End of support for Cortana

We maDE some changes to Windows and Microsoft 365 that will impact Cortana users. Cortana voice assistance in Windows as a standalone app was retired in the spring of 2023. Additionally, Cortana in Teams mobile, Microsoft Teams display, Microsoft Teams Rooms, Outlook mobile, and Microsoft 365 mobile was retired in the fall of 2023. The voice search and the Play My Emails feature in Outlook mobile were retired in June of 2024.

We understand this may affect the way you work, but there are new and exciting ways you can get help with your tasks, calendar, email, and more.

Voice access in Windows 11: This is a new feature in Windows 11 that lets you control your PC and write text using your voice. You can use voice commands to open and switch between apps, browse the web, and read and write emails. Voice access works offline and uses advanced speech recognition to understand your speech and help you get things done.

Microsoft Copilot: The new AI-powered Bing lets you ask complex questions and get concise answers from reliable sources on the web. You can type or speak your questions and Microsoft Copilot will give you a succinct answer citing multiple trusted sources.

Copilot in Microsoft 365 apps: This is a new feature that uses AI to turn your words into a powerful productivity tool. Copilot uses your Microsoft 365 data—such as your calendar, emails, chats, documents, and meetings—to help you create, edit, share content, and more. Copilot adheres to Microsoft's AI principles and Responsible AI Standards to ensure your data is secure and private.

We are excited to keep innovating and using AI to help you work smarter and faster. We hope you enjoy the new ways to use AI to save time and focus on what matters most to you.

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