Hydrafacial™ Allegro MD

Instructions for Use

Hydrafacial™

Aesthetic Management Partners, LLC et al v. HydraFacial
IPR2025-01217
HydraFacial Ex. 2032

P/N 19446-G
Rev. 11/06/2023

Copyright © 2023 HydraFacial LLC. All rights reserved.

Terms and Conditions of Use

HydraFacial®, HydraFacial MD®, Nectre®, Vortex-Fusion®, and HydroPeel® are registered trademarks. Wave™, Activ-4™, Beta-HD™, Antiox-6™, GlySal™, DermaBuilder™, Rinseaway™, Vortex-Cleansing™, Vortex-Extraction™, and Skin Health For Life™ are trademarks of HydraFacial LLC. This product and its use are covered by one or more U.S. and International patents. Patent info: www.hydrafacial.com/patents . These intellectual property rights (IPR's) remain the exclusive property of HydraFacial LLC or its licensors. This product sold is subject to a license to use the IPRs only in conjunction with original HydraFacial LLC products. Use of HydraFacial LLC together with non original HydraFacial LLC products, including but not limited to treatment media, serums and solutions, is a breach of the license - to only use any HydraFacial LLC device together with original products - and constitutes an infringement of IPRs.

Contact Info

HydraFacial LLC
3600 E. Burnett St.
Long Beach, CA 90815 USA
(800) 603-4996 · (562) 597-0102
contact@hydrafacial.com
hydrafacial.com

Contents

Before You Start
4 Introduction
5 Safety Information

Getting Started
7 Package Contents
8 Device Components
9 Installation
9 Tool Holder
9 Waste Container
9 HydraFacial® Handpiece
10 HydroPeel® Tip
10 Specialty Vial
11 Skin Solutions
11 Wet Diamond Aggressive Abrasion (Medical Use Only)

Operating Instructions
12 Turning the System On/Off
12 Standby Mode
12 Touch Screen Interface
12 HydraFacial® Mode
12 Auxiliary Mode
12 System Cleaning Mode
13 Vacuum On/Off
13 Vacuum Adjustment
13 Adjust Fluid Flow

System Cleaning & Preventive Maintenance
13 Skin Solutions
14 Weekly Cleaning
14 HydraFacial® Handpiece
15 Waste Container
15 Touchscreen
15 Removable Front Door
16 Wet Diamond Aggressive Abrasion (Medical Use Only)

17 Troubleshooting
18 Limited Warranty

20 Appendix: Client Questionnaire & Consent Form

Introduction

Thank you for purchasing the HydraFacial® System, a revolutionary breakthrough in aesthetic technology! The HydraFacial® is the next generation of exfoliation and skin rejuvenation done simultaneously. The process removes dead skin cells and impurities while simultaneously Vortex-Fusing™ the underlying new skin with cleansing, hydrating and moisturizing skin solutions and antioxidants. The procedure is soothing, refreshing, non-irritating and very eff ective. You can have the utmost confidence in this high-end system manufactured in the USA by HydraFacial LLC.

The HydraFacial® Allegro™ may include other modes of operation in addition to the HydraFacial® mode. The system, with all of its optional modes, is intended for use in hospitals, clinics, doctor's offices, and in aesthetician's offi ces by trained doctors and/or licensed aestheticians (Please consult your state board for regulations). The following is a technical description of the unit purchased and the intended use.

HydraFacial® mode:
The HydraFacial® Allegro™ system is a USA Food and Drug Administration (FDA) listed Class I exempt medical device; Class II medical device in Canada. Its intended use is to abrade the upper layers of the skin by operator contr olled motion, in order to smooth the skin surface and improve the appearance of skin, i.e. fi ne lines and wrinkles. An additional feature is the capability of introducing topical skin solutions during the procedure.

Lymphatic Drainage Therapy mode (optional): This accessory uses vacuum and hollow glass or plastic cups to assist lymphatic drainage procedure.

SYSTEM SPECIFICATIONS (P/N 70342, 70343, 72169, 70415, 70416)**:**
1. Unit Size: 18" (H) x 15" (W) x 10" (D)
2. Unit Weight: 30 lbs.
3. Electrical: 110-120 DC, 50-60Hz, 3 Amps (P/N 70342 and 70343)
4. Electrical: 110-120 AC, 50-60Hz, 3 Amps (P/N 70415 and 70416)

Environmental Condition:
Temperature: Normal (10-40°C)
Relative Humidity: 30-75% RH
Altitude: 700-1060 hPa

Safety Information

Product Marking Symbols

Symbol	Description
	Attention: Refer to accompanying documentation.
	Separate collection for electronic.
	Type BF Applied Part. Defibrillation proof.
	Direct Current
	Alternating Current
	ON (Power)
	OFF (Power)
	STANDBY (Power)
	Operating Instructions
	Fuse
	Certified by CSA Group
	Connect to supply mains with protective earth (ground)

Caution and Marking Symbols

Symbol	Description
WARNING	Calls attention to a procedure, practice, or condition that could possibly cause bodily injury or death.
CAUTION	Calls attention to a procedure, practice, or condition that could possibly cause damage to equipment or permanent loss of data.
	Do Not Re-use
	Manufactured By
	Keep Dry

Safety Guidelines

1. Ensure that all operators of the HydraFacial® System are trained and licensed as required by the state or country. Do not operate the unit before being trained. For any questions regarding training, call your salesperson or HydraFacial LLC.

2. Be sure to read the User Guide thoroughly before setting up the system. If you experience mechanical and/or electrical difficulties with your unit, call HydraFacial LLC Service Department at 800-603-4996.

3. Always use a clean tip for each procedure. The HydroPeel® tips are for single use only. Use for more than one procedure may result in infection.

4. Reusing contaminated skin solution can cause harm to the client and will void all warranties.

5. Skin solutions should not exceed the “Use By” date on the bottle. Should any products (skin solutions) settle, please contact your distributor or HydraFacial LLC.

6. In the event that a client experiences irritation, discontinue the use of the skin solution immediately.

7. Always do a client consultation (see Appendix) to determine if the client is a candidate for the procedure. Follow contraindication list as pre-determination for procedure.

8. Always begin procedure conservatively. Follow recommended protocols and contraindications for skin type. Each client’s skin conditions and sensitivity are different and suggested settings will vary for each client. Do a sensitivity test on the neck by the earlobe and increase or decrease the vacuum level as required. Skin conditions requiring more aggressive vacuum settings are at operator’s discretion.

9. Do not work on sensitive areas such as the eyelids. Eyelids should be closed at all times during the procedure and covered with protective eyewear or damp cotton pads. Sterile eye rinse solution should be available at all times to rinse the eyes.

10. Removing contact lenses prior to procedure is recommended.

11. The client should have a minimum sunscreen SPF 30 applied after the procedure and should use sunscreen on an ongoing basis.

12. Empty the waste container after each service according to your waste handling protocol. Follow the system cleaning instructions in this guide to clean your machine and handpiece after each procedure.

13. Only HydraFacial LLC skin solutions should be suctioned through the HydraFacial® handpiece. Use of other, non-approved skin solutions will void the warranty and clog the machine. Always use solution when performing abrasion.

14. Keep the device in accordance to recommended environmental conditions indicated on page 4 of this manual. Liquid should only be suctioned through the HydraFacial® handpiece.

WARNING Equipment not suitable for use in the presence of a flammable anesthetics mixture with air or with oxygen or Nitrous Oxide.

WARNING Equipment is not intended to be used in an oxygen-rich environment.

WARNING Unauthorized user modifications will void warranty. HydraFacial LLC will not be responsible for any injuries sustained due to unauthorized equipment modifications or use of parts not specified by HydraFacial LLC. Equipment returned to HydraFacial LLC with unsafe modifications will be returned to their original operating condition at the customer’s expense.

CAUTION DO NOT suction liquids through the dry port for crystal-free procedure located on the side of the unit. This will damage the unit and will void the warranty.

CAUTION This equipment has been designed and determined to be compliant with regulatory agency limits for EMI. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference, which can be determined by turning the equipment off and on, the interference can be possibly corrected by one or more of the following measures:

- Relocate the equipment with respect to the receiver.
- Move the equipment away from the receiver.
- Plug the equipment into a diff erent electrical outlet so that the equipment and receiver are on diff erent branch circuits.

CAUTION To prevent electric shock, do not remove the instrument cover. There are no user serviceable parts inside. Routine maintenance or cleaning of internal parts is not necessary. Avoid the use of cleaning agents or chemicals on the instrument. Some chemicals may damage plastic parts or lettering. Any external cleaning should be done with a clean, dry or slightly damp cloth. Any replacement cables and parts should be acquired directly from HydraFacial LLC.

Getting Started

Packaging & Unpacking Inspection

Inspect The Shipping Carton

Your equipment was shipped in a custom foam insulated box that has been tested to UPS standardsIf the shipping carton is damaged, inspect the contents for visible damage such as dents, scratches or any other obvious signs of damage. If you see visible damage, make a claim with the carrier immediately. If the equipment is damaged, notify HydraFacial LLC at (800) 603-4996 or (562) 597-0102 and we will assist you in the repair or replacement of your equipment.

Do not return your unit without first contacting HydraFacial LLC and receiving an RMA (Return Material Authorization) number.

Unpack the unit, accessories and all documents. Retain the original packaging in case you need to ship the unit for any reason.

Verify that all appropriate items have been received.

Package Contents

	Console Unit (HydraFacial) Handpiece Assembly Handpiece Holder Puncture Tool Waste Container Assembly Cleaning Cap **Options:** Wet Diamond Aggressive Abrasion Pads Cleaning Kit

Device Components

Installation

Placement Of The Unit

1. Place the unit on a sturdy stand or table that is 32” or less from the floor.
   Note: The unit must be located lower than the treatment bed to prevent the skin solutions from siphoning out the handpiece.

Tool Holder

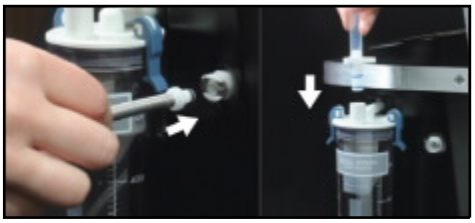
1. Loosen thumbscrews first.
2. Attach the tool holder, top first onto the accessory rail.
3. Tighten the thumbscrews to lock the handpiece holder in place.

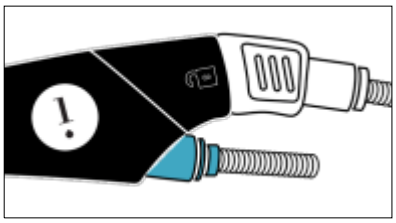
Waste Container

1. Attach the waste container lid and secure the clamps.
2. Insert the tube on the lid into the waste container port on the back of the unit.

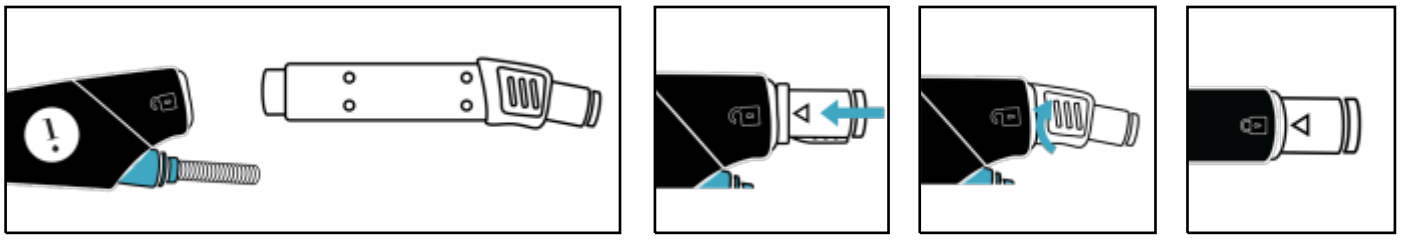
HydraFacial® Handpiece

1. Plug the small tube attached to the HydraFacial® handpiece into coupling fitting.
2. Connect the large tube attached to the handpiece into the waste container.
3. Locate the small tubing with the blue end and connect it to the appropriate end on the handpiece.
   The blue end corresponds with the blue dot. Twist the knob gently clockwise to secure the tubing.





4. Insert the gray cartridge into the handpiece. Align the arrow on the cartridge with the unlock symbol on the handpiece. Push firmly until it snaps into place, then twist the cartridge up until the arrow aligns with the lock symbol.



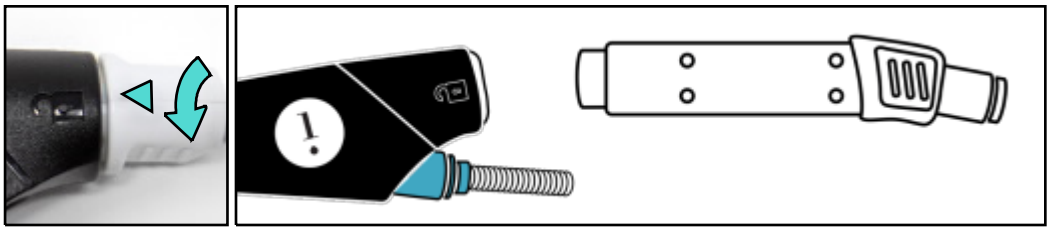
Note: If the gray cartridge is difficult to insert, drizzle a small amount of water into the cartridge to lubricate it, and try again.

HydroPeel® Tip

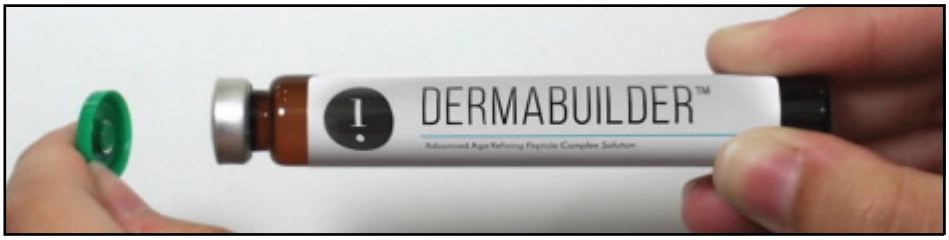
1. Align the HydroPeel® tip and attach it to the handpiece.

Specialty Vial

1. To access specialty vials, remove the gray cartridge from the handpiece by twisting until the arrow aligns with the unlock symbol, then pull the cartridge straight out.



2. Important: Remove the cap from the vial.



3. Insert the vial into the handpiece. Push firmly until it snaps into place.
Note: Keep all the toggle switches off (see below) while using specialty vials.

4. To r e-access the skin solution bottles, r emove the specialty vial and insert the gray cartridge into the handpiece . Push until it snaps into place, then twist the cartridge up into the locked position.

Skin Solution Bottles

1. Open the front door. Remove the cap of the skin solution bottle and use the puncture tool to pierce the seal inside the bottle.

2. Press and hold each manifold button as you insert each bottle into the manifold, and then release the button.
   Note: The Rinseaway™ System Cleaning Solution should be installed in the manifold with the gray toggle switch labeled "SYSTEM RINSE".

3. The toggle switches control which skin solution bottle is being used. When a switch is in the ON position, fluid will be drawn from that bottle. When switched to the OFF position, no fluid will be drawn from the corresponding bottle.
   Note: Always keep the "SYSTEMRINSE"toggle switch (gray)off while performing procedures.

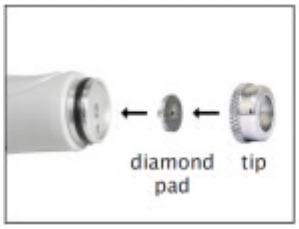
Optional

If you have purchased the optional kits, please see below.

Wet Diamond Aggressive Abrasion (Medical Use Only)

1. Place the diamond pad inside the tip and push it in.

2. Place the tip on the HydraFacial® handpiece and press-in until it is fully seated.



Operation

Turn On The System

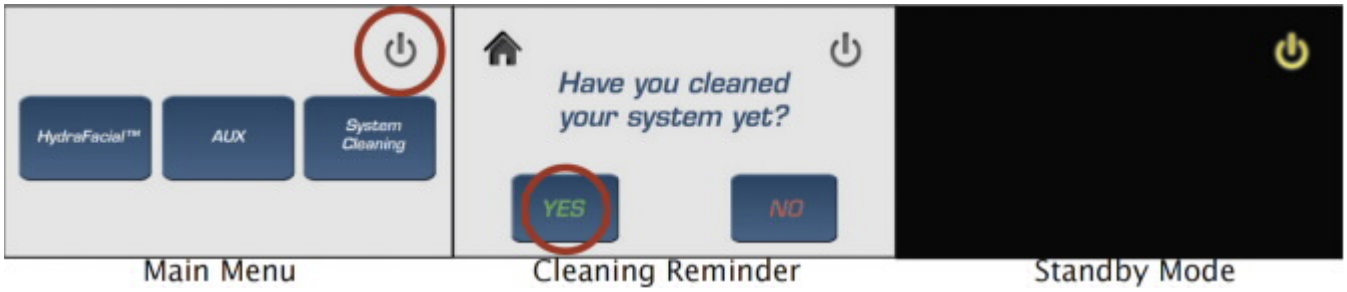
1. Connect the power cord to the power entry module and connect the plug into a grounded wall outlet.
2. Press the main power switch located on the lower back of the machine to the “I” symbol.
   The screen will turn on and display trademark dialog before proceeding to the main menu.

Turn Off The System

1. Press the power switch located on the lower back of the machine to “O” and the system will shut off . The power light and vacuum level display will no longer be illuminated. The power should be switched off at the end of the day.

Standby Mode

1. Touch the power symbol on the top right corner of the screen to place the system into standby mode. A cleaning reminder will appear. If you have already cleaned your system, press the ‘Yes’ button to finish putting the system into standby mode. Remember to always clean your system before turning it off or placing it into standby.

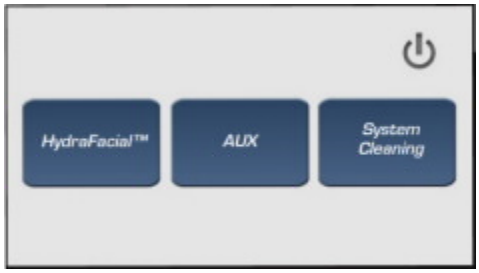


Touchscreen Interface

1. Use your finger to operate the touchscreen interface. Simply touch any icon or button on the screen to invoke its function.

HydraFacial® MODE

1. From the Main Menu, touch the button indicating “HydraFacial®”.



Auxiliary Mode

1. From the Main Menu, touch the button indicating “AUX”.

System Cleaning Mode

1. From the Main Menu, touch the button indicating “System Cleaning”.

Turn The Vacuum On

1. Within each mode, touch the “On” button to start the vacuum.

Turn The Vacuum Off

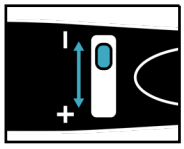
1. Within each mode, touch the “Off ” button to stop the vacuum.

Vacuum Adjustment

1. Within each mode, adjust the vacuum level by pressing the triangular vacuum control buttons. Press the up-arrow button (with the plus sign “+” on it) to increase the vacuum. Press the down-arrow button (with the minus sign “-“ on it) to decrease the vacuum.
   Note: Use your fingertip, not your fingernail to avoid damage to the screen.

Adjust Fluid Flow

1. Turn the flow control valve towards the + sign to increase fluid flow.
   Turn towards the - sign to decrease fluid flow.



Return To Main Menu

1. Touch the “Home” button to return to the Main Menu.

System Cleaning And Preventive Maintenance

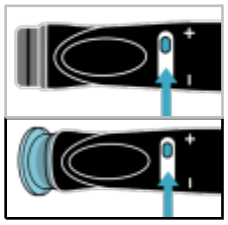
The HydraFacial MD® Allegro™ system needs to be cleaned after each procedure. Cleaning is especially important after the usage of vials.

Skin Solution Stations And Tubing

After Each Service

1. Wearing gloves is recommended.
2. After each procedure, run the “system cleaning process”. Start by switching all the blue toggle switches down to the “OFF” position, and switch only the gray toggle switch “SYSTEM RINSE” up to the “ON” position.

3. Make sure that the Rinseaway™ system cleaning solution is properly installedOnly use the HydraFacial Rinseaway™ Solution ; it contains a biocide to properly clean your system. Partially used skin solution bottles must be capped and stored in a cool place.
4. Go to System Cleaning mode andset vacuum setting to 26 .



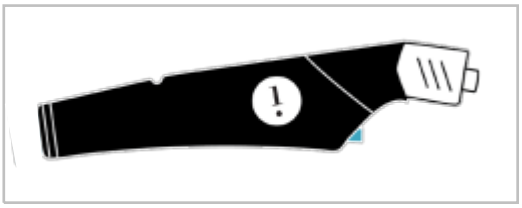
5. Use the cleaning cap (as shown) to occlude the handpiece. Turn the flow control valve all the way towards the + sign, and let the cleaning process run for 20-30 seconds . Extend to 1 minute after each service day. The cleaning cap can also be used as a protective cap.
6. When completed, be sure to switch the toggle switch to the “OFF” position.
7. Empty the waste on the back of the unit at the end of each service day.
   Do not let the waste container fill above 450ml.
8. Wash, dry, and wipe/spray germicide over waste canister and lid. Leave open overnight to air-dry.

Weekly Cleaning

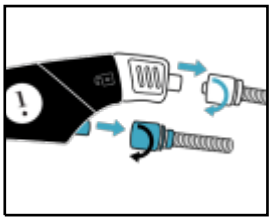
1. Wearing gloves is recommended.
2. Use the Rinseaway™ solution on each individual skin solution station to prevent/remove any clogging.
   Follow the above instructions to clean/flush your system.
3. When completed, be sure to switch all the toggle switches to OFF position.

HydraFacial® Handpiece

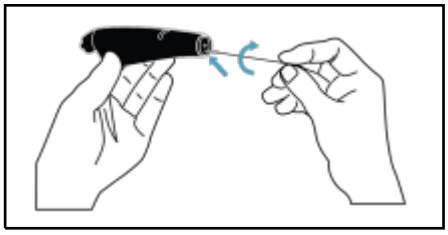
The HydraFacial® handpiece tubing chambers must be cleaned and disinfected using the cleaning brush every week to prevent any bacterial contamination.

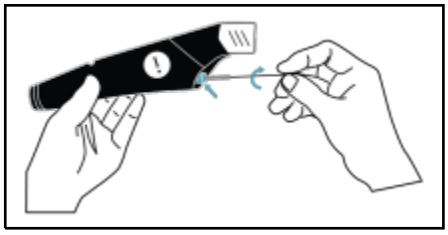


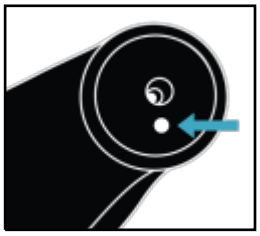
1. Detach the handpiece from all tubing. Gently twist the knobs counter-clockwise to detach each tube from the handpiece.
2. Insert the cleaning brush into the vacuum (smaller opening) on the face of the handpiece.
   Push it in gently all the way, while rotating in either direction. Repeat with the opening on the back with the blue dot. A few drops of disinfectant may be dropped onto the “face” of the hand piece (held in an upright position) allowing the disinfectant to run into the handpiece opening before inserting the cleaning brush.
   Note: 70% isopropyl alcohol is not suitable as a disinfectant.



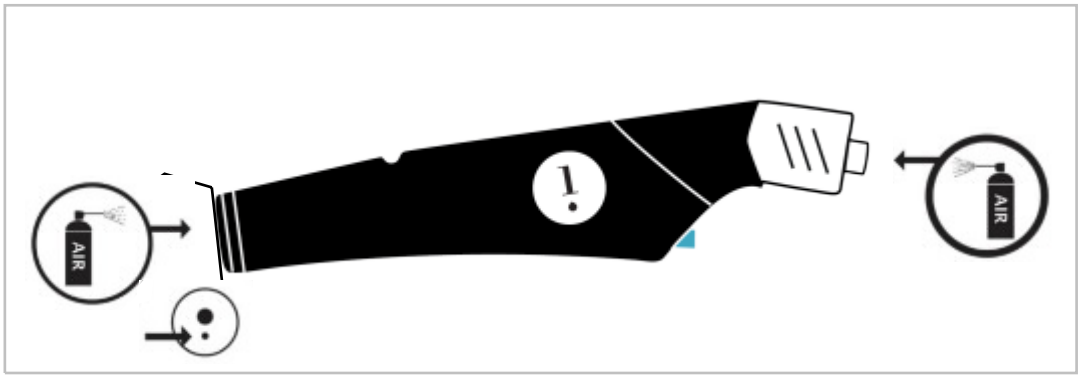
3. Wash the brush bristles in soapy water between each handpiece opening insertion to clean off debris.







4. Using a compressed air canister with the straw attached, blow air first into the vacuum (smaller opening) on the face of the handpiece, and then into the opening in the gray cartridge on the back of the handpiece.



5. When the brush and air cleaning are completed, make sure all the blue toggle switches are in the OFF position. Turn the gray toggle switch “SYSTEM RINSE” up to the ON position and the vacuum setting on “26”. Press on the cleaning cap and flush through the handpiece and tubing for 1 minute.

During Procedure, Using Specialty Vials

1. Fill a small bowl with Rinseaway™ Solution and place next to treatment station.
2. Make sure to remove the specialty vial and replace with gray cartridge with no toggles on.
3. Set vacuum to 12 and dip the handpiece with tip attached into the bowl of Rinseaway™ for 5 seconds.
4. Throw away bowl after each cleaning.

Waste Container

1. Wash, dry, and wipe/spray germicide over waste canister and lid. Leave open overnight to air-dry.
   Note: Always remove the waste container before transporting the unit.

Touchscreen

1. To clean the touchscreen, use window or glass cleaner. Put the cleaner on a microfiber cloth and wipe the touch screen. Never apply the cleaner directly on the touchscreen.
   Note: Avoid getting liquids inside your touchscreen. Do not wipe the screen with a cloth or sponge that could scratch the surface.

Removable Front Door

1. To clean door use a plastic cleaner available at your nearest hardware store (example: Novus plastic cleaner). Never, under any circumstances use any type of alcohol to clean front door.

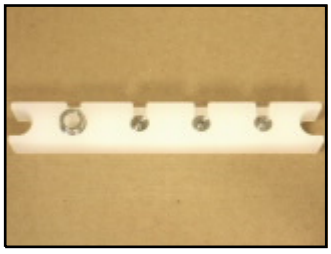
Options

Wet Diamond Aggressive Abrasion (Medical Use Only)

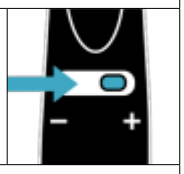
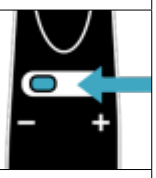
1. It is always recommended to use gloves for this process.
2. After each use, remove abrasive pads and tip. Drop in hot water and let them soak for about 10 minutes, softening any debris surrounding both pads and tip.

3. Place abrasive pad under running water and brush away all the debris with the included brush. Rinse away any debris very thoroughly.

4. It is recommended to use an Ultrasonic Cleaner with a disinfectant solution to thoroughly clean the abrasive pads and tip of any debris that may have been embedded between the diamond grits during use. Please follow the suggested dilution ratio from the manufacturer.
5. For maximum sterility, abrasive pads, tip, and pad holder are autoclavable.



Troubleshooting

Problem	Possible Cause	Solution
No Power	Power cord	Make sure power cord is properly connected to back of the unit and to a working wall outlet.
	Fuses	Unplug unit from main wall outlet prior to this. Use a small flat head screwdriver to remove the fuse holder box located in between the ON/OFF switch and power cord, and check that fuses are in good working conditions (not blown). Replace any blown fuses with ones of same size and rating
Low or No Fluid Flow	Toggle Switch	Make sure the switch is on.
	Empty bottle	Make sure your skin solution bottle is not empty.
	Improper connection	Make sure that your HydraFacial® handpiece is properly connected to the side of the skin solution station block, and to the waste container. Also, make sure that the lid is firmly attached to the waste container.
	Tip is improperly installed	Make sure the tip is firmly installed onto the handpiece. Angled tips should face downwards in order to facilitate flow.
	Flow control valve is closed	Make sure the flow control valve on the handpiece is open. To increase fluid flow, turn the flow control valve towards the + sign. 
	Leak in the line	Check lines for any kinks or leaks. Repuncture bottle if needed.
	Faulty station	If using only one station at a time, turn current station off and try another station, if this corrects the problem please check on the previous station that internal bottle seal is completely broken and pick up assembly (metal portion) is fully submerged.
	Operator technique	Make sure that you are holding the handpiece correctly and not working against gravity or blocking the tubing.
	Waste canister is full	Do not let the waste container fill above 450 mL. If the container becomes overfull, a built-in float will occlude the vacuum opening and skin solution flow through the handpiece will cease. Empty the waste container after each service.
	Clogging	Flush all stations thoroughly. Make sure the machine is cleaned after each service.
	Gray Cartridge is loose	Make sure that the gray cartridge is properly inserted into the handpiece. The arrow on the cartridge should line up with the lock symbol.
Too Much Fluid Flow	Flow control valve is opened too far	Make sure the flow control valve on the handpiece is not opened too far. The default setting for the flow control valve is 50% open. To decrease fluid flow, turn the flow control valve towards the – sign. 
	Position of the machine	Place the unit on a sturdy stand or table that is 32” or less from the floor. The unit must be located lower than the treatment bed to prevent the skin solutions from siphoning out of the handpiece.
Low or No Vacuum Flow for Dry Handpieces	Kinks or leaks	Check lines for kinks or leaks.
	Improper connections	Make sure the dry handpiece tubing assembly and corresponding attachments are properly connected.
	Occluded filter	If you conduct an excessive number of massage procedures, you may occlude filter, which in turn will reduce vacuum performance. Please call your local representative or call HydraFacial LLC to order a replacement part.

Note: Circuit diagrams & component part lists are available upon request for service technicians.

Limited Warranty

Form of Product Warranty
LIMITED WARRANTY (HydraFacial® System)

What Is Covered:

The warranty for the HydraFacial® System (the “System”) covers defects in material or workmanship in the System.

Who Is Covered:

This limited warranty applies and extends only to the original Customer purchasing the System from HydraFacial LLC in the country where the sale occurred. This limited warranty is non-transferable and non-assignable by the original Customer. HydraFacial LLC shall have no obligations under this limited warranty in the event that an original Customer attempts an unpermitted assignment of the original Customer’s rights under this limited warranty. Notwithstanding the foregoing, HydraFacial LLC agrees to extend the benefits of this limited warranty to a leasing company providing financing to the original Customer for the System, provided the System is leased back to and operated by the original Customer and any such leasing company has no greater rights than the original Customer.

How Long:

The System warranty runs for a period of one (1) year from the date of delivery of the System to the original Customer. We warrant any replacement part for the balance of the original warranty period. Extended warranties are available.

What HydraFacial LLC Will Do:

For the System, HydraFacial LLC will, within the applicable warranty period, at HydraFacial LLC's sole discretion, repair or replace any defects in the System without any costs to the Customer for parts or labor (except as specifically stated below).

Service Loaner:

During the first year of warranty HydraFacial LLC, to the extent available, will provide to Customer a loaner System (the “Loaner”) upon determination that the failure is a warrantied event, and following execution of HydraFacial LLCs’ Loaner Agreement. Loaner systems are not available outside the United States.

What Is Not Covered:

THIS WARRANTY DOES NOT COVER ANY EQUIPMENT WHICH HAS BEEN DAMAGED BY ACCIDENT, MISUSE, ABUSE, MODIFICATION, WHICH HAS BEEN USED IN VIOLATION OF THE SYSTEM INSTRUCTIONS OR FOR ANY PURPOSE OTHER THAN ONE FOR WHICH IT WAS MANUFACTURED, OR CAUSED BY UNAUTHORIZED REPAIR OR USE OF UNAUTHORIZED PARTS, INCLUDING, WITHOUT LIMITATION, DAMAGE TO THE SYSTEM ARISING FROM USE OF SKIN SOLUTIONS OR TIPS PURCHASED OR OTHERWISE OBTAINED FROM A NONHYDRAFACIAL LLC APPROVED SUPPLIER. THIS WARRANTY DOES NOT COVER FREIGHT DAMAGE; OR ANY DAMAGE CAUSED BY ACTS OF GOD OR THIRD PARTIES NOT WITHIN THE CONTRO OF HYDRAFACIAL LLC, SUCH AS DAMAGE CAUSED BY POWER SURGES OR LIGHTNING. THIS WARRANTY DOES NOT COVER THE COSTS OF INSTALLATION, ADJUSTMENT OF USER CONTROLS, INITIAL TECHNICAL ADJUSTMENT (SET-UP) AND ROUTINE USER REQUIRED MAINTENANCE. THIS WARRANTY DOES NOT EXTEND TO ANY MACHINERY, APPLIANCES OR PROPERTY OF THE CUSTOMER USED IN CONJUNCTION WITH OR CONNECTED TO THE EQUIPMENT. THIS WARRANTY IS THE EXCLUSIVE REMEDY AGAINST HYDRAFACIAL LLC AND NO OTHER REMEDY (INCLUDING BUT NOT LIMITED TO INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR INJURY TO PERSON OR PROPERTY, LOST PROFITS, LOST SALES OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS) SHALL BE AVAILABLE. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY REPRESENTATIONS OR PROMISES INCONSISTENT WITH OR IN ADDITION TO THIS LIMITED WARRANTY ARE UNAUTHORIZED AND SHALL NOT BE BINDING UPON HYDRAFACIAL LLC. PLEASE NOTE THAT SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

How To Obtain Service:

To obtain Service under this warranty, the Customer must contact HydraFacial LLC within the warranty period HydraFacial LLC can be reached by telephone (toll free) at 1 (800)-603-4996. The Customer is responsible for all arrangements and shipping charges (incoming and outgoing) related to the shipment of a System or parts to a HydraFacial LLC approved and designated repair facility for inspection and diagnosis for potential coverage under this warranty.

HydraFacial LLC
3600 E. Burnett St.
Long Beach, CA 90815 USA
(800) 603-4996 • (562) 597-0102
hydrafacial.com

CLIENT CONSULTATION AND RELEASE FORM

Please read carefully, complete, sign and date this form prior to your procedure.

Name: _____

Phone: (____) _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

- ◻ HydraFacial®
- ◻ LYMPHATIC/MASSAGE PROCEDURE
- ◻ MICRODERMABRASION
- ◻ BLUE/RED LIGHT THERAPY
- ◻ WET DIAMOND (Medical Use Only)

SECTION 1: MEDICAL INFORMATION

Absolute Contraindications

YES	NO	
◻	◻	Accutane or other similar medication
◻	◻	Autoimmune disease, HIV, lupus, hepatitis, scleroderma
◻	◻	Active infection in the treatment area
◻	◻	Melanoma or lesions suspected of malignancy
◻	◻	Active Sunburn
◻	◻	Pregnancy (medical-legal)
◻	◻	Breastfeeding (medical-legal, may increase skin sensitivity & likelihood of PIH
◻	◻	Epilepsy contraindicated for LED light therapy

Relative Contraindications

◻	◻	Anticoagulants procedure (use lower settings)
◻	◻	Very thin skin
◻	◻	Other Aesthetic Treatments: Botox: wait 5-7 days; Fillers: wait 7-10 days; Peels: wait 30 days
◻	◻	Laser Treatments: wait until lesions heal & swelling & redness is resolved

Other Concerns

◻	◻	Keloids: avoid direct contact
◻	◻	Rosacea, telangiectasia (use lower vacuum)
◻	◻	Unrealistic expectations

If you answered YES to any of the above questions, please explain:

_____

_____

Please list any known allergies:

_____

Specify your areas of concern (i.e. eyes, forehead, etc.):_____

_____

_____

SECTION 2: CLIENT CONSENT FORM

(Initial each acknowledgement line below)

1. I acknowledge that my skin might experience temporary irritation, tightness, or redness, which usually dissipates within 72 hours depending on skin sensitivity. _____(initial here)
1. I acknowledge that if I fail to use a minimal sunscreen (SPF 30) and follow the direction for use, I am more susceptible to sunburn, sun damage & hyperpigmentation. I should avoid excessive sun exposure, especially between 10am - 2pm. _____(initial here)
1. I have disclosed my history of allergies above and I acknowledge that if I am allergic to one or more of the ingredients in the products used, I may experience an allergic reaction._____(initial here)
1. I hereby agree to have the treatment performed and agree to follow all pre and post treatment instructions. _____(initial here)
1. I acknowledge that I should avoid use of aggressive exfoliation, waxing, and products containing acids that are not part of the recommended take-home regimen in the treated areas for minimum 2 weeks pre and post treatment. _____(initial here)
1. I acknowledge that I should avoid use of Retin-A type products for a period of time recommended by my physician and/or skincare practitioner pre and post the treatment. _____(initial here)
1. I acknowledge that I have answered all questions truthfully and completely._____(initial here)
1. I release HydraFacial LLC, the_____ (Aesthetician/Doctor), management and staff of _____ (Clinic/Office) from any and all liability associated with any injuries and/or current or future conditions resulting from the skincare procedures or products. _____(initial here)
1. I consent to the use of my before, during and after facial procedure photographs for education, promotion or advertising purposes. My name will not be used to identify these photographs without my written approval. _____(initial here)

By signing below, I certify that I have read and fully understood the contents of this consent form, and that the information I provided above are complete, accurate, and up-to-date to my knowledge.

Client Signature: _____ Date: _____

Operator Signature: _____ Date: _____

HydraFacial LLC
3600 E. Burnett St.
Long Beach, CA 90815 USA
(800) 603-4996 * (562) 597-0102
hydrafacial.com

Designed in California, USA