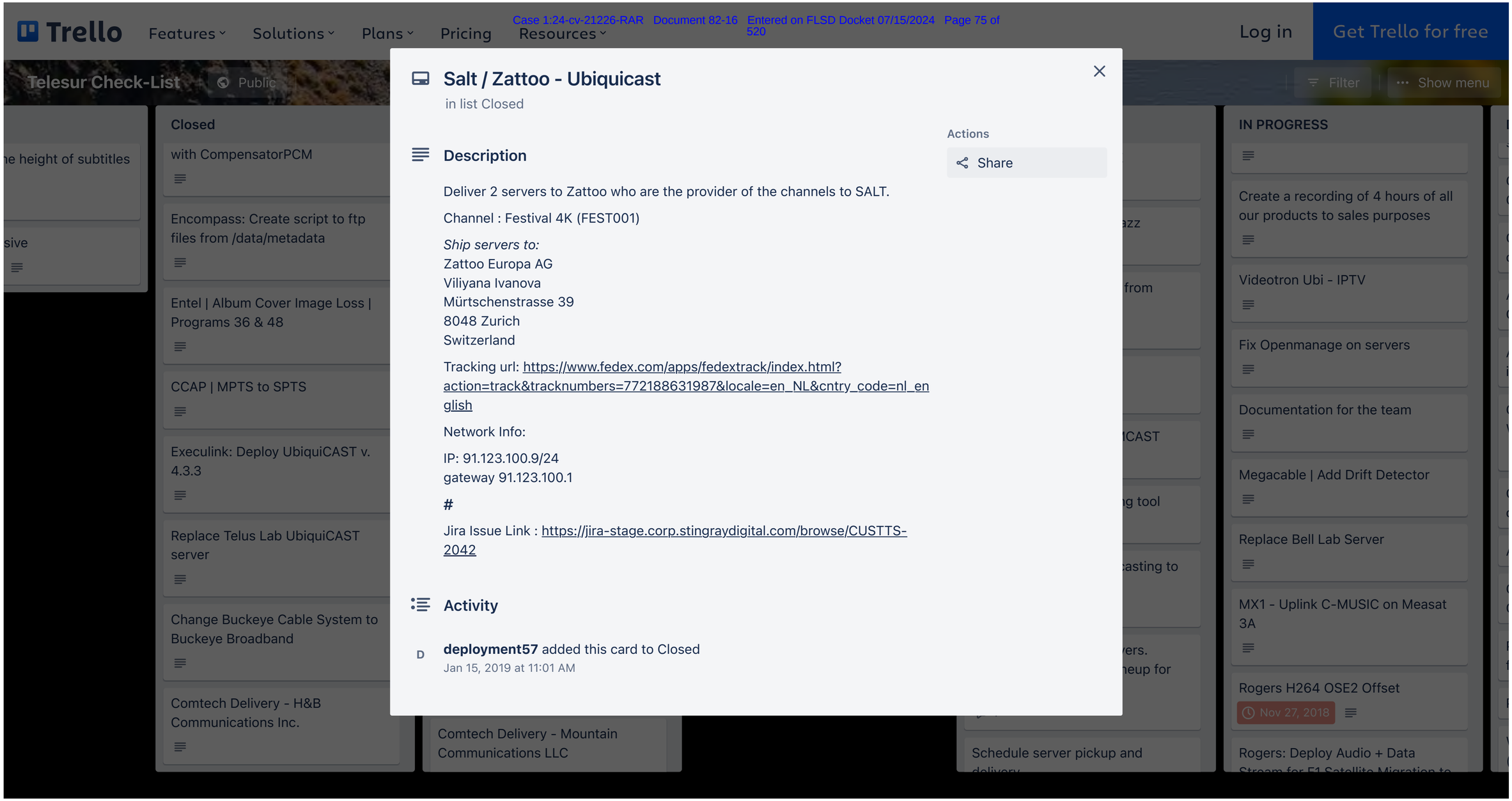
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2283

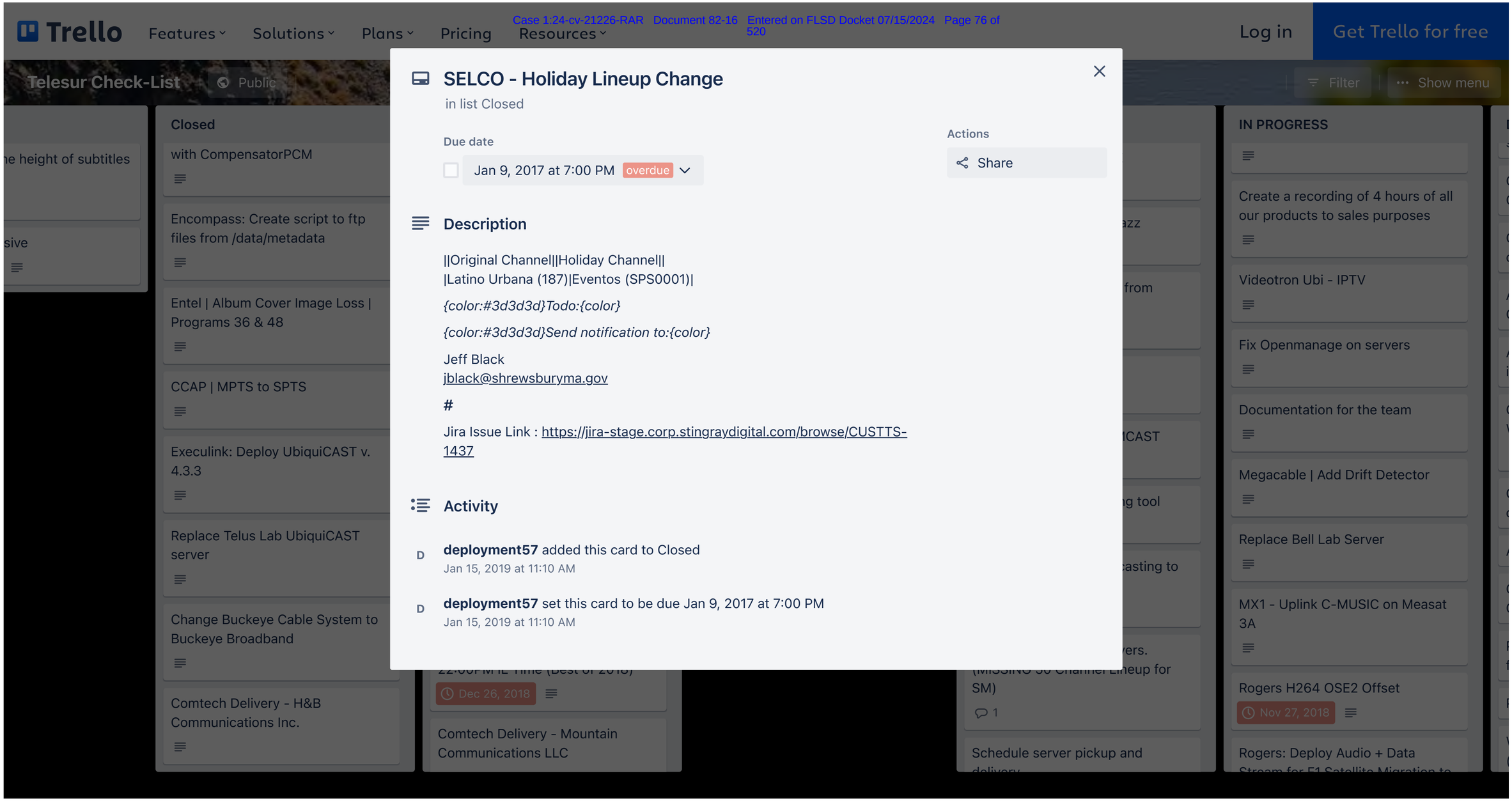
Activity

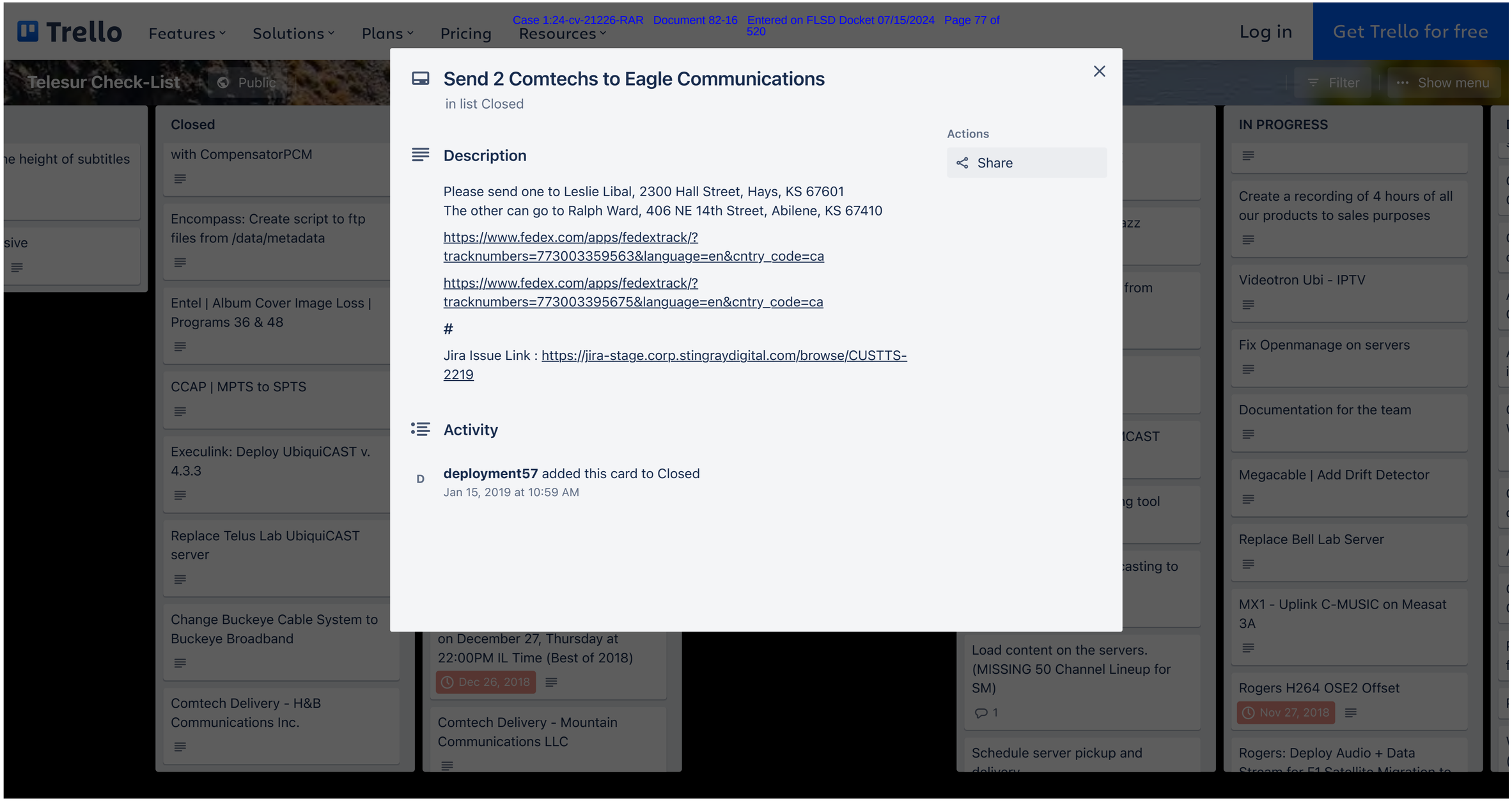
D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

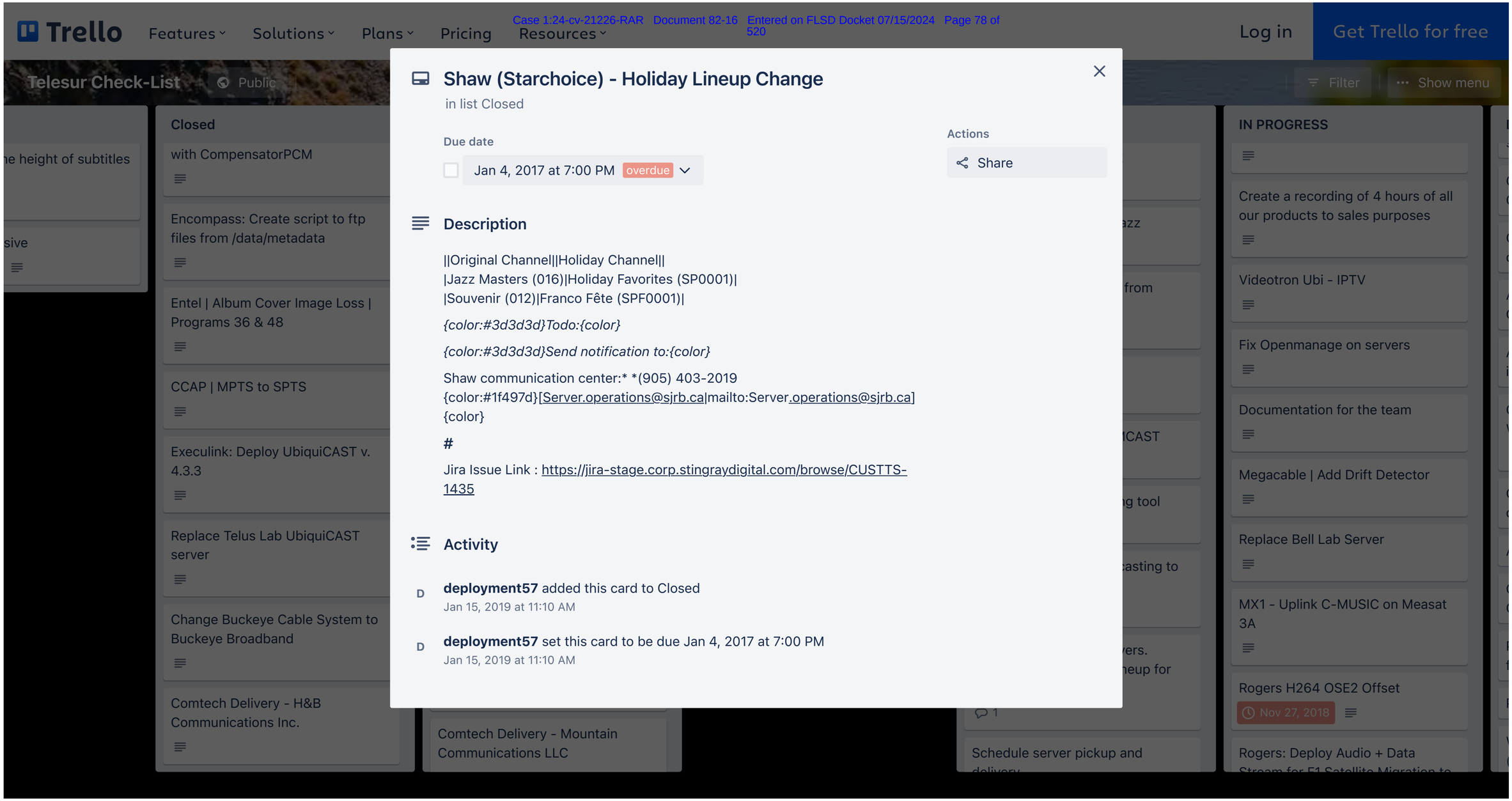
EGLA-TRELLO-000073

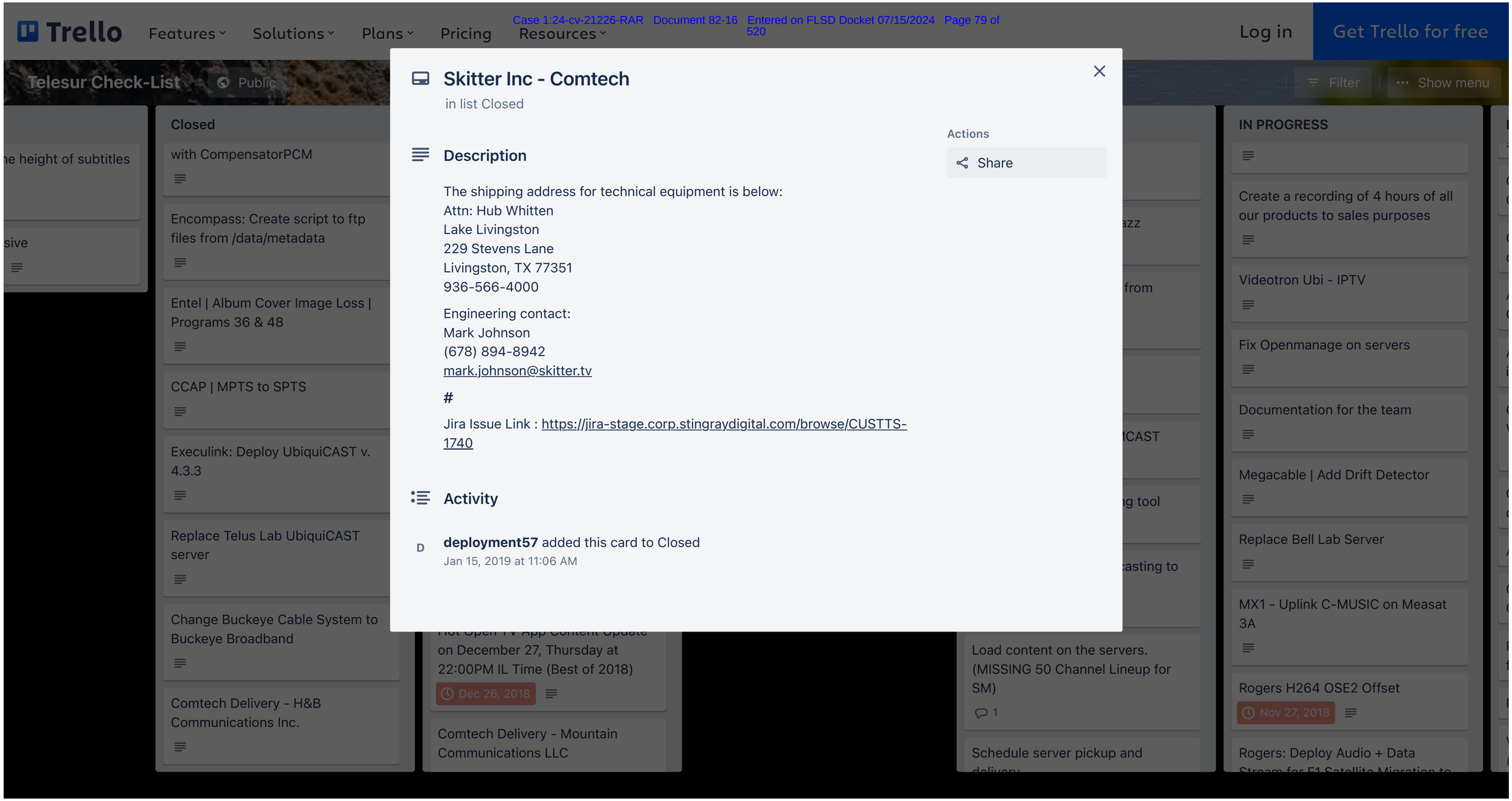
Page 343 of 1912 (IPR2025-00350)
Stingray Group Inc. et al v. Hernandez-Mondragon

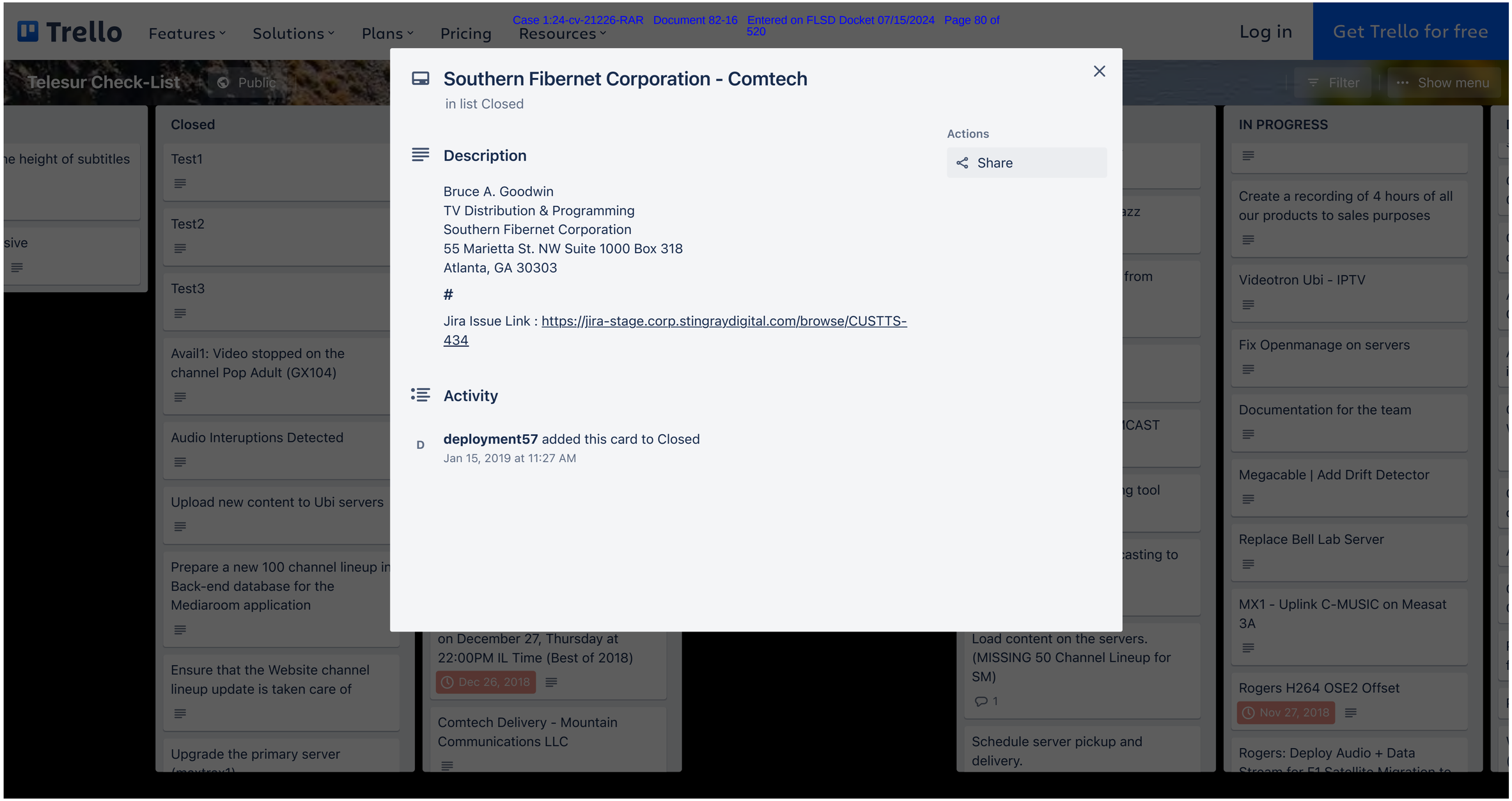

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
Salt / Zattoo - Ubiquicast
in list Closed
Actions
Share
Description
Deliver 2 servers to Zattoo who are the provider of the channels to SALT.
Channel : Festival 4K (FEST001)
Ship servers to:
Zattoo Europa AG
Viliyana Ivanova
Mürtschenstrasse 39
8048 Zurich
Switzerland
Tracking url: https://www.fedex.com/apps/fedextrack/index.html?action=track&tracknumbers=772188631987&locale=en_NL&cntry_code=nl_english
Network Info:
IP: 91.123.100.9/24
gateway 91.123.100.1
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2042
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:01 AM

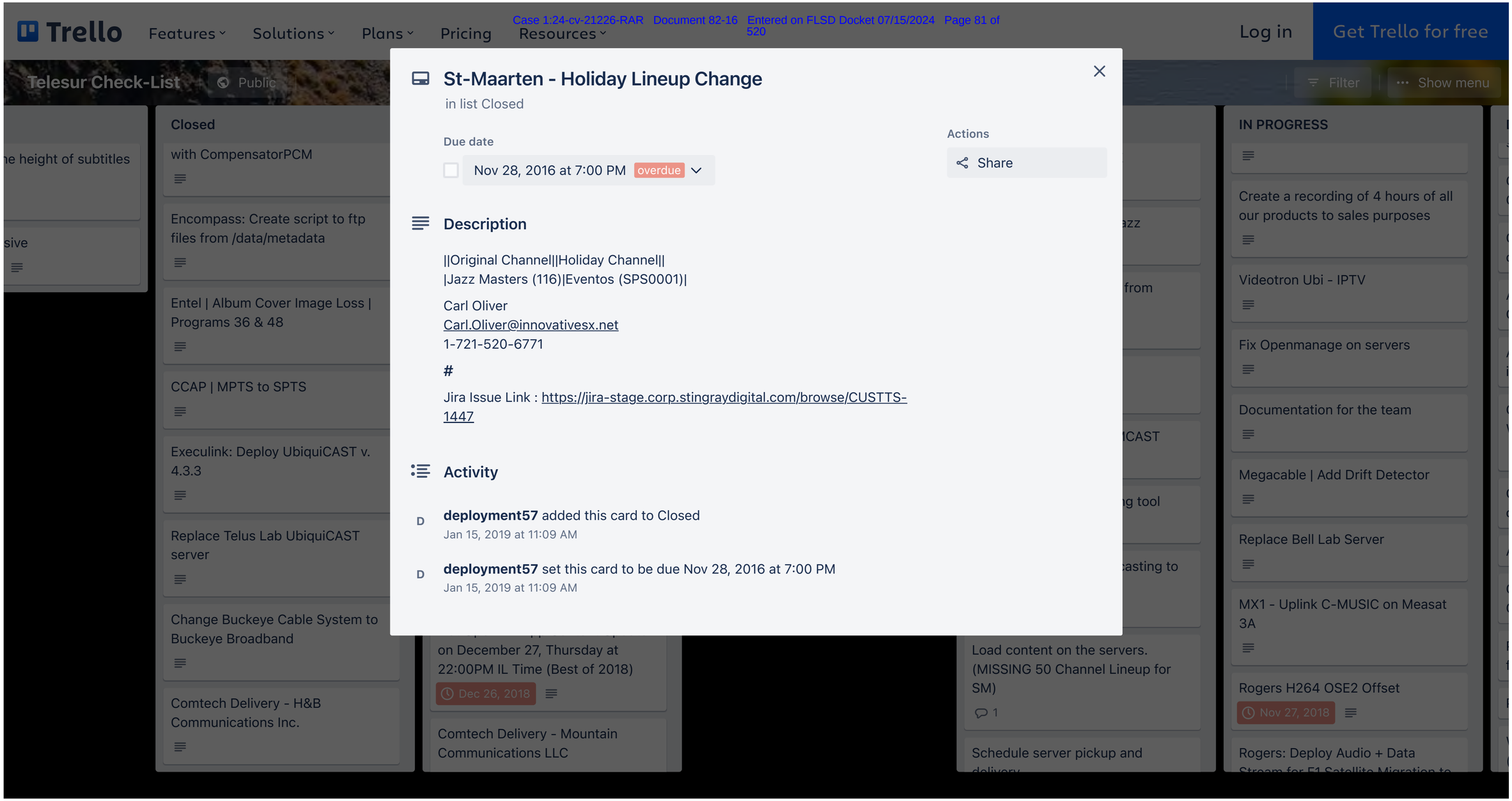

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
1
SELCO - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
||Original Channel||Holiday Channel||
|Latino Urbana (187)|Eventos (SPS0001)|
{color:#3d3d3d}Todo:{color}
{color:#3d3d3d}Send notification to:{color}
Jeff Black
jblack@shrewsburyma.gov
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1437
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:10 AM
deployment57 set this card to be due Jan 9, 2017 at 7:00 PM
Jan 15, 2019 at 11:10 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Send 2 Comtechs to Eagle Communications
in list Closed
Actions
Share
Description
Please send one to Leslie Libal, 2300 Hall Street, Hays, KS 67601
The other can go to Ralph Ward, 406 NE 14th Street, Abilene, KS 67410
https://www.fedex.com/apps/fedextrack/?tracknumbers=773003359563&language=en&cntry_code=ca
https://www.fedex.com/apps/fedextrack/?tracknumbers=773003395675&language=en&cntry_code=ca
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2219
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:59 AM
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
Shaw (Starchoice) - Holiday Lineup Change
in list Closed
Due date
Jan 4, 2017 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (016)	Holiday Favorites (SP0001)
Souvenir (012)	Franco Fête (SPF0001)
{color:#3d3d3d}Todo:{color}
{color:#3d3d3d}Send notification to:{color}
Shaw communication center:* *(905) 403-2019
{color:#1f497d}[Server.operations@sjrb.ca|mailto:Server.operations@sjrb.ca]
{color}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1435
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:10 AM
deployment57 set this card to be due Jan 4, 2017 at 7:00 PM
Jan 15, 2019 at 11:10 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
Dec 26, 2018
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Skitter Inc - Comtech
in list Closed
Actions
Share
Description
The shipping address for technical equipment is below:
Attn: Hub Whitten
Lake Livingston
229 Stevens Lane
Livingston, TX 77351
936-566-4000
Engineering contact:
Mark Johnson
(678) 894-8942
mark.johnson@skitter.tv
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1740
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:06 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
Southern Fibernet Corporation - Comtech
in list Closed
Description
Bruce A. Goodwin
TV Distribution & Programming
Southern Fibernet Corporation
55 Marietta St. NW Suite 1000 Box 318
Atlanta, GA 30303
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-434
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:27 AM
Actions
Share
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
St-Maarten - Holiday Lineup Change
in list Closed
Due date
Nov 28, 2016 at 7:00 PM
overdue
Actions
Share
Description
||Original Channel||Holiday Channel||
|Jazz Masters (116)|Eventos (SPS0001)|
Carl Oliver
Carl.Oliver@innovativesx.net
1-721-520-6771
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1447
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Nov 28, 2016 at 7:00 PM
Jan 15, 2019 at 11:09 AM

T2 Slovenia - UbiquiCAST

in list Closed

Description

(/) Green light from Commercial to order and prepare servers. They're already racked.

[~ydonnelly]: Create squad

Ubis to build in Naarden:

10.50.10.212 and 10.50.10.213

• Public IP, Netmask, Gateway
[SB] 89.212.88.187/29, GW 89.212.88.185
• Multicast IP, Source and Port
[SB] source 172.17.143.243/29 destination:port 239.19.23.4:5000

Management ips:
10.200.143.20
10.200.143.21

Shipping Address:
Simeon Bajec
T-2 d.o.o.
Poslovni center T-2
Verovškova ulica 64A
SI- 1000 Ljubljana
Slovenia

Fortigate Info:
t2slovenia1 & t2slovenia2
Key: jwkA9C2uzVxUp379
Pswd: fR56yC5VydpBDD4G

{code}
config system global
set hostname "FGT_t2slovenia1"
end
config system interface
edit wan
set mode static
set ip 89.212.88.187/255.255.255.248
set allowaccess https fgfm
next
edit lan

```
edit lan
set ip 10.200.143.1/24
set allowaccess ping https ssh
next
end
config router static
edit 1
set device "wan"
set gateway 89.212.88.185
next
end
config vpn ipsec phase1
edit "GALAXIE_REMOTE_t2slovenia1"
set interface "wan"
set proposal aes128-sha512
set keylife 28800
set dhgrp 5
set remote-gw 208.94.108.2
set psksecret jwkA9C2uzVxUp379
next
end
config vpn ipsec phase2
edit "GALAXIE_REMOTE_t2slovenia1_PHASE2"
set keepalive enable
set pfs enable
set phase1name "GALAXIE_REMOTE_t2slovenia1"
set proposal aes128-sha512
set keylifeseconds 1800
set dhgrp 5
set replay enable
set dst-subnet 10.1.3.0 255.255.255.0
set src-subnet 10.200.143.0 255.255.255.0
next
end
config firewall address
edit "all"
next
edit "GALAXIE_SUBNET"
set associated-interface "wan"
set subnet 10.1.3.0 255.255.255.0
next
edit "UBIQUICAST_t2slovenia1"
set associated-interface "lan"
```

set subnet 10.200.143.0 255.255.255.0
next
end
config firewall policy
edit 1
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia1"
set dstaddr "GALAXIE_SUBNET"
set action ipsec
set schedule "always"
set service "ALL"
set logtraffic all
set label "UbiquiCAST"
set inbound enable
set outbound enable
set vpntunnel "GALAXIE_REMOTE_t2slovenia1"
next
edit 2
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia1"
set dstaddr "all"
set action accept
set schedule "always"
set logtraffic all
set service "HTTP" "ALL_ICMP" "HTTPS" "DNS" "NTP"
set nat enable
next
end
config system admin
edit admin
set password fR56yC5VydpBDD4G
next
end
{code}

{code}
config system global
set hostname "FGT_t2slovenia2"
end
config system interface
edit wan
set mode static

```
set ip 89.212.88.187/255.255.255.248
set allowaccess https fgfm
next
edit lan
set ip 10.200.143.1/24
set allowaccess ping https ssh
next
end
config router static
edit 1
set device "wan"
set gateway 89.212.88.185
next
end
config vpn ipsec phase1
edit "GALAXIE_REMOTE_t2slovenia2"
set interface "wan"
set proposal aes128-sha512
set keylife 28800
set dhgrp 5
set remote-gw 208.94.108.2
set psksecret jwkA9C2uzVxUp379
next
end
config vpn ipsec phase2
edit "GALAXIE_REMOTE_t2slovenia2_PHASE2"
set keepalive enable
set pfs enable
set phase1name "GALAXIE_REMOTE_t2slovenia2"
set proposal aes128-sha512
set keylifeseconds 1800
set dhgrp 5
set replay enable
set dst-subnet 10.1.3.0 255.255.255.0
set src-subnet 10.200.143.0 255.255.255.0
next
end
config firewall address
edit "all"
next
edit "GALAXIE_SUBNET"
set associated-interface "wan"
set subnet 10.1.3.0 255.255.255.0
```

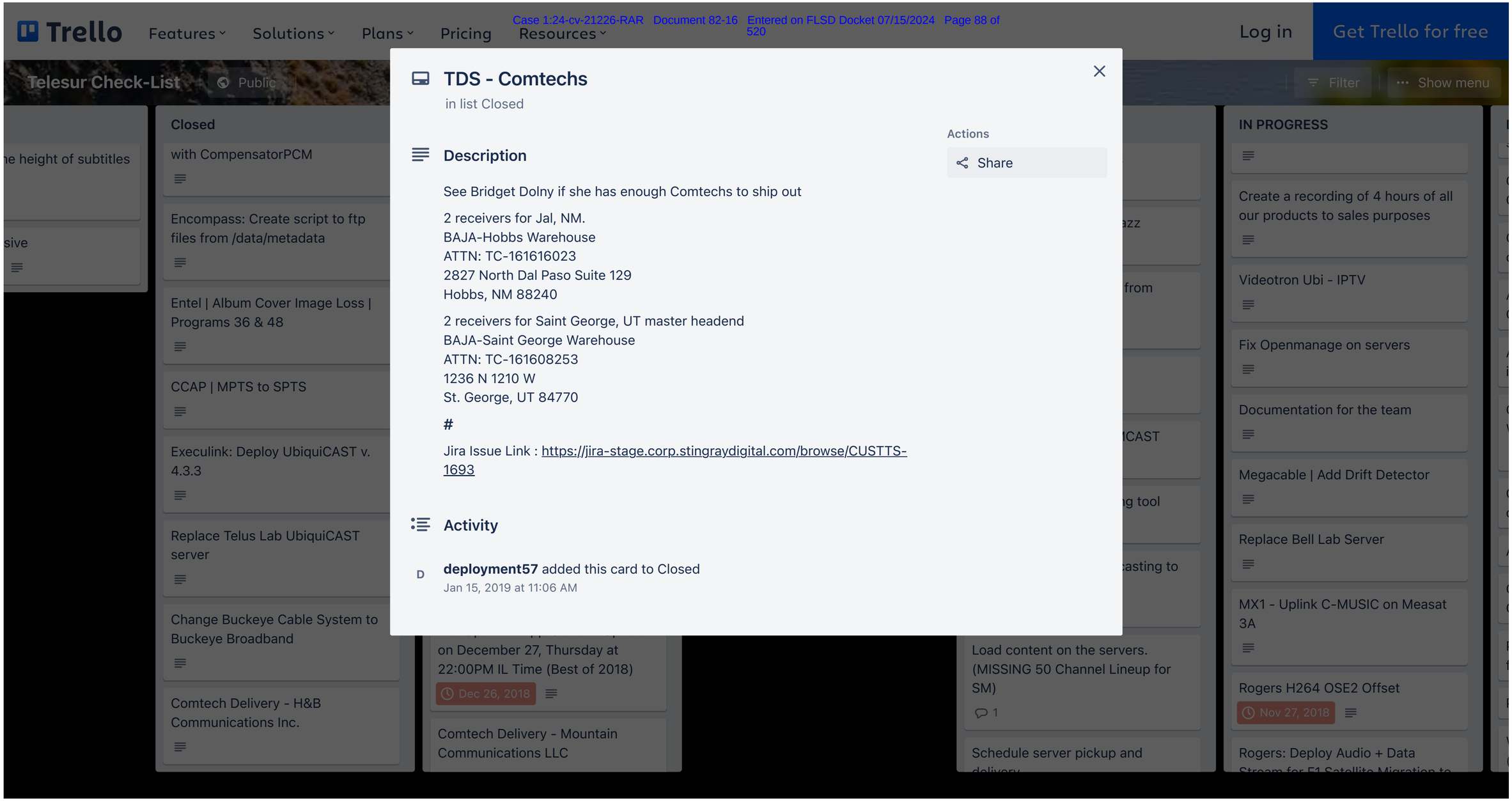
set subnet 10.1.3.0 255.255.255.0
next
edit "UBIQUICAST_t2slovenia2"
set associated-interface "lan"
set subnet 10.200.143.0 255.255.255.0
next
end
config firewall policy
edit 1
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia2"
set dstaddr "GALAXIE_SUBNET"
set action ipsec
set schedule "always"
set service "ALL"
set logtraffic all
set label "UbiquiCAST"
set inbound enable
set outbound enable
set vpntunnel "GALAXIE_REMOTE_t2slovenia2"
next
edit 2
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia2"
set dstaddr "all"
set action accept
set schedule "always"
set logtraffic all
set service "HTTP" "ALL_ICMP" "HTTPS" "DNS" "NTP"
set nat enable
next
end
config system admin
edit admin
set password fR56yC5VydpBDD4G
next
end
{code}

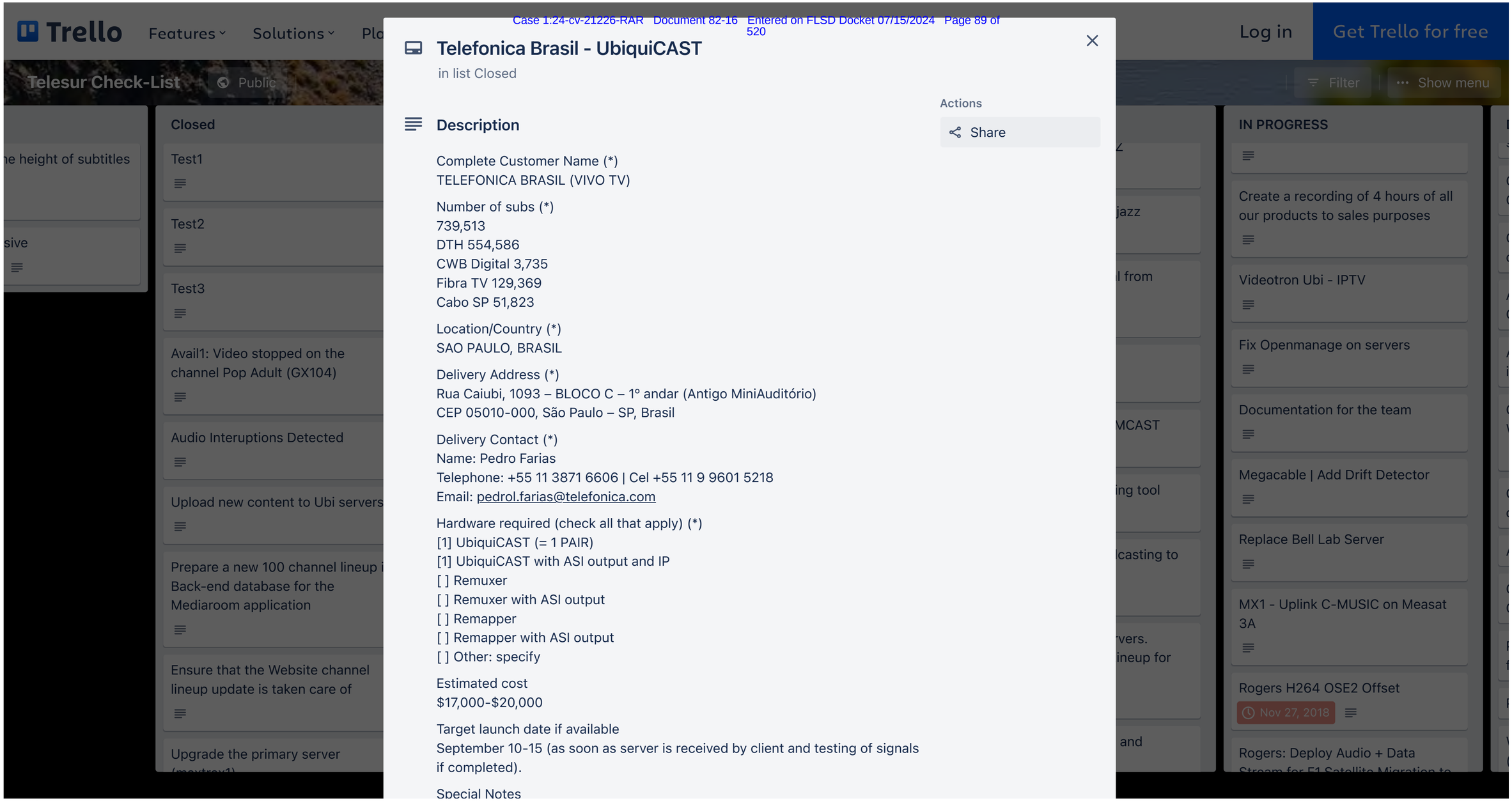
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2120

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM


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Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
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with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
TDS - Comtechs
in list Closed
Actions
Share
Description
See Bridget Dolny if she has enough Comtechs to ship out
2 receivers for Jal, NM.
BAJA-Hobbs Warehouse
ATTN: TC-161616023
2827 North Dal Paso Suite 129
Hobbs, NM 88240
2 receivers for Saint George, UT master headend
BAJA-Saint George Warehouse
ATTN: TC-161608253
1236 N 1210 W
St. George, UT 84770
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1693
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:06 AM



Telefonica Brasil - UbiquiCAST

in list Closed

Actions

Share

Description

Complete Customer Name (*)
TELEFONICA BRASIL (VIVO TV)

Number of subs (*)
739,513
DTH 554,586
CWB Digital 3,735
Fibra TV 129,369
Cabo SP 51,823

Location/Country (*)
SAO PAULO, BRASIL

Delivery Address (*)
Rua Caiubi, 1093 – BLOCO C – 1º andar (Antigo MiniAuditório)
CEP 05010-000, São Paulo – SP, Brasil

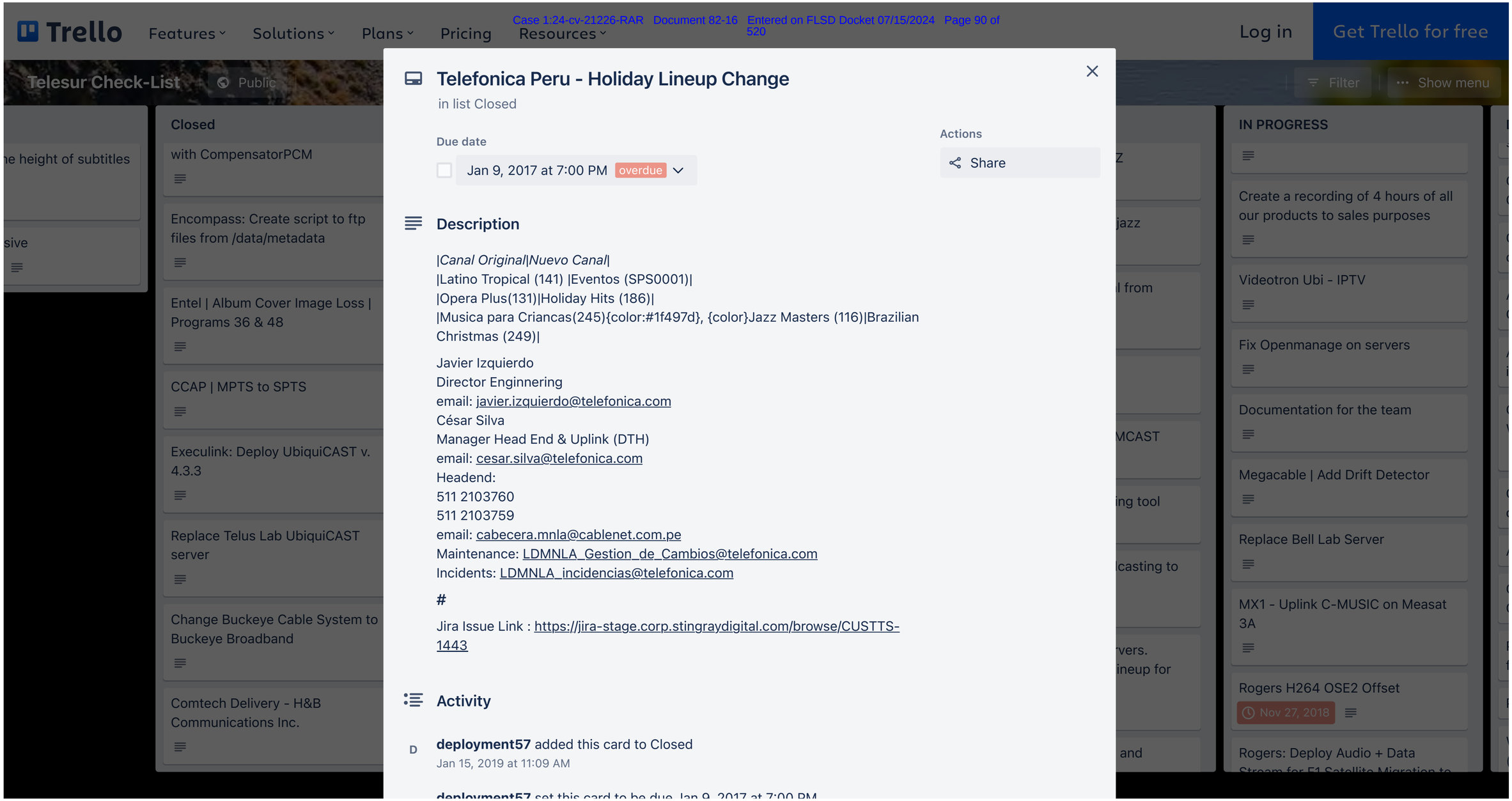
Delivery Contact (*)
Name: Pedro Farias
Telephone: +55 11 3871 6606 | Cel +55 11 9 9601 5218
Email: pedrol.farias@telefonica.com

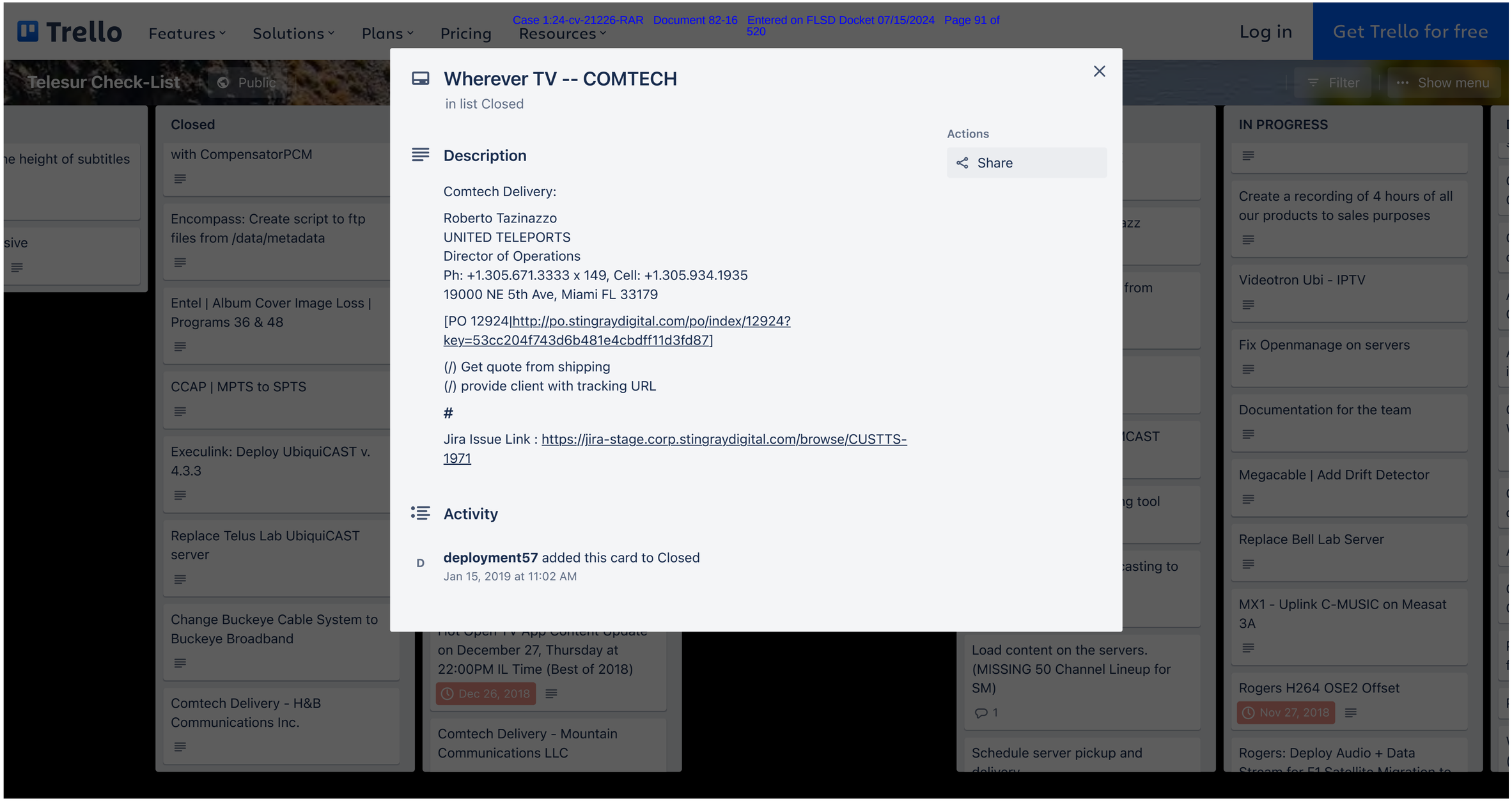
Hardware required (check all that apply) (*)
[1] UbiquiCAST (= 1 PAIR)
[1] UbiquiCAST with ASI output and IP
[ ] Remuxer
[ ] Remuxer with ASI output
[ ] Remapper
[ ] Remapper with ASI output
[ ] Other: specify

Estimated cost
$17,000-$20,000

Target launch date if available
September 10-15 (as soon as server is received by client and testing of signals if completed).

Special Notes


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with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Telefonica Peru - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
Canal Original	Nuevo Canal
Latino Tropical (141)	Eventos (SPS0001)
Opera Plus(131)	Holiday Hits (186)
Musica para Criancas(245){color:#1f497d}, {color}Jazz Masters (116)	Brazilian Christmas (249)
Javier Izquierdo
Director Enginnering
email: javier.izquierdo@telefonica.com
César Silva
Manager Head End & Uplink (DTH)
email: cesar.silva@telefonica.com
Headend:
511 2103760
511 2103759
email: cabecera.mnla@cablenet.com.pe
Maintenance: LDMNLA_Gestion_de_Cambios@telefonica.com
Incidents: LDMNLA_incidencias@telefonica.com
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1443
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM


Trello
Features
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with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Wherever TV -- COMTECH
in list Closed
Actions
Share
Description
Comtech Delivery:
Roberto Tazinazzo
UNITED TELEPORTS
Director of Operations
Ph: +1.305.671.3333 x 149, Cell: +1.305.934.1935
19000 NE 5th Ave, Miami FL 33179
[PO 12924|http://po.stingraydigital.com/po/index/12924?key=53cc204f743d6b481e4cbdff11d3fd87]
(/) Get quote from shipping
(/) provide client with tracking URL
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1971
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM

Telstar2: Replace disk#3

in list Closed

Description

Disk failed.

PO for New HDD: 13817

Shipping address:

Rory Hamilton
c/o Digicel Jamaica Headend
14 Ocean Boulevard,
Kingston ,
Jamaica W.I.

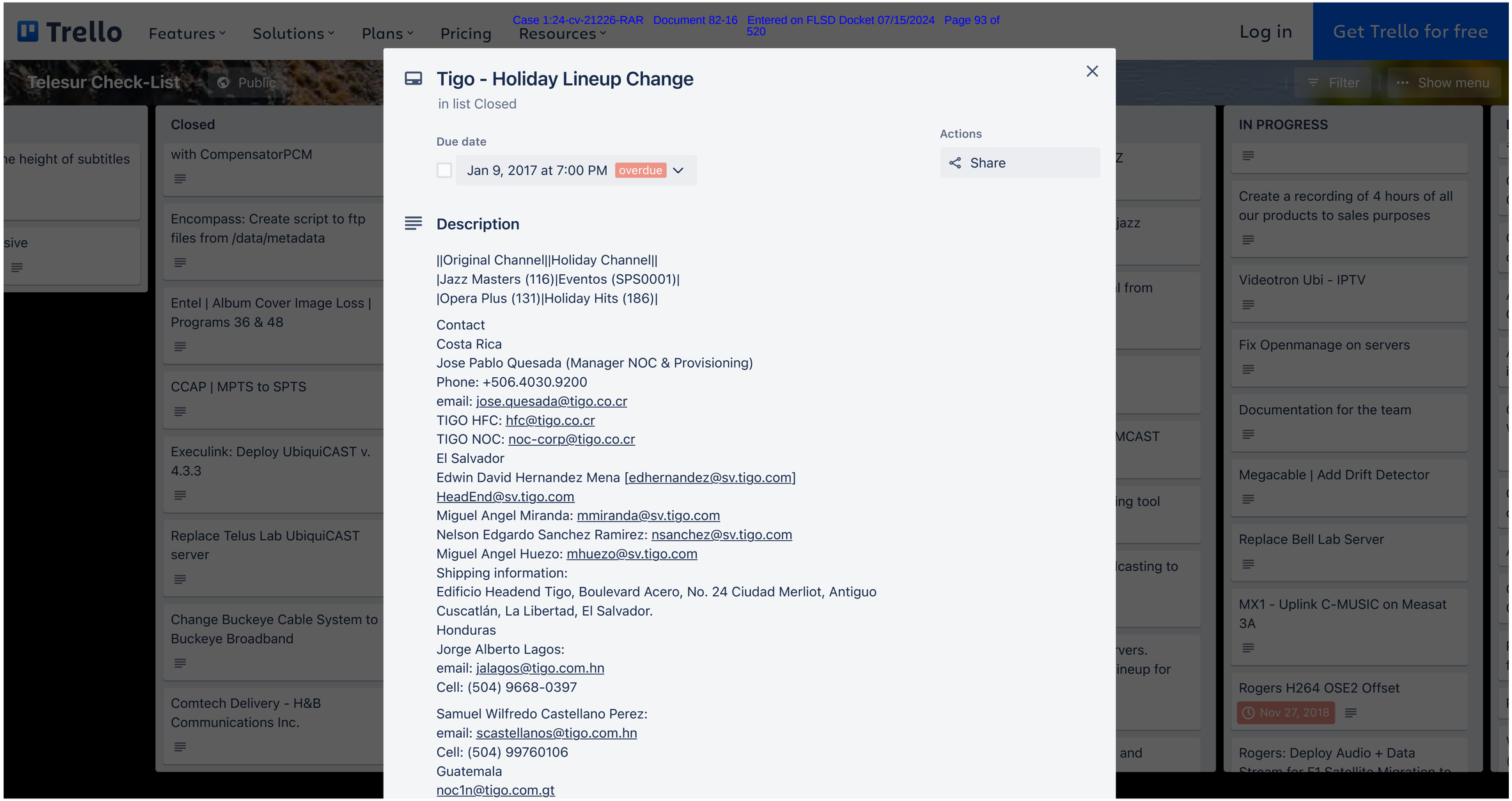
email contact: marcel.dunn@digicelgroup.com

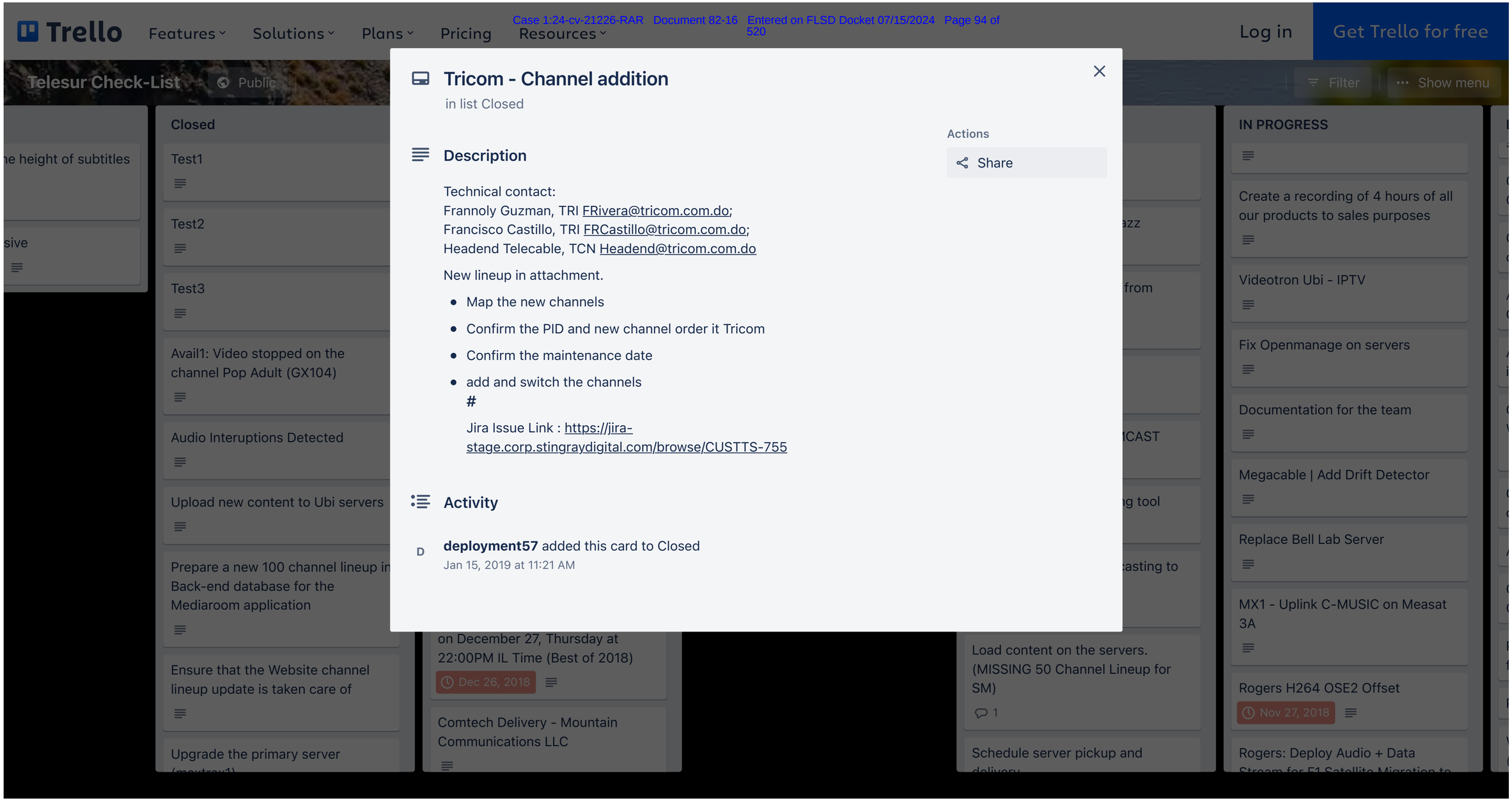
#

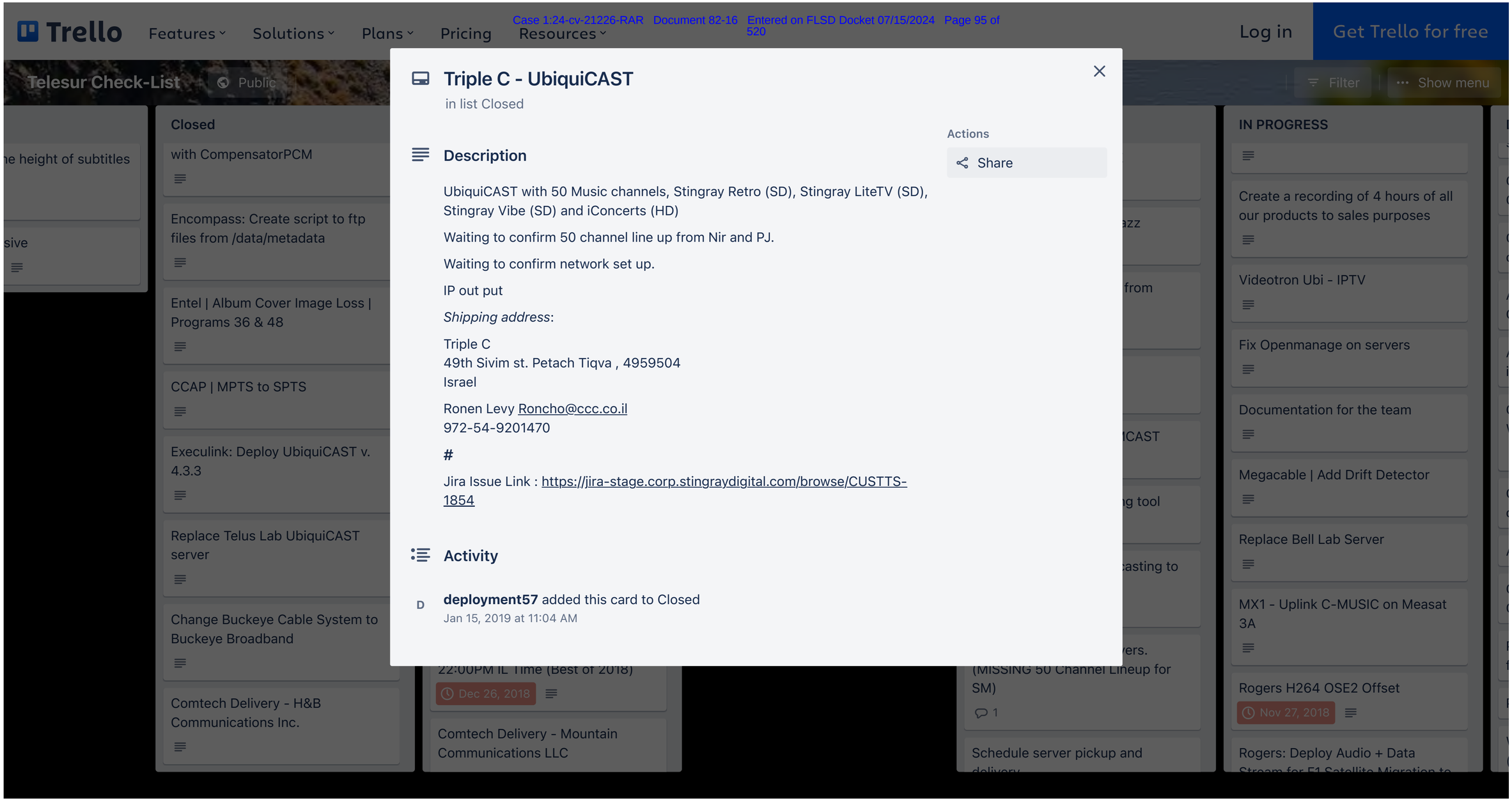
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2085

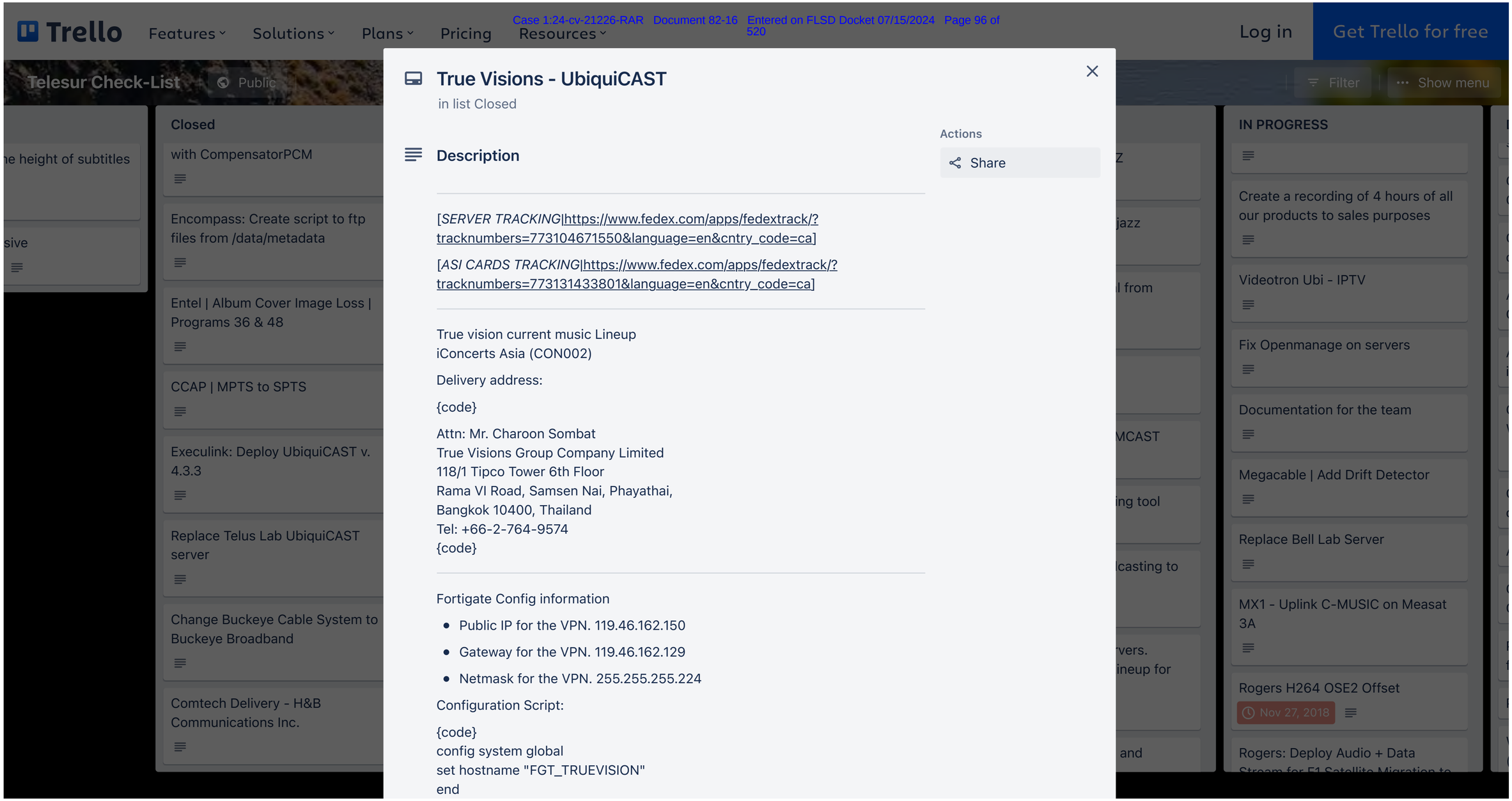
Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:01 AM


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Get Trello for free
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with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Tigo - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
Contact
Costa Rica
Jose Pablo Quesada (Manager NOC & Provisioning)
Phone: +506.4030.9200
email: jose.quesada@tigo.co.cr
TIGO HFC: hfc@tigo.co.cr
TIGO NOC: noc-corp@tigo.co.cr
El Salvador
Edwin David Hernandez Mena [edhernandez@sv.tigo.com]
HeadEnd@sv.tigo.com
Miguel Angel Miranda: mmiranda@sv.tigo.com
Nelson Edgardo Sanchez Ramirez: nsanchez@sv.tigo.com
Miguel Angel Huezo: mhuezo@sv.tigo.com
Shipping information:
Edificio Headend Tigo, Boulevard Acero, No. 24 Ciudad Merliot, Antiguo Cuscatlán, La Libertad, El Salvador.
Honduras
Jorge Alberto Lagos:
email: jalagos@tigo.com.hn
Cell: (504) 9668-0397
Samuel Wilfredo Castellano Perez:
email: scastellanos@tigo.com.hn
Cell: (504) 99760106
Guatemala
noc1n@tigo.com.gt


Trello
Features
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Pricing
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Log in
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Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Tricom - Channel addition
in list Closed
Actions
Share
Description
Technical contact:
Frannoly Guzman, TRI FRivera@tricom.com.do;
Francisco Castillo, TRI FRCastillo@tricom.com.do;
Headend Telecable, TCN Headend@tricom.com.do
New lineup in attachment.
Map the new channels
Confirm the PID and new channel order it Tricom
Confirm the maintenance date
add and switch the channels
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-755
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:21 AM


Trello
Features
Solutions
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Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
1
Triple C - UbiquiCAST
in list Closed
Actions
Share
Description
UbiquiCAST with 50 Music channels, Stingray Retro (SD), Stingray LiteTV (SD), Stingray Vibe (SD) and iConcerts (HD)
Waiting to confirm 50 channel line up from Nir and PJ.
Waiting to confirm network set up.
IP out put
Shipping address:
Triple C
49th Sivim st. Petach Tiqva , 4959504
Israel
Ronen Levy Roncho@ccc.co.il
972-54-9201470
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1854
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:04 AM



True Visions - UbiquiCAST

in list Closed

Actions

Share

Description

[*SERVER TRACKING*|https://www.fedex.com/apps/fedextrack/?tracknumbers=773104671550&language=en&cntry_code=ca]

[*ASI CARDS TRACKING*|https://www.fedex.com/apps/fedextrack/?tracknumbers=773131433801&language=en&cntry_code=ca]

True vision current music Lineup
iConcerts Asia (CON002)

Delivery address:

{code}

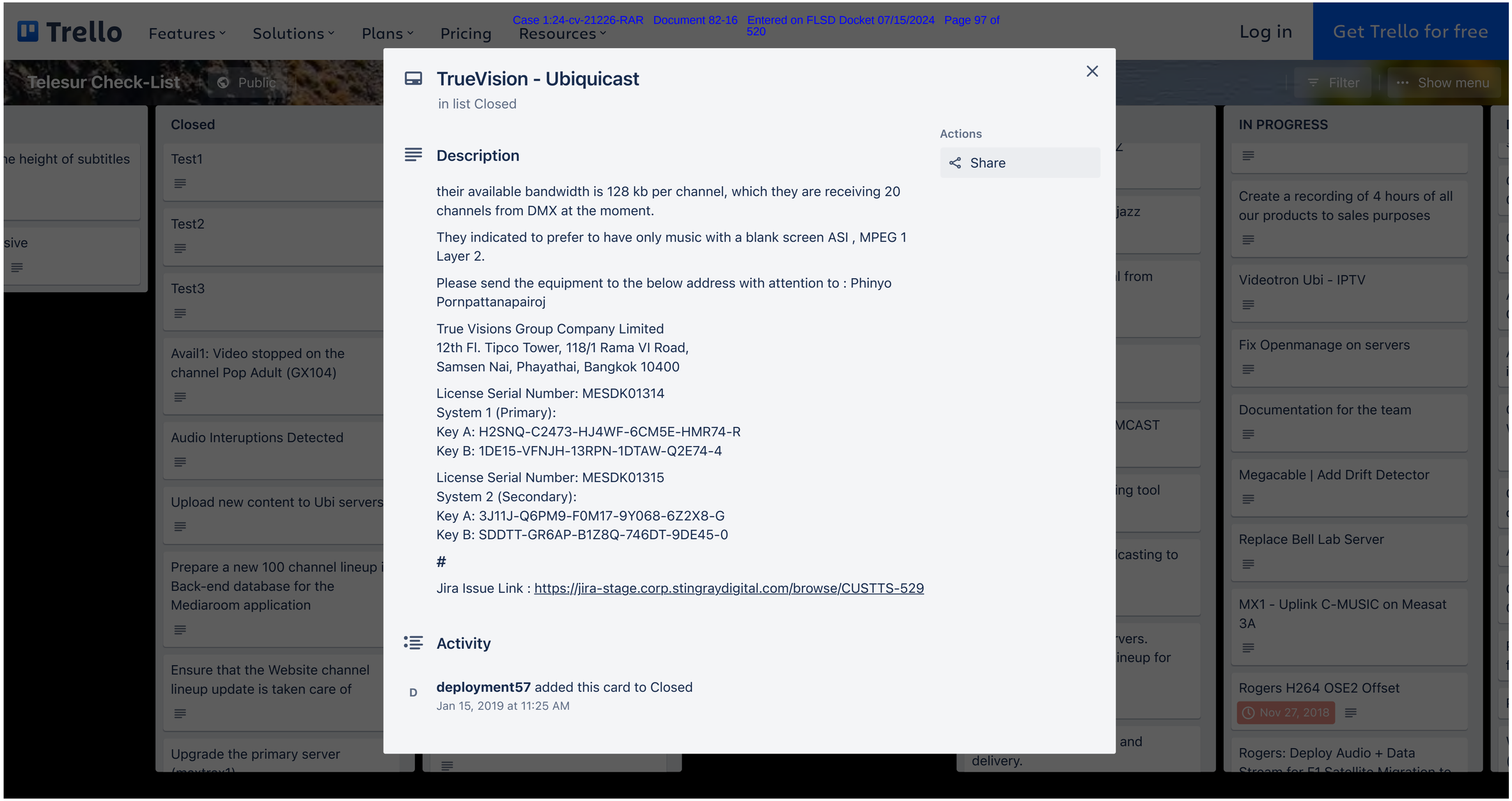
Attn: Mr. Charoon Sombat
True Visions Group Company Limited
118/1 Tipco Tower 6th Floor
Rama VI Road, Samsen Nai, Phayathai,
Bangkok 10400, Thailand
Tel: +66-2-764-9574
{code}

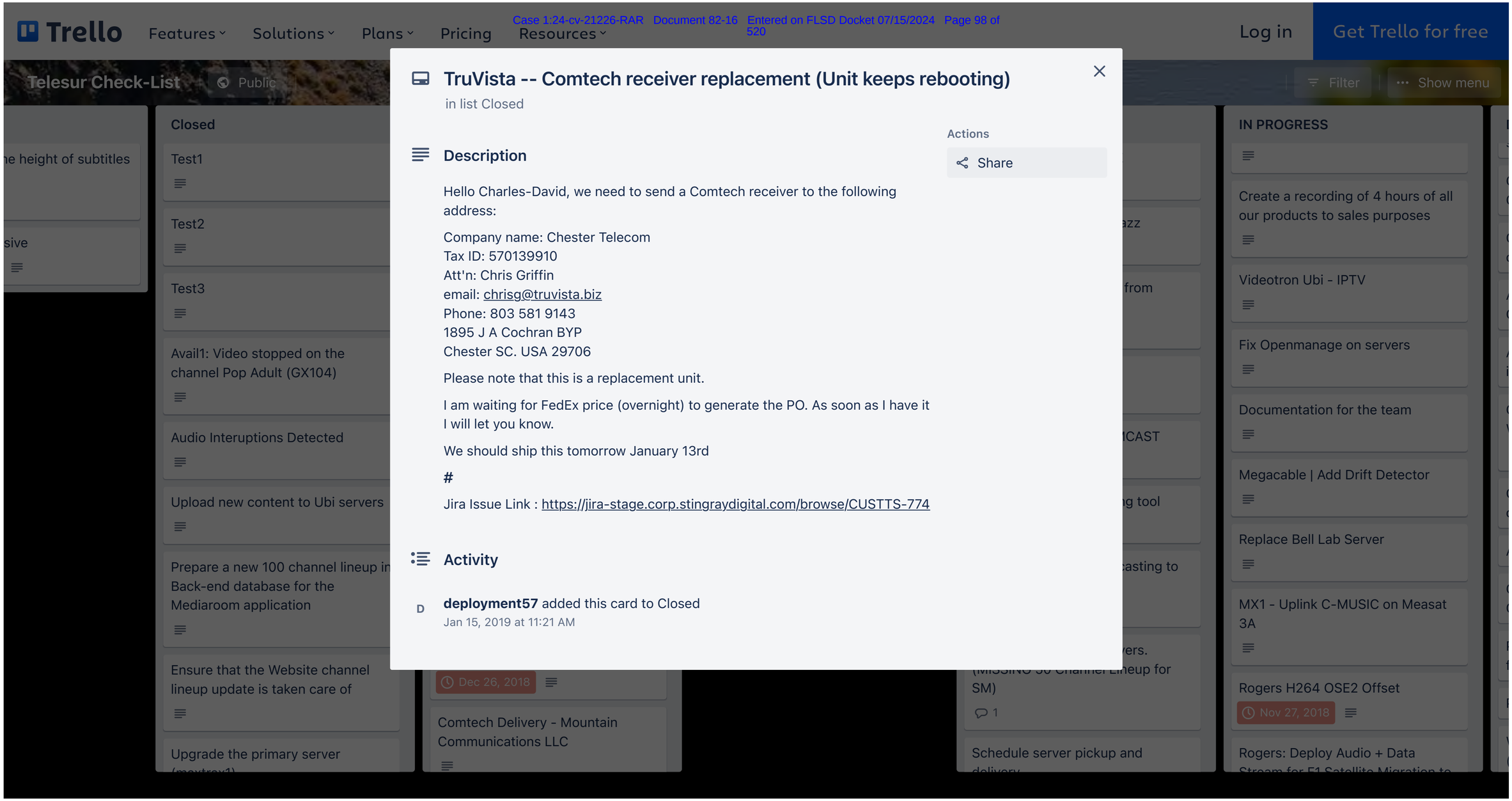
Fortigate Config information

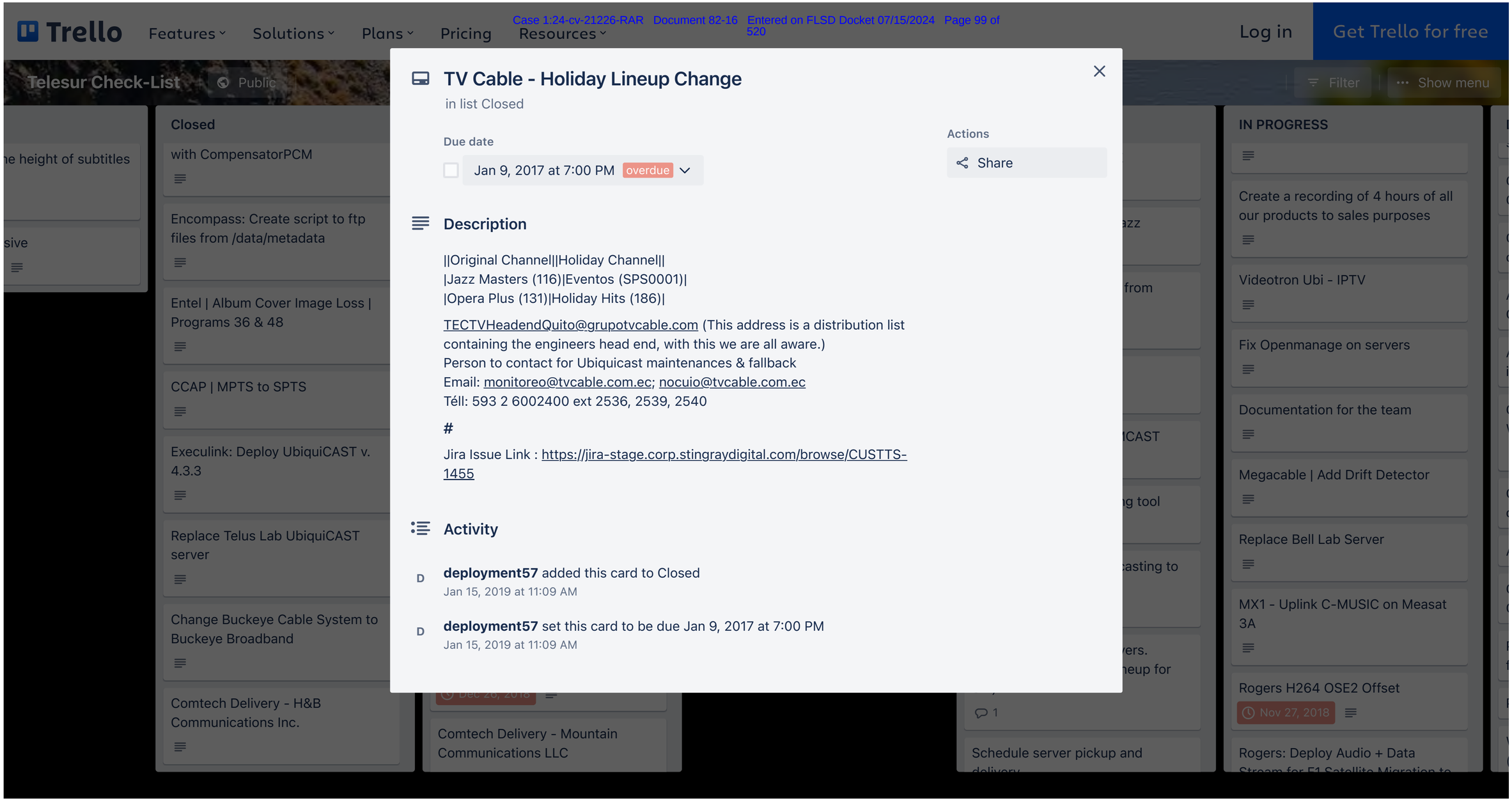
- Public IP for the VPN. 119.46.162.150
- Gateway for the VPN. 119.46.162.129
- Netmask for the VPN. 255.255.255.224

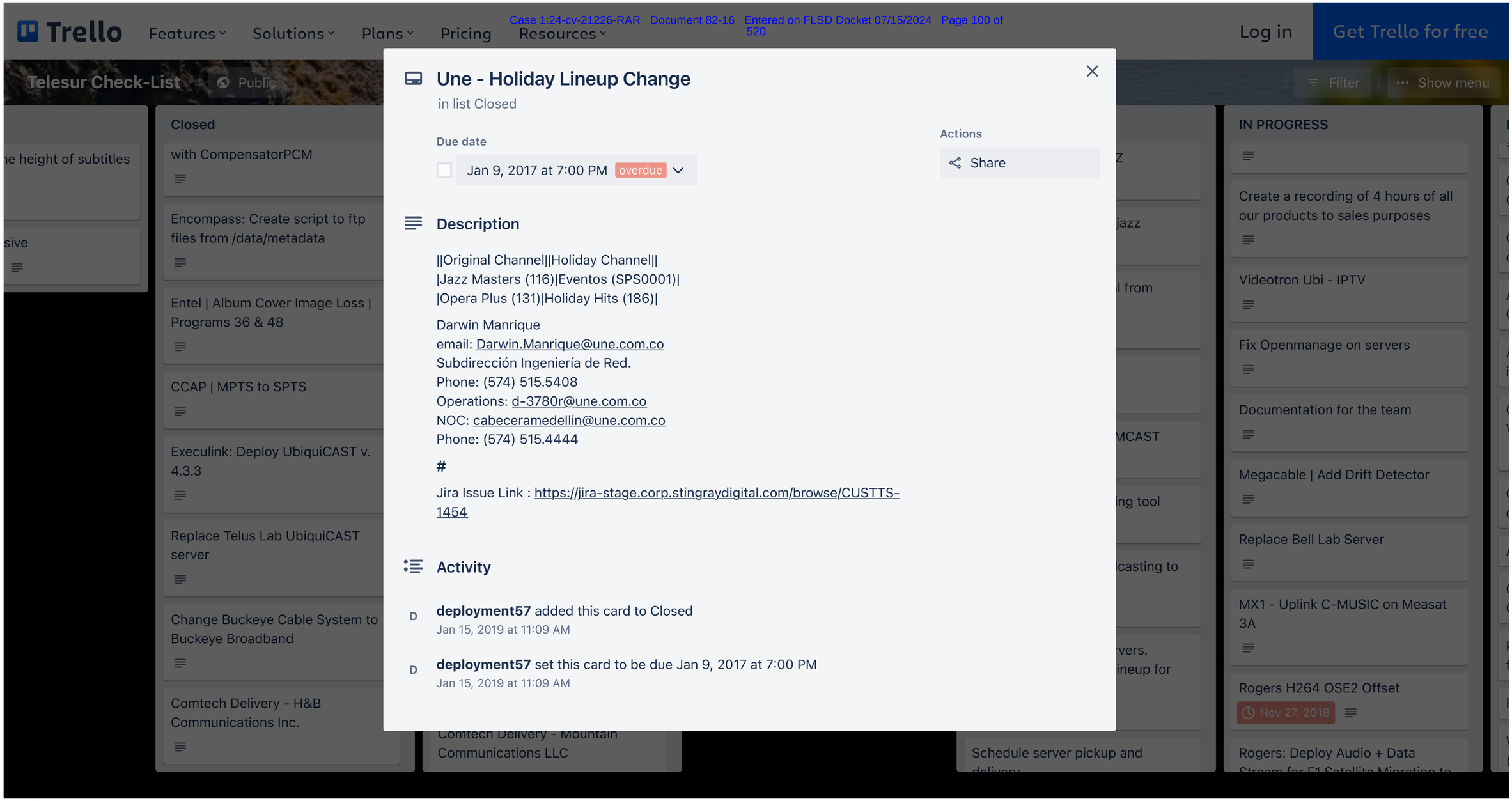
Configuration Script:

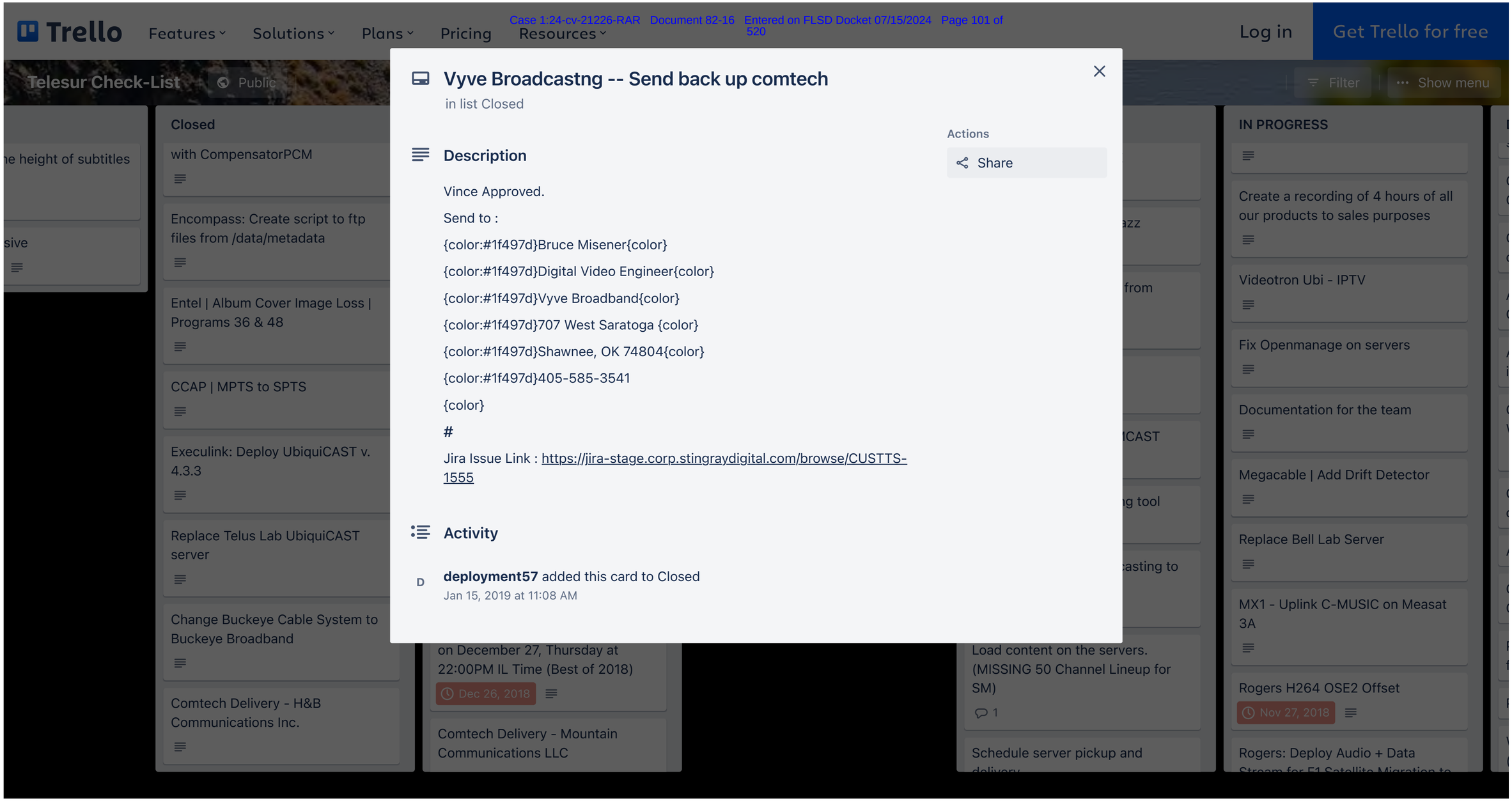
{code}
config system global
set hostname "FGT_TRUEVISION"
end

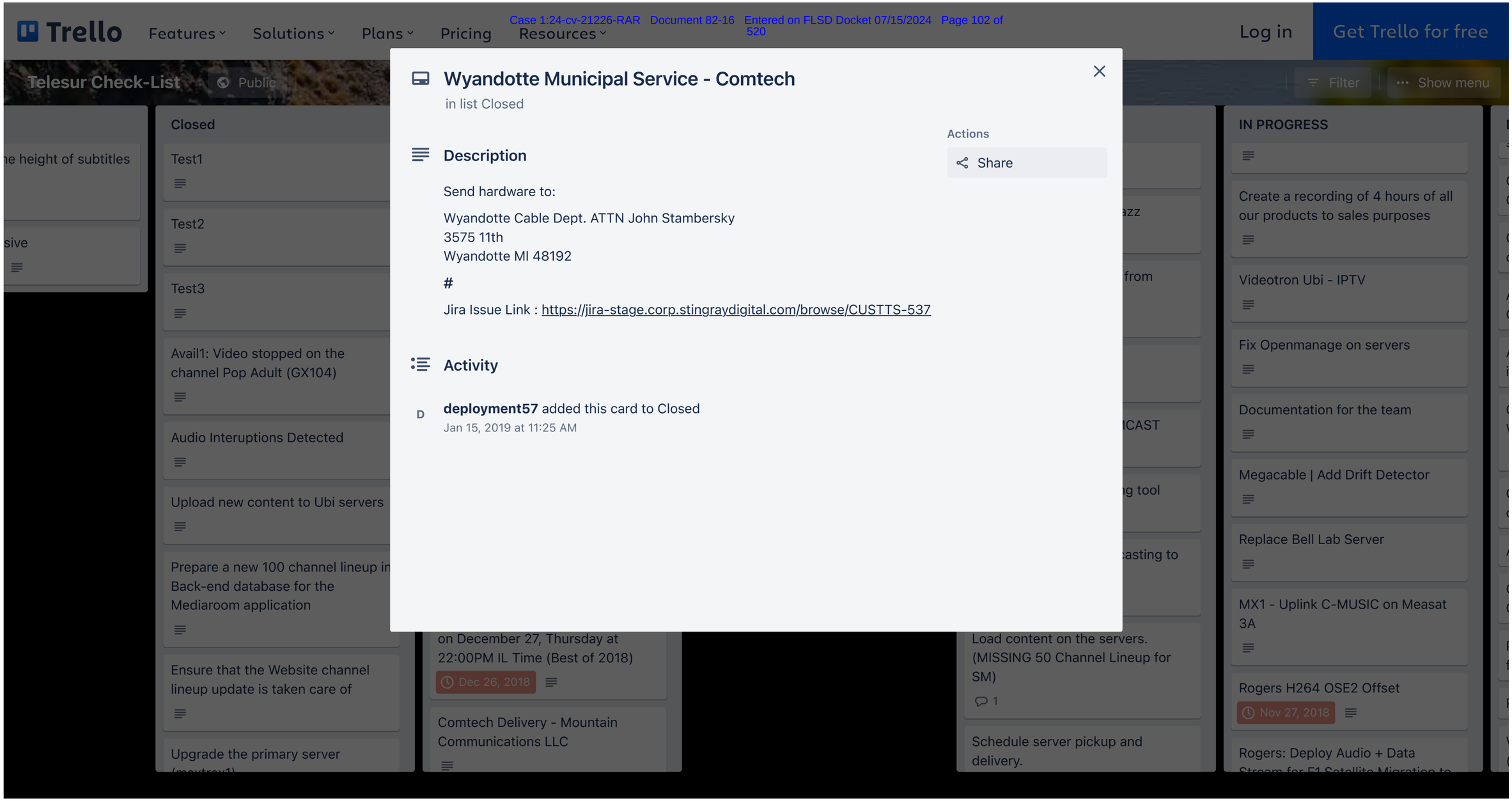

Trello
Features
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Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
TrueVision - Ubiquicast
in list Closed
Actions
Share
Description
their available bandwidth is 128 kb per channel, which they are receiving 20 channels from DMX at the moment.
They indicated to prefer to have only music with a blank screen ASI , MPEG 1 Layer 2.
Please send the equipment to the below address with attention to : Phinyo Pornpattanapairoj
True Visions Group Company Limited
12th Fl. Tipco Tower, 118/1 Rama VI Road,
Samsen Nai, Phayathai, Bangkok 10400
License Serial Number: MESDK01314
System 1 (Primary):
Key A: H2SNQ-C2473-HJ4WF-6CM5E-HMR74-R
Key B: 1DE15-VFNJH-13RPN-1DTAW-Q2E74-4
License Serial Number: MESDK01315
System 2 (Secondary):
Key A: 3J11J-Q6PM9-F0M17-9Y068-6Z2X8-G
Key B: SDDTT-GR6AP-B1Z8Q-746DT-9DE45-0
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-529
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:25 AM

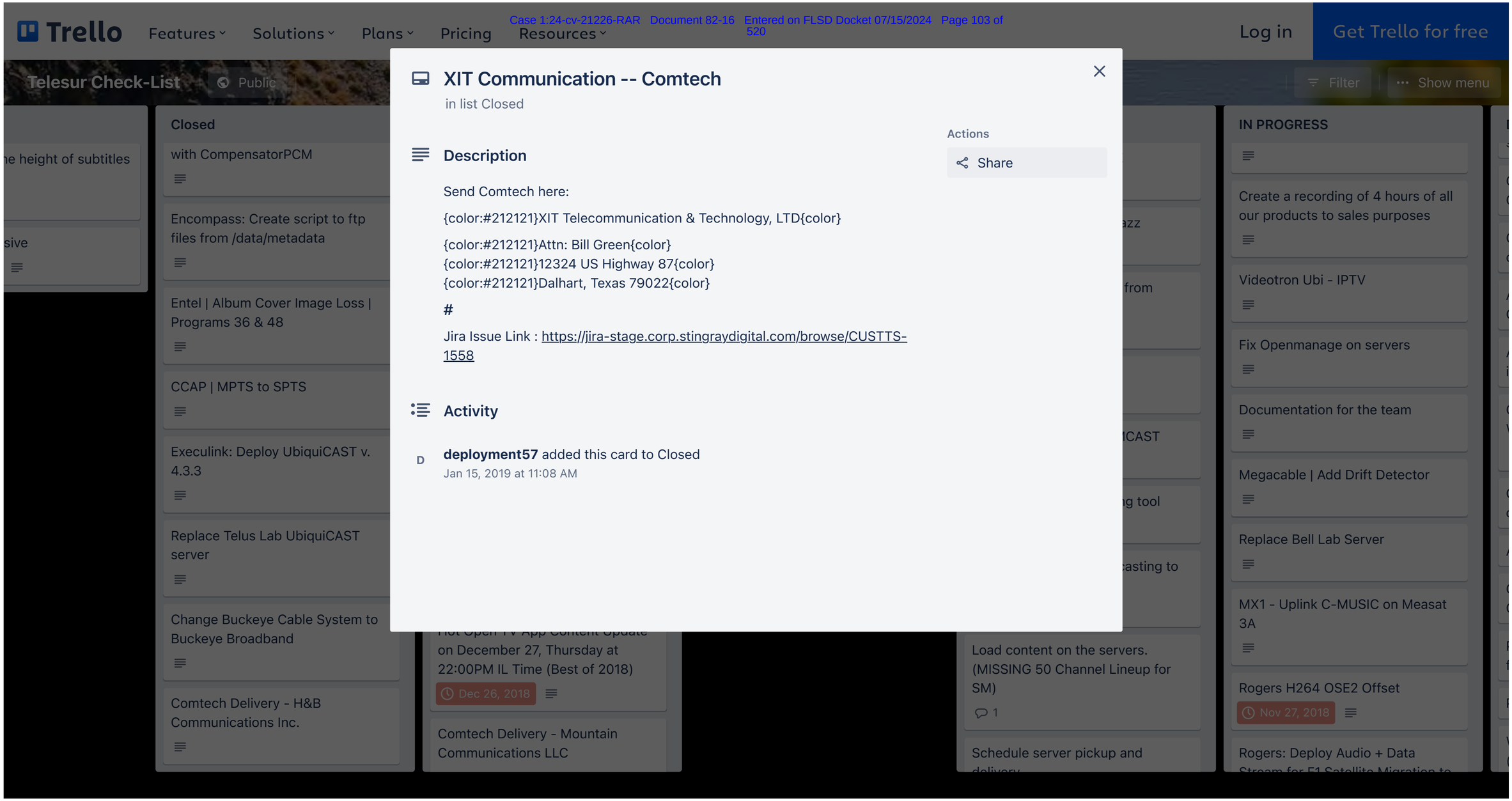

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
1
Schedule server pickup and
TruVista -- Comtech receiver replacement (Unit keeps rebooting)
in list Closed
Actions
Share
Description
Hello Charles-David, we need to send a Comtech receiver to the following address:
Company name: Chester Telecom
Tax ID: 570139910
Att'n: Chris Griffin
email: chrisg@truvista.biz
Phone: 803 581 9143
1895 J A Cochran BYP
Chester SC. USA 29706
Please note that this is a replacement unit.
I am waiting for FedEx price (overnight) to generate the PO. As soon as I have it I will let you know.
We should ship this tomorrow January 13rd
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-774
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:21 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
TV Cable - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
TECTVHeadendQuito@grupotvcable.com (This address is a distribution list containing the engineers head end, with this we are all aware.)
Person to contact for Ubiquicast maintenances & fallback
Email: monitoreo@tvcable.com.ec; nocuio@tvcable.com.ec
Téll: 593 2 6002400 ext 2536, 2539, 2540
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1455
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Jan 9, 2017 at 7:00 PM
Jan 15, 2019 at 11:09 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
Une - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
Darwin Manrique
email: Darwin.Manrique@une.com.co
Subdirección Ingeniería de Red.
Phone: (574) 515.5408
Operations: d-3780r@une.com.co
NOC: cabeceramedellin@une.com.co
Phone: (574) 515.4444
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1454
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Jan 9, 2017 at 7:00 PM
Jan 15, 2019 at 11:09 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Vyve Broadcastng -- Send back up comtech
in list Closed
Actions
Share
Description
Vince Approved.
Send to :
{color:#1f497d}Bruce Misener{color}
{color:#1f497d}Digital Video Engineer{color}
{color:#1f497d}Vyve Broadband{color}
{color:#1f497d}707 West Saratoga {color}
{color:#1f497d}Shawnee, OK 74804{color}
{color:#1f497d}405-585-3541
{color}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1555
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:08 AM
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Wyandotte Municipal Service - Comtech
in list Closed
Description
Send hardware to:
Wyandotte Cable Dept. ATTN John Stambersky
3575 11th
Wyandotte MI 48192
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-537
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:25 AM
Actions
Share


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
XIT Communication -- Comtech
in list Closed
Actions
Share
Description
Send Comtech here:
{color:#212121}XIT Telecommunication & Technology, LTD{color}
{color:#212121}Attn: Bill Green{color}
{color:#212121}12324 US Highway 87{color}
{color:#212121}Dalhart, Texas 79022{color}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1558
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:08 AM

Zap - Ubiquicast

in list Closed

Description

PO 7699
[http://po.stingraydigital.com/po/index/7699?key=4f85744152164871712115633195 81b8]

Delivery address:

{color:#1f497d}Att: André Carvalho{color}

{color:#1f497d}Torre ZEN{color}

{color:#1f497d}Av. Dom João II, Lote 41 – 8º Piso{color}

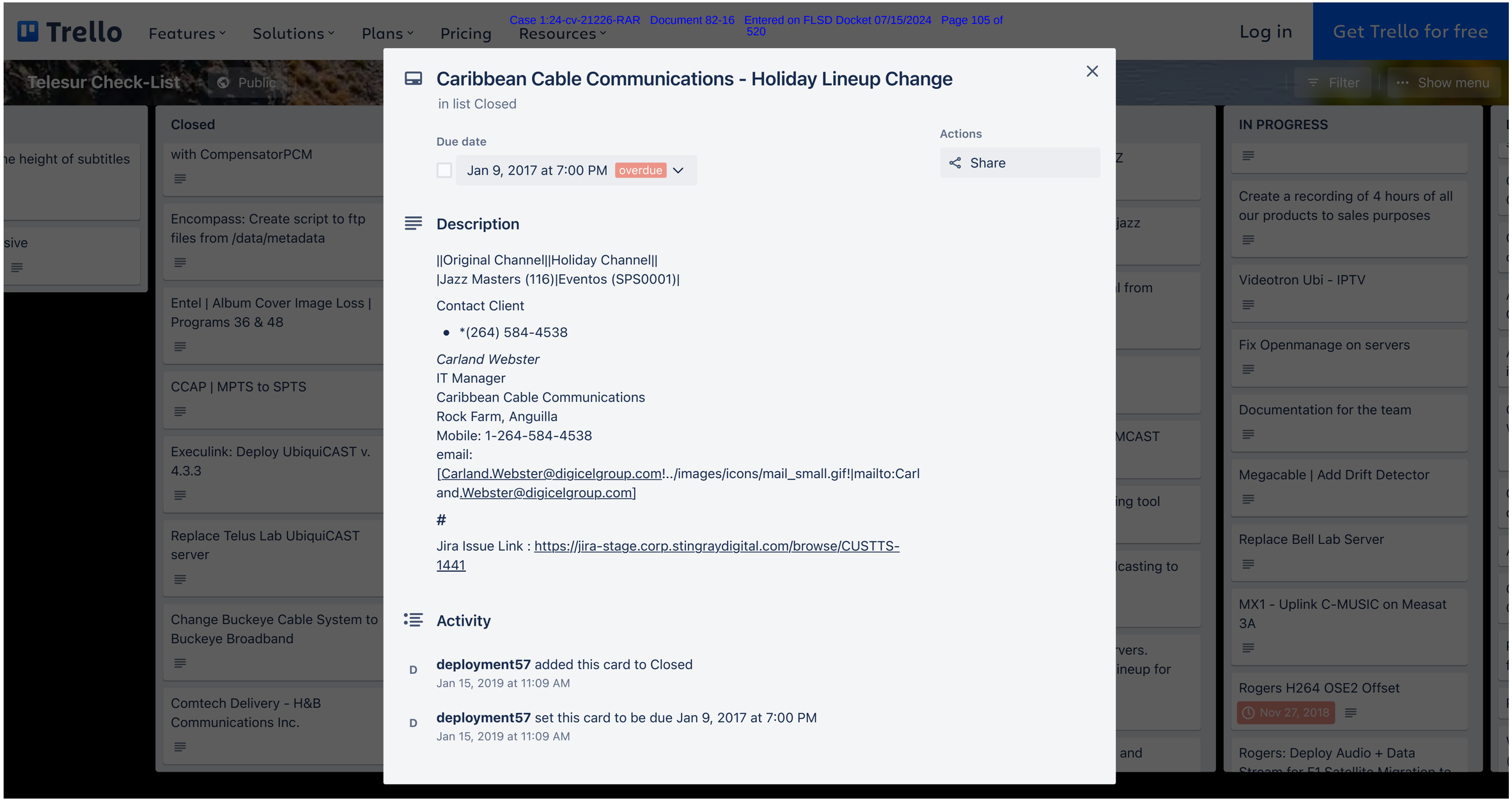
{color:#1f497d}Parque das Nações – 1990-084, Lisboa, Portugal{color}

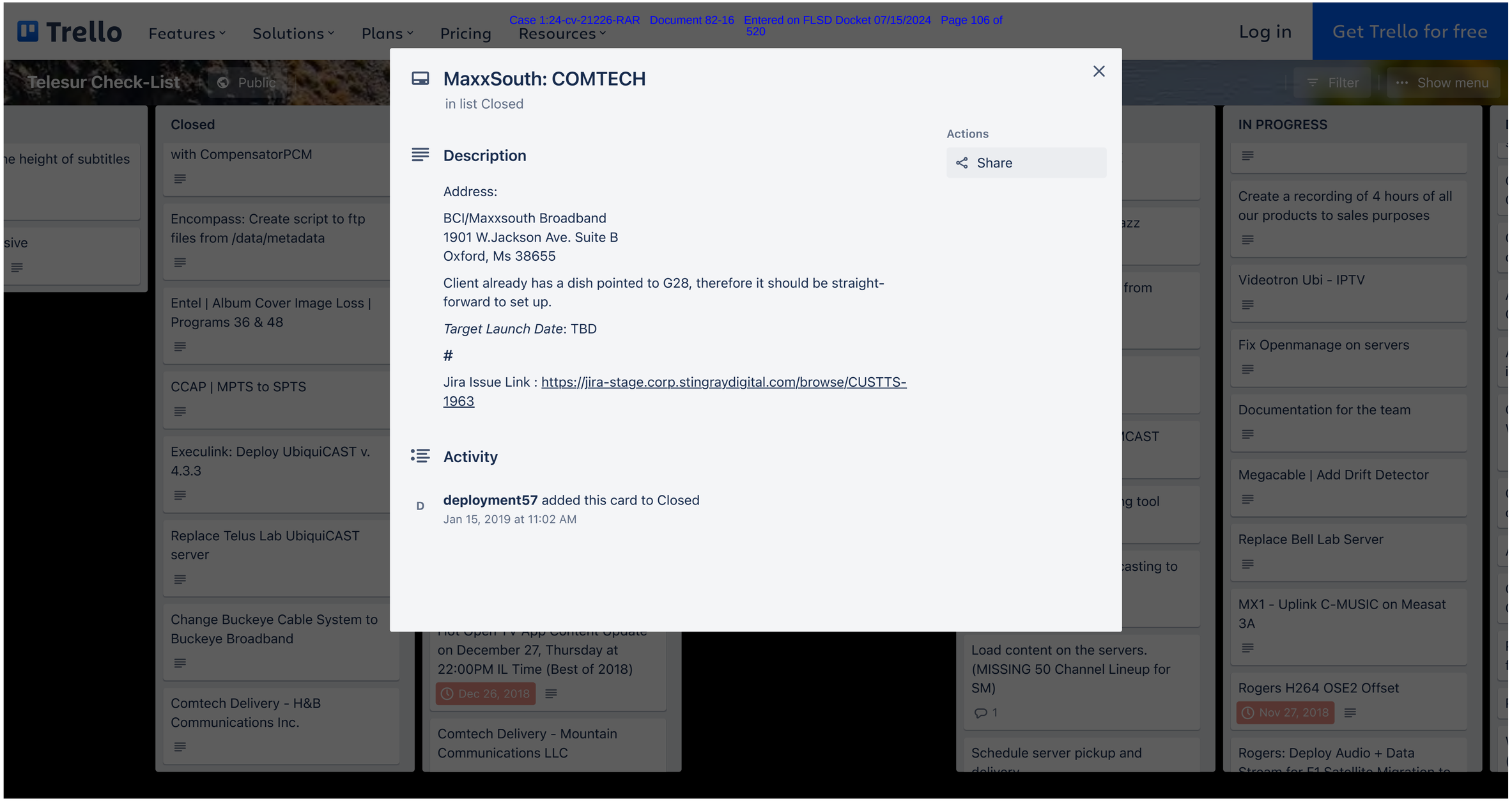
#

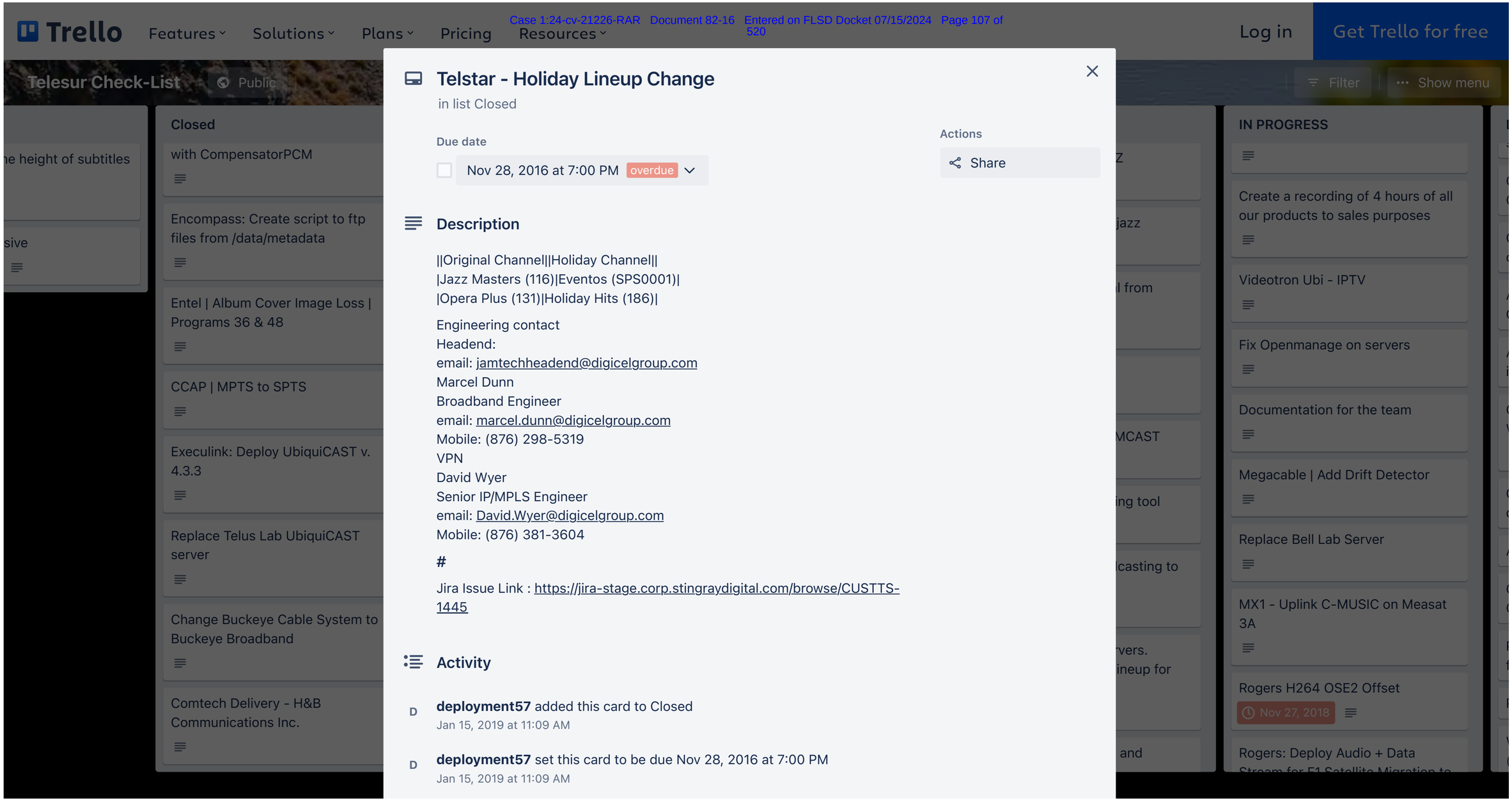
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-573

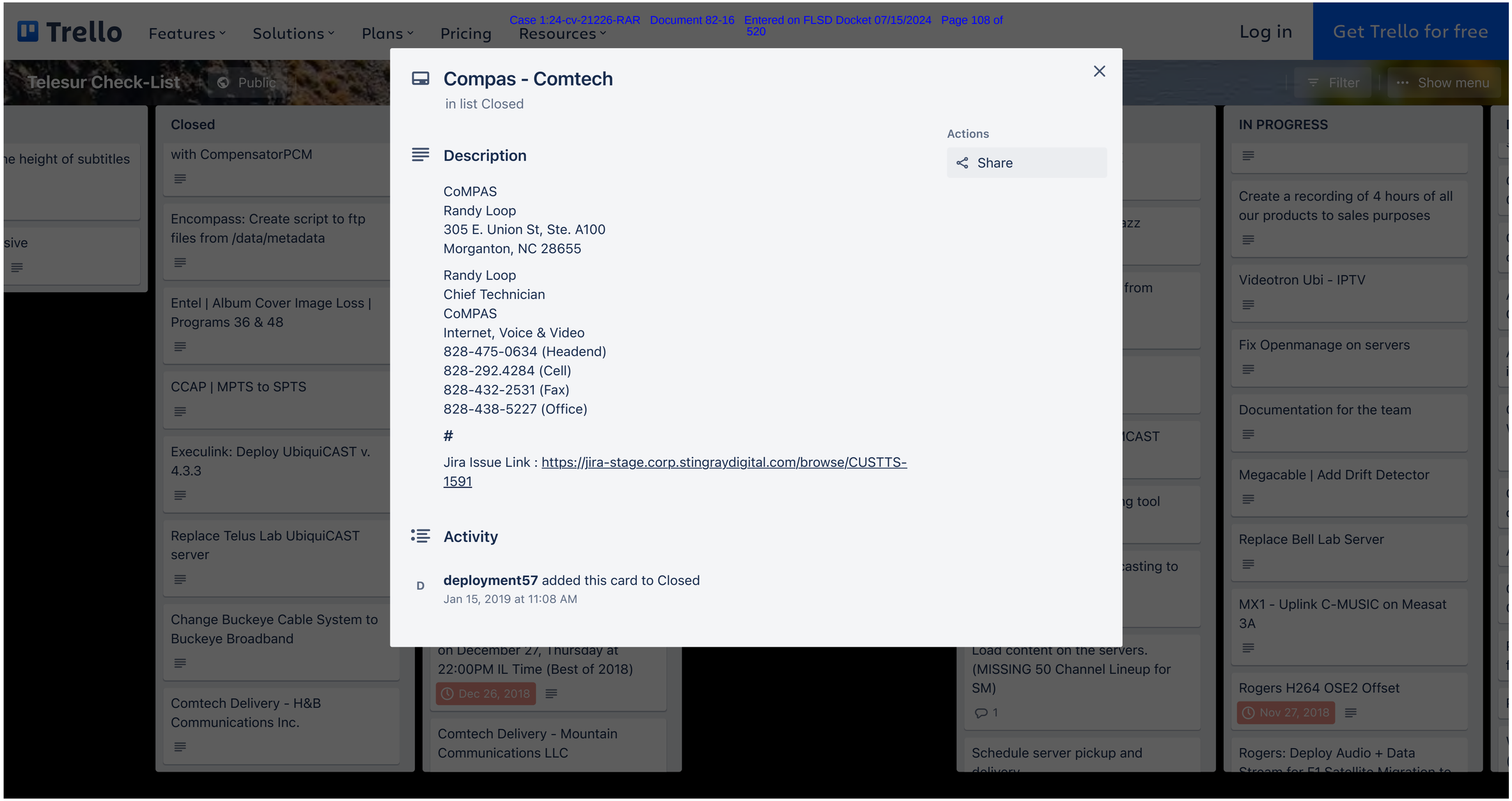
Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:24 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Caribbean Cable Communications - Holiday Lineup Change
in list Closed
Due date
Jan 9, 2017 at 7:00 PM
overdue
Actions
Share
Description
||Original Channel||Holiday Channel||
|Jazz Masters (116)|Eventos (SPS0001)|
Contact Client
*(264) 584-4538
Carland Webster
IT Manager
Caribbean Cable Communications
Rock Farm, Anguilla
Mobile: 1-264-584-4538
email:
[Carland.Webster@digicelgroup.com!../images/icons/mail_small.gif!|mailto:Carland.Webster@digicelgroup.com]
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1441
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Jan 9, 2017 at 7:00 PM
Jan 15, 2019 at 11:09 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
MaxxSouth: COMTECH
in list Closed
Actions
Share
Description
Address:
BCI/Maxxsouth Broadband
1901 W.Jackson Ave. Suite B
Oxford, Ms 38655
Client already has a dish pointed to G28, therefore it should be straight-forward to set up.
Target Launch Date: TBD
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1963
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Telstar - Holiday Lineup Change
in list Closed
Due date
Nov 28, 2016 at 7:00 PM
overdue
Actions
Share
Description
	Original Channel		Holiday Channel	
Jazz Masters (116)	Eventos (SPS0001)
Opera Plus (131)	Holiday Hits (186)
Engineering contact
Headend:
email: jamtechheadend@digicelgroup.com
Marcel Dunn
Broadband Engineer
email: marcel.dunn@digicelgroup.com
Mobile: (876) 298-5319
VPN
David Wyer
Senior IP/MPLS Engineer
email: David.Wyer@digicelgroup.com
Mobile: (876) 381-3604
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1445
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:09 AM
deployment57 set this card to be due Nov 28, 2016 at 7:00 PM
Jan 15, 2019 at 11:09 AM


Trello
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Mountain Communications LLC
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Compas - Comtech
in list Closed
Actions
Share
Description
CoMPAS
Randy Loop
305 E. Union St, Ste. A100
Morganton, NC 28655
Randy Loop
Chief Technician
CoMPAS
Internet, Voice & Video
828-475-0634 (Headend)
828-292.4284 (Cell)
828-432-2531 (Fax)
828-438-5227 (Office)
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1591
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:08 AM

Case 1:24-cv-21226-RAR Document 82-16 Entered on FLSD Docket 07/15/2024 Page 109 of 520

Create new CentOS 7 Ubi Image

in list Closed

Description

2)set the password - passwd (Stingray123!)
3) Install new Ubi version with libraries

7)Raise the limit of open files
process found here:
https://confluence.corp.stingraydigital.com/display/DV/Deployment+Useful+Shell+commands#DeploymentUsefulShellcommands-Raisethelimitofopenfiles
8)shutdown -rf now (if shutdown fails, and you have to connect to DRAC, delete last line in vim /etc/fstab, then reboot)

11)yum -y install dos2unix
12)service firewalld stop

15)in mysql galaxie, after GalaxieClient is done, set global max_connections = 500; (*may need to stop galaxieclient to get this to work)

17) yum install -y libstdc++ and, yum install -y libstdc++.i686 --skip-broken
18) Update Monit

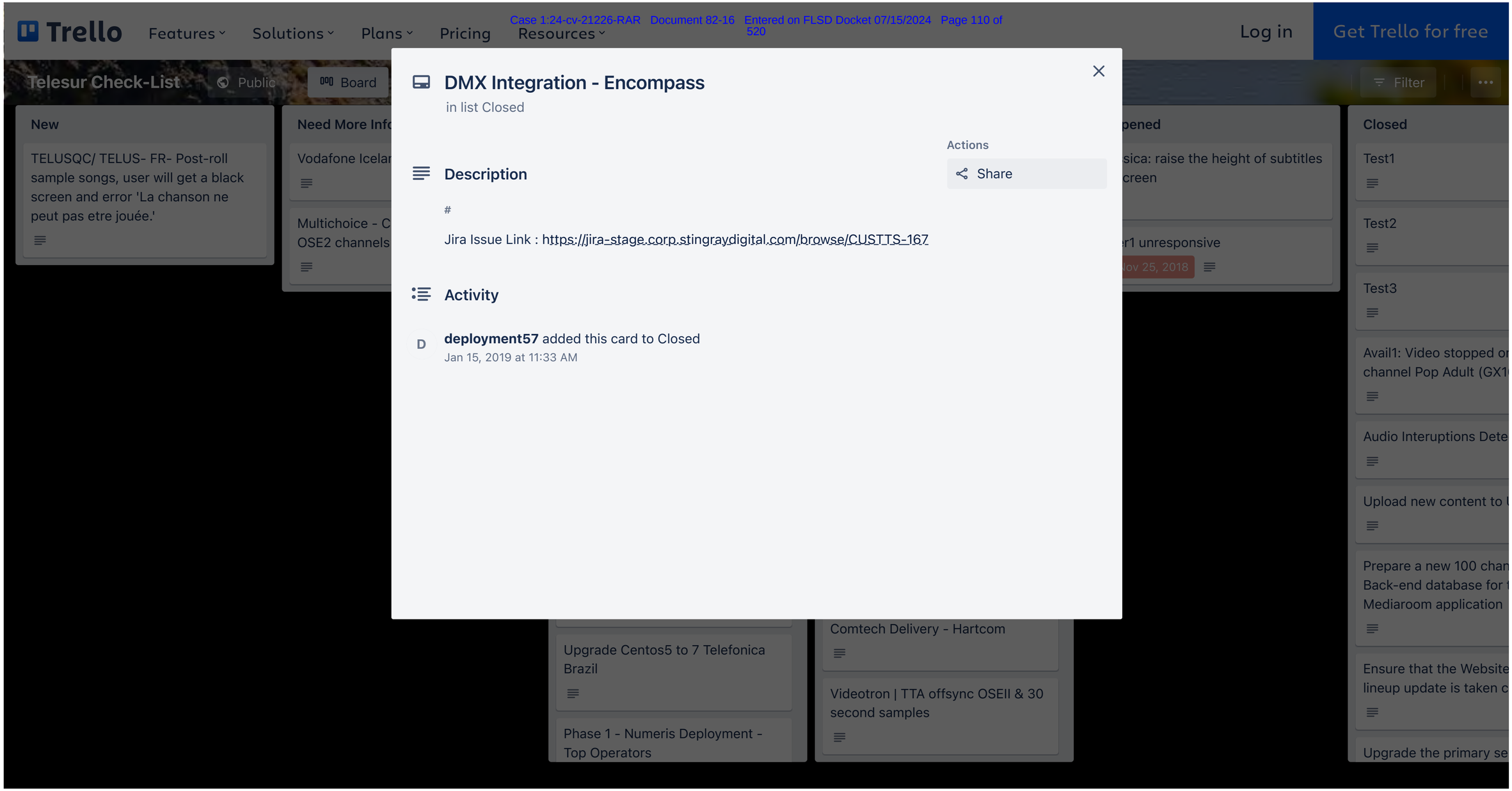
20)create location /data/stillpic/background add background pngs (for ose2 only)
Message Input

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2135

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Board
Filter
New
TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'
Need More Info
Vodafone Icelar
Multichoice - C
OSE2 channels
Closed
Test1
Test2
Test3
Avail1: Video stopped or
channel Pop Adult (GX1
Audio Interuptions Dete
Upload new content to
Prepare a new 100 chan
Back-end database for
Mediaroom application
Ensure that the Website
lineup update is taken c
Upgrade the primary se
Upgrade Centos5 to 7 Telefonica Brazil
Phase 1 - Numeris Deployment - Top Operators
Comtech Delivery - Hartcom
Videotron | TTA offsync OSEII & 30 second samples
DMX Integration - Encompass
in list Closed
Actions
Share
Description
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-167
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:33 AM

Telesur Check-List

Public

D

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More Info

Vodafone Iceland - UbiquiCAST

Multichoice - Create recording of 50 OSE2 channels (192kbps - Dolby)

Waiting

HOT - LITETV

HOT - Stingray Retro

HOT - Stingray Vibe

HOT - Stingray Loud

HOT - Stingray Juicebox

Some exclusivities - Music Programmer page picture is blurred with a missing description

Tricom -- add iConcerts and Djazz

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Hot Open TV App Content Update on November 28, Wednesday at 22:00PM IL Time (Bollywood)

Resolved

Telenet - UbiquiCAST

UPC - TKC Metological

Virgin - TKC HTML

Rogers - Stingray Music HTML

Obtain more info on VANC (metadata)

Telus - Karaoke app rebranding

Synchronise with the Marketing dept.

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Mise à jour d'une boite Mediaroom avec client 3.1.8

Dec 1, 2016

Megacable - Harddrive failure

Hot Open TV App content update on Tuesday 7th of February 2017 - (Bonnie Tyler & Women Rock)

Du -- Mediaroom nowplaying

Change channel 031 for 131 everywhere in Europe

Citywest 2 -- PERC H710 Mini firmware upgrade

TKC PROD TELUS - KARAOKE FAQ (ENG) is not updated

Audio async bug

Novus 1 -- Drive 3 failure

Add Brazilian operators in mobile application

Stingray Music Widget integration -- FICG

Connect TiVo box to Cogeco channels

Videotron -- TTA not in sync for Illico2

Send maintenance notification for all French Brava/Djazz signal takers

Send notification to all MediaRoom clients

Mobile Application - Latin America Provider Changes

Alchemie -- Smartcards and CAM

Stingray Music app -- Latam changes

Send notification to Encompass (IS-805 Satellite) operators

Failed Drive on Hurontel1

VUE - UbiquiCAST

Telekom SV -- Bad signal strength Eutelsat 16A

Send notification to all Karaoke customers

Telstar server migration

UPCCAB -- Replace MC0029 with MC0092

TAG -- Change from ASI output to IP

Cogeco - Deploy NOW4K-001

Oct 30, 2017

Videotron - EPG Classica Issue

StMaarten 1 -- Failed drive

Create Tim Hortons channel

Retrieve list of distinct linear channel playlists for LATAM customers

Classica - EPG and Bumper

STAGE Test Videotron Exclusivity Channels - April 12th

UbiquiCAST - SKY Mexico

G7 2018 - Stingray Mobile

Test Request: Videotron Exclusive channel_June 8th 2018

Upgrade Canadian Ubis to 4.3.3

Add 4K assets in loop on Foxtel Backup Server

QA TEST REQUEST - Test Bell Video Channels for any anomalities

Ambiance - Rain drops showing as faded white circles pop up sometimes on the screen.

Ambiance - Lens flare on the bottom right of the screen.

Ambiance - Video distortion appeared twice on 2 videos

Ambiance - Volume of background sound goes down then up consistently throughout the video.

Investigation - Spot check on Bell App Channels for metadata

Megacable - add SDI card

Eaglecom - Comtechs delivery

Create 1 hour Capture of 10 Music Channels - MobiTV

Rogers - Load new test assets onto their lab server

Videotron - Add Vibe HD to the Lab server for them to test the new feed

Create Recordings for Djazz, Classica, Stingray Hits for RosTelecom

QA REQUEST- Videotron Exclusive Channels_September2018

CMusic Sheet for Channel Finder

Oct 11, 2018

Encompass - Reduce Data Stream bandwidth from 512k to 1k

Deploy an OSE2 Channel on Maxtrax (SHAW Cable) backup server for testing

Oct 18, 2018

Send Comtech to USA Pathway

Videotron Exclusives: October 2018 - TEST

Deliver test OSE2 Channels to Eastlink on their backup server

Comtech Delivery - Benton

Hot Open TV App content update on November 14, Wednesday at 22:00PM IL Time (Air Supply)

Comtech Delivery - Hartcom

Videotron | TTA offsync OSEII & 30 second samples

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video stopped on the channel Pop Adult (GX104)

Audio Interuptions Detected

Upload new content to Ubi servers

Prepare a new 100 channel lineup in Back-end database for the Mediaroom application

Ensure that the Website channel lineup update is taken care of

Upgrade the primary server (maxtrax1)

Update the Telepage Support document

Regenerate all MusicChoice OSE

Regenerate all American OSE

Prepare Mantis WebEx for Sastel

Fix the song names that contain '?' symbols.

Assessment of the Galaxie HTML application for the Horizon platform

Make sure that the stingray_channels & galaxie.ca databases are in sync

Add the Bell Aliant channel lineup in the database

Create Galaxie Mediaroom TEST and PROD for Bell Aliant

Put Cogeco server in production

Deployement Rogers

Avail2: hard drive 4 is faulty

Add Franco Attitude to cogeco ec on the web site

Create a table to indentify with server is in production for every client

Cogeco is still using CBC and maxtrax logo

Order CPU and RAM for both DEV server

Ship Advanced Cable servers

Avail2: Video stopped on 9 channels

Regenerate all Canadian OSE

Update the audioengine on the Stage server

Add 55 channel on both sasktel servers

Deploy new PAL OSE on Anvia server

VPN for RogersLav

Videotron1 : Metadata is not changing on Jazz master

Prepare support mailing list for our Canadian customers

Update the Telstar servers with the Caribbean channels.

Avail: Lost of signal

Avail: lost 25 channels

Create a new test prodiderID for stage environment

St-Maartens UbiquiCAST Deployment

Add seasonal channels to sasktel lineup

Determine the exact potential of the Wowza

Send the last version of the caching proxy to videotron

Add channel 998 to stage player

Rogers: There is no TTA on the station 024

Ubiquicast 1 in Canada, upload new station IDs in french for Smooth Jazz & Baroque

Ubiquicast 2 in Canada, map server to "with messaging" and delete legacy G??_NT folder content when playlists contain messages.

Avail: Jazz master was playing on Jukebox oldies

Send the new version of the Caching Proxy to Videotron

Map the OSE to all Bell servers

Make sure that Farsi and Tagalog are ready for prod

Shaw: No TTA on all channel from 1 to 30

Upgrade Bell's UbiquiCAST to version 2.0 (AudioEngine)

Add Farsi and Tagalog in production for Sasktel

Centraliser les contact important dans Jira

Upgrade Avail-TVN's UbiquiCAST to version 2.0 (AudioEngine)

Avail1: Audio + Video dropped

Transferer l'information de sharepoint at confluence

Onelink2 : drive #1 needs to be rebuild

Upgrade Onelink's UbiquiCAST to version 2.0 (AudioEngine)

Upgrade Anvia's UbiquiCAST to version 2.0 (AudioEngine)

Upgrade Wowza's UbiquiCAST to version 2.0 (AudioEngine)

Upgrade Telstar's UbiquiCAST to version 2.0 (AudioEngine)

Upgrade TvCable's UbiquiCAST to version 2.0 (AudioEngine)

Upgrade MTS's UbiquiCAST to version 2.0 (AudioEngine)

Upgrade Shaw's UbiquiCAST to version 2.0 (AudioEngine)

Prepare an OS image of the ubiquicastfor Arrow

Transfert all the content on the external drive for Arrow

Add 20 new channels to Rogers lineup

Onelink: both server stop streaming

Telstar: Modifiy VPN setting

Deploy Osheaga on Sasktel

Videotron: The audioengine stop on all the server

Add a cron task to truncate both tables in the monitoring database.

AdvancedCable: The TTA is not display on the STBs

Rogers: Hit list audio & video stop

Create new Google Analytics information for the Sastel web player

Create new Google Analytics information for the "NCTC TV Everywhere" web player

Confirm legal documentation to use for the Sasktel web player

Confirm legal documentation to use for the "NCTC TV Everywhere" web player

Unify the Galaxie Web pseudo-streaming configuration

MTS: They were earing audio drop

Upgrade Buckeye's UbiquiCAST to version 2.0 (AudioEngine)

Shaw: The offset with the TTA is different on the IP and ASI output

Buckeye2: disk 2 is degraded

Videotron: the offset with the TTA is not good on Illico2

Advanced Cable: TTA not beeing displayed

Web Player: there's on offset between the TTA and the audio

Amnet Tigo: Deploy the comptech

NCTC TV Everywhere mobile App deploiement

TelekomSerbia1: Chillout channel had stopped

Availl: Power outage at avail uplink both server where down

Troy Cable: Deploy the comptech

Muscatine: Deploy the comptech

Rogers: Switch to OSE2

Rogers: add the new channels on the web player

Instaurer une nomenclature pour le naming des provider_id

TelekomSerbia2: Server was frozen

Videotron2: Unavailable

Add the 5 new latin channel to the internal player

Remove Osheaga station from Videotron lineup

Replace Osheaga by Celebrating Canadian Country on Sasktel Lineup

Rogers AnyPlaceTV audio problems reported by several customers

Replace "Celebrating Canadian Country" with Oktoberfest (MC0179) at Sasktel

Update all UbiMetaServer

Rename all Mediaroom app

Use hostname instead of IP address in apache on GalaxieTX

Update Galaxie Mediaroom App to version 1.1.22

Rogers: complaints from customers that the audio drops on the Web

Update the reporting status of Galaxie Mediaroom at Surewest

Update the reporting status of Galaxie Mediaroom at Paul Bunyan

Update the reporting status of Galaxie Mediaroom at NTelos

Call Cogeco's architect to discuss the SSO

Upgrade processor and RAM on MTS UbiquiCASTs servers

Investigate why all generic album covers look the same on Galaxie Mediaroom

Upgrade to the latest Wowza Media Server 3

Telstar2: On-Board Regulator Failed call support.

Installer nouveau Galaxie Player pour la CCAP

Deploy OSE2 on videotronlab

Update MySQL encoding for European clients

Update the channel lineup at St-Maarten

Add all client that have OSE2 in the mediaroom group in monit

Maxtrax DB unreachable

Create QA document and procedure for the Ubiquicast

Update Ubiquicast for all client taht have Mediaroom

Switch from tele-page to IVR

Create UbiquiCAST signal captures to add to our FTP

Create loop for ES3

Create the shaw direct (starchoice) config for the audioengine

Reinstall Tomcat on mts 1&2

Telstar2: video problem

Sakstel:Replace Oktoberfest by Holiday Favorite

Shaw: audio level issue

DNS can be invalid for some regions

Wrong album cover when no album cover exists

Other songs air instead of generated playlist

Deploy new lineup on TvCable Server

Christmas Channels

Add cron job to rotate mysql log file

Create OSE II capture files

Implement redundancy on password repository (Confluence)

Implement a log maintenance system

Get information about the new Genesis Platform

Move all Christmas Channel into the Christmas category

Monitor CPU and RAM on all server

Monitor buffer level and underflow

Drive failure on MTS2

Create timeline of deployment projects

Belgacom File Format Specifications

URL for HTML TKC app for Belgacom

Clarify subscription model for Belgacom TKC

Update M/Monit to version 3.0

Update all Monit agents to version 5.5.1

Sync issue with TV Player ?

DMX Integration - Cable Mas

DMX Integration - Une

DMX Integration - Encompass

CCAS - Hurontel

CCAS - Novus

CCAS - CCAP

Remuxer - Harris Broadband

Galaxie Mediaroom - Hawaiian Tel

TKC - Hawaiian Tel

Vubiquity Transponder Change

Galaxie Mobile - Tricom

Galaxie Mediaroom - 2.0 Server

Galaxie Application - Clearleap SSO

Galaxie Application - Vubiquity SSO

Galaxie in the Cloud

CCAS - Bell Aliant

Galaxie - Cogeco Ontario

Galaxie Mobile - Sasktel

Galaxie Mobile - Sogetel

CRTC changes

Background Illico 2 - Videotron

Solution from GreenCooper

New Servers - Videotron

New Servers - Shaw Direct

New Servers - Shaw Cable

Seasonal Channel April - Videotron, Telus, Sasktel & MTS

Seasonal Channel May - Videotron, Telus, Sasktel & MTS

Issue Account Type for Mobile - Watch TV .ca & .com

Stingray 360 - Dynamite & Garage

Stingray 360 - Ardene

Create a script to test the API for the QA team

Galaxie VIP - MTS

Holiuday Hit theme issue - all customer with OSE1

Watermarking integration

HOT - UbiquiCAST

Development Ubiquicast for Music Coola

Ubiquicast Monit Client Upgrade to Version 5.7

Update GalaxieClient to version 2.5.1

Intrasonics script

List all ubiquicasts that are still loading XML playlists

H.264 Testing

Melita - Customer testing and deployment UbiquiCAST

Refine Monit alerts for caching proxy

Stingray 360 - Aldo

Stingray 360 - Le Chateau

Stingray 360 - Jacob

Rorgers Primary Replacement Server

TKC Mediaroom Hawaiian Tel

DMX Integration - Axtel

Audio Clipping - SBB feed from Telemach

DCG Ubiquicast Roll Out

Spread Galaxie Client Updates evenly through out the month DB work / manual update

DMX Integration Cable Vision

DMX Integration - ETB

Table for Encompass

CCSA - Maskatel

Du - UbiquiCAST

Sky Mexico - UbiquiCAST

Cable Mas - UbiquiCAST

Telefonica Peru - UbiquiCAST

DirecTV PA - Mobile

DirecTV PA - Web

Watermarking - Mobile app configuration - Create LATAM configs

New GalaxieUpdater component UBI_MONIT_LINUX

Improve UbiquiCAST server status reporting

Drive failure on Hurontel1

Bruce Telecom - UbiquiCAST

Bruce Telecom - Ambiance

Cogeco Quebec - OSE II

Source Cable - UbiquiCAST software Update

In the SoCa channel 073, wrong albume cover is displayed frequently

SHAW – UbiquiCAST Server replacement

Tigo Paraguay - UbiquiCAST

Karaoke TV App - Update Phase 3 (Parental Controls, Search Improvements and bug fixes)

Watermarking - Mobile app configuration - Create US configs

OSE2 operator signal redistribution

TKC TV App (Mediaroom) Frontier

YES (Israeli DTH) - UbiquiCAST

Cogeco

TV Cable -- Audio Cuts on Primary Server - TV Cable

Megacable -- Tektronix Reports Loss of Video Frames

Mediaroom applications are down

Wightman1 reported Song-Queue Alarm

Shaw - Dream Gallery

Wightman: Change from MPTS to SPTS

Maskatel1 stopped streaming

Bell Aliant - Ambiance Channel

DTV PA - Metadata testing for a new Test Title Handler

Mar 15, 2015

RootFS Disk Space issue : Prompted Discovery of Playout Issue

Ziggo/UPC Netherlands channel change

KDG - UbiquiCAST

MTS - Monthly Channel Change

Mar 3, 2015

Sasktel - Monthly Channel Change

Mar 3, 2015

Videotron - Monthly Channel Change

Mar 3, 2015

Telus - Monthly Channel Change

Mar 3, 2015

Hurontel1 Song Queue Empty

EIT issue with D4A Legacy STB's on Ubi version 2.2-15

Wananchi : /data Mount POint no longer writeable

Shaw - DreamGallery

Avail1: High Memory

Hurontel2 Song-Queue Empty

LiteTV Video Not present on primary and secondary Servers

Song_queue empty Rogers1

Song Queue Empty City West

Novus1 Song Queue Empty

St Maarten - The channels are sticking for a few seconds

Songs cutting before the end

Cogeco Ontario - Ambiance

CW Panama - UbiquiCAST

Streaming engine on maskatel2 has nothing to play

Access1 - stillpicgenetor stop

MegaCable - UbiquiCAST

TKC - Sasktel - Karaoke channel doesn't automatically play next queued song

Execulink -- Song Queue is empty

Execulink -- Song Queue is empty

Cogeco - Still pic generator stop

St-Maarten - audio drop

Westman -- Song Queue Alarm

Liberty Cable - Server relocation

Mar 24, 2015

Cogeco - Update audioengine

Novus -- Power failure at Novus Location

Novus Power Failure

Wowza Too many open files

Sasktel - Monthly Channel Timbaland

Telus - Monthly Channel Timbaland

Apr 2, 2015

Sasktel - Monthly Channel Timbaland

Apr 2, 2015

Videotron - Monthly Channel Timbaland

Apr 2, 2015

MTS - Monthly Channel Timbaland

Apr 2, 2015

Watermarking - Mobile app configuration - Create Europe configs

C-spire - Adobe pass launch

Enventis - Adobe Pass launch

Source Cable 2 song queue empty

Concept Communication - Remuxer

Access Montana - Replace Hard drive

Bruce Telecom - All channel are down

Make sure that GDT is installed on all the Ubiquicast

Bruce Telecom - Change the config the back server

Apr 2, 2015

Videotron - Ambiance Backup Server

Multiple clients - Mediaroom 500 error

City West - Song Queue Empty

Novus - No video on DCT 700 & Ambiance Channel is displayed as 4:3 Aspect Ratio

UPC Cablecom EIT - Issue

Telefonica Peru - ConcerTV

Source Cable - UK Chart Toppers no Audio

Axtel -- Streaming engine restarted itself

Maskatel - Song Queue Alert

CCAP - Song Queue Empty

TIGO - HO/ES -- Song Queue

Telstar -- Song Queue

Aster -- Song Queue Alarm

Tigo Costa Rica - VPN connection

Cablemas Tijuana - VPN

CP-TEL - Comtech

Axtel -- Most of the channel did not display the cover art

Cableonda -- Song Queue

Carr Communications, Inc. - Comtech

Tigo - All channela are down.

Buckeye - IP change

Apr 23, 2015

Execulink -- Song Queue Alarm

Telus - Monthly Channel Vincent Valliere

May 4, 2015

Sasktel - Monthly Channel Vincent Valliere

May 4, 2015

MTS- Monthly Channel Vincent Valliere

May 4, 2015

Videotron - Monthly Channel Vincent Valliere

May 4, 2015

Novus -- Song Queue Alarm

Caribbean Cable Corp -- Song Queue Alarm

SourceCable -- Song Queue

Carr Communications - Comtech Setup

Tricom - VPN Down

Hurontel -- Song Queue Alarm

DIrecTV - No channel on web player

Columbus - provider.id not set to the right value

Wightman -- Song Queue

Tigo CR - Primary server data drive failure

Tricom -- Queue Song Alarm

Avail2 - System Crash

Maskatel - Memory Leak

Cable Onda - Mobile Integration

Cable Onda - Web Integration

Telekom Serbia - Corrupt RAID - Faulty Disks

NorthwesTel - UbiquiCAST

Update Metrological/Horizon application

GET - add 2 new stations

GET- add OSE2

NLUPC/Ziggo - EIT following

NLUPC/Ziggo - parental_rating_descriptor

City West -- Song Queue Alarm

Rogers -- Song Queue Alarm

Telstar - Remove the channel numbers from OSE2

Cablemas -- VPN Coatzacoalcos & Poza Rica is down

DirecTV Latam - Drive 3 failure

Axtel - Degraded RAID on Axtel1

Meo PT - UbiquiCAST

Telus - Stingray Music and Client 2.6

DirecTV LATAM - Change mobile label

May 12, 2015

Rogers2 -- Song Queue Alarm

CCAP -- Song Queue Alarm

St Maarten 2-- Song Queue Alarm

Source Cable - Song Queue fault - Primary

Hurontel - VPN down

Windstream -- Vubiquity issues

LiWest - UbiquiCAST

UPC Austria - UbiquiCAST

Anvia - add 2 new stations

May 1, 2016

TV Cable -- Memory Leak

Vubiquity Outage

VideotronLab - Update audioengine and UbiMetaServer

Watermarking - Verify lineup for Naarden small operators

DTV - Metadata failover analysis

Documentation - Watermark configuration procedure

UbiquiCAST - Prepare AudioEngine config templates

UbiquiCAST - Save config backups in Git

Westman - Song Queue Alarm

Startimes Ubi Server failed disk

Shaw - DreamGallery - Abnormal number of requests coming from our application

Telefonica Peru - Stingray Concert out of sync

Telefonica Peru - Failed RAID

Standardized - All softwares and config on the Ubiquicasts

Install latest version of the GalaxieClient

Install latest version of Ubimetaserver

Install latest version of GDT

Make sure all the monit alerts are set

Activate the caching proxy on all OSE2 servers

Make sure log rotate is properly configured on all server

Use Dayparting (database) instead of XML playlist

Enable quick start on all OSE2 servers

Ensure all idracs are monitored via Openmanage

Cogeco - Channel changes

Megacable - Primary Server Song Queue

Migrate root passwords to Last Pass

Galaxie-Demo ran out of disk space

Add GalaxieUpdate in the cron list

Install latest version of audioengine

TV Cable -- Audio Drops

Maxtrax - Primary server ran out of memory

CityWest - The song queue is empty

Standardize Monit Alerts - Eric

Jun 29, 2015

Standardize Monit Alerts - Nadia

Jun 29, 2015

Standardize Monit Alerts - Nick

Jun 29, 2015

Standardize Monit Alerts - Toby

Jun 29, 2015

Standardize Monit Alerts - Rafael

Jun 29, 2015

Standardize Monit Alerts - Michael

Jun 29, 2015

Avail - Investigate UbiMetaServer errors

AT&T - UbiquiCAST

Telefonica Peru -- ConcerTV Issues

Cablemas-Chilpancigo1 - Audio Engine Restart

Anvia : Primary Server Missing various Video Components

Concept Communications -- Stingray channels are not working

St-Maarten Cable - Audio Drops

NorthwesTel - Ubiquicast 100 OSE2 channels + Ambiance

Source Cable -- Memory Leak

Bruce Telecom -- Memory Leak

CityWest - Song Queue

Maskatel - Memory Leak

Wightman -- Memory Leak

Darien Communications - Comtech

Onelink - VPN Down

Cablemas Chilpancingo - Backup server down

UPC Hungary - UbiquiCAST

Cogeco Quebec - Audio drops

Telefonica Peru - Concert audio sync issue

Videotron - Ambiance 4K

CCAP - Web player not functional

Add OSE2 Info on SAM

Southern Fibernet Corporation - Comtech

Sky Mexico - Stingray Concert

Cablevision -- Metadata issue

Video Queue Empty

Cablevision -- Stream IP change request

Cablemas - playa del camern - VPN Down

Caribbean Cable Corp - VPN down

Megacable -- Change ASI to IP output

Cas Cable - Comtech Receiver

Cablemas - Oaxaca1 Power supply failure

AccessCommunications2 - Drive failure

CCAP2 - Drive 2 failure

CaribCable1 - Video Queue Empty

Shaw - We lost the Primary RME ADI-6432 in Calgary

TelekomSerbia1 Drive 3 failure

Telekom Serbia : Channel Line Up Change

Jul 22, 2015

Yes : Channel Change.

Jul 23, 2015

Telemach / SBB Channel update

Jul 29, 2015

Cablevision -- Some characters are not properly being encoded

Bruce Telecom - No audio/video

Rogers On Demand - Web player no audio

Novus -- Moving servers

Upgrade M/Monit to 3.5

BNET - Failed Hard disk

HOT - Direct monitoring on the Hardware using SNMP traps

St Maarten Cable -- Audio drops issue

Cogeco Québec - Update audioengine

Jul 29, 2015

Cogeco Ontario - Update audioengine

Jul 29, 2015

Source Cable - Change the ambiance role

Glasfaser - Customer reports that Audio Stopped

Anvia -- Memory Leak

Maskatel -- Video freezing on the Ambiance Channel

MTS - Monthly Channel Ile Soniq

Aug 3, 2015

Sasktel - Monthly Channel Ile Soniq

Aug 3, 2015

Telus - Monthly Channel Ile Soniq

Aug 3, 2015

Videotron - Monthly Channel Ile Soniq

Aug 3, 2015

Wananchi -- Memory Leak

CW Panama -- Memory Leak

Telefonica Peru - VPN is not accessible

Remplir l'écran pour les Opérateur dans SAM

Megacable -- Fortigates to be configured/shipped for new backup server location

Telstar1 - No streams from ASI

DTV Sky - Channel change

Aug 17, 2015

Sky Mexico - Mobile

Sky Mexico - Web player

Axtel - Failed drive on primary server

Telefonica Peru -- Service ID, PMT and Audio PIDs change

Glasfaser moving their Ubi servers to new site.

Wightman2 - CMOS battery failure

Execulink - Ambiance HD non compliance

Videotron - Monthly Channel Changes

Aug 31, 2015

MTS - Monthly Channel Changes

Aug 31, 2015

Sasktel - Monthly Channel Changes

Aug 31, 2015

Telus - Monthly Channel Changes

Aug 31, 2015

Official mobile app launch date NL

Encompass - Concert TV

Sep 10, 2015

LiWest - new seasonal channel

Aug 31, 2015

Telefonica Brasil - UbiquiCAST

KDG - New channel lineup

SkyMexico -- Rock'n Pop and Classics channels seems to be inverted

Bell - Broken connector Bell2

Avail2 - AudioEngine was stopped since July 26th

TIGO - GU --- Memory leak

Megacable - Megacable2 unreachable

Shaw - TTA failure on Transponder 7

Execulink - Ambiance H264

Ziggo - Lineup change

Sep 30, 2015

Bell - Watermarking failure

CW Panama -- Temperature Alarm

Telus - Stingray Music Video

TIGO Bolivia -- Kaon STB keeps rebooting

Dsmart - Fortigate Replacement

AT&T - Set Stingray Karaoke App to FREEVIEW Mode (October 9th to 12th)

Volcano Tel - Multicast Routing issue

Shaw - Web player unable to play channels

Tigo ES - VPN Down

TIGO ES -- Fortigate faulty

Sky Mexico -- Concert TV plays different content for HD and SD

Videotron - Monthly Channel Changes

MTS - Monthly Channel Changes

Telus - Monthly Channel Changes

Sasktel - Monthly Channel Changes

Create global customer contact list for maintenance notifications

Videotron Mobile Exclusive Channels - Channel update on 01-Oct-2015

YES - Occasional metadata glitches

Bnet -- Song Queue Issues

Vermont Telephone -- Comtech Receiver failing

Ubimetaserver - Update Tomcat

TrueVision - Ubiquicast

BELD - Comtech

Startimes -- Song Queue Alarms

Sky Mexico (Santa Fe): Update tomcat/ubimetaserver to Java JDK 7

Oct 1, 2015

Rogers - Channel addition

Paul Bunyan Comm -- Aspect Ratio on the OSE Video is not consistent

Videotron -- Web Player Metadata issues

Haefele TV Inc. - Comtech

Wyandotte Municipal Service - Comtech

DCG have requested we split the Ubiquicast servers.

Liberty - Ubiquicast

Cable Cable - Ubiquicast

Sogetel - Ubiquicast

Cable Cable - Ambiance

Sogetel - Ambiance

test - comtech

LITETV - Off Sync Issues

Cogeco -- Memory issue

Cogeco QC - Channel addition

Oct 14, 2015

Cogeco QC - Ambiance

Oct 14, 2015

UPC Cablecom -- Song Queue Alarm

Cogeco -- Primary server is not displaying metadata

Telstar -- Song Queue Alarm

Hurontel2: AudioEngine no playout since Oct 6

Bell Aliant - Channel Addition

Apr 26, 2016

Morris Broadband - Comtech & Remuxer

Northwestel -- VPN unreacheable

Rogers Lab - H264 and AAC Audio

Caribbean Co-op Cable - Client requesting help with equipment

Rogers - Ambiance 4k

MTS - Mediaroom intermittent problems

CAS Cable - Watermarking

Test having 2 different audioengine service running at the same time on the same server

Update the tool to create the Fortigate script

Add all Fortigates in fortiManager

Christmas Channel Mapping

Update GDT on Citywest, Northwestel, Sasktel, Source Cable and Maskatel

TV Cable - Web Player SSO

Update Galaxie Client on Novus

Telekom Serbia -- Song queue alarm

Avail - Defective RAID battery

UPC TELEMACH - Issues with the channel names

Duplicate AudioEngine settings from Truevision to Galaxie-Prototype

Upgrade Audioengine on Prototype-qa to 2.9.1

Zap - Ubiquicast

Sky Mexico - Metadata issues

Videotron - Remove Exclusive Channels

Nov 5, 2015

Execulink -- Bandwidth Question

Axtel Ubiquicast Update

CableVision - Channel outage

Telus - Holiday Channel Addition

Nov 11, 2015

Sasktel - Holiday Channel Addition

Nov 11, 2015

Videotron - Holiday Channel Addition

Nov 11, 2015

MTS - Holiday Channel Addition

Nov 11, 2015

Shaw - Holiday Channel Addition

Nov 11, 2015

Source Cable - Upgrade to 2.9.1

Westman - Holiday Channel Addition

Nov 11, 2015

Bell - Holiday Channel Addition

Nov 11, 2015

Bell - Holiday Channel Removal

Jan 5, 2016

EastLink - Holiday Channel Addition

Nov 11, 2015

EastLink - Holiday Channel Removal

Jan 5, 2016

EastLink - Holiday Channel Addition

Jan 5, 2016

Hurontel - Holiday Channel Addition

Nov 11, 2015

Hurontel - Holiday Channel Removal

Jan 5, 2016

Rogers - Holiday Channel Addition

Nov 11, 2015

Darien Communications - Comtech is deficient

DSmart - Ambiance

Dec 31, 2015

DSmart - Channel addition

Dec 31, 2015

Hurontel - Ambiance H264

Rogers - Implement IDR frames on Rogers Lab

TIGO - Honduras -- No video is displayed

Source Cable - Video files failing to download

Wightman - Ambiance HD MPEG4

Nov 19, 2015

Stingray web player - Issues connecting to backend server

TIGO-CR1 - Song queue alarm

Vubiquity - Holiday channel addition

Nov 25, 2015

Encompass - Holiday channel Addition

Nov 25, 2015

C&W Panama - Holiday channel Addition

Nov 25, 2015

OneLink - Holiday channel Addition

Nov 25, 2015

Eventis/Hickorytech- Holiday channel addition

Nov 25, 2015

Caribbean Cable - Holiday channel addition

Nov 25, 2015

Liberty - Holiday channel Addition

Nov 25, 2015

Columbus - Holiday channel Addition

Nov 25, 2015

Cablee Onda - Holiday channel Addition

Nov 25, 2015

Selco - Holiday channel addition

Nov 25, 2015

Buckeye - Holiday channel addition

Nov 25, 2015

CableMas - Holiday channel Addition

Nov 25, 2015

CableVision - Holiday channel addition

Nov 25, 2015

Vubiquity - Holiday channel Removal
Jan 7, 2016

Buckeye - Holiday channel Removal
Jan 7, 2016

Selco - Holiday channel Removal
Jan 7, 2016

Axtel - Holiday channel Addition
Nov 25, 2015

Eventis/HickoryTech - Holiday channel Removal
Jan 7, 2016

Megacable - Holiday channel Addition
Nov 25, 2015

St Maarten Cable - Holiday channel Addition
Nov 25, 2015

Telstar - Holiday channel Addition
Nov 25, 2015

Tigo - Holiday channel Addition
Nov 25, 2015

TV Cable - Holiday channel Addition
Nov 25, 2015

Une - Holiday channel Addition

Nov 25, 2015

Axtel - Holiday channel Removal

Jan 7, 2016

C&W Panama - Holiday channel Removal

Jan 7, 2016

CableOnda - Holiday channel Removal

Jan 7, 2016

CableMas - Holiday channel Removal

Jan 7, 2016

CableVision - Holiday channel Removal

Jan 7, 2016

Caribbean Cable - Holiday channel Removal

Jan 7, 2016

Columbus - Holiday channel Removal

Jan 7, 2016

Encompass - Holiday channel Removal

Jan 7, 2016

Liberty - Holiday channel Removal
Jan 7, 2016

OneLink - Holiday channel Removal
Jan 7, 2016

Megacable - Holiday channel Removal
Jan 7, 2016

St Maarten Cable - Holiday channel Removal
Jan 7, 2016

Telstar - Holiday channel Removal
Jan 7, 2016

Tigo - Holiday channel Removal
Jan 7, 2016

TV Cable - Holiday channel Removal
Jan 7, 2016

Une - Holiday channel Removal
Jan 7, 2016

Aster1-Song Queue Alarm

Channel mappings

CableOnda - Song Queue alarm

Important Changes to Twilio's Security Certificate

Videotron - Add Exclusive Channels

Nov 24, 2015

Telefonica Peru - Holiday Channel Addition

Nov 25, 2015

Telefonica Peru - Holiday Channel Removal

Jan 7, 2016

Aster- Holiday Channel Addition

Nov 25, 2015

Tricom - Holiday Channel Addition

Nov 25, 2015

ASter - Holiday channel Removal

Jan 7, 2016

Tricom - Holiday channel Removal

Jan 7, 2016

Mobile watermark activation in Germany

Dec 13, 2015

Vubiquity - UbiquiCAST Replacement

Sky Mexico - Holiday channel Addition

Nov 30, 2015

Sky Mexico - Holiday channel Removal

Jan 7, 2016

Update Monit Agent to 5.15

Feb 11, 2016

Direct TV - Holiday Channel Addition

Nov 30, 2015

Direct TV - Holiday Channel Removal

Jan 7, 2016

M/Monit 3.5.1 Update

Telstar 1 - Drive Failure

Access Communication2 - Drive Failire

Videotron Mobile - Red Bull Crashed Ice channel not displaying

Anvia - Song Queue Alarm

CityWest - Song Queue Alarm

Ship Replacement and backup Fortigate

Telus Lab - Update galaxie client

iDRAC Unknown Status investigation

CW Panama -- Change stream IPs on the backup server

BTC - Comtech

test jira ticket

Access Communications 2 - Predicted Drive Failure

Bruce Telecom -- h264 Ambiance Channel

Beld - Comtech Power issues

Gosfield North Communications Co-operative Limited - Mobile Player

Sky Mexico - Fan 1 has no reading (Rio De la Loza 1)

Bell - No audio reported on ch. 917

BNet - Drive failure on primary server

Megacable - Resource issue with the back up server

AT&T - Update Stingray MR app

Apr 24, 2016

Encompass - Ubi servers unreachable

CCAP - Switch from ASI to IP

Galaxie Client - Add New role AV_LINEAR_1080P_MP4_25 (for Dsmart)

Modify the Theme schedule for channel 186

Cogeco - Replace fortigate

AT&T - Stingray Music Video channel changes

Dec 27, 2015

Telus - Ubiquicast

Add the galaxieclient as a Crtitical service

Enable Watermark and SSO of all CCSA members

Bell - VPN connectivity

UNE - Communication Loss with Server#2

Cogeco Ontario - Still pic issues

Hawaiiantel - Potential startup issue

Lost connection with Du 1 & 2

MTS - Remove Premium features in Stingray Music MR app

Jan 27, 2016

Novus - Stingray Music App

Novus - Add channel number in database.

Avail - Running off of backup server

Telus - Ambiance 4K

Dec 17, 2015

Westman - Song Queue Alarm

Update Terms and Condition and Privacy Policy in the web player.

Update SaskTel Mediaroom TV App from TKC 1.0.20 to 1.2.19

Update HawaiianTel Mediaroom TV App from TKC 1.1.9 to 1.2.19

Feb 22, 2016

MTS/NorthwesTel AWS timeout issues

LiWest - Watermark Activation

NEP Datavision - Comtech

Hurontel -- Audio Level is lower

VPN issues affecting Ubiquicasts

Sky Mexico -- Concert TV HD channel showed a lip-sync issue

NorthwesTel - Channels are chopping video and audio

Update JDK Version - Americas + Asia

Update JDK Versions - LATAM

Update JDK Versions - Europe

Update Ubimetaserver - LATAM

Update Ubimetaserver - Americas + Asia

Update Ubimetasrver - Europe

Sasktel - no album covers in the Galaxie app

Millington Cable / Ritter - Comtech

Lost communication with Carib Cable 1 & 2

NEP Datavision - ASI Remuxer

Bruce Telecom - Holiday Channel Removal

Jan 5, 2016

Access Communication - Holiday Channel Removal

Jan 5, 2016

CCAP - Holiday Channel Removal

Jan 5, 2016

City West - Holiday Channel Removal

Jan 5, 2016

Execulink - Holiday Channel Removal

Jan 5, 2016

Maskatel - Holiday Channel Removal

Jan 5, 2016

Northwest Tel - Holiday Channel Removal

Jan 5, 2016

Novus - Holiday Channel Removal

Jan 5, 2016

Source Cable - Holiday Channel Removal

Jan 5, 2016

Wightman - Holiday Channel Removal

Jan 5, 2016

Maskatel - Backup server issues

Cogeco Quebec - Audio drop issues

Wightman - NO AUDIO IN STINGRAY CHANNELS

Tigo Honduras - Fortigate Alert

Rogers - Slow connection on Ubiquicast servers

Holiday Hits - s186 playlist issue

Update to GalaxieClient v2.12.10 - Americas

Update to GalaxieClient v2.12.10 - LATAM1

Update to GalaxieClient v2.12.10 - LATAM2

Update to GalaxieClient v2.12.10 - Europe + bell/videotron/shaw

Telefonica Peru connection issues

CableOnda - VPN Down

Bruce Telecom - Primary server not responding

HickoryTech2 - Memory Error

Liberty - Power supply Input lost

Tigo Honduras - Power Supply

Telus - Drive failure

Telefonica Peru2 - DRAC unresponsive

Tricom - Channel addition

Ritter - Remuxer

KDG - Drive Failure

Morris -- No ASI output from the Remuxer

Create new mobile lineup for Bell, TbayTel & Bell Aliant

ST-Maarten Cable 1 - Fortigate unresponsive

Tricom - VPN unstable

CCAP - Audio cutting on Cisco boxes

Sasktel - Channels out of sync

Watermark Mismatch High - Cogeco + Videotron

Kabelfernsehen Bödeli - Ubiquicast

Videotron - Add & Remove Exclusive Channels

Jan 11, 2016

St Maartin Cable -- Intermittent VPN Connection

Wananchi1 is currently not playing out Video

Problem with Sam-Cache to download playlists

Wightman - Error No Sending Problem

TV Cable -- No metadata info is displayed

City West -- Audio Chopping

Bell VPN - Primary site unresponsive

TruVista -- Comtech receiver replacement (Unit keeps rebooting)

C3 - Add to Mobile providers

Westman - Audio drops

Cablemas Poza Rica -- Change of headend

Caribbean Cable -- HDD # 5 failure on Server 1

Sky Mexico Rio -- Looping video playing

OneLink - VPN unresponsive

CW Panama -- Server #1 reports a PS1 alarm

Anvia - Update Fortigate Firmware

Axtel - Fortigate Firmware Update

Bell1 - Fortigate firmware Update

Bell Aliant - Fortigate Firmware Upgrade

Cable Onda - Fortigate Firmware Update

Cable Vision - Fortigate Firmware Update

CCAP - Fortigate Firmware Update

Columbus - Fortigate Firmware Upgrade

DirecTV - Fortigate Firmware Upgrade

Eastlink - Fortigate Firmware Update

TV Cable -- Fortigate Firmware Update

UPC Direct - add to mobile app

FreeSat - add to mobile app

Telus - Fortigate unresponsive

CCAP - switch OSE2 from english to french

Nex-Tech issues with ComTech receiver

Update to GalaxieClient v2.13.0 - LATAM1

Update to GalaxieClient v2.13.0 - LATAM2

Update to GalaxieClient v2.13.0 - Americas

Update to GalaxieClient v2.13.0 - Europe/ROW

Megacable -- No audio on Program # 8

GDT Cron Modification

Update all conferences room STBs to MR client 2.3

AT&T - Stingray Music Video - Channel Title changes (VIP004)

Jan 28, 2016

Rogers - Implementing H264

Sasktel - Channel metadata offsync

Sky Mexico Rio -- Faulty Fortigate

Eatel - Add channel number in the database

Eatel - Backup Comtech

UPC Netherlands - Channel Changes

Aster - Issue with music channels

Wightman - Issue with CPU resources on both servers

Wightman - Error no Sending Problem

Northwestel1 - video queue empty

Selco - Audioengine stops with video/audio buffer underflows

Hurontel - Audioengine not transmitting

Access Communication - VPN Down

Hickory Tech - Defective Fortigate unit

Execulink - Primary server using above threshold resources

Encompass - Memory module reporting ECC errors

Videotron - Ambiance 4K bitrate reduction

Feb 2, 2016

NETUNO - Problems with their Encompass signal

Aster - Fix OSE2 Proximo label issue

Valentine's day updates

Westman2 - EncoderProxy ran out of data!

CCAP1 - EncoderProxy ran out of data!

UNE - VPN Down

Wananchi - VPN Down

LiWest - Some TV devices are experiencing interruptions to the service

Videotron - Add Exclusive Channels

TIGO - HO --- VPN seems to be intermittent

Liberty - OSE2 & new lineup

UNE - ASI start up issues on primary server

UPC - App currently off sync

CableVision - VPN Tunnel down

Caribbean Cable - Adding to FortiManager

Telekom Serbia - Fortigate unit not responding

AT&T - Stingray Music Video - Channel Title changes (VIP004)

Feb 14, 2016

Cablemas Chetumal - VPN Down

CAS CABLE - Signal issue

Cablemas Playa Del Carmen - VPN issues

Mobile App - New Operators

Feb 18, 2016

Special Programming

Web Player - Update TbayTel, CCAP & NCTC

Caribbean Cable - VPN tunnel offline

Liberty Aguadilla - Power Supply redundancy lost on both servers

Sky Mexico - HD/SD Concert Channel Stuttering Video

Sky Mexico -- Metdata behaving erratically

Telenet - Replicate LPS feed

Create a new lineup in database

Minimal Supported Character Set

Bell - Error Message appear when the user change genres in the tuner

Execulink - Ambiance issues

Cable Mas - Mexi Cali - VPN DOWN

New Epic - Imported

test eric

Apr 28, 2016

Bruce Telecom - Primary Server not broadcasting

Anvia : Both Server 1 & Server 2 displaying EOF error

CentOS 7 Hardening

Test bug

Videotron - Exclusive channels

Digicel - add name in the mobile app

test

CaribCable -- Primary server is playing silence

Westman - Primary server down

Eastlink - Send replacement fortigate

North State - Issues with their back up receiver

Shaw Cable - Issues with the Max Trax channels

Rogers - Ubiquicast

GET - TKC HTML

Beanfield - Stingray Music HTML

Cablemas Poza Rica -- VPN is not responding

St Maarten VPN Issues

Upgrade Fortigate firmwares

Aster - Intermitent VPN issues

KDG 1 - VPN Tunnel offline

Videotron Exlusive Channels Change

Mar 10, 2016

Telstar - Ubiquicast relocation & output change

Mar 10, 2016

Cable Mas - Oaxaca 1 offline

Access Communications -- Fortigate GUI issue

test

test

Bell Aliant - Error Message appear when the user change genres in the tuner

Rogers 2 - High memory usage alert

Encompass VPN offline

Netherlands - Brava Integration

France - Brava Integration

M7 - Brava Integration

Austria - Brava Integration

Turkey - Brava Integration

Determine if we can stream compress

Obtain more info on VANC (metadata)

Netherlands Brava Integration - Ubiquicast

Confirm the impacts of contract termination with KPN

Add Brava HD

Get EPG info from Bas Media

Jun 27, 2016

Brava Integration

Purchase Servers & Cards

Fullfill Server

Ship Server

Test server on site

Get info relevant prior to shipping

Get back or trash the Playbox

Test signal internally

Cablemas Poza Rica -- idrac issue

Confirm that we have enought space in the rack to add the UBI

Confirm with the Content dept. that the channels are ready

Synchronise with the Marketing dept.

Special Programming

Mar 13, 2016

Telekom Serbia - Activate in mobile app

Bnet - Channel changes

Eastlink - Upgrade Audioengine to 2.9-5

Launch Stingray Karaoke (Mediaroom TV App) on Du

Randolph - Choppy Audio

Layer3 - Comtech

NEP Datavision - Issues with comtech signal

Avail 1 - Holiday Channel Removal

Morris - Loss of Audio

Westman -- Servers stopped streaming

Home Telecom - add name in the mobile

Novus - GOP Structure

Cogeco QC - Audio Drop

Tigo El Salvador / Guatemala - High memory usage

CPWS - Remove Remuxer

Westman - PCR change

Cogeco Ontario - Stillpic engine affected by high memory usage

Brava Integration

Demo Kit HTML

Shaw Direct - Mnode not updating

Wightman - High memory usage

Execulink -- Ambiance channel does not seem to play the channel correctly

Encompass - Removal of Stingray Concert

MTS - Stingray App back button

Get EPG info

Install CentOS7 on Stingray-Pass-1

Cablemas Poza Rica -- Server #1 is not accessible

Hurontel - Ambience Channel not playing out

TIGO - Honduras: High memory usage

Du - Skipping issues

UNE - VPN Down

Sky Mexico -- SD Concert TV channel showing lip-sync issue

Access Communications -- Out of Range Exception causing the audioengine to crash

Digicel - Mobile SSO

Encompass VPN offline

Videotronlab - RAID controller battery failure

Telus 2 - FIFO Underrun errors

UPC Hungary Server Relocation

Monitoring/Analyzing Tool

Confirm that we have enought space in the rack to add the UBI

Synchronise with the Marketing dept.

Test signal internally

France Brava Integration - Ubiquicast

Test server on site

Return the Playbox

Get colocation site quotes

May 17, 2016

Get Technical Contact

Change bitrate on Avail1

Confirm with the Content dept. that the channels are ready

Determine if we can stream compress

Get Technical Contact

Get Technical Contact

Get Technical Contact

NorthwesTel -- Software Upgrade

Videotron - Illico 2 display issue

CLONE - Get EPG info

Obtain more info on VANC (metadata)

CLONE - Confirm that we have enought space in the rack to add the UBI

CLONE - Obtain technical spec of the signal

CLONE - Confirm with the Content dept. that the channels are ready

CLONE - Synchronise with the Marketing dept.

CLONE - France Brava Integration - Ubiquicast

CLONE - Test signal internally

CLONE - Test server on site

CLONE - Get back or trash the Playbox

Move 100% NL Playbox playout to Colocation site

CCAP -- Server Software upgrade

Tigo Guatemala - Choppy audio

CentOS7 Clean install

Modifiy Deployment worlflow in JIRA

Telus 1 & 2 - Faulty RAID controller battery

Infinity Broadband - Add to mobile

DSmart - Ambiance EPG not functioning

Encompass2 - Correctable memory error rate exceeded for DIMM_B1.

TV Cable 1 - Song Queue Alarm

Vision Communications - add to mobile

DU : CPU usage running at 98% on server1

Create new JIRA project for CC team

MTS Allstream: High memory usage

M7 - Get EPG info

Get EPG info

Get EPG info

Obtain more info on VANC (metadata)

Obtain more info on VANC (metadata)

CLONE - Obtain more info on VANC (metadata)

Confirm that we have enought space in the rack to add the UBI

Confirm that we have enought space in the rack to add the UBI

Confirm that we have enought space in the rack to add the UBI

M7 - Determine if we can stream compress

Obtain technical spec of the signal

Determine if we can stream compress

Confirm with the Content dept. that the channels are ready

Confirm with the Content dept. that the channels are ready

Confirm with the Content dept. that the channels are ready

Synchronise with the Marketing dept.

Austria - Synchronise with the Marketing dept.

Synchronise with the Marketing dept.

M7 - Brava Integration - Ubiquicast

Austria - Brava Integration - Ubiquicast

Turkey - Brava Integration - Ubiquicast

Test signal internally

Test signal internally

Test signal internally

Test server on site

Test server on site

Test server on site

M7 - Return the Playbox

Austria - Return the Playbox

Return Playbox

Bruce Telecom -- 2.9-5 Software Upgrade

DSmart - add to mobile app

Rogers -- Song Queue Error on Server #1

Special Programming Changes

Columbus 1 - Out of range error

CableCable - Stuttering audio

TV Cable - Stingray Concerts

Une -- Primary server reports loss of redundant PSU

Classic Masters - Audio buffer issue (04-08-16)

RogersLab -- VPN is down

Novus -- Song Queue Alerts

Naarden LiteTV out of Sync

Volcano - Remuxer Support

BellAliant - Ambient Channel playing incorrect content

Cable Onda - ConcerTV Intergation

Cable Onda - Stingray Concerts

Tricom - High memory usage

Rogers 1 - VPN Offline

Cablemas Pozarica - VPN Offline

Vibes - Netherlands

Citywest - EoF error on Audioengine

Mobile app - Luxembourg

CableCable -- Easy Listening Channel no sending audio

Upgrade M/Monit to version 3.5.1

Bruce Telecom -- Server #1 experienced "EncoderProxy ran out of data!" issue

Telus - Stingray Music Video - Hybrid Hosting

Telus - Stingray Music Video - Hybrid Hosting - Modify Stage Config

Telus - Stingray Music Video - Hybrid Hosting - Modify Prod Config

Telus - Stingray Music Video - Hybrid Hosting - Create new client group

Telus - Stingray Music Video - Hybrid Hosting - Upload Content

Telus - Stingray Music Video - Hybrid Hosting - Telus QA

Wananchi & Top Tv (StarSat) - add to mobile

Videotronlab - Update UbiquiCAST to 2.9.5

Apr 14, 2016

Wowza2 - Upgrade UbiquiCAST to 2.9.5

Apr 14, 2016

Avail1 - Investigate Watermarking errors

Apr 13, 2016

Search for colocation site in Amsterdam

Upgrade Fortimanager to 5.4

Cablemas Chilpancingo - VPN Down

Bell Aliant - VPN Offline

FM VPN Alerts

Estimate required space to store the content on the server

Dmart - some channel numbers are missing

Sasktel - Mediaroom app does not show menu

VIPnet (Bnet) audio loss on Reggae Channel

Tricom - VPN offline

Cable Onda - Change URLS

Add a test channel on Caiway Server

Kabelfernsehen Bödeli - add to mobile app

Sogetel - add metadata stream

Videotron2 - iDRAC unreachable

DCG1 - Server stability issues

Get - VPN Offline

List of all the countries where the signal is available

Ubiquicast Control Site - Iteration 2: Dump de l'information de l'AudioEngine

City of Sallisaw - Comtech

Telefonica Brazil - Fan 1 alarm

TIGO ES -- No audio output

Bolt Fiber Optic Services - add to mobile app

Cablemas Chilpancingo -- Intermittent VPN issue

Cablemas Tijuana --iDRAC port got unresponsive

Orbitel Communications - comtech signal issues

DIRECTV - OSE2

Videotron - Add & Remove Exclusive Channels

Hurontel 1 - HDD failure

CCAP - VPN Offline

Cogeco Quebec -- RAID Controller Software Update

Sasktel - Mux Underrun error

Telstar - RAID battery / PERC Controller/Drive predicted failure

Liberty PR - STB display issue.

Telus - Video stream latency

AT&T + TELUS - Music Video Channel Title Changes (VIP004 + VIPCAN 004)

Apr 28, 2016

Telus - Stingray Music defect on new 7252 box

Shaw - RME Equipement

Melita - Song queue empty!

Citywest 2 - Replace CMOS battery

Monit - Video decoder underflow

Cablemas Parral -- Intermittent VPN issues

Wananchi - VPN Down

MaxTrax VPN - Offline

Cablemas Oaxaca -- VPN is off line

100%NL TV

Une - AudioEngine crash due to vector out of range

Wowza - Server change

May 9, 2016

Yes - Ubimetaserver not pushing to SQS

Coop Cablo Diatribution Ste-Clotilde de Beauce - add to mobile app

Coop Cablo Distribution Ste-Clotilde de Beauce - add to mobile app

Add Media File Roles to the Galaxie Client

Sasktel -- Time Difference when the songs change over

New Celeb channels update

TalkTalk -- Servers require RAID Controller Update

CableOnda -- RAID Controller Needs to be updated onboth servers

May 26, 2016

Tricom - PERC Upgrade

Sasktel1 - Drive Failure

Novus - Channel number changes

May 4, 2016

Une -- An alert of Power Supply lost from Server#1 was received

Cogeco Ontario - Ambiance 4K

Galaxie Client 2.13.5 Update

Sasktel -- Backup Server requires RAID controller update

HawaiianTelecom -- Issue with Freezing During Artist Search

Cablemas Coatzacoalcos -- VPN is down

Tricom -- VPN does not respond

Tigo-CR2

Access Communications -- VPN is off line

Foxtel - Ubiquicast

Sallisaw - ASI Remuxer

Sasktel - Client claims that the TKC programs are not loud enough

Novus - Song queue alarm

Bell Aliant - Primary server output too high

Tele Columbus - Ubiquicast

Telus - Update Galaxie Client

Novus -- Mediaroom Testing Phase not hearing audio

TIGO ES -- Tomcat Service was not responding

Startimes2 - Watermark failures - Corrupt media files

Sasktel - Channels out of sync

Liberty - remove the up next on OSE2

Yes 2 - Drive failures

TIGO CR -- Primary Server is displaying EOF issue

Axtel2 - EoF error

Northwestel -- StillPic not able to properly generate video

CableOnda - PERC upgrade needed

Caiway2 - Boost library error

CLONE - AT&T + TELUS - Music Video Channel Title Changes (VIP004 + VIPCAN 004)

Apr 28, 2016

Watermarking test on Spanish formatted phone

Cable Mas - Chilpancingo site VPN offline

Axtel 2 - Encoder Proxy error

Maxtrax - Eclectic Electronic stuck on same song

Axtel2 - Drive 5 & 4 failure

Brucetelecom 2 - Encoder Proxy ran of out data

Videotron - Update web player logo

Bell Aliant -- Ambiance Channel displaying black screen video

Videotron - Add & Remove Exclusive Channels

Bell Aliant -- Primary server playing wrong video

Bell -- VPN does not respond

iConcert - Integration

Jan 5, 2017

Cochrane Telecom Services - add to mobile app

Telus -- Primary server requires RAID Controller update

May 31, 2016

Caching Proxy - Naarden

Tigo - ES Chaching proxy causing issues with Stillpic generator

Videotron Exclusive Channels - Monthly Changes

May 19, 2016

Yes - WAN IP Change

May 24, 2016

UPC DTH - Ubiquicast

Videotron -- Detected Video decoder underflow

Liberty Aguadilla -- Power Failure

Une -- No video is displayed on some channels

Sogetel -- idrac port on Server #1 does not respond

Ubimetaserver - Internal Errors

DTV SKY - Output Source and Multicast IP change

May 25, 2016

Wannanchi -- Primary Server not able to generate video

Videotron - Video image dark on ambiance channel

Videotron - Add Exclusive Channels

Videotron - Add & Remove Exclusive Channels

Ziggo - Channel Change

Eastlink - Client needs to refresh channels many times per day to get a stable signal

Investigate to add 4K

Validate that VoiceId are playing on Ubi

TvCable - Underrun Errors

Bell Aliant - Watermark issue

May 25, 2016

Great Plains Communications - Comtech

Novus2 - Install Screen

Cable Onda 1 - re-enable Openmanage Server Administrator

Bell Alliant -- No Singer info is available

Inform customers about Network maintenance

Unity Media - Channel Change

Jun 19, 2016

Rogers Lab -- VPN Offline

Unitymedia (Germany) - Channel Changes

Jun 19, 2016

CW Panama -- idrac port on Server #2 not responding

UPC Telemach -- VPN is down

Massy Communications - add to mobile app

June Special Programming update

Shaw -- Equipment migration in Calgary

Startimes -- Frozen Picture without sound

Startimes -- PERC H700 Update

NewWave communications -- Comtech receiver video drop outs

Make sure the GalaxieClient is pushing on SQS

iConcert - Ubiquicast

Hurontel -- VPN Down

Bruce Telecom -- Power outage

Home Town Communication - Comtech

KGD & Du VPN's offline after VPN maintenance

Ziggo - channels missing in DB

Eastlink - Metadata offsync

SourceCable -- Intermittent VPN drops

Videotron Lab -- VPN offline

Wananchi1 - Watermark failures

Great Plains Communications - add to mobile app

NorthwesTel - Server set to the wrong time zone

Jun 13, 2016

Telefonica Brazil - add to mobile app

Jun 14, 2016

Westman - Server set to the wrong time zone

Jun 13, 2016

Deploy New GalaxieClient version

Deploy AudioEngine and GDT

Deploy Cleaned Galaxie Client

Change the Number of Next song visible in the xml metadata files

Sasktel - MR app is not un-tuning the previous channel

UNE -- Program 37 has no feed

Special Programming Channel Switch

Inform Client About Network Outtage

Bruce Telecom - CentOS7 Upgrade

Make sure that all US affilliates are listed in the mobile app

Telefonica Brazil - VPN Offline

Onelink 2 - Still pic issues

Dsmart -- High memory usage

Bnet (VIPnet) -- No output for Indie Classics channel

Move Naarden Ubi to the Collocations site

Bnet (VIPnet) -- Equipment migration/IP change

Wannanchi -- Watermark Failures

AT&T - Stingray Music Video - Channel Title changes (VIP004)

Jun 29, 2016

Avail2 -- Watermark Failures

Videotron - Add & Remove Exclusive Channels

Much - Integration

Update Monit agent to 5.18

Estimate the storage needed for 4 Channels

Bnet (VIPnet) -- Primary server audio skipping

Videotron - Panne pochette/info en production

Cogeco-ON1 / Cogeco2 -- iDRAC web GUI not accessible

Home Town Communication - add to mobile app

Cablemas Campeche - VPN Down

CLONE - AT&T - Stingray Music Video - Channel Title changes (VIP004)

Jun 29, 2016

NLUPC1 - Predictive memory failure

UPC Telemach - Internet connection down

KDG1 - VPN Down

Caribbean Cable - VPN tunnel offline

Cable Mas - Parral site VPN offline

NLUPC1 -- Memory DIMM error

BNET2 -- Failed disk

Bell Aliant -- No Album art present on channel 717 (Country Classics)

CityWest 1 -- No link detected on multicast

Movistar (Telefonica Perú) -- Mobile Line-up

Videotron -- Increase volume for Music channels

Wananchi - VPN Down

Tricom -- VPN Offline

Ziggo -- Channel naming change

Telefonica Peru - Galaxie Client not syncing/Concert TV offset

Bnet - Indie Classics down on Bnet2

UPC Telemach - Power Supply redundancy lost on both servers

Concept Communications - Signal is Down

Bell Aliant - Rebranding

Aug 16, 2016

Missing operators to add in the mobile app

August Celebrity Channel Updates

Aster -- VPN Down

Cogeco Quebec - Ambiance 4K

NSight - Comtech

Videotron - Exclusive Channel Update

Aug 11, 2016

St Maarten 1&2 VPN -- Offline

Multicast port link down on TIGO-CR

Make sure that all Canadian operators have the skip enable in the mobile app

Change audio descriptor on UPC CableCom

Bell Aliant -- Mediaroom Classic Music channel issues

Caribbean Cable - VPN tunnel offline

Telekom Serbia 2 - Song Queue empty

Shaw Direct -- TTA missing

Hot - Confirm all ports are opened

Provide Tigo Bolivia (Millicom) with Metadata PID specifications

CLONE - AT&T and Telus - Stingray Music Video - Channel Title changes (VIP004)

Aug 18, 2016

Hawaiian Telecom -- Mediaroom app sync issues

DTVLATAM 1 -- Disk #3 failed

Check how Shaw could get the signal from Bell

Citywest1 - No output on Classical India

Skymexico -- ConcertTV sync issue

Stingray Special Programming - Sept 1 - Sept 29

Aug 31, 2016

Tigo - Honduras: Multicast IP change

Cogeco Ontario - Stingray Music Outage

Telus - test 2 pass encoding

Avail-Backup - UbiquiCAST (Temporary)

Update Linear Ubi Galaxie Client

Access Communications - Encoder Proxy Underrun

Rogers1 - Song Queue Error

AT&T - TKC - Song not playing

KDG1 - VPN Down

Cogeco - Watermarking Success Rate Low

Anvia - Channel number are not matching

SkyMexico --- Mobile SSO Integration

Coltontel - add to mobile app

MINET - Comtech

Herring Networks, Inc - Comtech

CitiWest 1 - Faulty Hard drive - Disk 2 - Bay 1

Liberty Cablevision -- No video on The Nature music channel

ATT -- Mediaroom app not launching

CCAP -- Problems with Flashback 70's (Channel 515)

Citywest - No output on Franco Country

Wananchi - song-queue alarm

Encompass - Memory module issues on back up server

Switch to pre-encoded audio

Create the mapping to load the videos on the servers

Follow up with SWEAT team for the creation of the new role

MTS - add Much Music video channels

M/Monit Underflow Alerts

Jan 19, 2017

Upgrade Galaxie Client to 3.0.3

Glasgow -- Issues with the satellite signal

Confirm when Bell is going to give access to the 4 channels to Shaw

Switch to pre-encoded audio

Create the mapping to load the video videos on the servers

Test video asset on the lab server

Telus - add Much Music video channels

Adams Cable Service -- Comtech

Switch to pre-encoded audio

Switch to pre-encoded audio

AT&T and Telus - Stingray Music Video - Channel Title changes (VIP004 VIPCAN004)

Sep 29, 2016

Rogers2 - Stillpic Generator Failure

AT&T - Watermarking issue

Force Sync on all Brava/Djazz servers

Switch to pre-encoded audio

Cablecable -- No audio on Easy Listening

Une -- Program 3 has no video feed

Telekom Austria 1 - Predicted Failure on Drive 6

Test video asset on the server

Citywest1 -- replace HDD#2

Hot Lineup is not accurate in DB

Test & Validate Preencoded and Watermarked asset for Telus/Shaw/MTS/Videotron/Rogers

October - Special Programming Update

Test video asset on the lab server

Create the mapping to load the video videos on the servers

Rogers - add Much Music video channels

CaribCable2 - Higher Voltage on motherboard due to relocation of client material

UPC Telemach -- Reported channel errors/outages with the primary server.

Morristown Utilities -- Comtech

Cablevison du Nord - Ubiquicast

Videotron Exclusive Channels - October 7th update

Oct 6, 2016

Configurer un opérateur ViaRail (Utiliser même line-up que opérateur 28)

Ensure all Comtechs are properly configured

Convert MailClark to IFTTT for email alerts in Slack

Rogers 2 - Backup server - Hard drive change

Hot - Open TV App content update

Videotron - add Much video channels

Replace DTV Latin America Fortigate

LiWest1 - Pre-emmptive restart

Telefonica-Peru2 - Foreign disk

Southern Fibernet -- Comtech

HOT - OpnenTV App Issue

Hurontel - add Special programming channels

EastLink - add Special programming channels

Oct 31, 2016

Telus 2 - Replace HDD #6

Axtel2 -- Drive #3 failed

SourceCable 1 -- OS instability caused streaming outage

Test video asset on the server

Create the mapping to load the videos on the servers

Shaw - add Much Music video channels

FREE - UbiquiCAST

VOO - UbiquiCAST

Vodafone Spain - UbiquiCAST

Obtain Technical Contacts

VOO - Data Gathering

Jan 30, 2017

FREE - Data Gathering

Jan 30, 2017

Vodafone Spain - Data Gathering

Jan 30, 2017

Festival 4K - Validate signal internally

Adding an ASI card to both servers of Shaw

Dixie Cable -- Increase Remuxer TTL

Upgrade Truevusion2 to Centos7

Telus Lab - Predicted Drive Failure

Cable Onda Fortigate not responding after a headend power outage

HOT - OpenTV App Content Update

Oct 24, 2016

CCAP -- Audio bitrate adjustment

Source Cable -- Audio pid underrun caused by corrupted audio asset

TVC - Stingray Music Mobile

CCV - Stingray Music Mobile Application

TV Cable San Jose - Stingray Music Mobile Application

Cable Dolores Digital - Stingray Music Mobile Application

Video Cable Florida - Stingray Music Mobile Application

Cablevision Durazno - Stingray Music Mobile Application

Minas Cable Vision - Stingray Music Mobile Application

Globecast - UbiquiCAST

New Operator To add in mobile app

Validate Dance Clubbin and Eclectic Electronic playlists

Update GDT on all Brava/Djazz servers

Aster VPN -- Fortigate defective

FREE - Find Colocation

Jan 30, 2017

Axtel2 - Hard drive fail (Bay 4) on Backup server

Telefonica-Peru 2 - Hard drive fail (Bay 5) on Backup server

AT&T and Telus - Stingray Music Video - Channel Title changes (VIP004 VIPCAN004)

Nov 1, 2016

Bell Aliant -- Mediaroom app sync issues

SkyMexico -- Music channels not showing any metadata

Telus -- VOD assets interrupted during playback

New operators to add to Mobile app

M7 - Metallic Sound on Brava

CSR certificate ATT

HOT -- Metadata sync issues

Hickory Tech 2 -- HDD #3 failure

CCAP -- PcrPID mismatch on Program #21

Hurontel2 -- HHD #5 failed

Hot Open TV App content update (US Election)

EXECULINK - Client wants to pass produce lower bitrates and resolutions

Bell - Holiday Lineup Change

Nov 15, 2016

Hilversum, Caiway - DJazz program is ahead by more than 15 min

Bell Aliant - Holiday Lineup Change

Nov 15, 2016

LIME to Change in App for Latam

Shaw (Maxtrax) - Holiday Lineup Change

Jan 4, 2017

Telus -- Metadata sync issues

Shaw (Starchoice) - Holiday Lineup Change

Jan 4, 2017

Buckeye - Holiday Lineup Change

Dec 31, 2016

SELCO - Holiday Lineup Change

Jan 9, 2017

Hickory Tech - Holiday Lineup Change

Nov 28, 2016

AT&T - Holiday Lineup Change

Nov 28, 2016

Avail - Holiday Lineup Change

Nov 28, 2016

Caribbean Cable Communications - Holiday Lineup Change

Jan 9, 2017

Megacable - Holiday Lineup Change
Jan 9, 2017

Telefonica Peru - Holiday Lineup Change
Jan 9, 2017

Aster - Holiday Lineup Change
Nov 28, 2016

Telstar - Holiday Lineup Change
Nov 28, 2016

Columbus - Holiday Lineup Change
Nov 28, 2016

St-Maarten - Holiday Lineup Change
Nov 28, 2016

Axtel - Holiday Lineup Change
Nov 9, 2016

CW Panama - Holiday Lineup Change
Jan 9, 2017

Cable Onda - Holiday Lineup Change
Jan 9, 2017

CableVision - Holiday Lineup Change
Jan 9, 2017

Liberty/Onelink - Holiday Lineup Change

Nov 28, 2016

Tigo - Holiday Lineup Change

Jan 9, 2017

Une - Holiday Lineup Change

Jan 9, 2017

TV Cable - Holiday Lineup Change

Jan 9, 2017

Cablemas - Holiday Lineup Change

Nov 28, 2016

Encompass - Holiday Lineup Change

Nov 28, 2016

BNET - Holiday Lineup Change

Nov 28, 2016

Anvia - Holiday Lineup Change

Jan 3, 2017

Direct TV -- Holiday Lineup Change

Videotron Exclusive Channel Lineup Change

Nov 10, 2016

Packet-tel - add new mobile app

Hot Open TV App content update (Leonard Cohen)

Jack & Jones #Channel Update

COGECO (Quebec) servers - Maintenance needed in order to update firmware

Holiday Programming Update

Tigo Guatemala -- Channel Number change

Melita - Holiday Lineup Channel

Jan 4, 2017

GET - Holiday Lineup Channel

Jan 3, 2017

MEO - Holiday Lineup Channel

Nov 28, 2016

UPC DTH -- Holiday Lineup Change

Canada/USA - Update GalaxieClients

Europe/ROW Update All GalaxieClients

LATAM - Update GalaxieClient

Northwestel -- Ambiance Channel pixelation on legacy STB

Shaw TTA (OMT) output packet structure not converting Unicode to ASCII properly

Vodafone Portugal - UbiquiCAST Stingray Music

Vodafone Portugal - Mediaroom Application

Hot Open TV App content update (Air Supply)

Enable Vibes in US

Nov 23, 2016

Telekom Austria -- Daypart entry issues

Dascom - Comtech

Breedband Helmond - add to mobile app

Fortimanager - Add Missing Clients

Fortimanager - Investigate timeout options

M/Monit upgrade to 3.7

Replace TV Cable2 UbiquiCAST

Eastlink -- Migrate ambiance channel to Music servers.

Replace MTS Allstream Fortigates

Add GOBO to mobile app

Hot Open TV App content update (Rock Genius)

Sogetel -- Audio/Video cut outs

Vubiquity uplink offline

Avail Backup site offline

Hurontel1 -- HDD Failure

TIGO Guatemala -- Fortigate issues

Anvia -- High memory consumption

Globecast -- Song queue / video queue empty on Brava

Push new description for XLNT021

HawaiianTel - Mediaroom Offset

Videotron Exclusive Channel Lineup Change

CableOnda -- Change player webservice URL's

HT SMusic App | timing synch

Mobile app operator/top-operator changes

Migrate Vubiquity services to new uplink facility

MTS Allstream -- Audio packet loss / Dropouts

AT&T - Channels changes

Upgrade memory on MTS UbiquiCAST's

Add SuperCable to mobile app

Shaw Direct -- Poster art delay on all channels caused by high traffic on gx-api-shaw

CLONE - AT&T and Telus - Stingray Music Video - Channel Title changes (VIP004 VIPCAN004)

Dec 28, 2016

Hot Open TV App content update on Wednesday 21 of December (2016 Chart-Toppers)

CCAP -- Failed drive on primary server

Sky Mexico - Christmas Channel Change

Jan 9, 2017

DOCOMO - Stingray Music Comtech

Cogeco Ontario -- Upgrade UbiquiCAST to add RAI value

CELEBRITY CHANNELS - SWITCH

Glasfaser - LITE TV Germany

Dsmart Lineup Addition

Jan 3, 2017

UPC Austria - Holiday Lineup Change

Cogeco - Watermarking Mismatches

Update Monit to 5.20.0

Update Monit to 5.20.0

George Michael Special HOT Tool Update Thursday 29.12.16

Videotron - Special Programming Update

Hot Open TV App content update on Tuesday 3rd of January 2017 (Ivri Lider special)

Investigate Error Success problem on CENTOS7

Cogeco Quebec -- Upgrade UbiquiCAST to add RAI value

Exclude Util-Linux from Yum updates on CentOS7 servers

Videotron - Exclusive Programing Change

Jan 5, 2017

Deutsche Glasfaser - change logo

Create new CentOS7 for UbiquiCAST

Provide Hawaiian Tel with CSR Certificate

Hot Open TV App content update on Tuesday 10th of January 2017 (Blues special)

Create test channel

Orange Poland - UbiquiCAST

Orange Poland - Data Gathering

Jan 30, 2017

Upgrade Galaxie Linear Demo -- iConcerts

Kwese - UbiquiCAST

TriNed - Add to mobile app

Telus -- VOD playout interruptions

Axtel2 -- Drive 3 and 5 failure

Upgrade UPC Telemach to CentOS7

Upgrade Globecast1 to CentOS7

Deploy new Caching Proxy on Rogerslab

Telenet - update config

Cablevision2 - Ubimetaserver not running

Upgrade Memory on Maxtrax servers

Cabletica - Add Logo to Mobile Operator

Buckeye -- Transcoder issues

C-Spire - Comtech

Vyve Broadcastng -- Send back up comtech

NLUPC Lab down

Hot Open TV App content update on Wednesday 25th of January 2017 - (Banai Family)

XIT Communication -- Comtech

SHAW -- Web Player SSO (FLASH)

M-Kabl - add to mobile app

Underflow Alerts on Much Servers

tvcable2 - Power supply alarm

Special Programming Update -- Feb 1st

Upgrade RAM on Telus and Telus Lab servers

Mobile app - Enable SSO for some CCSA operators

Compas - Comtech

Bruce-Telecom - Upgrade Ubiquicast to the latest version

DTV LATAM - Hard drive 5 on bay 1 Fault detected

ROGERS LAB - Enable Much Channels to ASI

VIDEOTRON - Mobile Exclusive channel changes

Feb 7, 2017

Cablevision1 (Mexico) -- Correct Audioengine mapping

Update Oaxaca 2, Wowza 1 and Wowza 2 GCT to the latest version

Globecast1 -- Multicast address change

HOT -- Remove "Voice of Hope" from OPENTV App

Entel (Bolivia) - UbiquiCAST

Restart Canalsat servers

Monit issue

Rebuild UPCDTH 1 and 2

Enterplay - Stingray Music HTML

TbayTEL - UbiquiCAST

Ozone - Stingray Music Mobile Integration

Hot Open TV App content update on Tuesday 21th of February 2017 - (Popcorn: Oscar Special)

Développement Innovations Haut-Richelieu - Mobile Player

Yacca - add to mobile app

AT&T + Telus Channel Title UPDATES (VIP004 VIPCAN004)

Feb 27, 2017

Update Frontier FAQ (Karaoke Mediaroom Update)

Deploy Ubi 3.1.10 on Canalsat 1 and 2

Create the 2 TELENET operators (test environnement) to test the new login flow.

Feb 26, 2017

Encompass - Switch All day Party to Eventos

Apr 30, 2017

test

Hot Open TV App content update on the 7th of March 2017 - (Grandaddy Special)

Vodafone Portugal - Mediaroom Application QA

Mar 14, 2017

Singtel - Stingray Music Mediaroom

When connected to Portugal VPN, it doesn't properly displays the proper Top TV provider listings

Lineup - Missing Total Hits Portugal for Vodafone Portugal

Telus - Karaoke app rebranding + French Localization

Country Cablevision - add to mobile app

Paragould -- COMTECH

Resync Galaxie Clients on all servers running MIX001

Upgrade UbiquiCASTS to 3.1.15

Upgrade UbiquiCASTS to 3.1.15 - LITETV

Stubbs Communication - add to mobile app

Resync GalaxieClients

Virgin - TKC HTML Test Request

TbayTel - Vibe

TbayTEL - Juicebox

Enable BRAVA_25FPS_UPSCALE_1080I_8M_EN Test Channel on Telekom Austria 2

Upgrade Monit agent to 5.21 on Tbaytel servers

Investigate Watermark Issues - LATAM

Revert Maxtrax1 to 3.1.5

Investigate disk usage on Novus1

Upgrade iDRAC on HickoryTech servers to 2.41.40.40

Vodafone Portugal - Add Logo

Singtel - Add Logo to Mobile and Mediaroom

HawaiianTel - Mediaroom off sync

Videotron Exclusive Channels

Mar 16, 2017

Videotron - Switch Web Player from Vantrix to HTML5

Aug 14, 2017

Restart TAG 1 and TAG 2

Send alert - all VPNs will be down

Change Cablemas-Oaxaca public IP

Videotron Exclusive Channels -- March 17th deployment

Mar 15, 2017

Upgrade Galaxie Client v. 3.1.14

Telefonica Brazil 2 - HDD Fault detected

Axtel2 - Drive 5 failure

Hot Open TV App content update on the 21st of March 2017 - (Brexit Special)

Mar 20, 2017

NTVPlus - Festival 4K

Rogers - Festival 4K exploratory research

Foxtel - Colocation Research

Hawaiian Tel - TKC freeview

Yes -- Server rack relocation

HOT -- DCI 804 STB Favorites issue

Restart TAG 1 and TAG 2

Buckeye - Black screen

Shaw -- Progress bar / Metadata glitch on Dreamgallery app

HOT -- Darom Radio // Radio Darom 101.5 Playing same feed on Open TV APP

AT&T Watermarking Success rate down

Rogers 1 -- AudioEngine upgrade

HTC Communications -- Comtech

Rogers - Festival 4K

Cogeco - Festival 4K

Cogeco Ontario - Exploratory Resource Estimation

Videotron - Festival 4K

Hawaiiantel - Upgrade Production Mediaroom application

LUS Fibernet -- Mediaroom

Tigo-CR2 - iDRAC Unresponsive

ViaRail -- SM Web Widget // Mobile App

Kawartha - Mobile Application

HOT -- OPEN TV App Channel Lineup re-shuffle

GET - Stingray Music Lineup Change

Apr 12, 2017

TDS - Comtechs

CMS Update

Mar 30, 2017

Tigo-CR1 PERC Battery Failing

GET - Ambiance 4K

Wind Hellas - UbiquiCAST

Wind Hellas - Juicebox

Wind Hellas - Loud

Wind Hellas - Vibe

Wind Hellas - Ambiance HD

Wind Hellas - iConcerts

Wind Hellas - Djazz

Wind Hellas - Classica

Hilversum - Restart Audio Engine

Docomo - Add into Mobile application

HOT1 - Monit not responding

Via Rail - Make sure Exclusivities are no longer there

Créé un opérateur pour Impact (Disponible en test et stage seulement svp)

Apr 9, 2017

Telekom Serbia - Channel Change

HOT - Update OPENTV Content

Hot Open TV App content update on the 20th of April 2017 - (Independence day - Army Bands)

Correct Brava/Djazz service tags on TAG Ubi's

Enable 7M feed on Globecast2 for test

Explore iConcerts feed migration from MX1 to TAG servers for uplink

Mettre en place les images pour le splash du provider Impact de Montréal

MTS -- Metadata issues on offline hosted application

Rogers -- OSE 2 transitions behind

Upgrade Access Communications to 3.1.10

Upgrade Westman to 3.1.10

Videotron Exclusive Channels -- Modifications 21st April

Apr 20, 2017

TEST Videotron Exclusive Channels -- Modifications 21st April

Apr 19, 2017

Ajout des Vibes au provider Impact Montreal

Vive 375 music widget integration

Memorial day scroller text for the HOT OPEN TV App 30.4 (16:00PM) - 1.5 (20:00PM)

TvCable -- Increase volume on music channels

TeleRed Argentina -- Add to Mobile application

Glasfaser2 - Remove LiteTV

GET -- PCR Errors on SPEU001 channel

T-mobile Thuis logo in Stingray Music app

Mobile app - Activate Montreal Impact in Prod

Hot Open TV App content update on the 4th of May (Aerosmith)

Delete channel mapping for some old LPS

Sogetel -- Webplayer + Mobile authentication issues

Deploy Stingray Eventos on mobile for all LATAM operators

Stingray Web Player - Freshii

Skitter Inc - Comtech

Ozarks - Fayettevill - Comtech

HOT -- Open TV App Channel re-name

Upgrade Brava/Djazz/iConcerts UbiquiCAST to 3.1.11

New Profile for Brazil Demo Accounts in Mobile App

Videotron Exclusive Channels_May 12th

1932844

Videotron Exclusive Channels_May 12th -- Test Request

May 10, 2017

Hot Open TV App content update on the 16th of May Tuesday (Rod Stewart)

Check Operator logo mappings

Fortigate IPv4 Policy update for Ransomware attack

AT&T + Telus Channel Title UPDATES (VIP004 + VIPCAN004)

Unmap MC0102 from client groups

Send out Notification - Stingray Music Mediaroom maintenance

Send out notification - Stingray Karaoke

Stingray Music - Vubiquity outage

Hot Open TV App content update on Thursday, June 1 at 19:00PM Israel Time (12PM Montreal Time) Pet Shop Boys

Bug found on Canalsat

Adding logos to mobile app

June Special Programming production push

Stingray Music Widget integration -- MBAM

Germantown Telephone Company (G-Tel) - add to mobile app

On.nl - add to mobile app

Deploy LITE TV Intl on HOT

New operator SB Affiliates – Content Library

Greatest hits in LatAm

Jun 15, 2017

Israeli Indie Channel - Temporary Removal Request From the HOT Open TV App

yondoo - add to mobile app

Hot Open TV App content update on Monday, June 12th at 19:00PM Israel Time (12PM Montreal Time) Tom Jones

Ozark Go - add to mobile

Glasfaser -- Add F4K test channel

Need to renew cert for telus.mediaroom.galaxie.ca

widget - ellequebec/nellyfurtado

Videotron Exclusive Channels_June 16th

Hot Open TV App content update on Thursday, June 15th at 19:00PM Israel Time (12PM Montreal Time) Britney Spears

TEST REQUEST - Videotron Exclusive changes June 16th

Jun 14, 2017

replace maximum party to all day party for Maxtrax

Mobile app - operator list

Change Fortigate IP -- Execulink

BNET2 -- Drive failures

Telus - Deploy latest version of MR app + Vibes

Jul 13, 2017

Rebuild Tigo Guatemala VPN tunnel

QA Test Request - Telus Quebec URL

Jun 22, 2017

July Special Programming updates

Hot Open TV App content update on Monday, July 3 at 19:00PM Israel Time (Guns N' Roses)

Upgrade Audioengine (3.1.15) -- OSE2 Banner Fix

Videotron Exclusive Channels_July 14th

Hot Open TV App content update on Monday, July 17 at 19:00PM Israel Time (Surfin')

QA Test Request - Videotron Exclusive Channels_July 14th

Jul 12, 2017

Channel info - Music Programmer for Patrick Groulx is not showing the proper description

Now4K Watermark Test

Rebranding tests for Classica linear and VOD

Deploy Festival 4K test channel on Rogers

Telekom Serbia -- UbiquiCAST migration to new Data center

Novus 1 -- Fault on Disk3

Wind Hellas - LiteTV

Add background splash logo for Ozone

Execulink -- Add 6 channels to their line up

Jul 27, 2017

Bell2 -- AC Power lost on backup PSU

Deploy Festival 4K full channel on Rogers

Aug 6, 2017

Wind Hellas -- Smart Cards

Ziggo -- PID Timing issues

Skymexico -- Upgrade to CentOS 7 and install SDI card

DTVLATAM Primary -- Fault on HDD #3

Deploy Galaxie Client 3.1.21

Hot Open TV App content update on Wednesday, July 2 at 19:00PM Israel Time (Mooky)

August special programming update

Wabash -- STB audio freezing

Send notification to all IS-805 Satellite clients

Upgrade Audioengine (3.1.17) -- 24Hr FillerInserter Fix

Hot Open TV App content update on Monday, July 7 at 19:00PM Israel Time (Ethnix)

Adding Hot Country to GET (UbiquiCAST)

Deploy Festival 4K full channel on Hilversum1

Hot Open TV App content update on Monday, August 14th - 19:00PM Israel Time (Peter Hook)

Add NOW4K-001 to RogersH264_2

Aug 20, 2017

Add Alerts to monit for Video Linear servers

Deploy NOW 4K on RogersH264_1

TELUS -- Coordinate switch to primary server

Migrate Telekom-Serbia servers and Fortigate

CLONE - AT&T + Telus Channel Title Changes (VIP004 VIPCAN004)

Aug 24, 2017

SKP -- Add to mobile app

Hot Open TV App content update on Monday, August 28th - 19:00PM Israel Time (The Pretenders)

Total Play - UbiquiCAST

Add XCL_Vid0086 (SAPUTO Channel) to Videotron Exclusive Line up

Special Programming Channel Switch - September 2017

Special Programming Channel Switch - October 2017

Triple C - UbiquiCAST

Unity KBW -- Change channel number/selectors

Videotron - Web Player QA

Sep 5, 2017

Configure Stingray Music Widget for Alpine Canada

Hot Open TV App content update on Monday, September 11th - 19:00PM Israel Time (Hebrew Year-End Review)

Upgrade Galaxieclient v. 3.1.24 (4K Servers only)

Telus - Music Video HD

Telus - Festival 4K

Telus - Now4K

Telus - F4K & Now4K & MV HD

Create Stingray Music HTML preview instance for HOT

Du -- 50 channel addition

Sep 28, 2017

Northwestel -- Fortigate Public IP Change

Deploy Galaxie Client 3.1.26 (UbiquiCASTs with Proxy)

Add 50 channels to du in Stage

Videotron Exclusive channels for September 21

Hot Open TV App content update on Monday, September 25th - 19:00PM Israel Time (Charles Aznavour)

Deploy new Audio Engine 3.1.18 on Telenet Servers to fix Filler Bug

Deploy new Audio Engine 3.1.18 on MTS Servers to fix Filler Bug

UbiquiCAST 3.1.19 upgrade

CityWest -- Switch from MPTS to SPTS

Bell - add Juicebox

October Special Programming Update

Deploy IL048 on HOT

Hot Open TV App content update on Monday, 9th of October 19:00PM Israel Time (Alan Parsons)

Swisscom - UbiquiCAST

Cogeco -- Deploy FEST-003

Oct 30, 2017

Festival4K feed for Arkena

Oct 15, 2017

Stingray Music - AirFind Whitelisting IP

Silence on RRMEDIA (CON001)

Special Programming Channel Title Changes : AT&T + Telus (VIP004 + VIPCAN004)

Entel -- Channel Number lineup

Upgrade Cogeco Ontario servers to CentOS7

Holiday Programming 2017 - Canada

Nov 12, 2017

Holiday Programming 2017 - US

Nov 26, 2017

2017223 - Macro blocking

Unitymedia - Firewall Vulnerability

Configure Stingray Music Widget for GAMIQ

Configure Stingray Music Widget for GAMIQ

Holiday Programming 2017 - LATAM

Nov 26, 2017

Stingray Musique_Chaînes Exclusives Videotron_20 Octobre

Holiday Programming 2017

Videotron Stage App QA Oct 20

Oct 18, 2017

Holiday Programming 2017 - Europe

Nov 26, 2017

Hot Open TV App content update on Monday, 23rd of October 19:00PM Israel Time (Bryan Adams)

Onelink -- Correct line up on UbiquiCAST

Cogeco Québec -- Remove Fortigate and configure site to site tunnel

Upgrade Skymexico2

Deploy Galaxie Client 3.1.29

Feb 27, 2018

TIGO-CR2 Replace PERC battery

Videotron - Classica PVR option

Comtech -- Tullahoma Utilities

Foxtel -- OSE2 Delay

Publicity issue on Mediaroom/DreamGallery

Hot Open TV App content update on Monday, 6th of November 19:00PM Israel Time (Nick Cave)

OSE 2 tune up for local broadcast

Oct 30, 2017

November Special Programming Update

Add RAM in Celine

Add RAM in dev9

Smartcard ordering

Foxtel -- Deploy UbiquiCAST 3.1.21 (16:9 Feature)

Upgrade Telus to CentOS7

Deploy Brava 1080i on Hilversum

Replace Bell Lab server

AT&T + Telus APPS Channel Title Changes (VIP004 VIPCAN004)

Aug 24, 2017

Telus - UbiquiCAST replacement

Wabash - UbiquiCAST

Add 2 specialty music channel for SHAW on the Calgary Servers

Nov 15, 2017

Videotron Exclusive channels - November 17

Videotron Stage App QA Nov 16th

Nov 15, 2017

Hot Open TV App content update on Monday, 20th of November 19:00PM Israel Time (Take That)

Meo -- Add Music Video Channels

iConcerts -- Eutelsat intermintent A/V off-synch

Inexio - Add to Mobile App

Implement Watermarking + Pairing on all channels for Singtel

Internal Broadcast -- Deploy SLITE-001

Tullahoma Utilities - Comtech Setup

Hot Open TV App content update on Monday, 4th of December 19:00PM Israel Time (Swing)

Contact Rogers Atlantic to assist them with adding Holiday Channel

D-Smart

Singtel -- Watermark Test

Nov 30, 2017

Foxtel - Channel name change

Dec 6, 2017

Voo -- Switch HD product mapping station

Dec 14, 2017

Singtel -- Deploy Holiday Channels

XLNT021 -- Christmas Channel Programing

Shaw - Test OSE2

Megacable 1 -- Upgrade PERC Firmware

Stingray Music Widget - Whitelist Stingray Websites

Greenlight Community Broadband -- COMTECH

Dec 19, 2017

Videotron Lab server replacement

Send notification to TKC operators

Chaînes Exclusives Videotron - 15 Decembre

Megacable -- Replace primary site Fortigate

Hot Open TV App content update on Monday,18th of December 19:00PM Israel Time (Eyal Golan Ethnix)

TEST: Videotron Exclusives December 15th

Rogers H264 -- Restart Audioengine

Rostelecom: iConcerts MLR issues

MaxxSouth: COMTECH

New Dell Servers: Image with CentOS7

SETAR - UbiquiCAST

Planet Fitness - Stingray Music App Integration

Hot Open TV App content update on Thursday, January 4th 19:00PM Israel Time (Classic Hip hop)

Stingray Special Programming - January 2018

Jan 3, 2018

AT&T + Telus APPS Channel Title Changes (VIP004 & VIPCAN004)

Dec 28, 2017

Stingray Hits - Hilversum

Wherever TV -- COMTECH

Columbus 2: Framerate error leads to EOF and dead video stream

Telus - Add Now4K and Festival 4K

Jan 30, 2018

Videotron: Change Default Scheduler for NoSongCutSchedulingStrategy on all MV streams

EPB Fiber Optics - COMTECH

SKV Veendam - Add to Mobile app

Telus - Change MV streams from SD to HD

Jan 30, 2018

FREE - Change Festival 4K feed from 12Mbps to 14.5 Mbps

Jan 11, 2018

MC050 on MTS VIP and MTS Broadband&Mobile

Meltdown & Spectre Linux Kernel Update

Stingray Music Widget for the Stingray Blog

Hot Open TV App content update on Wednesday, January 17th 19:00PM Israel Time (Grammy 2018)

Videotron - Change Classica HD feed from Satellite to UBI

Jan 30, 2018

Deploy Operator Background config fix for Videotron

CLASSICA: Test 5.1/Subtitles role for MX1 uplink

Jan 30, 2018

Hilversum: DJA002 corrupt audio

Videotron: Exclusive channels - Jan 19th launch

Jan 18, 2018

Videotron: Exclusive channels - Jan 19th TEST REQUEST

Jan 17, 2018

Ziggo - Festival 4K

Canalsat: Notify all operators for April maintenance

Add City of Morganton / Compas Cable to the Mobile app

Vip Net: Add operator to Mobile

Axtel2: Failed disk

Cincinnati Bell - UbiquiCAST

Northwestel: Switch Ambiance and OSE 2 from MP2 to MP4

Proximus: Switch Stingray Hits (FR/EN) from 720p to 1080I

Cogeco: Upgrade from 3.1.19 to 3.1.21 to correct OSE2 Ad positioning

CAS Cable: Intermittent drops

Festival 4K: Explore encoding options and extra line to Arkena from Ericsson

iConcerts: Plan MX1 to Synterra signal handover

Jan 25, 2018

Telus: Switch from 5Mbps to 100Mbps Bandwidth

Jan 25, 2018

Cameron Comm: COMTECH

Jan 30, 2018

Singtel: Deploy Watermark on Mediaroom app

Orange Spain (Festival 4K): Interconnect Arkena to their distribution network

Jan 30, 2018

Bouygues: Create new line from Ericsson to Arkena at 23Mbps

Jan 30, 2018

Telenet - add to mobile app

Hot Open TV App content update on Monday, February 5th 19:00PM Israel Time (Ringo Starr)

Update Sasktel logo

Jan 30, 2018

COMTECH: Chat Moss Cable

Feb 1, 2018

Cameron Comm: Logo & Operator Creation

Liwest: Fortigate firewall move and IP change

UNE2: Replace RAID Battery

Videotron Exclusive channels - Feb 9th

Map Classica test channel onto the test server (EMEK)

Create the operator "Proximus" in the stage DB

Videotron Exclusive TEST (Feb 9th Edition)

Feb 7, 2018

Videotron Exclusivities - Spacing issues with the newly added channels.

Maskatel2 : Replace HDD

Videotron : Deploy HITS-001 and SPLAT-001

DCG - Supply test channels for Ambiance 4K and F4K on their UBI for testing

Hot Open TV App content update on Monday, February 19th 19:00PM Israel Time (Oscar 2018)

Changer la batterie RAID PERC pour BELL 2

Glasfaser: OSE2 modification

Globecast: Change Fortigate Public IP

Euskaltel - Ubiquicast

GET: Music Channels Volume Increase

Hot Open TV App content update on Monday, March 5th 19:00PM Israel Time (a-ha)

Stingray Blog - Widget - VIB_N0314

Swisscom: Change Festival 4K Bitrate

Mar 8, 2018

CLASSICA: SKY Germany UbiquiCAST

Mar 7, 2018

Videotron Exclusive channel launch - March 8th

Videotron Exclusive TEST (March 8th Edition)

Mar 6, 2018

CLASSICA: Send TEST notifications to Asian and European clients

UPC CableCom: Change from ASI to IP

Hot Open TV App content update on Monday, March 19th 19:00PM Israel Time (Foreigner)

Stingray Blog - Widget - VIB_S0484

Telekom Serbia: Deploy Vibes on Mobile

Salt / Zattoo - Ubiquicast

Access Communications: Modify OSE rep rate to fix DCX 860

iConcerts: Deploy channel on Hilversum

AT&T + Telus APPS Channel Title Changes (VIP004 + VIPCAN004)

Mar 28, 2018

Entel Linear Channels Delivery

Entel: Djazz delivery

Entel: Ambiance delivery

Entel: Festival 4K Delivery

Entel: Classica Delivery

Entel: C-Music Delivery

Sing Jazz - Widget - VIB_T0078

Send Classica IP Signal to Amazon directly from Munich Playout servers

Vodafone SP -- Move back up Ubi and Fortigate to new location

Hot Open TV App content update on Monday, April 2nd 19:00PM Israel Time (Enrique Iglesias)

Special Channels -- April Edition push

Add 4 stations to Telekom Serbia

Apr 10, 2018

Stingray Blog - Widget - VIB_N1116

Create Operator "Demo Kit Europe No Skip" for Stingray Music Mobile

Add "Palmares de la disque" Channel on Videotron servers

Apr 19, 2018

Mid-Rivers Communications - COMTECH

Check the list of clients to see if they have access to the flash webplayer

Videotron Exclusivity Channels - April 12th

Apr 11, 2018

Wabash Communications - COMTECH

City of Wadsworth - COMTECH

Hot Open TV App content update on Monday, April 16, 20:00PM Israel Time (Rita)

Add DJA001 English to Hilversum1 and Hilversum2

Apr 29, 2018

Add a new Classica feed (offset 6hours to EDT timezone) - Amazon US

Videotron: Add SPALM001

Hot Open TV App content update on Wednesday, April 25th 22:00PM IL Time (Avenged Sevenfold)

AT&T + Telus APPS Channel Title Changes (VIP004 + VIPCAN004)

Apr 25, 2018

Hot Open TV App content update on Wednesday, May 2nd 22:00PM IL Time (Geva Alon)

P2000 Nvidia Quadro analysis for our UBIs

Tricom 2: RAID Battery won't charge

Telenet - Upgrade to CentOS7 and UbiquiCAST 4.1.0

Add Vibes to Telered (Operator ID 760)

Windhellas -- Upgrade to 4.1.2

Telstar2: Replace disk#3

ASTER: Upgrade to CentOS7, Ubi v. 4.1.0 and replace faulty disks

Add to Mobile app -- Intercentro

Totalplay -- Linear Music Video Channels Delivery

Hot Open TV App content update on Wednesday, May 9 22:00PM IL Time (Mashina)

COMTECH -- Laguna Woods Village

Telus - Classica + Music Video channels - June 21st

Videotron Exclusive Channels - May 10th launch

Classica: Increase loudness level to -24 LKFS

Orange Spain - Linear Channels (Djazz, iConcerts, Classica)

COMTECH -- Riviera Utilities

TEST REQUEST: Videotron Exclusive Channels - May 10th launch

Bell -- Deliver Retro, Vibe, HITS, ADISQ, Classica, Ambiance, LOUD, JuiceBox

SBB Doo -- Deploy test operator

May 30, 2018

Totalplay -- Exclusive Channel

Amplia -- Add to Mobile app

Name and Logo change for operator 289

Telenet: Investigate TTA on Classic Rock via their TV App

Sky Mexico Rio De La Loza: Upgrade servers to CentOS7

Add E-Networks to Mobile app

Telus: Separate SM Channels from Video

Hot Open TV App content update on Wednesday, May 23 22:00PM IL Time (Rami Kleinstein)

Hurontel: Upgrade to 4.1.2

Aster - Upgrade to CentOS7

COMTECH -- NelsonvilleTV

Remove Massy from the App

Deploy the I'Adisq Channel on our internal network

UPC Telemach: Data Center rellocation

Hot Open TV App content update on Wednesday, May 30th 22:00PM IL Time (Ozzy Osbourne)

Order new HDDs for Videotron for Prod servers

Videotron - Lab Servers - Activate OSE2

Send Videotron the FFMPEG CLI for F4K

Add Ambiance 4K and Hits 4K to Zattoo servers

T2 Slovenia - UbiquiCAST

Deliver Fortigate to NLUPC (Liberty Global)

Hot Open TV App content update on Wednesday, June 13 22:00PM IL Time (Alanis)

Change Encompass channel lineup - Sky Brazil

Jul 31, 2018

Sky Mexico - Add "Adoración y Gozo" CHANNEL TO THE LINEUP

June 2018 Special Programming

Update Monit Agent to 3.7.1

Get a clip (5-10) of 2 products and send them to Susie

Videotron Exclusive channel_June 8th 2018

COMTECH -- Sun Fiber

Tricom -- Expand storage capacity on Ubis

Create new CentOS 7 Ubi Image

Rogers - Switch Music Videos SD for HD versions

SKY Brazil - Stingray Music Channel Change + App integration

Videotron: TTA Off by 5 to 6 minutes

Hot Open TV App content update on Wednesday, June 20th 22:00PM IL Time (Brian WIlson)

Hawaiian Telecom -- Enable Karaoke App Free View (June 21st to June 27th)

Stingray Music - Widget - Francos

AT&T + Telus APPS Channel Title Changes (VIP004 + VIPCAN004)

Jun 14, 2018

TIGOES - Replacement Fortigate

Classica Subtitles Issue Tracking

COMTECH -- Sandhill Telephone Corp

Hot Open TV App content update on Wednesday, June 27th 22:00PM IL Time (WOW Festival)

Record a 24 hours period of Festival 4K (HD)for Korean Gov Officials

Clickia - UbiquiCAST - Music

Hot Open TV App content update on Wednesday, July 4th 22:00PM IL Time (World Cup)

Hot Open TV App content update on Monday, July 9th 22:00PM IL Time (Avraham Tal)

Hot Open TV App content update on Wednesday, July 11th 22:00PM IL Time (Israeli Music Fest)

UPC Telemach: Upgrade to CentOS7

Orange Spain -- UbiquiCAST

Entel : Festival 4K HD

Jackson Utilities - UbiquiCAST

Replace FEST003 with FEST005 on Totalplay servers

Entel -- Linear Music Video Channels Delivery

Bnet1 -- Upgrade to CentOS7

Hot Open TV App content update on Wednesday, July 18th 22:00PM IL Time (Aviv Geffen)

Deploy 4.3.0 Branched release on RRMEDIA1 and RRMEDIA2

Create "Stingray All Channels" operator and pull every channel in the lineup

Chaînes exclusives Vidéotron - 13 juillet

Rogers - Switch 4K services from 30Fps to 60Fps

SBB Doo - F4K delivery

Foxtel - 4k Channels (F4K, Now4K, Ambiance 4K)

Create Demo Operator for True Vision

Tbaytel - add 55 channels

Voo - Move Back up server to new data center

Change Operator ID 262 name and logo

UnityKBW -- Move servers to new data center

Videotron new encoding: Test New Assets on Videotron-lin2

Hot Open TV App content update on Wednesday, July 25th 22:00PM IL Time (Red Sea Jazz Festival)

Telus -- Test new assets in LAB for HD programs

Hot Open TV App content update on Wednesday, August 1st 22:00PM IL Time (Boom Box Festival)

Videotron | New Assets for Videotron-lin2 for HD Programs

Hot Open TV App content update on Wednesday, 8th of August 22:00PM IL Time (Jethro Tull)

Foxtel2 | Asset Upload

Add Channels to True Vision Demo account Lineup

August Special Programming production push

Videotron | New Assets for Videotron-lin2

Hot Open TV App content update on Wednesday, 15th August 22:00PM IL Time (Tamar festival))

Aug 14, 2018

Cleanup Internal Broadcast Channels

OSE2 yes or no

Tricom - CentOS7 update and ASI card addition

AV and F4K_30 assets not loaded on the servers

Remove LATAM Special programming Jessie Reyez

Remove Exclusive Channel Tiempo de Futbol for TotalPlay

Jackson Energy - UbiquiCAST

Altice NY - UBI

True Visions - UbiquiCAST

Totalplay - Music Videos Channel tests

Foxtel - Test Assets on 40M channel

Cooptel - Wrong ROVI Code Mapping

Videotron Exclusive Channels_August 2018

Hot Open TV App content update on Wednesday, 22th August 22:00PM IL Time (Madonna 60th)

TOYA - UbiquiCAST

Send 2 Comtechs to Eagle Communications

Retrieve list of UBI Servers that have OSE2 with Caching Proxy

SHAW: Replace ASIO primary server

Create Ansible user on all CentOS7 servers

Upgrade Rrmedia1 and RRmedia2 to Audioengine 4.3.2

UnityMedia - Add Classica HD (with advertisements) to the existing UBIs

Upgrade UnityKBW servers to CentOS7

Add new operator (ROKiT) to the list of operators

Mega Cable -- Take out backup ASI card and Install it on Primary

Megacable - transfert ASI card for the backup to the primary server

Bell: Change HITS from English to French

Sep 6, 2018

Image Issue | Server fails to mount FS volume

Hot Open TV App content update on Wednesday 5th September 22:00PM IL Time (Hebrew Year End Review)

Global | GDT | Change all look-ahead settings

UNE (Tigo Colombia) -- Channel Number Update

Cable Onda /TiVo | Test Switch PCR_PID to match audio PID

Create TOYA Operator and add SSO URLs

Entel | RandomScheduler | Upload Assets

Orion Xpress : C-Music Migration (UbiquiCAST)

Turk Telekom - UBIquiCAST

C-Music Test Assets | Megacable and Tricom

Movistar - Stingray Music Audio Channels activation - Mobile App

Telus - Load test assets on server

Hot Open TV App content update on Thursday 20th September at 22:00PM IL Time (Israeli Party)

Comtech Delivery - Cunningham Communications

Comtech Delivery - Rainbow Communications

Add Mac Miller Channel to LATAM customers

Swap / Add A002 to list of operators

Check if test assets were loaded on M7 servers

M7 | Add Cmusic Assets

Map C-Music on the Galaxie Demo Server

Videotron | IPTV « Tech Trial »

Eagle Communications - Add to mobile App

Add Stingray Hits Music Video Channel to Entel

Cogeco-on2 | Fix ntp | Time is off by 5 mins

Bell | GalaxieClient | Lower Threads

Videotron IPTV - Changement d'adresse multicast pour flux audio

Investigate the issue with Opera Plus audio channel on Sky Mexico

Sep 20, 2018

CCAP - Audio distortion issue

LGI - UPC CH - New Music channel mapping for TV App

Videotron Exclusive Channels_September2018

Hot Open TV App content update on October 3, Wednesday at 22:00PM IL Time (K-POP)

KPN - CMUSIC Migration

Oct 1, 2018

TOYA - Add Linear Music Channels

Change SLITE channel mapping for Windehellas & Triple C

Oct 30, 2018

Add new iDracs to OME for hardware monitoring

MobiTV - Reiumage and configure Remuxer

COMTECH: Falcon BroadBand

At&t + Telus TV Apps Channel Name Update (VIP004 & VIPCAN004)

Sep 28, 2018

Bell/MTS/Aliant: Add SP0001 and SPF0001

Altice | Swap pcr video pid to audio

Altice NJ/TX UbiquiCAST

Hurontel1 | Failed Drive

Hot Open TV App content update on October 17, Wednesday at 22:00PM IL Time (TV Themes)

UnityKBW | Switch sources from asi to ip

Rogers: Replace XFadeController with CompensatorPCM

Encompass: Create script to ftp files from /data/metadata

Entel | Album Cover Image Loss | Programs 36 & 48

CCAP | MPTS to SPTS

Execulink: Deploy UbiquiCAST v. 4.3.3

Replace Telus Lab UbiquiCAST server

Change Buckeye Cable System to Buckeye Broadband

Comtech Delivery - H&B Communications Inc.

Send Comtech to Eagle Communications

Orange Spain: Migrate Classica, Djazz and iconcerts from satellite to UbiquiCAST

Oct 18, 2018

Sky Brazil - Deploy 1 RTMP feed from the Wowza server

Videotron IPTV - Push new HD test assets for validation

UPC Hungary VPN Offline

Oct 18, 2018

B.Net and VIP rebranding to A1 Hrvatska

Upgrade Centos5 to 7 DTV Latam

Ubi Upgrade | OneLink (Hato Rey/Metro)

Add C-Music full channel on Galaxie Demo

Megacable | Cmusic Launch Live channel

Create OME Alerts Jira and integration to slack

UPTelemach | UBI rpm upgrade | 4.3.3

UBI Cloud - Cologix - Pet Project

Oct 28, 2018

Add rest of OSE2 Music Channels to their backup serveur for testing

Oct 24, 2018

Add 3 new channels and remove 1 from Videotrons lineup

Oct 28, 2018

Create new Comcast Operator

Replace RAID controller on T2 Slovenia

Map US and Canada line ups to generic Operators

Add "KEVAG Telekom" operator to the Stingray Mobile App

Telus - Change MV Channels from SD to HD (Second Try)

Nov 14, 2018

Restart Videotron-lin1 and Videotron-lin2 audioengine

Holiday Channel Notice -- LATAM

UnityKBW | Increase TTL

WIDGET - Guylaine Tanguay

Maskatel | Ubi ver update

Videotron: Add 52 SPTS OSE2 programs on primary server

Canadian Ubis | Neilsen Watermark Config

Activate True Vision on the mobile App

Hot Open TV App Content Update on November 21, Wednesday at 22:00PM IL Time (Michael Jackson)

Extract Vibes playout assets from Bell

Add Holiday specialty channels to Cable Vision du Nord

Nov 12, 2018

WIDGET - Mundial

Update the Logo for DERY operator

Create new Business operator for self-serve

Build a temporary Videotron 1 server for Nielsen upgrades

TotalPlay Prep 5 channels

Toya | Ubi ver update

Create Skylife Operator with TrueVision Lineup

Migrate to prod free mode operators

Investigate issues with Videotron IPTV tests

Nov 12, 2018

Cogeco-on1 | Software Update

Holiday Channel Ubi Prep | LATAM

MEO Altice Portugal - changes on service multicast addresses

Maskatel | Ip changes

Activate Send As for Maintenance E-mails

Sky Germany - Classica - Add new tests assets to internal network to test the black frames on still images

AT&T + Telus TV Apps Channel Name Update (VIP004 & VIPCAN004)

Nov 22, 2018

CWPanama | Ubi Upgrade 4.3.3

Open

Organize mailing lists and notification templates

Etisalat - UbiquiCAST

Novus - Stingray Music Video App

Novus - Stingray Karaoke App

Telekom Serbia - Stingray Music HTML

Cable Cable - SSO for Web Player and Mobile

Demo Kit 4K

Delta - HbbTv app

Layer3 TV - Stingray Music HTML

Anvia - TKC HTML

Ubiquicast Control Site - Itération 1: Backup des config

Entel - Sim card authentication

HOT - iConcerts

Telenet - Stingray Music Metrological app

KPN - Stingray Karaoke Metrological app

Order extra smart card for TVN for Unitel Classica HD

Holiday Hits USA (186) Schedule update

Delivery new HTML 5 Webplayer to Shaw

Update Monit to 5.25.1

Delivery EPG to Elisa based on their specs

Entel - Change the UBIs timezone to GMT-5 (currently set to GMT-4)

SETAR: Send EPGs to ROVI

Order Smart Cards for Djazz from MyHD

Bell music mediaroom is showing "info unavailable" as meta data

Deliver Comtech to Dascom Systems

Hickorytech2: BIOS Upgrade

MobiTV - UbiquiCAST

Bell 1 and Bell 2: Grow current Data RAID

Add server to OME

Internal Channels clean up (10.250.130.145 & 10.250.130.146)

Upgrade Centos 5 - 7 Cable Mas Campeche - Centos5 to 7

Slack Alerts | AudioEngine logs | Underflow and underran

Startimes1 and 2 Upgrade to CENTOS 7

Sogetel | Out put corrections

Check Centos 7 Servers

Hot Open TV App content update on December 5th, Wednesday at 22:00PM IL Time (Rita)

Order and deliver Smart Cards for HCN

MLGC - COMTECH

Galaxie client update to 3.2.6

update Ubi's with Diagnostic tools

Diagnostics tools update

Hot Open TV App content update on December 12th, Wednesday at 22:00PM IL Time (Michael Jackson)

Hot Open TV App content update on January 9th, Wednesday at 22:00PM IL Time (Chicago Musical)

Hot Open TV App Content Update on December 27, Thursday at 22:00PM IL Time (Best of 2018)

Dec 26, 2018

Comtech Delivery - Mountain Communications LLC

NOT DONE

Obtain Multicast information from client and configure the GigE output scripts on the server OS.

Add operator into the mobile app.

Test watermarking using a sample from the Audio Engine Client API.

ON HOLD

Provision Mediaroom Personal Server 3.0

Ubiquicast Control Site - Iteration 3: Parser

Ubiquicast Control Site - Itération 4 : supporter les mises à jour la nuit

Ubiquicast Control Site - Itération 5: Logs et Alertes + supporter autres softwares

Ziggo - Web Player

Switch all demo kits to use the same role has MTS

UPC DTH - add iConcerts/BRAVA/DJAZZ

Tingo Media - Brava / Djazz

IRD Information retrieval from LATAM clients

Metroloop - UbiquiCast

Comtech Delivery - COMCAST

Migrate to new monitoring tool

Add Cunningham Broadcasting to mobile app

Load content on the servers. (MISSING 50 Channel Lineup for SM)

1

Schedule server pickup and delivery.

2

IN PROGRESS

Cleanup Client-Group mappings

Upgrade remaining CentOS5 servers to CentOS7

GET: Festival 4K

Elisa - UbiquiCAST

Order Smart cards for Brava from M7

Bell Lab: Expand storage and rebuild

Create a recording of 4 hours of all our products to sales purposes

Videotron Ubi - IPTV

Fix Openmanage on servers

Documentation for the team

Megacable | Add Drift Detector

Replace Bell Lab Server

MX1 - Uplink C-MUSIC on Measat 3A

Rogers H264 OSE2 Offset

Nov 27, 2018

Rogers: Deploy Audio + Data Stream for F1 Satellite Migration to UbiquiCAST

DONE

Order Servers

Receive Servers: Service TAGs (HVYL0T2) (HVYK0T2).

Confirm shipping address.

Install CENTOS7 Image on both servers.

Create Client Groups in GIPSY and Create the entries in SAM DB.

Confirm watermarking is enabled on the Galaxie Client wrapper file.

Add devices in the Monit Host Group.

Add Root and Stingray credentials in LastPass.

Obtain a shipping quote from XL WorldWide. ($3,377.55$ USD)

1

Obtain network information and configure Fortigate 30-E.

Add Fortigate Details in LastPass.

Create IPSec Tunnel Instance in CLX3-FW1

Prepare Audio Engine configuration files.

Perform Audioengine start test.

Whitelist Public IP with Devops. (INFRASUPP-778)

URL
http://www.galaxie.ca/galaxie/playlist/updateLast24hours/003/defaultnull

Add to Pulse +

Submit URL Analysis

RECORD	VALUE
A Domains	www.galaxie.ca
Body	br br div class= boxHeader div class= boxTitle Last songs on Adult Alternative /div /div div class= nav hours span id= 3h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 3h /a /span span id= 4h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 4h /a /span span id= 5h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 5h /a /span span id= 6h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 6h /a /span span id= 7h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 7h /a /span span id= 8h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 8h /a /span span id= 9h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 9h /a /span span id= 10h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 10h /a /span span id= 11h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 11h /a /span span id= 12h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 12h /a /span span id= 13h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 13h /a /span span id= 14h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 14h /a /span span id= 15h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 15h /a /span span id= 16h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 16h /a /span span id= 17h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 17h /a /span span id= 18h class= smaller a href= javascript:void 0 onclick= selectTime this.parentNode.id this.blur 18h /a /span span id= 19h class= smaller a 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/th th Artist /th th Album /th /tr tr id= 3h00 class= odd style= display:none height:21px td title= Sun Apr 18 03:00:15 UTC 2021 03h00 /td td a href= http://www.galaxie.ca/en CA/song/Laredo/G 3A2187789 title= Laredo Laredo /a /td td title= Band of Horses Band of Horses /td td title= Infinite Arms Infinite Arms /td /tr tr id= 3h03 class= even style= displaynone height:21px td title= Sun Apr 18 03:03:27 UTC 2021 03h03 /td td a href= http://www.galaxie-ca/en CA/song/Break My Baby/G 3A2789891 title= Break My Baby /a /td td title= Kaleo Kaleo /td td title= /td /tr tr id= 3h07 class= odd style= displaynone height:21px td title= Sun Apr 18 03:07:28 UTC 2021 03h07 /td td a href= http://www.galaxie.ca/en CA/song/Crab Walking Home In The Rain/G 3A2807837 title= Crab Walking Home In The Rain Crab Walking Home In The Rain /a /td td title= Jason Collett Jason Collett /td td title= /td /tr tr id= 3h10 class= even style= displaynone height:21px td title= Sun Apr 18 03:10:39 UTC 2021 03h10 /td td a href= http://www.galaxie.ca/en CA/song/Northern Lights/G 3A2189788 title= Northern Lights Northern Lights /a /td td title= Death Cab for Cutie Death Cab for Cutie /td td title= Thank You For Today Thank You For Today /td /tr tr id= 3h14 class= odd style= displaynone height:21px td title= Sun Apr 18 03:14:20 UTC 2021 03h14 /td td a href= http://www.galaxie.ca/en CA/song/Hard Time/G 3A2496740 title= Hard Time Hard Time /a /td td title= Jeremie Albino Jeremie Albino /td td title= Hard Time Hard Time /td /tr tr id= 3h17 class= even style= displaynone height:21px td title= Sun Apr 18 03:17:41 UTC 2021 03h17 /td td a href= http://www.galaxie.ca/en CA/song/Sword from the Stone/G 3A2786232 title= Sword from the Stone Sword from the Stone /a /td td title= Passenger Passenger /td td title= Songs for the Drunk and Broken Hearted Songs for the Drunk and Broken... /td /tr tr id= 3h20 class= odd style= displaynone height:21px td title= Sun Apr 18 03:20:29 UTC 2021 03h20 /td td a href= http://www.galaxie.ca/en CA/song/Basement Apt./G 3A34037 title= Basement Apt. Basement Apt. /a /td td title= Sarah Harmer Sarah Harmer /td td title= You Were Here You Were Here /td /tr tr id= 3h24 class= even style= displaynone height:21px td title= Sun Apr 18 03:24:35 UTC 2021 03h24 /td td a href= http://www.galaxie.ca/en CA/song/Fire For You/G 3A2663026 title= Fire For You Fire For You /a /td td title= Cannons... less

HTTP/1.1 200 OK Cache Control: max age=20 Cache control: private Cache control: no cache= set cookie Content Type: text/html charset=utf 8 Date: Mon 19 Apr 2021 02:15:31 GMT Expires: Mon 19 Apr 2021 02:15:31 GMT Last Modified: Mon 19 Apr 2021 02:15:31 GMT Set Cookie: JSESSIONID=EA353E9AE6BDA12ACD1A22BBE580C60B Path=/ Set Cookie: SRVID=0fa07a2651bacf139

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Execulink: Deploy UbiquiCAST v. 4.3.3

in list Closed

Description

- Download RPM from https://confluence.corp.stingraydigital.com/display/GALBCAST/Ubiquicast+4.3.3
- Transfer file to Execulink 1 and 2
- Coordinate client to upgrade from 4.3.2

Command to update:

{code}
service monit stop
rpm -Uvh --nodeps /path/to/file/filename.rpm
service audioengine start

make sure that the service starts properly (tail audioengine errors.log)

service monit start
{code}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2289

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

EGLA-TRELLO-000374

Page 644 of 1912 (IPR2025-00350)
Stingray Group Inc. et al v. Hernandez-Mondragon

MX1 - Uplink C-MUSIC on Measat 3A

in list IN PROGRESS

Description

Content is ready on the servers:

6 Mbps MPEG 4 High @L4

Server#1 Main : 10.202.47.5/28 || MC: 225.202.47.5:2000
Server#2 BU : 10.202.47.6/28 || MC: 225.202.47.6:2000

Need the following:

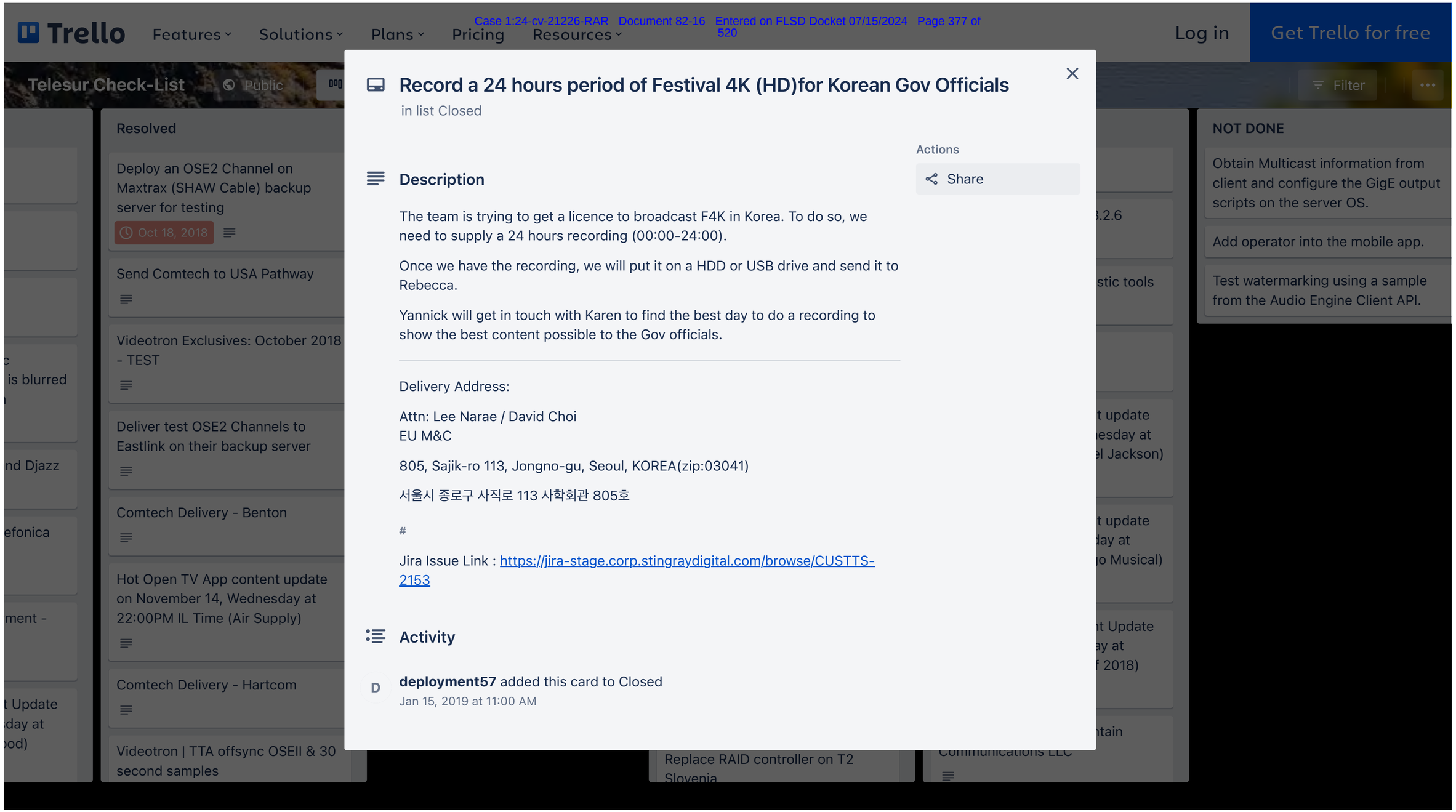
(/) Window to deploy -- DONE Programs deployed on both servers.

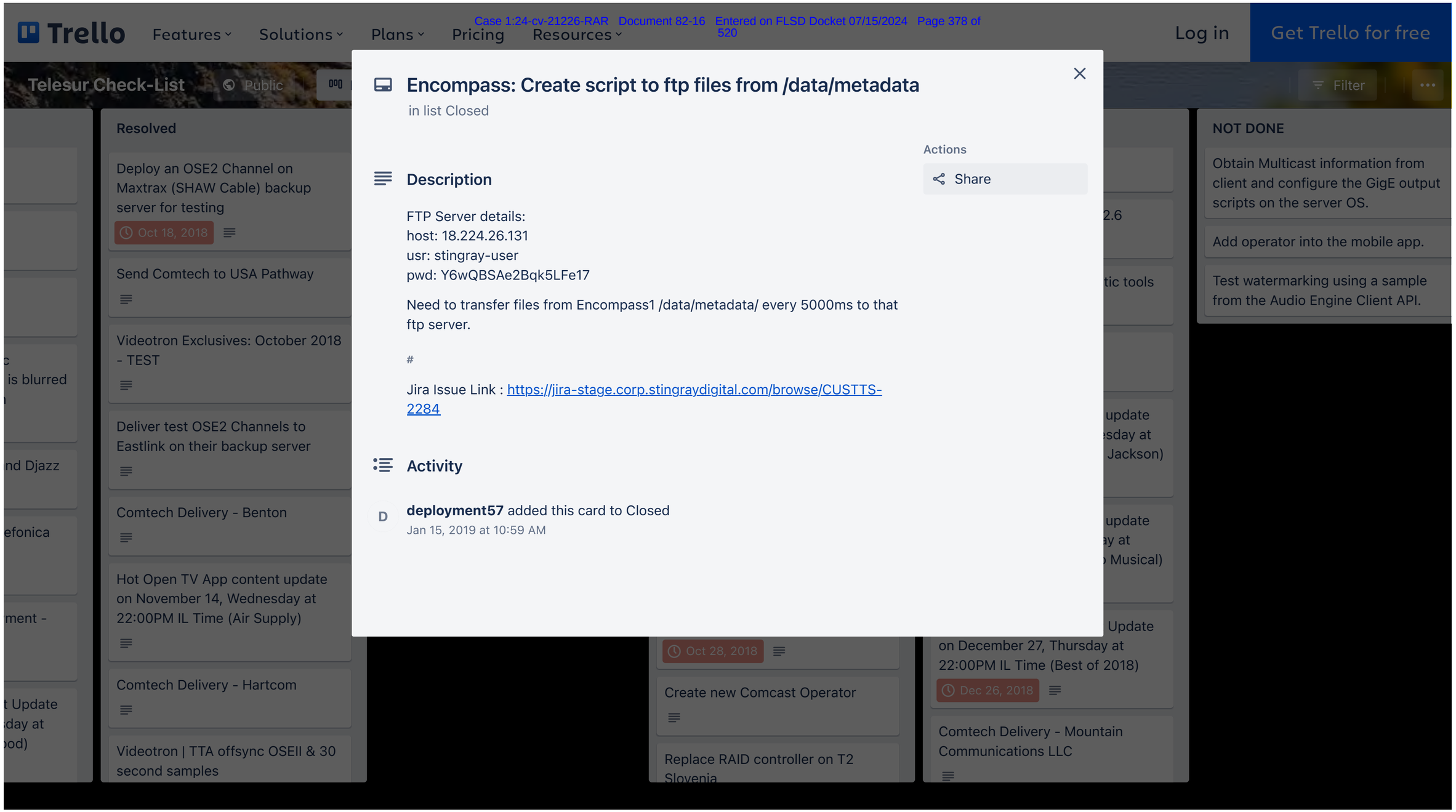
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2368

Activity

D **deployment57** added this card to IN PROGRESS
Jan 15, 2019 at 10:58 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Resolved
Deploy an OSE2 Channel on Maxtrax (SHAW Cable) backup server for testing
Oct 18, 2018
Send Comtech to USA Pathway
Videotron Exclusives: October 2018 - TEST
Deliver test OSE2 Channels to Eastlink on their backup server
Comtech Delivery - Benton
Hot Open TV App content update on November 14, Wednesday at 22:00PM IL Time (Air Supply)
Comtech Delivery - Hartcom
Videotron | TTA offsync OSEII & 30 second samples
Record a 24 hours period of Festival 4K (HD)for Korean Gov Officials
in list Closed
Actions
Share
Description
The team is trying to get a licence to broadcast F4K in Korea. To do so, we need to supply a 24 hours recording (00:00-24:00).
Once we have the recording, we will put it on a HDD or USB drive and send it to Rebecca.
Yannick will get in touch with Karen to find the best day to do a recording to show the best content possible to the Gov officials.
Delivery Address:
Attn: Lee Narae / David Choi
EU M&C
805, Sajik-ro 113, Jongno-gu, Seoul, KOREA(zip:03041)
서울시 종로구 사직로 113 사학회관 805호
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2153
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:00 AM
Replace RAID controller on T2
NOT DONE
Obtain Multicast information from client and configure the GigE output scripts on the server OS.
Add operator into the mobile app.
Test watermarking using a sample from the Audio Engine Client API.


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Resolved
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Comtech Delivery - Hartcom
Videotron | TTA offsync OSEII & 30 second samples
Encompass: Create script to ftp files from /data/metadata
in list Closed
Actions
Share
Description
FTP Server details:
host: 18.224.26.131
usr: stingray-user
pwd: Y6wQBSAe2Bqk5LFe17
Need to transfer files from Encompass1 /data/metadata/ every 5000ms to that ftp server.
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2284
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:59 AM
Oct 28, 2018
Create new Comcast Operator
Replace RAID controller on T2 Slovenia
Update on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
NOT DONE
Obtain Multicast information from client and configure the GigE output scripts on the server OS.
Add operator into the mobile app.
Test watermarking using a sample from the Audio Engine Client API.

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Ubiquicast Control Site - Itération 4 : supporter les mises à jour la nuit

in list ON HOLD

Description

- Ubi Software update
  - Ubi GalaxieSettings.xml update
  - Programmer les deux updates ci-dessus
  - Faire des installations en séquence (faire backup en premier, ensuite si ça marche, faire le primary)
  - Modifier les GalaxieSettings.xml dans le Control Site (en gros bloc de texte) + valider avec le XSD
  - Gestion des versions des .xml
  - Utilisation de monit pour logger des erreurs d'installation
  - Garder un copie des ancienne version et config installe
    #

    Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1089

Activity

D **deployment57** added this card to ON HOLD
Jan 15, 2019 at 11:15 AM

EGLA-TRELLO-000378

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Ubiquicast Control Site - Itération 5: Logs et Alertes + supporter autres softwares

in list ON HOLD

Description

- Supporter des logs en direct, lisible par le Control Site
  - Générer des alertes selon les différents logs reçu par le control site en utilisant Monit.
  - Supporter les Update de Software/Config pour
    Caching Proxy UbiMetaServer
    Still pic (peut être juste la config) GalaxieClient
    ** autres (avec un path absolu) ?
    #

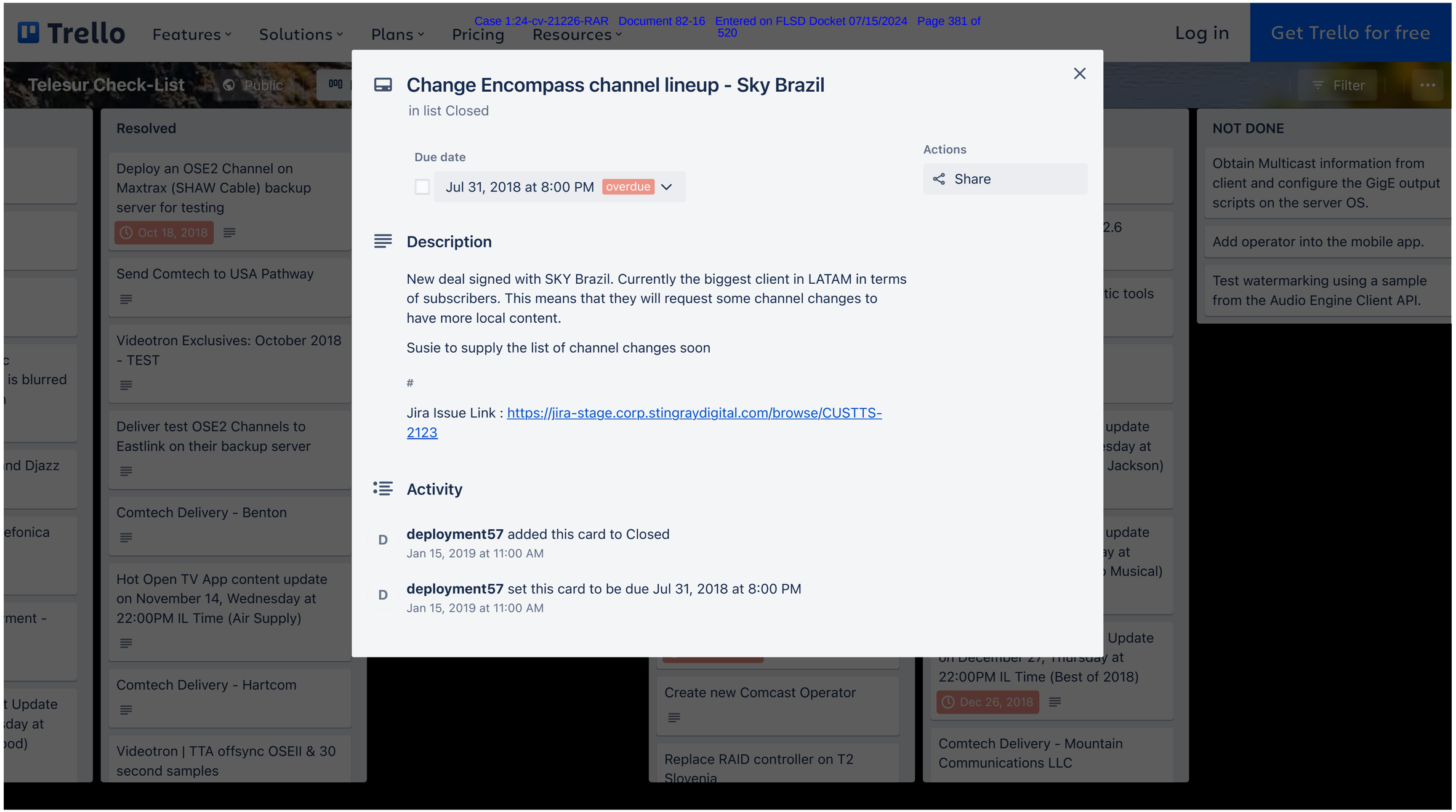
    Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1090

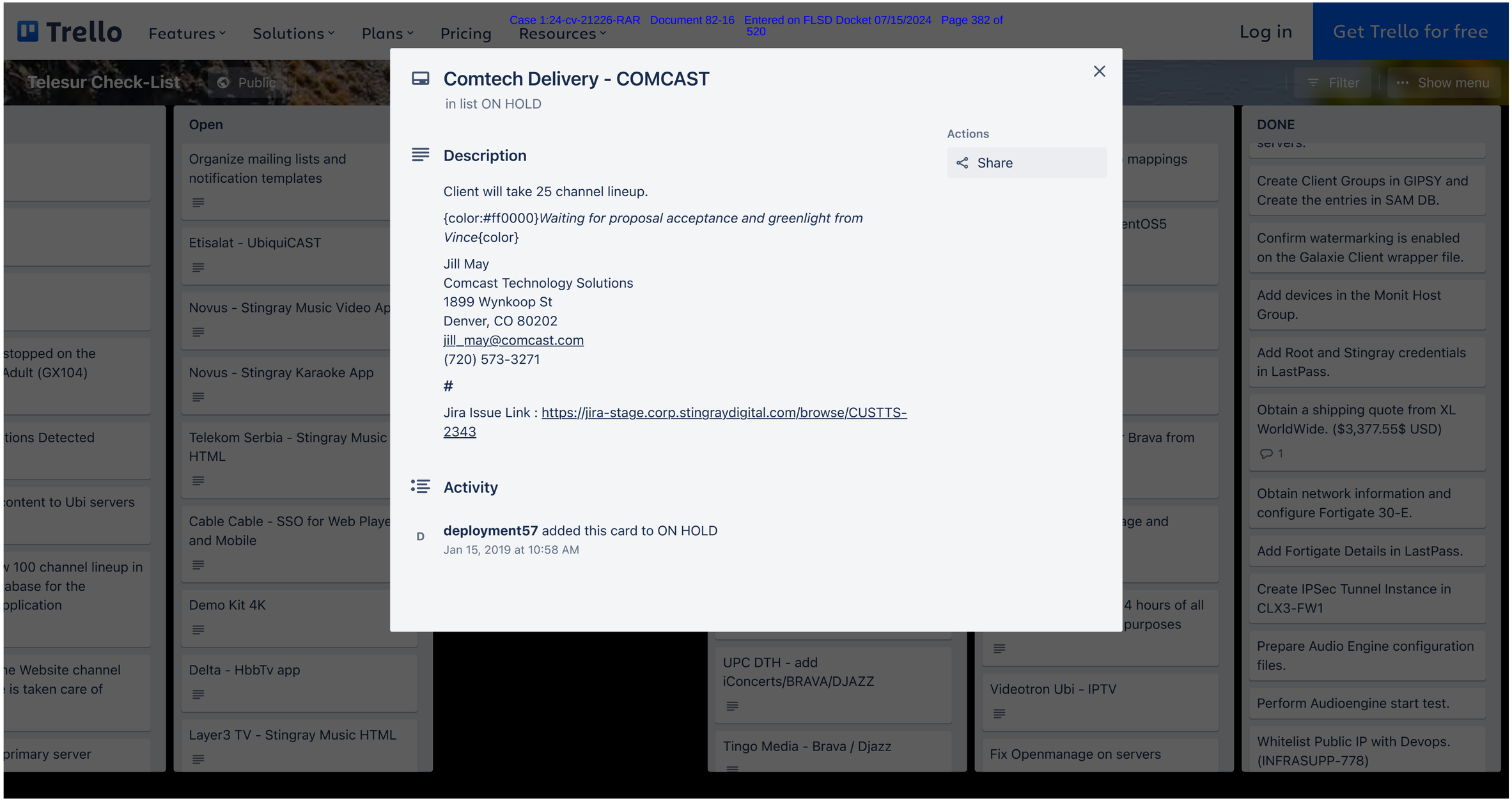
Activity

D **deployment57** added this card to ON HOLD
Jan 15, 2019 at 11:15 AM

EGLA-TRELLO-000379

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Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Resolved
Deploy an OSE2 Channel on Maxtrax (SHAW Cable) backup server for testing
Oct 18, 2018
Send Comtech to USA Pathway
Videotron Exclusives: October 2018 - TEST
Deliver test OSE2 Channels to Eastlink on their backup server
Comtech Delivery - Benton
Hot Open TV App content update on November 14, Wednesday at 22:00PM IL Time (Air Supply)
Comtech Delivery - Hartcom
Videotron | TTA offsync OSEII & 30 second samples
Change Encompass channel lineup - Sky Brazil
in list Closed
Due date
Jul 31, 2018 at 8:00 PM overdue
Actions
Share
Description
New deal signed with SKY Brazil. Currently the biggest client in LATAM in terms of subscribers. This means that they will request some channel changes to have more local content.
Susie to supply the list of channel changes soon
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2123
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:00 AM
deployment57 set this card to be due Jul 31, 2018 at 8:00 PM
Jan 15, 2019 at 11:00 AM
Create new Comcast Operator
Replace RAID controller on T2 Slovenia
Update
22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
NOT DONE
Obtain Multicast information from client and configure the GigE output scripts on the server OS.
Add operator into the mobile app.
Test watermarking using a sample from the Audio Engine Client API.



Comtech Delivery - COMCAST

in list ON HOLD

Description

Client will take 25 channel lineup.

{color:#ff0000}*Waiting for proposal acceptance and greenlight from Vince*{color}

Jill May
Comcast Technology Solutions
1899 Wynkoop St
Denver, CO 80202
jill_may@comcast.com
(720) 573-3271

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2343

Actions

Share

Activity

D **deployment57** added this card to ON HOLD
Jan 15, 2019 at 10:58 AM

Bell - add Juicebox

in list Closed

Description

Contact:Smith, Adriaan adriaan.smith@bell.ca

Sting Ray video specifications
Juice Box will be HD
Video: 720p 59.94 (at Bell's request)
Audio: AC 2.0 384k (-24 lkfs audio normalisation)
CC format: 708 (HD CC)
Compression: MPEG4 (10mb).
Down-convert: always letterbox 24x7.

Hand off
Gige output will from main Stingray and back up will be via spare ports on the Dektek 2160 (for de-jitter purposes).
Encryption: no encryption.

To be determined
Multicast: same multicast option vs. New independent multicast (TBD). Adriaan to enquire about this.
Gige hand off: copper/optical. Jaime / Chris to investigate and advise.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1878

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:03 AM

TvCable -- Increase volume on music channels

in list Closed

Description

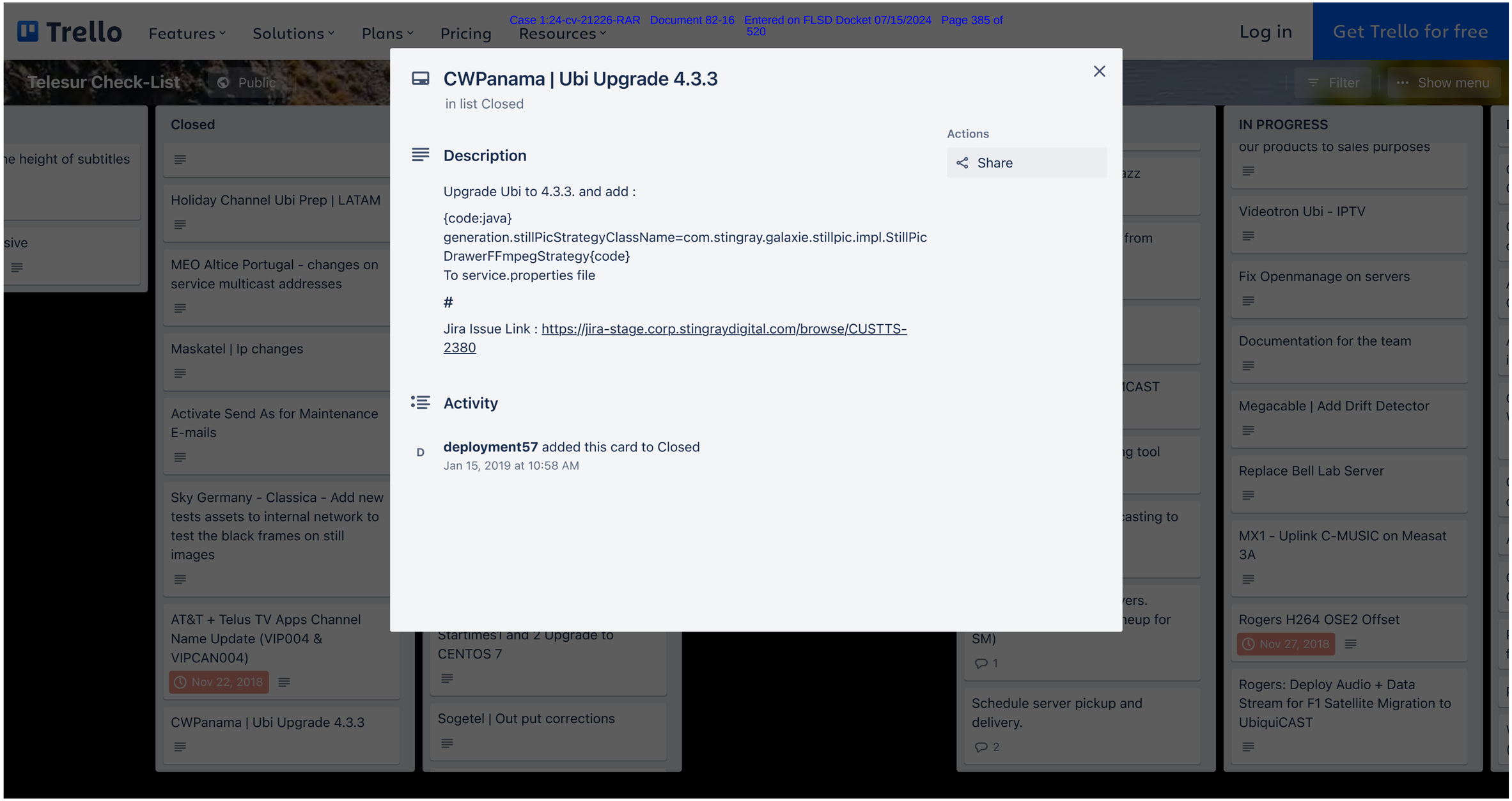
AC3 encoder is currently running at +3 dB. Currently waiting to see if they have a desired level that they wish to increment by.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1728

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:06 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Holiday Channel Ubi Prep | LATAM
MEO Altice Portugal - changes on service multicast addresses
Maskatel | Ip changes
Activate Send As for Maintenance E-mails
Sky Germany - Classica - Add new tests assets to internal network to test the black frames on still images
AT&T + Telus TV Apps Channel Name Update (VIP004 & VIPCAN004)
Nov 22, 2018
CWPanama | Ubi Upgrade 4.3.3
Startimes1 and 2 Upgrade to CENTOS 7
Sogetel | Out put corrections
Schedule server pickup and delivery.
2
IN PROGRESS
our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data Stream for F1 Satellite Migration to UbiquiCAST
CWPanama | Ubi Upgrade 4.3.3
in list Closed
Description
Upgrade Ubi to 4.3.3. and add :
{code:java}
generation.stillPicStrategyClassName=com.stingray.galaxie.stillpic.impl.StillPicDrawerFFmpegStrategy{code}
To service.properties file
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2380
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:58 AM
Actions
Share

Rogers -- OSE 2 transitions behind

in list Closed

Description

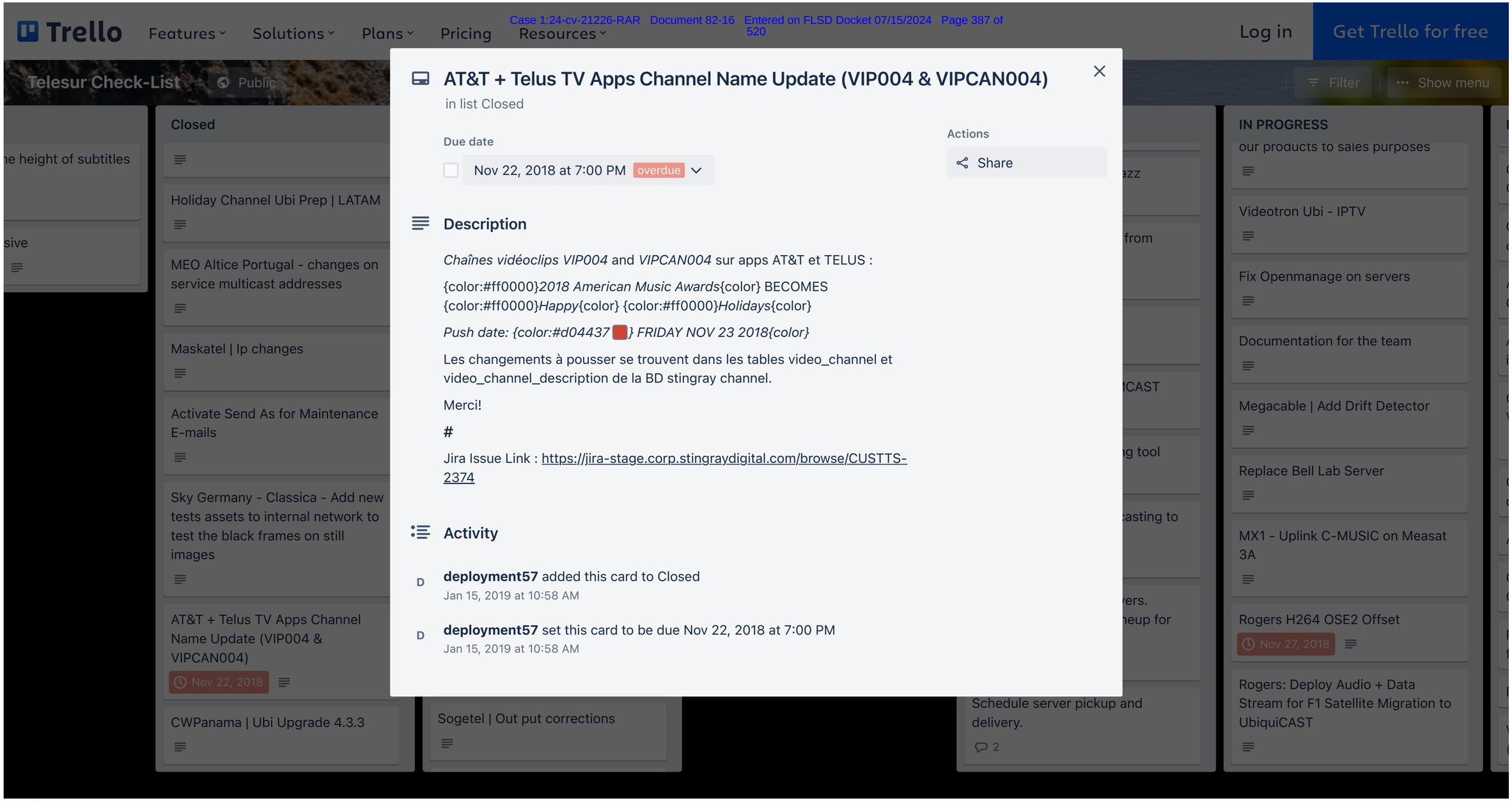
Need to confirm if its both Mpeg2 and H264 servers or just one version of the signal. Should be fixed by properly setting the line change delay in the muxer.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1719

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:06 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Holiday Channel Ubi Prep | LATAM
MEO Altice Portugal - changes on service multicast addresses
Maskatel | Ip changes
Activate Send As for Maintenance E-mails
Sky Germany - Classica - Add new tests assets to internal network to test the black frames on still images
AT&T + Telus TV Apps Channel Name Update (VIP004 & VIPCAN004)
Nov 22, 2018
CWPanama | Ubi Upgrade 4.3.3
Sogetel | Out put corrections
IN PROGRESS
our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data Stream for F1 Satellite Migration to UbiquiCAST
Schedule server pickup and delivery.
2
AT&T + Telus TV Apps Channel Name Update (VIP004 & VIPCAN004)
in list Closed
Due date
Nov 22, 2018 at 7:00 PM overdue
Actions
Share
Description
Chaînes vidéoclips VIP004 and VIPCAN004 sur apps AT&T et TELUS :
{color:#ff0000}2018 American Music Awards{color} BECOMES {color:#ff0000}Happy{color} {color:#ff0000}Holidays{color}
Push date: {color:#d04437}🟥{color} FRIDAY NOV 23 2018{color}
Les changements à pousser se trouvent dans les tables video_channel et video_channel_description de la BD stingray channel.
Merci!
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2374
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:58 AM
deployment57 set this card to be due Nov 22, 2018 at 7:00 PM
Jan 15, 2019 at 10:58 AM

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S SATELLITE USA" - "Where the Big Dish Rules!"... ... ... In Associatio

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A Continued THANK YOU to all of the SUPER POSTERS, that do such a GREAT JOB of finding and posting feeds. and thanks to the members who share their knowledge and answer questions.
It is the Entire group that makes this forum a success!

Author	

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Comment Page 1 of 2 **1** 2 Next

wejones

Registered:01/10/08
Posts: 6,887

Posted 03/05/14 #1

Once again, I have problems with TSREADER and Windows-XP (I assume the same problem will exist with Win-7/8), whereas no problem with Windows-2000.

Anyway, today, I was reading the thread by Photoman re the Galaxie music channels on G-28.
Rather than go to the trouble of recording the data streams and playing with VLC, I thought that this might be the time to finally figure out how to "retransmit" the data via the TSREADER IP/DVB window.

Since I was tuned in via my PROF on my Windows XP {Home} laptop, I went to IP/DVB mode, selected the PID=43, selected the first channel, opened it up to see the destination IP/port numbers

{ source 10.4.20.31:42592 destination 224.0.255.160:5500 } Ie it's a multicast transmission.

I then right clicked and told it to "retransmit" the data. It popped up a window with only one of the two NICs on my computer. Selected that NIC, and told it to go.... An error message popped up. (can't remember what it said). I tried multiple times, every time I got an error?????

I knew I had got it retransmitting when I had tried this before, but I had never figured out how to receive the data. So I switched to my main desktop, which is also Windows XP {PRO}. I didn't even get this far. As soon as I hit retransmit, it didn't even list the NICs, TSREADER just bombed. So I went to my VERY OLD Windows 2000 computer. Pulled up the transponder, went to IP/DVB mode, selected the same PID and channel, told it to retransmit. It listed the NICs on that computer. I selected the main LAN NIC, told it to go, and it

worked. It was retransmitting, but since it was multicast, it wasn't really going out over my lan, which is on a different subnet.

So I went to another computer, started up VLC, and entered all the various parameters for source and destination address and port.
FINALLY, I came up with one that worked!
{ udp://@224.0.255.160:5500 } Ie the destination address port.

I swear, that I have tried to do this many dozen times in the past, but never came up with the proper combination of address/port, so this is the first time I've ever gotten this to work.

Pretty neat, It popped up a slide show of Caribbean still pictures, and it was playing regae {I think} music. NICE.

But the question is, why won't this work on Windows XP?????
This is just one more thing that works for me on TSREADER on Win-2K, but won't work on Win-XP.. XP is almost as old as 2000, and is so very similar, it really baffles me why this doesn't work.

I'm curious re whether other people get the same behavior with XP and/or Win-7???

bluzee

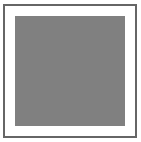
Registered:11/26/08
Posts: 2,787

Posted 03/05/14 #2

Is the multicast IP in your routing table on the XP machines?

voomvoom

Posted 03/05/14 #3



Registered:10/06/07
Posts: 2,219

Thanks wejones !!!!!!
I tried this using WIN 7
At first it was silent with NO ERRORS
I was using 225.0.255.160.1234, also tried putting the @ with it, still silent
Then I used your 5500 (instead of 1234) and it was still silent, then added the @ to it and BAMMM....
Got the music with the "slide show of Caribbean still pictures" this was also the first PID
THANKS !!!!

And THANKS photoman for finding it!!!

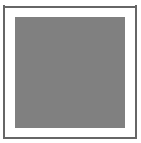
EDIT:



_____
If I don't answer right away, give me a few, I'm probably chasing 16Apsk and/or 32Apsk

wejones

Posted 03/05/14 #4



Registered:01/10/08
Posts: 6,887

Quote:

> Originally Posted by **bluzee**
> Is the multicast IP in your routing table on the XP machines?

I was about to reply NO, that it wasn't on any of the machines, but I just checked, and yes, it is on all of them, both the XP and 2K machines. Although it is there in a way that it doesn't make sense to me that it would work, although I've always had a hard

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time calculating those mask values and understanding the metric values.

On my XP machines, the line involving the multicast look like:

Network Destination Netmask Gateway Interface Metric

224.0.0.0 240.0.0.0 10.1.1.163 10.1.1.163 20

Where 10.1.1.163 is the IP# of the machine I was on. The other XP machines that it didn't work on, were the same, except they had a metric of 10.

On the Win 2K machine that it worked on, it was the same except the metric was 1.

I don't know what the metric does, or if it could be a reason for it not working.
But the netmask doesn't make sense to me. I would have thought that it would have been either

10.255.255.255 or 10.0.0.0 , but 240.0.0.0 seems to be routing those packet only to that one address??? But like I said, I've always had a hard time understanding the mask values, even though my son has explained it to me dozens of times, and I've used on line calculators to generate them (not understanding the results).

But the only difference I see is the metric, but I doubt that would be the reason.

I did find, however, that this method seems to work only for hard wired devices that are on the same switch as the computer generating the multicast. It doesn't seem to my wireless computers. Ie I have a 10 port switch that the Win-2k computer is on, and one of those ports goes to a router that is

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being used as a WAP to get to the wireless devices. The multicast only goes to the hard wired computers. I'm thinking that maybe I could put the wireless devices in their own range of IP#s, and add a routing line that aims to the IP# of the router/wap, or specifically to the wireless devices?

updatelee



Registered:10/07/07
Posts: 3,246

Posted 03/05/14 #5

You must block multicast over wifi (most routers already do this by default) else it will flood the wifi to the point of locking it up. Ive tried even low bitrate (200kbps) and it'll lock my wifi up completely

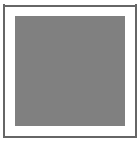
UDL

_____

TBS5925/6925/5980/5922/6903/6522/6908/6983, DVBSky S960, DD Cine S2, Prof 7301/7500/8000, Genpix Skywalker-1, Skystar 2 Express HD
Hauppauge 950Q/955Q/Aero/Aero-m, Kworld 330U/435v3/445v3, MyGica T230C

I use Linux and support open source projects
https://bitbucket.org/updatelee/v4l-updatelee
https://bitbucket.org/updatelee/updatedvb

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/05/14 #6

Quote:

> Originally Posted by **voomvoom**
> Thanks wejones !!!!!!
> I tried this using WIN 7
> At first it was silent with NO ERRORS

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I was using 225.0.255.160.1234, also tried putting the @ with it, still silent
Then I used your 5500 (instead of 1234) and it was still silent, then added the @ to it and BAMMM....
Got the music with the "slide show of Caribbean still pictures"
this was also the first PID
THANKS !!!!

And THANKS photoman for finding it!!!

EDIT:



Glad that you got it working.
Just a couple additional points though

I made the mistake of referring to that 225.0.155.160 channel as being the "FIRST" one.
I tried it again on another machine, and it wasn't the first, but almost the last.
I think that the order is relative to when TSREADER sees the traffic, not relative to the actual channel content. So it's the 160 that is specific to the channel, not the order.

The other thing is that I was going to say that it would be necessary to look up the destination port for each channel, but they seem to be using 5500 for all the ones I checked. The source port is changing. When I did the first channel, I used a packet sniffer, Ethereal, to determine that 5500 port, but it looks like that won't be necessary. TSREADER tells you the destination IP#, and you can just use 5500 for the port #.

I still don't understand why it won't work on my XP machines.
If you do a "route print" at a command prompt, what does the

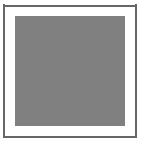
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224.0.0.0 line say on your Win-7 machine??? What is the metric?

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/05/14 #7

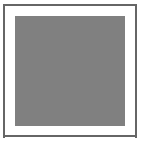
Quote:

> Originally Posted by **updatelee**
> You must block multicast over wifi (most routers already do this by default) else it will flood the wifi to the point of locking it up. Ive tried even low bitrate (200kbps) and it'll lock my wifi up completely
>
> UDL

I may not be understanding how my routers are set up, but the particular "router" I'm referring to isn't one that's connected to the internet. I have the routing turned off, and I'm just using it as a WAP. I don't have the multicast filtering turned on.

I do have multicast filtering turned on for the router that connects to the internet, but it would never see this traffic. There isn't any setting that I can find for filtering multicast traffic over the lan, just for filtering internet traffic.
But something is stopping traffic to the wireless devices, so maybe you're right, and it's automatically filtering it???

voomvoom



Registered:10/06/07

Posted 03/05/14 #8

Quote:

> Originally Posted by **wejones**
> I still don't understand why it won't work on my XP machines. If you do a "route print" at a command

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Posts: 2,219

> prompt, what does the 224.0.0.0 line say on your Win-7 machine??? What is the metric?

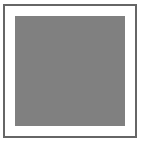
Network Destination Netmask Gateway Interface Metric
224.0.0.0 224.0.0.0 On-link 127.0.0.1 306
224.0.0.0 224.0.0.0 On-link 10.0.0.9 276
224.0.0.0 224.0.0.0 On-link 169.254.124.95 276

Tried to copy from the prompt, it wouldn't let me
Did a Snip of it, would not let me Attach file, said I didn't have permission
So I typed the above, hope I got the right stuff?

_____

If I don't answer right away, give me a few, I'm probably chasing 16Apsk and/or 32Apsk

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/05/14 #9

Quote:

> Originally Posted by **voomvoom**
> Quote:
> > Originally Posted by **wejones**
> > I still don't understand why it won't work on my XP machines. If you do a "route print" at a command prompt, what does the 224.0.0.0 line say on your Win-7 machine??? What is the metric?
>
> Network Destination Netmask Gateway Interface Metric
> 224.0.0.0 224.0.0.0 On-

link 127.0.0.1 306
224.0.0.0 224.0.0.0 On-link 10.0.0.9 276
224.0.0.0 224.0.0.0 On-link 169.254.124.95 276

Tried to copy from the prompt, it wouldn't let me
Did a Snip of it, would not let me Attach file, said I didn't have permission
So I typed the above, hope I got the right stuff?

Thanks.
Looks pretty much the same as mine, except for the metric. I just looked up the metric, and apparently it's referring to how efficient that route is, so I don't think it would be a problem. I guess the routing table isn't my problem.

By the way, to copy the route print, I added a "> test.txt" at the end, after route print. That made it print to a file, so I could copy/paste what I wanted.

Re the permission to attach a file, if you save the message, then hit edit to go back in, it will then let you attach a file, although you have to use full editor.

voomvoom

Registered:10/06/07
Posts: 2,219

Posted 03/05/14 #10

Quote:

Originally Posted by **voomvoom**

Quote:

Originally Posted by **wejones**

I still don't understand why it won't work on my

> XP machines. If you do a "route print" at a command prompt, what does the 224.0.0.0 line say on your Win-7 machine??? What is the metric?

Network Destination Netmask Gateway Interface Metric
224.0.0.0 224.0.0.0 On-link 127.0.0.1 306
224.0.0.0 224.0.0.0 On-link 10.0.0.9 276
224.0.0.0 224.0.0.0 On-link 169.254.124.95 276

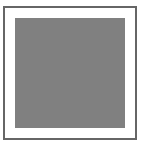
Tried to copy from the prompt, it wouldn't let me
Did a Snip of it, would not let me Attach file, said I didn't have permission
So I typed the above, hope I got the right stuff?

Thanks to wejones in how to from above post



_____
If I don't answer right away, give me a few, I'm probably chasing 16Apsk and/or 32Apsk

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/05/14 #11

Re my problem with getting through to my wireless devices, I tried going to a wired device also on the router, and it didn't work either, so I don't think it's due to any filtering by the router.

My LAN:

Wireless devices {Win-xp laptop and other computers} {..... doesn't work}

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_____
_____
_____
___
|
|

Router/WAP ----|
|----- one wired computer {..... doesn't work}
|
|-**-| ..... I think this connection between switch and wap is where connection lost.
|
10 port switch | other wired devices {XP and Win2K} {All devices on switch work}
|

Only thing that makes sense is that the multicast doesn't know how to get to computers attached to the router/wap, even though the computer that the multicast is coming from does know how to get there.

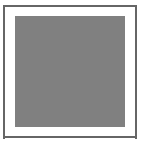
Derrick

Registered:08/29/11
Posts: 197

Posted 03/05/14 #12

Firewall?

wejones



Registered:01/10/08

Posted 03/05/14 #13

Quote:

> Originally Posted by **Derrick**
> Firewall?

EGLA-TRELLO-000398

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Posts: 6,887

I think I have it turned off inside my lan, but it's been doing strange things today, so maybe not.

EDIT: Actually, that may have been the reason I can't stream to my wireless. I just checked, and the router I was using as a WAP actually had it's firewall on, although it was set to pass multicast. But I disabled the firewall (I thought it was already disabled, but I may have enabled it when I switched routers a few weeks ago.)

Anyway, when I disabled the firewall, then it did start passing through to the wireless devices. However it was clogging up the wireless like UDL suggested. I'm using a cheap "N" wireless NIC. I may try on my wife's computer tomorrow, since it has a better NIC.

Thanks.

rempfer



Registered:10/19/10
Posts: 1,404

Posted 03/05/14 #14

Quote:

> Originally Posted by **wejones**
> But the question is, why won't this work on Windows XP????? This is just one more thing that works for me on TSREADER on Win-2K, but won't work on Win-XP.. XP is almost as old as 2000, and is so very similar, it really baffles me why this doesn't work.
>
> I'm curious re whether other people get the same behavior with XP and/or Win-7???

EGLA-TRELLO-000399

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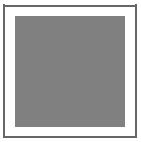
I have multicast streaming from TSReader on WinXPSp3 and I can use VLC on the same machine to pick off the various IP streams. So I think XP works here, unless I'm not trying what you wanted me to.

I have NOT tried streaming over the LAN. Just picking up the stream on the same box that's running TSReader.

Hope this helps.

- Dick

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/06/14 #15

Quote:

> Originally Posted by **rempfer**
>
> Quote:
>
> > Originally Posted by **wejones**
> > But the question is, why won't this work on Windows XP????? This is just one more thing that works for me on TSREADER on Win-2K, but won't work on Win-XP.. XP is almost as old as 2000, and is so very similar, it really baffles me why this doesn't work.
> >
> > I'm curious re whether other people get the same behavior with XP and/or Win-7???
>
> I have multicast streaming from TSReader on WinXPSp3 and I can use VLC on the same machine to pick off the various IP streams. So I think XP works here, unless I'm not trying what you wanted me to.

I have NOT tried streaming over the LAN. Just picking up the stream on the same box that's running TSReader.

Hope this helps.

- Dick

Thanks for performing the tests.

It sounds like you're doing the same thing I was doing, if you were streaming via the IP/DVB menu item, I'm using the same WinXPSp3 {PRO?} you're using, but it either gives me an error or bombs completely when I hit the "retransmit" button, so I never get a chance to actually stream anything.

Are you using a relatively recent version of TSREADER, or an older one?

I'm using 2.8.47c on the three XP computers that it doesn't work on, however on the old Windows 2000 {Server} SP4 computer that works on, I'm running an older version of TSREADER, ie 2.8.46g.

One other question though, have you run Crazyscan on the computer you're using? That's another difference between my computers. Ie the three computers that won't work have all run Crazyscan, and have streamed from Crazyscan to TSREADER, but the computer it works on has not streamed from Crazyscan. That's seemingly unrelated, except that in the past, I've noticed a bug in TSREADER whereby if you've streamed to it from Crazyscan, thus using the TCP source, that it messes up some functions in TSREADER, and TSREADER doesn't work properly until it's registry entries have been cleared and re-loaded. I will try clearing the registry on one of my computers this morning to see if that helps.

thanks

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WIDGET - Mundial

in list Closed

Description

Guys, as mentioned, here's the channel link (VIB T0064):
[https://music.stingray.com/fr/channels/VIB_T0064/Mundial-Montreal-2018]

On voudrait un widget vertical, pour remplacer celui de Spotify ([https://mundialmontreal.com/])

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2351

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM

10e anniversaire de Mundial Montréal



Mundial Montréal, le rendez-vous professionnel nord-américain des musiques du monde, présente la diversité telle qu'elle définit notre société. De la musique autochtone au trad perse, de la cumbia au tabla et bien plus encore, Mundial Montréal vous propose le meilleur des musiques du monde.



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Nomadic Massive
Kelly Bado
Djely Tapa
Carine Au Micro
Kiran Ahluwalia
Novalima
Sver
Friday
François Couture
Caracol

Palmarès



Ch'usay
Novalima



Diamond Time
Zaki Ibrahim



Yawetane
Andrée Levesque Sioui, François Couture, François ...



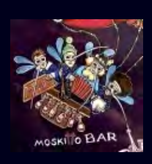
The Water
Murray Porter



Moliendo Cafe
Mamselle Ruiz



Flooded Field
Caracol feat. Illa J



Seven
Moskitto Bar



Gatluak
Nyaruach & Emmanuel Jal feat. Friday



Adje Dada
Carine Au Micro



NGWA
Blick Bassy

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It is the Entire group that makes this forum a success!

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rempfer



Registered:10/19/10
Posts: 1,404

Posted 07/05/14 #31

Dick's List, Radio Stations on 89W Galaxy28 3860/H/30000 (sample usage: "vlc -vvv udp://@224.0.255.{see list}:5500 --quiet")

{IP#} Channel

107 Nothin' but '90s
108 Maximum Party
109 Dance Clubbin'
110 Bluegrass
111 Big Band
112 Jazz Now
113 Adult Alternative
114 Classic Masters
115 Classic Rock
116 Country Classics
117 Easy Listening
118 The Chill Lounge
119 The Spa
120 Baroque
121 Flashback '70s
122 Folk Roots
123 Opera Plus
124 Chamber Music
125 Today's Latin Pop
126 Hit List
127 Retro R&B
128 Hot Country
129 No Fences
130 Jammin'
131 Dance Classics
132 Jazz Masters
133 Holiday Hits
134 Hard Rock
135 Jukebox Oldies
136 Kids' Stuff

EGLA-TRELLO-000406

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	137 Alt Rock Classics 138 Latino Tropical 139 Alt Country - Americana 140 Pop Adult 141 Pop Classics 142 Gospel 143 Celtic 144 Retro Latino 145 Everything '80s 146 Rock 147 Rock Alternative 148 Smooth Jazz 149 Latino Urbana 150 Latin Tejano 151 Soul Storm 152 Swinging Standards 153 The Blues 154 The Light 155 Urban Beats 156 Regional Mexican 158 Dancehall Session 159 Caribbean Vintage 160 Soca Have fun!
WellerTip Registered:01/22/11 Posts: 489	Posted 08/01/14 #32 Sweet..Plays nicely to my Azbox Ultra (well, as nice as an Ultra can be expected to with a bit of fiddling..) _____ Work gets in the way of play everyday.
KOSMO	Posted 08/01/14 #33 can an AZBOX prem+ do this?

EGLA-TRELLO-000407

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Registered:09/07/08
Posts: 1,142

TheSatBible

Registered:10/07/09
Posts: 888

Posted 08/07/14 #34

Quote:

> Originally Posted by **KOSMO**
> can an AZBOX prem+ do this?

I don't think so. My AZBOX that is a lower grade of yours can't and I"m not aware of other set-top box receivers that can. When my AZBOX, likely your AZBOX Prem+ version, and others mention "IPTV" as a feature, it's internet IPTV, not IPTV satellite-delivered streams that can be tuned, processed internally and outputted thru the receiver's HDMI or composite or whatever back panel outputs to a monitor.

---

rempfer



Registered:10/19/10

Posted 12/07/14 #35

Quote:

> Originally Posted by **rempfer**
> Dick's List, Radio Stations on 89W Galaxy28

Posts: 1,404

3860/H/30000
(sample usage: "vlc -vvv udp://@224.0.255.{see list}:5500 --quiet")

{IP#} Channel

107 Nothin' but '90s
108 Maximum Party
109 Dance Clubbin'
110 Bluegrass
111 Big Band
112 Jazz Now
113 Adult Alternative
114 Classic Masters
115 Classic Rock
116 Country Classics
117 Easy Listening
118 The Chill Lounge
119 The Spa
120 Baroque
121 Flashback '70s
122 Folk Roots
123 Opera Plus
124 Chamber Music
125 Today's Latin Pop
126 Hit List
127 Retro R&B
128 Hot Country
129 No Fences
130 Jammin'
131 Dance Classics
132 Jazz Masters
133 Holiday Hits
134 Hard Rock
135 Jukebox Oldies
136 Kids' Stuff
137 Alt Rock Classics
138 Latino Tropical

139 Alt Country - Americana
140 Pop Adult
141 Pop Classics
142 Gospel
143 Celtic
144 Retro Latino
145 Everything '80s
146 Rock
147 Rock Alternative
148 Smooth Jazz
149 Latino Urbana
150 Latin Tejano
151 Soul Storm
152 Swinging Standards
153 The Blues
154 The Light
155 Urban Beats
156 Regional Mexican
158 Dancehall Session
159 Caribbean Vintage
160 Soca

Have fun!

This mux now appears to be Stingray Music.
Station list is pretty much the same except:

```
111 Big Band (changed to Hip Hop)
120 Baroque (changed to Broadway)
123 Opera Plus (changed to Eclectic Electonic)
127 Retro R&B (changed to Classic R&B and Soul)
131 Dance Classics (changed to Groove)
134 Hard Rock (changed to Heavy Metal)
143 Celtic (changed to Y2K)
145 Everything '80s (changed to Remember the '80s)
150 Latin Tejano (changed to Rock en Espanol)
156 Regional Mexican (changed to Romance Latino)
159 Caribbean Vintage (changed Caribbean Vintage Vibes)
160 Soca (changed to Soca Motion)
```

bluzee

Posted 12/07/14 #36



Registered:11/26/08
Posts: 2,787

Thanks for the update.

Frijid

Registered:02/03/11
Posts: 63

Posted 02/27/15 #37

I found a playlist made it easy to change to a different multicast streams without having to reference a multicast to name list.

Create a file called stingray.m3u and paste the content of the code block in the newly created file. Open the file with VLC. All of PID 0x002b needs to be retransmitted in order for all stations to work.

```
#EXTM3U
#EXTNAME: Stingray.com
#EXTINF:,Adult Alternative
udp://@224.0.255.113:5500
#EXTINF:,Alt Country/Americana
udp://@224.0.255.139:5500
#EXTINF:,Alt Rock Classics
udp://@224.0.255.137:5500
#EXTINF:,Bluegrass
udp://@224.0.255.110:5500
#EXTINF:,Broadway
udp://@224.0.255.120:5500
#EXTINF:,Caribbean Vintage Vibes
udp://@224.0.255.159:5500
#EXTINF:,Chamber Music
udp://@224.0.255.124:5500
#EXTINF:,Classic Masters
udp://@224.0.255.114:5500
#EXTINF:,Classic R&B and Soul
udp://@224.0.255.127:5500
#EXTINF:,Classic Rock
udp://@224.0.255.115:5500
#EXTINF:,Country Classics
udp://@224.0.255.116:5500
#EXTINF:,Dance Clubbin'
udp://@224.0.255.109:5500
#EXTINF:,Dancehall Session
udp://@224.0.255.158:5500
```

```
#EXTINF:,Easy Listening
udp://@224.0.255.117:5500
#EXTINF:,Eclectic Electronic
udp://@224.0.255.123:5500
#EXTINF:,Flashback '70s
udp://@224.0.255.121:5500
#EXTINF:,Folk Roots
udp://@224.0.255.122:5500
#EXTINF:,Gospel
udp://@224.0.255.142:5500
#EXTINF:,Groove
udp://@224.0.255.131:5500
#EXTINF:,Heavy Metal
udp://@224.0.255.134:5500
#EXTINF:,Hip Hop
udp://@224.0.255.111:5500
#EXTINF:,Hit List
udp://@224.0.255.126:5500
#EXTINF:,Holiday Hits
udp://@224.0.255.133:5500
#EXTINF:,Hot Country
udp://@224.0.255.128:5500
#EXTINF:,Jammin
udp://@224.0.255.130:5500
#EXTINF:,Jazz Masters
udp://@224.0.255.132:5500
#EXTINF:,Jazz Now
udp://@224.0.255.112:5500
#EXTINF:,Jukebox Oldies
udp://@224.0.255.135:5500
#EXTINF:,Kids' Stuff
udp://@224.0.255.136:5500
#EXTINF:,Latino Tropical
udp://@224.0.255.138:5500
#EXTINF:,Latino Urbana
udp://@224.0.255.149:5500
#EXTINF:,Maximum Party
udp://@224.0.255.108:5500
#EXTINF:,No Fences
udp://@224.0.255.129:5500
#EXTINF:,Nothing' but '90s
udp://@224.0.255.107:5500
#EXTINF:,Pop Adult
udp://@224.0.255.140:5500
#EXTINF:,Pop Classics
udp://@224.0.255.141:5500
#EXTINF:,Remember the '80s
udp://@224.0.255.145:5500
#EXTINF:,Retro Latino
udp://@224.0.255.144:5500
#EXTINF:,Rock
udp://@224.0.255.146:5500
#EXTINF:,Rock Alternative
udp://@224.0.255.147:5500
#EXTINF:,Rock en Español
udp://@224.0.255.150:5500
#EXTINF:,Romance Latino
```

udp://@224.0.255.156:5500
#EXTINF:,Smooth Jazz
udp://@224.0.255.148:5500
#EXTINF:,Soca Motion
udp://@224.0.255.160:5500
#EXTINF:,Soul Storm
udp://@224.0.255.151:5500
#EXTINF:,Swinging Standards
udp://@224.0.255.152:5500
#EXTINF:,The Blues
udp://@224.0.255.153:5500
#EXTINF:,The Chill Lounge
udp://@224.0.255.118:5500
#EXTINF:,The Light
udp://@224.0.255.154:5500
#EXTINF:,The Spa
udp://@224.0.255.119:5500
#EXTINF:,Today's Latin Pop
udp://@224.0.255.125:5500
#EXTINF:,Urban Beats
udp://@224.0.255.155:5500
#EXTINF:,Y2K
udp://@224.0.255.143:5500

rempfer



Registered:10/19/10
Posts: 1,404

Posted 02/27/15 #38

Frijid, nice!

Selecting from your vlc playlist on laptop in livingroom. Multicasting source is a wired NIC on a computer in back room using TSReader. Too cool.

Thank you.

rempfer



Registered:10/19/10
Posts: 1,404

Posted 07/25/15 · Edited #39

The Stingray music channels on 55W 3859H3330 seem to be gone. Tried on three different dishes to get them, but no can do.

Edit: corrected SR on original post

FirstClass  Registered:11/29/09 Posts: 152	Posted 07/25/15 #40 Stingray Music 55° 3795 H 3330
rempfer  Registered:10/19/10 Posts: 1,404	Posted 07/25/15 #41 Quote: Originally Posted by **FirstClass** Stingray Music 55° 3795 H 3330 Thank you, FirstClass!
jordy33 Registered:06/03/10 Posts: 4	Posted 01/17/16 #42 I use a rapsberry pi with a prof7500 to listen the music channels. Its a $25 dll solution with 5v 2 amps cost. Also I installed a udpxy to convert multicast to http unicast. The problems related to multicast are gone. it works pretty fine with all my devices connected to my standard router. Android, IOS, desktop, Windows, OSX... Its pretty simple after installation 1. Turn on the Raspberry pi 2. Tune SBN, either locally in the raspberry or remote with vlc. (this step is to required to tune the frequency). 3. then Locally or remote tune music channels with .m3u scripts I wrote a guide here: https://github.com/jordy33/udpxy
bluzee	Posted 01/17/16 #43

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Registered:11/26/08 Posts: 2,787	That's cool. I didn't know about udpxy before. Multicast does tend to cause havoc with routers.
WellerTip Registered:01/22/11 Posts: 489	Posted 01/18/16 #44 Yea..the IT boys hate it when you bring up multicast addy's and the network.. _____ Work gets in the way of play everyday.
rempfer Registered:10/19/10 Posts: 1,404	Posted 01/30/16 #45 Quote: Originally Posted by **FirstClass** Stingray Music 55° 3795 H 3330 Can anyone confirm whether Stingray is still available at this location? I'm having trouble finding it.

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Nielsen project Canada clients

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Nielsen project Canada clients

2018-11-05 10h45: We just received Nielsen IDs that work now. The maintenance windows were put on hold before that because changing the IDs requires to restart the service.

Nielsen Activations Done => **100%**

All versions before 4.3_3 contain other small bugs that we want to upgrade to fix

Clients	Primary	Backup	Primary versi	Backup versi	Status	ETA to start	Notes / Risks
Access Communication	☑	☑	4.3_3	4.3_3	Done	2018-11-06	Nielsen Code Validated using nielsen-validator.jar on both servers.
Bell	☑	☑	4.3_6	4.3_6	Done	2018-11-15	Nielsen Code Validated using nielsen-validator.jar on both servers.
Bell Aliant	☑	☑	4.3_6	4.3_6	Done	2018-11-23	Nielsen Code Validated using nielsen-validator.jar on both servers.
Bruce Telecom	☑	☑	4.3_3	4.3_3	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Cablecable	☑	☑	4.3_3	4.3_3	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
CableVision Du Nord	☑	☑	4.3_3	4.3_3	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
CCAP	☑	☑	4.3_6	4.3_6	Done	2018-11-19	Nielsen Code Validated using nielsen-validator.jar on both servers.
CityWest	☑	☑	4.3_3	4.3_3	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Cogeco Québec	☑	☑	4.3_6	4.3_6	Done	2018-11-13	Nielsen Code Validated using nielsen-validator.jar on both servers.
Cogeco Ontario	☑	☑	4.3_6	4.3_6	Done	2018-11-13	Nielsen Code Validated using nielsen-validator.jar on both servers.
Eastlink	☑	☑	4.3_3	4.3_3	Done	2018-11-16	Nielsen Code Validated using nielsen-validator.jar on both servers.
Execulink	☑	☑	4.3_3	4.3_3	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Hurontel	☑	☑	4.3_6	4.3_6	Done	2018-11-05	Nielsen Code Validated using nielsen-validator.jar on both servers.
Maskatel	☑	☑	4.3_3	4.3_3	Done	2018-11-06	Nielsen Code Validated using nielsen-validator.jar on both servers.
NorthwesTel	☑	☑	4.3_3	4.3_3	Done	2018-11-06	Nielsen Code Validated using nielsen-validator.jar on both servers.
Novus	☑	☑	4.3_3	4.3_3	Done	2018-11-06	Nielsen Code Validated using nielsen-validator.jar on both servers.
Rogers	☑	☑	4.3_6	4.3_6	Done	2018-11-28	Nielsen Code Validated using nielsen-validator.jar on both servers.
Sasktel	☑	☑	4.3_6	4.3_6	Done	2018-11-19	Nielsen Code Validated using nielsen-validator.jar on both servers.
Shaw Direct Max Trax + IPTV	☑	☑	4.3_7	4.3_7	Done	2018-11-05	Nielsen Code Validated using nielsen-validator.jar on both servers.
Sogetel	☑	☑	4.3_3	4.3_3	Done	2018-11-19	Nielsen Code Validated using nielsen-validator.jar on both servers.
Source Cable	☑	☑	4.3_6	4.3_6	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Tbaytel	☑	☑	4.3_6	4.3_6	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Telus Audio	☑	☑	4.3_6	4.3_6	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Telus Video	☑	☑	4.3_4	4.3_4	Done	2018-11-06	Nielsen Code Validated using nielsen-validator.jar on both servers.
Videotron Audio	☑	☑	4.3_6	4.3_6	Done	2018-11-28	Nielsen Code Validated using nielsen-validator.jar on both servers.
Videotron Video + IPTV	☑	☑	4.3_6	4.3_6	Done	2018-11-28	Nielsen Code Validated using nielsen-validator.jar on both servers.
Westman	☑	☑	4.3_6	4.3_6	Done	2018-11-07	Nielsen Code Validated using nielsen-validator.jar on both servers.
Wightman	☑	☑	4.3_3	4.3_3	Done	2018-11-06	Nielsen Code Validated using nielsen-validator.jar on both servers.

Feuille 1

EGLA-TRELLO-000417

CCAP | MPTS to SPTS

in list Closed

Description

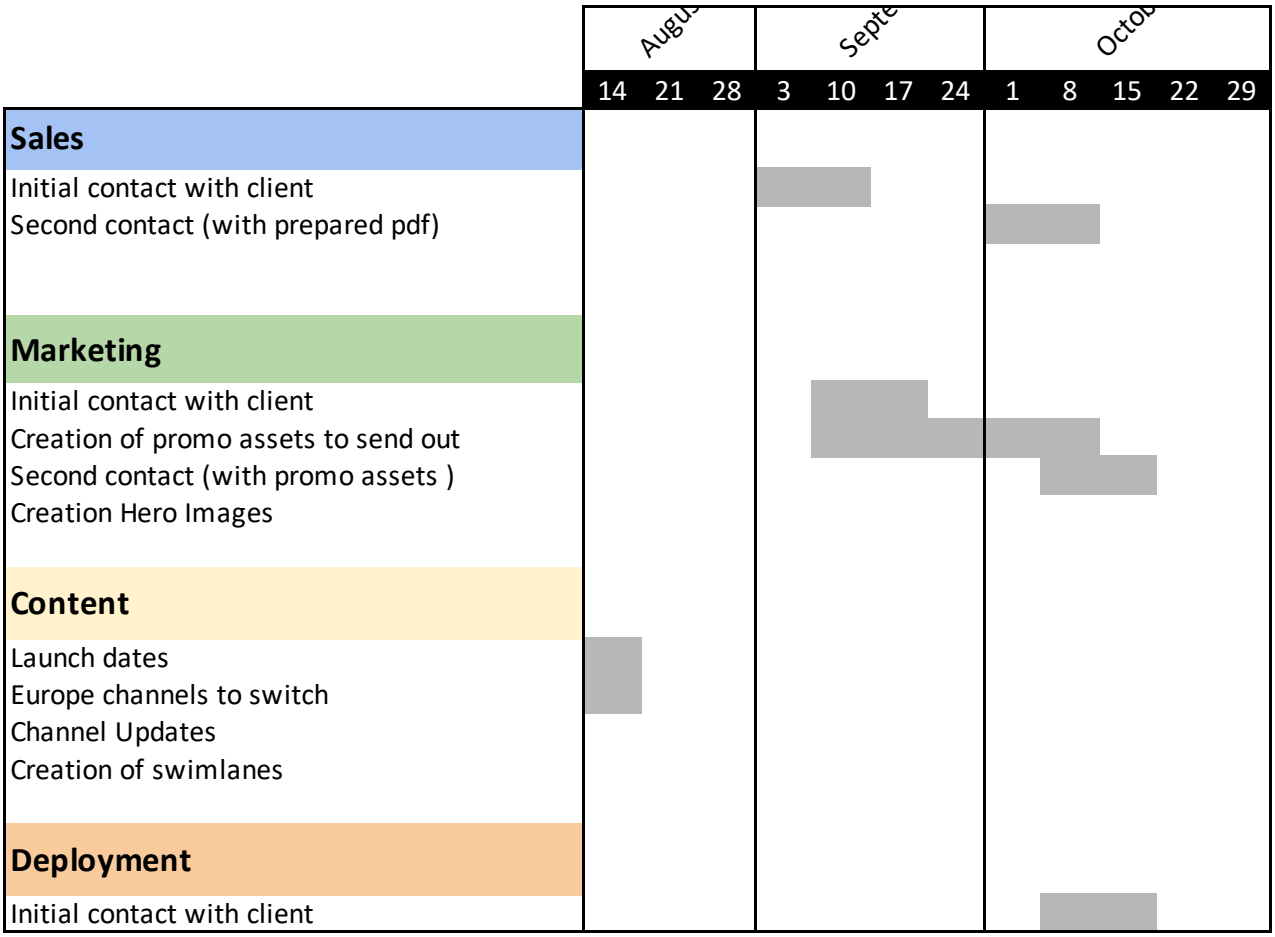
||Task||
|Switch signal from MPTS to SPTS|
||MCasts to use||
|232.50.2.100 up to 232.50.2.200|

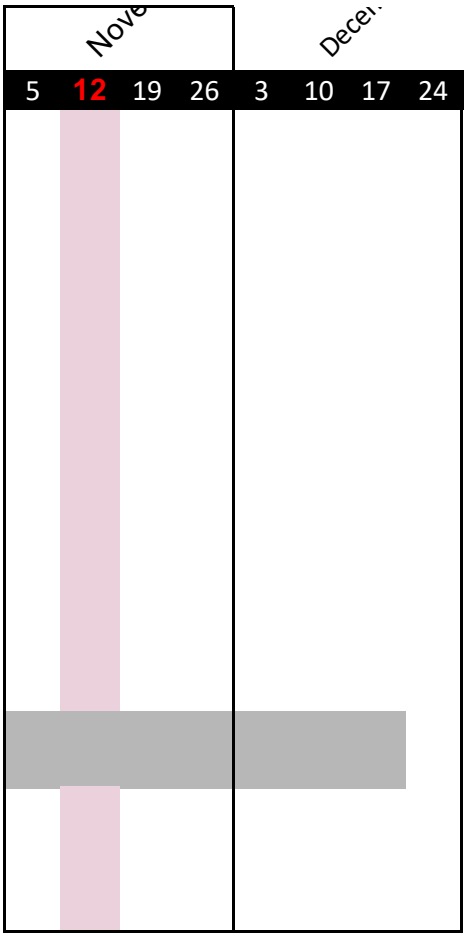
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2288

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM


Augu
Septe
Octob
14 21 28 3 10 17 24 1 8 15 22 29
Sales
Initial contact with client
Second contact (with prepared pdf)
Marketing
Initial contact with client
Creation of promo assets to send out
Second contact (with promo assets)
Creation Hero Images
Content
Launch dates
Europe channels to switch
Channel Updates
Creation of swimlanes
Deployment
Initial contact with client


Nove
Decer
5
12
19
26
3
10
17
24

Canada - Deployment

Additionnal Information:	
Sheet Owner:	Sophie La flèche & Sarah Metlzer
Marketing:	Rowan & Lisa
Sheet Last Updated :	11/7/18

OPERATOR	DELIVERY METHOD
Cable Vision du Nord	Ubiquicast
Bell & Bell Fibe (mediaroom)	Ubiquicast
Eastlink (CCSA)	Ubiquicast
HuronTel (CCSA) Hay, Tuckersmith, Mornington, Brooke	Ubiquicast
MTS (mediaroom 2.0)	Ubiquicast
Shaw Cable & Dream Gallery	Ubiquicast
Bell Aliant	Ubiquicast
Shaw Direct	Ubiquicast/Satellite
Access Communications (CCSA)	Ubiquicast
Bruce (CCSA)	Ubiquicast
Cable Cable (CCSA)	Ubiquicast
CCAP (CCSA)	Ubiquicast
City West (CCSA)	Ubiquicast
Cogeco ON	Ubiquicast
Cogeco QC	Ubiquicast
Execulink (CCSA)	Ubiquicast
Maskatel (CCSA)	Ubiquicast
NorthwesTel (CCSA)	Ubiquicast
Novus (CCSA)	Ubiquicast
Rogers	Ubiquicast
Rogers Atlantic	Ubiquicast
SaskTel	Ubiquicast
SBS (Shaw Broadcast) interconnects	Satellite
Source Cable (Rogers owned)	Ubiquicast
Tbaytel (CCSA)(mediaroom 2.0)	Ubiquicast (Media Networks)
Telus (mediaroom 2.0)	Ubiquicast

Videotron	Ubiquicast (Media Networks)
Westman (CCSA)	Ubiquicast
Wightman (CCSA)	Ubiquicast (Media Networks)
Sogetel	ubiquicast

START DATE	End Date
	Night of January 3 to 4
Night of the 13th to the 14th	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
Night of the 13th to the 14th	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
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-	Night of January 3 to 4
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-	Night of January 3 to 4

-	Night of January 3 to 4
-	Night of January 3 to 4
-	Night of January 3 to 4
	Night of January 3 to 4

COMMENTS
2 Channels have been added permanently - 11/7/2018
Permanent ADD to UbiquiCAST first week of November
No action
No action
TV App: No action - Legacy 1k subs: confirm if still wants no changes to this platform
No action
Permanent ADD to UbiquiCAST first week of November
No action
No Action - 2 feeds: 100 ch on servers, 40 channels on SBS for some systems 8k subs
No Action
No Action
No action
No action
No action
No action
No action
No action
No action
No action
No action
No action
No action: on Shaw feed; client to switch Switch Souvenirs for Franco Fetes, Jazz Now for Holiday Favourites
No action
No action - Switch out 2 kids channels
No action
No Action - Bell feed
No action

No action
No action
No action

USA - Deployment

Additionnal Information:	Sheet comments need to be upda good?
Sheet Owner:	Rick Bergan & Brian Decker?
Sheet Last Updated :	11/6/18

OPERATOR	DELIVERY METHOD
AT+T (US)	OTT
Buckeye (US)	Ubiquicast
Hickorytech/Eventis (US)	ubiquicast
Selco Shrewsbury (US)	Ubiquicast
Vubiquity ~ incl. NCTC NRTC, etc.	Ubiquicast
Vubiquity USA (Mediaroom)	US Satellite via Vubiquity
Altice USA	Ubiquicast
Jackson Energy	Ubiquicast
Clickia	Ubiquicast
Metroloop	Ubiquicast

ated. Are the Start and end dates

START DATE	END DATE
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
?	?
Night of Nov. 26th to the 27th	night of jan 7th to the 8th
?	?
?	?

COMMENTS
Felices Fiestas will replace Latino Urbano, Remove SPUS during the holiday period
Felices Fiestas will replace Latino Urbano
Felices Fiestas will replace Latino Urbano
Felices Fiestas will replace Latino Urbano
Felices Fiestas will replace Latino Urbano
Felices Fiestas will replace Latino Urbano
Not Launched Yet
Felices Fiestas will replace Latino Urbano
Not Launched Yet
Not Launched Yet

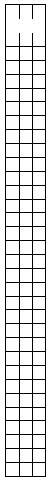
Communication Language
English
English
English
English
English
English
English
English
English
English

Notes

LATAM - Deployment

Additionnal Information:	Sheet comments need to be updated. Are the Start and end dates good?
Sheet Owner:	Susie Verdes & Francis Izquierdo
Sheet Last Updated :	11/26/18

OPERATOR	OPERATOR GROUP	COUNTRY	DELIVERY METHOD	START DATE	END DATE	COMMENTS	Communication Langu	Notes
Aster	Comunicación Moderna S.A.	Dominican Republic	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH- HOLIDAY HITS REPLACES OPERA PLUS
Axtel		Mexico	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH- HOLIDAY HITS REPLACES OPERA PLUS
Cable & Wireless - LIME	CWC	Cayman	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/14/18-01/02/19: Holiday Hits (186) switches to holiday programming 11/27/18-01/07/19: Felices Fiestas (SPS0001) will replace Latino Urbana (187)	Spanish	2 SWITCHES- VIEW COMMENTS
Cable & Wireless Panama	CWC	Panama	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	English	1 SWITCH- HOLIDAY HITS REPLACES OPERA PLUS
Cable Onda		Panama	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	English	1 SWITCH- FELICES FIESTAS TO REPLACE LATINO URBANO
CNT		Ecuador	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Latino Tropical (141) - (10-channel lineup)	Portuguese	1 SWITCH- BRAZILIAN XMAS TO REPLACE CRIANCAS
Digicel		others TBC	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/14/18-01/02/19: Holiday Hits (186) switches to holiday programming 11/27/18-01/07/19: Felices Fiestas (SPS0001) will replace Latino Urbana (187)	English	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
DIRECTV Latam	DIRECTV	Colombia, Ecuador,	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Entel		Chile	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Latino Tropical (141) - (10-channel lineup)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Entel (Empresa Nacional de Telecomunicaciones)		Bolivia	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: SPS0001 switches to Felices Fiestas 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH - FELICES FIESTAS TO REPLACE LATINO TROPICAL
Fonelight Telecomunicações Ltda.	Light TV	Brazil	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Brazilian Christmas (249) to replace Música para Crianças/Kids (245)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Izzi	Televisa	Mexico	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	English	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Liberty Cablevision of Puerto Rico	NCTC	Puerto Rico	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	English	1 SWITCH- FELICES FIESTAS TO REPLACE LATINO URBANO
Megacable		Mexico	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Setar	Cable TV Aruba	Aruba	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: SPS0001 switches to Felices Fiestas 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
SKY Latam	SKY	Salvador, Guatemala,	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: SPS0001 switches to Felices Fiestas 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
St. Maarten Cable TV / Innovative	Caribbean Cable COOP	St. Maarten	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/14/18-01/02/19: Holiday Hits (186) switches to holiday programming	Spanish	2 SWITCHES- VIEW COMMENTS
Super ITV		Brazil	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Brazilian Christmas (249) to replace Música para Crianças/Kids (245)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
SuRed		Chile	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Latino Tropical (141) - (10-channel lineup)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Telefonica DTH (Movistar)- Chile, Colombia, Venezuela,Per	Telefonica	Costa Rica, El	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Latino Tropical (141) - (10-channel lineup)	English	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Telefonica CATV (Movistar)- Perú only (30-channel lineup)	Telefonica	Peru	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Latino Tropical (141) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131) Peru Cable (30-channel line	English	1 SWITCH- FELICES FIESTAS TO REPLACE LATINO URBANO
Tigo	Millicom	Salvador, Guatemala,	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
Totalplay	TV Azteca	Mexico	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: SPS0001 switches to Felices Fiestas 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	Spanish	1 SWITCH: HOLIDAY HITS REPLACES OPERA PLUS
TV Cable		Ecuador	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Jazz Masters (116) 11/27/18-01/07/19: Holiday Hits (186) to replace Opera Plus (131)	English	NO SWITCH ON PROGRAMMING
Univisa		Ecuador	Ubiquicast (Media Networks)	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Felices Fiestas (SPS0001) to replace Latino Tropical (141) - (10-channel lineup)	English	1 SWITCH- FELICES FIESTAS TO REPLACE LATINO URBANO
Vivo	Telefonica	Brazil	Ubiquicast	Night of Nov. 26th to the 27th	night of jan 7th to the 8th	11/27/18-01/07/19: Holiday Hits (186) to replace Jazz Masters (116) 11/27/18-01/07/19: Brazilian Christmas (249) to replace Música para Crianças/Kids (245)	Spanish	1 SWITCH- HOLIDAY HITS REPLACES OPERA PLUS



Europe - Deployment

Additionnal Information:	Sheet comments need to be updated. Are the Start and end dates go
Sheet Owner:	Maarten Walraven
Marketing	Wanda Lieuwen
Sheet Last Updated :	8/29/19

OPERATOR	COUNTRY	DELIVERY METHOD	Channel name
Melita Cable	Malta	UbiquiCAST	SPEU001
Channel Store	Netherlands	UbiquiCAST	XInt021
DU	Emirates	UbiquiCAST	
Telenet (LGI)	Belgium	UBI (Still on LPS)	SPEU001
B.Net (VIPnet)	Croatia	UbiquiCAST	SPEU002
MEO	Portugal	UbiquiCAST	SPEU001
SBB Doo	Serbia	UbiquiCAST	
Serbia Telecom	Serbia	UbiquiCAST	SPEU002
Telemach	Slovenia	UbiquiCAST	SPEU002
Telemach	Herzegovina	UbiquiCAST	SPEU002
Euskaltel	Spain	Music Choice server	
Dsmart	Turkey	UbiquiCAST	MC0109
Top Tv (StarSat)	Mozambique,	UbiquiCAST	
ZAP/Upstar	Mozambique,	Musicola server	
Hot	Israel	UbiquiCAST	
YES (ILS)	Israel	UbiquiCAST	
Wananchi	Burundi,	UbiquiCAST	
Liwest	Austria	UbiquiCAST	301
UPC Austria	Austria	UbiquiCAST	297
Anvia (now Elisa)	Finland	UbiquiCAST	SPEU001
Deutsche Glasfaser	Germany	UbiquiCAST	297
UnityMedia	Germany	UbiquiCAST	297
Vodafone (KDG)	Germany	UbiquiCAST	297
GET	Norway	UbiquiCAST	SPEU001
Bödeli	Switzerland	UbiquiCAST	297
DCG	Switzerland	UbiquiCAST	297

UPC Schweiz (UPC CableCom)	Switzerland	UbiquiCAST	297

od?

START DATE	Start Sinterklaas Music	Start Xmas music
Night of Nov. 26th to the 27th		28 November
Night of Nov. 26th to the 27th	16 November	6 December
Night of Nov. 26th to the 27th		28 November
Night of Nov. 26th to the 27th		28 November
Night of Nov. 26th to the 27th		28 November
Night of Nov. 26th to the 27th		
Night of Nov. 26th to the 27th		28 November
Night of Nov. 26th to the 27th		28 November
Night of Nov. 26th to the 27th		28 November
Night of Dec 3rd to the 4th		4 December
Night of Nov. 27th to the 28th		28-Nov
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November
Night of Nov. 27th to the 28th		28 November

Night of Nov. 27th to the 28th		28 November

Start NY music	**END DATE**
27 December	night of jan 7th to the 8th
27 December	night of jan 7th to the 8th
27 December	night of jan 7th to the 8th
	night of jan 7th to the 8th
27 December	night of jan 7th to the 8th
	night of jan 7th to the 8th
	night of jan 7th to the 8th
	night of jan 7th to the 8th
27 December	night of jan 7th to the 8th
27-Dec	night of the 7th to the 8th
27 December	night of the 7th to the 8th
27 December	night of the 7th to the 8th
27 December	night of the 7th to the 8th
27 December	night of the 7th to the 8th
27 December	night of the 7th to the 8th
27 December	night of the 7th to the 8th
27 December	night of the 7th to the 8th

27 December	night of the 7th to the 8th

COMMENTS
No deployment action - specials channel
No deployment action - specials channel
Check with client
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
Check with client --> action sales rep
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
Not supported by Stingray
Switch out Broadway (SAM Code 231) for Christmas channel (MC0109)
Check with client --> action sales rep
No action required
No action required
No action required
No action required
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel
No deployment action - specials channel

No deployment action - specials channel

Communication Langu	Marketing Owner

When first email?
10/10
27/09
10/10
27/09
27/09
27/09
27/09
27/09
27/09

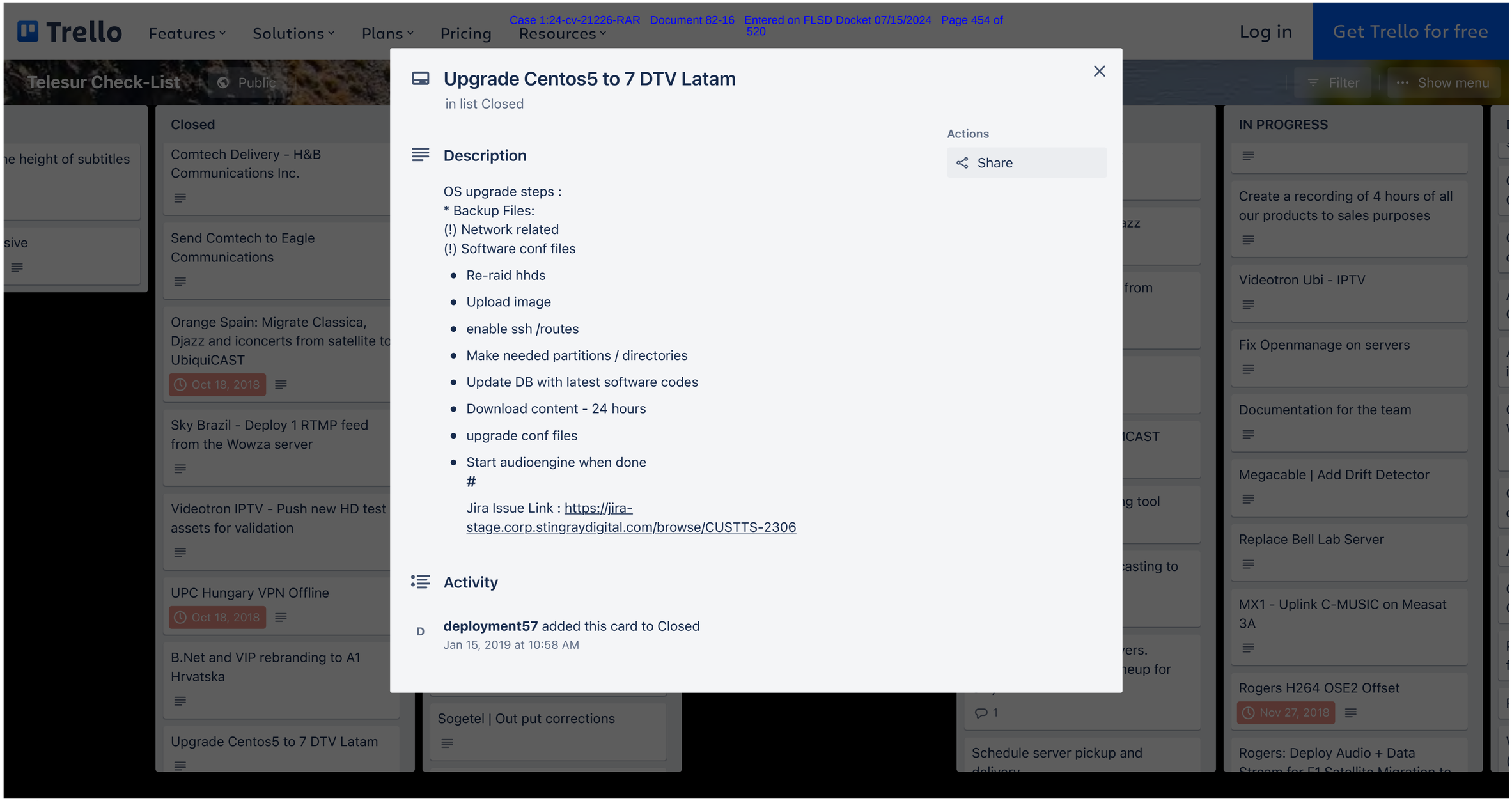
27/09

Feedback and follow up	Marketing campaign details
Follow up e-mail sent on 11/10	
Follow up e-mail sent on 11/10	
Client wishes to promote the Stingray Christmas special in their Entertainment Newsletter in Decem	
Follow up e-mail sent on 11/10	
Call on 04/10 to discuss campaign opportunities. Send content plan + concept proposals	
Follow up e-mail sent on 11/10	
Follow up e-mail sent on 11/10	

Follow up e-mail sent on 11/10	

Sales rep
James
Robert
Eric Brosse
Robert
James
James
James
James
James
James
Nathanael
Nir
Nir
Nir
Nir
Nir
Tom
Tom
Tom
Tom
Tom
Tom
Tom
Tom
Tom

Tom


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Comtech Delivery - H&B Communications Inc.
Send Comtech to Eagle Communications
Orange Spain: Migrate Classica, Djazz and iconcerts from satellite to UbiquiCAST
Oct 18, 2018
Sky Brazil - Deploy 1 RTMP feed from the Wowza server
Videotron IPTV - Push new HD test assets for validation
UPC Hungary VPN Offline
Oct 18, 2018
B.Net and VIP rebranding to A1 Hrvatska
Upgrade Centos5 to 7 DTV Latam
Sogetel | Out put corrections
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
1
Upgrade Centos5 to 7 DTV Latam
in list Closed
Actions
Share
Description
OS upgrade steps :
* Backup Files:
(!) Network related
(!) Software conf files
Re-raid hhds
Upload image
enable ssh /routes
Make needed partitions / directories
Update DB with latest software codes
Download content - 24 hours
upgrade conf files
Start audioengine when done
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2306
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 10:58 AM

Videotron: Add 52 SPTS OSE2 programs on primary server

in list Closed

Description

Videotron est prêt à reçevoir les flux des 52 audio via le serveur primaire VL-MO-GX001 *Videotron1*.

La liste des programmes par SPTS et multicast est jointe. Vous pouvez utiliser la configuration de Vidéotron2 et changer l'adresse IP.

Pour les interventions du 2 novembre, le CC suivant a été créé:

```
- CC-00273316 - 02 novembre 2018
```

Il est important d'appeler à la tête de ligne avant de débuter l'intervention afin qu'on puisse mettre les chaînes touchées sur leurs source de relève. N'oublier pas d'informer de la fin de l'intervention afin qu'on puisse faire un retour vers les source primaire et faire la validation de l'état des sources primaire. Voici l'information tu contact à la tête de ligne :

```
Charles Lafontaine
514-462-6427 ou 514-380-7991 option 1

OU

Pierre-Luc Carrière
514-230-3871 ou 514-380-7991 option 1
```

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2339

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM

Case 1:24-cv-21226-RAR Document 82-16 Entered on FLSD Docket 07/15/2024 Page 456 of 520

Sky Brazil - Deploy 1 RTMP feed from the Wowza server

in list Closed

Description

Spend a couple hours on delivering a RTMP feed of one music channel (One available on Encompass) and try to make it sync with the Ubimetadata XMLs currently being pushed on their FTP.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2299

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM

Case 1:24-cv-21226-RAR Document 82-16 Entered on FLSD Docket 07/15/2024 Page 457 of 520

CWPanama | Ubi Upgrade 4.3.3

in list Closed

Description

Upgrade Ubi to 4.3.3. and add :

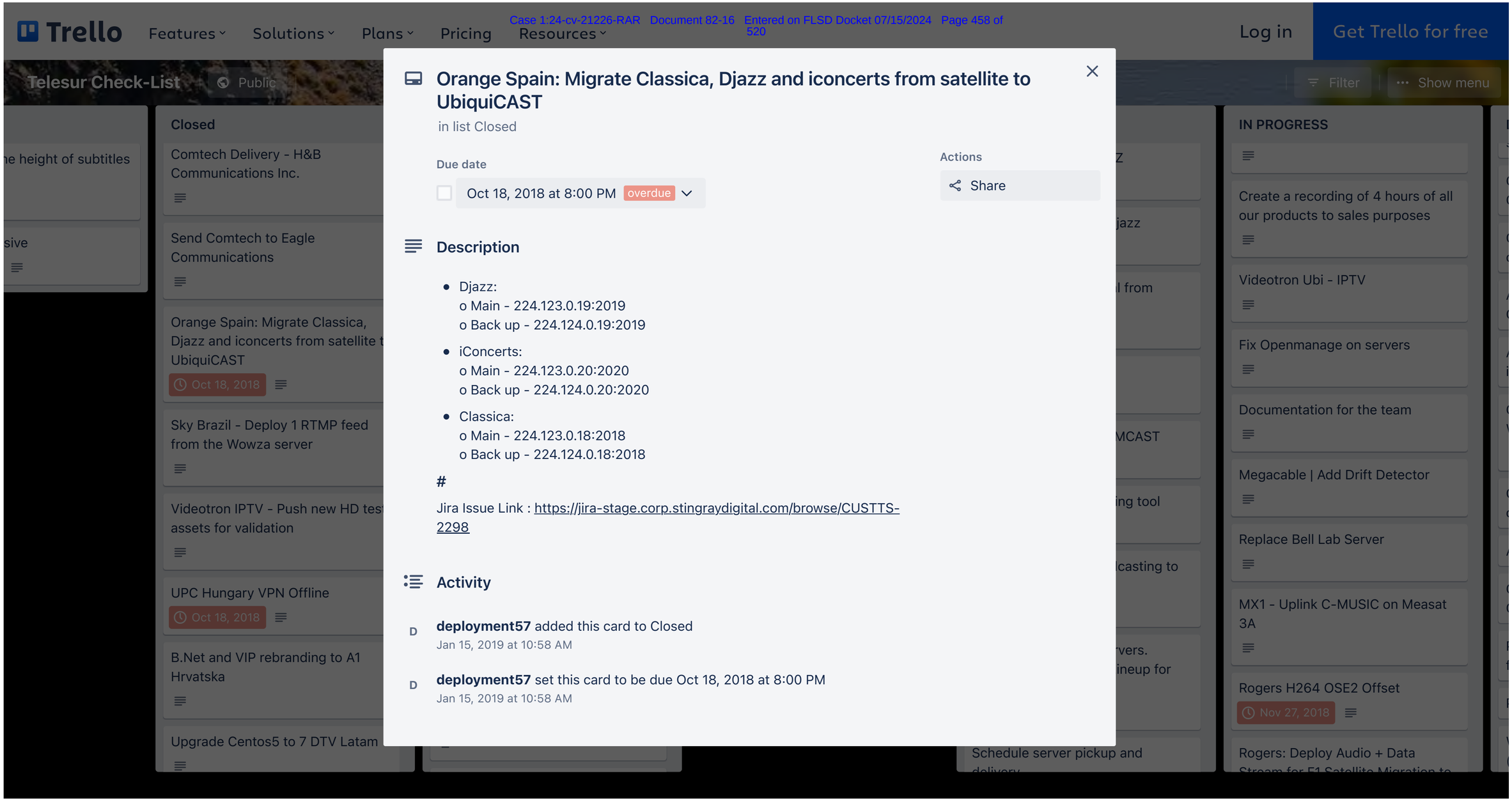
{code:java}
generation.stillPicStrategyClassName=com.stingray.galaxie.stillpic.impl.StillPicDrawerFFmpegStrategy{code}
To service.properties file

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2380

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Comtech Delivery - H&B Communications Inc.
Send Comtech to Eagle Communications
Orange Spain: Migrate Classica, Djazz and iconcerts from satellite t UbiquiCAST
Oct 18, 2018
Sky Brazil - Deploy 1 RTMP feed from the Wowza server
Videotron IPTV - Push new HD tes assets for validation
UPC Hungary VPN Offline
Oct 18, 2018
B.Net and VIP rebranding to A1 Hrvatska
Upgrade Centos5 to 7 DTV Latam
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and
Orange Spain: Migrate Classica, Djazz and iconcerts from satellite to UbiquiCAST
in list Closed
Due date
Oct 18, 2018 at 8:00 PM overdue
Actions
Share
Description
Djazz:
o Main - 224.123.0.19:2019
o Back up - 224.124.0.19:2019
iConcerts:
o Main - 224.123.0.20:2020
o Back up - 224.124.0.20:2020
Classica:
o Main - 224.123.0.18:2018
o Back up - 224.124.0.18:2018
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2298
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:58 AM
deployment57 set this card to be due Oct 18, 2018 at 8:00 PM
Jan 15, 2019 at 10:58 AM

SETAR - UbiquiCAST

in list Closed

Description

- User servers in Miami.

Contact: Arnaldo.vdLinden@setar.aw

They will need iConcert HD also

PO to return 530s: 14003

SPTS - 50 Music channels + iConcerts HD (MP4 @ 5Mbps)

SPTS: 239.1.8.101:8101 till 239.1.8.151:8151

Source IPs per server:

172.19.249.98/ 255.255.255.0/ GW 172.19.249.1
172.19.249.99/ 255.255.255.0/ GW 172.19.249.1

AC3 - Dolby audio encoding for both

Waiting for networking information to configure the Fortigate.

Management IPs:

Primary
GB1: 10.200.138.20
Drac: 10.200.138.10

Backup
GB1: 10.200.138.21
Drac: 10.200.138.11

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1965

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:02 AM

Cincinnati Bell - UbiquiCAST

in list Closed

Description

-50 channels OSE1-
A001 Ambiance

NAT IP for Fortigate FW – 216.196.131.8
Internal IP for Fortigate FW – 172.17.30.58/30
Subnet mask – 255.255.255.252
Default GW – 172.17.30.57

Server multicast interface IP address (1) – 172.17.30.54/29
Server multicast interface IP address (2) – 172.17.30.53/29 (provided for future prod)
Server interface subnet mask – 255.255.255.248
Server multicast output IP address - 231.17.30.46

Fortigate Creds:
Key: 2SFuTUeF8!W98z9v
Pswd: 68q8ZQTxKT^Rc&gH

Root password set

Tracking url: FedEx | System Down

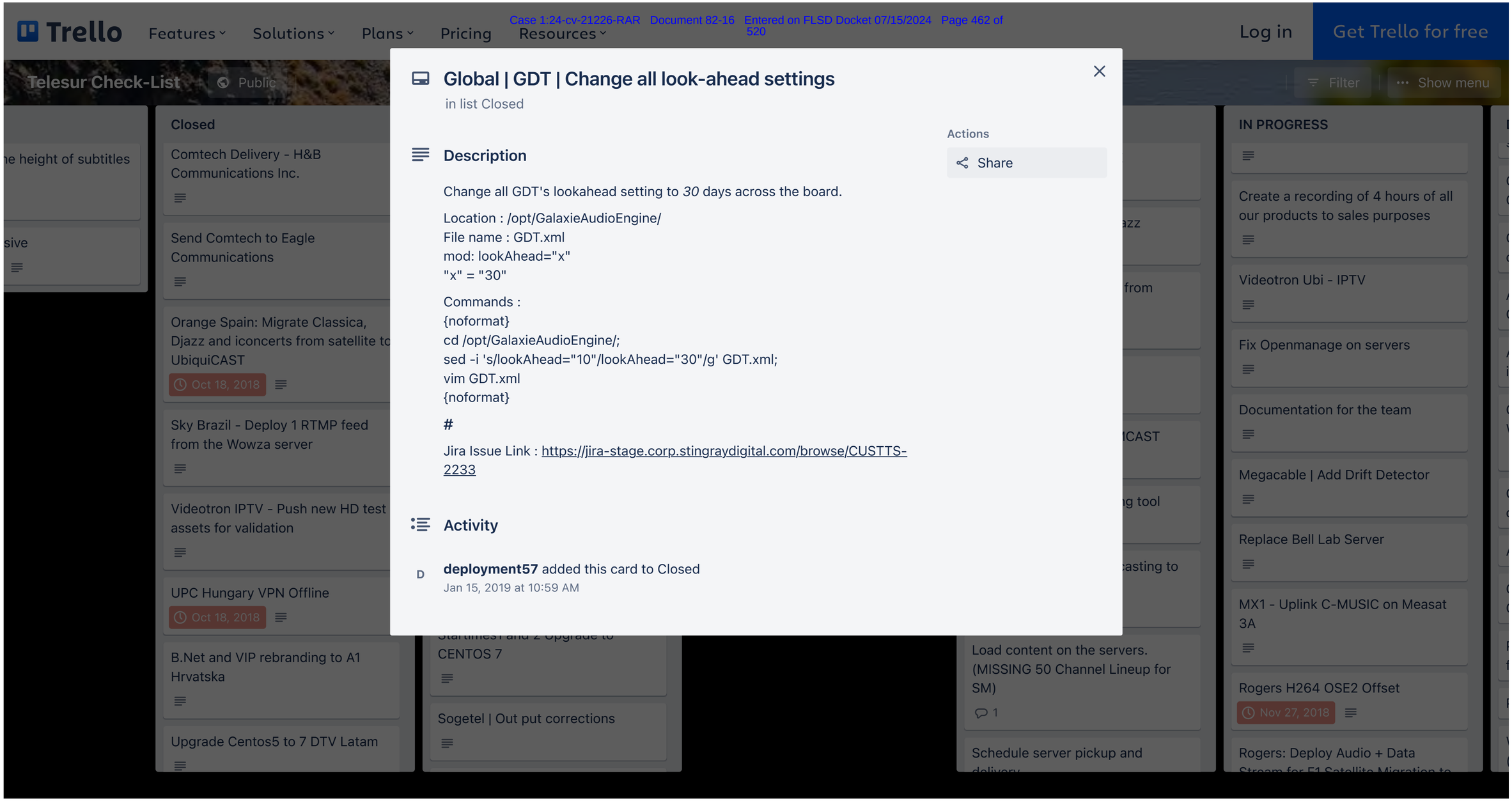
PO# 13812 (Ubi, AC-3/TS Licenses, Fortigate fees included)

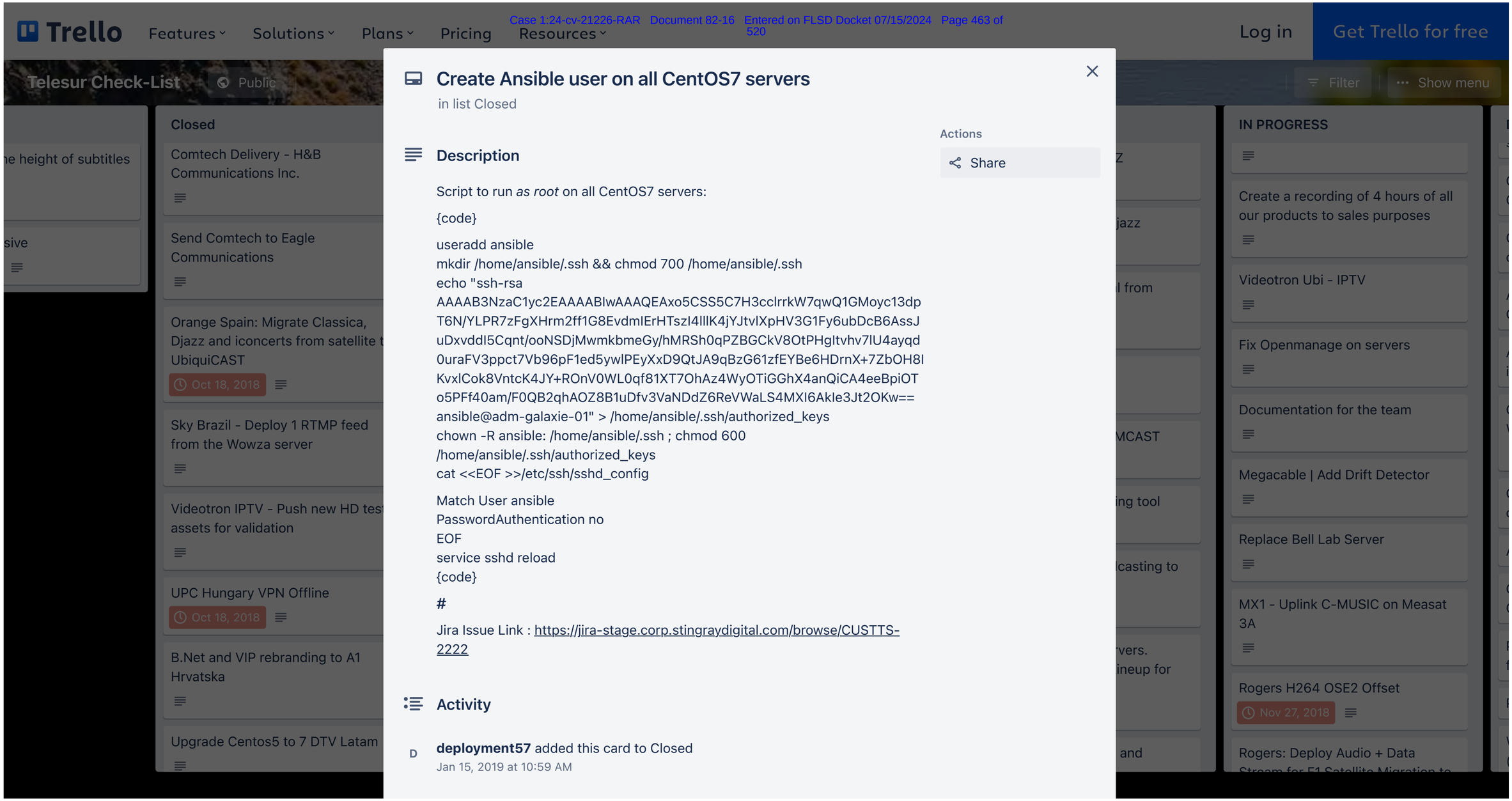
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1995

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:02 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Global | GDT | Change all look-ahead settings
in list Closed
Actions
Share
Description
Change all GDT's lookahead setting to 30 days across the board.
Location : /opt/GalaxieAudioEngine/
File name : GDT.xml
mod: lookAhead="x"
"x" = "30"
Commands :
{noformat}
cd /opt/GalaxieAudioEngine/;
sed -i 's/lookAhead="10"/lookAhead="30"/g' GDT.xml;
vim GDT.xml
{noformat}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2233
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:59 AM
Closed
Comtech Delivery - H&B Communications Inc.
Send Comtech to Eagle Communications
Orange Spain: Migrate Classica, Djazz and iconcerts from satellite to UbiquiCAST
Oct 18, 2018
Sky Brazil - Deploy 1 RTMP feed from the Wowza server
Videotron IPTV - Push new HD test assets for validation
UPC Hungary VPN Offline
Oct 18, 2018
B.Net and VIP rebranding to A1 Hrvatska
Upgrade Centos5 to 7 DTV Latam
CENTOS 7
Sogetel | Out put corrections
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Comtech Delivery - H&B Communications Inc.
Send Comtech to Eagle Communications
Orange Spain: Migrate Classica, Djazz and iconcerts from satellite t UbiquiCAST
Oct 18, 2018
Sky Brazil - Deploy 1 RTMP feed from the Wowza server
Videotron IPTV - Push new HD tes assets for validation
UPC Hungary VPN Offline
Oct 18, 2018
B.Net and VIP rebranding to A1 Hrvatska
Upgrade Centos5 to 7 DTV Latam
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Create Ansible user on all CentOS7 servers
in list Closed
Actions
Share
Description
Script to run as root on all CentOS7 servers:
{code}
useradd ansible
mkdir /home/ansible/.ssh && chmod 700 /home/ansible/.ssh
echo "ssh-rsa
AAAAB3NzaC1yc2EAAAABIwAAAQEAxo5CSS5C7H3cclrrkW7qwQ1GMoyc13dp
T6N/YLPR7zFgXHrm2ff1G8EvdmIErHTszI4lllK4jYJtvlXpHV3G1Fy6ubDcB6AssJ
uDxvddI5Cqnt/ooNSDjMwmkbmeGy/hMRSh0qPZBGCkV8OtPHgItvhv7lU4ayqd
0uraFV3ppct7Vb96pF1ed5ywlPEyXxD9QtJA9qBzG61zfEYBe6HDrnX+7ZbOH8I
KvxlCok8VntcK4JY+ROnV0WL0qf81XT7OhAz4WyOTiGGhX4anQiCA4eeBpiOT
o5PFf40am/F0QB2qhAOZ8B1uDfv3VaNDdZ6ReVWaLS4MXI6AkIe3Jt2OKw==
ansible@adm-galaxie-01" > /home/ansible/.ssh/authorized_keys
chown -R ansible: /home/ansible/.ssh ; chmod 600
/home/ansible/.ssh/authorized_keys
cat <<EOF >>/etc/ssh/sshd_config
Match User ansible
PasswordAuthentication no
EOF
service sshd reload
{code}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2222
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:59 AM

T2 Slovenia - UbiquiCAST

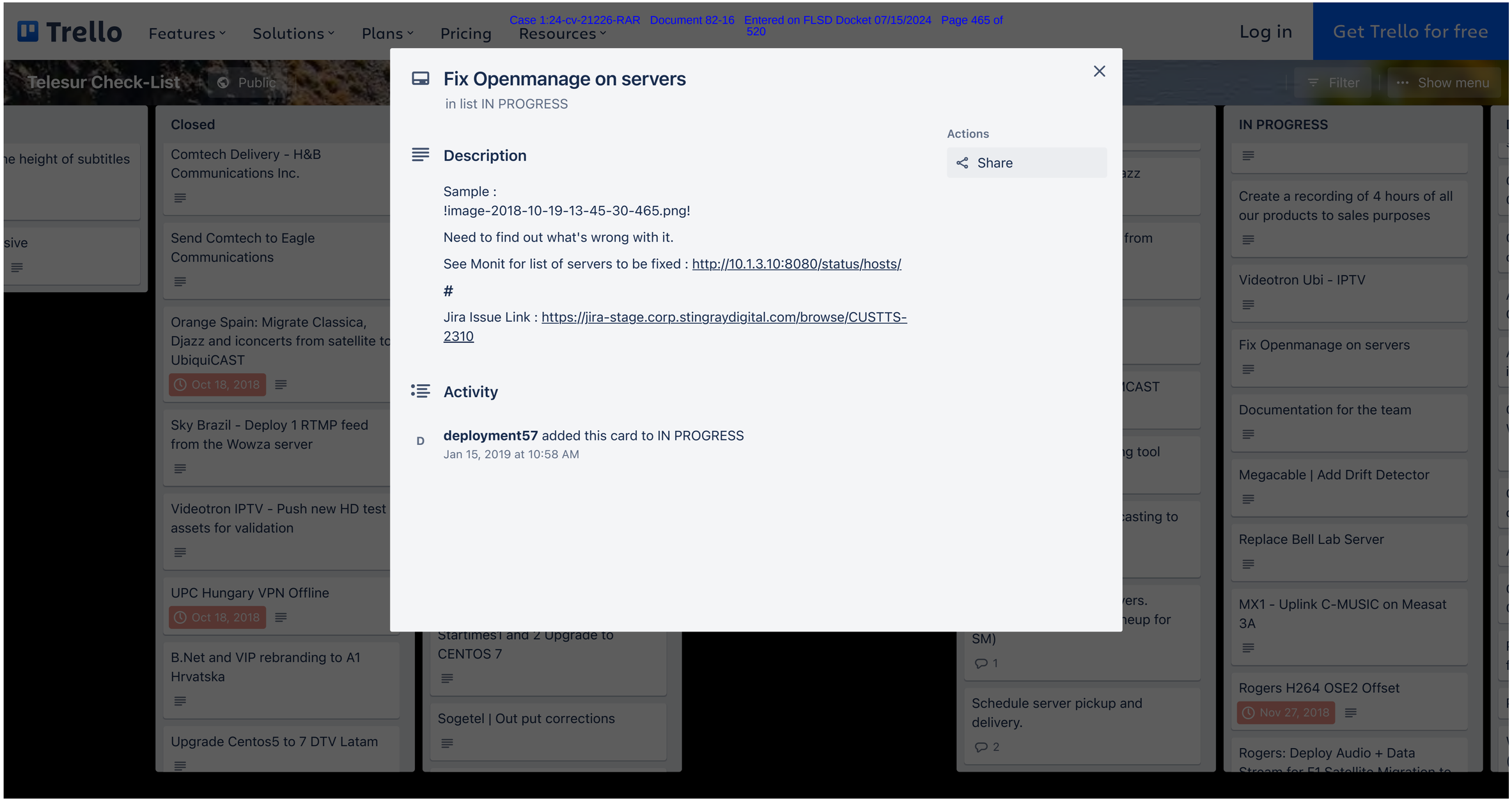
in list Closed

Description

Show full description.

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Fix Openmanage on servers
in list IN PROGRESS
Actions
Share
Description
Sample :
!image-2018-10-19-13-45-30-465.png!
Need to find out what's wrong with it.
See Monit for list of servers to be fixed : http://10.1.3.10:8080/status/hosts/
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2310
Activity
deployment57 added this card to IN PROGRESS
Jan 15, 2019 at 10:58 AM
Closed
Comtech Delivery - H&B Communications Inc.
Send Comtech to Eagle Communications
Orange Spain: Migrate Classica, Djazz and iconcerts from satellite to UbiquiCAST
Oct 18, 2018
Sky Brazil - Deploy 1 RTMP feed from the Wowza server
Videotron IPTV - Push new HD test assets for validation
UPC Hungary VPN Offline
Oct 18, 2018
B.Net and VIP rebranding to A1 Hrvatska
Upgrade Centos5 to 7 DTV Latam
Startimes1 and 2 Upgrade to CENTOS 7
Sogetel | Out put corrections
Schedule server pickup and delivery.
2
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

Case 1:24-cv-21226-RAR Document 82-16 Entered on FLSD Docket 07/15/2024 Page 466 of 520

Multichoice - Create recording of 50 OSE2 channels (192kbps - Dolby)

in list Need More Info

Description

- Create a 20 minute recording of an OSE2 lineup (192 kbps - Dolby) to show up localized content.

** Use Singtel as the recording source.p

- Deliver signal to Client with Architecture documentation of the UBI.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2292

Activity

D **deployment57** added this card to Need More Info
Jan 15, 2019 at 10:59 AM

EGLA-TRELLO-000465

Page 735 of 1912 (IPR2025-00350)
Stingray Group Inc. et al v. Hernandez-Mondragon

Avail1: Video stopped on the channel Pop Adult (GX104)

in list Closed

Description

Wed Apr 4 23:37:57 2012: /data/final/184/1842828: INVALID_TRACK ERROR - The RunTime specified in the playlist for this track is too short, track decoding has been cancelled. Playlist RunTime: 307. Flac Track Length: 332.
Wed Apr 4 23:43:10 2012: new theme is Spring
Wed Apr 4 23:43:10 2012: new theme is Spring
Wed Apr 4 23:48:01 2012: /data/playlists/GX121_NT/20120405.xml: NORMAL ERROR - Application tried populate a trackList with more tracks than the maximum expected daily tracks. MaxExpected: 720
Wed Apr 4 23:58:56 2012: /data/final/028/0280609: INVALID_TRACK ERROR - A track was found for which the specified runTime (from the playlist) exceeds the track file length by more than 2 seconds, RunTime: 491, PhysicalTrackLength: 258
Wed Apr 4 23:59:26 2012: /data/final/M43/M431146: INVALID_TRACK ERROR - A track was found for which the specified runTime (from the playlist) exceeds the track file length by more than 2 seconds, RunTime: 282, PhysicalTrackLength: 279
Wed Apr 4 23:59:49 2012: Event: Type = Warning, index=0
Wed Apr 4 23:59:49 2012: Warning: packet = 745979781, PID = 0x1BEE, time = 19939.69s
Video decoder underflow by 29363 bytes.

Wed Apr 4 23:59:49 2012: Event: Type = Warning, index=0
Wed Apr 4 23:59:49 2012: Warning: packet = 745979781, PID = 0x1BEE, time = 19939.69s
Video decoder underflow by 34499 bytes.

Wed Apr 4 23:59:49 2012: Event: Type = Warning, index=0
Wed Apr 4 23:59:50 2012: Warning: packet = 745979781, PID = 0x1BEE, time = 19939.69s
Video decoder underflow by 37504 bytes.

Wed Apr 4 23:59:52 2012: Event: Type = Fatal, index=22
Wed Apr 4 23:59:52 2012: Fatal Error: packet = 745980386, PID = 0x1BEE, time = 19942.98s
Video internal decoder underflow (22).

Wed Apr 4 23:59:52 2012: : Event: index=22
Fatal Error: packet = 745980386, PID = 0x1BEE, time = 19942.98s
Video internal decoder underflow (22).

Wed Apr 4 23:59:52 2012: Event: Type = Warning, index=0
Wed Apr 4 23:59:52 2012: Warning: packet = 745980390, PID = 0x1BEE, time = 19943.00s
Video decoder underflow by 5140 bytes.

Wed Apr 4 23:59:52 2012: Event: Type = Warning, index=0

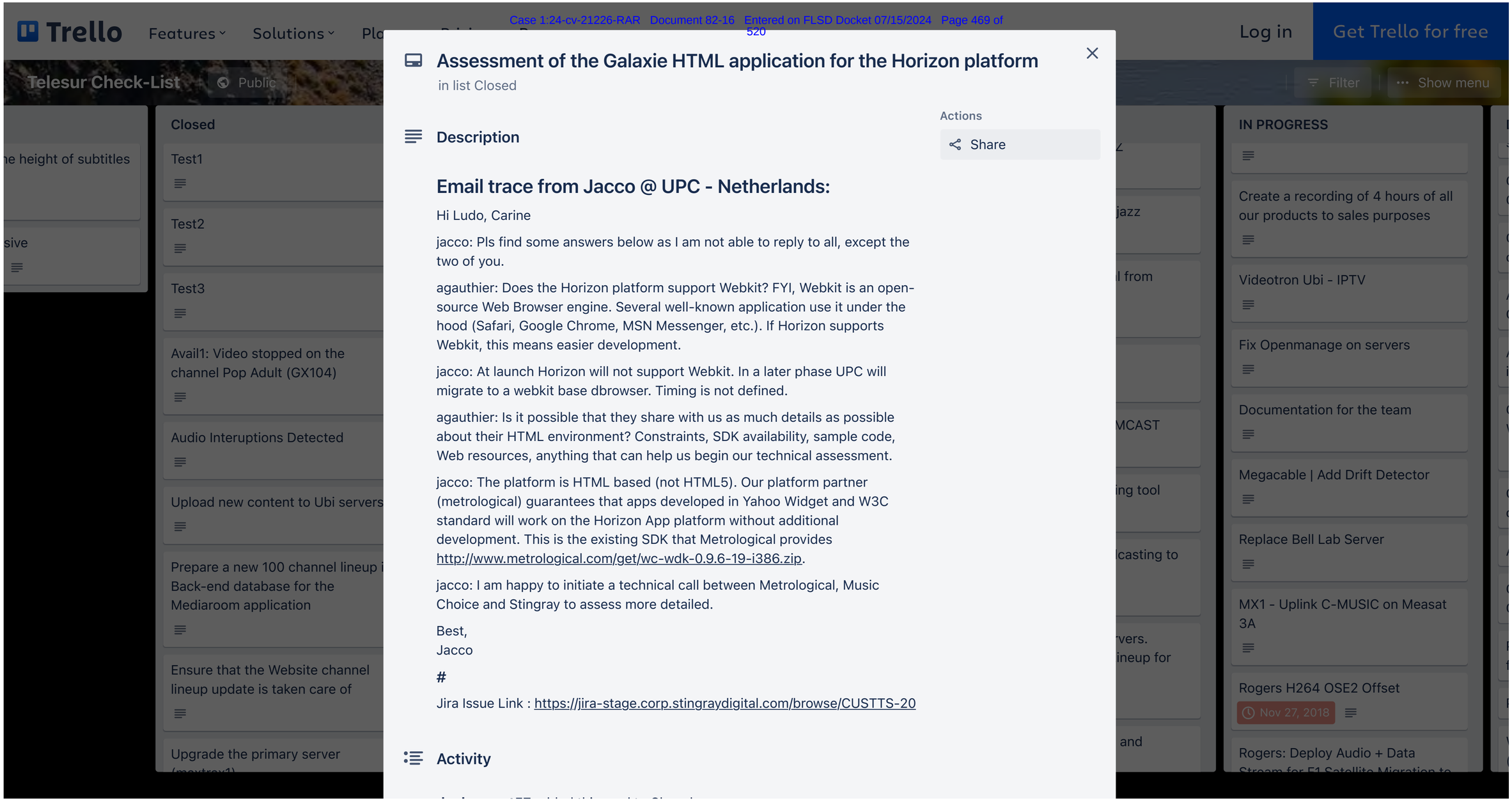
Wed Apr 4 23:59:52 2012: Warning: packet = 745980390, PID = 0x1BEE, time = 19943.00s
Video decoder underflow by 8145 bytes.

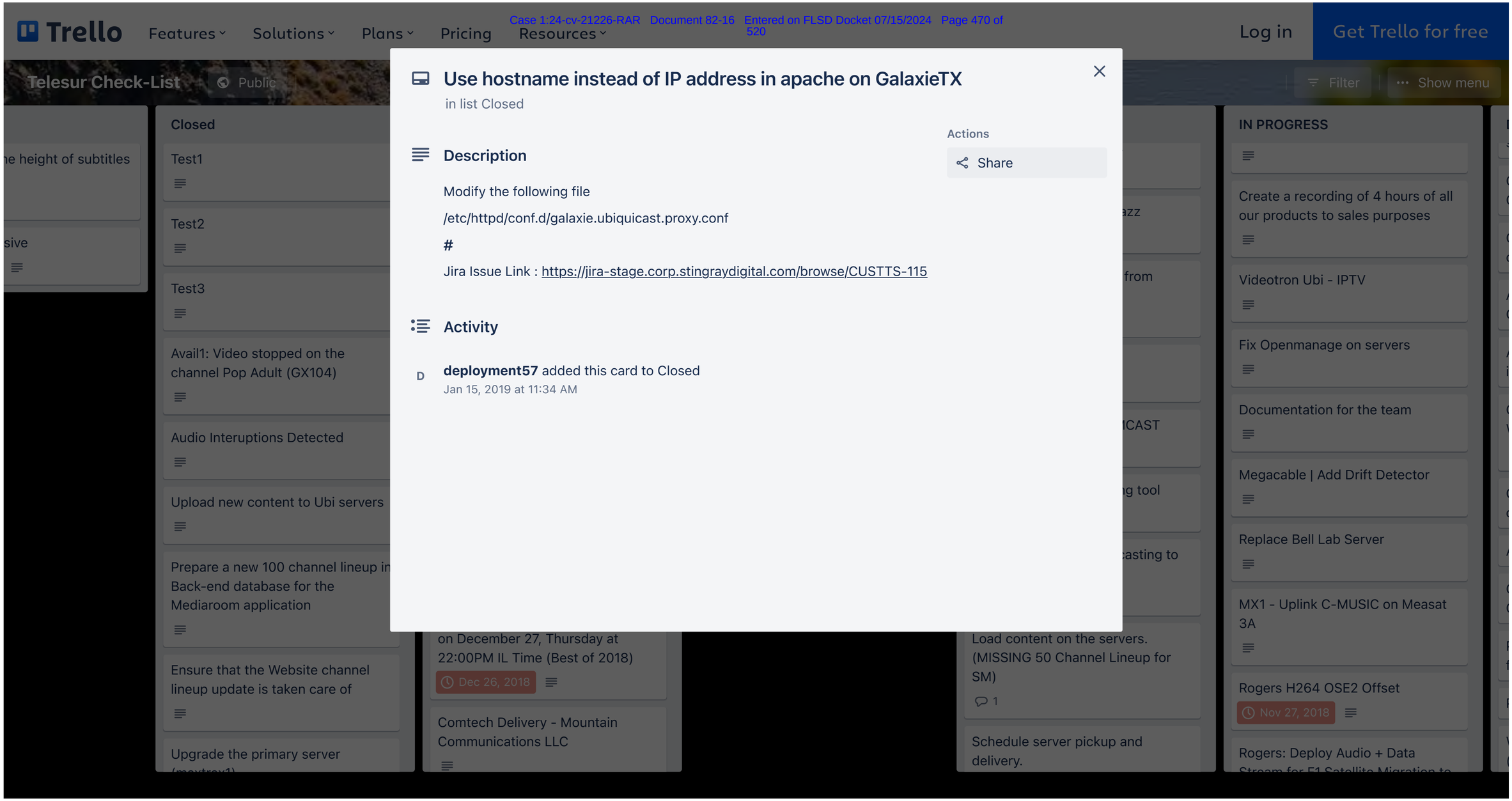
#

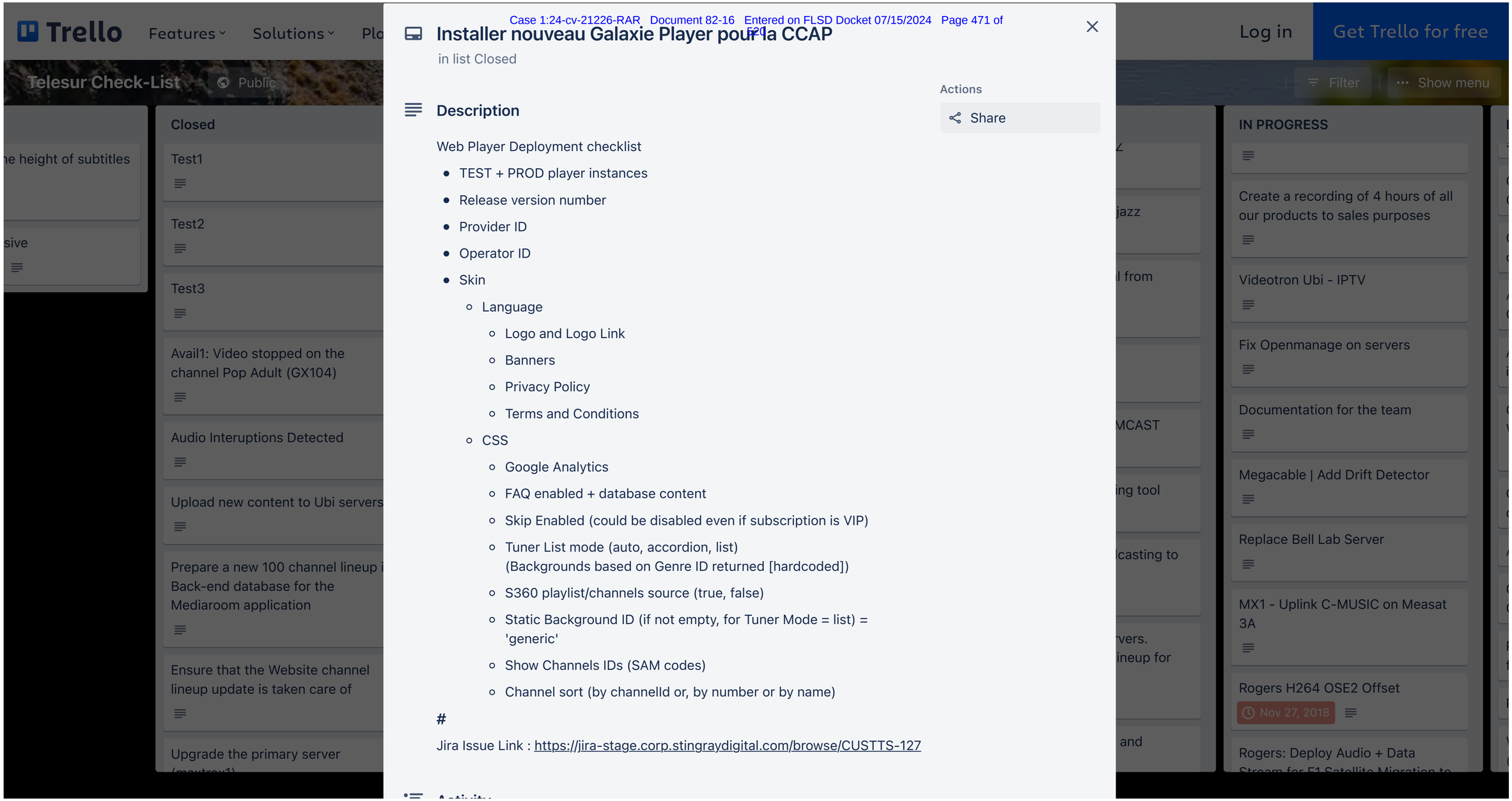
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-8

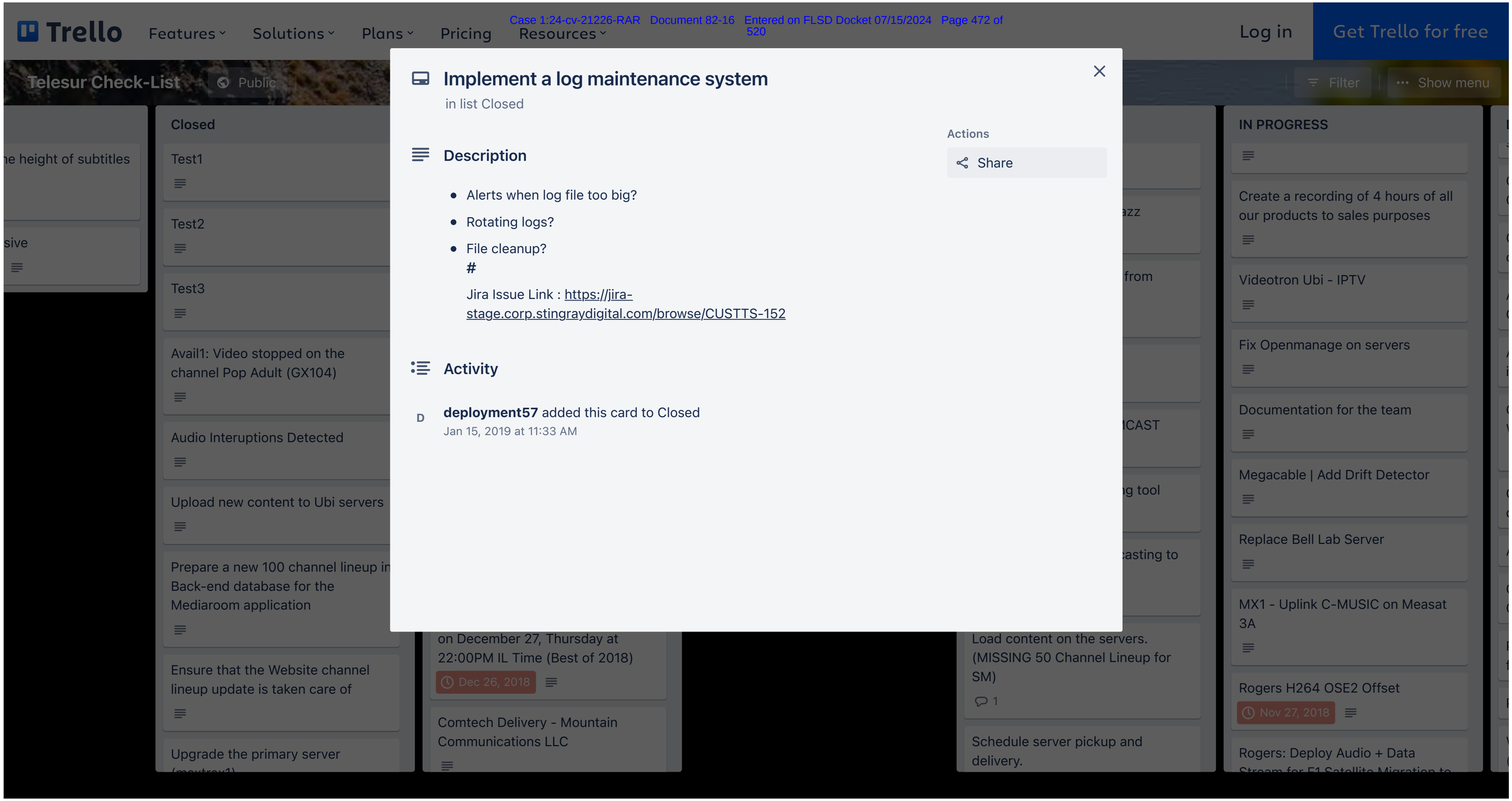
Activity

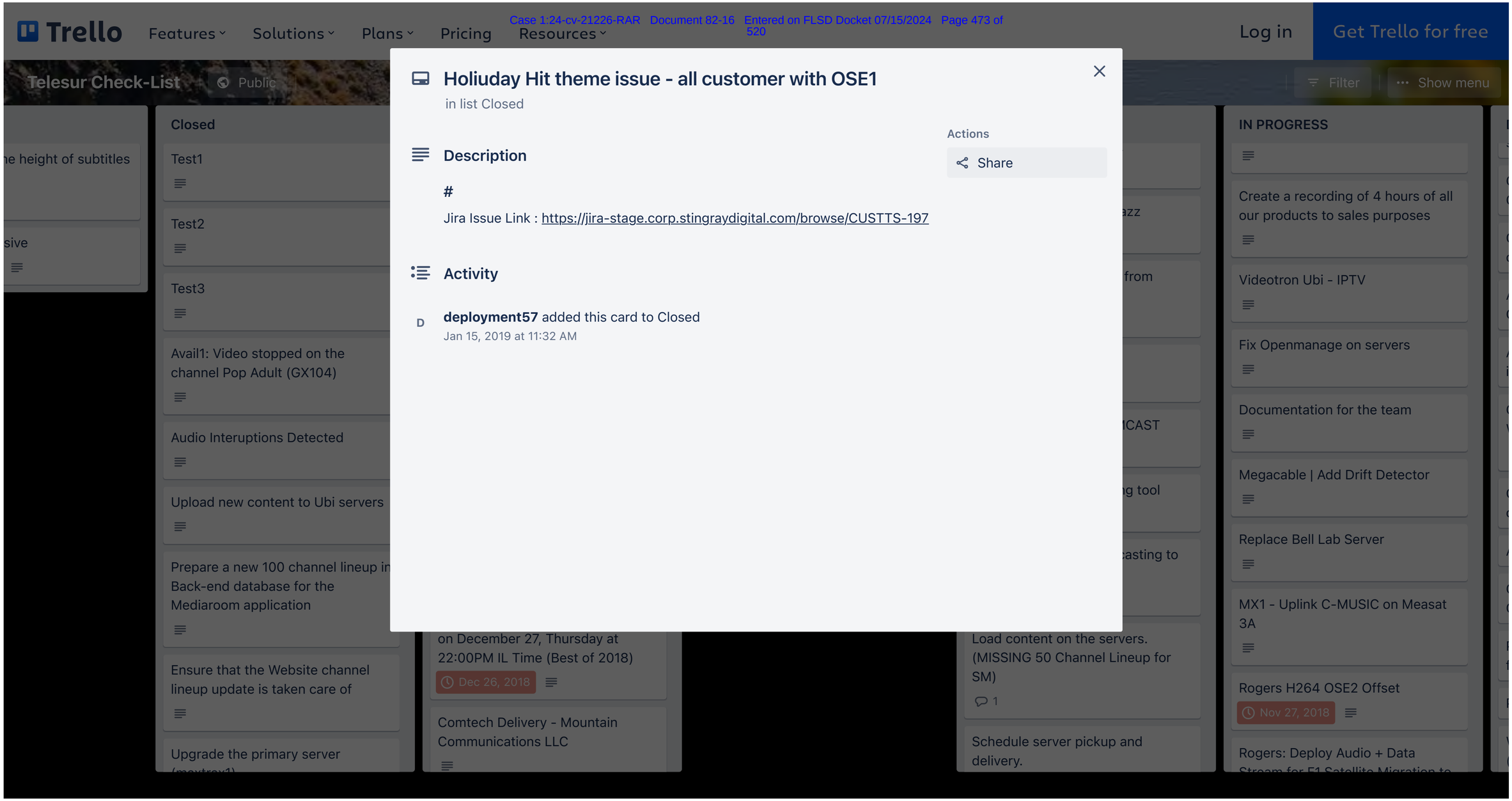
D **deployment57** added this card to Closed
Jan 15, 2019 at 11:36 AM

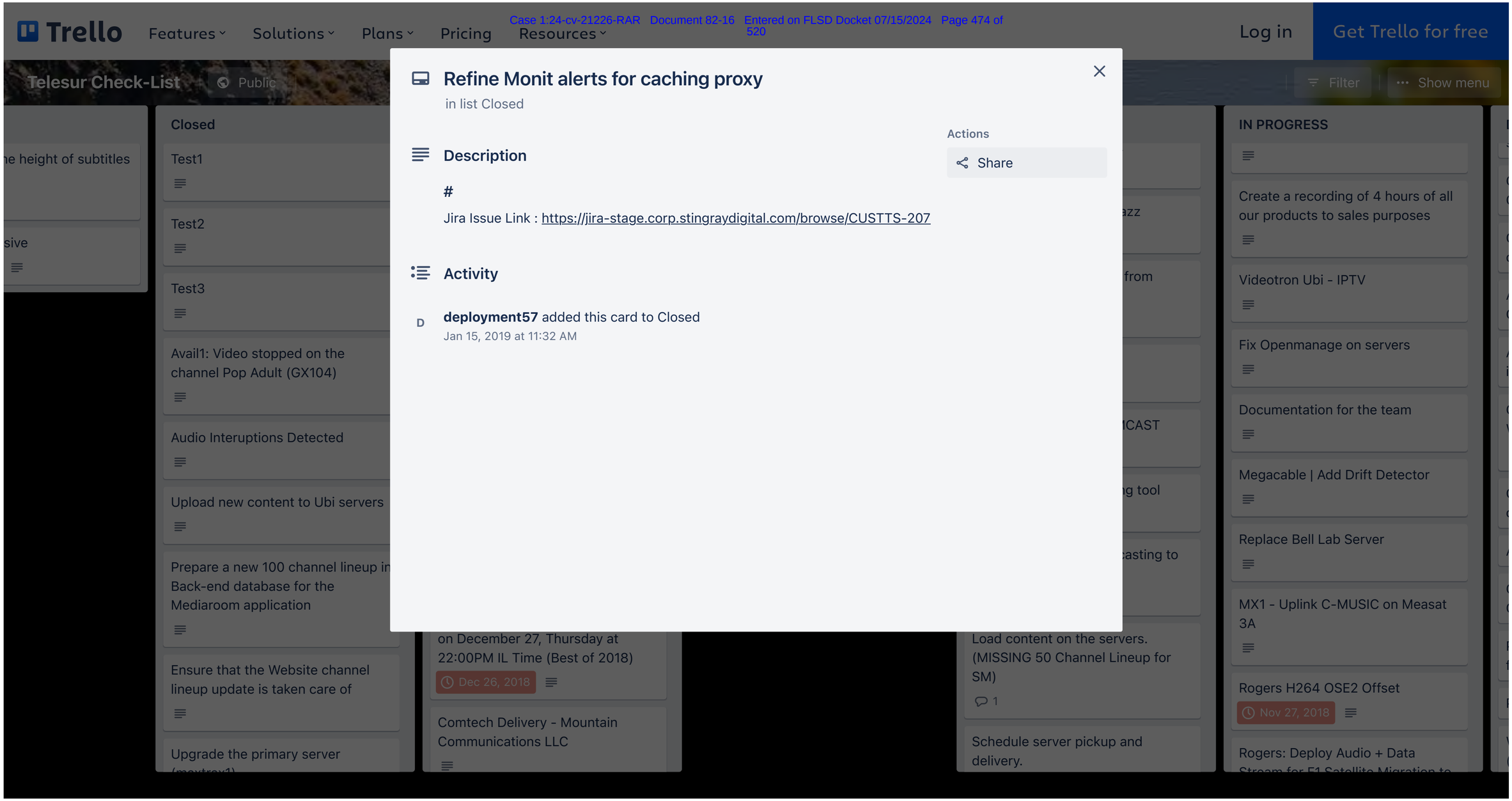

Trello
Features
Solutions
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Assessment of the Galaxie HTML application for the Horizon platform
in list Closed
Actions
Share
Description
Email trace from Jacco @ UPC - Netherlands:
Hi Ludo, Carine
jacco: Pls find some answers below as I am not able to reply to all, except the two of you.
agauthier: Does the Horizon platform support Webkit? FYI, Webkit is an open-source Web Browser engine. Several well-known application use it under the hood (Safari, Google Chrome, MSN Messenger, etc.). If Horizon supports Webkit, this means easier development.
jacco: At launch Horizon will not support Webkit. In a later phase UPC will migrate to a webkit base dbrowser. Timing is not defined.
agauthier: Is it possible that they share with us as much details as possible about their HTML environment? Constraints, SDK availability, sample code, Web resources, anything that can help us begin our technical assessment.
jacco: The platform is HTML based (not HTML5). Our platform partner (metrological) guarantees that apps developed in Yahoo Widget and W3C standard will work on the Horizon App platform without additional development. This is the existing SDK that Metrological provides http://www.metrological.com/get/wc-wdk-0.9.6-19-i386.zip.
jacco: I am happy to initiate a technical call between Metrological, Music Choice and Stingray to assess more detailed.
Best,
Jacco
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-20
Activity

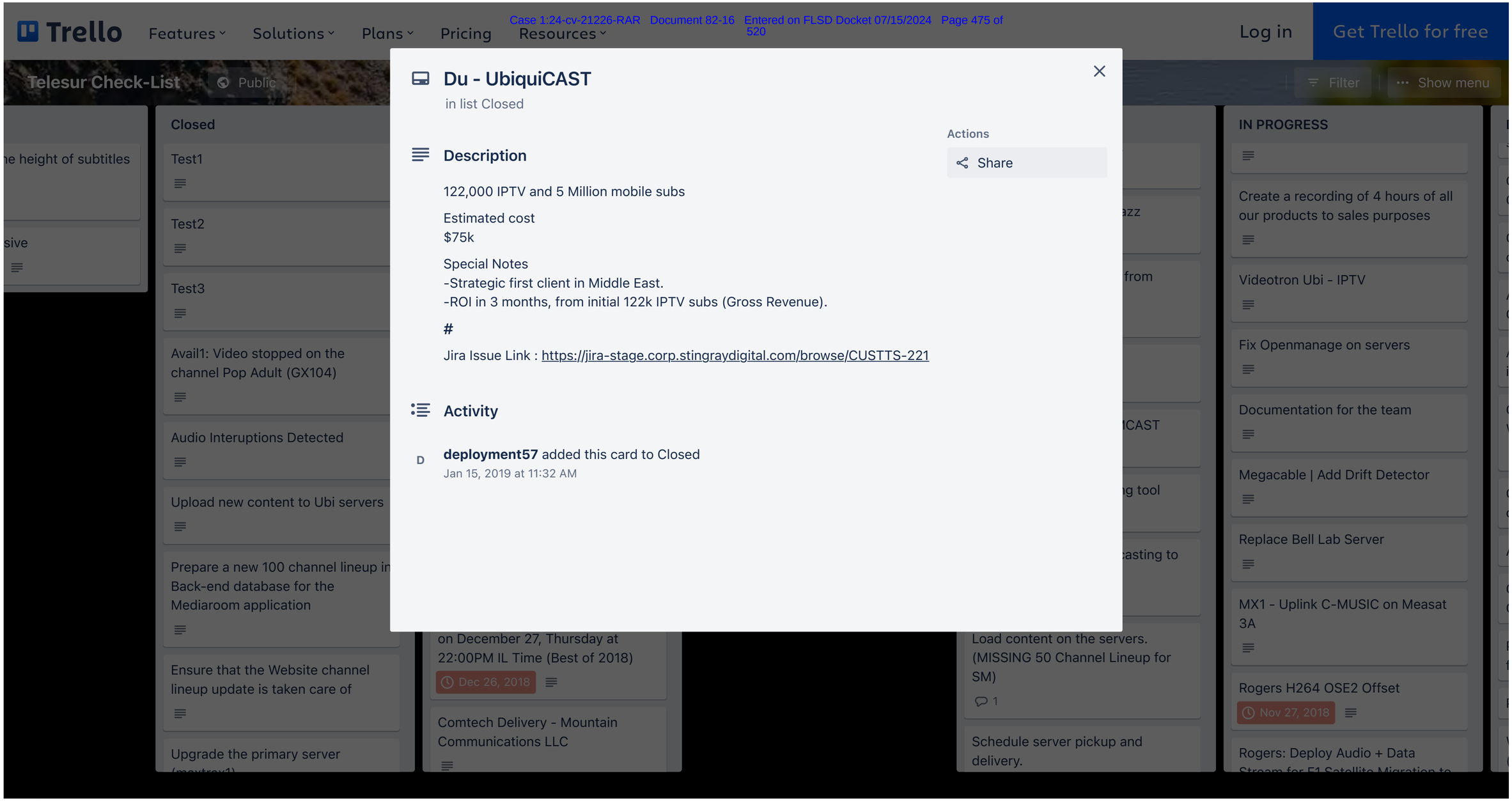

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Use hostname instead of IP address in apache on GalaxieTX
in list Closed
Actions
Share
Description
Modify the following file
/etc/httpd/conf.d/galaxie.ubiquicast.proxy.conf
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-115
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:34 AM
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

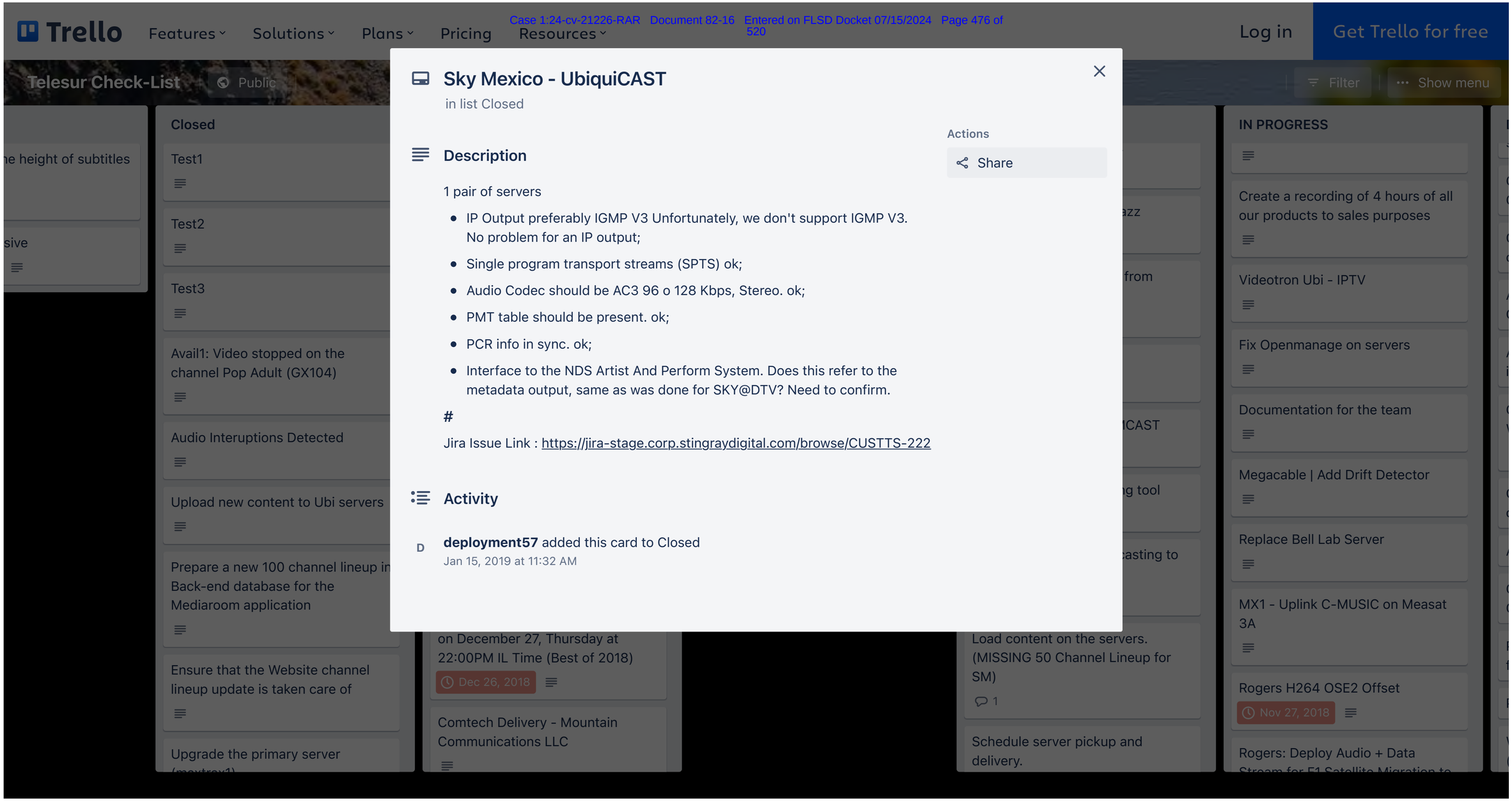

Trello
Features
Solutions
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Installer nouveau Galaxie Player pour la CCAP
in list Closed
Actions
Share
Description
Web Player Deployment checklist
TEST + PROD player instances
Release version number
Provider ID
Operator ID
Skin
Language
Logo and Logo Link
Banners
Privacy Policy
Terms and Conditions
CSS
Google Analytics
FAQ enabled + database content
Skip Enabled (could be disabled even if subscription is VIP)
Tuner List mode (auto, accordion, list)
(Backgrounds based on Genre ID returned [hardcoded])
S360 playlist/channels source (true, false)
Static Background ID (if not empty, for Tuner Mode = list) = 'generic'
Show Channels IDs (SAM codes)
Channel sort (by channelId or, by number or by name)
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-127

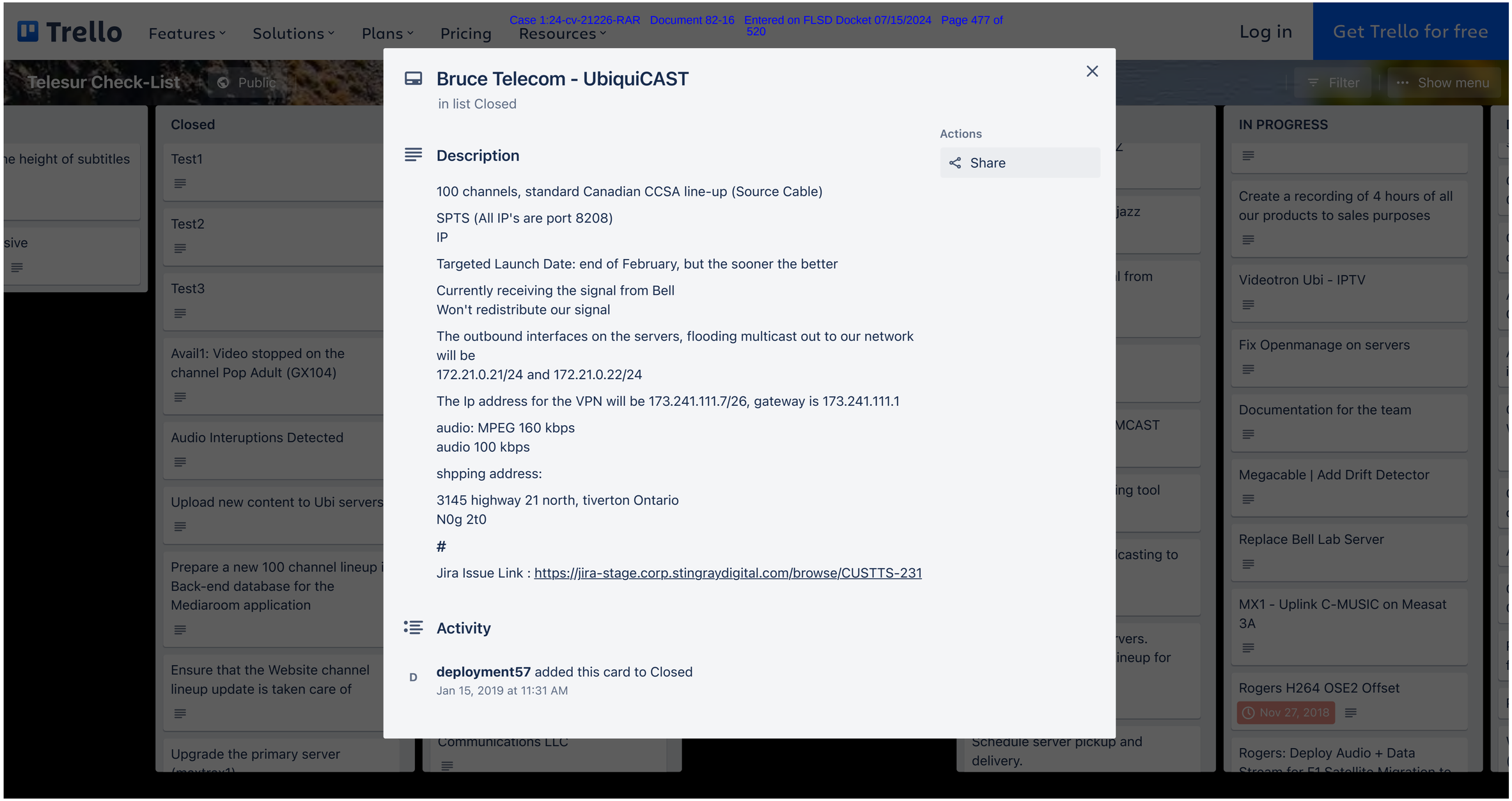

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Implement a log maintenance system
in list Closed
Description
Alerts when log file too big?
Rotating logs?
File cleanup?
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-152
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:33 AM
Actions
Share
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
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Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
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IN PROGRESS
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Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.

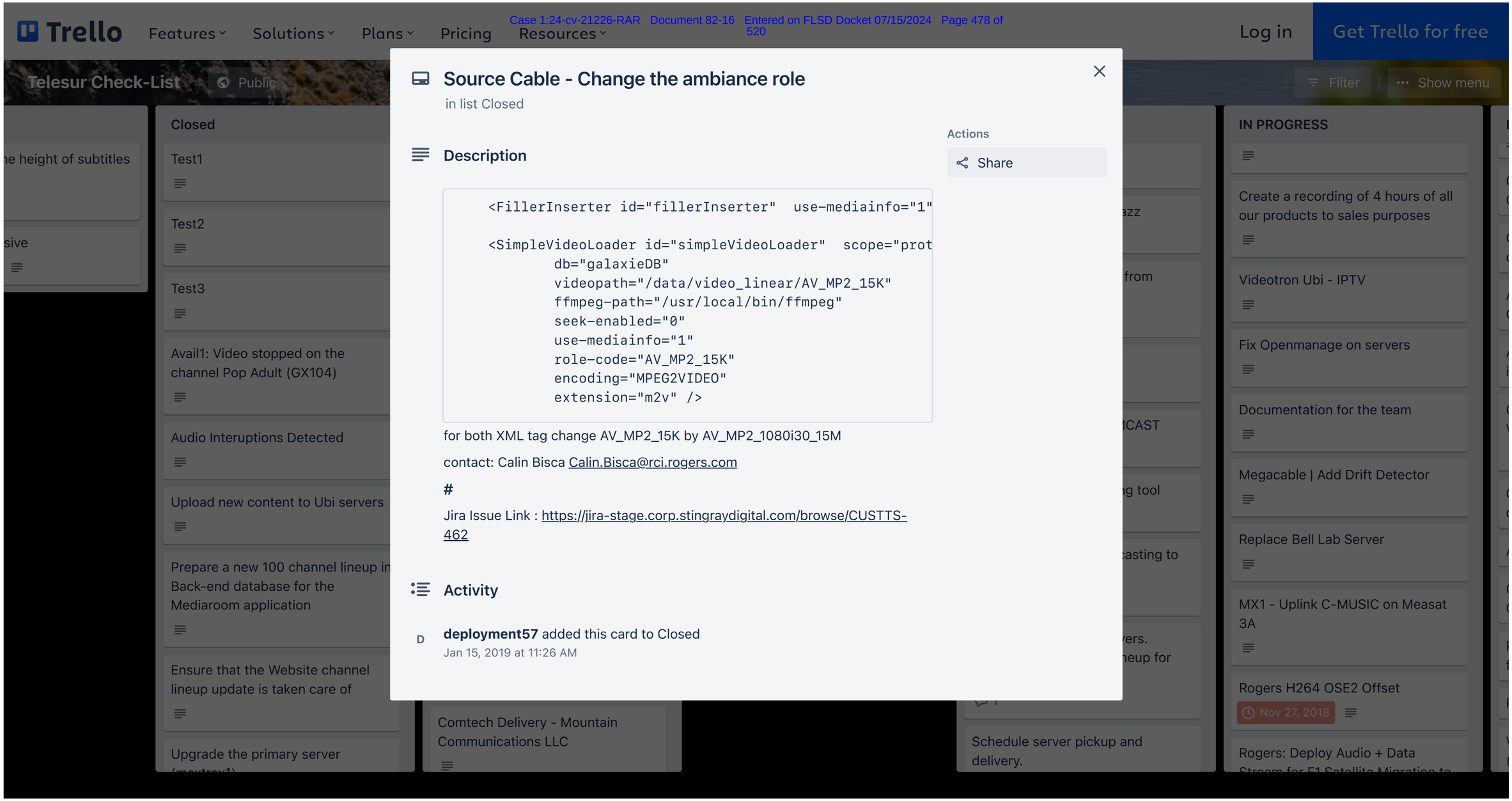

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Holiuday Hit theme issue - all customer with OSE1
in list Closed
Description
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-197
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:32 AM
Actions
Share
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
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on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
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Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

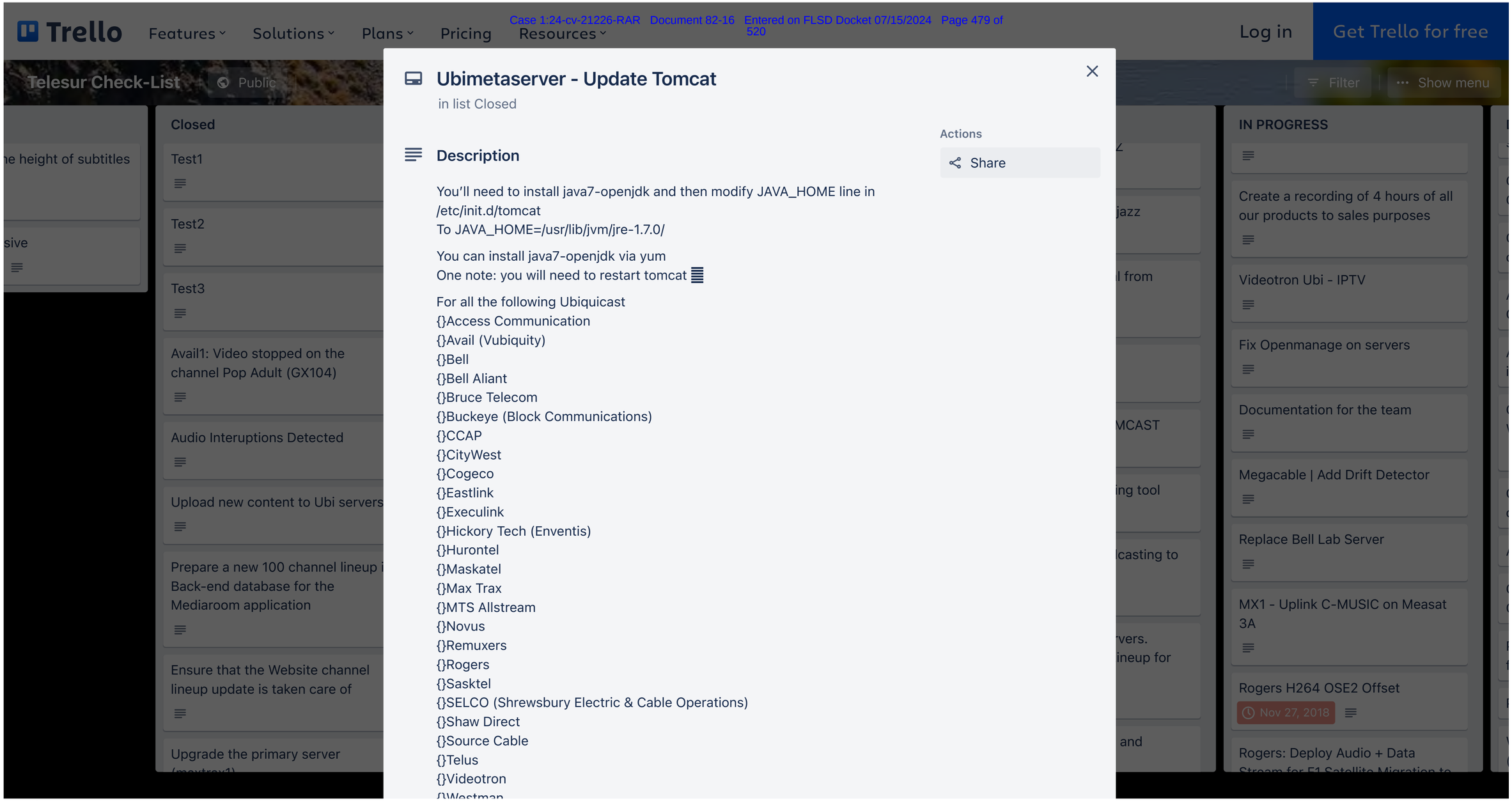

Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Refine Monit alerts for caching proxy
in list Closed
Actions
Share
Description
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-207
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:32 AM
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
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Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
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IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
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Filter
Show menu
Closed
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Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
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Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
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IN PROGRESS
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Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Du - UbiquiCAST
in list Closed
Actions
Share
Description
122,000 IPTV and 5 Million mobile subs
Estimated cost
$75k
Special Notes
-Strategic first client in Middle East.
-ROI in 3 months, from initial 122k IPTV subs (Gross Revenue).
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-221
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:32 AM


Trello
Features
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Log in
Get Trello for free
Telesur Check-List
Public
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Test3
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Audio Interuptions Detected
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on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
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Schedule server pickup and delivery.
IN PROGRESS
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Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Sky Mexico - UbiquiCAST
in list Closed
Actions
Share
Description
1 pair of servers
IP Output preferably IGMP V3 Unfortunately, we don't support IGMP V3. No problem for an IP output;
Single program transport streams (SPTS) ok;
Audio Codec should be AC3 96 o 128 Kbps, Stereo. ok;
PMT table should be present. ok;
PCR info in sync. ok;
Interface to the NDS Artist And Perform System. Does this refer to the metadata output, same as was done for SKY@DTV? Need to confirm.
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-222
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:32 AM


Trello
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Communications LLC
IN PROGRESS
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Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Schedule server pickup and delivery.
Bruce Telecom - UbiquiCAST
in list Closed
Actions
Share
Description
100 channels, standard Canadian CCSA line-up (Source Cable)
SPTS (All IP's are port 8208)
IP
Targeted Launch Date: end of February, but the sooner the better
Currently receiving the signal from Bell
Won't redistribute our signal
The outbound interfaces on the servers, flooding multicast out to our network will be
172.21.0.21/24 and 172.21.0.22/24
The Ip address for the VPN will be 173.241.111.7/26, gateway is 173.241.111.1
audio: MPEG 160 kbps
audio 100 kbps
shpping address:
3145 highway 21 north, tiverton Ontario
N0g 2t0
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-231
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:31 AM


Trello
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Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Source Cable - Change the ambiance role
in list Closed
Description
Actions
Share
<FillerInserter id="fillerInserter" use-mediainfo="1"
<SimpleVideoLoader id="simpleVideoLoader" scope="prot
db="galaxieDB"
videopath="/data/video_linear/AV_MP2_15K"
ffmpeg-path="/usr/local/bin/ffmpeg"
seek-enabled="0"
use-mediainfo="1"
role-code="AV_MP2_15K"
encoding="MPEG2VIDEO"
extension="m2v" />
for both XML tag change AV_MP2_15K by AV_MP2_1080i30_15M
contact: Calin Bisca Calin.Bisca@rci.rogers.com
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-462
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:26 AM


Trello
Features
Solutions
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Pricing
Resources
Log in
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Telesur Check-List
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Filter
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Documentation for the team
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MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Ubimetaserver - Update Tomcat
in list Closed
Actions
Share
Description
You'll need to install java7-openjdk and then modify JAVA_HOME line in /etc/init.d/tomcat
To JAVA_HOME=/usr/lib/jvm/jre-1.7.0/
You can install java7-openjdk via yum
One note: you will need to restart tomcat
For all the following Ubiquicast
{}Access Communication
{}Avail (Vubiquity)
{}Bell
{}Bell Aliant
{}Bruce Telecom
{}Buckeye (Block Communications)
{}CCAP
{}CityWest
{}Cogeco
{}Eastlink
{}Execulink
{}Hickory Tech (Enventis)
{}Hurontel
{}Maskatel
{}Max Trax
{}MTS Allstream
{}Novus
{}Remuxers
{}Rogers
{}Sasktel
{}SELCO (Shrewsbury Electric & Cable Operations)
{}Shaw Direct
{}Source Cable
{}Telus
{}Videotron

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Update Terms and Condition and Privacy Policy in the web player.

in list Closed

Description

We need to replace all the URL in all the congif.xm file in each subfolder of the bicket

akiaiqzhb7xjgm4dzuka-gx-player

replace
<termsAndConditionsLink value="www.stingray.com/terms-and-conditions"/>
<termsAndConditionsLink_en value="www.stingray.com/terms-and-conditions"/>
<termsAndConditionsLink_fr value="http://www.stingray.com/fr/node/360"/>
<termsAndConditionsLink_es value="www.stingray.com/terms-and-conditions"/>
<privacyPolicyLink value="www.stingray.com/privacy-policy"/>
<privacyPolicyLink_en value="www.stingray.com/privacy-policy"/>
<privacyPolicyLink_fr value="http://www.stingray.com/fr/politique-de-confidentialite"/>
<privacyPolicyLink_es value="www.stingray.com/privacy-policy"/>

by
<termsAndConditionsLink value="http://www.stingray.com/en/terms-and-conditions"/>
<termsAndConditionsLink_en value="http://www.stingray.com/en/terms-and-conditions"/>
<termsAndConditionsLink_fr value="http://www.stingray.com/fr/modalites-et-conditions"/>
<termsAndConditionsLink_es value="http://www.stingray.com/es/terminos-y-condiciones"/>
<privacyPolicyLink value="http://www.stingray.com/en/privacy-policy"/>
<privacyPolicyLink_en value="http://www.stingray.com/en/privacy-policy"/>
<privacyPolicyLink_fr value="http://www.stingray.com/fr/politique-de-confidentialite"/>
<privacyPolicyLink_es value="http://www.stingray.com/es/politica-de-privacidad"/>

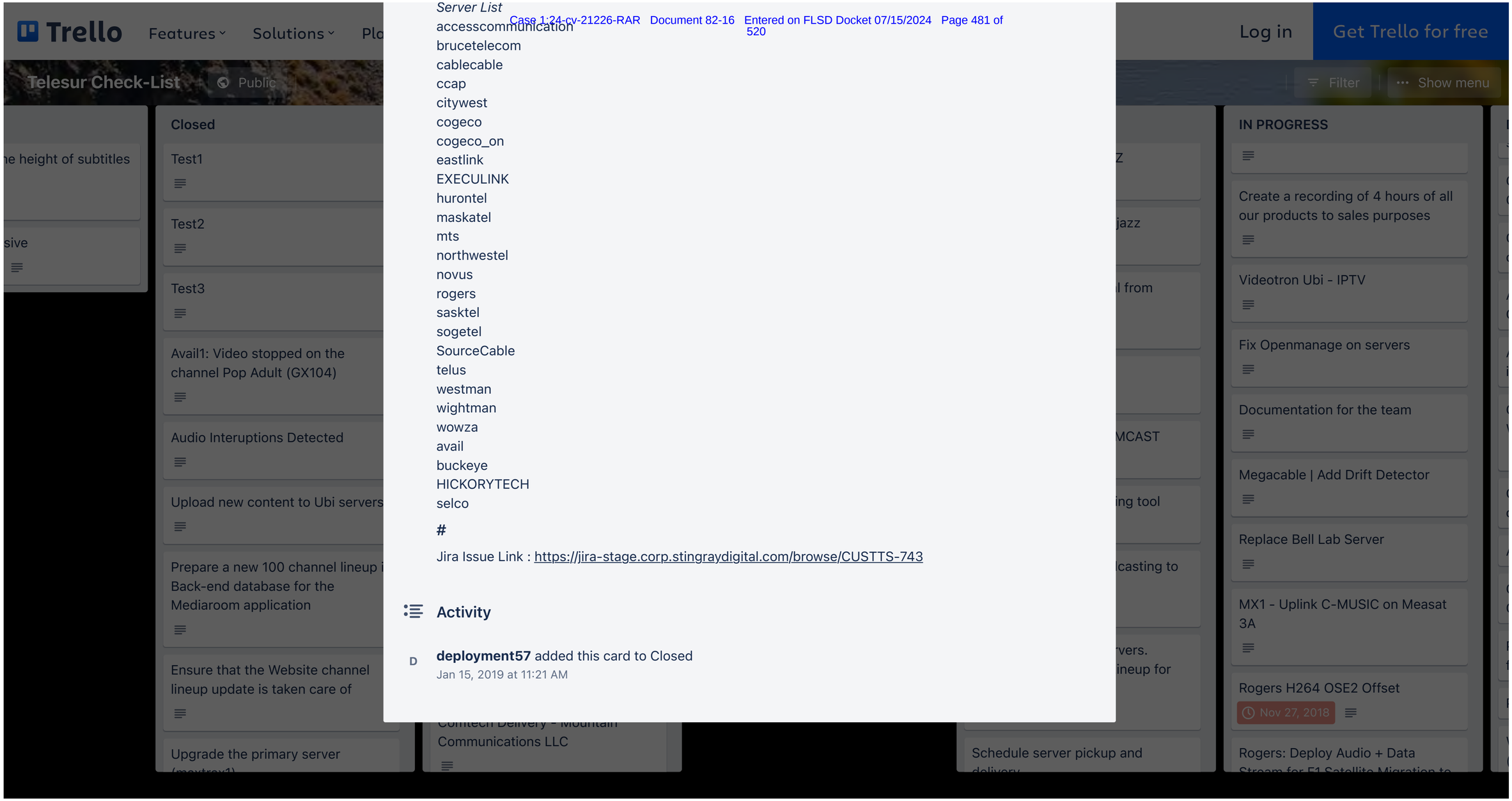
do a backup of the current config before doing the modification.
Do the modification on a player that we are able the test first, test the modification and if it's working fine do the other config files

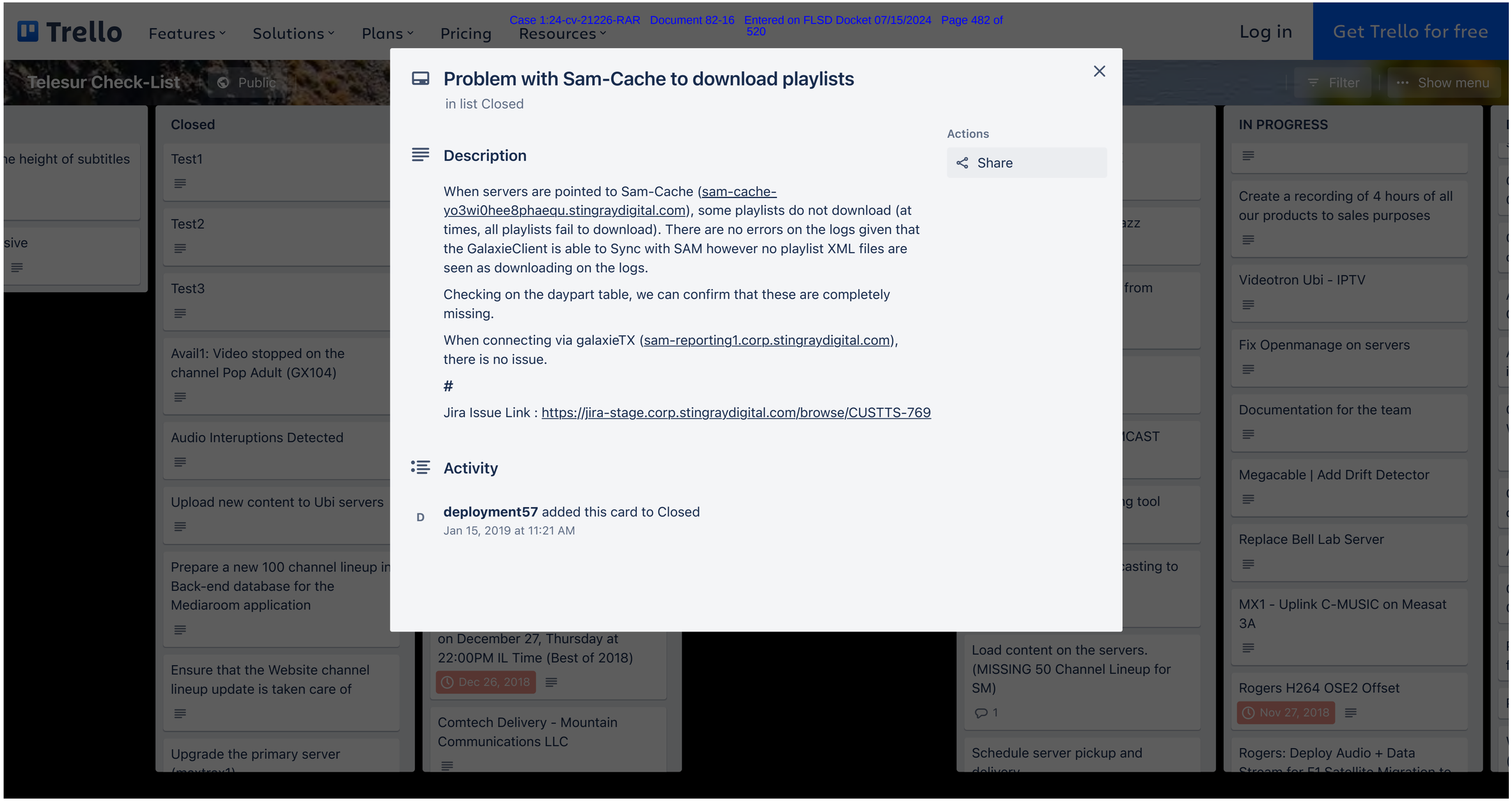
#

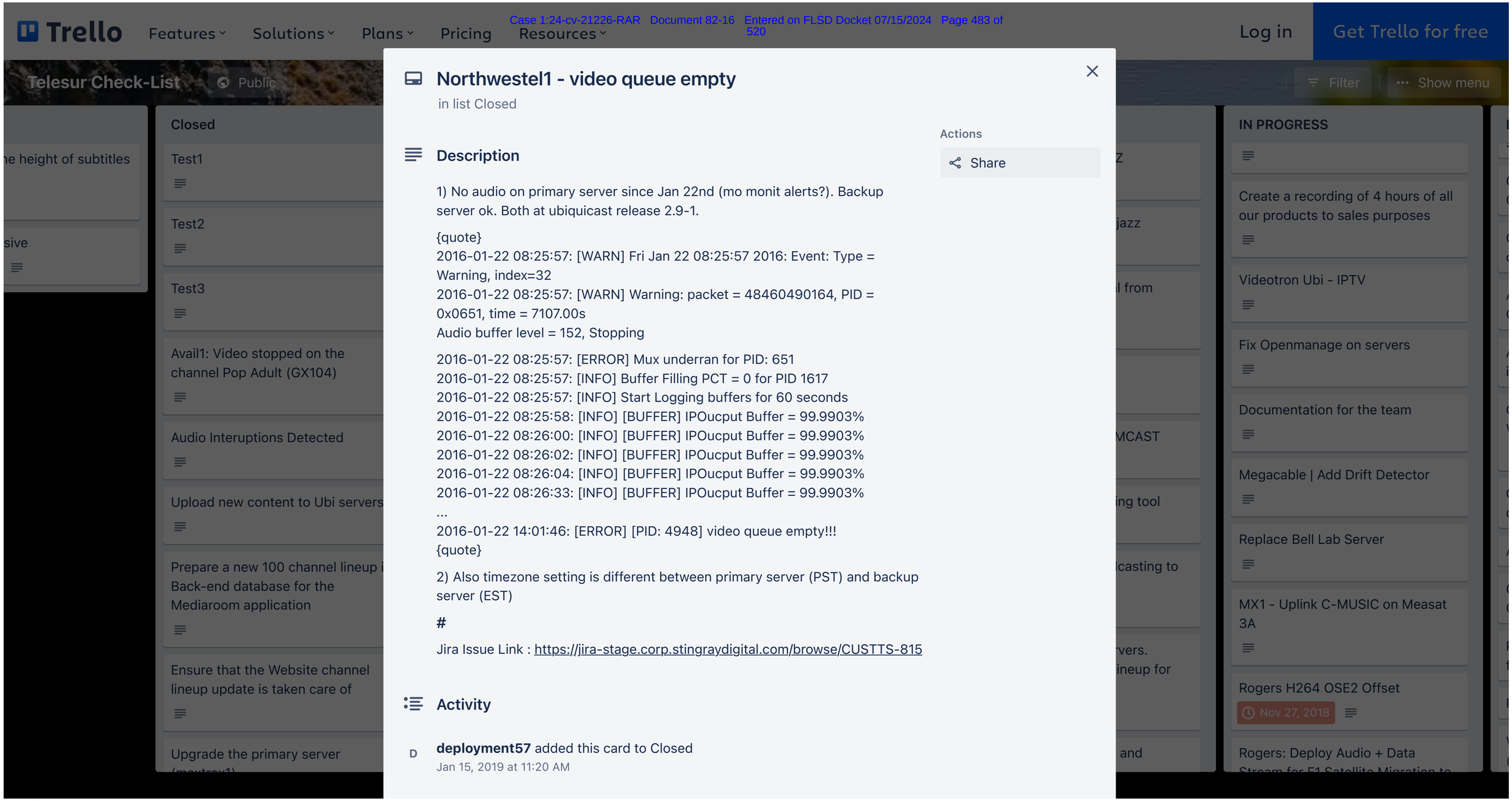
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-706

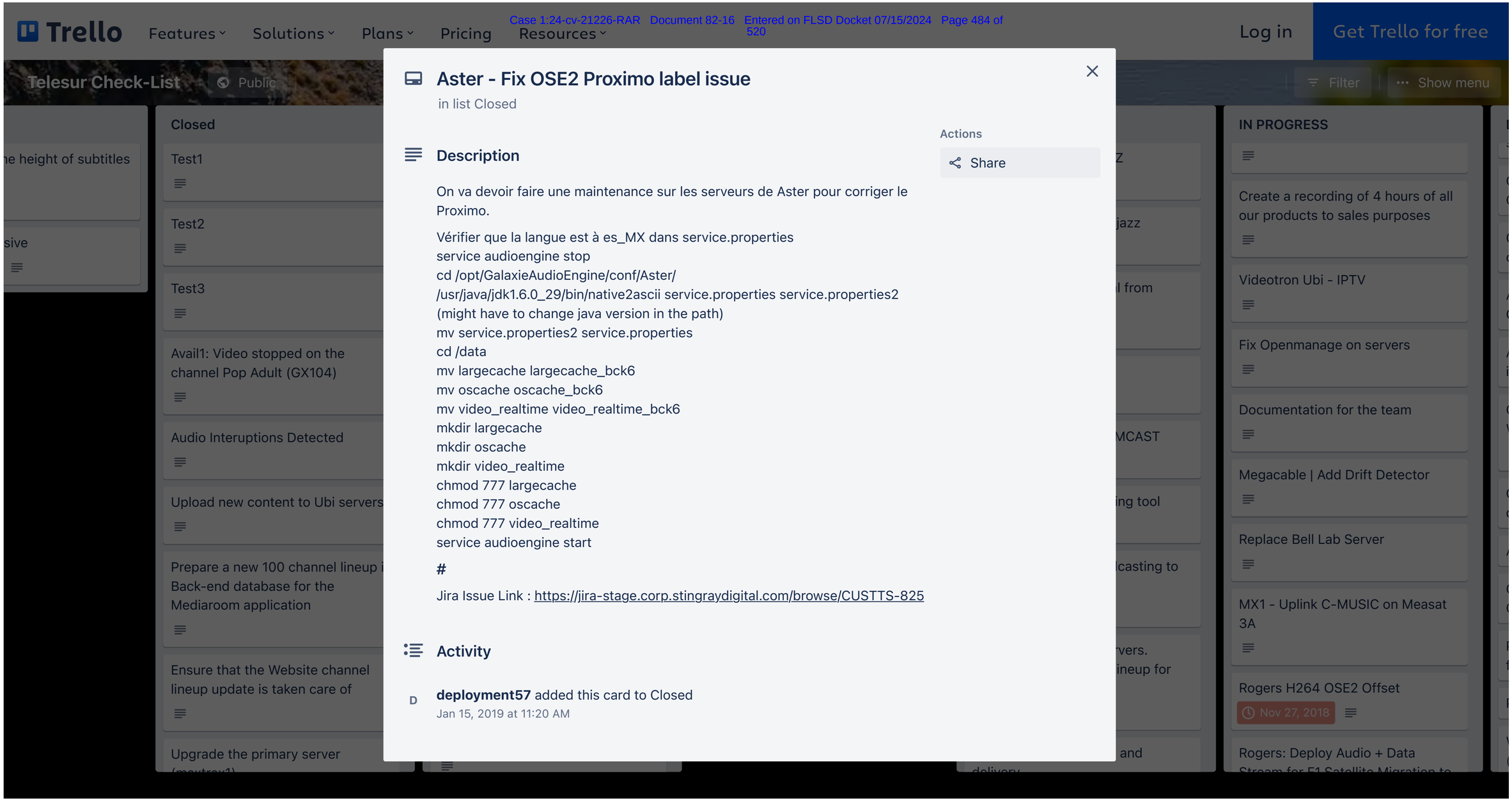
Activity

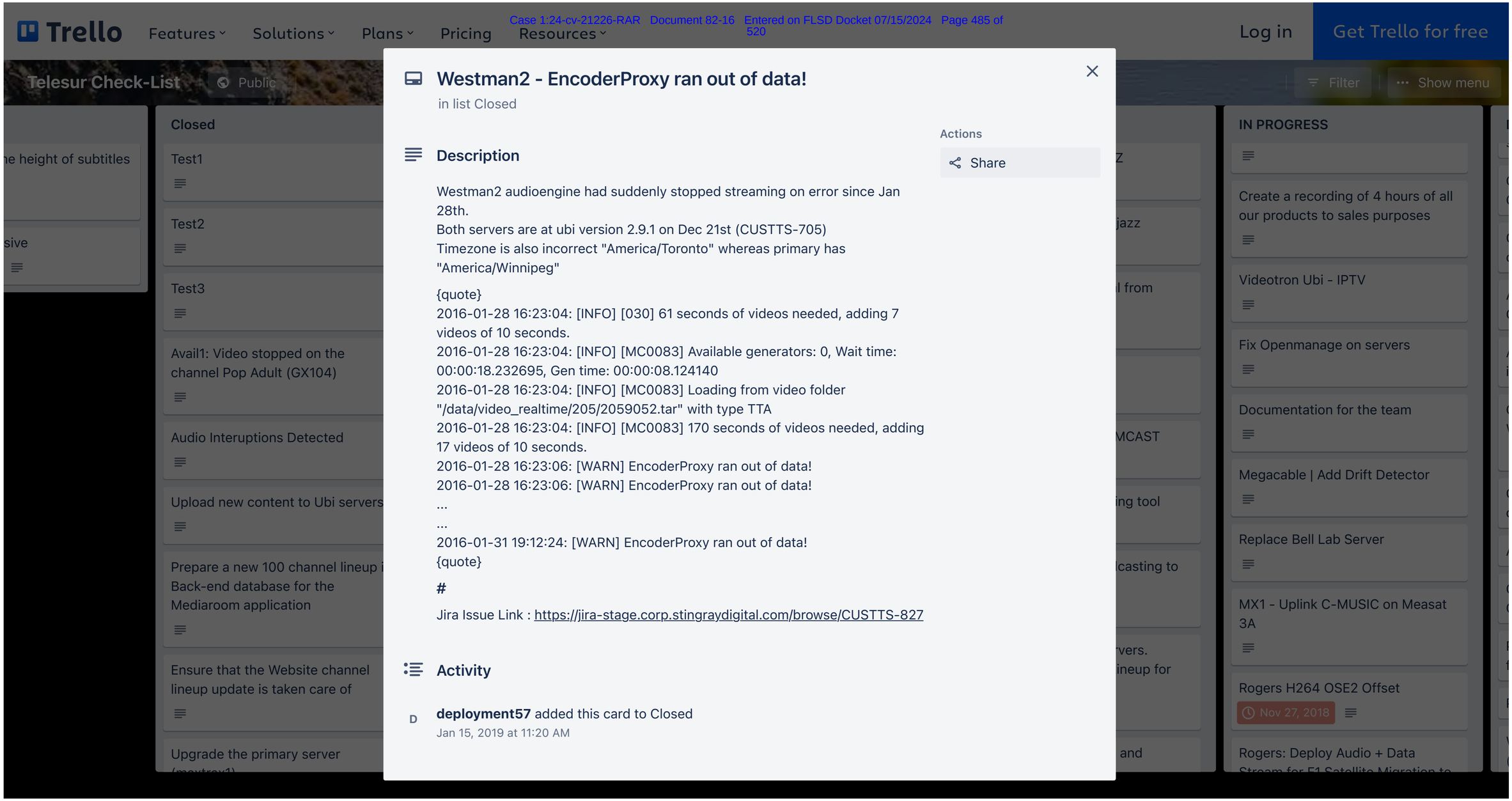
D **deployment57** added this card to Closed
Jan 15, 2019 at 11:22 AM

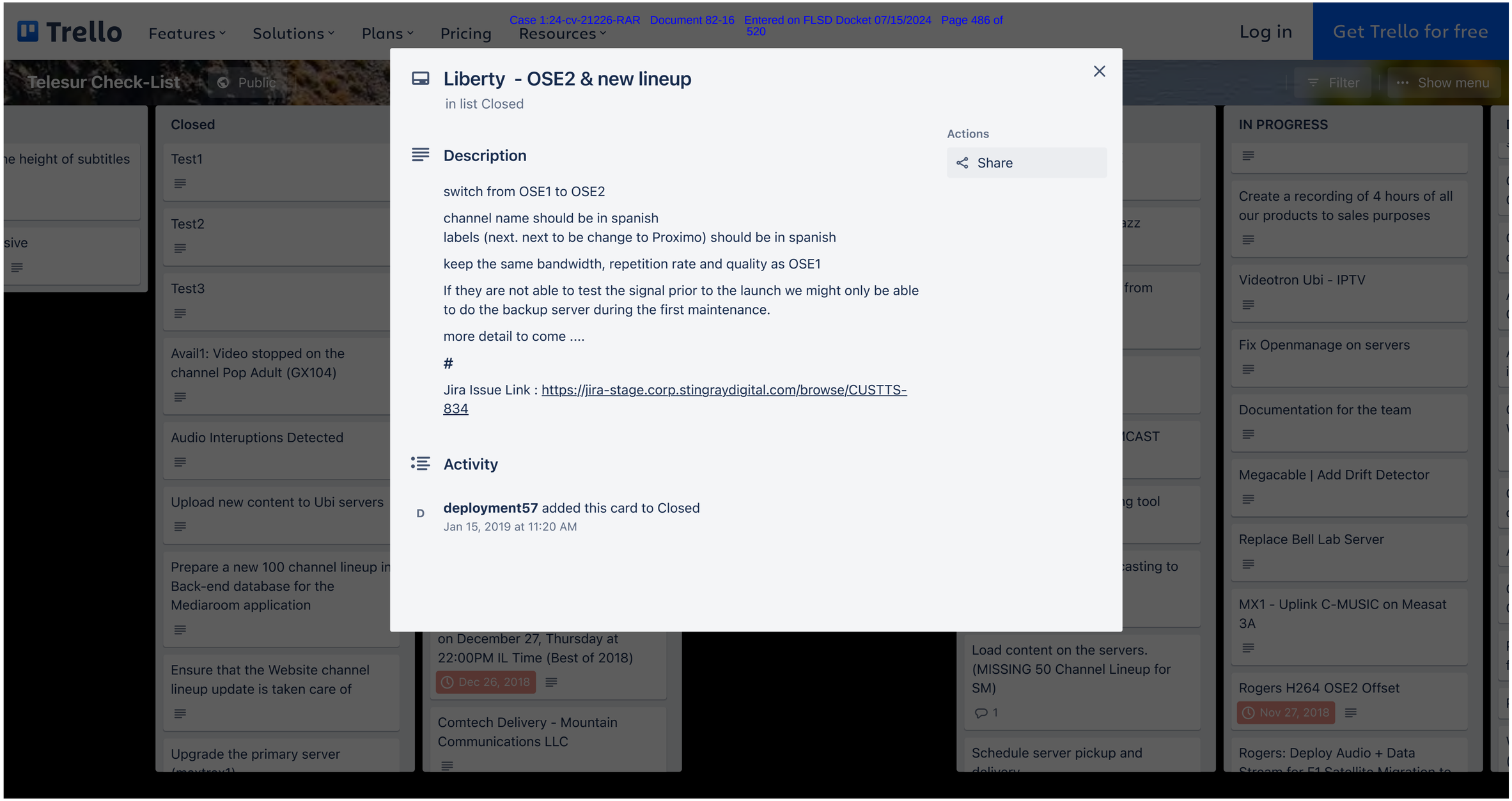

Trello
Features
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Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
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Schedule server pickup and
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Nov 27, 2018
Rogers: Deploy Audio + Data
Server List
accesscommunication
brucetelecom
cablecable
ccap
citywest
cogeco
cogeco_on
eastlink
EXECULINK
hurontel
maskatel
mts
northwestel
novus
rogers
sasktel
sogetel
SourceCable
telus
westman
wightman
wowza
avail
buckeye
HICKORYTECH
selco
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-743
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:21 AM

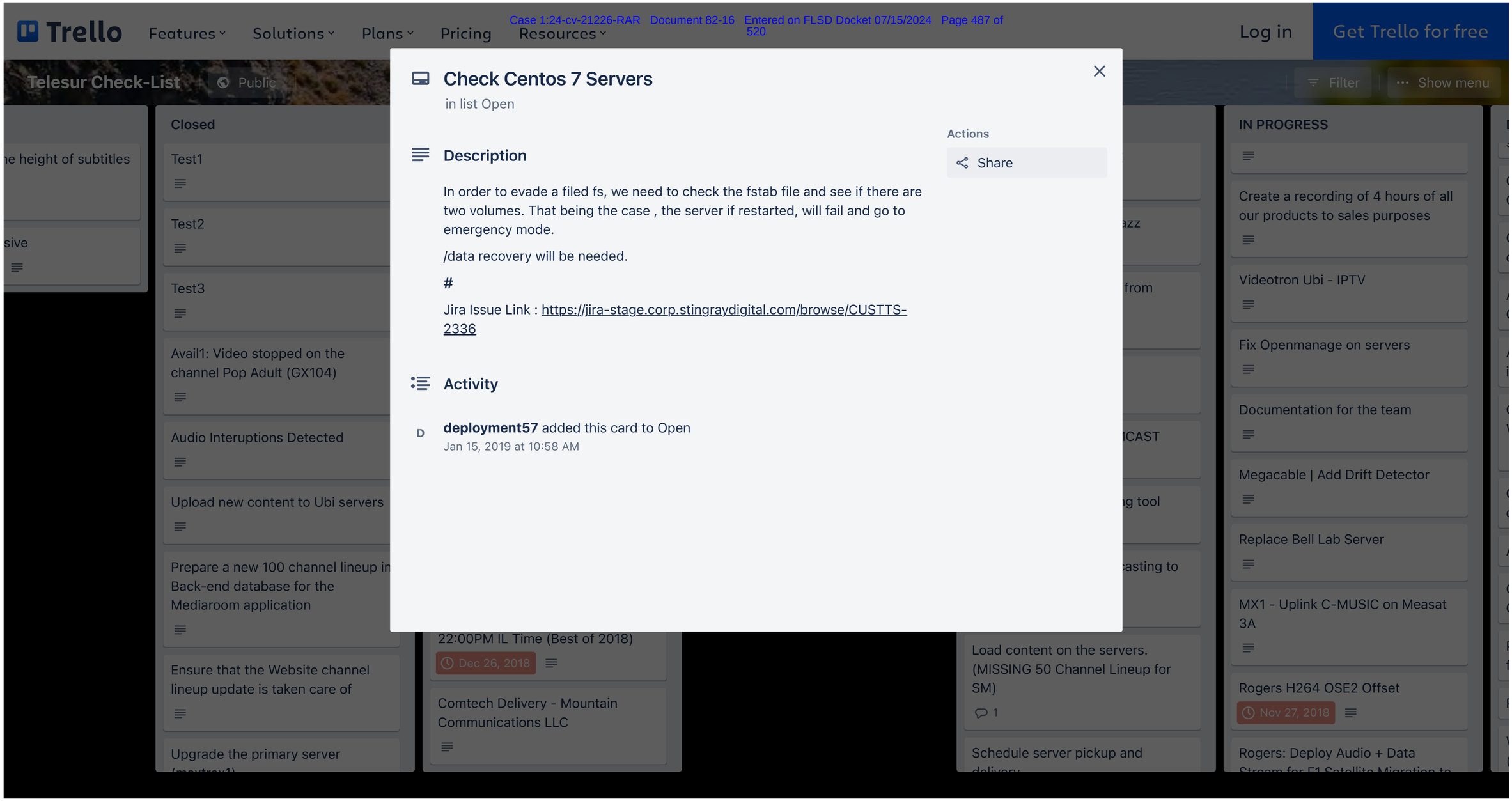

Trello
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Pricing
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Telesur Check-List
Public
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Show menu
Closed
Test1
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on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
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IN PROGRESS
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Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Problem with Sam-Cache to download playlists
in list Closed
Description
When servers are pointed to Sam-Cache (sam-cache-yo3wi0hee8phaequ.stingraydigital.com), some playlists do not download (at times, all playlists fail to download). There are no errors on the logs given that the GalaxieClient is able to Sync with SAM however no playlist XML files are seen as downloading on the logs.
Checking on the daypart table, we can confirm that these are completely missing.
When connecting via galaxieTX (sam-reporting1.corp.stingraydigital.com), there is no issue.
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-769
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:21 AM
Actions
Share


Trello
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Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Northwestel1 - video queue empty
in list Closed
Actions
Share
Description
1) No audio on primary server since Jan 22nd (mo monit alerts?). Backup server ok. Both at ubiquicast release 2.9-1.
{quote}
2016-01-22 08:25:57: [WARN] Fri Jan 22 08:25:57 2016: Event: Type = Warning, index=32
2016-01-22 08:25:57: [WARN] Warning: packet = 48460490164, PID = 0x0651, time = 7107.00s
Audio buffer level = 152, Stopping
2016-01-22 08:25:57: [ERROR] Mux underran for PID: 651
2016-01-22 08:25:57: [INFO] Buffer Filling PCT = 0 for PID 1617
2016-01-22 08:25:57: [INFO] Start Logging buffers for 60 seconds
2016-01-22 08:25:58: [INFO] [BUFFER] IPOucput Buffer = 99.9903%
2016-01-22 08:26:00: [INFO] [BUFFER] IPOucput Buffer = 99.9903%
2016-01-22 08:26:02: [INFO] [BUFFER] IPOucput Buffer = 99.9903%
2016-01-22 08:26:04: [INFO] [BUFFER] IPOucput Buffer = 99.9903%
2016-01-22 08:26:33: [INFO] [BUFFER] IPOucput Buffer = 99.9903%
...
2016-01-22 14:01:46: [ERROR] [PID: 4948] video queue empty!!!
{quote}
2) Also timezone setting is different between primary server (PST) and backup server (EST)
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-815
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:20 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Aster - Fix OSE2 Proximo label issue
in list Closed
Description
On va devoir faire une maintenance sur les serveurs de Aster pour corriger le Proximo.
Vérifier que la langue est à es_MX dans service.properties
service audioengine stop
cd /opt/GalaxieAudioEngine/conf/Aster/
/usr/java/jdk1.6.0_29/bin/native2ascii service.properties service.properties2
(might have to change java version in the path)
mv service.properties2 service.properties
cd /data
mv largecache largecache_bck6
mv oscache oscache_bck6
mv video_realtime video_realtime_bck6
mkdir largecache
mkdir oscache
mkdir video_realtime
chmod 777 largecache
chmod 777 oscache
chmod 777 video_realtime
service audioengine start
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-825
Actions
Share
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:20 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Westman2 - EncoderProxy ran out of data!
in list Closed
Actions
Share
Description
Westman2 audioengine had suddenly stopped streaming on error since Jan 28th.
Both servers are at ubi version 2.9.1 on Dec 21st (CUSTTS-705)
Timezone is also incorrect "America/Toronto" whereas primary has "America/Winnipeg"
{quote}
2016-01-28 16:23:04: [INFO] [030] 61 seconds of videos needed, adding 7 videos of 10 seconds.
2016-01-28 16:23:04: [INFO] [MC0083] Available generators: 0, Wait time: 00:00:18.232695, Gen time: 00:00:08.124140
2016-01-28 16:23:04: [INFO] [MC0083] Loading from video folder "/data/video_realtime/205/2059052.tar" with type TTA
2016-01-28 16:23:04: [INFO] [MC0083] 170 seconds of videos needed, adding 17 videos of 10 seconds.
2016-01-28 16:23:06: [WARN] EncoderProxy ran out of data!
2016-01-28 16:23:06: [WARN] EncoderProxy ran out of data!
...
...
2016-01-31 19:12:24: [WARN] EncoderProxy ran out of data!
{quote}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-827
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:20 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Liberty - OSE2 & new lineup
in list Closed
Description
switch from OSE1 to OSE2
channel name should be in spanish
labels (next. next to be change to Proximo) should be in spanish
keep the same bandwidth, repetition rate and quality as OSE1
If they are not able to test the signal prior to the launch we might only be able to do the backup server during the first maintenance.
more detail to come ....
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-834
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:20 AM
Actions
Share


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Check Centos 7 Servers
in list Open
Actions
Share
Description
In order to evade a filed fs, we need to check the fstab file and see if there are two volumes. That being the case , the server if restarted, will fail and go to emergency mode.
/data recovery will be needed.
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2336
Activity
D
deployment57 added this card to Open
Jan 15, 2019 at 10:58 AM

UNE - ASI start up issues on primary server

in list Closed

Description

Looks like the drivers were unmounted during the power outage:

{code}
2016-02-04 08:51:58: [INFO] Initialized in 00:06:24.252069
2016-02-04 08:52:00: [INFO] Mux initialization: mux
2016-02-04 08:52:00: [INFO] calculated values: bufCount = 68, bufsize=212816
2016-02-04 08:52:00: [INFO] setting bufCount = 68, bufsize=212816
2016-02-04 08:52:00: [INFO] [ASI-Calc] rate ::: 3.24e+07
2016-02-04 08:52:00: [INFO] 1063.33 bytes of stuffing required per packet.
2016-02-04 08:52:00: [INFO] ib = 0, ip = 1063 => bitrate = 3.24086e+07 bps, err = 266.028 ppm
2016-02-04 08:52:00: [INFO] Finetuning ib = 0, ip = 1063:
2016-02-04 08:52:00: [INFO] normal_ip = 1, big_ip = 1 => bitrate = 3.23957e+07 bps, err = -132.961 ppm
2016-02-04 08:52:00: [INFO] normal_ip = 2, big_ip = 1 => bitrate = 3.24e+07 bps, err = 1.14978e-10 ppm
2016-02-04 08:52:00: [INFO] Recommended stuffing parameters with interleaved finetuning:
2016-02-04 08:52:00: [INFO] ib = 0, ip = 1063, normal_ip = 2, big_ip = 1, il_normal = 0, il_big = 0 (burst mode) OR
2016-02-04 08:52:00: [INFO] ib = 5, ip = 128, normal_ip = 2, big_ip = 1, il_normal = 0, il_big = 0
2016-02-04 08:52:00: [INFO] Bitrate = 3.24e+07 bps; err = 1.14978e-10 ppm, network jitter = 24.6914 ns p-p
2016-02-04 08:52:00: [INFO] Recommended stuffing parameters with finetuning:
2016-02-04 08:52:00: [INFO] ib = 0, ip = 1063, normal_ip = 2, big_ip = 1 (burst mode) OR
2016-02-04 08:52:00: [INFO] ib = 5, ip = 128, normal_ip = 2, big_ip = 1
2016-02-04 08:52:00: [INFO] Bitrate = 3.24e+07 bps; err = 1.14978e-10 ppm, network jitter = 24.6914 ns p-p
2016-02-04 08:52:00: [INFO] Recommended stuffing parameters without finetuning:
2016-02-04 08:52:00: [INFO] ib = 0, ip = 1063 (burst mode) OR
2016-02-04 08:52:00: [INFO] ib = 5, ip = 128
2016-02-04 08:52:00: [INFO] Bitrate = 3.24086e+07 bps; err = 266.028 ppm, network jitter = 0 ns p-p
2016-02-04 08:52:00: [INFO] Sample buffer parameter calculation:
2016-02-04 08:52:00: [INFO] At 3.24e+07 bps, 52 x 19176-byte buffers gives
2016-02-04 08:52:00: [INFO] 211.202 interrupt(s) per second and up to 0.24621 seconds of buffering.
2016-02-04 08:52:00: [ERROR] [ASI] unable to get the file status

2016-02-04 08:52:00: [ERROR] Problem with output initialization
2016-02-04 08:52:00: [INFO] [ASI] Closing ASI...
2016-02-04 08:52:00: [INFO] [ASI] Close ASI done
2016-02-04 08:52:00: [ERROR] In file /usr/local/include/boost/smart_ptr/shared_ptr.hpp: T *boost::shared_ptr< <template-parameter-1-1> >::operator->() const [with T = boost::thread]:418: The expr 'px != 0' evaluates to false.*
2016-02-04 08:52:00: [ERROR] stack trace:
2016-02-04 08:52:00: [ERROR] /usr/lib64/libGalaxieFramework.so : boost::assertion_failed(char const, char const*, *char const*, long)+0x3e
2016-02-04 08:52:00: [ERROR] /usr/lib64/libGalaxieFramework.so : ASI_Output::Stop()+0x16b
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : Multiplexer::StopWorking()+0x47
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : Multiplexer::StartWorking()+0x2a7
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : Chain::StartWorking()+0x4e
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : MainController::StartChains()+0x78
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : MainController::Start()+0x9
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : GalaxieAudioEngine::Start()+0x65
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : main()+0x1f
2016-02-04 08:52:00: [ERROR] /lib64/libc.so.6 : **libc_start_main()+0xf4**
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine [0x4bf249]
2016-02-04 08:52:00: [ERROR] stack trace:
2016-02-04 08:52:00: [ERROR] /usr/lib64/libGalaxieFramework.so : SignalTranslator<SegmentationFault>::SingletonTranslator::SignalHandler(int)+0x25
2016-02-04 08:52:00: [ERROR] /usr/java/latest/jre/lib/amd64/server/libjvm.so [0x2b042e739f59]
2016-02-04 08:52:00: [ERROR] /usr/java/latest/jre/lib/amd64/server/libjvm.so : JVM_handle_linux_signal()+0xb6
2016-02-04 08:52:00: [ERROR] /lib64/libpthread.so.0 [0x356d40eca0]
2016-02-04 08:52:00: [ERROR] /lib64/libpthread.so.0 : pthread_mutex_lock()+0
2016-02-04 08:52:00: [ERROR] /usr/local/lib64/libboost_thread.so.1.43.0 : boost::thread::get_thread_info() const+0x1c
2016-02-04 08:52:00: [ERROR] /usr/local/lib64/libboost_thread.so.1.43.0 : boost::thread::join()+0x26
2016-02-04 08:52:00: [ERROR] /usr/lib64/libGalaxieFramework.so : ASI_Output::Stop()+0x68
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : Multiplexer::StopWorking()+0x47
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : Multiplexer::StartWorking()+0x2a7
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : Chain::StartWorking()+0x4e
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : MainController::StartChains()+0x78
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : MainController::Start()+0x9
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : GalaxieAudioEngine::Start()+0x65
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine : main()+0x1f
2016-02-04 08:52:00: [ERROR] /lib64/libc.so.6 : libc_start_main()+0xf4
2016-02-04 08:52:00: [ERROR] bin/GalaxieAudioEngine [0x4bf249]
2016-02-04 08:52:00: [ERROR] SegmentationFault

{code}

Re-installing and restarting engine to confirm the fix.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-835

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:20 AM

Canadian Ubis | Neilsen Watermark Config

in list Closed

Description

Need to implement watermark code on ubis.
Match stations from the list of stations in GalaxieSettings.xml The {color:#ff0000}*AudioSystem*{color} will need to be modified by adding the Neilsen watermark code.
* The stations that don't need Neilsen watermarking will need to be differentiated with another AudioStream.

{code:xml}
<AudioStream id="aud" abstract="true" source="aacAudioSystem"/>
<AudioSystem id="aacAudioSystem" scheduler="defaultScheduler" scope="prototype" depends-on="globals" >
<EncoderComponent file="conf/ac3.xml"/>
<XFadeController DefaultPlayoutDecibelLevel="-27"/> <!-- WARNING: adjust ac3 dial norm consequently -->
</AudioSystem>{code}
AudioSystem Sample with NielsenWatermarkEncoderComponent :
{code:xml}
<AudioStream id="aud1" abstract="true" source="AudioSystem"/>
<AudioSystem id="AudioSystem" scheduler="Scheduler1" depends-on="globals" scope="prototype">
<EncoderComponent file="conf/ac3.xml" />
<NielsenWatermarkEncoderComponent config="nwc" scope="prototype"/>
<XFadeController />
</AudioSystem>{code}

Google Docs :

[https://docs.google.com/spreadsheets/d/1mM-tIxtIZLGS2mzg6X7Va-Vhgdr_otxMEPGll4dx-Sg/edit?ts=5be048c3#gid=0]

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2341

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM

COMTECH: Falcon BroadBand

in list Closed

Description

Ship Comtech 5975 to:

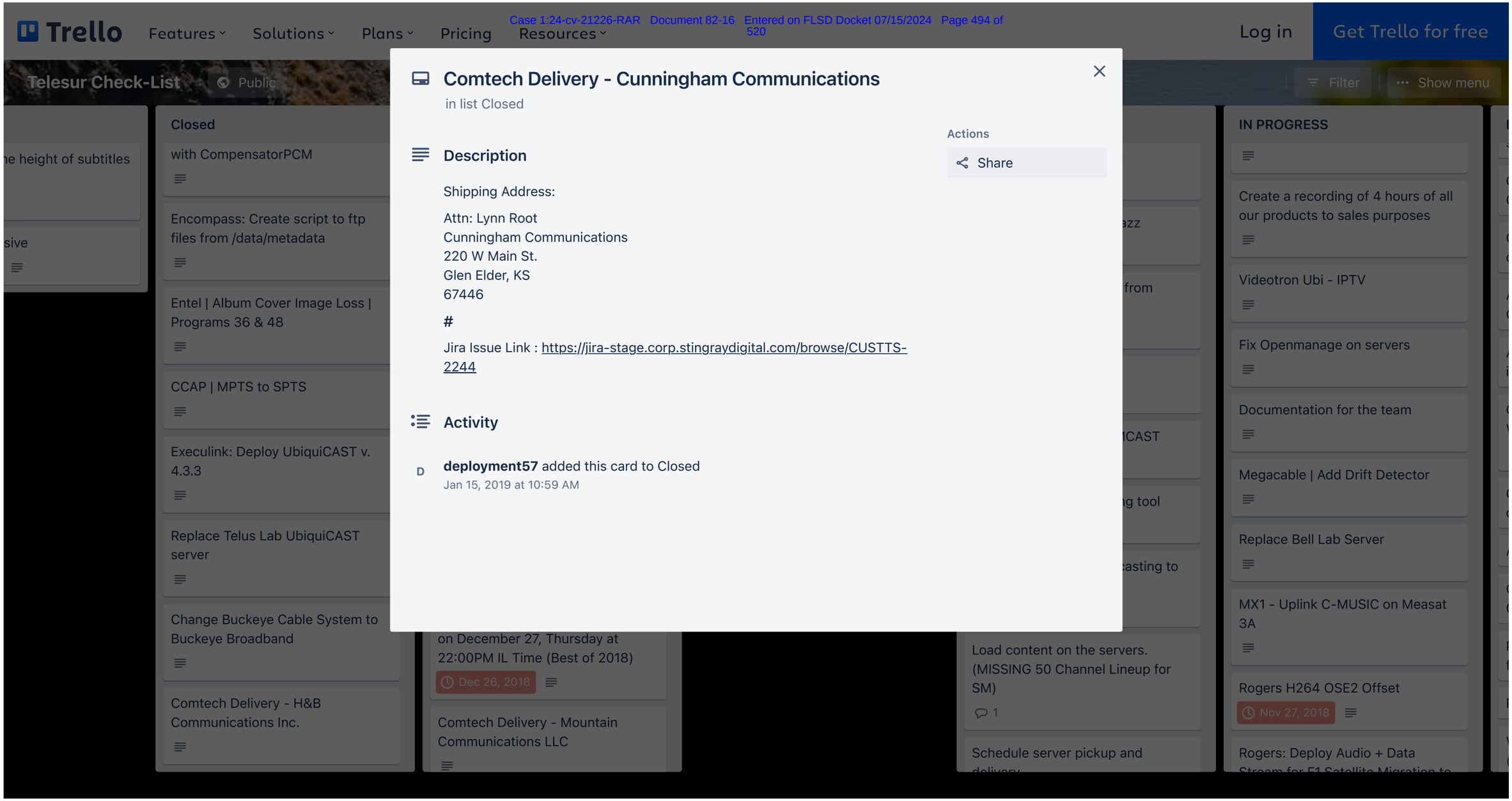
Ben Kley
Care of Falcon Broadband
555 Hathaway Dr
Colorado Springs, CO 80915

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2273

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
Comtech Delivery - Cunningham Communications
in list Closed
Actions
Share
Description
Shipping Address:
Attn: Lynn Root
Cunningham Communications
220 W Main St.
Glen Elder, KS
67446
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2244
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 10:59 AM
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

AV and F4K_30 assets not loaded on the servers

in list Closed

Description

The following assets are not present on the server.
These assets are completed on SAM and ready for broadcast.

According to the GalazieClient logs, the server cannot connect to our server;
{code}INFO | jvm 1 | 2018/08/04 17:34:11 | 2018-08-04 17:34:11,412 INFO [MediaFileDownloadStrategy] - Starting download | PublicKey : 000075028573 | dest: /data/galaxieclient/temp/000075028573_2117908_AV_30_MP2_12M.download (Next playout : 2018-08-07. Daypart Start : 00:00. Position : 0)
DEBUG | wrapperp | 2018/08/04 17:34:29 | Send a packet PING : ping 016f6505
INFO | jvm 1 | 2018/08/04 17:34:30 | WrapperManager Debug: Received a packet PING : ping 016f6505
INFO | jvm 1 | 2018/08/04 17:34:30 | WrapperManager Debug: Send a packet PING : ping 016f6505
DEBUG | wrapperp | 2018/08/04 17:34:30 | read a packet PING : ping 016f6505
INFO | jvm 1 | 2018/08/04 17:34:31 | 2018-08-04 17:34:31,513 ERROR [MediaFileDownloadStrategy] - Exception occured after 20101 milliseconds.
INFO | jvm 1 | 2018/08/04 17:34:31 | 2018-08-04 17:34:31,514 ERROR [MediaFileDownloader] - Failed to download media file : /data/video_linear/AV_30_MP2_12M/amb2117908.m2v
INFO | jvm 1 | 2018/08/04 17:34:31 | java.io.IOException: com.stingray.sam.common.util.operation.OperationException: java.net.UnknownHostException: file-streaming-service.mtl.stingray.com: Name or service not known
INFO | jvm 1 | 2018/08/04 17:34:31 | at com.stingray.galaxieclient.download.mediafile.MediaFileDownloadStrategy.downloadFile(MediaFileDownloadStrategy.java:156)
INFO | jvm 1 | 2018/08/04 17:34:31 | at com.stingray.galaxieclient.download.mediafile.MediaFileDownloader.sync(MediaFileDownloader.java:95)
INFO | jvm 1 | 2018/08/04 17:34:31 | at com.stingray.galaxieclient.download.SyncTask.run(SyncTask.java:42)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:471)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.FutureTask.run(FutureTask.java:262)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1145)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:615)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.lang.Thread.run(Thread.java:745)

INFO | jvm 1 | 2018/08/04 17:34:31 | Caused by:
com.stingray.sam.common.util.operation.OperationException: java.net.UnknownHostException: file-streaming-service.mtl.stingray.com: Name or service not known
{code}

The broadcast team believe that this is a DNS problem. UBI-1605

This is for :
2119182 - AV_30_MP2_12M
2119182 - AV_H265_18M_4K
2119182 - AV_FLAC_CORRECTED_48KHZ_CRYPT
2117908 - AV_H265_18M_4K
2117908 - AV_FLAC_CORRECTED_48KHZ_CRYPT

2140703 - CTV_F4K_30_H265_18M_4K_CC_EN
2145098 - CTV_F4K_30_H265_18M_4K_CC_EN
2145093 - CTV_F4K_30_H265_18M_4K_CC_EN

2140703 - CTV_F4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN
2145098 - CTV_F4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN
2145093 - CTV_F4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN

2026873 - MV_NOW4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN
2026873 - MV_NOW4K_30_CC_H265_18M_4K_EN

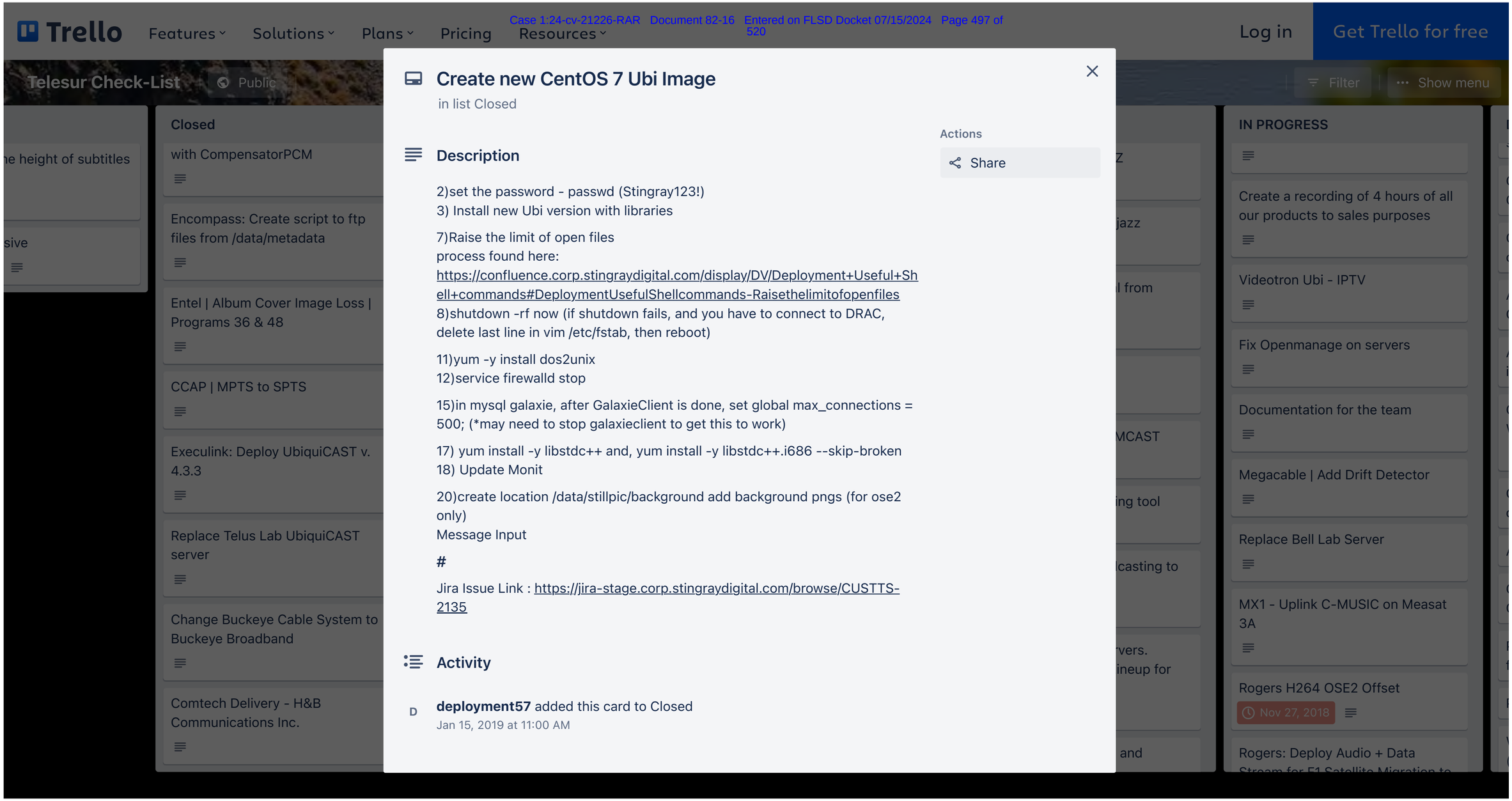
Merci

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2205

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM


Trello
Features
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
with CompensatorPCM
Encompass: Create script to ftp files from /data/metadata
Entel | Album Cover Image Loss | Programs 36 & 48
CCAP | MPTS to SPTS
Execulink: Deploy UbiquiCAST v. 4.3.3
Replace Telus Lab UbiquiCAST server
Change Buckeye Cable System to Buckeye Broadband
Comtech Delivery - H&B Communications Inc.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Create new CentOS 7 Ubi Image
in list Closed
Actions
Share
Description
2)set the password - passwd (Stingray123!)
3) Install new Ubi version with libraries
7)Raise the limit of open files
process found here:
https://confluence.corp.stingraydigital.com/display/DV/Deployment+Useful+Shell+commands#DeploymentUsefulShellcommands-Raisethelimitofopenfiles
8)shutdown -rf now (if shutdown fails, and you have to connect to DRAC, delete last line in vim /etc/fstab, then reboot)
11)yum -y install dos2unix
12)service firewalld stop
15)in mysql galaxie, after GalaxieClient is done, set global max_connections = 500; (*may need to stop galaxieclient to get this to work)
17) yum install -y libstdc++ and, yum install -y libstdc++.i686 --skip-broken
18) Update Monit
20)create location /data/stillpic/background add background pngs (for ose2 only)
Message Input
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2135
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:00 AM

Trello Features Solutions Plans Pricing Resources Log in Get Trello for free

Telesur Check-List Public Filter Show menu

Closed

with CompensatorPCM

Encompass: Create script to ftp files from /data/metadata

Entel | Album Cover Image Loss | Programs 36 & 48

CCAP | MPTS to SPTS

Execulink: Deploy UbiquiCAST v. 4.3.3

Replace Telus Lab UbiquiCAST server

Change Buckeye Cable System to Buckeye Broadband

Comtech Delivery - H&B Communications Inc.

IN PROGRESS

Create a recording of 4 hours of all our products to sales purposes

Videotron Ubi - IPTV

Fix Openmanage on servers

Documentation for the team

Megacable | Add Drift Detector

Replace Bell Lab Server

MX1 - Uplink C-MUSIC on Measat 3A

Rogers H264 OSE2 Offset

Nov 27, 2018

Rogers: Deploy Audio + Data

Source Cable -- Audio pid underrun caused by corrupted audio asset

in list Closed

Actions

Share

Description

PID 1601 crashed on Oct. 19th due to an Invalid Track Error on asset ID 1261691:

{code}

2016-10-19 14:01:44: [INPUT_ERROR] /data/final/188/1882328: INVALID_TRACK ERROR - Invalid file detected by FlacDecoder at the decoding level. The decoder is in state : FLAC__STREAM_DECODER_UNPARSEABLE_STREAM

2016-10-19 14:02:21: [WARN] Warning: packet = 428360447, PID = 0x0641, time = 14749.41s

Audio buffer level = 112, Stopping

2016-10-19 14:02:21: [ERROR] Mux underran for PID: 641

2016-10-19 14:02:21: [INFO] Buffer Filling PCT = 0 for PID 1601

{code}

{code}

mysql> select * from mediafile_metadata where uri like "%/data/final/188/1882328%";

+-------+-------------------------+----------+-----------------------------+------------+---------+------------+-------------+---------------+

| id | uri | asset_id | role_code | format | product | public_key | storage | download_time |

+-------+-------------------------+----------+-----------------------------+------------+---------+------------+-------------+---------------+

| 58526 | /data/final/188/1882328 | 1261691 | GX_FLAC_CORRECTED_48KHZ_CRYPT | FLAC_CRYPT | GALAXIE | 20189162 | FILE_SYSTEM | NULL |

+-------+-------------------------+----------+-----------------------------+------------+---------+------------+-------------+---------------+

Create TOYA Operator and add SSO URLs

in list Closed

Description

- Create operator for TOYA
- Add SSO URLs for this operator

user: stingray@toya.net.pl
pass: stingray

2) validateToken Web Service

https://webapi.toya.net.pl/v1/stingray/validateToken?token=

Example:
https://webapi.toya.net.pl/v1/stingray/validateToken?token=42677a047b343e780c25919a8a981232

3) checkSubscription Web Service

https://webapi.toya.net.pl/v1/stingray/checkSubscription?userID=

Example:
https://webapi.toya.net.pl/v1/stingray/checkSubscription?userID=1bbd886460827015

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2236

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

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CWPanama | Ubi Upgrade 4.3.3

in list Closed

Description

Upgrade Ubi to 4.3.3. and add :

{code:java}
generation.stillPicStrategyClassName=com.stingray.galaxie.stillpic.impl.StillPicDrawerFFmpegStrategy{code}
To service.properties file

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2380

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM

EGLA-TRELLO-000499

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AV and F4K_30 assets not loaded on the servers

in list Closed

Description

The following assets are not present on the server.
These assets are completed on SAM and ready for broadcast.

According to the GalazieClient logs, the server cannot connect to our server;
{code}INFO | jvm 1 | 2018/08/04 17:34:11 | 2018-08-04 17:34:11,412 INFO [MediaFileDownloadStrategy] - Starting download | PublicKey : 000075028573 | dest: /data/galaxieclient/temp/000075028573_2117908_AV_30_MP2_12M.download (Next playout : 2018-08-07. Daypart Start : 00:00. Position : 0)
DEBUG | wrapperp | 2018/08/04 17:34:29 | Send a packet PING : ping 016f6505
INFO | jvm 1 | 2018/08/04 17:34:30 | WrapperManager Debug: Received a packet PING : ping 016f6505
INFO | jvm 1 | 2018/08/04 17:34:30 | WrapperManager Debug: Send a packet PING : ping 016f6505
DEBUG | wrapperp | 2018/08/04 17:34:30 | read a packet PING : ping 016f6505
INFO | jvm 1 | 2018/08/04 17:34:31 | 2018-08-04 17:34:31,513 ERROR [MediaFileDownloadStrategy] - Exception occured after 20101 milliseconds.
INFO | jvm 1 | 2018/08/04 17:34:31 | 2018-08-04 17:34:31,514 ERROR [MediaFileDownloader] - Failed to download media file : /data/video_linear/AV_30_MP2_12M/amb2117908.m2v
INFO | jvm 1 | 2018/08/04 17:34:31 | java.io.IOException: com.stingray.sam.common.util.operation.OperationException: java.net.UnknownHostException: file-streaming-service.mtl.stingray.com: Name or service not known
INFO | jvm 1 | 2018/08/04 17:34:31 | at com.stingray.galaxieclient.download.mediafile.MediaFileDownloadStrategy.downloadFile(MediaFileDownloadStrategy.java:156)
INFO | jvm 1 | 2018/08/04 17:34:31 | at com.stingray.galaxieclient.download.mediafile.MediaFileDownloader.sync(MediaFileDownloader.java:95)
INFO | jvm 1 | 2018/08/04 17:34:31 | at com.stingray.galaxieclient.download.SyncTask.run(SyncTask.java:42)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:471)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.FutureTask.run(FutureTask.java:262)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1145)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:615)

EGLA-TRELLO-000500

java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:615)
INFO | jvm 1 | 2018/08/04 17:34:31 | at java.lang.Thread.run(Thread.java:745)
INFO | jvm 1 | 2018/08/04 17:34:31 | Caused by:
com.stingray.sam.common.util.operation.OperationException: java.net.UnknownHostException: file-streaming-service.mtl.stingray.com: Name or service not known
{code}

The broadcast team believe that this is a DNS problem. UBI-1605

This is for :
2119182 - AV_30_MP2_12M
2119182 - AV_H265_18M_4K
2119182 - AV_FLAC_CORRECTED_48KHZ_CRYPT
2117908 - AV_H265_18M_4K
2117908 - AV_FLAC_CORRECTED_48KHZ_CRYPT

2140703 - CTV_F4K_30_H265_18M_4K_CC_EN
2145098 - CTV_F4K_30_H265_18M_4K_CC_EN
2145093 - CTV_F4K_30_H265_18M_4K_CC_EN

2140703 - CTV_F4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN
2145098 - CTV_F4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN
2145093 - CTV_F4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN

2026873 - MV_NOW4K_30_FLAC_CORRECTED_48HZ_CRYPT_EN
2026873 - MV_NOW4K_30_CC_H265_18M_4K_EN

Merci

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2205

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM

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It is the Entire group that makes this forum a success!

Author	Comment
bluzee  Registered:11/26/08 Posts: 2,787	Posted 03/06/14 #16 In windows you are saving to a regular file and running IPcleaner on that. It goes until it hits the end of the file and stops. If I save to a regular file in linux I believe the behaviour is the same. What we do instead in linux is use a special file called a FIFO. Data can flow in and out non stop. Windows has no such animal. Sounds like wejones is starting to have some luck putting the stream on the network with TSReader, you might try that.
wejones  Registered:01/10/08 Posts: 6,887	Posted 03/06/14 #17 Quote: Originally Posted by **photoman76** ... Unfortunately I have not been able to play these live or semi-live in Windows XP. If you select pid 43 in Transedit and "Start Recording" and then go to the recorded file and run IPCleaner on it, you will get 53 substreams. If you click on a substream running VLC it will play until it gets to the point where you started IPCleaner and then it stops playing. I understand that in Linux it will play forever, but I'm such a dunce when it comes to Linux that I've never been able to make it work. You can play indefinitely, up to the memory on your hard disk anyway, if you do: FILE

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IP/DVB
select PID 43
select a stream, open it up to show the udp IP#
right click on the udp stream
select "save payload" (before doing that, you should have selected a folder to save to in settings/IP/DVB settings

Once you have started it saving, you can open that file with VLC and it will play forever. However obviously the file keeps getting bigger and bigger, so you need to delete it and start over next time.

In linux, they have like a dummy file that acts like a buffer, so the file doesn't keep growing. This should be possible in Windows too, but I don't know how to do it.

The multicast streaming works well, and I've now got it working on one of my XP computers, but not on the other ones, TSREADER must have a NIC to stream to, even if you're going to play on the same computer, and it doesn't seem to like wireless NICs. But it also doesn't seem to like something about my main computer either, as it bombs when I tell it to retransmit the stream. I'm still working on the reason. It works on another almost identical XP setup, and on my Win2k computer, but not on my main XP computer. But playing from a file that's still being filled works well, as long as you have disk space.

photoman76

Registered:05/19/08
Posts: 13,282

Posted 03/06/14 #18

I should have said "Unfortunately I have not been able to play these live or semi-live in Windows XP without TSReader."

With TSReader it works fine, but with Transedit, there are problems.

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/06/14 #19

OK re it working via TSREADER but not Transedit. Good that it works via TSREADER.

I haven't tried this yet, but I may have figured out a way to create a FIFO file that can be used in Windows. On one of my computers, I have CYGWIN installed. I started up CYGWIN, and created a FIFO file containing the text "hello' via:

```
 $ mkfifo fifo $ echo 'hello' >> fifo

I then went back to windows.
You can see the file as a link via mycomputer.  I then opened notepad, and tried to open the file,
but the file listing in notepad didn't see the fifo file.  However I just typed in fifo as the file
name, and it brought up the file with the hello contents.
I was then able to add to the file in notepad, and after I saved the file, I could cat the new
contents in CYGWIN.  The size of the file seemed to stay at 1 KB no matter how much I typed, and at least
when read in CYGWIN, the new stuff was at the end, and the material that was eliminated went away from the
start of the file, as expected.

However the strange thing, which is troubling, is that if I opened the file up again with notepad, the fil
seemed to have content that had been put in by notepad, but which had been eliminated due to the fifo natu
and didn't show up when viewed in CYGWIN.
   Anyway, I don't have a receiver on this particular computer right now, but I'll try to test this out.
But I'm confused about why it's almost as if there are two files there, on in linux fifo format and the ot
format.
  So this may not work, but I'll try it tomorrow.
```


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bluzee



Registered:11/26/08
Posts: 2,787

Posted 03/06/14 #20

I've been able to get win apps to read from a fifo, but never write to one. I'd check that the fifo notepad is reading and writing to is not just a plain txt file.

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/06/14 #21

Quote:

> Originally Posted by **bluzee**
> I've been able to get win apps to read from a fifo, but never write to one. I'd check that the fifo notepad is reading and writing to is not just a plain txt file.

I think you might be right. I didn't think so at first, because I didn't see a new file appear in the mycomputer listing, but I missed it, because it showed up at the bottom of the list. The original FIFO file had just the name FIFO, but it showed up as a link in mycomputer. After I wrote to it a new FIFO file showed up at the bottom of the list, and where the original FIFO was, was a file called FIFO but ID'd as a link, and the listing in linux called this file FIFO.lnk.

I'm still confused by this though, because the fifo.lnk didn't have the original "hello" in it, but instead had about 130 bytes of gibberish. I've tried to repeat the entire process to figure it out, but now everything hangs up once I try to do the echo command to put the hello in there.

Anyway, I'm confused re what's happening.

bluzee



Registered:11/26/08
Posts: 2,787

Posted 03/06/14 #22

when you do

$ echo hello > fifo

That process will sleep until something reads the fifo. So when you do

$ cat fifo

you will see

hello

then you will see the echo process exit.

Now if you do

$ cat fifo

the cat process will sleep until something writes to the fifo...

$ echo hello > fifo

in the term running cat you'll see

hello

then cat will exit. As long as something is writing cat will keep reading. Won't exit until the other app stops

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writing.

If you can create a fifo and have IPcleaner read from it I can think of a possible scenario that may work. You would have to be able to stream the PID to your network with TSreader then run something like rtpdump in CYGWIN to receive that stream and dump to the fifo. If IPcleaner can read the fifo while running in windows then it should work.

I guess one way to test that is to

$ echo hello > fifo

in CYGWIN then open a DOS prompt and do

C:\ type fifo

I'm guessing at type. I know dos doesn't have cat so.....

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/07/14 #23

First off, I'm convinced now, that I had created a 2nd file called fifo like you suspected, and that I wasn't really writing to the first in first out file. And secondly, I can see that attempting to access the CYGWIN FIFO files, and even making a dos text file of the same name causes CYGWIN functionality to get all messed up, and not behave as it's supposed to.

Thanks for the explanation of the "sleeping", as that part was really confusing me, although it got even more confusing.

I have NOT been able to repeat what I did yesterday. I've come close, but not quite.
It is clear that attempts to read/write with that file messes up the normal function of the FIFO operation.

I opened up 2 windows of CYGWIN . At first, I couldn't get things to work at all right in CYGWIN, apparently because I had a dos fifo text file AND the linux fifo link, both with the same name. When I did a ls -la one fifo file showed up with a "p" at the left, which I assume is "pipe". In windows explorer, both files showed up, but one had a .lnk extension. I was trying to echo in one linux window and cat in another, but it wasn't working. However, when I deleted the dos text file, THEN, it started working. I could do a cat in one window and then do an echo in the other window, which would print to the first window, and wake both windows up.

Before messing with the dos/windows side of it, I created a fifo file in one CYGWIN window, and that window went to sleep. If I did a ls -la in the other window, the fifo file showed up with a "p" at the left, which I assume is "pipe". If I did a cat in the 2nd window,

I can't remember how I did it, but I did it three times, but I had 3 windows open, 2 with cat sleeping waiting for input, and when I did the echo in a 3rd window, only one of the first 2 windows would display the hello, and neither one of them would wake up. I could keep echoing via the 3rd window, and it would only accumulate in one of the first two windows, and it wouldn't wake up. But if I closed the sleeping window that wasn't showing the output, then the 2nd one would wake up after the next echo. While in that state, I tried reading via dos, but it couldn't find the file. It could read the fifo.lnk file, which had mostly gibberish, but also had the link to where the actual fifo buffer was located. I could read that, but I couldn't write to it.

Anyway, the explanation of the sleeping helped understand a lot, but I'm still confused about how the process seems to get confused, both by windows/dos access and also by having multiple linux windows open.

But anyway, I don't think this can be a way of using a FIFO file usable by windows. I think that it is possible, particularly because I once downloaded a MS package that I think involved creating an NFS file system capability in Windows, and I think it had the FIFO capability. However it soon became clear that installing this package would severely alter the way my computer was set up, to the extent that I would lose other capabilities that I didn't want to lose, so I didn't install it. It's also possible to write software that will do this sort of thing, with it's own buffers, but that's beyond my understanding, and I'm not sure the end result could interface with other software.
But I've given up on this idea, except for trying to understand exactly what was causing the strange behavior I was seeing.

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bluzee



Registered:11/26/08
Posts: 2,787

Posted 03/07/14 #24

As you mentioned it's first in first out or essentially first come first served. The behaviour you described sounds correct I think.

A pipe can fill one pail at a time. If you want to fill two pails at a time you need to add a tee.

Before IPcleaner got -sub=all I had a tee in the pipeline and would run about 8 or 10 instances of it at the same time using sequential -sub=#s Since -sub=all it's now a very simple process. I just check for stream #128 and if all the files are done writing. If both exist then the script restarts the process.

wejones



Registered:01/10/08
Posts: 6,887

Posted 03/07/14 #25

> Quote:
>
> Originally Posted by **bluzee**
> As you mentioned it's first in first out or essentially first come first served. The behaviour you described sounds correct I think.
>
> A pipe can fill one pail at a time. If you want to fill two pails at a time you need to add a tee.
>
> ....

OK, that makes sense.

Off topic, it's kind of neat, that the Windows task manager displays a couple of the CYGWIN linux processes real time, such as bash and a shell process. Sort of like the top command, but it's easier to view since it seems to put all the linux stuff up at the top, and it only has the processes being used.

WellerTip

Registered:01/22/11
Posts: 489

Posted 03/07/14 #26

MAC ff:87 is JukeBox Oldies
ff:94 is Smooth Jazz

Work gets in the way of play everyday.

andyinyakima



Registered:04/14/13
Posts: 1,575

Posted 03/10/14 #27

OK,

What message do I go to in this thread to find out how to implement this.

IPcleaner only runs in Windows so I have to run it wine on Linux???

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Is there a chance a Linux version can be written?

Can the script be incorporated into a program?

I'm still trying to get my head around this.

What satellite and transponder do you find you most use (Ku please)?



Thanks!

I think if I understand this I might have a better chance with GSE.

There's a lot of knowledge in this thread.

_____

andyinyakima

Recs: TBS6983, TBS5925 __ Ant: 90cm on SG6100__OSes: Linux with v4l-updatelee drivers __ RPi2 with v4l-updatelee drivers

Open Book, Open Source, You have to Open it to Know what's in it!

---

rempfer



Registered:10/19/10
Posts: 1,404

Posted 07/04/14 #28

Quote:

> Originally Posted by **bluzee**
>
> echo 0 > /proc/sys/net/ipv4/conf/all/rp_filter
> echo 0 > /proc/sys/net/ipv4/conf/dvb0_0/rp_filter
> mplayer -cache 1500 udp://224.0.255.110:5500

I can't get past this point. When I do the echo (as sudo) commands, I get 'permission denied' errors on both lines. Help please?

---

bluzee



Registered:11/26/08
Posts: 2,787

Posted 07/04/14 #29

You are correct. I missed writing down a step. Sorry.

Do this....

sudo -s

(enter your password)

then do...

echo 0 > /proc/sys/net/ipv4/conf/all/rp_filter
echo 0 > /proc/sys/net/ipv4/conf/dvb0_0/rp_filter
exit

Now try mplayer.

---

rempfer

Posted 07/05/14 #30

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Registered:10/19/10
Posts: 1,404

DarkSky's G28 Music-Streams.txt (post #5) gives a nice list of the Galaxie.TV radio channels available:

```
GALAXIE.TV Music Streams
Galaxy 28 3860 H 30000 Pid 43 (0x002B)

1 Rock Alternative
2 Soul Storm
3 Urban Beats
4 Smooth Jazz
5 Swinging Standards
6 Rock
7 The Blues
8 Maximum Party
9 Big Band
10 The Light
11 Nothin' but '90s
12 Dance Clubbin'
13 Bluegrass
14 Jazz Now
15 The Chill Lounge
16 The Spa
17 Baroque
18 Opera Plus
19 Chamber Music
20 Today's Latin Pop
21 Retro R&B
22 No Fences
23 Dance Classics
24 Holiday Hits
25 Hard Rock
26 Alt Rock Classics
27 Alt Country - Americana
28 Gospel
29 Celtic
30 Retro Latino
31 Latino Urbana
32 Latino Tejano
33 Regional Mexican
34 Carribbean Dance Hall
35 Caribbean Vintage
36 Soca
37 Adult Alternative
38 Classic Masters
39 Classic Rock
40 Country Classics
41 Easy listening
42 Flashback '70s
43 Folk Roots
44 Hit List
45 Hot Country
46 Jammin'
47 Jazz Masters
48 Jukebox Oldies
49 Kids' Stuff
50 Latino Tropical
51 Pop Adult
52 Pop Classics
53 Everything '80s
```

I have mulitcast set up here, and to select in VLC for example I would enter udp://@224.0.255.116:5500 for Classic Country. I think udp://@224.0.255.110:5500 is Bluegrass. How can I tell from DarkSky's list what each station's IP address would be in order to tune it as shown? Perhaps someone's already done a cheat sheet? If so, where might I find it?

Previous Topic | Next Topic

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Fellow Members, your posts are welcome here! Do not worry about posting everything perfect. Different receivers and LNB's will give you different Frequencies and Symbol Rates. Some set top boxes, PCI cards and USB receivers, Do Not Require all of the same information that others may need. It is not Required to post everything that others may need to tune in a feed. It is just most important to share the find. We can always adjust the Frequency and Symbol Rates and try the various Modulations and FEC's on our own receivers until we get a lock and then give a polite reply with what works for your receiver, as that information might help others as well. We all appreciate the efforts and energy of the Posters!

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Canadian Ubis | Neilsen Watermark Config

in list Closed

Description

Need to implement watermark code on ubis.
Match stations from the list of stations in GalaxieSettings.xml The {color:#ff0000}*AudioSystem*{color} will need to be modified by adding the Neilsen watermark code.
* The stations that don't need Neilsen watermarking will need to be differentiated with another AudioStream.

{code:xml}
<AudioStream id="aud" abstract="true" source="aacAudioSystem"/>
<AudioSystem id="aacAudioSystem" scheduler="defaultScheduler" scope="prototype" depends-on="globals" >
<EncoderComponent file="conf/ac3.xml"/>
<XFadeController DefaultPlayoutDecibelLevel="-27"/> <!-- WARNING: adjust ac3 dial norm consequently -->
</AudioSystem>{code}
AudioSystem Sample with NielsenWatermarkEncoderComponent :
{code:xml}
<AudioStream id="aud1" abstract="true" source="AudioSystem"/>
<AudioSystem id="AudioSystem" scheduler="Scheduler1" depends-on="globals" scope="prototype">
<EncoderComponent file="conf/ac3.xml" />
<NielsenWatermarkEncoderComponent config="nwc" scope="prototype"/>
<XFadeController />
</AudioSystem>{code}

Google Docs :

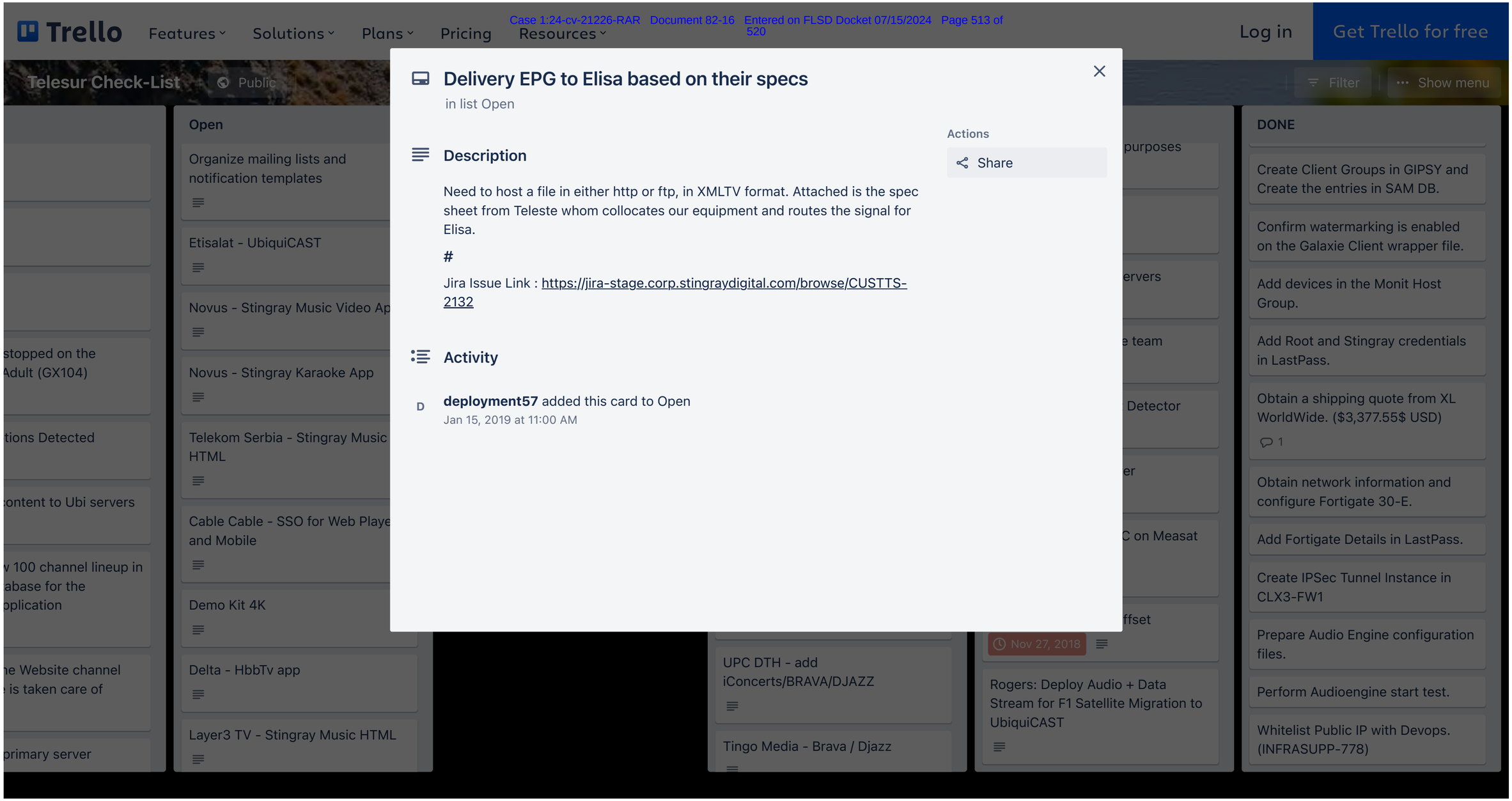
[Nielsen project Canada clients]

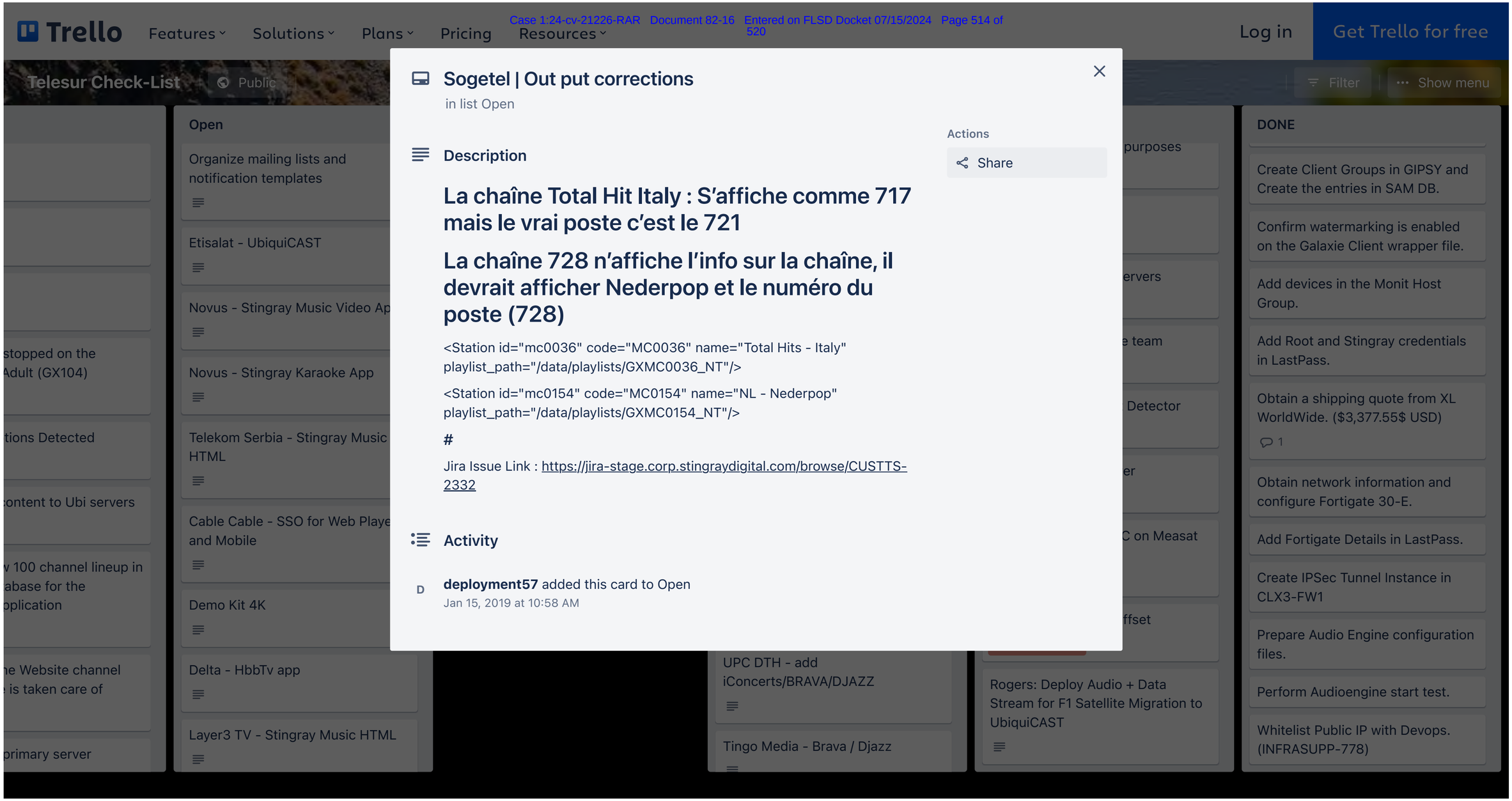
#

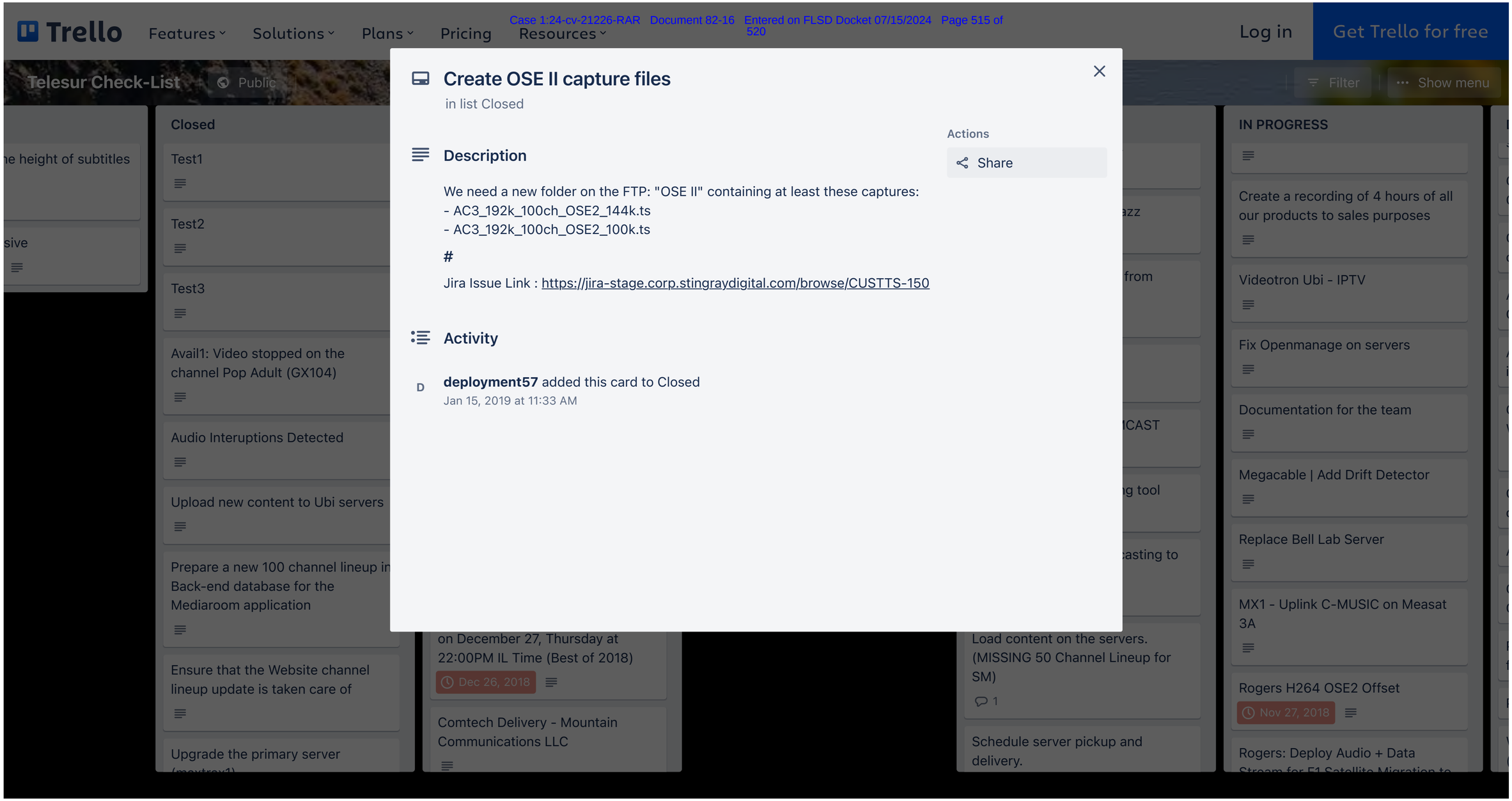
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2341

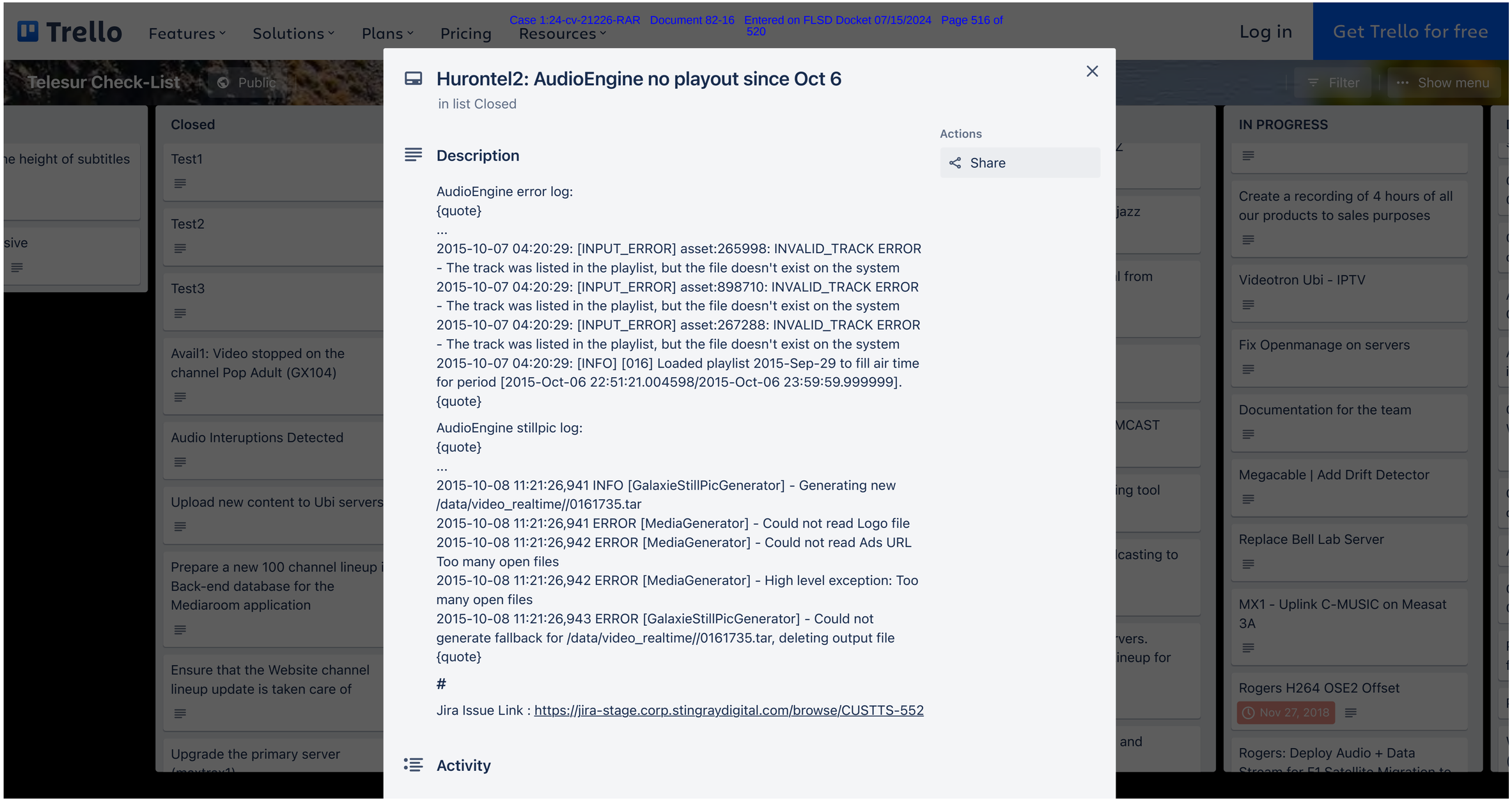
Activity

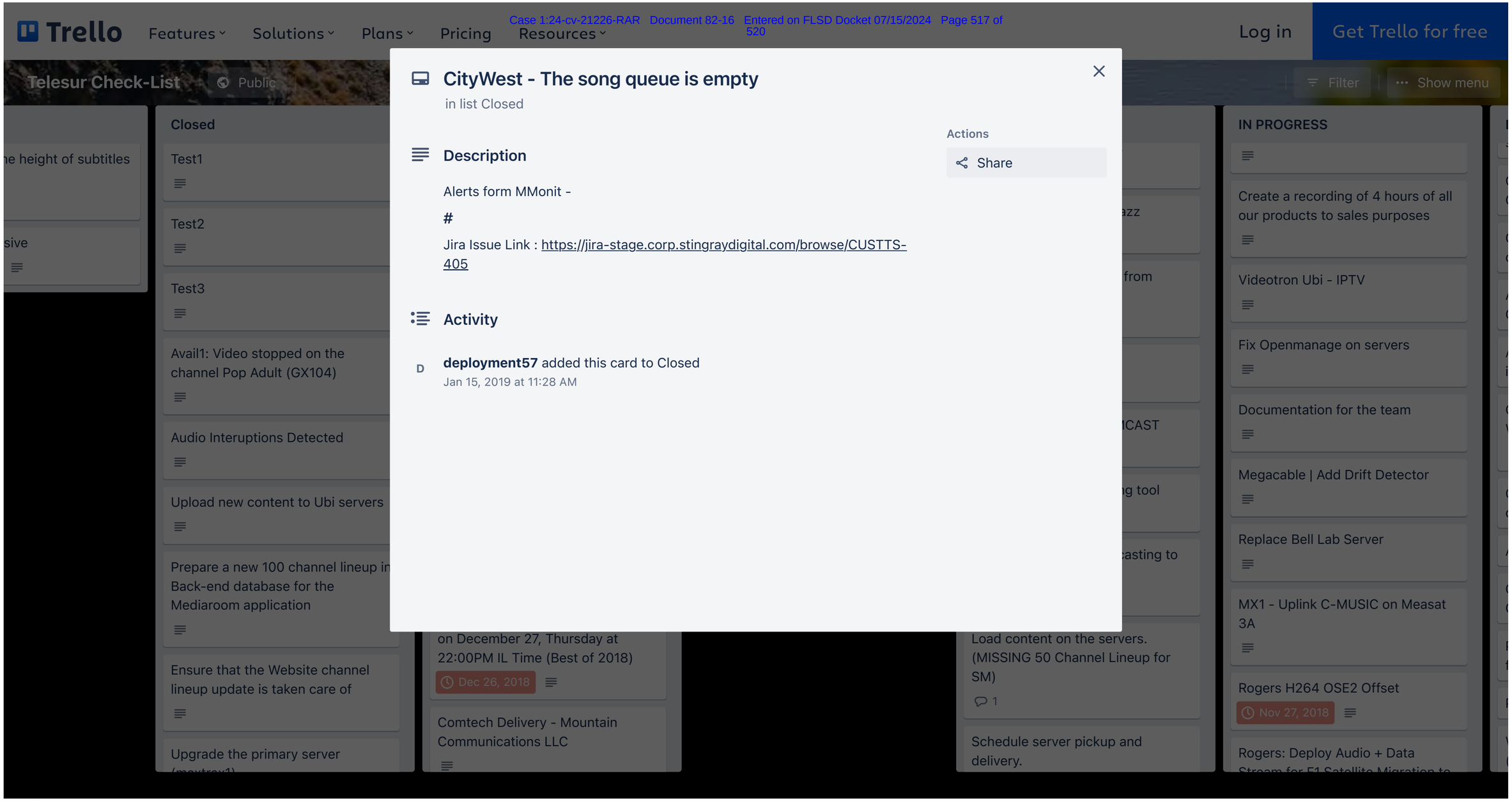
D **deployment57** added this card to Closed
Jan 15, 2019 at 10:58 AM


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Delivery EPG to Elisa based on their specs
in list Open
Description
Need to host a file in either http or ftp, in XMLTV format. Attached is the spec sheet from Teleste whom collocates our equipment and routes the signal for Elisa.
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2132
Activity
deployment57 added this card to Open
Jan 15, 2019 at 11:00 AM
Actions
Share
Open
Organize mailing lists and notification templates
Etisalat - UbiquiCAST
Novus - Stingray Music Video Ap
Novus - Stingray Karaoke App
Telekom Serbia - Stingray Music HTML
Cable Cable - SSO for Web Playe and Mobile
Demo Kit 4K
Delta - HbbTv app
Layer3 TV - Stingray Music HTML
UPC DTH - add iConcerts/BRAVA/DJAZZ
Tingo Media - Brava / Djazz
Nov 27, 2018
Rogers: Deploy Audio + Data Stream for F1 Satellite Migration to UbiquiCAST
DONE
Create Client Groups in GIPSY and Create the entries in SAM DB.
Confirm watermarking is enabled on the Galaxie Client wrapper file.
Add devices in the Monit Host Group.
Add Root and Stingray credentials in LastPass.
Obtain a shipping quote from XL WorldWide. ($3,377.55$ USD)
1
Obtain network information and configure Fortigate 30-E.
Add Fortigate Details in LastPass.
Create IPSec Tunnel Instance in CLX3-FW1
Prepare Audio Engine configuration files.
Perform Audioengine start test.
Whitelist Public IP with Devops. (INFRASUPP-778)


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Novus - Stingray Karaoke App
Telekom Serbia - Stingray Music HTML
Cable Cable - SSO for Web Playe and Mobile
Demo Kit 4K
Delta - HbbTv app
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UPC DTH - add iConcerts/BRAVA/DJAZZ
Tingo Media - Brava / Djazz
Rogers: Deploy Audio + Data Stream for F1 Satellite Migration to UbiquiCAST
DONE
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Create IPSec Tunnel Instance in CLX3-FW1
Prepare Audio Engine configuration files.
Perform Audioengine start test.
Whitelist Public IP with Devops. (INFRASUPP-778)
Sogetel | Out put corrections
in list Open
Actions
Share
Description
La chaîne Total Hit Italy : S'affiche comme 717 mais le vrai poste c'est le 721
La chaîne 728 n'affiche l'info sur la chaîne, il devrait afficher Nederpop et le numéro du poste (728)
<Station id="mc0036" code="MC0036" name="Total Hits - Italy" playlist_path="/data/playlists/GXMC0036_NT"/>
<Station id="mc0154" code="MC0154" name="NL - Nederpop" playlist_path="/data/playlists/GXMC0154_NT"/>
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2332
Activity
deployment57 added this card to Open
Jan 15, 2019 at 10:58 AM


Trello
Features
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Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
Create OSE II capture files
in list Closed
Actions
Share
Description
We need a new folder on the FTP: "OSE II" containing at least these captures:
- AC3_192k_100ch_OSE2_144k.ts
- AC3_192k_100ch_OSE2_100k.ts
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-150
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:33 AM
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data


Trello
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Telesur Check-List
Public
Filter
Show menu
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup i
Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data
Hurontel2: AudioEngine no playout since Oct 6
in list Closed
Actions
Share
Description
AudioEngine error log:
{quote}
...
2015-10-07 04:20:29: [INPUT_ERROR] asset:265998: INVALID_TRACK ERROR - The track was listed in the playlist, but the file doesn't exist on the system
2015-10-07 04:20:29: [INPUT_ERROR] asset:898710: INVALID_TRACK ERROR - The track was listed in the playlist, but the file doesn't exist on the system
2015-10-07 04:20:29: [INPUT_ERROR] asset:267288: INVALID_TRACK ERROR - The track was listed in the playlist, but the file doesn't exist on the system
2015-10-07 04:20:29: [INFO] [016] Loaded playlist 2015-Sep-29 to fill air time for period [2015-Oct-06 22:51:21.004598/2015-Oct-06 23:59:59.999999].
{quote}
AudioEngine stillpic log:
{quote}
...
2015-10-08 11:21:26,941 INFO [GalaxieStillPicGenerator] - Generating new /data/video_realtime//0161735.tar
2015-10-08 11:21:26,941 ERROR [MediaGenerator] - Could not read Logo file
2015-10-08 11:21:26,942 ERROR [MediaGenerator] - Could not read Ads URL Too many open files
2015-10-08 11:21:26,942 ERROR [MediaGenerator] - High level exception: Too many open files
2015-10-08 11:21:26,943 ERROR [GalaxieStillPicGenerator] - Could not generate fallback for /data/video_realtime//0161735.tar, deleting output file
{quote}
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-552
Activity


Trello
Features
Solutions
Plans
Pricing
Resources
Log in
Get Trello for free
Telesur Check-List
Public
Filter
Show menu
CityWest - The song queue is empty
in list Closed
Description
Alerts form MMonit -
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-405
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:28 AM
Actions
Share
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server
on December 27, Thursday at 22:00PM IL Time (Best of 2018)
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
Load content on the servers. (MISSING 50 Channel Lineup for SM)
1
Schedule server pickup and delivery.
IN PROGRESS
Create a recording of 4 hours of all our products to sales purposes
Videotron Ubi - IPTV
Fix Openmanage on servers
Documentation for the team
Megacable | Add Drift Detector
Replace Bell Lab Server
MX1 - Uplink C-MUSIC on Measat 3A
Rogers H264 OSE2 Offset
Nov 27, 2018
Rogers: Deploy Audio + Data

Trello Features Solutions Pla... Log in Get Trello for free

Telesur Check-List Public Board Filters

Resolved

Deploy an OSE2 Channel on Maxtrax (SHAW Cable) backup server for testing
Oct 18, 2018

Send Comtech to USA Pathway

Videotron Exclusives: October 2018 - TEST

Deliver test OSE2 Channels to Eastlink on their backup server

Comtech Delivery - Benton

Hot Open TV App content update on November 14, Wednesday at 22:00PM IL Time (Air Supply)

Comtech Delivery - Hartcom

Videotron | TTA offsync OSEII & 30 second samples

NOT DONE

Obtain Multicast information from client and configure the GigE output scripts on the server OS.

Add operator into the mobile app.

Test watermarking using a sample from the Audio Engine Client API.

ON HOLD

Tingo Mec...

IRD Inform... LATAM cli...

Metroloop...

Comtech ...

Migrate to...

Add Cunni... mobile app...

Load cont... (MISSING ... SM)
1

Schedule ... delivery.
2

Galaxie client update to 3.2.6

in list Open

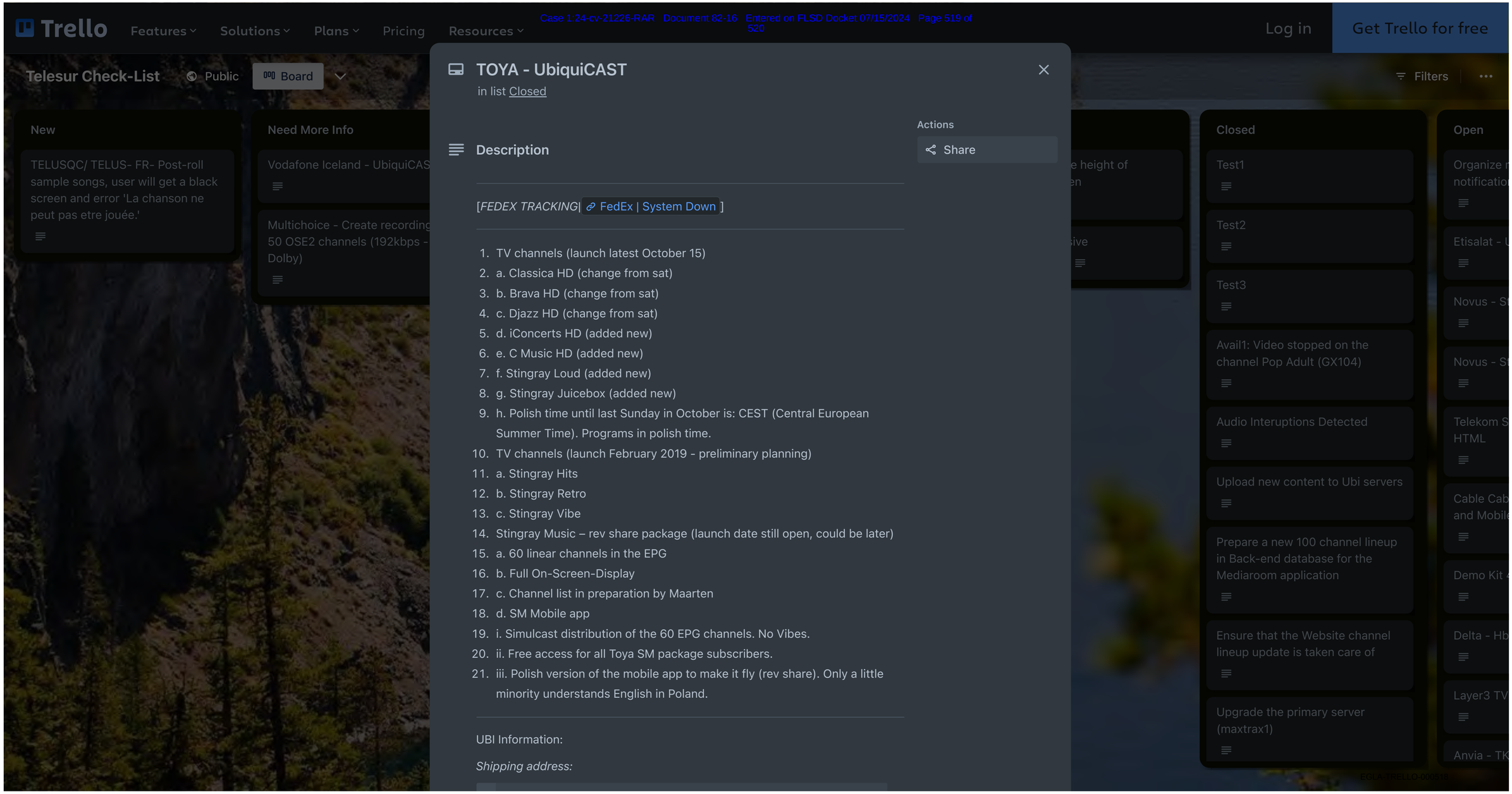
Actions

Share

Description

|Galaxie Client Update|
ID	Identifier	Done
2124	videotron2	(/)
2125	videotronlab	(/)
2133	telekomserbia1	(/)
2134	telekomserbia2	(/)
2139	mts1	(/)
2140	mts2	(/)
2141	maxtrax1	(/)
2142	maxtrax2	(/)
2146	wowza2	(/)
2149	starchoice1	(-)
2154	rogerslab	(/)
2155	onelink1	(/)
2159	buckeye1	(/)
2160	buckeye2	(/)
2169	sasktel1	(/)
2170	sasktel2	(/)
2172	bnet2	(/)
2174	rogers1	(/)
2175	rogers2	(/)
2190	stmaartencable1	(/)
2222	eastlink1	(/)
2223	eastlink2	(/)
2229	cableonda1	(/)
2230	cableonda2	(/)
2235	Tigo-ES	(/)
2236	Tigo-HO	(/)
2244	selco1	(/)
2245	selco2	(/)
2246	aster1	(/)
2247	aster2	(/)
2249	dsmart1	(/)
2250	dsmart2	(/)
2255	Tigo-GU	(/)
2261	nlupc1	(/)

EGLA-TRELLO-000817


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Telesur Check-List
Public
Board
Filters
New
TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'
Need More Info
Vodafone Iceland - UbiquiCAS
Multichoice - Create recording 50 OSE2 channels (192kbps - Dolby)
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server (maxtrax1)
Open
Organize n notificatio
Etisalat - U
Novus - St
Novus - St
Telekom S HTML
Cable Cab and Mobile
Demo Kit 4
Delta - Hb
Layer3 TV
Anvia - TK
TOYA - UbiquiCAST
in list Closed
Actions
Share
Description
[FEDEX TRACKING| FedEx | System Down]
1. TV channels (launch latest October 15)
2. a. Classica HD (change from sat)
3. b. Brava HD (change from sat)
4. c. Djazz HD (change from sat)
5. d. iConcerts HD (added new)
6. e. C Music HD (added new)
7. f. Stingray Loud (added new)
8. g. Stingray Juicebox (added new)
9. h. Polish time until last Sunday in October is: CEST (Central European Summer Time). Programs in polish time.
10. TV channels (launch February 2019 - preliminary planning)
11. a. Stingray Hits
12. b. Stingray Retro
13. c. Stingray Vibe
14. Stingray Music – rev share package (launch date still open, could be later)
15. a. 60 linear channels in the EPG
16. b. Full On-Screen-Display
17. c. Channel list in preparation by Maarten
18. d. SM Mobile app
19. i. Simulcast distribution of the 60 EPG channels. No Vibes.
20. ii. Free access for all Toya SM package subscribers.
21. iii. Polish version of the mobile app to make it fly (rev share). Only a little minority understands English in Poland.
UBI Information:
Shipping address:

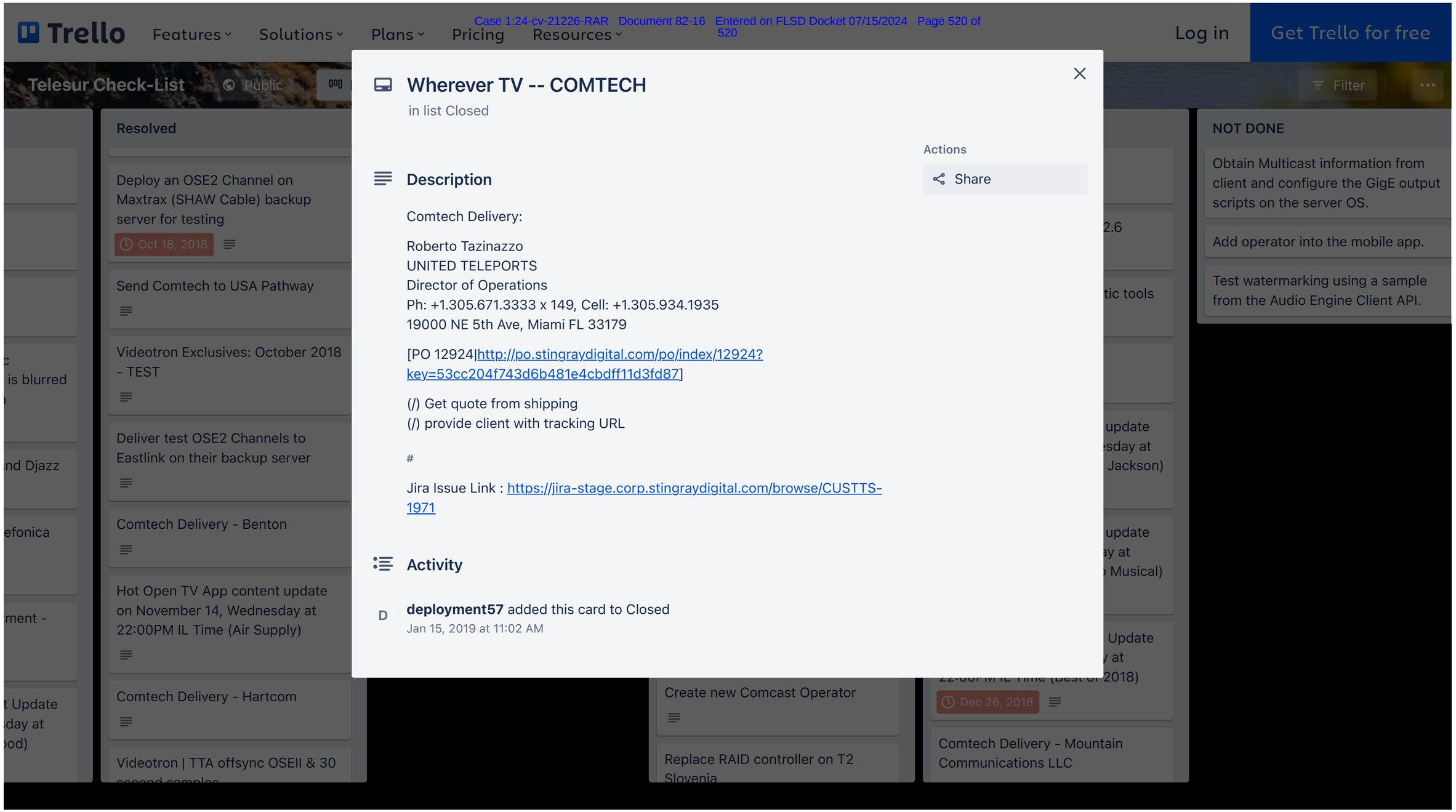
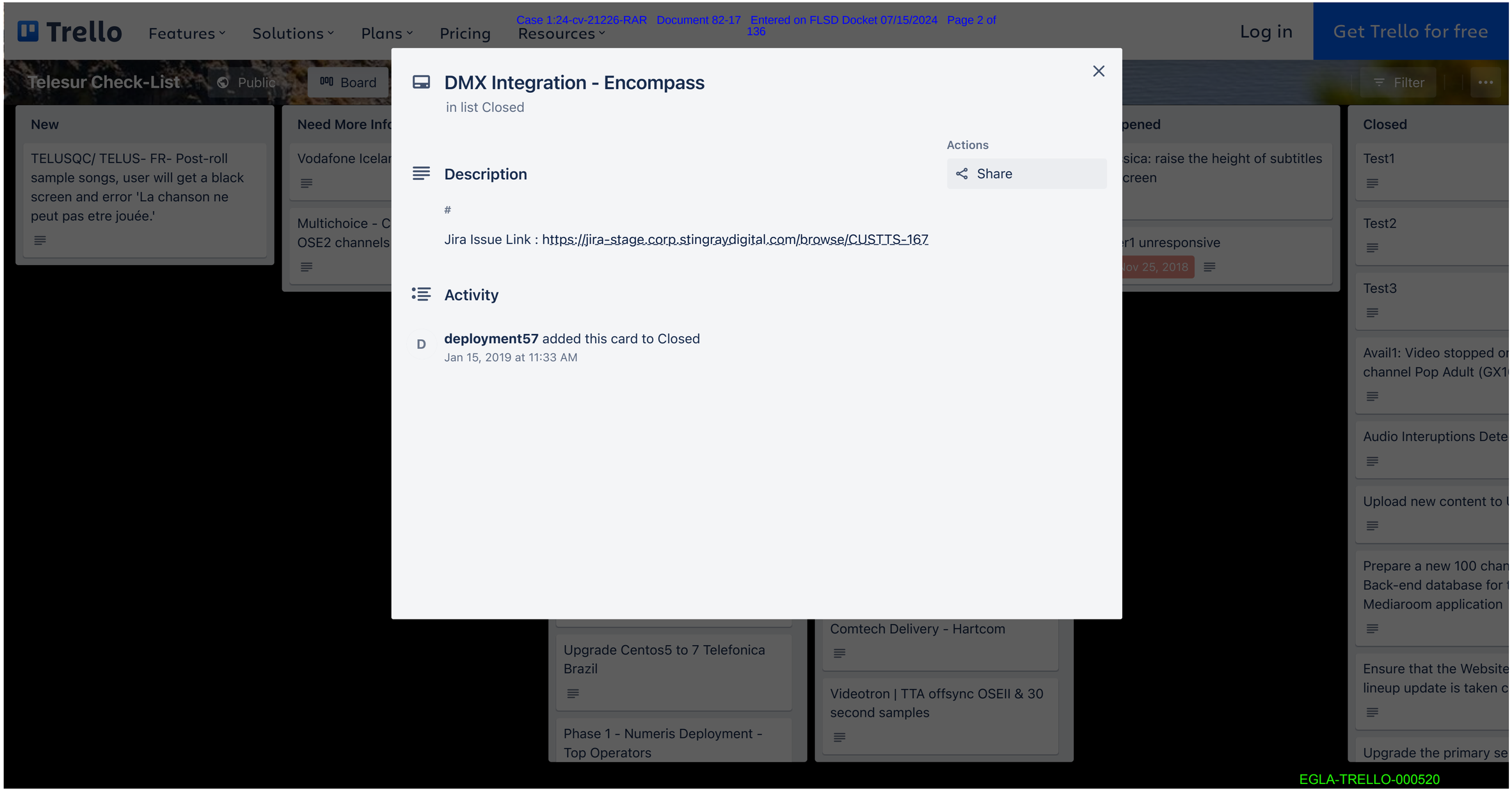

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Resolved
Deploy an OSE2 Channel on Maxtrax (SHAW Cable) backup server for testing
Oct 18, 2018
Send Comtech to USA Pathway
Videotron Exclusives: October 2018 - TEST
Deliver test OSE2 Channels to Eastlink on their backup server
Comtech Delivery - Benton
Hot Open TV App content update on November 14, Wednesday at 22:00PM IL Time (Air Supply)
Comtech Delivery - Hartcom
Videotron | TTA offsync OSEII & 30
Wherever TV -- COMTECH
in list Closed
Actions
Share
Description
Comtech Delivery:
Roberto Tazinazzo
UNITED TELEPORTS
Director of Operations
Ph: +1.305.671.3333 x 149, Cell: +1.305.934.1935
19000 NE 5th Ave, Miami FL 33179
[PO 12924|http://po.stingraydigital.com/po/index/12924?key=53cc204f743d6b481e4cbdff11d3fd87]
(/) Get quote from shipping
(/) provide client with tracking URL
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1971
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM
Create new Comcast Operator
Replace RAID controller on T2 Slovenia
Dec 26, 2018
Comtech Delivery - Mountain Communications LLC
NOT DONE
Obtain Multicast information from client and configure the GigE output scripts on the server OS.
Add operator into the mobile app.
Test watermarking using a sample from the Audio Engine Client API.

EXHIBIT 16



EGLA-TRELLO-000520

Ubimetaserver - Internal Errors

in list Closed

Description

This was seen today across all servers at the same time:

{code}

[ERROR] Cache - internal error: expected to get a state from key [/song/L:2129124/showCoverORgenericCover/size_103_574.jpg]

[ERROR] Cache - internal error: expected to get a state from key [/song/L:1835012/showCoverORgenericCover/size_103_574.jpg]

{code}

Below is the snippet from that time:

{code}

2016-05-20 07:24:30,837 INFO [SQSMetadataPush] - [014] Push success

2016-05-20 07:24:30,925 INFO [SQSMetadataPush] - [189] Pushing file to SQS: /data/metadata/GX189_NT.xml

<Playlist DeviceId="accesscommunication1" FileName="GX189_NT.xml" Now="Fri May 20 07:24:30 2016" TimezoneId="America/Regina">

```
[PLAYING] <Entry Event="12" Type="Playing" Category="020" Id="1123" Title="Veinte anos" Artist="Buena Vista

[NEXT]    <Entry Event="13" Type="Not Played" Category="M17" Id="1372" Title="Eres Mi Cancion" Artist="Rubér
```

2016-05-20 07:24:31,053 INFO [SQSMetadataPush] - [189] Push success

2016-05-20 07:24:31,059 INFO [SQSMetadataPush] - [042] Pushing file to SQS: /data/metadata/GX42_NT.xml

<Playlist DeviceId="accesscommunication1" FileName="GX42_NT.xml" Now="Fri May 20 07:24:31 2016" TimezoneId="America/Regina">

```
[PLAYING] <Entry Event="12" Type="Playing" Category="042" Id="0435" Title="Love of a Lifetime" Artist="Fireh

[NEXT]    <Entry Event="13" Type="Not Played" Category="042" Id="1341" Title="No Mistakes" Artist="Patty Smy
```


EGLA-TRELLO-000521

2016-05-20 07:24:31,131 INFO [SQSMetadataPush] - [042] Push success

[ERROR] Cache - internal error: expected to get a state from key [/song/L:2129124/showCoverORgenericCover/size_103_574.jpg]

[ERROR] Cache - internal error: expected to get a state from key [/song/L:1835012/showCoverORgenericCover/size_103_574.jpg]

2016-05-20 07:24:34,922 INFO [XMLPlaylist] - Skip 2 old xml files (> 1 day) in metadata dir: [GXMC0076_NT.xml, GX203_NT.xml]

2016-05-20 07:24:34,929 INFO [SQSMetadataPush] - [MC0176] Pushing file to SQS: /data/metadata/GXMC0176_NT.xml

<Playlist DeviceId="accesscommunication1" FileName="GXMC0176_NT.xml" Now="Fri May 20 07:24:34 2016" TimezoneId="America/Regina">

```
[PLAYING] <Entry Event="11" Type="Playing" Category="197" Id="9971" Title="Babalikan Mo Rin Ako" Artist="Nik

[NEXT]    <Entry Event="12" Type="Not Played" Category="201" Id="3375" Title="Habang May Buhay" Artist="Mart
```

{code}

Any thoughts on what this could be? It's not critical since it wasn't preventing a push, but we would like to know what caused it and what reprecusions it had on the service.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1183

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:14 AM

EGLA-TRELLO-000522

Maxtrax - Eclectic Electronic stuck on same song

in list Closed

Description

Ubimetaserver seems to be pushing fine:

{code}

2016-05-13 19:51:33,875 INFO [request] - Received successful response: 200, AWS Request ID: 4dd46a14-4c1a-586e-9136-25a426df6766

2016-05-13 19:51:48,699 INFO [SQSMetadataPush] - Pushing file to SQS!

2016-05-13 19:51:48,700 INFO [request] - Sending Request: POST https://queue.amazonaws.com //008306160229/GalaxieMetadataPushQueue Parameters: (MessageBody: <feff><?xml version="1.0" encoding="utf-8"?>

<Playlist DeviceId="maxtrax1" FileName="GX45_NT.xml" Now="Fri May 13 19:51:48 2016">

```
    <Entry Event="00" Type="Played" Category="200" Id="7054" Title="Stingray ID.045.Eclectic Electronic.v1.v

    <Entry Event="01" Type="Played" Category="211" Id="2467" Title="Calm Down" Artist="Katy B, Four Tet &amp

    <Entry Event="02" Type="Played" Category="201" Id="7825" Title="Blind Heart" Artist="Cazzette &amp; Terr

    <Entry Event="03" Type="Played" Category="212" Id="9133" Title="Lies" Artist="Jane XØ" Album="" Composer

    <Entry Event="04" Type="Played" Category="211" Id="7174" Title="You&apos;re Good but I&apos;m Better" Ar

    <Entry Event="05" Type="Played" Category="203" Id="7490" Title="Latch" Artist="Disclosure feat. Sam Smit

    <Entry Event="06" Type="Played" Category="211" Id="7177" Title="Castles" Artist="Project 46 &amp; Bynon'

    <Entry Event="07" Type="Played" Category="200" Id="7078" Title="Stingray ID.045.Eclectic Electronic.v2.v

    <Entry Event="08" Type="Played" Category="210" Id="1210" Title="Running Out" Artist="Matoma &amp; Astric

    <Entry Event="09" Type="Played" Category="212" Id="5230" Title="Tremble" Artist="Nicole Millar" Album="T
```


EGLA-TRELLO-000523

```
<Entry Event="10" Type="Played" Category="208" Id="2009" Title="Here for You" Artist="Kygo feat. Ella He

<Entry Event="11" Type="Played" Category="209" Id="1377" Title="Sorry" Artist="Justin Bieber" Album="Pur

<Entry Event="12" Type="Playing" Category="204" Id="5537" Title="This Could Be Love " Artist="Borgeous &

<Entry Event="13" Type="Not Played" Category="212" Id="9127" Title="Only 1" Artist="The Aston Shuffle fe

<Entry Event="14" Type="Not Played" Category="200" Id="7054" Title="Stingray ID.045.Eclectic Electronic.

<Entry Event="15" Type="Not Played" Category="209" Id="1941" Title="All My Friends" Artist="Snakehips fe

<Entry Event="16" Type="Not Played" Category="211" Id="5124" Title="Can&apos;t Feel My Face (Steve Void
```

</Playlist>

{code}

Need to verify the TTA machine, but I cannot access it right now. Will need to ask to reboot the software to see if it unlocks it.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1163

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:14 AM

EGLA-TRELLO-000524

HOME TOUR BLOG

Sign up

Telesur Check-List | Public | D

Show menu

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need Mor

Vodafone

Multichoic
OSE2 cha

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st
channel Pop Ac

Audio Interupti

Upload new co

Prepare a new
Back-end datab
Mediaroom app

Ensure that the
lineup update is

Upgrade the pr
(maxtrax1)

Maxtrax - Eclectic Electronic stuck on same song

in list Closed

ACTIONS

Share

Description

Ubimetaserver seems to be pushing fine:

{code}

2016-05-13 19:51:33,875 INFO [request] - Received successful response: 200, AWS Request ID: 4dd46a14-4c1a-586e-9136-25a426df6766

2016-05-13 19:51:48,699 INFO [SQSMetadataPush] - Pushing file to SQS!

2016-05-13 19:51:48,700 INFO [request] - Sending Request: POST https://queue.amazonaws.com //008306160229/GalaxieMetadataPushQueue Parameters: (MessageBody: <feff><?xml version="1.0" encoding="utf-8"?>

<Playlist DeviceId="maxtrax1" FileName="GX45_NT.xml" Now="Fri May 13 19:51:48 2016">

```
    <Entry Event="00" Type="Played" Category="200" Id="7054'

    <Entry Event="01" Type="Played" Category="211" Id="2467'

    <Entry Event="02" Type="Played" Category="201" Id="7825'

    <Entry Event="03" Type="Played" Category="212" Id="9133'

    <Entry Event="04" Type="Played" Category="211" Id="7174'

    <Entry Event="05" Type="Played" Category="203" Id="7490'

    <Entry Event="06" Type="Played" Category="211" Id="7177'

    <Entry Event="07" Type="Played" Category="200" Id="7078'

    <Entry Event="08" Type="Played" Category="210" Id="1210'

    <Entry Event="09" Type="Played" Category="212" Id="5230'

    <Entry Event="10" Type="Played" Category="208" Id="2009'
```

EGLA-TRELLO-000525

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Problem with Sam-Cache to download playlists

in list Closed

Description

When servers are pointed to Sam-Cache (sam-cache-yo3wi0hee8phaequ.stingraydigital.com), some playlists do not download (at times, all playlists fail to download). There are no errors on the logs given that the GalaxieClient is able to Sync with SAM however no playlist XML files are seen as downloading on the logs.

Checking on the daypart table, we can confirm that these are completely missing.

When connecting via galaxieTX (sam-reporting1.corp.stingraydigital.com), there is no issue.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-769

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:21 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Io

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

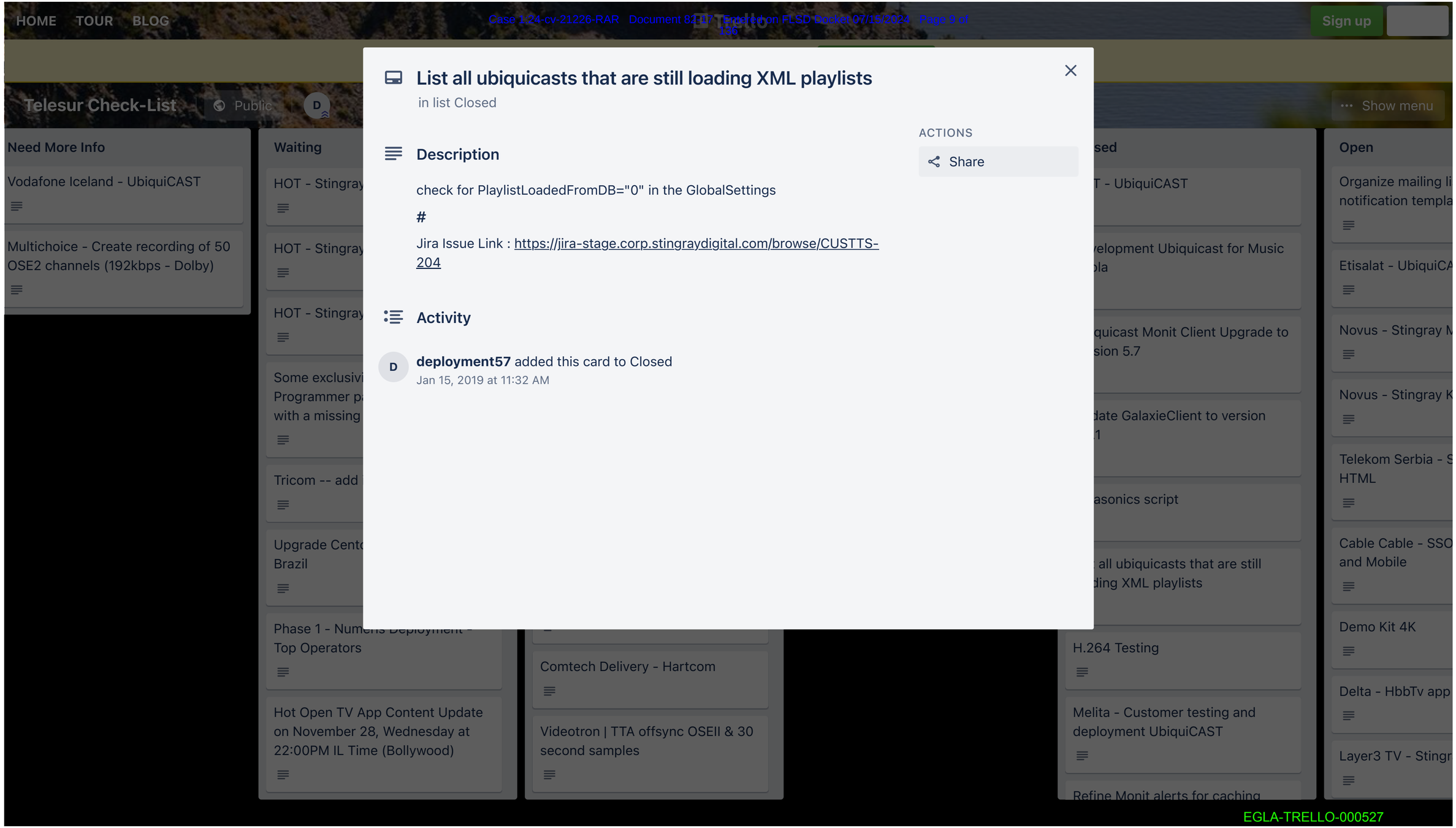
Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000526



EGLA-TRELLO-000527

Update Monit agent to 5.18

in list Closed

Description

Procedure:

wget https://mmonit.com/monit/dist/binary/5.18/monit-5.18-linux-x64.tar.gz

tar zxvf monit-5.18-linux-x64.tar.gz

vim /etc/init.d/monit

replace /opt/monit-5.xx by /opt/monit-5.18/bin/monit in the script

Save and restart monit (service restart monit)

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1258

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:13 AM

EGLA-TRELLO-000528

Videotron -- Web Player Metadata issues

in list Closed

Description

The Wep player is not currently displaying the metadata, the issue seems to occur since 3h30.

The following error is displayed:

ERROR [SQSMetadataPush] - Push failed for /data/metadata/GX31_NT.xml : com.amazonaws.AmazonClientException: Unable to execute HTTP request: Connect to 10.23.3.1:8081 timed out

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-535

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:25 AM

EGLA-TRELLO-000529

New GalaxieUpdater component UBI_MONIT_LINUX

in list Closed

Description

Create new GalaxieUpdater component UBI_MONIT_LINUX to facilitate monit alert updates across ubi servers.

Will update monit alerts for various components, e.g. stillpicgenerator, ubimetaserver, ubiquicast, etc.

Some alerts are already installed separately with their respective software component, i.e. galaxieclient and audioengine. The management for those alerts will remain as-is and will not be moved to UBI_MONIT_LINUX, unless decided otherwise later on.

This task relates only to the development of the software component UBI_MONIT_LINUX.

The deployment/update of monit across all ubi servers is addressed task CUSTTS-390.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-228

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:32 AM

EGLA-TRELLO-000530

LiWest - Watermark Activation

in list Closed

Description

Activate Watermark for LiWest.
Activate as a top operator in Austria
Confirm that UbiMetaserver is pushing to SQS

Optional: Install latest version of the UbiMetaserver

Still waiting for logo will upload as soon as I receive it.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-710

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:22 AM

EGLA-TRELLO-000531

Axtel -- Streaming engine restarted itself

in list Closed

Description

The audioengine, on primary server, stopped itself at 9:45 EDT and came back ~12 minutes after.

The following errors prior to stopping were displayed:

2015-04-13 09:44:39: [ERROR] Dynamic exception type: std::out_of_range
std::exception::what: vector::_M_range_check
2015-04-13 09:44:39: [ERROR] stack trace:
2015-04-13 09:44:39: [ERROR] /usr/lib64/libGalaxieFramework.so : ExceptionHandler::SingletonHandler::Handler()+0x60
2015-04-13 09:44:39: [ERROR] /usr/lib64/libstdc++.so.6 [0x3f4f8bce46]
2015-04-13 09:44:39: [ERROR] /usr/lib64/libstdc++.so.6 [0x3f4f8bce73]
2015-04-13 09:44:39: [ERROR] /usr/lib64/libstdc++.so.6 [0x3f4f8bce86]
2015-04-13 09:44:39: [ERROR] /usr/lib64/libstdc++.so.6 : __cxa_call_unexpected()+0x43
2015-04-13 09:44:39: [ERROR] bin/GalaxieAudioEngine : VideotronTables::UpdateTableContent(std::vector<GalaxieTables::TableInfo, std::allocator<GalaxieTables::TableInfo> > const&)+0xa36
2015-04-13 09:44:39: [ERROR] bin/GalaxieAudioEngine : Multiplexer::OnChange(boost::shared_ptr<LineInfo>, std::deque<boost::shared_ptr<LineInfo>, std::allocator<boost::shared_ptr<LineInfo> > > const&)+0xa2f
2015-04-13 09:44:39: [ERROR] bin/GalaxieAudioEngine : AudioSystem::RunListenerUpdater(boost::shared_ptr<LineChangeListener>, boost::shared_ptr<LineInfo>, std::deque<boost::shared_ptr<LineInfo>, std::allocator<boost::shared_ptr<LineInfo> > > const&)+0x2d8
2015-04-13 09:44:39: [ERROR] bin/GalaxieAudioEngine : boost::detail::thread_data<boost::_bi::bind_t<void, boost::_mfi::mf3<void, AudioSystem, boost::shared_ptr<LineChangeListener>, boost::shared_ptr<LineInfo>, std::deque<boost::shared_ptr<LineInfo>, std::allocator<boost::shared_ptr<LineInfo> > > const&>, boost::_bi::list4<boost::_bi::value<AudioSystem*>, boost::_bi::value<boost::shared_ptr<LineChangeListener> >, boost::_bi::value<boost::shared_ptr<LineInfo> >, boost::_bi::value<std::deque<boost::shared_ptr<LineInfo>, std::allocator<boost::shared_ptr<LineInfo> > > > > > >::run()+0xb7
2015-04-13 09:44:39: [ERROR] /usr/local/lib64/libboost_thread.so.1.43.0 : thread_proxy()+0x6b
2015-04-13 09:44:39: [ERROR] /lib64/libpthread.so.0 [0x3f40a0683d]
2015-04-13 09:44:39: [ERROR] /lib64/libc.so.6 : clone()+0x6d
2015-04-13 09:45:18: [INFO] ----------
2015-04-13 09:45:18: [INFO] UbiquiCAST (service)
2015-04-13 09:45:18: [INFO] Copyright 2007-2008 Stingray Digital
2015-04-13 09:45:18: [INFO] ----------

EGLA-TRELLO-000532

Server is at 2.2-13

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-314

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:30 AM

EGLA-TRELLO-000533

Global | GDT | Change all look-ahead settings

in list Closed

Description

Change all GDT's lookahead setting to *30* days across the board.

Location : /opt/GalaxieAudioEngine/
File name : GDT.xml
mod: lookAhead="x"
"x" = "30"

Commands :
{noformat}
cd /opt/GalaxieAudioEngine/;
sed -i 's/lookAhead="10"/lookAhead="30"/g' GDT.xml;
vim GDT.xml
{noformat}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2233

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

EGLA-TRELLO-000534

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Ubiquicast Control Site - Itération 5: Logs et Alertes + supporter autres softwares

in list ON HOLD

ACTIONS

Share

Description

- Supporter des logs en direct, lisible par le Control Site
  - Générer des alertes selon les différents logs reçu par le control site en utilisant Monit.
  - Supporter les Update de Software/Config pour
    Caching Proxy UbiMetaServer
    Still pic (peut être juste la config) GalaxieClient
    ** autres (avec un path absolu) ?
    #

    Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1090

Activity

D **deployment57** added this card to ON HOLD
Jan 15, 2019 at 11:15 AM

Open

- Organize mailing lists and notification templates
- Etisalat - UbiquiCAST
- Novus - Stingray Music Video App
- Novus - Stingray Karaoke App
- Telekom Serbia - Stingray Music HTML
- Cable Cable - SSO for Web Player and Mobile
- Demo Kit 4K
- Delta - HbbTv app
- Layer3 TV - Stingray Music HTML

- UPC DTH - add iConcerts/BRAVA/DJAZZ
- Tingo Media - Brava / Djazz

- MX1 - Uplink C-MUSIC on Measat 3A
- Rogers H264 OSE2 Offset — Nov 27, 2018

DONE

- Create Client Groups in GIPSY and Create the entries in SAM DB.
- Confirm watermarking is enabled on the Galaxie Client wrapper file.
- Add devices in the Monit Host Group.
- Add Root and Stingray credentials in LastPass.
- Obtain a shipping quote from XL WorldWide. ($3,377.55$ USD) — 1
- Obtain network information and configure Fortigate 30-E.
- Add Fortigate Details in LastPass.
- Create IPSec Tunnel Instance in CLX3-FW1
- Prepare Audio Engine configuration files.
- Perform Audioengine start test.
- Whitelist Public IP with Devops. (INFRASUPP-778)

EGLA-TRELLO-000535

Add Alerts to monit for Video Linear servers

in list Closed

Description

Need to add the following alerts under monit for all Video linear servers:

https://confluence.corp.stingraydigital.com/display/GALBCAST/Galaxie+Broadcast+Developer+FAQ#GalaxieBroadcastDeveloperFAQ-AudioEngine

- Video access unit size exceeded adjusted vbv size
- Video internal encoder underflow
- Error sending
- Fatal (*this one is not in the list but should be added as a keyword to look out for*)

Use the following syntax in monit:

{code}
check file file_name with path /opt/GalaxieAudioEngine/log/errors/errors.log
if match "error code" then alert
{code}

Replace *file_name* and *"error_code"* according to the error in the FAQ.

The monit files are in /etc/monit.d/

Stop monit

Add the lines

Start monit

Check the alerts in the Monit UI

Using this client list:

North America:

EGLA-TRELLO-000536

-Access Communication-
-Bell Aliant-
-Bruce Telecom-
-CityWest-
-Cogeco-
-Eastlink-
-Execulink-
-Hurontel-
-Maskatel-
-NorthwesTel-
-Novus-
-Telus-
-Rogers H264-
-Source Cable-
-Videotron-
-Wightman-

LATAM

-Skymexico-
-Skymexico Rio De La Loza-
-Telefonica Peru-

EUROPE

-Dsmart-
-Hilversum-
-Canalsat-
-M7-
-Telekom Austria-
-Globecast-
-RRmedia-

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1838

Activity

EGLA-TRELLO-000537

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:04 AM

EGLA-TRELLO-000538

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Bell | GalaxieClient | Lower Threads

in list Closed

ACTIONS

Share

Description

- Set wrapper config threads back to 1.
  - Restart galaxieclient.
    #

    Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2258

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000539

Update to GalaxieClient v2.12.10 - Europe + bell/videotron/shaw

in list Closed

Description

Install GalaxieClient 2.12.10 (contains updated 3rd party Technicolor watermarking tools with renewed license (new expiry date 2015-03-11)).
Server list included below.

Notes:
SAM DB
device_software_id = 124 *ensure that all standard config params are specified* dependencies:
yum install SDL libavcodec.so.56 that comes with ffmpeg 2.7.2
* Validate GalaxieClient functionality after update

Server List
bell
maxtrax
starchoice
videotron
anvia
bnet
dcg
dsmart
du
hot
get
Glasfaser
kabelkiosk
kdg
Liwest
melita
MEO
naarden
nlupc
talktalk
telekomserbia

EGLA-TRELLO-000540

telenet
unitykbw
upccab
upctelemach
wananchi
Startimes
truevision
yes

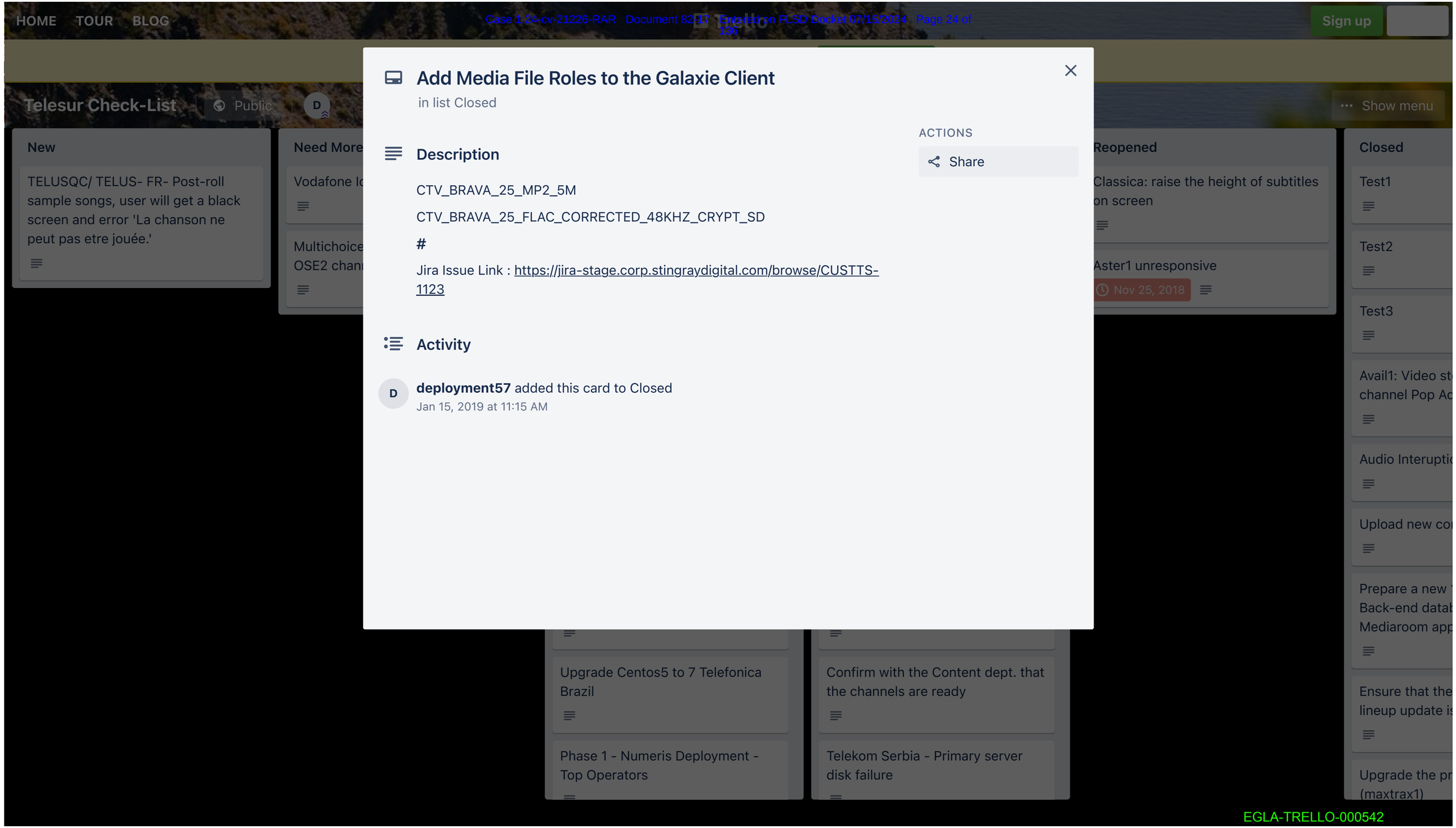
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-746

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:21 AM

EGLA-TRELLO-000541



EGLA-TRELLO-000542

Make sure the GalaxieClient is pushing on SQS

in list Closed

Description

Please make sure that the galaxie client on the following server is pushing on SQS

{color:#000000}upctelemach1, dcg1, Tigo-ES, yes1, Bodeli1, hot1, dery1, cablemas-chetumel1{color}

Please double check the timezone and galaxieclient on: {color:#000000}northwestel1{color}

if possible, please coordonnate a fallback on the primary server, for the follwing servers(back is currently configure in the DB):
{color:#000000} Tigo-CR1, accesscommunication1, brucetelecom1, cablecable1, citywest1, du1, libertyaguadilla1, sogetel1, starchoice1 {color}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1213

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:13 AM

EGLA-TRELLO-000543

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Deploy New GalaxieClient version

in list Closed

Description

Deploy GCT version.

Mandatory for ubiquicasts that have one station mapped on multiples roles in SAM.

Optional in the short term for ubiquicasts that do not. MUST be installed before new AudioEngine (for Linear TV channels) is deployed.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1231

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:13 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone l

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000544

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

UbiquiCAST - Prepare AudioEngine config templates

in list Closed

Description

Prepare audioengine config templates (shared task for Nadia and Mike)

- audio + data
- audio + OSE2 MPEG-2 + data
- audio + OSE2 H.264 + data
- Ambiance
- LiteTV

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-379

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:28 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone lo

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

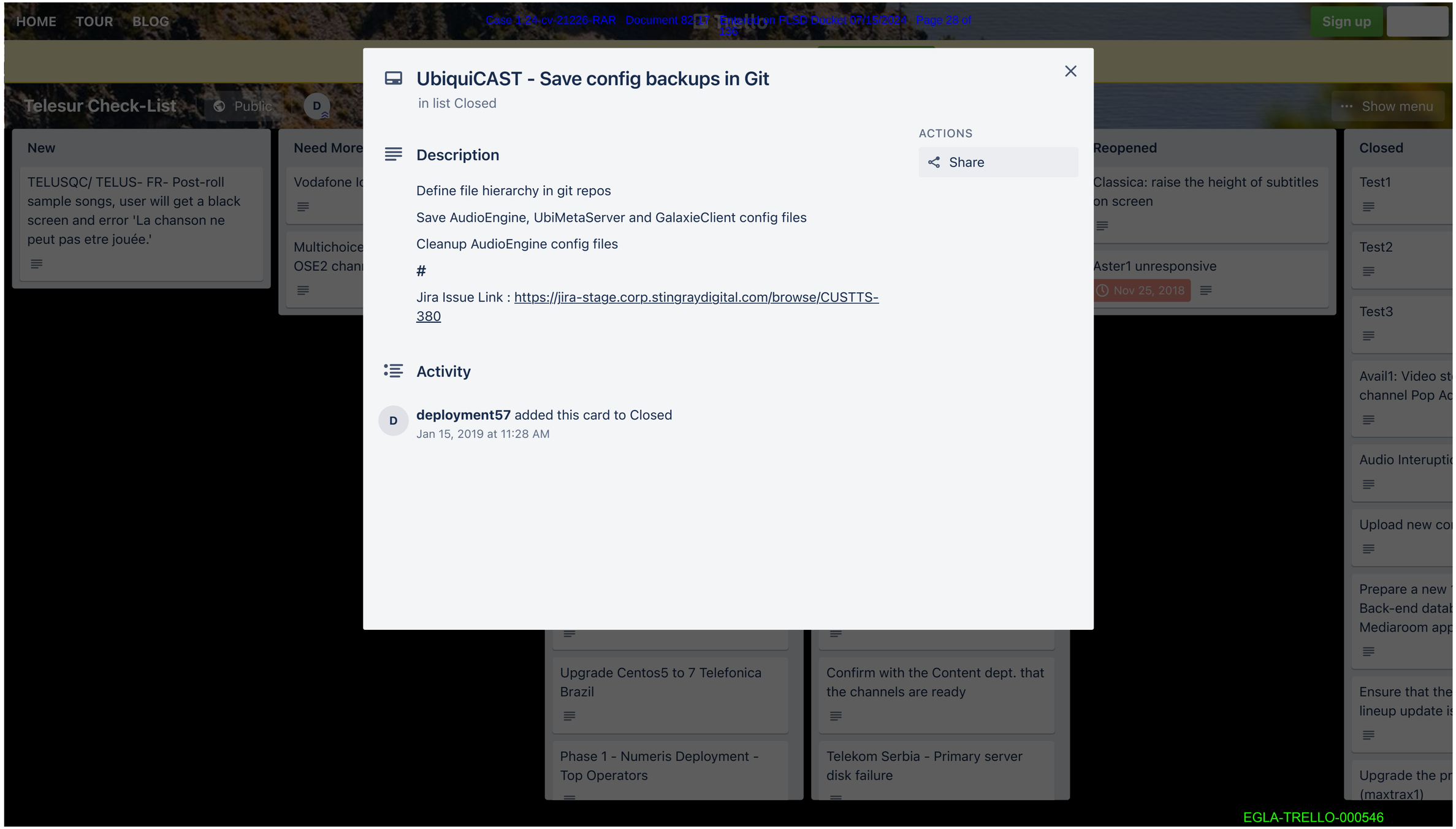
Upload new co

Prepare a new Back-end datab Mediaroom app

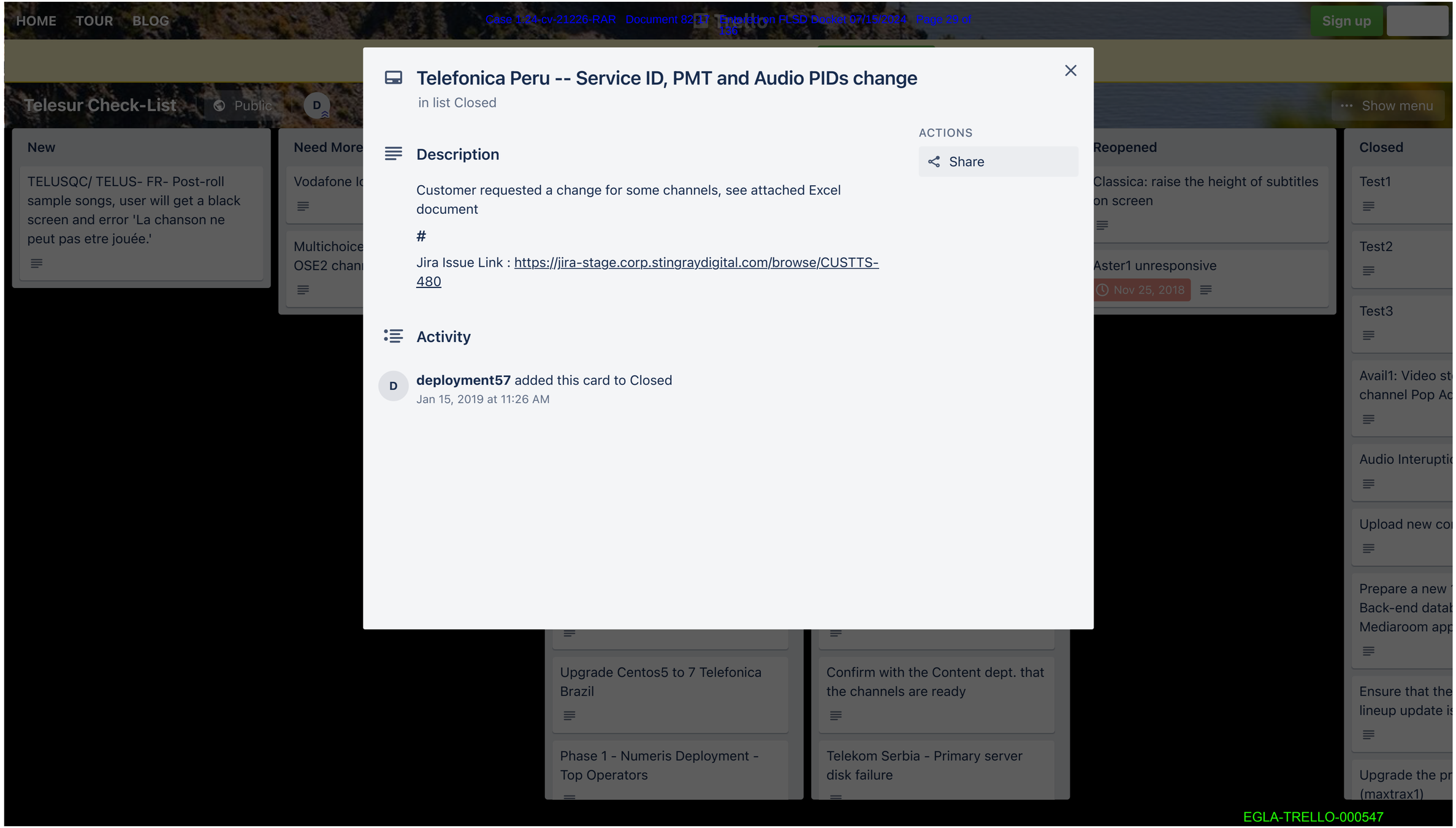
Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000545



EGLA-TRELLO-000546



EGLA-TRELLO-000547

Case 1:24-cv-21226-RAR Document 82-17 Entered on FLSD Docket 07/15/2024

Source Cable -- Audio pid underrun caused by corrupted audio asset

in list Closed

Description

PID 1601 crashed on Oct. 19th due to an Invalid Track Error on asset ID 1261691:

{code}

2016-10-19 14:01:44: [INPUT_ERROR] /data/final/188/1882328: INVALID_TRACK ERROR - Invalid file detected by FlacDecoder at the decoding level. The decoder is in state : FLAC__STREAM_DECODER_UNPARSEABLE_STREAM

2016-10-19 14:02:21: [WARN] Warning: packet = 428360447, PID = 0x0641, time = 14749.41s

Audio buffer level = 112, Stopping

2016-10-19 14:02:21: [ERROR] Mux underran for PID: 641

2016-10-19 14:02:21: [INFO] Buffer Filling PCT = 0 for PID 1601

{code}

{code}

mysql> select * from mediafile_metadata where uri like "%/data/final/188/1882328%";

+-------+-------------------------+----------+------------------------------+------------+---------+------------+-------------+-----------+
| id | uri | asset_id | role_code | format | product | public_key | storage | download_time |
+-------+-------------------------+----------+------------------------------+------------+---------+------------+-------------+-----------+
| 58526 | /data/final/188/1882328 | 1261691 | GX_FLAC_CORRECTED_48KHZ_CRYPT | FLAC_CRYPT | GALAXIE | 20189162 | FILE_SYSTEM | NULL |
+-------+-------------------------+----------+------------------------------+------------+---------+------------+-------------+-----------+

1 row in set (1.92 sec)

{code}

I removed the asset and prompted a re-download. Will need to restart the audioengine.

EGLA-TRELLO-000548

Case 1:24-cv-21226-RAR Document 82-17 Entered on FLSD Docket 07/15/2024 Page 31 of 136

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1400

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:10 AM

EGLA-TRELLO-000549

HOME TOUR BLOG

Sign up

Telesur Check-List | Public | D

Show menu

Hilversum: DJA002 corrupt audio

in list Closed

Description

(/) DJA002 SD and HD Streams have been valdiated to be behaving normally at the present moment.
(/) Source for asset ID 2013033 downloaded from Hilversum 1 UbiquICAST and confirmed faulty.

TODO's:

(!) Investigate cause for corrupt audio.
Should we regenerate? What caused the corruption, was it a sample rate issue?
*
(!) Survey the generation and confirm once the corrected file is on the servers.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1987

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:02 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

Upgrade Centos5 to 7 Telefonica Brazil

Confirm with the Content dept. that the channels are ready

Phase 1 - Numeris Deployment - Top Operators

Telekom Serbia - Primary server disk failure

EGLA-TRELLO-000550

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Cable Onda /TiVo | Test Switch PCR_PID to match audio PID

in list Closed

Description

- Switch PCR_PID to match audio PID
- Video PID will be swapped with the audio PID
- Do these changes on the backup server only.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2235

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

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Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

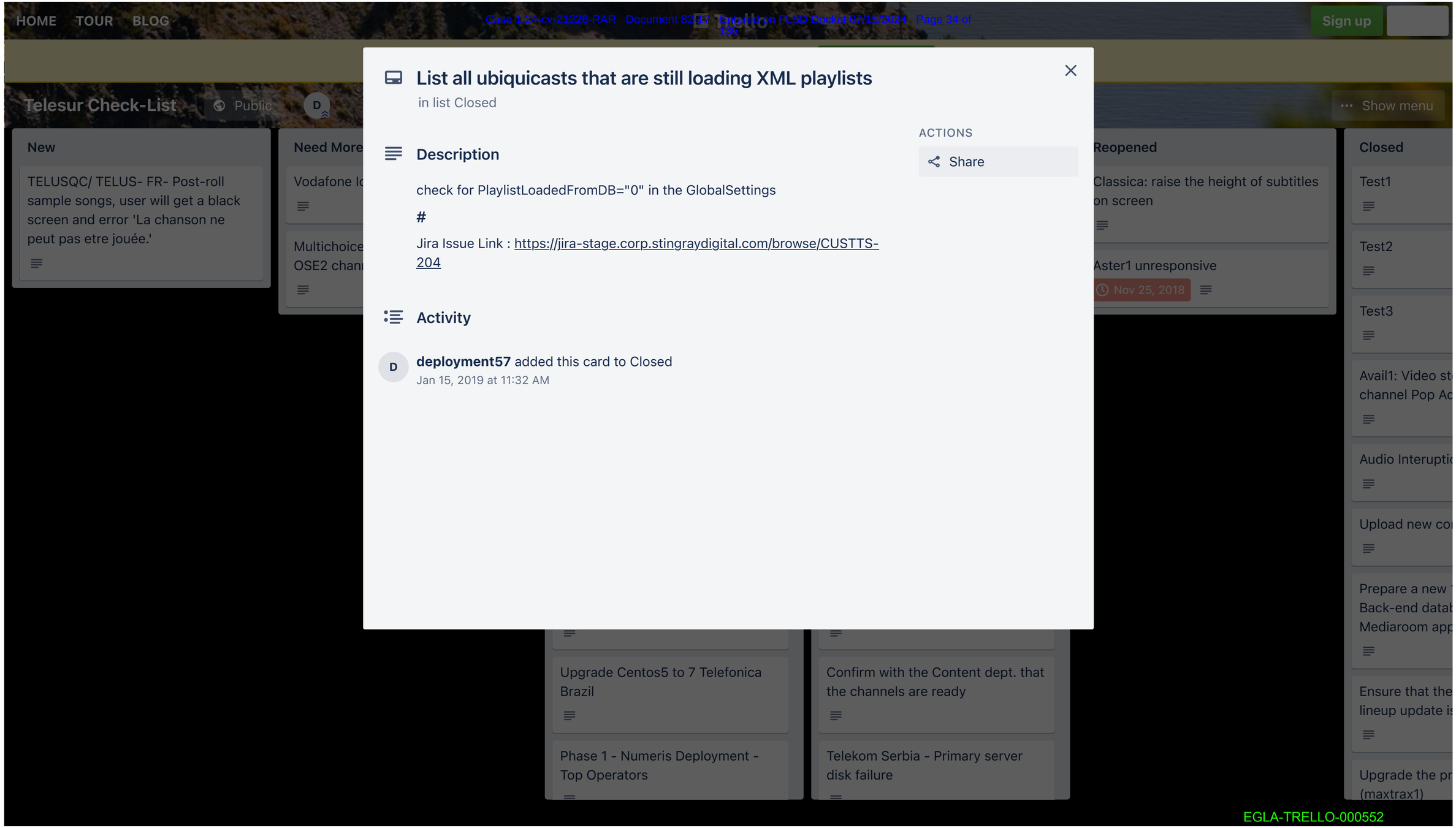
Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

EGLA-TRELLO-000551



EGLA-TRELLO-000552

Use Dayparting (database) instead of XML playlist

in list Closed

Description

For all the following Ubiquicast
{}Access Communication
{}Avail (Vubiquity)
{}Bell
{}Bell Aliant
{}Bruce Telecom
{}Buckeye (Block Communications)
{}CCAP
{}CityWest
{}Cogeco
{}Eastlink
{}Execulink
{}Hickory Tech (Enventis)
{}Hurontel
{}Maskatel
{}Max Trax
{}MTS Allstream
{}Novus
{}Remuxers
{}Rogers
{}Sasktel
{}SELCO (Shrewsbury Electric & Cable Operations)
{}Shaw Direct
{}Source Cable
{}Telus
{}Videotron
{}Westman
{}Wightman
{}Wowza

EGLA-TRELLO-000553

- {}Hot
- {}Yes
- {}Anvia
- {}Bnet
- {}Caiway
- {}DCG
- {}DSmart
- {}Du
- {}Euskaltel
- {}Get
- {}Glasfaser
- {}Kabelkiosk
- {}KDG
- {}Li-West
- {}Melita
- {}Naarden
- {}NLUPC
- {}Startimes - TopTV
- {}TalkTalk
- {}Telecom Iceland (siminn)
- {}Telekom Serbia
- {}Telemach
- {}Telenet
- {}UnityKBW
- {}UPC Austria
- {}UPC CABLECOM
- {}Volia - Contract Expired / Phased Shutdown
- {}Wananchi
- {}Ziggo
- {}Aster
- {}Axtel
- {}Cable Mas
- {}Cable Onda
- {}CableVision
- {}Caribbean Cable Corporation
- {}Columbus
- {}CW Panama

EGLA-TRELLO-000554

{}DTV LATAM
{}DTV Sky
{}Encompass
{}Liberty
{}MegaCable
{}OneLink
{}Sky Mexico
{}St Maarten Cable
{}Telefonica Peru
{}TelStar
{}Tigo
{}Tricom
{}TV Cable
{}Une

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-393

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:28 AM

EGLA-TRELLO-000555

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Change the Number of Next song visible in the xml metadata files

in list Closed

ACTIONS

Share

Description

{color:#1f497d}We need to raise the number of next song visible the XML metadata files that the Ubi are pushing to SQS.{color}

{color:#1f497d}With the high number of voice ids, 3 or 4 next songs is not enough and it's causing the Mediaroom app to display "Information Not Available"{color}

{color:#1f497d}We need to set the XMLMetadataFutureItemCount to 6. Attribute inGlobalSettings.xml of the audioengine settings.{color}

{color:#1f497d}We need to plan a maintenance on the following servers:{color}
MTS Sasktel
Telus Bell
Bell Aliant DU
* Avail/Vubiquity

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1234

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:13 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

Upgrade Centos5 to 7 Telefonica Brazil

Confirm with the Content dept. that the channels are ready

Phase 1 - Numeris Deployment - Top Operators

Telekom Serbia - Primary server disk failure

EGLA-TRELLO-000556

Provide Tigo Bolivia (Millicom) with Metadata PID specifications

in list Closed

Description

Bolivia receives their signal via satellite, thus they have no video PID. However, in order for them to show metadata on their STB's, they need to read the data stream.

They've switched STB providers, so they need the specs to show the boxes what to expect and how to read them.

On top of this, they also have a DTH service which is served by Une in Colombia. Since Une has no datastream, we need to check if it's possible to add it and then use the same tables as Encompass so that there's no extra dev work needed.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1300

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:12 AM

EGLA-TRELLO-000557

HOME TOUR BLOG Trello Sign up

Telesur Check-List | Public | D | Show menu

SkyMexico -- Music channels not showing any metadata

in list Closed

Description

Ubimetaserver shows successful sends to their switch, they're checking now to see if there's an issue with their muxer which creates the TTA stills.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1418

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:10 AM

ACTIONS

Share

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

MTS -- Metadata issues on offline hosted application

in list Closed

Description

It appears that this app feeds off a specific format of the XML file which was active a couple of years ago. Essentially, it works as follows:

Playout software creates the XML file as per the current playout log;

A tomcat service hosts this file in a specific directory; 3.

Their webserver calls a specific URL for a specific file name and distributes that to their infrastructure.

With the deployment of the new Audioengine software version, the format of the XML file changed, adding the support for Announcements (which are basically your "Listen to Stingray Music...."). Since these announcements were not supported with the old version of the playout software, the version that they currently have probably doesn't support it and doesn't know what to do with those items.

To fix this, we would need to develop a new version of the tomcat service that runs on the music server to:

Discard the announcements from the XML and;

Host it in a different location as the original ones need to be kept where they are for our needs.

This will also require the client to change the calls that are being made to our servers since they call a specific location (.../ubiquicast/metadata?...) for each music channel.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1718

Activity

EGLA-TRELLO-000559

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:06 AM

EGLA-TRELLO-000560

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Encompass: Create script to ftp files from /data/metadata

in list Closed

Description

FTP Server details:
host: 18.224.26.131
usr: stingray-user
pwd: Y6wQBSAe2Bqk5LFe17

Need to transfer files from Encompass1 /data/metadata/ every 5000ms to that ftp server.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2284

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000561

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

DTV PA - Metadata testing for a new Test Title Handler

in list Closed

DUE DATE

Mar 15, 2015 at 8:00 PM OVERDUE

ACTIONS

Share

Description

Joe Ramos (DirecTV PA) requested Stingray's help to test a new Title Handler system (172.23.181.49 port 3000).

UbiMetaServer on the backup server dtv_latam2 must be restarted to point to the mentioned IP address.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-255

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:31 AM

D **deployment57** set this card to be due Mar 15, 2015 at 8:00 PM
Jan 15, 2019 at 11:31 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

EGLA-TRELLO-000562

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Videotron -- Web Player Metadata issues

in list Closed

ACTIONS

Share

Description

The Wep player is not currently displaying the metadata, the issue seems to occur since 3h30.

The following error is displayed:

ERROR [SQSMetadataPush] - Push failed for /data/metadata/GX31_NT.xml : com.amazonaws.AmazonClientException: Unable to execute HTTP request: Connect to 10.23.3.1:8081 timed out

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-535

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:25 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

EGLA-TRELLO-000563

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Sogetel - add metadata stream

in list Closed

Description

add medadata stream (DataStream) to each program.

use same table format as videotron (VideotronTables).

use the same PID on the as videotron for the channel that they both carry and increment the pid by 16 for the channel taht only carried by sogetel.

Sogetel would like to test with one channel first on the backup server.

Jean-Philippe Tellier jean-philippe.tellier@sogetel.com

François Bleau francois.bleau@sogetel.com

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1081

ACTIONS

Share

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:15 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

EGLA-TRELLO-000564

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Eastlink - Metadata offsync

in list Closed

Description

The metadata in the EPG is offsync. It's changing before the audio.

can be adjusted with the {color:#2c2d30}lineChangeNotificationDelay in <Multiplexer>{color}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1223

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:13 AM

ACTIONS

Share

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000565

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Entel | Album Cover Image Loss | Programs 36 & 48

in list Closed

Description

	Server		Issue		Programs affected		Mux id		AudioEngine Last Restart	
Entel2	No album image	36 & 48	musicMux2	Fri 2018-08-31 13:31:31 EDT
	Log files to check	
vim /opt/GalaxieAudioEngine/log/errors/errors.log.3 *onward*

{color:#ff0000}Note : Client is currently on he primary server - Primary server has NO issue. {color}

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2286

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 10:59 AM

ACTIONS

Share

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000566

HOME TOUR BLOG

Sign up

Telesur Check-List | Public | D

Show menu

Videotron - Video image dark on ambiance channel

in list Closed

Description

Creating a ticket to log this issue. It appears that asset ID 1707639 goes dark after ~20 minutes of playback while the logo remains visible on the screen.

I downloaded the video and confirmed that this was the case:

U:\jtorres\2016-05-23\AV_MP2_15K

I asked programming to remove this video from the coming playlists until the SAM team could fix the issue. For now, the next video has loaded and all is fine; I also checked the videos that were coming up and they all looked good even after the 20 minute mark.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1186

ACTIONS

Share

Activity

deployment57 added this card to Closed
Jan 15, 2019 at 11:14 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000567

Glasfaser: OSE2 modification

in list Closed

Description

Glasfaser agreed to do 10 fps to open the GOP and allow for more refrence frames on their streams.

Tests have been done on the back up server, which will need to be moved to the primary.

Will need to confirm that date with the client.

Settings to copy:

StillPic

service.properties

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2024

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:02 AM

EGLA-TRELLO-000568

DOMAIN

galaxie.ca

Add to Pulse + Submit URL Analysis

Related Pulses	None	**Google Safe Browsing**	Not analyzed
Related Tags	None	**External Sources**	Alexa, Whois, VirusTotal, UrlVoid

Analysis | Related Pulses | Comments (0)

Passive DNS

Show 100 entries Search:

STATUS	HOSTNAME	QUERY TYPE	ADDRESS	FIRST SEEN	LAST SEEN	ASN	COUNTRY
Unknown	23.23.109.245	A	galaxie.ca	2014-05-29 10:00	2014-05-29 10:00	AS14618 AMA-ZON-AES	United States of America

SHOWING 501 TO 501 OF 501 ENTRIES

PREVIOUS 1 ... 2 3 4 5 6

Associated Urls

Show 100 entries

DATE CHECKED	URL	HOSTNAME	SERVER RESPONSE	IP	GOOGLE SAFE BROWSING	ANTIVIRUS RESULTS
Mar 22, 2021	https://private-mediafile.galaxie.ca	private-med…	403	99.84.79.14		
Mar 22, 2021	http://private-mediafile.galaxie.ca	private-med…	403	99.84.79.25		
Mar 22, 2019	http://vip-api.galaxie.ca/api/GetF…	vip-api.gala…	200	107.21.94.182		
Mar 22, 2019	http://vip-api.galaxie.ca/api/GetPr…	vip-api.gala…	200	54.225.105.46		
Jan 3, 2019	http://galaxie.ca/	galaxie.ca	200	208.94.108.15		
Sep 30, 2018	http://www.galaxie.ca/playerAPI/…	www.galaxie…	200	107.20.141.209		
Aug 23, 2018	http://mediafile.galaxie.ca/data/0…	mediafile.ga…	200	13.32.205.25		
Aug 23, 2018	http://mediafile.galaxie.ca/data/0…	mediafile.ga…	200	13.33.148.78		
Aug 9, 2018	http://mediafile.galaxie.ca/data/0…	mediafile.ga…	200	13.32.205.38		
Apr 20, 2018	http://covers.galaxie.ca/song/G:27…	covers.galax…	200	107.20.193.169		
Apr 18, 2018	http://covers.galaxie.ca/song/G:4…	covers.galax…	200	107.20.193.169		
Apr 18, 2018	http://covers.galaxie.ca/song/G:4…	covers.galax…	200	107.20.193.169		
Apr 18, 2018	http://covers.galaxie.ca/song/G:4…	covers.galax…	200	107.20.193.169		
Mar 28, 2018	http://www.galaxie.ca/galaxie/pla…	www.galaxie…	200	107.20.197.28		
Jun 7, 2017	http://www.galaxie.ca/mobile	www.galaxie…	200	107.22.213.198		
Jun 4, 2017	http://covers.galaxie.ca/	covers.galax…	200	208.94.108.15		
Apr 9, 2017	http://vip-resource.galaxie.ca/	vip-resourc…	200	52.84.24.205		
Apr 9, 2017	http://mediafile.galaxie.ca/	mediafile.ga…	403	52.84.24.181		
Apr 5, 2017	http://www.galaxie.ca/	www.galaxie…	200	208.94.108.15		

SHOWING 1 TO 19 OF 19 ENTRIES

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EGLA-TRELLO-000569

HOME TOUR BLOG

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Telesur Check-List | Public | D

Show menu

Encompass - Reduce Data Stream bandwidth from 512k to 1k

in list Resolved

Description

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2290

ACTIONS

Share

Activity

D **deployment57** added this card to Resolved
Jan 15, 2019 at 10:59 AM

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

Upload new co

Prepare a new Back-end datab Mediaroom app

Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000570

URL

http://covers.galaxie.ca/song/G:435275/001/showCoverORgener... Add to Pulse + Submit URL Analysis

Country Ashburn, United States of America

Hostname covers.galaxie.ca

0 Pulses 4 Passive DNS 5 URLS 0 Files

Domain galaxie.ca

0 Pulses 501 Passive DNS 19 URLS 0 Files

Related Pulses None

Related Tags None

External Sources Alexa, WHOIS

Google Safe Browsing Not identified as malicious

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Better Security for All, Powered by Community



- Get access to 19 million+ threat indicators daily
- Collaborate with 100,000 global participants
- Integrate OTX data with your security controls

JOIN NOW ▶

Analysis | Related Pulses | Integrations | Comments (0)

Server Response

RESPONSE CODE: 200

CONTENT-LENGTH: 42975

SET-COOKIE: JSESSIONID=0D2DEC3E88A7A6F481B50896E2048732; Path=/, AWSELB=83DBBFCB1E1D15AE7DA82C6A2B5B17AA2E341E630F4149EF0085E848CB21DC487A074C6D484D321812DAB03B847A6E8B3D48D8F7A2609DCAD6014238F7AF0BA841F352D2D9;PATH=/

SERVER: Apache-Coyote/1.1

CONNECTION: keep-alive

CACHE-CONTROL: no-cache="set-cookie"

DATE: Wed, 18 Apr 2018 08:41:06 GMT

CONTENT-TYPE: image/jpeg

EGLA-TRELLO-000571

URL

http://www.galaxie.ca/playerAPI/operator/operatorList?t=1536935139623&p...

Add to Pulse + Submit URL Analysis

Analysis Overview

Analysis Date	3 years ago
Country	Ashburn, United States of America
Hostname	www.galaxie.ca 0 Pulses 51 Passive DNS 4 URLS 0 Files
Domain	galaxie.ca 0 Pulses 501 Passive DNS 19 URLS 0 Files
Related Pulses	None
Related Tags	None

File Type	text/xml - XML 1.0 document, ASCII text, with CR, LF line terminators
MD5	8f2a113f820e0e900d75ade76d01ef1e
SHA256	a47a1b5721d8edbc28fe1b0eb06c0950e88fcd13ce6a7664acdc7d515...
External Sources	Alexa, Whois
Google Safe Browsing	Not identified as malicious

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Better Security for All, Powered by Community

- Get access to 19 million+ threat indicators daily
- Collaborate with 100,000 global participants
- Integrate OTX data with your security controls

JOIN NOW ▶

Analysis | Related Pulses | Integrations | Comments (0)

Server Response

RESPONSE CODE: 200

CONTENT-LENGTH: 867

CONTENT-ENCODING: gzip

SET-COOKIE: JSESSIONID=CDE2737096708863 66EFF08A1231C617; Path=/, SRVID=i-0158bdcde0311d898; path=/, AWSELB=83DBBFCB1E1D15AE7DA82C6A2B5B17AA2E341E630FAD99211EBECF907913682C5B3CB4B7E4822EAE7C82E2BEBED1F1A65FA02CCC37C8A201F700ACE41CB93BB0CCAF07FF3B;PATH=/

VARY: Accept-Encoding,User-Agent

EGLA-TRELLO-000572

URL

http://mediafile.galaxie.ca/data/000/050/... Add to Pulse +

Analysis Overview

Analysis Date	3 years ago
IP Address	13.32.205.38
	0 Pulses 500 Passive DNS 14 Related NIDS 7,330 URLS 0 Files
ASN	AS16509 AMAZON-02
Country	United States of America
Hostname	mediafile.galaxie.ca
	0 Pulses 16 Passive DNS 4 URLS 0 Files
Domain	galaxie.ca
	0 Pulses 501 Passive DNS 19 URLS 0 Files
Related Pulses	None
Related Tags	None

File Type	image/jpeg - JPEG image data, JFIF standard 1.01, aspect ratio, density 1x1, segment length 16, progressive, precision 8, 112x112, frames 3
MD5	85f04eacfc807e81a94707fef26f9e24
SHA256	63b992603ab12146224989b20550bea37b…
External Sources	Alexa, Whois
Google Safe Browsing	Not identified as malicious

Analysis | Related Pulses | Integrations | Comments (0)

Server Response

RESPONSE CODE: 200
CONTENT-LENGTH: 8153
VIA: 1.1 8ddadd1ab84a7f1bef108d6a72eccf06.cloudfront.net (CloudFront)
X-CACHE: Miss from cloudfront
ACCEPT-RANGES: bytes
SERVER: AmazonS3
LAST-MODIFIED: Mon, 17 Jul 2017 21:23:21 GMT
CONNECTION: keep-alive
ETAG: "85f04eacfc807e81a94707fef26f9e24"
X-AMZ-CF-ID: ZTMERrLmFFdTKiZD2nrrR3t4L1FQ-M-e3edqWM0nDpQ6uYyL1RLt7Q==
DATE: Thu, 09 Aug 2018 07:49:49 GMT
CONTENT-TYPE: image/jpeg

HTTP Scans

RECORD	VALUE
Body	utf 8 codec can t decode byte 0xff in position 0: invalid start byte
Header	HTTP/1.1 200 OK Content Type: image/jpeg Content Length: 8153 Connection: keep alive Date: Mon 19 Apr 2021 02:07:34 GMT Last Modified: Mon 17 Jul 2017 21:23:21 GMT ETag: 85f04eacfc807e81a94707fef26f9e24 Accept Ranges: bytes Server: AmazonS3 X Cache: Hit from cloudfront Via: 1.1 030fe0607711293dda988e571617a9f3.cloudfront.net CloudFront X Amz Cf Pop: HIO50 C1 X Amz Cf Id: pq 854CgXkG3wDKQ6O0yZKlDLgVh4esO3CUd2hh4pE9RQuLT1swaA==

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DOMAIN

galaxie.ca

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Unknown	private mediafile.-galaxie.ca	CNAME	d1rrtu2r po20dn.cloud-front.net	2021-03-22 02:21	2021-03-22 02:24	AS16509 AMAZON-02	United States of America
Unknown	test-vip-api.galaxie.ca	A	3.92.37.240	2021-03-15 09:16	2021-03-15 09:17	AS14618 AMAZON-AES	United States of America
Unknown	dev01-vip-api.galaxie.ca	A	54.243.99.11	2021-03-15 08:36	2021-03-15 08:36	AS14618 AMAZON-AES	United States of America
Unknown	dev01-vip-api.galaxie.ca	A	3.92.37.240	2021-03-15 08:36	2021-03-15 08:36	AS14618 AMAZON-AES	United States of America
Unknown	dev01-vip-api.galaxie.ca	A	34.234.252.140	2021-03-15 08:36	2021-03-15 08:36	AS14618 AMAZON-AES	United States of America
Unknown	galaxie.ca	A	54.235.140.232	2021-03-09 10:43	2021-03-11 05:23	AS14618 AMAZON-AES	United States of America
Unknown	galaxie.ca	A	107.20.137.124	2021-03-09 10:43	2021-03-11 05:23	AS14618 AMAZON-AES	United States of America
Unknown	test-vip-api.galaxie.ca	A	54.243.99.11	2021-02-13 02:44	2021-03-15 09:17	AS14618 AMAZON-AES	United States of America
Unknown	test-vip-api.galaxie.ca	A	3.209.169.29	2021-02-13 02:44	2021-02-13 02:45	AS14618 AMAZON-AES	United States of America
Unknown	test-vip-api.galaxie.ca	A	34.234.252.140	2021-02-13 02:44	2021-03-15 09:17	AS14618 AMAZON-AES	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:e400:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:ee00:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:ce00:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:3c00:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:f000:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:be00:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:c600:b:defe:1f00:93a1	2021-01-21 05:02	2021-01-21 05:02	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:8800:b:defe:1f00:93a1	2021-01-20 04:27	2021-01-20 04:27	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:ec00:b:defe:1f00:93a1	2021-01-20 04:27	2021-01-20 04:27	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	AAAA	2600:9000:200f:a000:b:defe:1f00:93a1	2021-01-20 04:27	2021-01-20 04:27	AS16509 AMAZON-02	United States of America
Unknown	stage-vip-api.galaxie.ca	A	54.243.99.11	2021-01-20 04:27	2021-01-21 05:02	AS14618 AMAZON-AES	United States of America
	stage-vip-		2600:9000:200f			AS16509 AMA-	

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galaxie.ca Add to Pulse + Submit URL Analysis

Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:5200:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:9000:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:f200:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:1800:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-07 06:41	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:1000:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:de00:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:b400:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:4200:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:fe00:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:c000:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-07 06:41	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:2600:1d:c77a:d400:93a1	2020-08-04 02:27	2020-10-03 01:28	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:e600:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:3c00:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:ee00:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-07 06:41	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	A	3.224.221.18	2020-08-04 02:27	2020-10-03 01:30	AS14618 AMAZON-AES	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:e000:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:f800:1d:c77a:d400:93a1	2020-08-04 02:27	2020-10-03 01:28	AS16509 AMAZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:2400:1d:c77a:d400:93a1	2020-08-04 02:27	2020-08-04 02:27	AS16509 AMAZON-02	United States of America

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galaxie.ca

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Unknown	api.galaxie.ca	AAAA	0:93a1	2020-11-21 03:40	2020-11-21 03:40	ZON-02	United States of America
Unknown	stagedep-vip-api.galaxie.ca	A	54.198.102.4	2020-11-21 03:40	2020-11-21 03:40	AS14618 AMA-ZON-AES	United States of America
Unknown	stagedep-vip-api.galaxie.ca	AAAA	2600:9000:200f:4a00:b:defe:1f00:93a1	2020-11-21 03:40	2020-11-21 03:40	AS16509 AMA-ZON-02	United States of America
Unknown	stagedep-vip-api.galaxie.ca	AAAA	2600:9000:200f:3c00:b:defe:1f00:93a1	2020-11-21 03:40	2020-11-21 03:40	AS16509 AMA-ZON-02	United States of America
Unknown	stagedep-vip-api.galaxie.ca	AAAA	2600:9000:200f:ea00:b:defe:1f00:93a1	2020-11-21 03:40	2020-11-21 03:40	AS16509 AMA-ZON-02	United States of America
Unknown	stagedep-vip-api.galaxie.ca	AAAA	2600:9000:200f:a200:b:defe:1f00:93a1	2020-11-21 03:40	2020-11-21 03:40	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:d400:1d:c77a:d400:93a1	2020-10-03 01:30	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:d200:1d:c77a:d400:93a1	2020-10-03 01:30	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:f000:1d:c77a:d400:93a1	2020-10-03 01:30	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:2800:1d:c77a:d400:93a1	2020-10-03 01:30	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:9e00:1d:c77a:d400:93a1	2020-10-03 01:30	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:c800:1d:c77a:d400:93a1	2020-10-03 01:30	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:d000:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:28	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:8c00:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:30	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:ec00:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:28	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:3200:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:28	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:8600:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:28	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:6400:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:28	AS16509 AMA-ZON-02	United States of America
Unknown	prod02-vip-api.galaxie.ca	AAAA	2600:9000:2164:b600:1d:c77a:d400:93a1	2020-10-03 01:28	2020-10-03 01:28	AS16509 AMA-ZON-02	United States of America

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galaxie.ca

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Unknown	mediafile.-galaxie.ca	A	13.35.78.43	2018-10-30 11:00	2018-10-30 11:00	ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.148.202	2018-10-29 11:00	2018-10-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.85.117.124	2018-10-29 11:00	2018-10-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.85.117.158	2018-10-29 11:00	2018-10-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.85.117.189	2018-10-29 11:00	2018-10-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.85.117.90	2018-10-29 11:00	2018-10-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.141.72	2018-10-29 11:00	2018-10-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.141.117	2018-10-28 11:00	2018-10-28 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.174	2018-10-22 10:00	2018-10-22 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.141.24	2018-10-22 10:00	2018-10-22 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.117	2018-10-22 10:00	2018-10-22 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.125	2018-10-22 10:00	2018-10-22 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.170	2018-10-22 10:00	2018-10-22 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.141.136	2018-10-18 10:00	2018-10-18 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.15	2018-10-17 10:00	2018-10-17 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.62	2018-10-17 10:00	2018-10-17 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.165.68	2018-10-17 10:00	2018-10-17 10:00	AS16509 AMA-ZON-02	United States of America
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Unknown	www.galaxie.ca	A	184.73.166.48	2018-03-16 11:00	2018-03-16 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	www.galaxie.ca	A	23.23.87.35	2018-03-16 11:00	2018-03-16 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.16.172	2018-03-13 11:00	2018-03-13 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.11.198	2018-03-02 11:00	2018-03-02 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.16.118	2018-02-22 11:00	2018-02-22 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	www.galaxie.ca	A	50.16.196.78	2018-02-07 11:00	2018-02-07 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.16.240	2018-01-27 11:00	2018-01-27 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	galaxie.ca	A	184.73.168.211	2018-01-26 11:00	2018-01-26 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.16.95	2018-01-20 11:00	2018-01-20 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.237.147	2018-01-15 11:00	2018-01-15 11:00		United States of America
Unknown	www.galaxie.ca	A	184.73.168.211	2018-01-15 11:00	2018-01-15 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	www.galaxie.ca	A	23.21.144.185	2018-01-08 11:00	2018-01-08 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	private-mediafile.-galaxie.ca	A	52.84.16.154	2018-01-05 11:00	2018-01-05 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.151.40	2018-01-01 11:00	2018-01-01 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	54.192.197.72	2017-12-29 11:00	2017-12-29 11:00		United States of America
Unknown	www.galaxie.ca	A	23.21.75.21	2017-12-23 11:00	2017-12-23 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	private-mediafile.-galaxie.ca	A	13.33.164.34	2017-12-21 11:00	2017-12-21 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	vip-api.galaxie.ca	A	50.16.246.134	2017-12-21 11:00	2017-12-21 11:00	AS14618 AMA-ZON-AES	United States of America
Unknown	private-mediafile.-galaxie.ca	A	54.192.197.148	2017-12-08 11:00	2017-12-08 11:00		United States of America
Unknown	private-mediafile.-galaxie.ca	A	54.192.197.27	2017-12-08 11:00	2017-12-08 11:00		United States of America
Unknown	mediafile.-galaxie.ca	A	54.230.9.28	2017-12-04 11:00	2017-12-04 11:00	AS16509 AMA-ZON-02	United States of America
	private-						

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galaxie.ca

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Unknown	private-mediafile.galaxie.ca	AAAA	2600:9000:20be:6200:1:f73e:9ac0:93a1	2021-03-22 02:27	2021-03-22 02:27	AS16509 AMAZON-02	United States of America
Unknown	private-mediafile.galaxie.ca	AAAA	2600:9000:20be:1e00:1:f73e:9ac0:93a1	2021-03-22 02:27	2021-03-22 02:27	AS16509 AMAZON-02	United States of America

SHOWING 1 TO 10 OF 501 ENTRIES

1 2 3 4 5 ... 51 NEXT >

Associated Urls

Show 10 entries

DATE CHECKED	URL	HOSTNAME	SERVER RESPONSE	IP	GOOGLE SAFE BROWSING	ANTIVIRUS RESULTS
Mar 22, 2021	https://private-mediafile.galaxie.ca	private-mediafile.galaxie...	403	99.84.79.14		
Mar 22, 2021	http://private-mediafile.galaxie.ca	private-mediafile.galaxie...	403	99.84.79.25		
Mar 22, 2019	http://vip-api.galaxie.ca/api/GetFeaturesWithoutSession	vip-api.galaxie.ca	200	107.21.94.182		
Mar 22, 2019	http://vip-api.galaxie.ca/api/GetPreAuthorizedOperatorsWith...	vip-api.galaxie.ca	200	54.225.105.46		
Jan 3, 2019	http://galaxie.ca/	galaxie.ca	200	208.94.108.15		
Sep 30, 2018	http://www.galaxie.ca/playerAPI/operator/operatorList?t=153...	www.galaxie.ca	200	107.20.141.209		
Aug 23, 2018	http://mediafile.galaxie.ca/data/000/050/200/000050200815	mediafile.galaxie.ca	200	13.32.205.25		
Aug 23, 2018	http://mediafile.galaxie.ca/data/000/050/200/000050200818	mediafile.galaxie.ca	200	13.33.148.78		
Aug 9, 2018	http://mediafile.galaxie.ca/data/000/050/200/000050200610	mediafile.galaxie.ca	200	13.32.205.38		
Apr 20, 2018	http://covers.galaxie.ca/song/G:275221/001/showCoverORgen...	covers.galaxie.ca	200	107.20.193.169		

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1 2 NEXT >

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URL

http://www.galaxie.ca/galaxie/playlist/u... Add to Pulse + Submit URL Analysis

Analysis Overview

Analysis Date	3 years ago
IP Address	107.20.197.28
	0 Pulses 1 Passive DNS 0 Related NIDS 1 URLS 0 Files
ASN	AS14618 AMAZON-AES
Country	Ashburn, United States of America
Hostname	www.galaxie.ca
	0 Pulses 51 Passive DNS 4 URLS 0 Files
Domain	galaxie.ca
	0 Pulses 501 Passive DNS 19 URLS 0 Files
Related Pulses	None
Related Tags	None

File Type	text/html - HTML document, UTF-8 Unicode text, with CRLF line terminators
MD5	b7a7c5305e2e4a7d4079ee10a7c66692
	0 Files
SHA256	8825907401fd6311e1492e8264252c65317...
External Sources	Alexa, Whois
Google Safe Browsing	Not identified as malicious

Analysis | Related Pulses | Integrations | Comments (0)

Server Response

RESPONSE CODE: 200

CONTENT-LENGTH: 26755

CONTENT-ENCODING: gzip

SET-COOKIE: JSESSIONID=9621572181EE21F6CF65481B0A2FE13D; Path=/, SRVID=i-03cfa26ca969b72d2; path=/, AWSELB=83DBBFCB1E1D15AE7DA82C6A2B5B17AA2E341E630F74377CE0F2B9BB42BCA057C385DDD4C3D38CE2E520DFFDAB2EC77073D9E2669B279F620F62A4840BB429E537C6C399AF;PATH=/

EXPIRES: Wed, 28 Mar 2018 01:41:27 GMT

VARY: Accept-Encoding,User-Agent

LAST-MODIFIED: Wed, 28 Mar 2018 01:41:27 GMT

CONNECTION: keep-alive

CACHE-CONTROL: max-age=20, private, no-cache="set-cookie"

DATE: Wed, 28 Mar 2018 01:41:27 GMT

CONTENT-TYPE: text/html;charset=utf-8

HTTP Scans

RECORD	VALUE
A Domains	www.galaxie.ca

EGLA-TRELLO-000580

DOMAIN

galaxie.ca

Add to Pulse + Submit URL Analysis

Show 10 entries Search:

STATUS	HOSTNAME	QUERY TYPE	ADDRESS	FIRST SEEN	LAST SEEN	ASN	COUNTRY
Unknown	23.23.109.245	A	galaxie.ca	2014-05-29 10:00	2014-05-29 10:00	AS14618 AMAZON-AES	United States of America

SHOWING 501 TO 501 OF 501 ENTRIES

PREVIOUS 1 ... 47 48 49 50 51

Associated Urls

Show 10 entries

DATE CHECKED	URL	HOSTNAME	SERVER RESPONSE	IP	GOOGLE SAFE BROWSING	ANTIVIRUS RESULTS
Mar 22, 2021	https://private-mediafile.galaxie.ca	private-mediafile.galaxie.ca	403	99.84.79.14		
Mar 22, 2021	http://private-mediafile.galaxie.ca	private-mediafile.galaxie.ca	403	99.84.79.25		
Mar 22, 2019	http://vip-api.galaxie.ca/api/GetFeaturesWithoutSession	vip-api.galaxie.ca	200	107.21.94.182		
Mar 22, 2019	http://vip-api.galaxie.ca/api/GetPreAuthorizedOperatorsWithoutSession	vip-api.galaxie.ca	200	54.225.105.46		
Jan 3, 2019	http://galaxie.ca/	galaxie.ca	200	208.94.108.15		
Sep 30, 2018	http://www.galaxie.ca/playerAPI/operator/operatorList?t=1536935139623&pl...	www.galaxie.ca	200	107.20.141.209		
Aug 23, 2018	http://mediafile.galaxie.ca/data/000/050/200/000050200815	mediafile.galaxie.ca	200	13.32.205.25		
Aug 23, 2018	http://mediafile.galaxie.ca/data/000/050/200/000050200818	mediafile.galaxie.ca	200	13.33.148.78		
Aug 9, 2018	http://mediafile.galaxie.ca/data/000/050/200/000050200610	mediafile.galaxie.ca	200	13.32.205.38		
Apr 20, 2018	http://covers.galaxie.ca/song/G:275221/001/showCoverORgenericCover/size_...	covers.galaxie.ca	200	107.20.193.169		

SHOWING 1 TO 10 OF 19 ENTRIES

1 2 NEXT

Join the AlienVault Open Threat Exchange
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Integrate OTX data with your security controls
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EGLA-TRELLO-000581

DOMAIN

galaxie.ca

Add to Pulse + Submit URL Analysis

Show 10 entries Search:

STATUS	HOSTNAME	QUERY TYPE	ADDRESS	FIRST SEEN	LAST SEEN	ASN	COUNTRY
Unknown	23.23.109.245	A	galaxie.ca	2014-05-29 10:00	2014-05-29 10:00	AS14618 AMAZON-AES	United States of America

SHOWING 501 TO 501 OF 501 ENTRIES

PREVIOUS 1 ... 47 48 49 50 51

Associated Urls

Show 10 entries

DATE CHECKED	URL	HOSTNAME	SERVER RESPONSE	IP	GOOGLE SAFE BROWSING	ANTIVIRUS RESULTS
Apr 18, 2018	http://covers.galaxie.ca/song/G:435275/001/showCoverORgenericCover/size...	covers.galaxie.ca	200	107.20.193.169		
Apr 18, 2018	http://covers.galaxie.ca/song/G:434311/001/showCoverORgenericCover/size_...	covers.galaxie.ca	200	107.20.193.169		
Apr 18, 2018	http://covers.galaxie.ca/song/G:49964/001/showCoverORgenericCover/size_...	covers.galaxie.ca	200	107.20.193.169		
Mar 28, 2018	http://www.galaxie.ca/galaxie/playlist/updateLast24hours/003/defaultnull	www.galaxie.ca	200	107.20.197.28		
Jun 7, 2017	http://www.galaxie.ca/mobile	www.galaxie.ca	200	107.22.213.198		
Jun 4, 2017	http://covers.galaxie.ca/	covers.galaxie.ca	200	208.94.108.15		
Apr 9, 2017	http://vip-resource.galaxie.ca/	vip-resource.galaxie.ca	200	52.84.24.205		
Apr 9, 2017	http://mediafile.galaxie.ca/	mediafile.galaxie.ca	403	52.84.24.181		
Apr 5, 2017	http://www.galaxie.ca/	www.galaxie.ca	200	208.94.108.15		

SHOWING 11 TO 19 OF 19 ENTRIES

PREVIOUS 1 2

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EGLA-TRELLO-000582

HOSTNAME

mediafile.galaxie.ca Add to Pulse + Submit URL Analysis

Passive DNS

Show 50 entries Search:

STATUS	HOSTNAME	QUERY TYPE	ADDRESS	FIRST SEEN	LAST SEEN	ASN	COUNTRY
Unknown	mediafile.-galaxie.ca	A	54.239.168.234	2018-07-12 10:00	2018-07-12 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	13.32.179.86	2018-04-23 10:00	2018-04-23 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	54.192.197.72	2017-12-29 11:00	2017-12-29 11:00		United States of America
Unknown	mediafile.-galaxie.ca	A	54.230.9.28	2017-12-04 11:00	2017-12-04 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	52.85.69.64	2017-11-29 11:00	2017-11-29 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	54.192.2.158	2017-11-02 11:00	2017-11-02 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	52.222.232.151	2017-09-24 10:00	2017-09-24 10:00		United States of America
Unknown	mediafile.-galaxie.ca	A	54.192.143.153	2017-09-04 10:00	2017-09-04 10:00		United States of America
Unknown	mediafile.-galaxie.ca	A	52.84.3.159	2017-03-22 11:00	2017-03-22 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	52.84.13.114	2017-01-25 11:00	2017-01-25 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	52.84.64.215	2017-01-25 11:00	2017-01-25 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	52.84.64.244	2017-01-08 11:00	2017-01-08 11:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	52.84.56.119	2016-09-22 10:00	2016-09-22 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	54.230.6.197	2016-06-26 10:00	2016-06-26 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	54.192.7.224	2015-09-01 10:00	2015-09-01 10:00	AS16509 AMA-ZON-02	United States of America
Unknown	mediafile.-galaxie.ca	A	54.230.32.158	2015-07-29 10:00	2015-07-29 10:00	AS16509 AMA-ZON-02	United States of America

SHOWING 1 TO 16 OF 16 ENTRIES

Associated Urls

Show 10 entries

DATE CHECKED	URL	HOSTNAME	SERVER RESPONSE	IP	GOOGLE SAFE BROWSING	ANTIVIRUS RESULTS
Aug 23, 2018	http://mediafile.galaxie.ca/data/0…	mediafile.ga…	200	13.32.205.25		
Aug 23, 2018	http://mediafile.galaxie.ca/data/0…	mediafile.ga…	200	13.33.148.78		
Aug 9, 2018	http://mediafile.galaxie.ca/data/0…	mediafile.ga…	200	13.32.205.38		
Apr 9, 2017	http://mediafile.galaxie.ca/	mediafile.ga…	403	52.84.24.181		

SHOWING 1 TO 4 OF 4 ENTRIES

EGLA-TRELLO-000583

Browse

Scan Endpoints

Create Pulse

Submit Sample

API Integration

- Login | Sign Up

All

- Login | Sign Up

HOSTNAME
mediafile.galaxie.ca

Add to Pulse **Submit URL Analysis**

Pulses
0

Passive DNS
16

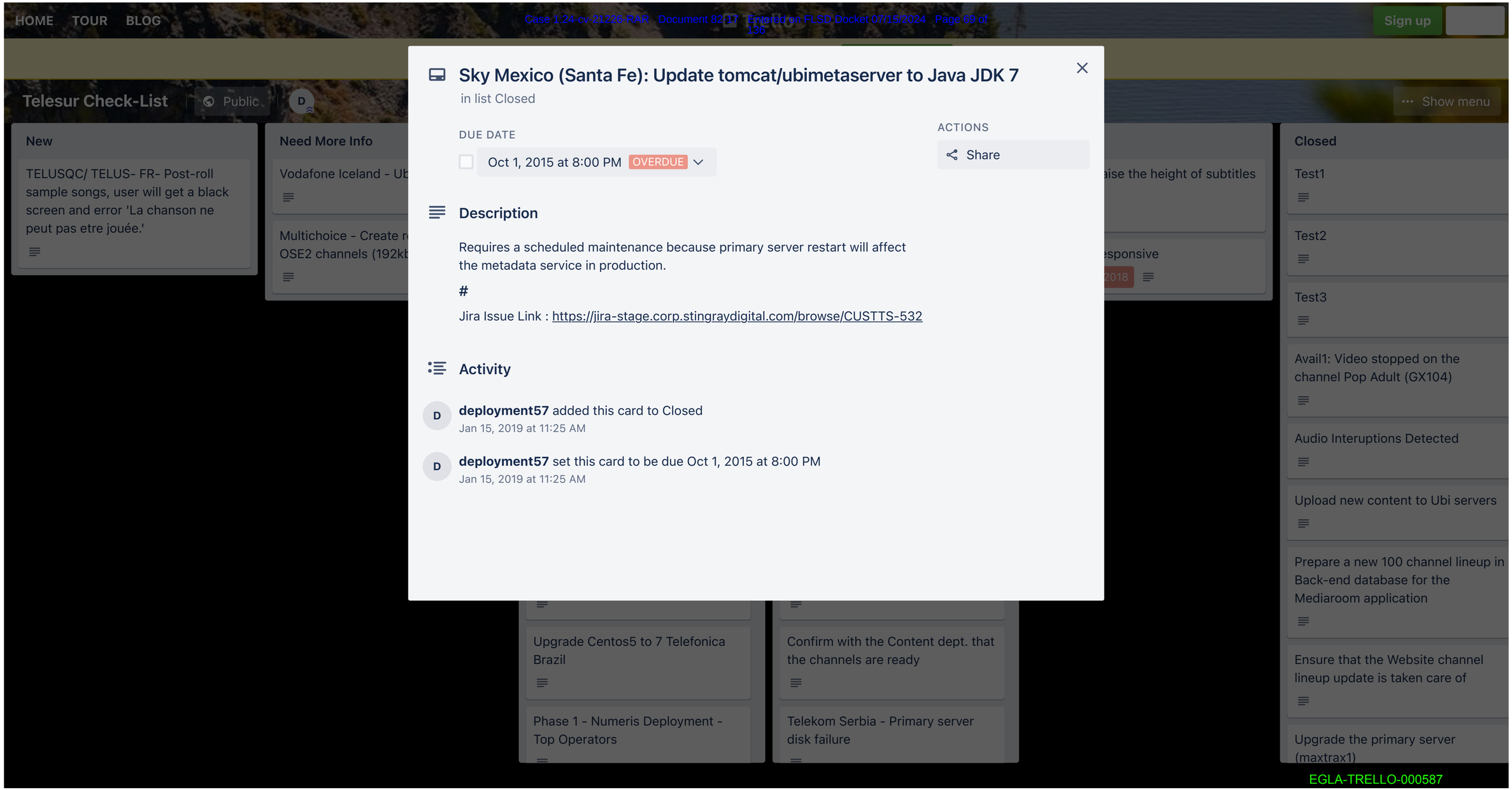
Analysis Overview

URLs
4

Domain
galaxie.ca

Files
0

0
Pulses
501
Passive DNS
19
URLS
0
Files



EGLA-TRELLO-000587

Ubimetaserver - Internal Errors

in list Closed

Description

This was seen today across all servers at the same time:

{code}

[ERROR] Cache - internal error: expected to get a state from key [/song/L:2129124/showCoverORgenericCover/size_103_574.jpg]

[ERROR] Cache - internal error: expected to get a state from key [/song/L:1835012/showCoverORgenericCover/size_103_574.jpg]

{code}

Below is the snippet from that time:

{code}

2016-05-20 07:24:30,837 INFO [SQSMetadataPush] - [014] Push success

2016-05-20 07:24:30,925 INFO [SQSMetadataPush] - [189] Pushing file to SQS: /data/metadata/GX189_NT.xml

<Playlist DeviceId="accesscommunication1" FileName="GX189_NT.xml" Now="Fri May 20 07:24:30 2016" TimezoneId="America/Regina">

```
[PLAYING] <Entry Event="12" Type="Playing" Category="020" Id="1123" Title="Veinte anos" Artist="Buena Vista

[NEXT]    <Entry Event="13" Type="Not Played" Category="M17" Id="1372" Title="Eres Mi Cancion" Artist="Rubér
```

2016-05-20 07:24:31,053 INFO [SQSMetadataPush] - [189] Push success

2016-05-20 07:24:31,059 INFO [SQSMetadataPush] - [042] Pushing file to SQS: /data/metadata/GX42_NT.xml

<Playlist DeviceId="accesscommunication1" FileName="GX42_NT.xml" Now="Fri May 20 07:24:31 2016" TimezoneId="America/Regina">

```
[PLAYING] <Entry Event="12" Type="Playing" Category="042" Id="0435" Title="Love of a Lifetime" Artist="Fireh

[NEXT]    <Entry Event="13" Type="Not Played" Category="042" Id="1341" Title="No Mistakes" Artist="Patty Smy
```


EGLA-TRELLO-000588

2016-05-20 07:24:31,131 INFO [SQSMetadataPush] - [042] Push success

[ERROR] Cache - internal error: expected to get a state from key [/song/L:2129124/showCoverORgenericCover/size_103_574.jpg]

[ERROR] Cache - internal error: expected to get a state from key [/song/L:1835012/showCoverORgenericCover/size_103_574.jpg]

2016-05-20 07:24:34,922 INFO [XMLPlaylist] - Skip 2 old xml files (> 1 day) in metadata dir: [GXMC0076_NT.xml, GX203_NT.xml]

2016-05-20 07:24:34,929 INFO [SQSMetadataPush] - [MC0176] Pushing file to SQS: /data/metadata/GXMC0176_NT.xml

<Playlist DeviceId="accesscommunication1" FileName="GXMC0176_NT.xml" Now="Fri May 20 07:24:34 2016" TimezoneId="America/Regina">

```
[PLAYING] <Entry Event="11" Type="Playing" Category="197" Id="9971" Title="Babalikan Mo Rin Ako" Artist="Nik

[NEXT]    <Entry Event="12" Type="Not Played" Category="201" Id="3375" Title="Habang May Buhay" Artist="Mart
```

{code}

Any thoughts on what this could be? It's not critical since it wasn't preventing a push, but we would like to know what caused it and what reprecusions it had on the service.

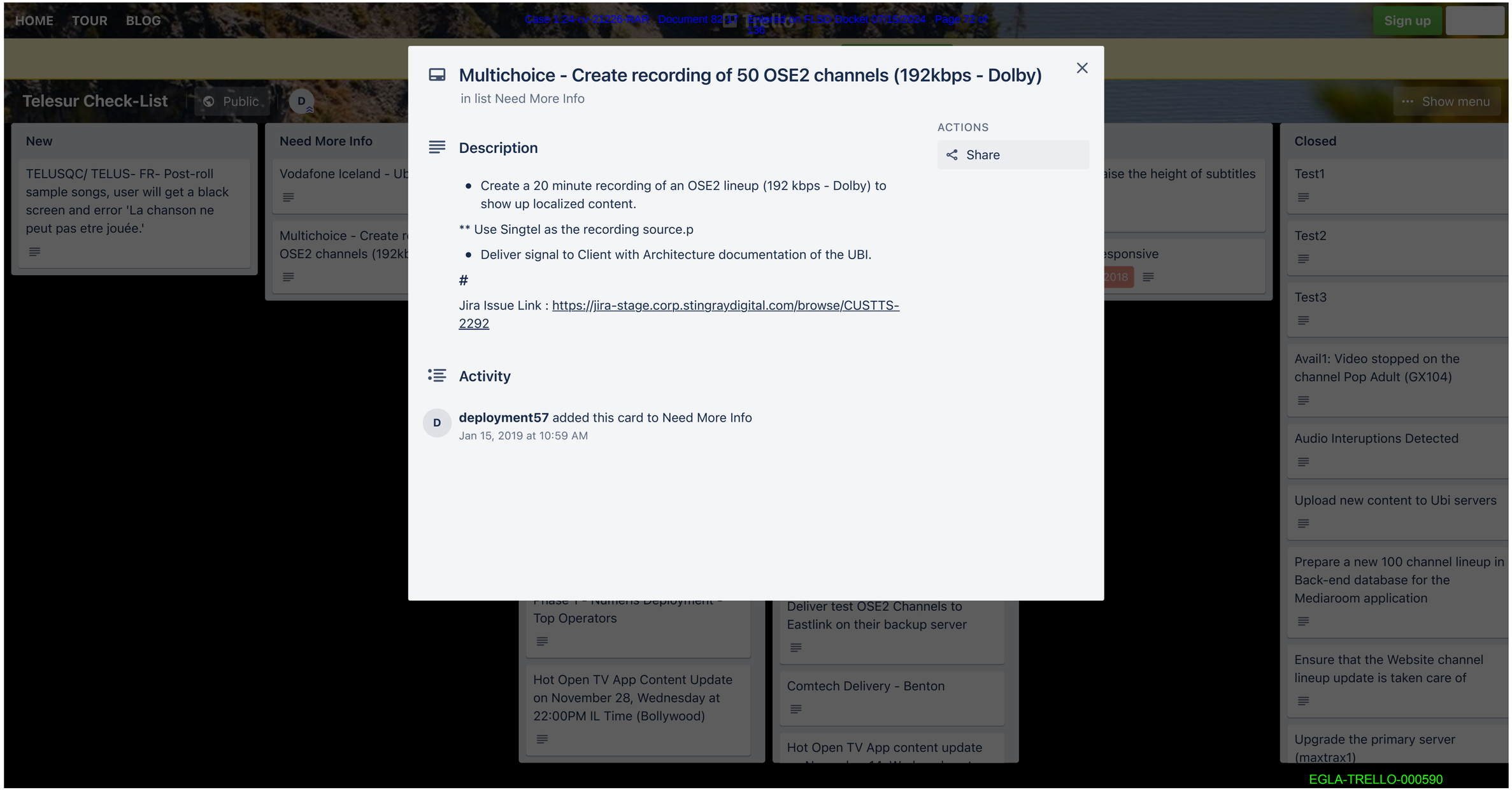
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1183

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:14 AM

EGLA-TRELLO-000589



Multichoice - Create recording of 50 OSE2 channels (192kbps - Dolby)

in list Need More Info

ACTIONS

Share

Description

- Create a 20 minute recording of an OSE2 lineup (192 kbps - Dolby) to show up localized content.

** Use Singtel as the recording source.p

- Deliver signal to Client with Architecture documentation of the UBI.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2292

Activity

D **deployment57** added this card to Need More Info
Jan 15, 2019 at 10:59 AM

EGLA-TRELLO-000590

Case 1:24-cv-21226-RAR Document 82-17 Entered on FLSD Docket 07/15/2024 Page 73 of 136

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

in list New

Description

Spoke with Steven, there are two behaviour related to the same issue when the Mediaroom STB is in French.

STR1:

1) Launching Telus Prod (As guest)in FR, will cause an error. (see screenshot)

STR2:

Launching TelusQC in FR as a Guest

Add 2 sample songs in the queue

Result: At the end of the sample song, there will be an error black screen that the song cannot be played. (see screenshot)

(La chanson ne peut pas être jouée. Vérifiez votre connexion internet ou réessayez ultérieurement.)

+Additional notes: +

http://143vb86vejsdcx8sabr2.tkc.cloud.s3.amazonaws.com/service-configuration/videos/low/rebrand/fr/subscribe.mp4 doesn't exist (edited)

we have to make the subscribe.mp4 video in french

Notes:

Please see attached screenshots for example.

Telus QC and Telus when launch in English (paid and guest) Full songs and sample songs will play.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1637

Activity

EGLA-TRELLO-000591

Case 1:24-cv-21226-RAR Document 82-17 Entered on FLSD Docket 07/15/2024 Page 74 of 136

D **deployment57** added this card to New
Jan 15, 2019 at 11:07 AM

EGLA-TRELLO-000592

This XML file does not appear to have any style information associated with it. The document tree is shown below.


```
<Error>
  <Code>AccessDenied</Code>
  <Message>Access Denied</Message>
  <RequestId>MGK8X5AYF2FQ1W8N</RequestId>
  <HostId>LoX8oYmmTQHLymWpv1yosvdBN5sa3/VNGxPANAVjotQWwWVY5ggr1QF/YFbFwIuVAo51/JljIjg=</HostId>
</Error>
```


EGLA-TRELLO-000593

Grails Runtime Exception

Error Details

Error 500: /song/G:435275/001/showCoverORgener%E2%80%A6
Servlet: default
URI: /song/G:435275/001/showCoverORgener%E2%80%A6
Exception Message: Cannot invoke method getCode() on null object
Caused by: Cannot invoke method getCode() on null object
Class: GalaxieSiteFilters
At Line: [172]
Code Snippet:

Stack Trace

```
java.lang.NullPointerException: Cannot invoke method getCode() on null object

        at com.stingray.galaxie.services.DataLoaderService.getDefaultChannelId(DataLoaderService.groovy:133)

        at com.stingray.galaxie.services.DataLoaderService$getDefaultChannelId.call(Unknown Source)

        at com.stingray.galaxie.services.DataLoaderService$getDefaultChannelId.call(Unknown Source)

        at com.stingray.galaxie.filters.GalaxieSiteFilters.hasValidSessionValues(GalaxieSiteFilters.groovy:339)

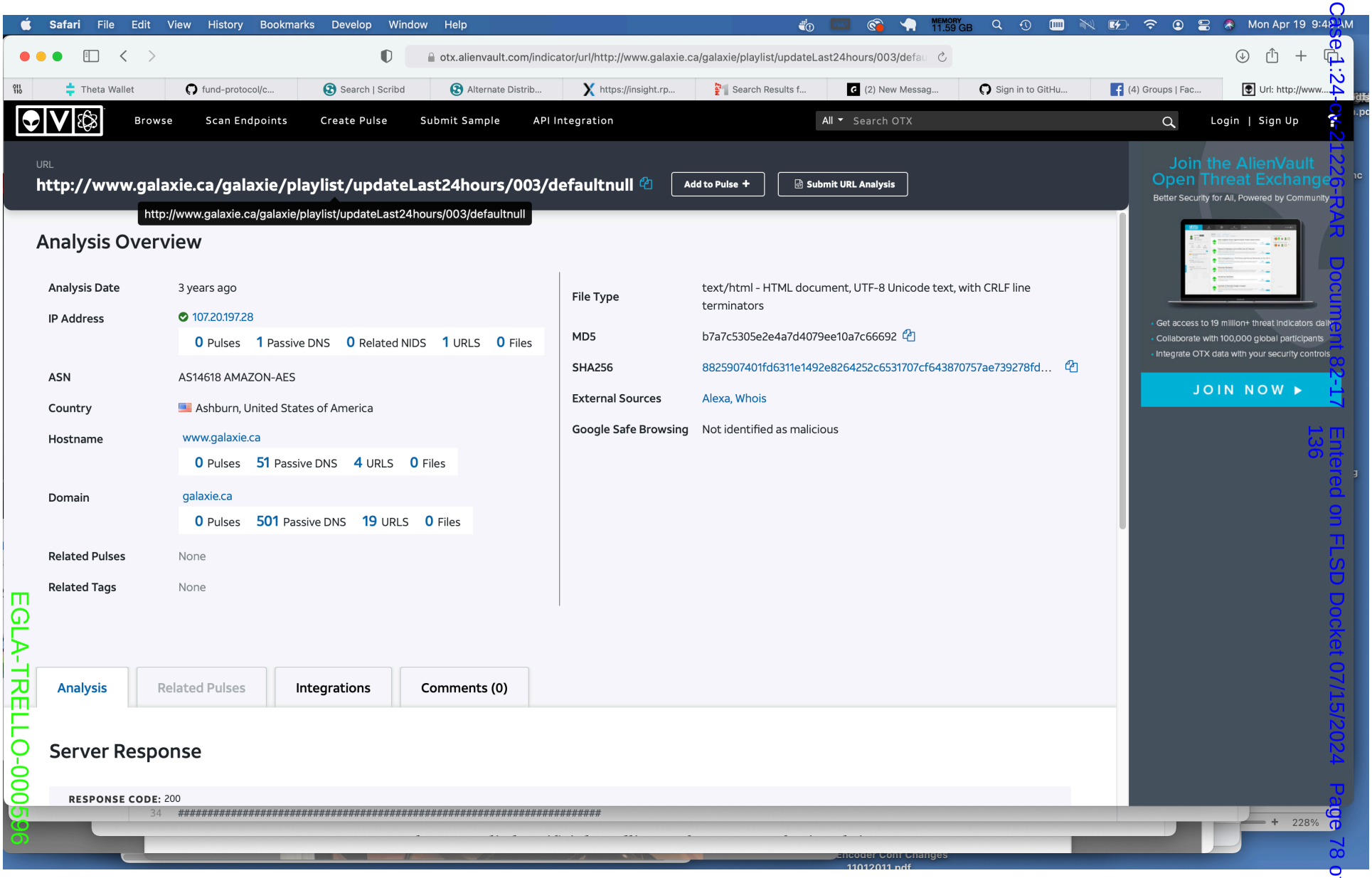
        at com.stingray.galaxie.filters.GalaxieSiteFilters.this$2$hasValidSessionValues(GalaxieSiteFilters.groovy)

        at com.stingray.galaxie.filters.GalaxieSiteFilters$_closure1_closure12_closure22.doCall(GalaxieSiteFilters.groovy:172)

        at com.stingray.galaxie.filters.GalaxieSiteFilters$_closure1_closure12_closure22.doCall(GalaxieSiteFilters.groovy)

        at java.lang.Thread.run(Thread.java:701)
```

EGLA-TRELLO-000595



Case 1:24-cv-21226-RAR Document 82-17 Entered on FLSD Docket 07/15/2024 Page 78 of 136
EGLA-TRELLO-000596

T2 Slovenia - UbiquiCAST

in list Closed

Description

(/) Green light from Commercial to order and prepare servers. They're already racked.

[~ydonnelly]: Create squad

Ubis to build in Naarden:

10.50.10.212 and 10.50.10.213

• Public IP, Netmask, Gateway
[SB] 89.212.88.187/29, GW 89.212.88.185
• Multicast IP, Source and Port
[SB] source 172.17.143.243/29 destination:port 239.19.23.4:5000

Management ips:
10.200.143.20
10.200.143.21

Shipping Address:
Simeon Bajec
T-2 d.o.o.
Poslovni center T-2
Verovškova ulica 64A
SI- 1000 Ljubljana
Slovenia

Fortigate Info:
t2slovenia1 & t2slovenia2
Key: jwkA9C2uzVxUp379
Pswd: fR56yC5VydpBDD4G

{code}
config system global
set hostname "FGT_t2slovenia1"
end

EGLA-TRELLO-000597

```
config system interface
edit wan
set mode static
set ip 89.212.88.187/255.255.255.248
set allowaccess https fgfm
next
edit lan
set ip 10.200.143.1/24
set allowaccess ping https ssh
next
end
config router static
edit 1
set device "wan"
set gateway 89.212.88.185
next
end
config vpn ipsec phase1
edit "GALAXIE_REMOTE_t2slovenia1"
set interface "wan"
set proposal aes128-sha512
set keylife 28800
set dhgrp 5
set remote-gw 208.94.108.2
set psksecret jwkA9C2uzVxUp379
next
end
config vpn ipsec phase2
edit "GALAXIE_REMOTE_t2slovenia1_PHASE2"
set keepalive enable
set pfs enable
set phase1name "GALAXIE_REMOTE_t2slovenia1"
set proposal aes128-sha512
set keylifeseconds 1800
set dhgrp 5
set replay enable
set dst-subnet 10.1.3.0 255.255.255.0
```


EGLA-TRELLO-000598

```
set src-subnet 10.200.143.0 255.255.255.0
next
end
config firewall address
edit "all"
next
edit "GALAXIE_SUBNET"
set associated-interface "wan"
set subnet 10.1.3.0 255.255.255.0
next
edit "UBIQUICAST_t2slovenia1"
set associated-interface "lan"
set subnet 10.200.143.0 255.255.255.0
next
end
config firewall policy
edit 1
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia1"
set dstaddr "GALAXIE_SUBNET"
set action ipsec
set schedule "always"
set service "ALL"
set logtraffic all
set label "UbiquiCAST"
set inbound enable
set outbound enable
set vpntunnel "GALAXIE_REMOTE_t2slovenia1"
next
edit 2
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia1"
set dstaddr "all"
set action accept
set schedule "always"
```


EGLA-TRELLO-000599

set logtraffic all
set service "HTTP" "ALL_ICMP" "HTTPS" "DNS" "NTP"
set nat enable
next
end
config system admin
edit admin
set password fR56yC5VydpBDD4G
next
end
{code}

{code}
config system global
set hostname "FGT_t2slovenia2"
end
config system interface
edit wan
set mode static
set ip 89.212.88.187/255.255.255.248
set allowaccess https fgfm
next
edit lan
set ip 10.200.143.1/24
set allowaccess ping https ssh
next
end
config router static
edit 1
set device "wan"
set gateway 89.212.88.185
next
end
config vpn ipsec phase1
edit "GALAXIE_REMOTE_t2slovenia2"
set interface "wan"
set proposal aes128-sha512

EGLA-TRELLO-000600

```
set keylife 28800
set dhgrp 5
set remote-gw 208.94.108.2
set psksecret jwkA9C2uzVxUp379
next
end
config vpn ipsec phase2
edit "GALAXIE_REMOTE_t2slovenia2_PHASE2"
set keepalive enable
set pfs enable
set phase1name "GALAXIE_REMOTE_t2slovenia2"
set proposal aes128-sha512
set keylifeseconds 1800
set dhgrp 5
set replay enable
set dst-subnet 10.1.3.0 255.255.255.0
set src-subnet 10.200.143.0 255.255.255.0
next
end
config firewall address
edit "all"
next
edit "GALAXIE_SUBNET"
set associated-interface "wan"
set subnet 10.1.3.0 255.255.255.0
next
edit "UBIQUICAST_t2slovenia2"
set associated-interface "lan"
set subnet 10.200.143.0 255.255.255.0
next
end
config firewall policy
edit 1
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia2"
set dstaddr "GALAXIE_SUBNET"
```


EGLA-TRELLO-000601

```
set action ipsec
set schedule "always"
set service "ALL"
set logtraffic all
set label "UbiquiCAST"
set inbound enable
set outbound enable
set vpntunnel "GALAXIE_REMOTE_t2slovenia2"
next
edit 2
set srcintf lan
set dstintf wan
set srcaddr "UBIQUICAST_t2slovenia2"
set dstaddr "all"
set action accept
set schedule "always"
set logtraffic all
set service "HTTP" "ALL_ICMP" "HTTPS" "DNS" "NTP"
set nat enable
next
end
config system admin
edit admin
set password fR56yC5VydpBDD4G
next
end
{code}
```

#

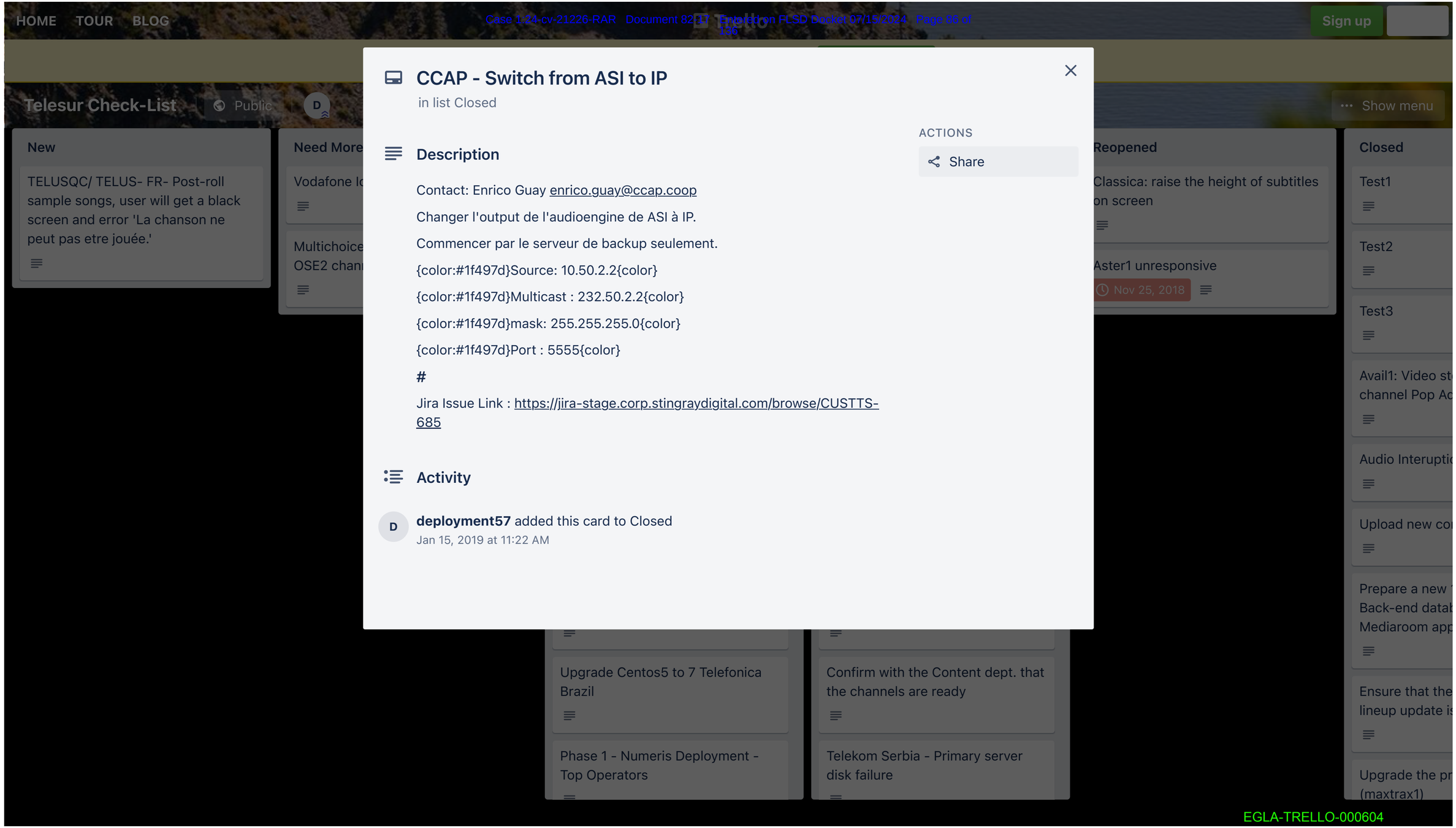
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2120

Activity

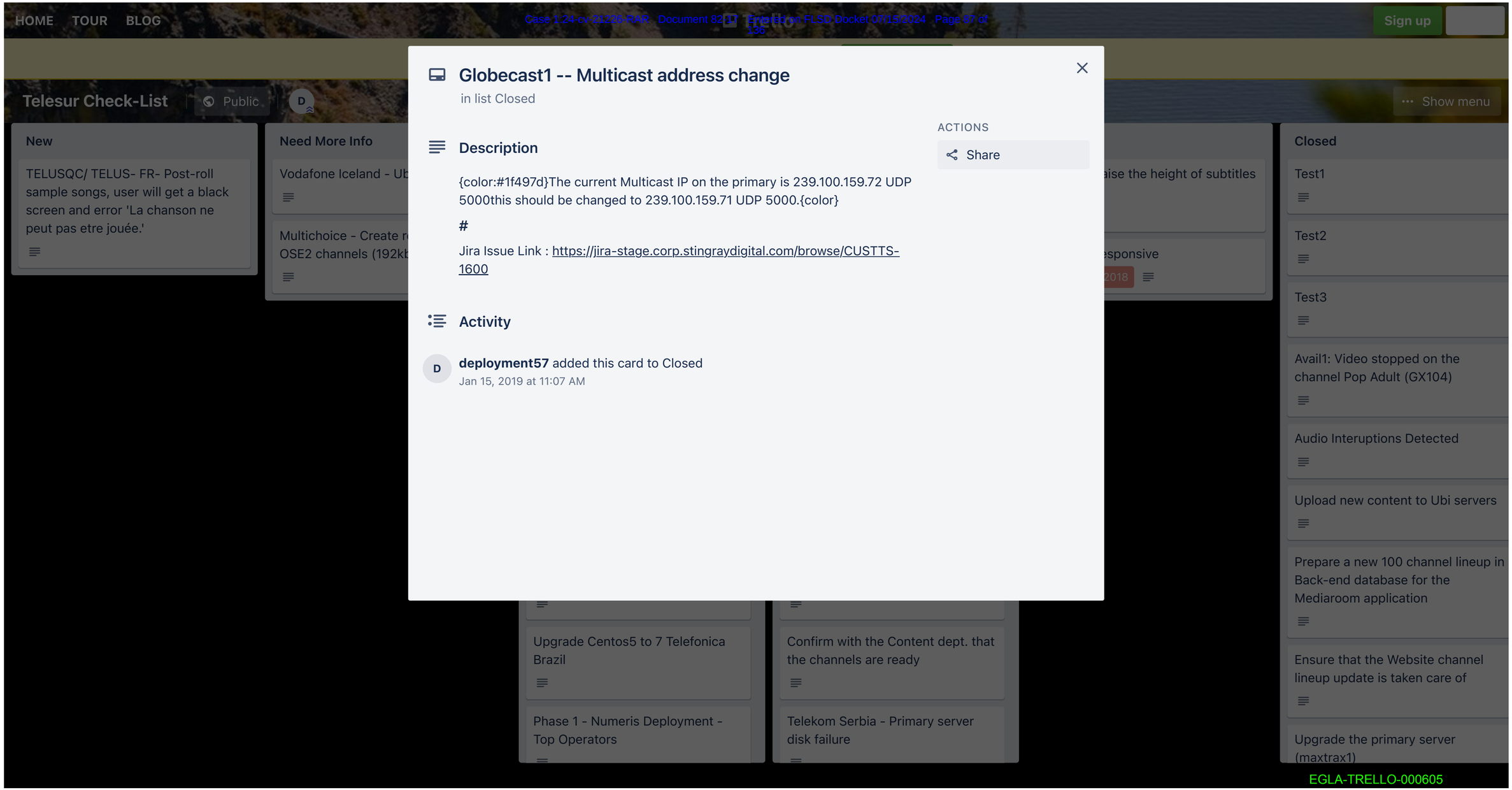
D **deployment57** added this card to Closed
Jan 15, 2019 at 11:00 AM

EGLA-TRELLO-000602

EGLA-TRELLO-000603



EGLA-TRELLO-000604



EGLA-TRELLO-000605

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

UPC CableCom: Change from ASI to IP

in list Closed

Description

Please find below the IP's to use for setting up the GB2:

- The Multicast IP can stay: 232.0.30.10:1010
- The Source IP to use now is: 10.15.244.198

They'll also move from datacenters therefore a Fortigate migration might be necessary.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2037

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:01 AM

ACTIONS

Share

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Need More

Vodafone Ic

Multichoice OSE2 chan

Upgrade Centos5 to 7 Telefonica Brazil

Phase 1 - Numeris Deployment - Top Operators

Confirm with the Content dept. that the channels are ready

Telekom Serbia - Primary server disk failure

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

Closed

Test1

Test2

Test3

Avail1: Video st channel Pop Ac

Audio Interupti

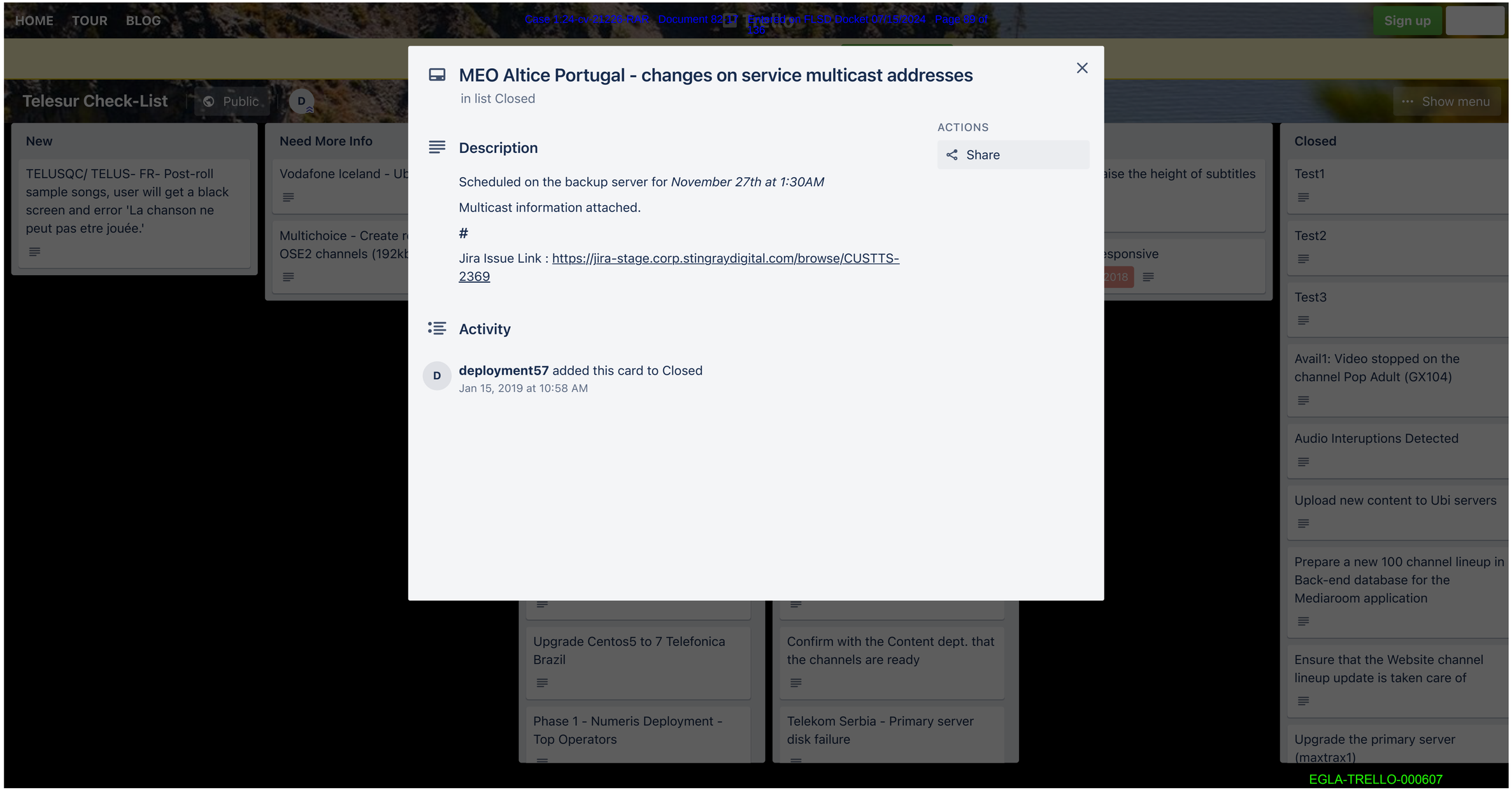
Upload new co

Prepare a new Back-end datab Mediaroom app

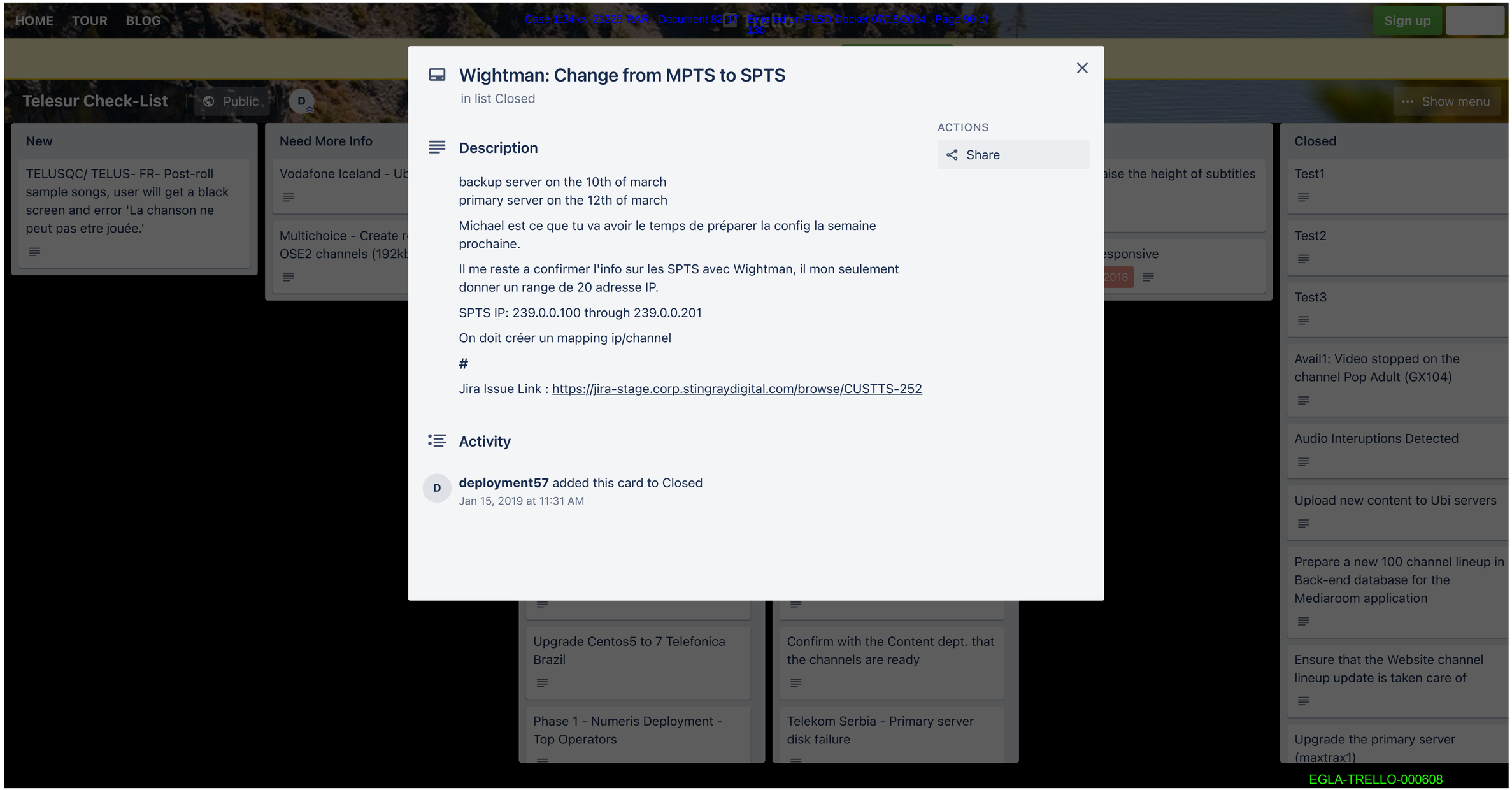
Ensure that the lineup update is

Upgrade the pr (maxtrax1)

EGLA-TRELLO-000606



EGLA-TRELLO-000607


HOME
TOUR
BLOG
Sign up
Telesur Check-List
Public
Show menu
New
TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'
Need More Info
Vodafone Iceland - Ub
Multichoice - Create r
OSE2 channels (192kb
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server (maxtrax1)
Upgrade Centos5 to 7 Telefonica Brazil
Confirm with the Content dept. that the channels are ready
Phase 1 - Numeris Deployment - Top Operators
Telekom Serbia - Primary server disk failure
Wightman: Change from MPTS to SPTS
in list Closed
ACTIONS
Share
Description
backup server on the 10th of march
primary server on the 12th of march
Michael est ce que tu va avoir le temps de préparer la config la semaine prochaine.
Il me reste a confirmer l'info sur les SPTS avec Wightman, il mon seulement donner un range de 20 adresse IP.
SPTS IP: 239.0.0.100 through 239.0.0.201
On doit créer un mapping ip/channel
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-252
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:31 AM

Maxtrax - Eclectic Electronic stuck on same song

in list Closed

Description

Ubimetaserver seems to be pushing fine:

{code}

2016-05-13 19:51:33,875 INFO [request] - Received successful response: 200, AWS Request ID: 4dd46a14-4c1a-586e-9136-25a426df6766

2016-05-13 19:51:48,699 INFO [SQSMetadataPush] - Pushing file to SQS!

2016-05-13 19:51:48,700 INFO [request] - Sending Request: POST https://queue.amazonaws.com //008306160229/GalaxieMetadataPushQueue Parameters: (MessageBody: <feff><?xml version="1.0" encoding="utf-8"?>

<Playlist DeviceId="maxtrax1" FileName="GX45_NT.xml" Now="Fri May 13 19:51:48 2016">

```
    <Entry Event="00" Type="Played" Category="200" Id="7054" Title="Stingray ID.045.Eclectic Electronic.v1.v

    <Entry Event="01" Type="Played" Category="211" Id="2467" Title="Calm Down" Artist="Katy B, Four Tet &amp

    <Entry Event="02" Type="Played" Category="201" Id="7825" Title="Blind Heart" Artist="Cazzette &amp; Terr

    <Entry Event="03" Type="Played" Category="212" Id="9133" Title="Lies" Artist="Jane XØ" Album="" Composer

    <Entry Event="04" Type="Played" Category="211" Id="7174" Title="You&apos;re Good but I&apos;m Better" Ar

    <Entry Event="05" Type="Played" Category="203" Id="7490" Title="Latch" Artist="Disclosure feat. Sam Smit

    <Entry Event="06" Type="Played" Category="211" Id="7177" Title="Castles" Artist="Project 46 &amp; Bynon'

    <Entry Event="07" Type="Played" Category="200" Id="7078" Title="Stingray ID.045.Eclectic Electronic.v2.v

    <Entry Event="08" Type="Played" Category="210" Id="1210" Title="Running Out" Artist="Matoma &amp; Astric

    <Entry Event="09" Type="Played" Category="212" Id="5230" Title="Tremble" Artist="Nicole Millar" Album="T
```


EGLA-TRELLO-000609

```
<Entry Event="10" Type="Played" Category="208" Id="2009" Title="Here for You" Artist="Kygo feat. Ella He

<Entry Event="11" Type="Played" Category="209" Id="1377" Title="Sorry" Artist="Justin Bieber" Album="Pur

<Entry Event="12" Type="Playing" Category="204" Id="5537" Title="This Could Be Love " Artist="Borgeous &

<Entry Event="13" Type="Not Played" Category="212" Id="9127" Title="Only 1" Artist="The Aston Shuffle fe

<Entry Event="14" Type="Not Played" Category="200" Id="7054" Title="Stingray ID.045.Eclectic Electronic.

<Entry Event="15" Type="Not Played" Category="209" Id="1941" Title="All My Friends" Artist="Snakehips fe

<Entry Event="16" Type="Not Played" Category="211" Id="5124" Title="Can&apos;t Feel My Face (Steve Void
```

</Playlist>

{code}

Need to verify the TTA machine, but I cannot access it right now. Will need to ask to reboot the software to see if it unlocks it.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1163

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:14 AM

EGLA-TRELLO-000610

Maxtrax - Eclectic Electronic stuck on same song

in list Closed

Description

Ubimetaserver seems to be pushing fine:

{code}

2016-05-13 19:51:33,875 INFO [request] - Received successful response: 200, AWS Request ID: 4dd46a14-4c1a-586e-9136-25a426df6766

2016-05-13 19:51:48,699 INFO [SQSMetadataPush] - Pushing file to SQS!

2016-05-13 19:51:48,700 INFO [request] - Sending Request: POST https://queue.amazonaws.com //008306160229/GalaxieMetadataPushQueue Parameters: (MessageBody: <feff><?xml version="1.0" encoding="utf-8"?>

<Playlist DeviceId="maxtrax1" FileName="GX45_NT.xml" Now="Fri May 13 19:51:48 2016">

```
    <Entry Event="00" Type="Played" Category="200" Id="7054" Title="Stingray ID.045.Eclectic Electronic.v1.v

    <Entry Event="01" Type="Played" Category="211" Id="2467" Title="Calm Down" Artist="Katy B, Four Tet &amp

    <Entry Event="02" Type="Played" Category="201" Id="7825" Title="Blind Heart" Artist="Cazzette &amp; Terr

    <Entry Event="03" Type="Played" Category="212" Id="9133" Title="Lies" Artist="Jane XØ" Album="" Composer

    <Entry Event="04" Type="Played" Category="211" Id="7174" Title="You&apos;re Good but I&apos;m Better" Ar

    <Entry Event="05" Type="Played" Category="203" Id="7490" Title="Latch" Artist="Disclosure feat. Sam Smit

    <Entry Event="06" Type="Played" Category="211" Id="7177" Title="Castles" Artist="Project 46 &amp; Bynon'

    <Entry Event="07" Type="Played" Category="200" Id="7078" Title="Stingray ID.045.Eclectic Electronic.v2.v

    <Entry Event="08" Type="Played" Category="210" Id="1210" Title="Running Out" Artist="Matoma &amp; Astric

    <Entry Event="09" Type="Played" Category="212" Id="5230" Title="Tremble" Artist="Nicole Millar" Album="T
```


EGLA-TRELLO-000611

```
<Entry Event="10" Type="Played" Category="208" Id="2009" Title="Here for You" Artist="Kygo feat. Ella He

<Entry Event="11" Type="Played" Category="209" Id="1377" Title="Sorry" Artist="Justin Bieber" Album="Pur

<Entry Event="12" Type="Playing" Category="204" Id="5537" Title="This Could Be Love " Artist="Borgeous &

<Entry Event="13" Type="Not Played" Category="212" Id="9127" Title="Only 1" Artist="The Aston Shuffle fe

<Entry Event="14" Type="Not Played" Category="200" Id="7054" Title="Stingray ID.045.Eclectic Electronic.

<Entry Event="15" Type="Not Played" Category="209" Id="1941" Title="All My Friends" Artist="Snakehips fe

<Entry Event="16" Type="Not Played" Category="211" Id="5124" Title="Can&apos;t Feel My Face (Steve Void
```

</Playlist>

{code}

Need to verify the TTA machine, but I cannot access it right now. Will need to ask to reboot the software to see if it unlocks it.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1163

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:14 AM

EGLA-TRELLO-000612

Tigo Honduras - Fortigate Alert

in list Closed

Description

I checked over the services and all appear to be functioning properly:

-GCT
-UBIMETASERVER
-AudioEngine

There are no assets missing so the GCT is downloading just fine and indicates a proper connection between the VPN and SAM.

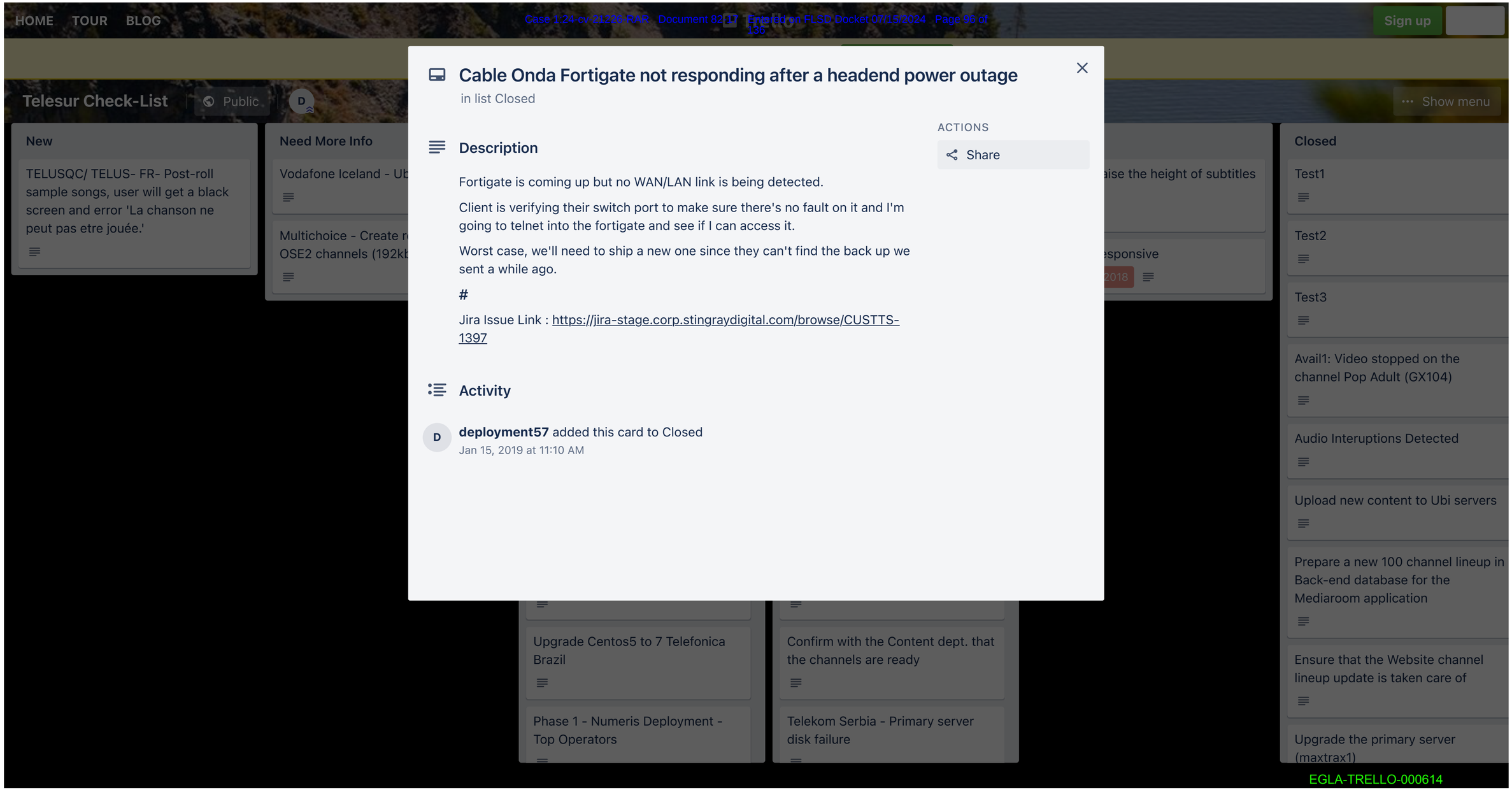
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-740

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:21 AM

EGLA-TRELLO-000613


HOME
TOUR
BLOG
Sign up
Telesur Check-List
Public
Show menu
New
TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'
Need More Info
Vodafone Iceland - Ub
Multichoice - Create r
OSE2 channels (192kb
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server (maxtrax1)
Upgrade Centos5 to 7 Telefonica Brazil
Confirm with the Content dept. that the channels are ready
Phase 1 - Numeris Deployment - Top Operators
Telekom Serbia - Primary server disk failure
Cable Onda Fortigate not responding after a headend power outage
in list Closed
Description
Fortigate is coming up but no WAN/LAN link is being detected.
Client is verifying their switch port to make sure there's no fault on it and I'm going to telnet into the fortigate and see if I can access it.
Worst case, we'll need to ship a new one since they can't find the back up we sent a while ago.
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1397
ACTIONS
Share
Activity
D
deployment57 added this card to Closed
Jan 15, 2019 at 11:10 AM

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

Send the last version of the caching proxy to videotron

in list Closed

Description

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-49

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:35 AM

ACTIONS

Share

Need More Info

- Vodafone Iceland - UbiquiCAST
- Multichoice - Create recording of 50 OSE2 channels (192kbps - Dolby)

Waiting

- HOT - Stingray
- HOT - Stingray
- HOT - Stingray
- Some exclusivi… Programmer pa… with a missing
- Tricom -- add i…
- Upgrade Cento… Brazil
- Phase 1 - Numeris Deployment - Top Operators
- Hot Open TV App Content Update on November 28, Wednesday at 22:00PM IL Time (Bollywood)

- Comtech Delivery - Hartcom
- Videotron | TTA offsync OSEII & 30 second samples

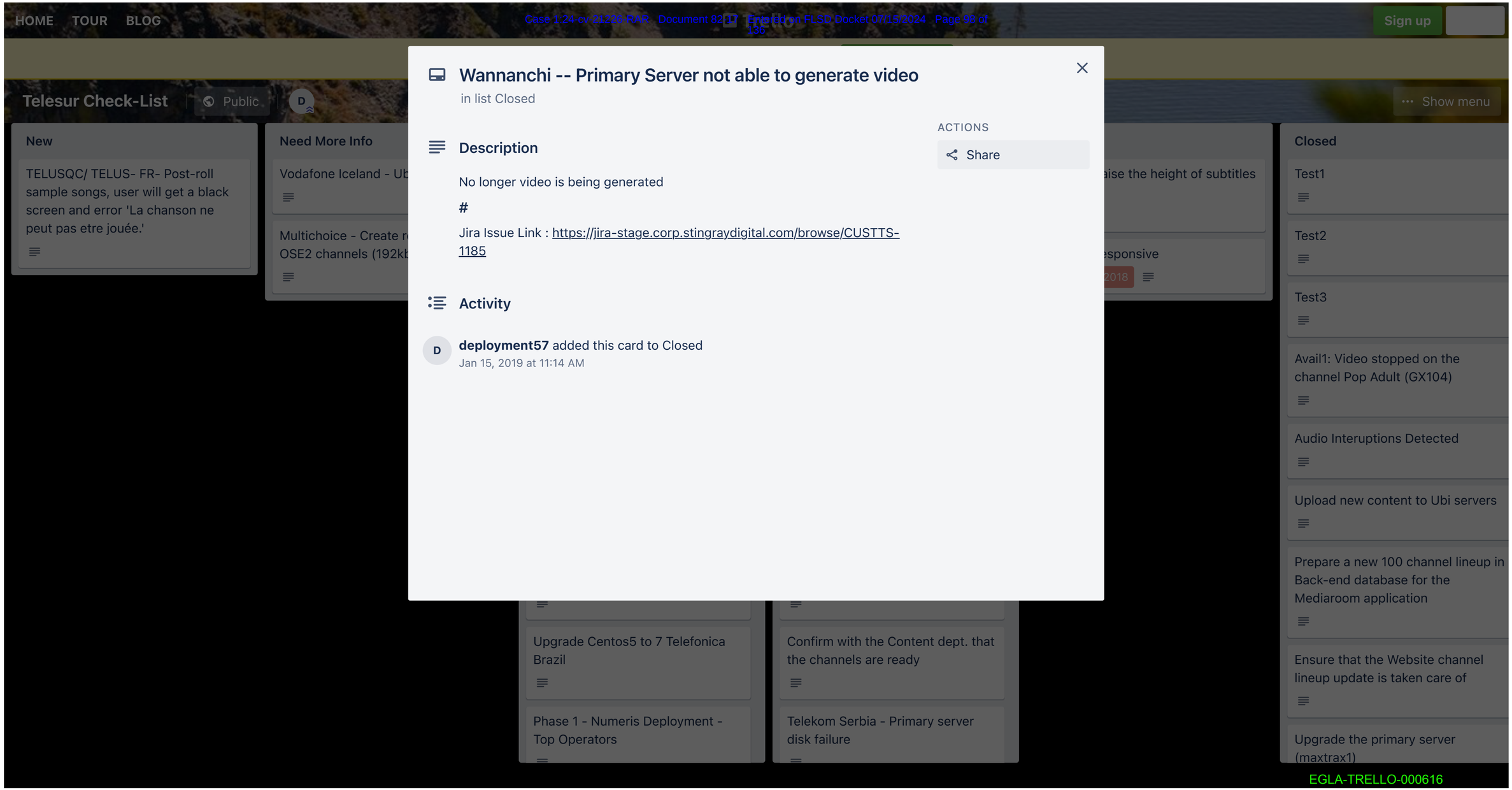
…sed

- …Maartens UbiquiCAST …loyment
- …l seasonal channels to sasktel …up
- …ermine the exact potential of …Wowza
- …d the last version of the caching …xy to videotron
- …l channel 998 to stage player
- …ers: There is no TTA on the station 024
- Ubiquicast 1 in Canada, upload new station IDs in french for Smooth Jazz & Baroque

Open

- Organize mailing li… notification templa…
- Etisalat - UbiquiCA…
- Novus - Stingray M…
- Novus - Stingray K…
- Telekom Serbia - S… HTML
- Cable Cable - SSO… and Mobile
- Demo Kit 4K
- Delta - HbbTv app
- Layer3 TV - Stingr…

EGLA-TRELLO-000615



EGLA-TRELLO-000616

HOME TOUR BLOG

Trello

Sign up

Telesur Check-List | Public | D

Show menu

DTV PA - Metadata testing for a new Test Title Handler

in list Closed

DUE DATE

Mar 15, 2015 at 8:00 PM OVERDUE

ACTIONS

Share

Description

Joe Ramos (DirecTV PA) requested Stingray's help to test a new Title Handler system (172.23.181.49 port 3000).

UbiMetaServer on the backup server dtv_latam2 must be restarted to point to the mentioned IP address.

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-255

Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:31 AM

D **deployment57** set this card to be due Mar 15, 2015 at 8:00 PM
Jan 15, 2019 at 11:31 AM

Waiting

- HOT - Stingray Vibe
- HOT - Stingray Loud
- HOT - Stingray Juicebox
- Some exclusivities - Music Programmer page picture is blurred with a missing description
- Tricom -- add iConcerts and Djazz
- Upgrade Centos5 to 7 Telefonica Brazil
- Phase 1 - Numeris Deployment - Top Operators
- Hot Open TV App Content Update on November 28, Wednesday at 22:00PM IL Time (Bollywood)

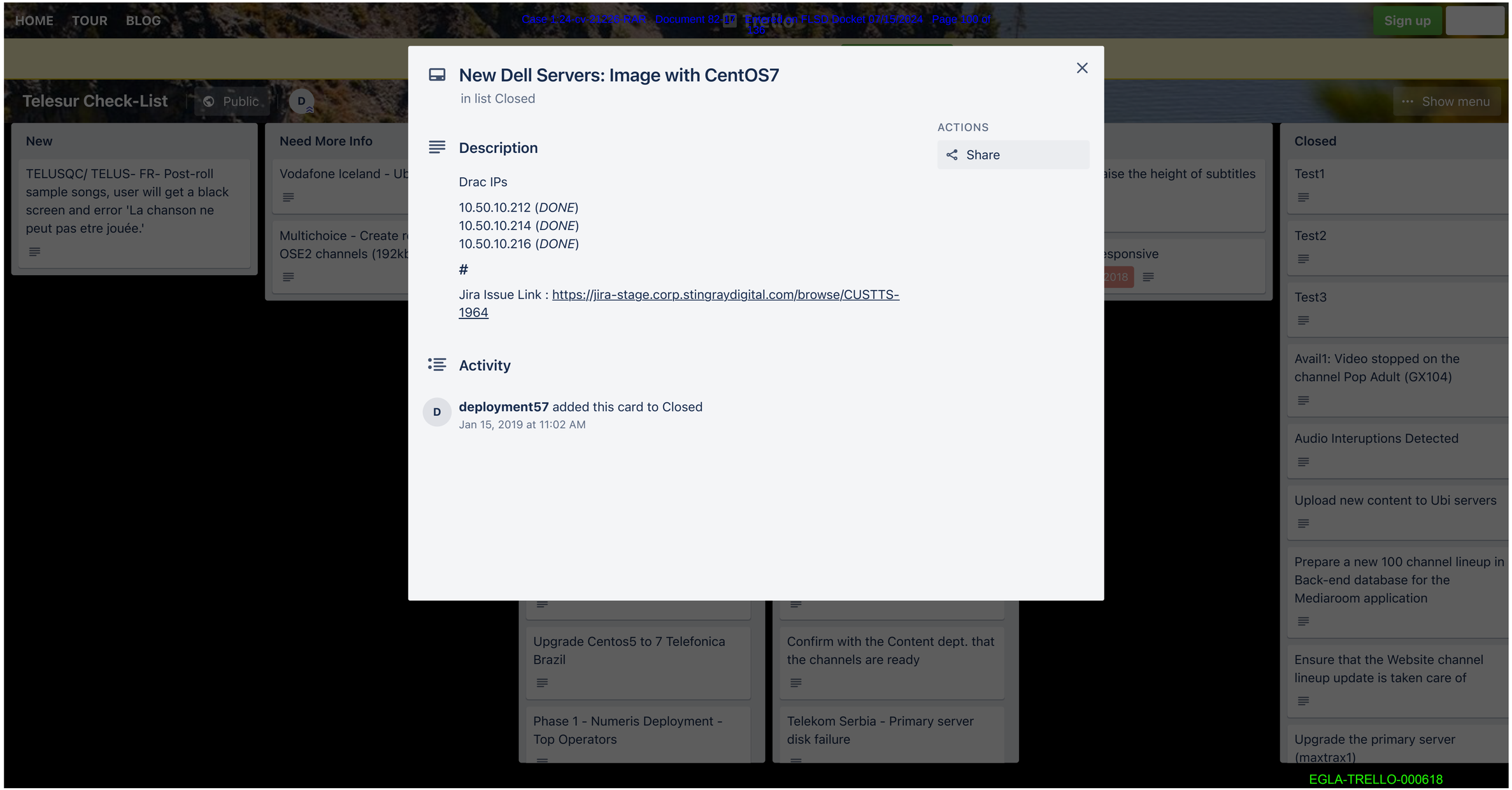
- Comtech Delivery - Hartcom
- Videotron | TTA offsync OSEII & 30 second samples

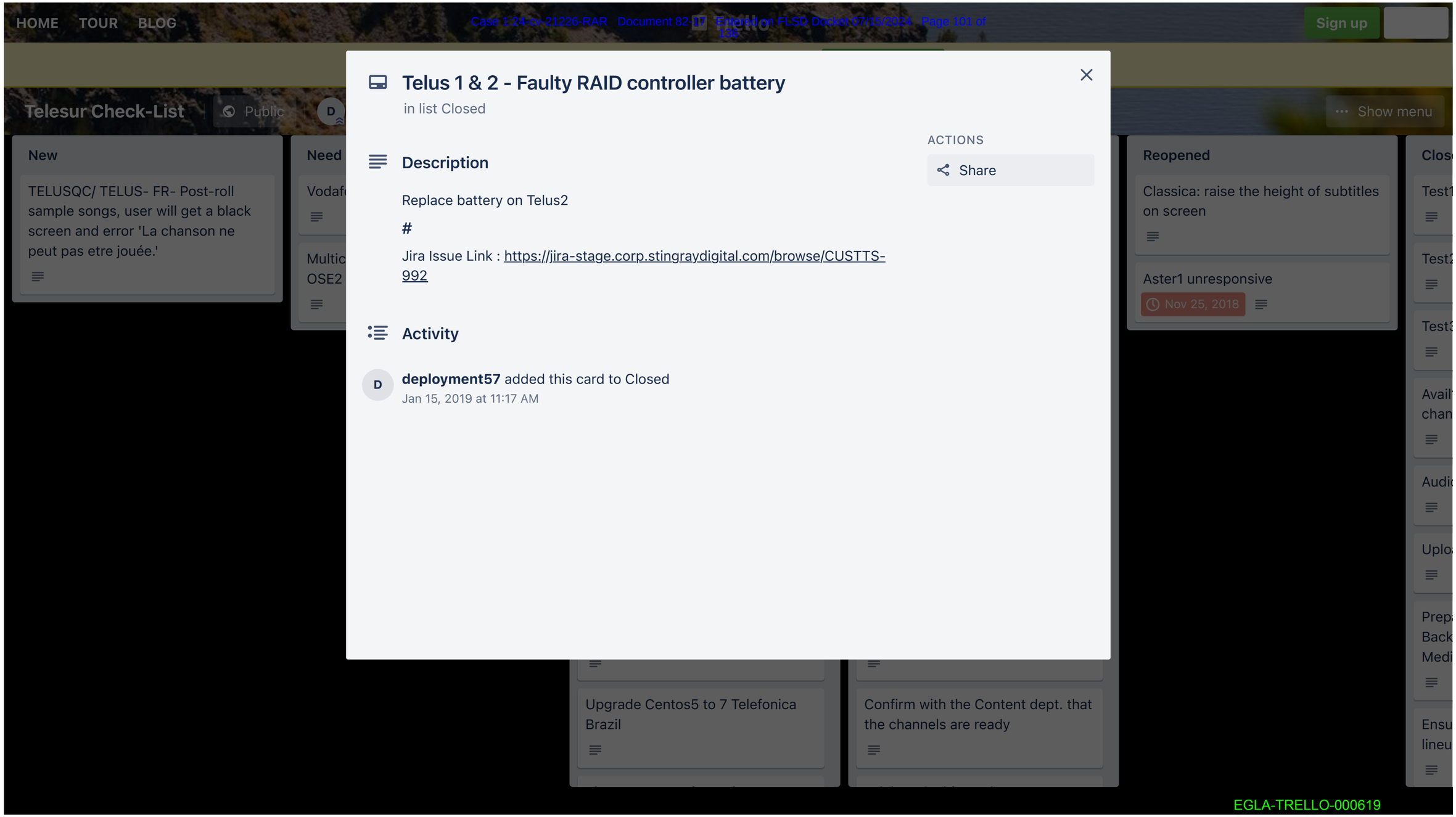
- RootFS Disk Space issue : Prompted Discovery of Playout Issue
- Ziggo/UPC Netherlands channel change

Open

- Etisalat - UbiquiCAST
- Novus - Stingray Music Video App
- Novus - Stingray Karaoke App
- Telekom Serbia - Stingray Music HTML
- Cable Cable - SSO for Web Player and Mobile
- Demo Kit 4K
- Delta - HbbTv app
- Layer3 TV - Stingray Music HTML
- Anvia - TKC HTML

EGLA-TRELLO-000617


HOME
TOUR
BLOG
Sign up
Telesur Check-List
Public
Show menu
New
TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'
Need More Info
Vodafone Iceland - Ub
Multichoice - Create r
OSE2 channels (192kb
Closed
Test1
Test2
Test3
Avail1: Video stopped on the channel Pop Adult (GX104)
Audio Interuptions Detected
Upload new content to Ubi servers
Prepare a new 100 channel lineup in Back-end database for the Mediaroom application
Ensure that the Website channel lineup update is taken care of
Upgrade the primary server (maxtrax1)
Upgrade Centos5 to 7 Telefonica Brazil
Confirm with the Content dept. that the channels are ready
Phase 1 - Numeris Deployment - Top Operators
Telekom Serbia - Primary server disk failure
New Dell Servers: Image with CentOS7
in list Closed
Description
Drac IPs
10.50.10.212 (DONE)
10.50.10.214 (DONE)
10.50.10.216 (DONE)
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1964
Activity
deployment57 added this card to Closed
Jan 15, 2019 at 11:02 AM
ACTIONS
Share



EGLA-TRELLO-000619

HOME TOUR BLOG

Sign up

Telesur Check-List | Public | D

Show menu

Mobile app - Enable SSO for some CCSA operators

in list Closed

ACTIONS

Share

Description

re-enable the SSO for the following operator, was disble by mistake by a merge of the config.

WTC Communication

NCTC Communication

Execulink

Wightman

Seaside Communication

Nexicom

Mitchell Seafort

Tuckersmith

Mornington

Hay Communication

Cable Tv Slave lake

Cable TV of Camrose

Bruce Telecom

Brooke Telecom

Hurontel

#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1590

Activity

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

EGLA-TRELLO-000620

Send notification to TKC operators

in list Closed

Description

{code}
Nous prévoyons faire une maintenance sur nos serveurs de base données qui supportent nos services de karaoke.
Cette maintenance causera une dégradation temporaire du service et nécessitera possiblement de mettre hors service certains de nos serveurs d'application, ce qui aura un impact sur la disponibilité de certains services karaoke.

La durée prévue de cette maintenance est de 30 minutes, pendant cette période les services karaoke seront disponibles de façon intermittente surtout pendant les 5 à 10 premières minutes de la maintenance.

Nous prévoyons procéder mardi le 12 décembre 07h00 AM EST, si ce préavis est trop dernière minute nous pouvons repousser au mercredi 13 décembre 07h00 AM EST.

Services affectés:

- The Karaoke Channel Store
- The Karaoke Channel TV App (Mediaroom)

{code}

Operator list:

- Telus
- Sasktel
- Novus
- MTS
- Hawaiian Tel
- Du
- Bell Aliant
- AT&T

#

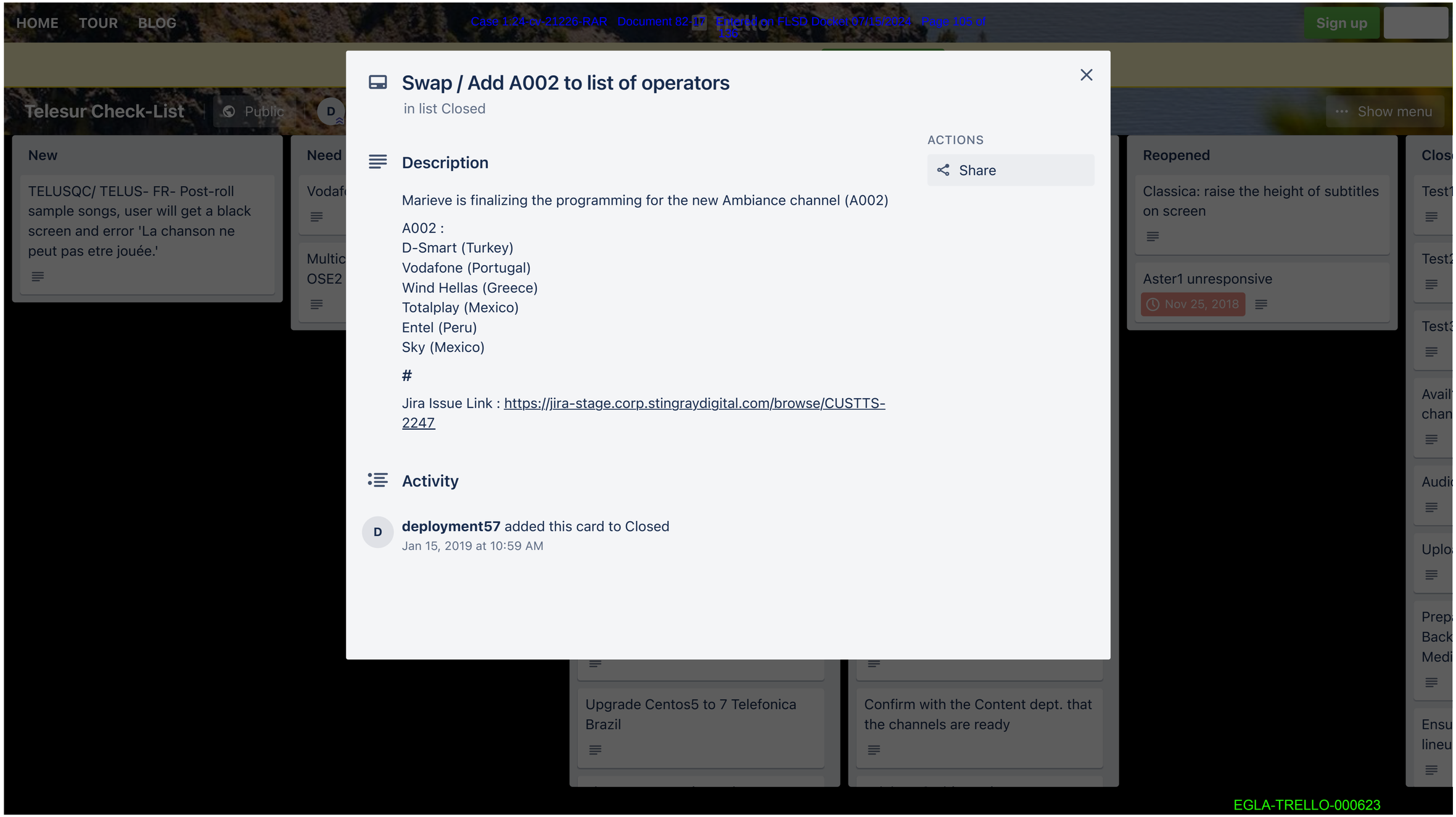
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1954

EGLA-TRELLO-000621

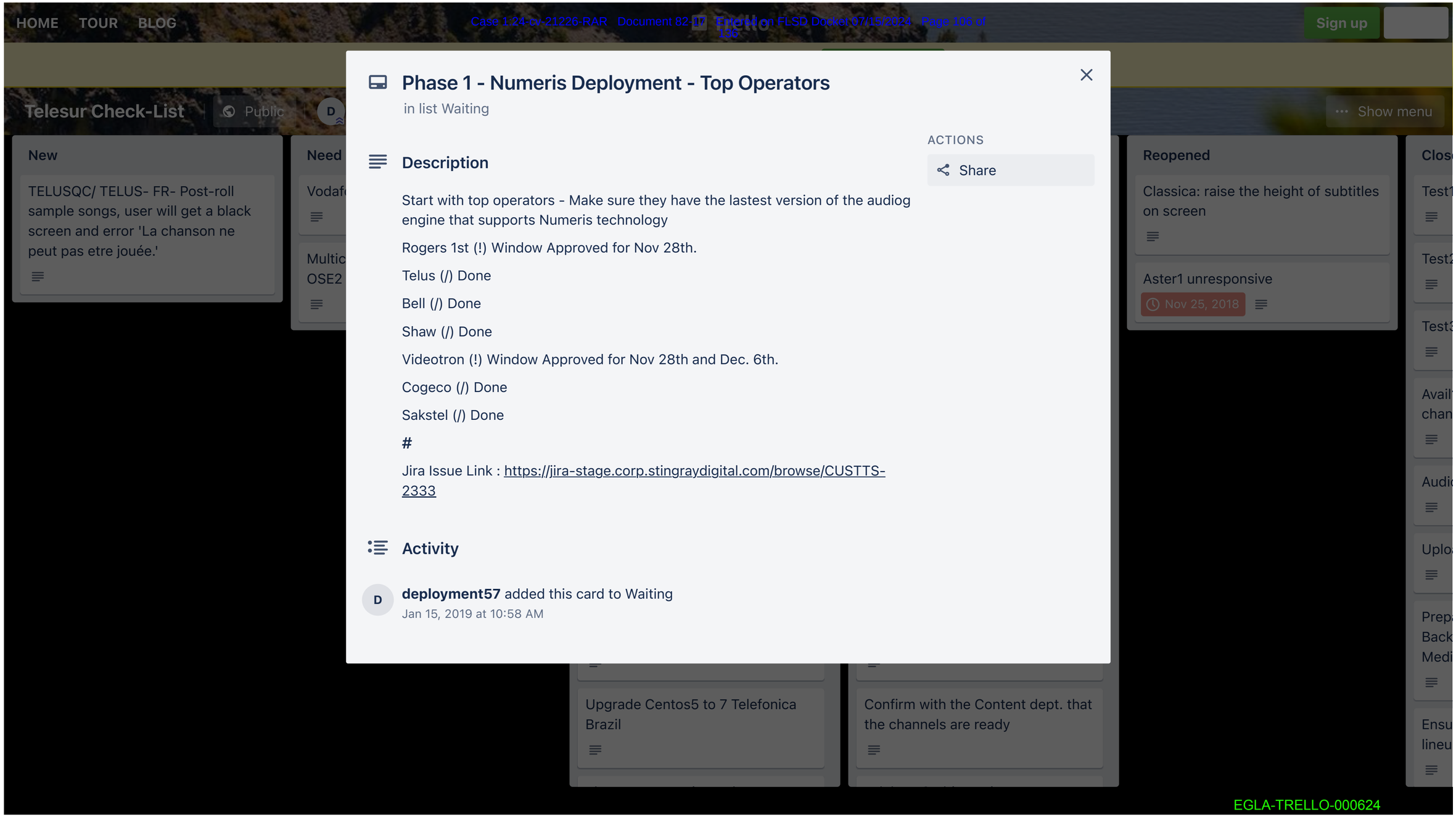
Activity

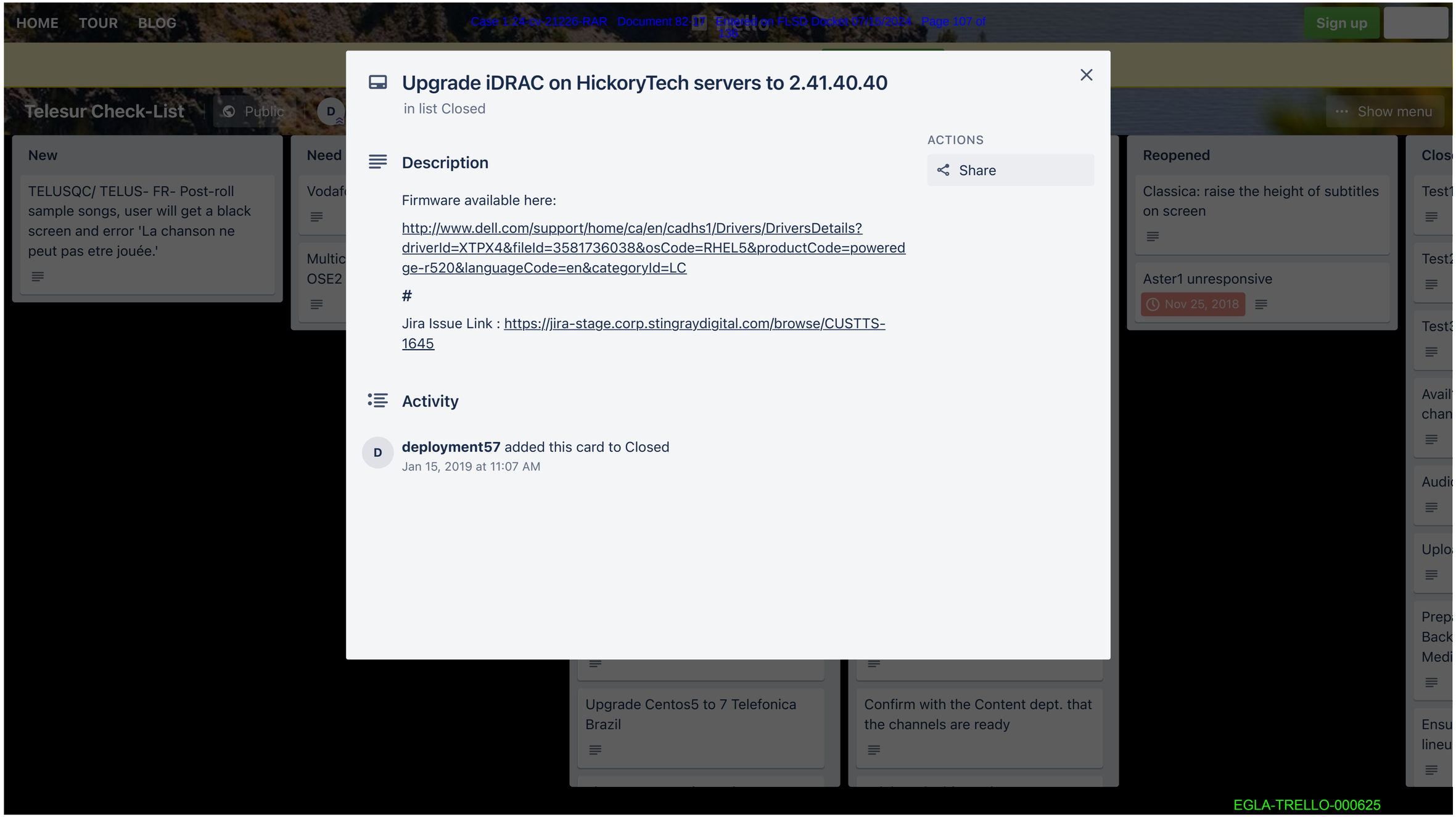
D **deployment57** added this card to Closed
Jan 15, 2019 at 11:02 AM

EGLA-TRELLO-000622



EGLA-TRELLO-000623


HOME
TOUR
BLOG
Sign up
Telesur Check-List
Public
Show menu
New
TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'
Reopened
Classica: raise the height of subtitles on screen
Aster1 unresponsive
Nov 25, 2018
Upgrade Centos5 to 7 Telefonica Brazil
Confirm with the Content dept. that the channels are ready
Phase 1 - Numeris Deployment - Top Operators
in list Waiting
ACTIONS
Share
Description
Start with top operators - Make sure they have the lastest version of the audiog engine that supports Numeris technology
Rogers 1st (!) Window Approved for Nov 28th.
Telus (/) Done
Bell (/) Done
Shaw (/) Done
Videotron (!) Window Approved for Nov 28th and Dec. 6th.
Cogeco (/) Done
Sakstel (/) Done
#
Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-2333
Activity
deployment57 added this card to Waiting
Jan 15, 2019 at 10:58 AM



EGLA-TRELLO-000625

UbiquiCAST 3.1.19 upgrade

in list Closed

Description

Servers:

North America:

Access Communication - *{color:#8eb021}DONE{color}*
Bell Aliant - *{color:#8eb021}DONE{color}*
Bruce Telecom - *{color:#8eb021}DONE{color}*
CityWest - *{color:#8eb021}DONE{color}*
Cogeco - *{color:#8eb021}DONE{color}*
Eastlink - *{color:#8eb021}DONE{color}*
Execulink - *{color:#8eb021}DONE{color}*
Hurontel - *{color:#8eb021}DONE{color}*
Maskatel - *{color:#8eb021}DONE{color}*
MTS - *{color:#8eb021}DONE{color}*
NorthwesTel - *{color:#8eb021}DONE{color}*
Novus - *{color:#8eb021}DONE{color}*
Telus - *{color:#8eb021}DONE{color}*
Rogers H264 - *{color:#8eb021}DONE{color}*
Source Cable - *{color:#8eb021}DONE{color}*
Videotron-*{color:#8eb021}DONE{color}*
Wightman - *{color:#8eb021}DONE{color}*
Westman - *{color:#8eb021}DONE{color}*

LATAM

-Skymexico-
-Skymexico Rio De La Loza-
-Telefonica Peru-

EUROPE

Telenet - *{color:#8eb021}DONE{color}*
Dsmart - *{color:#8eb021}DONE{color}*

EGLA-TRELLO-000626

-Hilversum-
-Canalsat-
-M7-
-Telekom Austria-
-Globecast-
-RRmedia-
Hilversum - *{color:#8eb021}DONE{color}*

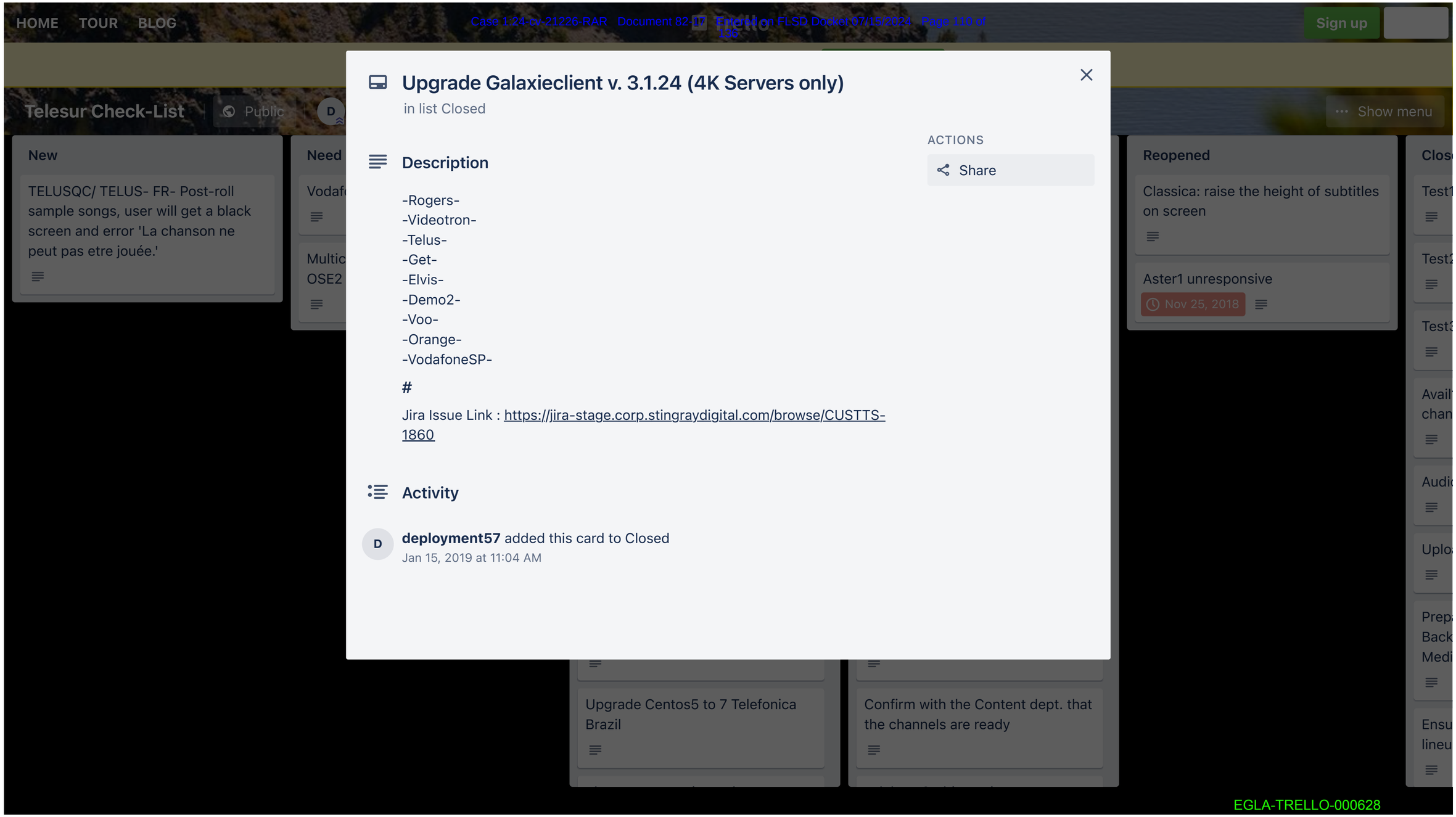
#

Jira Issue Link : https://jira-stage.corp.stingraydigital.com/browse/CUSTTS-1876

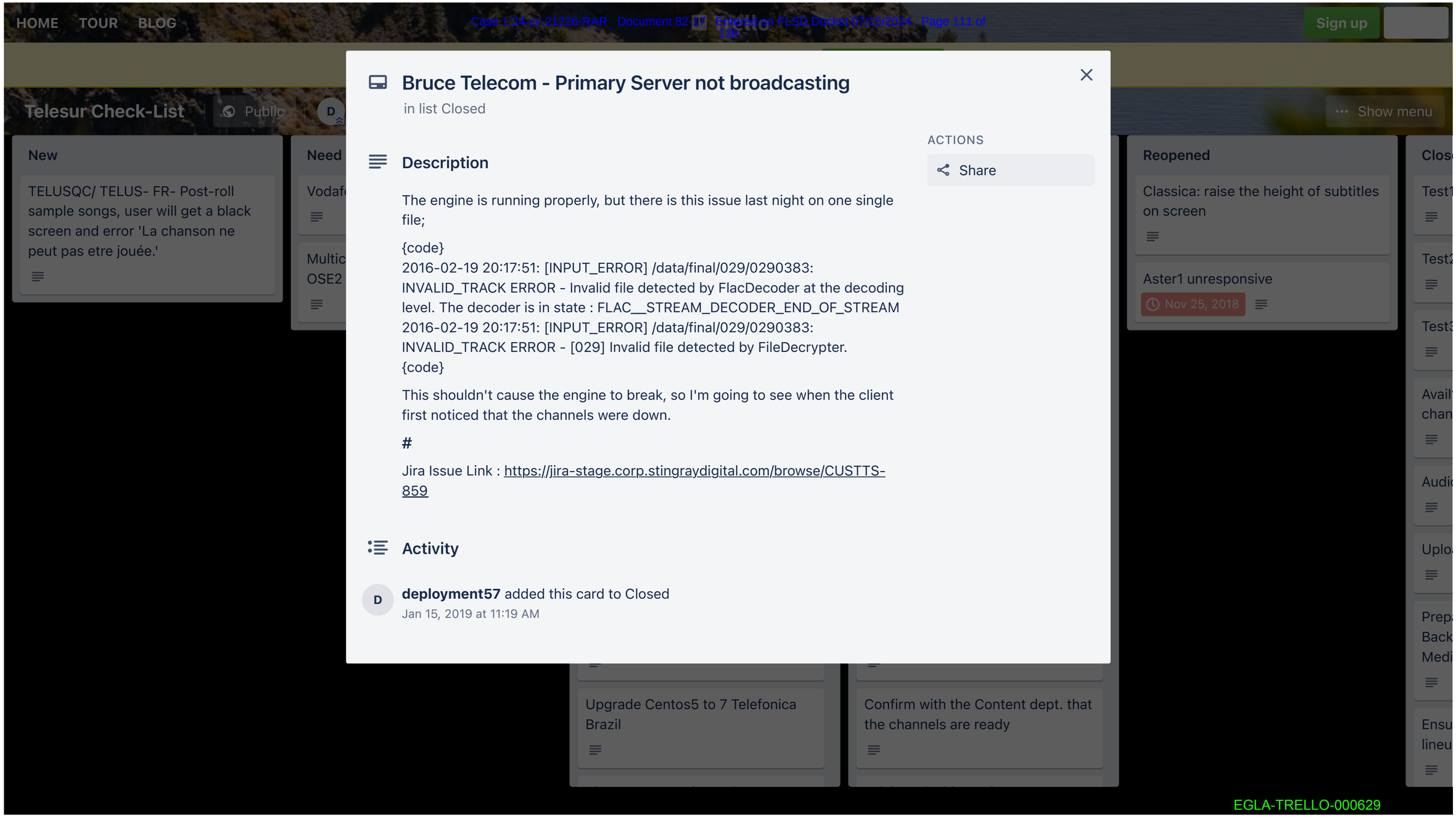
Activity

D **deployment57** added this card to Closed
Jan 15, 2019 at 11:03 AM

EGLA-TRELLO-000627



EGLA-TRELLO-000628



EGLA-TRELLO-000629

HOME TOUR BLOG

Sign up

Telesur Check-List | Public | D

Show menu

Enable quick start on all OSE2 servers

in list Closed

Description

For all the following Ubiquicast
{}Access Communication
{}Avail (Vubiquity)
{}Bell
{}Bell Aliant
{}Bruce Telecom
{}Buckeye (Block Communications)
{}CCAP
{}CityWest
{}Cogeco
{}Eastlink
{}Execulink
{}Hickory Tech (Enventis)
{}Hurontel
{}Maskatel
{}Max Trax
{}MTS Allstream
{}Novus
{}Remuxers
{}Rogers
{}Sasktel
{}SELCO (Shrewsbury Electric & Cable Operations)
{}Shaw Direct
{}Source Cable
{}Telus
{}Videotron
{}Westman
{}Wightman
{}Wowza
{}Hot
{}Yes

ACTIONS

Share

New

TELUSQC/ TELUS- FR- Post-roll sample songs, user will get a black screen and error 'La chanson ne peut pas etre jouée.'

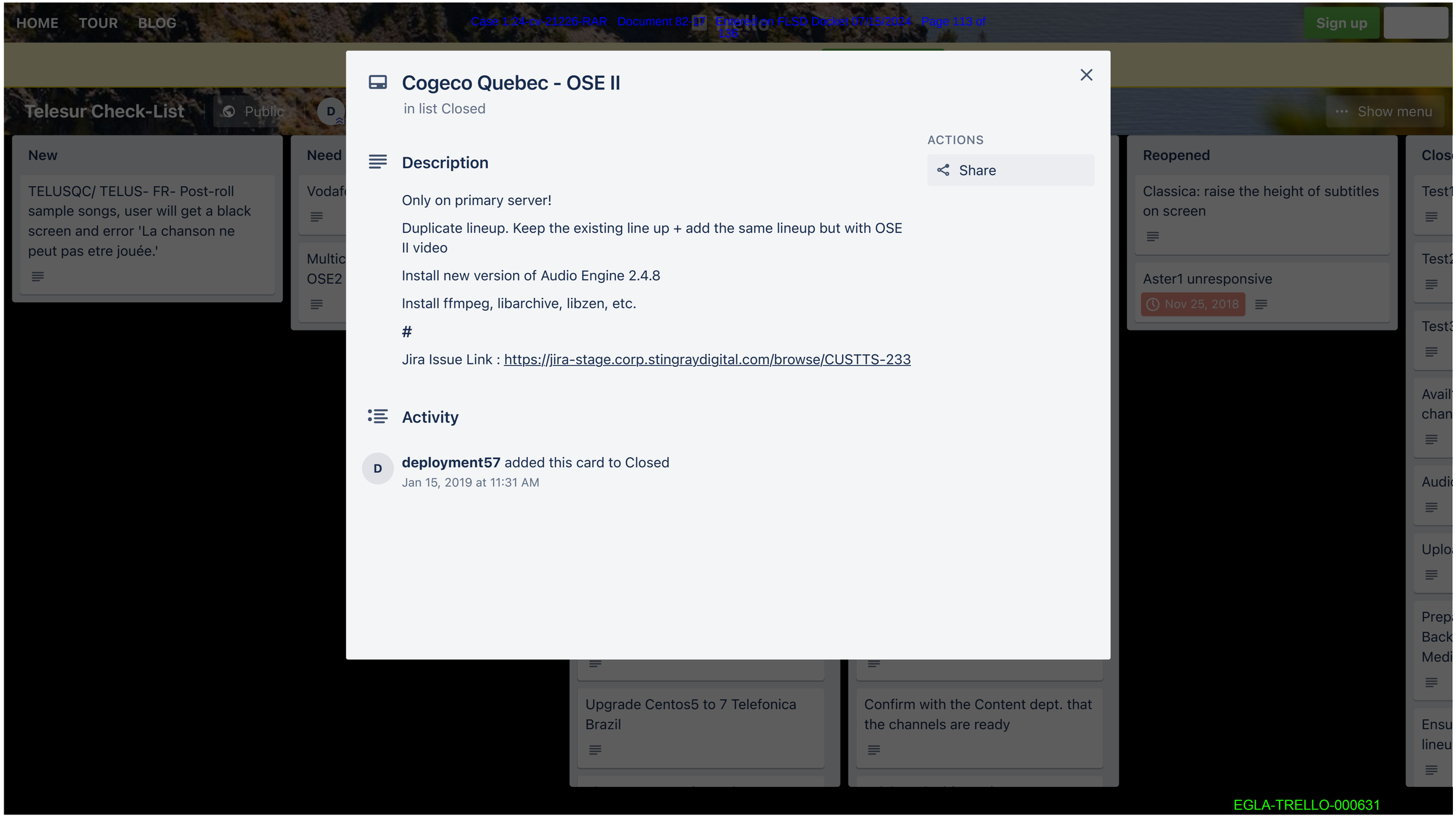
Reopened

Classica: raise the height of subtitles on screen

Aster1 unresponsive

Nov 25, 2018

EGLA-TRELLO-000630



EGLA-TRELLO-000631