SYNC

Powered by Microsoft®

Supplemental Guide

What you need to get started

To use SYNC®'s many features, you must have the following:

- **Cellular phone with *Bluetooth* wireless technology (with the phone's user guide).**
- **Compatible digital media player with USB cable.**

Note: SYNC® is capable of hosting nearly any digital media player including: iPod®, Zune™, "Plays from device" players, and most USB drives. Supported audio formats include MP3, WMA, WAV and AAC.

For more information on all SYNC® features and compatible devices, check out www.SyncMyRide.com.

Pairing your phone for the first time

⚠ WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. The driver's primary responsibility is the safe operation of their vehicle. Only use cell phones and other devices not essential to the driving task when it is safe to do so.

The first thing you must do to use the phone features of SYNC® is to 'pair' your *Bluetooth* enabled cellular phone with SYNC®. This allows your phone to communicate with the hands-free system. To pair your phone for the first time:

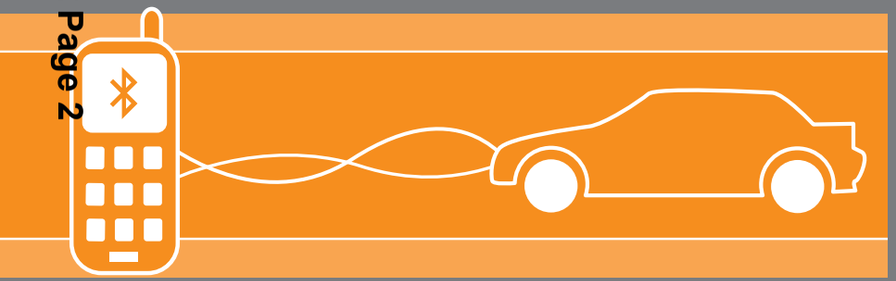
1. **Ensure that the vehicle ignition and radio are on and that your vehicle is in Park (P).**
2. **Press ☎ or PHONE to enter the PHONE MENU. SYNC® will attempt to connect and the radio display will indicate that no phone is paired.**
3. **Press OK. ADD DEVICES will appear in the radio display.**

Note: Press ▲/▼ repeatedly if ADD DEVICES does not first appear in the radio display.

Press OK to confirm your selection and enter the ADD DEVICES MENU.

When FIND SYNC appears in the radio display, press OK. Follow the instructions in your cellular phone's user guide to put your phone into *Bluetooth* discovery mode. A six digit PIN will appear in the radio display.

When prompted on your phone's display, enter the six digit PIN provided by SYNC®.



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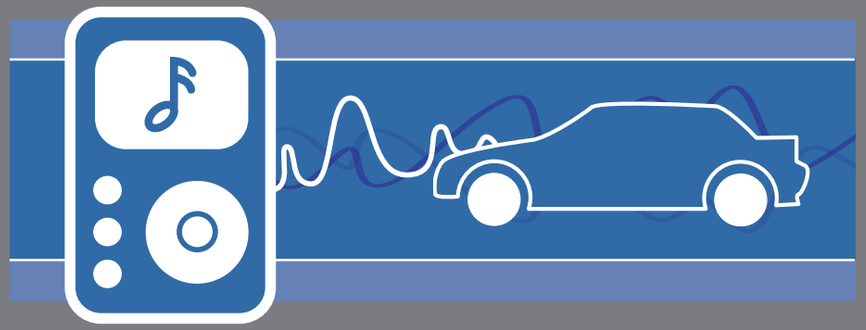
7. **The radio display will read CONNECTED when the pairing process is successful.**

Congratulations! Your phone is now successfully paired to SYNC®. Depending on your phone's capability, you may be prompted on your phone's display or radio display with additional options. For further information, refer to your phone's user guide and visit www.SyncMyRide.com.

Note: You can, at any time, press and hold ☎ or PHONE to exit phone mode and listen to other audio sources. You can also press VOICE or 🎤 and say "Help" for more options.



Stay connected

The voice -activated, hands-free calling system means you can focus on driving without putting everything else on hold. The system supports you with:

- **Voice activated, hands-free calling: To initiate a call, press 🎤 or VOICE, then say "Phone." When prompted, say "Call" <*phone book name*> or say "Dial" and, when prompted, the desired number. When SYNC® confirms the number, say "Dial" again. SYNC® will automatically connect with the names in your mobile phone's contact list. To answer incoming calls, simply press ☎ or PHONE. To end a call, press and hold ☎ or PHONE.**
- **Uninterrupted connections while entering your vehicle: In the middle of a phone call while entering your car? No need to hang up. If your phone has been previously paired, SYNC® will instantly connect to your *Bluetooth* phone and automatically transfer the call to a hands-free environment. (The system can also transfer the call back to your phone as you exit your vehicle.)**
- **Audible text messages: If your connected cell phone supports text messaging downloads via *Bluetooth* wireless technology, you can use SYNC®'s text messaging feature. If you receive a text message while driving, press OK and SYNC® will read it to you out loud. The system is smart enough to translate commonly used text messaging expressions such as "LOL" and " :) ". You can even reply with a list of predefined responses.**

USB Voice Commands

USB Voice Commands: You can use the following commands whenever a device is connected via the USB port. Just push the VOICE or 🎤 button and SYNC® will prompt you for a command:

Basic Commands

- Play all
- Play genre <*name*>
- Play album <*name*>
- Play artist <*name*>
- Play track <*name*>
- Play playlist <*name*>
- Similar music
- What's playing

Additional Commands

- Autoplay ON
- Autoplay OFF
- Connections
- Pause
- Play previous track
- Repeat ON
- Repeat OFF
- Shuffle ON
- Shuffle OFF
- Search artist <*name*>
- Search track <name>
- Refine album <*name*>
- Refine track <*name*>
- Play
- Play next track
- Play next folder
- Play previous folder
- Search genre <*name*>
- Search album <*name*>
- Refine artist <*name*>

Traffic, Directions and Information
(U.S. only, if equipped)

Traffic, Directions and Information Services is a feature which uses advanced GPS technology to pin-point your location and provide voice-access to relevant traffic reports, turn by turn directions and nearby business searches as well as information such as sports scores. For a complete list of services and vehicle availability, please visit www.SyncMyRide.com.

Note: Traffic, Directions and Information Services require activation prior to use. Standard phone and message rates may apply. Subscription may be required. For more information, log onto www.SyncMyRide.com.

To access:

1. **Press 🎤 or VOICE.**
2. **When prompted, say, "Services".**
3. **Once connected, follow the voice prompts to request your desired service. For example, for turn-by-turn directions, say, "Directions".**

Note: You can also say, "What are my choices?" to receive a complete list of available services from which to choose.

4. **Follow the voice prompts to identify your desired destination. Once your destination is selected, a route is downloaded to your vehicle and directions will begin. Please allow the download to complete before using your phone.**
5. **Follow the voice guidance to reach your destination.**

When directions are active, you can press 🎤 or VOICE and say any of the following commands:
"Next Turn", "Route Status", "Route Summary", "Cancel Route", "Update Route" or "Voice Guidance on/off".

For more information, please refer to your SYNC® supplement and visit www.SyncMyRide.com.

Check with your authorized dealer for availability.

Connecting your digital media player

⚠ WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. The driver's primary responsibility is the safe operation of their vehicle. Only use cell phones and other devices not essential to the driving task when it is safe to do so.

1. **Ensure that the vehicle ignition and radio are ON.**
2. **Plug the device into the USB port. Refer to your Owner's Guide for exact location.**

   Note: If your digital media player has an ON/OFF switch, ensure that the device is ON.
3. **Press or VOICE.**

   Note: If your digital media player contains many media files, INDEXING may appear in the radio display. When the indexing process is complete, you may access the media content in your digital media player using voice commands.
4. **When prompted, say "USB".**
5. **Play music by saying any of the following commands, "Play All", "Play Artist <*name*>", "Play Album <*name*>", " Play Genre <*name*>", "Play Playlist <*name*>" or "Play track <*name*>".**

Note: At any time, you may press VOICE or and say "Help" for more options.

A new way to rock while you roll

SYNC® can shift your digital music into overdrive with voice-activated access to songs on your digital media player.

- **Voice activated music: Browse your music collection by genre, album, artist and song title using simple voice commands.**
- **USB device charging: Long trip? You may run out of gas but you'll never run out of music. That's because if your digital media player supports, SYNC® will automatically charge your digital media player when plugged into the USB port.**

For more information, visit www.SyncMyRide.com

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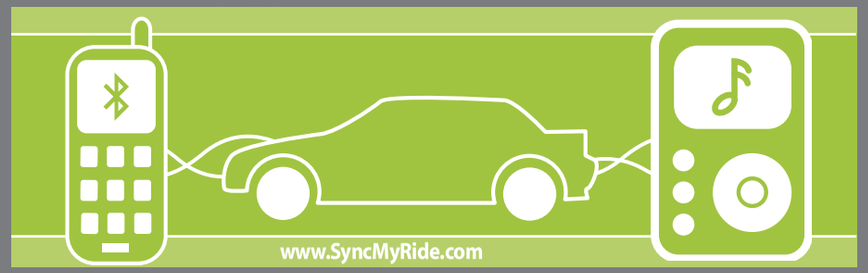
SYNC® Powered by Microsoft *Exclusively available on Ford, Mercury and Lincoln vehicles.*

Congratulations on the purchase of your new vehicle equipped with SYNC®.



Get ready for an intelligent conversation with your car.

The last time you stepped out without your cell phone or digital media player, did you feel out of sync with the world? We don't blame you. Our personal devices have become indispensable extensions of our lives.

Ford ingenuity now brings you a better, more sensible way to remain connected to your world while behind the wheel. Introducing SYNC® - Powered by Microsoft®. SYNC® offers voice activated calling and voice activated music selection while allowing you to maintain your focus on the road.

SYNC® Features

- **Send and receive hands-free calls**
- **Play your digital music through voice activated commands**
- **Use voice recognition to access your cell phone's contact list**
- **Transfer an active phone conversation to a hands-free environment**
- **Play music stored on your digital media player**
- **Use your device while charging through the USB port**
- **Listen to music streaming from your *Bluetooth*® enabled phone**
- **Advanced voice recognition system fluent in English, French and Spanish**
- **911 Assist™ and Vehicle Health Report (if equipped)**
- **Optional Traffic, Directions and Information Services**

Mobile Phone Voice Commands

Mobile Phone Voice Commands: You can use any of the following commands whenever SYNC® is in phone mode:

Basic Commands

- Call <*name*>
- Dial (then follow dialog with SYNC® to speak a number)
- Call history incoming
- Call history outgoing
- Call history missed
- Go to privacy

Additional Commands

- Call <*name*> at home OR mobile
- Call <*name*> at work OR in office
- Phone book <*name*>
- Phone book <*name*> at home
- Phone book <*name*> on mobile
- Phone book <*name*> at work OR in office
- Phone book <*name*> on other
- Connections
- Menu
- Join
- Hold

HELPFUL HINT: When using voice commands, remember SYNC® is expecting to hear exactly what is listed in your phone book or music device.

For the latest information on features and device compatibility, refer to SyncMyRide.com.

Phone Settings & *Bluetooth* Commands

Mobile Phone Settings "Additional Commands" Voice Commands: When in phone mode, you can press the VOICE or button and say "Menu" to use the following commands:

HELPFUL HINT: The words in parentheses ( ) here are optional, the system understands the command with or without them.

- (Phone) settings (message) notification ON
- (Phone) settings (message) notification OFF
- (Phone) connections
- Phone name
- Signal
- (Phone) settings (set) phone ringer
- (Phone) settings (set) ringer one
- (Phone) settings (set) ringer two
- (Phone) settings (set) ringer three
- Text message inbox
- (Phone) settings (set) ringer OFF

***Bluetooth* Audio Voice Commands:** You can use the following commands whenever music is being provided from your mobile phone via *Bluetooth* streaming audio:

- Pause
- Connections
- Play previous track
- Play
- Play next track

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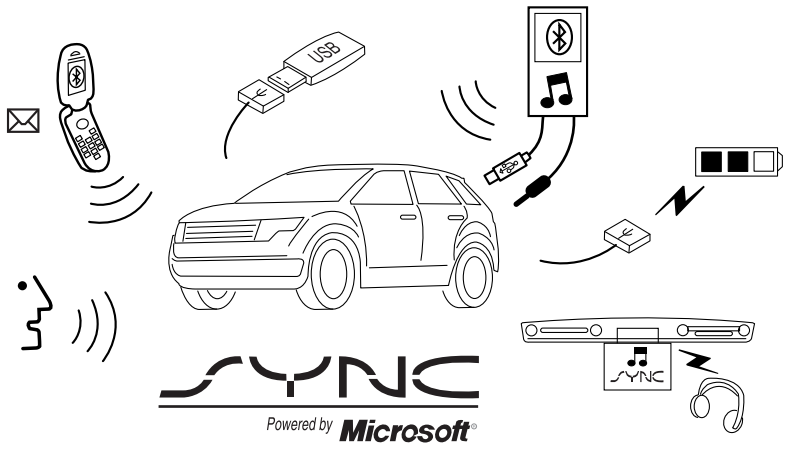
Introduction

WHAT IS SYNC®?



Thank you for purchasing SYNC®!

SYNC® is a hands-free communications and entertainment system that literally 'syncs up' with all other multimedia systems in your vehicle. SYNC® delivers convenience with voice activated calling and hands-free conversations, digital media player command and control as well as easy to use voice commands. The world outside your vehicle cabin may be chaotic, but inside, with SYNC®, it's always a smooth ride. All you have to do is sync it and stow it. We'll take care of the rest.

Welcome to the new world of ingenuity and passion - technology that is both fun and functional. Welcome to SYNC®.

For more information, please visit www.SyncMyRide.com.

EXPORT UNIQUE (NON-UNITED STATES/CANADA) INFORMATION

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this supplement.

SAFETY INFORMATION

WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

- Do not attempt to service or repair SYNC®. See your authorized dealer.
- Do not operate playing devices if the power cords and/or cables are broken, split or damaged. Carefully place cords and/or cables where they will not be stepped on or interfere with the operation of pedals, seats and/or compartments, or safe driving abilities.
- Do not leave playing devices in the vehicle in extreme conditions as it could cause damage to your device. Refer to your device's user guide for further information.
- For your safety, some SYNC® functions are speed dependent and cannot be performed when the vehicle is traveling at speeds greater than 3 mph (5 km/h).
- Ensure that you review your device's user guide before using with SYNC®.

PRIVACY INFORMATION

When a cellular phone is connected to SYNC®, SYNC® creates a profile within your vehicle that is linked to that cellular phone. This profile is created in order to offer you more cellular features and to operate more efficiently. Among other things, this profile may contain data about your cellular phone book, text messages (read and unread), and call history, including history of calls when your cell phone was not connected to SYNC®. In addition, if you connect a media device, SYNC® creates and retains an index of media content supported by SYNC®. SYNC® also records a short development log of approximately 10 minutes of all recent SYNC® activity. The log profile and other SYNC® data may be used to improve SYNC® and help diagnose any problems that may occur.

The cellular profile, media device index, and development log will remain in the vehicle unless you delete it and are generally accessible only in the vehicle when the cellular phone or media player is connected. If you no longer plan to use SYNC® or the vehicle, we recommend you perform a Master Reset to erase all information stored in SYNC®.

See *End User License Agreement* at the end of this book

SYNC® data cannot be accessed without special equipment and access to the vehicle's SYNC® module. Ford Motor Company and Ford of Canada will not access SYNC® data for any purpose other than as described absent consent, a court order, or where required by law enforcement, other government authorities, or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada. For further privacy information, see the sections on 911 Assist™ (if equipped), Vehicle Health Report (if equipped), and Traffic, Directions and Information (if equipped).

PHONE DEPENDENT FEATURES

While SYNC® supports a variety of features, many are dependent upon the functionality of your cell phone with *Bluetooth*® wireless technology. At a minimum, most cellular phones with *Bluetooth* wireless technology support the following functions:

- Answering an incoming call
- Ending a call
- Using privacy mode
- Dial a number
- Redial
- Call waiting notification
- Caller ID

Other features, such as text messaging via *Bluetooth*, and automatic phone book download are phone dependent features. To ensure that you have a compatible cellular phone, refer to your phone's user manual and visit www.SyncMyRide.com.

SYNC® VOICE RECOGNITION FEATURE

SYNC® is equipped with an advanced interactive Voice Recognition (VR) system. This system allows you to perform many operations by "speaking" certain commands to the system. The system will respond with a series of audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of dialogue interaction.

Feedback through audible tones

Your VR system will respond through various audible tones. You may hear a tone at the following times:

- When you press VOICE or on your steering wheel controls.
- When you access the help feature.
- When the VR system does not understand your request
- When a VR session is completed successfully
- When a VR session is ended unsuccessfully
- When a speed dependent feature has been accessed
- When a new device is connected

SYNC® has five different audible tones that will play depending on the circumstance.

- Initial: Sounds when you are entering a new mode.
- Positive: Sounds for a positive recognition or a successful VR session completion.
- Negative: Sounds for a negative recognition, an unsuccessful VR session, or when a speed dependent feature has been accessed.
- Listening: Sounds when the system is ready to listen for a command.
- Help: Sounds when you ask for 'Help'.

Confirmation prompts

Confirmation prompts are short questions asked by the system when the system has not clearly understood your request or when there are many possible responses to your request. For example, if you have Confirmation prompts ON, the system may say, "Phone, is that correct?". The system will then listen for a "Yes" or "No" confirmation from you. If you say "Yes", the system will proceed. If you say "No", the system will ask you to say the command again. If you have Confirmation prompts OFF, the system will simply make a best guess as to what you requested. If the system has a low confidence level of what was asked, it will prompt you to try again or ask for help.
Note: Even with Confirmation prompts turned OFF, you may be asked to confirm certain settings occasionally.

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Clarification through candidate lists

Candidate lists are created when the system has several possible options of similar level of confidence as a result of your request. The system will submit back to you as many as four possibilities for your clarification. This may happen either with your phone book and/or music selections.

Example #1:

You want to call John Doe at home, so you say, “Call John Doe at home”. If the system has a similar confidence level for a few items, it may respond with:

- (initial tone) “Say 1 after the tone to call John Doe at home. Say 2 after the tone to call Johnny Doe on mobile. Say 3 after the tone to call Jane Doe at home.” (listen tone)

Example #2:

You want to listen to a certain artist, so you say, “Play Artist John”. If the system has a similar confidence level for two possible options, it may respond with:

- (initial tone) “Say 1 after the tone to play John Doe. Say 2 after the tone to play Johnny Doe.” (listen tone)

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USING VOICE COMMANDS WITH SYNC®

There is a push to talk button on your steering wheel controls labeled either VOICE or . Press to activate Voice Recognition. You will hear a tone and LISTENING will appear in the radio display signaling that the system is ready to accept your command. Speak the command clearly to ensure that the system is able to recognize and perform the desired function.

For the best voice recognition performance:

- Ensure that the interior of the vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken voice commands.
- After pressing VOICE or , wait until the tone sounds and LISTENING appears in the radio display before speaking a command. Any command spoken prior to this will not register with the system.
- At any time, you can interrupt the system while it is speaking by pressing VOICE or . The system will respond with a listening tone and allow you to speak a command.
- Speak naturally without large pauses in between words.

At any time, you may say these commands:

- USB
- Bluetooth Audio
- Phone
- Cancel
- Help
- SYNC
- Line in
- Voice settings
- Vehicle health report (if equipped, U.S. only)
- Services (if equipped, U.S. only)

USB: Say to access the device connected to the USB port.

SYNC: Say to return to the main menu.

Bluetooth audio: Say to access/use streaming music from your cellular phone enabled with *Bluetooth* wireless technology.

Line in: Say to access the device plugged into your auxiliary input jack.

Phone: Say to access hands-free phone mode.

Voice settings: Say to access the voice settings menu. Refer to *Commands for voice settings* in the following section.

Help: Say at any time for options in a specific mode. SYNC will list various options for you audibly. The 'help' request is always available.

Cancel: Say to cancel the requested action.

Vehicle health report (if equipped): Say to request to run a vehicle health report on your vehicle.

Services (if equipped): Say to place a call to the information services portal where you can access Traffic, Directions and Information.

Commands for voice settings

In voice settings, you can customize the level of system interaction, help and feedback. The system default settings include standard interaction as well as candidate lists and confirmation prompts as all provide the most guidance and feedback.

At any time, while in voice settings, you may say these commands to adjust the voice settings:

- Interaction mode advanced
- Confirmation prompts on
- Media candidate lists on
- Phone candidate lists on
- Interaction mode standard
- Confirmation prompts off
- Media candidate lists off
- Phone candidate lists off

Interaction mode standard/advanced: Standard interaction mode provides more detailed interaction and guidance while the advanced mode has less audible interaction and more tone prompts.

Confirmation prompts on/off: Confirmation prompts are short questions asked by the system when the system has not clearly heard or understood your request. **Note:** Even with Confirmation prompts turned OFF, you may be asked to confirm settings occasionally.

Phone/media candidate lists on/off: Candidate lists are a list of possible results from your voice commands. These occur when SYNC® has equal confidence of several possible results from your voice command.

For voice commands available in SYNC® phone mode, refer to *Voice commands in phone mode* in the Phone chapter.

For voice commands available in SYNC® media mode, refer to *Voice commands in media mode* in the Media chapter.

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SYSTEM CONTROLS

SYNC® will interact with your audio system, steering wheel controls, and DVD system (if equipped).

QUICK REFERENCE CHART

The following chart is a quick summary of some radio and steering wheel controls as well as their respective function(s).

Radio control	Steering wheel control	Function
PHONE		Press to activate SYNC® hands-free calling or to answer an incoming call. When in phone mode, press to send a call, text message, to put a call on hold and answer another call, or to initiate a multi-party call. Press and hold to end a call. Press and hold to cancel a call to emergency services when using the 911 Assist feature (if equipped). Press and hold to exit phone mode when not in an active call.
N/A	VOICE	Press to activate Vo ice Recognition. Press and hold to end an active voice session. Refer to the *Voice recognition system overview* chapter for further information.
◀ SEEK ▶ ▲ /▼ TUNE knob	◀◀ , ▶▶ |◀◀ , ▶▶|	Press / turn to scroll through various menus and selections.
OK	OK	Press to confirm your selection.

SYNC® system controls

Radio control	Steering wheel control	Function
MENU	N/A	Press while in an active call to access SYNC® active call options. Refer to *Active call menu options* in the *SYNC® phone features* chapter. Press MENU while in media to access SYNC® MEDIA MENU. Refer to the *SYNC® media features* chapter for further information.
AUX	N/A	Press repeatedly to cycle through available auxiliary sources. For further information, refer to *Using your media menu* in the *SYNC® media features* chapter.
TEXT	N/A	When the > indicator appears, press to advance the text in the radio display. Press repeatedly to view additional phone contact information or media information.
REV, REW, ⏮	N/A	Press and hold to reverse within a track.
FF, FWD, ⏭	N/A	Press and hold to advance within a track .
SHUFFLE (if available)	N/A	Press and release to shuffle current music content.
▶ / ❚❚ (Play/Pause)	N/A	Press to play / pause the currently playing music.

VOICE COMMANDS IN PHONE MODE

WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

While in phone mode, you may say any of the following commands:

- Dial
- Call <name> at home
- Call <name> at work OR Call <name> in office
- Phone book <name> at home[1]
- Phone book <name> on mobile OR cell[1]
- Call history outgoing[1]
- Phone book <name> on Other[1]
- Call history missed[1]
- Menu[1]
- Join
- Call <name>
- Call <name> on mobile OR cell
- Call <name> on other
- Phone book <name>[1]
- Phone book <name> at work OR Phone book <name> at office[1]
- Call history incoming[1]
- Connections[1]
- Go to privacy
- Hold

[1] Voice commands are not available until downloading phone information via *Bluetooth* is complete.

Phone book commands: When you ask SYNC® to access a phone book name, number, etc., the requested information will appear in the display to view. Press ☎ or PHONE or say "Call" to call the contact.

Note: In the above possible commands, "*<name>*" is a dynamic listing in that it could be any desired name from your phone book.

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While in phone mode, you may also say "Menu" and then any of the following commands:

- [Phone] settings [message] notification on
- [Phone] settings [message] notification off
- [Phone] connections
- Phone name
- Signal
- Battery
- [Phone] settings [set] phone ringer
- [Phone] settings [set] ringer 1
- [Phone] settings [set] ringer 2
- [Phone] settings [set] ringer 3
- Text message inbox
- [Phone] settings [set] ringer off

Note: With the above commands, words in ( ) are optional and do not have to be spoken for the system to understand the command.

You may also say "Dial" to access any of the following commands:

- <number> 0–9
- Dial
- Delete (deletes one digit)
- Clear (deletes all entered digits)
- Plus
- Star
- Asterisk (*)
- 800 (eight hundred)
- 700 (seven hundred)
- 900 (nine hundred)
- 411 (four-one-one), 911 (nine-one-one), etc.
- # / (pound, slash)

Note: To exit Dial mode, press and hold ☎ or PHONE or press MENU to go to the PHONE MENU.

Voice commands when connecting devices

When attempting to connect a phone to SYNC®, you may say any of the following commands:

- Connect <device name>
- Bluetooth ON
- Bluetooth OFF
- Delete <device name>

Note: You can only connect a device to SYNC® after it has successfully gone through the pairing process.

Note: In the above possible commands, "*<name>*" is a dynamic listing in that it could be the name of any previously paired device.

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At any time, you may say these commands:

- SYNC
- Line in
- Phone
- Cancel
- Help
- USB
- Bluetooth Audio
- Voice settings
- Vehicle health report (if equipped, U.S. only)
- Services (if equipped, U.S. only)

Voice commands when using Traffic, Directions & Information services (if equipped, U.S. only)

When connected to services, you may say any of the following commands:

- Services
- Go back
- Help
- Repeat

Available services (and voice commands) include:

- Traffic
- Business search
- News
- Favorites
- Directions
- Sports
- Weather

For a complete list of services, say, “What are my choices?” when in the services menu.

When directions are downloaded and route guidance is active, press or VOICE on your steering wheel controls and you may say any of the following voice commands:

- Next turn
- Route summary
- Update route
- Voice guidance OFF
- Route status
- Cancel route
- Voice guidance ON
- Guidance display on/off (late availability, if equipped)*

*** Note:** These voice commands are only available on vehicles that have a center integrated display.

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SYNC® phone features

MAKING A CALL

Making a hands-free phone call using SYNC® is easy.

1. Press or VOICE.

2. When prompted, say, “Call <name>” or say the desired number and then say “Dial”.

To erase the last spoken digit, say “Delete” or press ◀ SEEK.

To erase all spoken digits, say “Clear” or press and hold ◀ SEEK.

3. Once the desired number/contact is on the screen, either say “Call” or “Dial”. The system will connect to the desired number.
Note: Once the call is placed, it will be logged into your outgoing call history folder.

Note: If your audio system is equipped with 10 memory presets (0–9), you can also manually enter the desired number by pressing the presets.

ENDING A CALL

At any time, you can end an active phone call by pressing and holding or PHONE.

EXITING PHONE MODE

When in phone mode but not in an active call, press and hold or PHONE to exit phone mode.

ANSWERING AN INCOMING CALL

An incoming call interacts with SYNC® in much the same way it interacts with your *Bluetooth* enabled cellular phone. During an incoming call:

- An audible ring tone will sound. If available, call information will appear in the display.
- Press TEXT to view additional caller information, if the call matches a contact in your downloaded phonebook.
- Select from the following options:

Accept the call by pressing or PHONE. The call will be transferred to hands-free and logged into the incoming call history folder.

Ignore the call by doing nothing. The display will read MISSED CALL and SYNC® will log the call as a missed call.

Reject the call by pressing and holding or PHONE. The display will read REJECTED and SYNC® will log the call.

INCOMING NEW TEXT MESSAGE

Note: This is a phone dependent feature.

If your *Bluetooth* enabled phone is connected and supports downloading text messages via *Bluetooth*, you can receive incoming text messages. When you are being sent a text message, an audible tone will sound and NEW MESSAGE will appear in the radio display. You can say “Read Message” and SYNC® will read the message to you.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press OK to receive and open the text message or do nothing and the message will go into your text message inbox. Press OK again and SYNC® will read your message aloud as you are not able to view the message. You can then also choose whether you’d like to reply or forward the message.

2. Press OK and scroll to toggle between REPLY TO MESSAGE or FORWARD MESSAGE.

3. When the desired selection appears in the display, press OK.

If you choose REPLY TO MESSAGE, SYNC® will take you back to the text messaging menu and allow you to again cycle through the list of predefined messages to send.

If you choose FORWARD MESSAGE, SYNC® will take you to your calling options. Choose to forward the message to anyone in your PHONE BOOK, CALL HISTORY, or you can choose ENTER NUMBER.
Note: Forwarding a text message is a speed dependent feature and can only be done when the vehicle is traveling at 3 mph (5 km/h) or less.

Note: Only one recipient is allowed per text message.

USING THE QUICK DIAL FEATURE

SYNC® allows you to store phone book contacts and numbers from your call history folder in 1–5 of your memory presets for quick access.

Note: This feature is not available if your audio system has 10 memory presets (0–9).

To store a number as a Quick Dial to a memory preset: When in phone book or call history and the contact’s information is active in the display, press and hold a memory preset until confirmation appears in the display.

Note: Quick dials are only available when the phone with which they were saved is actively paired with SYNC®.

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To access/call numbers stored in the Quick Dial:

1. Press ☎ or PHONE to enter PHONE MENU.

2. Press the memory preset (1–5) containing the desired contact information. The stored information will appear in the radio display.

3. To initiate the call, press ☎ or PHONE or press the respective memory preset again.

ACTIVE CALL MENU OPTIONS

Once a call is active within SYNC®, the following menu options are available:

- PRIVACY ON/OFF
- HOLD ON/OFF
- ENTER TONES
- JOIN ON/OFF (Available when you have two active calls)
- PHONE BOOK
- CALL HISTORY
- RETURN

Refer to the following sections for further information.

Using privacy mode

SYNC® allows you to easily switch a call from an active hands-free environment to your *Bluetooth* enabled cellular phone for a more private conversation. To turn privacy mode on/off:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press MENU. The radio display will read CALL MENU.

2. Scroll repeatedly until PRIVACY appears in the radio display.

3. Press OK. The radio display will read PRIVACY ON/PRIVACY OFF?

4. Press OK to activate privacy mode. The radio display will read IN PRIVACY and the system will transfer the call to your *Bluetooth* enabled cellular phone.

Note: Some phones will disconnect from SYNC® and transfer the active call directly to the connected phone.

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Putting a call on/off hold

You can put an active phone call on hold to have a private conversation within the vehicle cabin, or to answer another incoming call. To put an active call on hold:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press MENU. The display will read CALL MENU.
2. Scroll repeatedly until HOLD appears in the radio display.
3. Press OK. The display will read HOLD ON/OFF.
4. Press OK when the desired selection appears in the radio display.

Note: If you are putting the current call on hold to answer another call, press ☎ or PHONE to answer the incoming call. Each subsequent press of ☎ or PHONE will put the active call on hold and reactivate the call on hold.

Enter tones

While in an active call, SYNC® allows you to enter tones (i.e. entering numbers for passwords), using the radio display.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. When on an active call, press MENU.
2. Scroll repeatedly until ENTER TONES appears in the radio display.
3. Press OK.
4. Scroll repeatedly until the desired number appears in the radio display.
5. Press OK. An audible tone will sound as confirmation. Repeat the process as many times as necessary.

Joining two calls (multiparty /conference call)

To join two separate calls and speak to both through SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. When on an active call, press ☎ . This will put your first call on hold.
2. When on an active call, press ☎ or PHONE. This will put your first call on hold.
3. Place the second call by accessing the contact information through SYNC® or by using voice recognition and saying the contact name or number and placing the call.

4. Once you are actively in the second call, press MENU. CALL MENU will appear.

5. Scroll repeatedly until JOIN CALLS appears in the radio display.

6. Press OK. The display will read JOIN CALLS?

7. Press OK to confirm. The system will join both calls into one and you will be able to speak to both parties at the same time. The radio display will indicate that your conference call is active.

Note: SYNC® supports a maximum of three callers on a multiparty/conference call.

Accessing your call history and phone book during an active call

Note: Accessing your phone book is a speed dependent feature. The vehicle must be moving less than 3 mph (5 km/h) to use this feature.

You can access your call history and phone book while on an active call.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press MENU. The display will read CALL MENU.

2. Scroll repeatedly until CALL HISTORY / PHONE BOOK appears in the display.

3. Press OK. The system will take you to the chosen menu item.

Refer to *Call History* and *Accessing your phone book* for further details on making selections in those menus.

HOW SYNC® INTERACTS WITH YOUR BLUETOOTH ENABLED CELLULAR PHONE

While SYNC® has a variety of features, many of them are dependent on your device's functionality. To ensure that you have a compatible device or to check which features are compatible with SYNC®, please check your device's user guide and also visit www.SyncMyRide.com.

One of the main features of SYNC® is hands-free calling which works in conjunction with your *Bluetooth* enabled cellular phone to offer many options within the SYNC® PHONE MENU.

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Press ☎ or PHONE to access the following items when you are not in an active call:

PHONE MENU

Note: PHONE MENU will appear briefly to indicate that you are in the PHONE MENU.

- PHONE REDIAL
- CALL HISTORY
- PHONE BOOK
- TEXT MESSAGE
- PHONE SETTINGS
- SERVICES (if equipped, U.S. only)
- 911 ASSIST™ (if equipped)
- VEHICLE HEALTH (if equipped, U.S. only)
- APPLICATIONS (if available)
- SYSTEM SETTINGS
- EXIT PHONE

PHONE REDIAL

Phone redial will prompt your cellular phone with *Bluetooth* wireless technology to redial the last number called (if available).

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. PHONE REDIAL will appear in the radio display.
3. Press OK to confirm the selection.
4. The display will read REDIAL? Press OK to confirm. The radio display will read REDIALING . . . . as it is placing the call.

CALL HISTORY

Note: This is a phone dependent feature. If your phone doesn't support downloading call history via *Bluetooth*, SYNC® will keep track of calls made with SYNC®.

You can access any previously dialed, received or missed calls while your *Bluetooth* enabled phone has been connected to SYNC®.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until CALL HISTORY appears in the radio display.
3. Press OK to confirm the selection and enter the CALL HISTORY menu.
4. Scroll repeatedly to cycle through INCOMING, OUTGOING or MISSED.
5. Press OK when the desired selection appears in the radio display.
6. Scroll repeatedly to cycle through the desired calls.
7. Press OK or ☎ or PHONE to call the desired selection.

Note: SYNC® will attempt to automatically re-download your phone book/call history each time your phone connects to SYNC® (if the auto download feature is on and if your *Bluetooth* enabled cellular phone supports this feature).

ACCESSING YOUR PHONE BOOK

Note: This is a phone dependent feature.

Note: This is a speed dependent feature. The vehicle must be moving less than 3 mph (5 km/h) to browse your phone book. However, if your phone supports phone book downloads, you can access your contacts at any time by pressing VOICE or and saying the contact's name.

When you pair your phone with SYNC®, you can choose to download your cellular phone book. SYNC® can support downloading up to approximately 2,000 entries per *Bluetooth* enabled phone.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until PHONE BOOK appears in the radio display.
3. Press OK to confirm the selection. If there are fewer than 255 listings, SYNC® will list them alphabetically in flat file mode. If there are more than 255 entries listed, SYNC® will organize them into quick select alphabetical categories (i.e. AAAAA-MMMMM and MMMMN — ZZZZZ). The number of categories will vary depending on the number of entries downloaded.
4. If there are more than 255 entries, scroll repeatedly to cycle through these categories until the desired category appears in the radio display.
5. Press OK to confirm.

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6. Scroll repeatedly to cycle through the desired contact.

7. Once the desired entry is reached, press OK or ☎ or PHONE to call the entry.

For further information, refer to *Modifying your phone book*.

Note: If the auto download feature is on, SYNC® will automatically re-download your phone book/call history every time your *Bluetooth* enabled cellular phone connects to SYNC®.

TEXT MESSAGING ✉

Note: Downloading and sending text messages via *Bluetooth* is a phone dependent feature.

To access the text messaging menu:

Note: To scroll, press ◀ SEEK ▶ or ▲/▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until TEXT MESSAGE appears in the radio display.

3. Press OK to confirm the selection. If SYNC® detects that your *Bluetooth* enabled cellular phone does not support downloading text messaging via *Bluetooth*, UNSUPPORTED will appear in the radio display and SYNC® will return you to the main menu.

4. INBOX XX will appear in the radio display showing the number of messages in your inbox.

5. Press OK to have SYNC® read your message back to you.

6. Scroll repeatedly to cycle through:

- SEND NEW MSG
- DOWNLOAD MSG
- DELETE ALL
- RETURN

7. Once your desired selection appears on the screen, press OK to confirm your selection. Refer to the following specific section(s) for further details on these options.

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Sending new text messages

Note: This is a speed dependent feature. The vehicle must be moving less than 3 mph (5 km/h) to use this feature.

SYNC® allows you to send new text messages using a predefined set of 15 messages. To access and choose from these messages:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until TEXT MESSAGE appears in the radio display.

3. Press OK to confirm the selection. If SYNC® detects that your *Bluetooth* enabled cellular phone does not support downloading text messaging via *Bluetooth*, UNSUPPORTED will appear in the radio display and SYNC® will return you to the main menu.

4. INBOX XX will appear in the radio display showing the number of messages in your inbox.

5. Scroll repeatedly until SEND NEW MSG appears in the radio display.

6. Press OK to confirm. SYNC® will now allow you to cycle through the list.

7. Scroll repeatedly to cycle through the following predefined messages:

- Can't talk right now
- Call you later
- C U in 20 minutes
- No
- Thanks
- I need more directions
- Too funny
- I'm stuck in traffic
- Call me
- C U in 10 minutes
- Yes
- Why?
- Where R you?
- I love you
- Can't wait to see you

Note: Your text messages may vary depending on your audio system. For example, your system may have the text message 'B there in 5 minutes' instead of 'C U in 5 minutes'.

8. When the desired listing appears on the screen, press OK to confirm the selection. Once you know the message you want to send, you will now select to whom you are sending the message.

9. Scroll repeatedly to cycle through:

PHONE BOOK: Allows you to select a name within your phone book to send the message.

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CALL HISTORY: Allows you to select from your recent calls.

ENTER NUMBER: Allows you to audibly enter phone numbers.

10. When the desired selection appears in the radio display, press OK to confirm and scroll to cycle through the selections to reach the desired phone number.

11. The display will read SEND MESSAGE? Press OK to confirm. SYNC® will take you back to your inbox.

Note: Each text message sent by SYNC® will be followed by the signature: "This message was sent from my __". The message will say either Ford, Lincoln or Mercury, depending on your vehicle.

Downloading your unread text messages

If your phone supports downloading text messages via *Bluetooth* wireless technology, you can download your unread text messages to SYNC®.
Note: SYNC® does not download read text messages from your phone.

Note: Once the messages are downloaded, they will be noted as 'read' in your *Bluetooth* enabled cellular phone.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until TEXT MESSAGE appears in the radio display.

3. Press OK on your audio system to confirm the selection. INBOX XX will appear in the display showing the number of messages in your inbox.

4. Scroll repeatedly until DOWNLOAD MSG appears in the radio display.

5. Press OK to confirm your selection. The radio display will read DOWNLOADING MESSAGES.

6. Once the downloaded text messages have been retrieved, SYNC® will take you into your inbox.

Deleting all your text messages

You can delete all your current text messages from SYNC®.
Note: This will not delete messages from your *Bluetooth* enabled cellular phone.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until TEXT MESSAGE appears in the radio display.

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3. Press OK to confirm the selection. INBOX XX will appear in the radio display showing the number of messages in your inbox.

4. Scroll repeatedly until DELETE ALL appears in the radio display.

5. Press OK to confirm your selection. The radio display will read ALL DELETED and the system will return you to your TEXT MESSAGE menu.

Note: SYNC® does not automatically download all of your unread text messages at every connection cycle (as it does with call history and phone book if automatic download is on).

PHONE SETTINGS

Note: These are phone dependent features.

Under the phone settings menu on SYNC®, you can view the status of your paired phone with *Bluetooth* wireless technology, select from various ring tones, select message notification on/off, change phone book entries and auto download your cellular phone book among other features. To access the phone settings menu:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until PHONE SETTINGS appears in the radio display.

3. Press OK to confirm and enter the PHONE SETTINGS menu.

4. Scroll repeatedly to cycle through the following selections:

- PHONE STATUS
- MESSAGE NOTIFICATION
- AUTODOWNLOAD
- SET RINGER
- MODIFY PHONEBOOK
- RETURN

Phone status

Note: This is a phone dependent feature.

This feature shows you the provider, name, signal power, battery power and roaming status of the connected phone. To view your phone's status:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to access the PHONE MENU.

2. Scroll repeatedly until PHONE SETTINGS appears in the radio display.

3. Press OK to confirm selection. This will take you into the PHONE SETTINGS menu.

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4. Scroll repeatedly until PHONE STATUS appears in the radio display.

5. Press OK to confirm and enter the PHONE STATUS menu.

6. Scroll to view the paired phone's *name,* signal level, battery level and roaming status.

After viewing any of these selections, press OK to return to the PHONE STATUS menu.

Setting a ring tone

SYNC® allows you to select from three ring tones or your cellular phone's ring tone. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until PHONE SETTINGS appears in the radio display.

3. Press OK to confirm selection. This will take you into the PHONE SETTINGS menu.

4. Scroll repeatedly until SET RINGER appears in the radio display.

5. Press OK to confirm and take you into the SET RINGER menu.

6. Scroll repeatedly to cycle through and hear RINGER 1, RINGER 2, RINGER 3 and PHONE RINGER.

Note: In-band ringing is a phone dependent feature. If your phone supports in-band ringing, your phone's ringer will play through the vehicle audio system when PHONE RINGER is chosen.

Message notification

Note: This is a phone dependent feature.

SYNC® gives you the option of choosing if you'd like to hear an audible tone to notify you of an incoming text message. To turn this feature on/off:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to access PHONE MENU.

2. Scroll repeatedly until PHONE SETTINGS appears in the radio display.

3. Press OK to confirm and enter the PHONE SETTINGS menu.

4. Scroll repeatedly until MESSAGE NOTIFY appears in the radio display.

5. Press OK to confirm and enter the MESSAGE NOTIFY menu. SYNC® will automatically check to see if your connected phone is equipped with downloading text messaging via *Bluetooth*.

6. Scroll to select MESSAGE NOTIFY ON or MESSAGE NOTIFY OFF.

7. Press OK to confirm. NOTIFY SET ON or NOTIFY SET OFF will appear in the radio display.

Modifying your phone book

Note: This is a phone dependent feature.

SYNC® allows you to modify the contents of your downloaded phone book (i.e. adding/deleting contacts). To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until PHONE SETTINGS appears in the radio display.

3. Press OK to confirm selection and enter the PHONE SETTINGS menu.

4. Scroll repeatedly until MODIFY PHONEBOOK appears in the radio display.

5. Press OK to confirm the selection.

6. Scroll repeatedly to cycle through contact(s):

- ADD CONTACTS: Press OK when ADD CONTACTS appears in the radio display to add more contacts from your phone book. 'Push' the desired contact(s) on your *Bluetooth* enabled cellular phone. The radio display will read SEND VIA PHONE. **Note:** Refer to your phone's user guide on how to 'push' contact(s).
  Note: This is a speed dependent feature and cannot be operated if the vehicle is traveling at speeds greater than 3 mph (5 km/h).
- DELETE PHONEBOOK: Press OK to select when DELETE PHONEBOOK appears in the display to delete the current phone book and call history. When DELETE? appears in the display, press OK. The display will read DELETED and SYNC® will take you back to the PHONE SETTINGS menu.
- DOWNLOAD PHONEBOOK: When DOWNLOAD PHONEBOOK appears in the radio display, press OK. DOWNLOAD? will appear in the radio display. Press OK. The radio display will read DOWNLOADING and then DOWNLOADED when complete.

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- DELETE CONTACT: When DELETE CONTACT appears in the radio display, press OK to delete a specific contact. Press OK when SELECT CONTACT appears and scroll until the desired name appears in the radio display. Press OK to select. DELETE CONTACT? will appear in the radio display. Press OK to confirm, and DELETED will appear in the radio display.
  Note: If Automatic download is on, the contact may appear on the next download from your *Bluetooth* enabled cellular phone.
  Note: This is a speed dependent feature and cannot be operated if the vehicle is traveling at speeds greater than 3 mph (5 km/h).
- RETURN: Select to go back.

Automatically downloading your phone book

Note: This is a phone dependent feature.

SYNC® allows you to automatically download your *Bluetooth* enabled cellular phone's phone book with location type (i.e., cell, work, other), if supported, each time your phone connects with SYNC®.

Note: Your phone book, call history and text messages can only be accessed when your specific *Bluetooth* enabled cellular phone is connected.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to access the PHONE MENU.
2. Scroll repeatedly until PHONE SETTINGS appears in the radio display.
3. Press OK to confirm selection and enter the PHONE SETTINGS menu.
4. Scroll repeatedly until AUTODOWNLOAD appears in the radio display.
5. Press OK. AUTO ON? will appear in the radio display.
6. Press OK. AUTO SET ON will appear and your phone book will be automatically downloaded each time your *Bluetooth* enabled cellular phone connects with SYNC®.
   Or, select AUTO OFF and your phone book will not be automatically downloaded each time your phone connects with SYNC®.
7. Press OK to confirm your selection.

Note: Downloading times are phone and quantity dependent.

Note: If you choose to automatically download your cellular phone's phone book every time your *Bluetooth* enabled phone reconnects to SYNC®, any changes, additions or deletions that have been saved since your last download will be deleted.

TRAFFIC, DIRECTIONS AND INFORMATION (IF EQUIPPED, U.S. ONLY)

Note: Your Traffic, Directions and Information feature requires activation prior to use. Visit www.SyncMyRide.com to register. There is a free introductory period associated with the Traffic, Directions and Information feature, but you **must** register to use this feature.

Stay connected — even in your car. Using advanced vehicle sensors, integrated GPS technology and comprehensive map and traffic data, SYNC® with Traffic, Directions and Information connects you to personalized traffic reports, precise turn-by-turn directions, business search, news, sports and weather. For a complete list of services, or to learn more, please visit www.SyncMyRide.com.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

To connect using voice commands:

1. Press or VOICE.

2. When prompted, say, “Services”.

3. Once connected, follow the voice prompts to request your desired service such as “Traffic” or “Directions”. You can also say, “What are my choices?” to receive a complete list of available services from which to choose.

4. To return to the services menu, say “Services” or for help, simply say, “Help”.

To connect using the phone menu:

1. Press or PHONE to enter PHONE MENU.

2. Scroll repeatedly until SERVICES appears in the radio display.

3. Press OK to confirm and enter the SERVICES menu. CONNECT will appear in the radio display.

4. Press OK. SYNC® will initiate the call to the services portal.

5. Once connected, follow the voice prompts to request your desired Service such as Traffic or Directions. You can also say, “What are my choices?” to receive a complete list of available services from which to choose.

6. To return to the services menu, say “Services” or for help, simply say, “Help”.

To disconnect, press and hold or PHONE.

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RECEIVING TURN BY TURN DIRECTIONS

To begin receiving directions:

1. Connect using either the voice commands or phone menu above.
2. When prompted, say, “Directions”.
3. Follow the voice prompts to identify your desired destination.
4. Once your destination is selected, a route is downloaded to your vehicle.

TURN BY TURN DIRECTION FEATURES

Once directions are downloaded, you can then access other features such as: Next turn, Route status, Route summary, cancel route, update route and also voice guidance.

To access these features through the phone menu:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until SERVICES appears in the radio display.
3. Press OK to confirm and enter the SERVICES menu.
4. Scroll repeatedly to cycle through:

- **Next turn:** Repeats the next turn instruction.
- **Route status:** Provides the number of miles and approximate time to your destination.
- **Route summary:** Provides the full list of remaining turn instructions.
- **Cancel route:** Cancels the turn by turn driving directions.
- **Update route:** Downloads an updated route to your destination.
- **Voice guidance on/off:** When voice guidance is set to on, the system will provide spoken directions and a visual display of the directions. When voice guidance is turned off, the system will provide turn-by-turn tones and a visual display of the directions without spoken guidance.
- **Guidance display (late availability, if equipped):** If your vehicle is equipped with a center integrated display, you can set this feature to ‘Always on’ and the system will display your next guidance direction in the center integrated display.

5. When your desired feature appears in the display, press OK to confirm and initiate the feature.

Note: If you select Voice Guidance, scroll until the desired selection (YES or NO) appears in the display. Press OK to confirm.

Accessing these features using voice commands: Press or VOICE and, when prompted, say any of the above commands.

Personalizing Traffic, Directions and Information:

Your Traffic, Directions and Information Services can be personalized to provide quicker access to your most used or favorite information. You can save address points such as, 'work' or 'home'. You can also save favorite information like sports teams or a news category. To learn more, log onto www.SyncMyRide.com.

Push to interrupt: You can, at any time, press or VOICE to interrupt a voice prompt (or sports report for example) and provide your next voice command.

Portable: Simply connect your phone to any vehicle equipped with Traffic, Directions and Information and continue enjoying your personalized services.

Note: The driver is ultimately responsible for the safe operation of the vehicle, and therefore, must evaluate whether it is safe to follow the suggested directions. Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. Maps used by this system may be inaccurate because of errors, changes in roads, traffic conditions or driving conditions.

Note: When you connect to Traffic, Directions and Information, the service uses GPS technology and advanced vehicle sensors to collect the vehicle's current location, travel direction and speed to help provide you with the directions, traffic reports, or business searches you request. Further, to provide the services you request and for continuous improvement, the service may collect and record call details and voice communications. For more information, see Traffic, Directions and Information, Terms and Conditions at www.SyncMyRide.com. If you do not want Ford or its service providers to collect the vehicle travel information or other information identified in the Terms and Conditions, do not activate or use the service.

Note: SYNC® with Traffic, Directions & Information Services requires activation prior to use. Standard phone and message rates may apply.

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Subscription may be required. To register and check your eligibility for free services, log onto www.SyncMyRide.com.

911 ASSIST™ (IF EQUIPPED)

For 911 Assist™ to function properly, the vehicle must have battery power after the crash, the cell phone must be previously paired, connected to SYNC®, and continue to function properly with the ability to make and maintain a 911 call initiated by SYNC®, and the 911 Assist™ feature must be previously enabled (set to ON).

WARNING: Do not wait for 911 Assist™ to initiate an emergency call if you are capable yourself. Dial emergency services immediately to avoid delayed response time, which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist™ within 5 seconds after the crash, the system or phone may be damaged or non-functional.

The cell phone or 911 Assist™ hardware may become damaged in a crash, the vehicle may lose battery power, or the cell phone may be thrown from the vehicle, which could prevent operation. Additionally, every cell phone operates differently. While SYNC®, 911 Assist™works with most cell phones, some may have trouble using this feature. Finally, not all crashes deploy an airbag or, in certain vehicles, activate the fuel pump shut-off which are the criteria to initiate 911 Assist™.

Airbags generally deploy in certain frontal, near frontal, side and rollover crashes, and the deployment of any airbag is intended to act as a 911 Assist™ trigger if those events occur. For more information about airbag deployment, see the *Seating and Safety Restraints* chapter of your Owner Guide. The fuel pump shut-off, in certain vehicles, is intended to act as a trigger for 911 Assist™ in rear-end crashes, in which airbags generally do not deploy. To determine if your vehicle has this trigger, check the *Roadside Emergency* chapter in your Owner's Guide. If your Owner Guide describes a "Fuel Pump Shut-off", it will trigger 911 Assist™. If your Owner Guide describes a "Fuel Pump Shut-off *Switch*", it will not trigger 911 Assist™.

WARNING: Always place cell phone in a secure location to prevent it from becoming a projectile or becoming damaged in the event of a collision. Failure to do so may cause serious injury or damage the phone which could prevent 911 Assist from functioning properly.

911 ASSIST™ PRIVACY NOTICE: Once 911 Assist™ is enabled (set to ON), 911 Assist™ may, through any paired and connected cell phone, disclose to emergency services that the vehicle has been in a crash involving the deployment of an airbag or, in certain vehicles, the activation of the fuel pump shut-off. Certain versions or updates to 911 Assist™ may also be capable of electronically or verbally disclosing to 911 operators the vehicle location, and/or other details about the vehicle or crash to assist 911 operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not enable (set to ON) the feature.

Note: If 911 Assist™ is enabled/disabled by any user, the current setting will apply for all paired phones. If the 911 Assist™ setting is disabled (set to OFF), a voice message and/or display item will inform the vehicle occupants when a previously paired phone connects to SYNC® at vehicle start up.

In the event of a crash involving the deployment of an airbag or the activation of the fuel pump shut-off, in certain vehicles, SYNC® is designed to assist occupants in attempting to contact emergency services by dialing 911 through the occupant's paired and connected *Bluetooth* enabled cellular phone. In the event that a connected cellular phone is damaged or loses connection to SYNC®, SYNC® will search for and connect to any available, previously paired cell phone and attempt to place the call to 911. Before initiating the call, SYNC® provides a short window of time (approximately 10 seconds) that allows the driver or passenger to decide whether to cancel the call by pressing and holding ☎ or PHONE on the steering wheel controls or on the audio system. Before initiating the 911 call for the occupants, SYNC® will say the following or a similar message:

"SYNC® will attempt to call 911. If you wish to cancel the call, press and hold the phone button."

If the call is not cancelled and a successful call is made, a pre-recorded message will be played for the 911 operator and then the occupant(s) in the vehicle will be able to communicate with the 911 operator.

Note: Failure to cancel the call as described above will result in SYNC® dialing 911.

Note: When you are connected to the 911 operator, be prepared to provide your name, phone number and location immediately, because not all 911 systems are capable of receiving this information electronically.

The following steps are required for the 911 Assist™ feature to perform properly:

- SYNC® is on and functioning properly at the time of the incident and throughout feature activation and use.
- SYNC® 911 Assist™ feature is set to ON prior to the incident.
- A *Bluetooth* enabled and compatible cellular phone is paired and connected to SYNC®.
- A connected *Bluetooth* enabled cellular phone that has the ability to make and maintain an outgoing call at the time of the incident.
- A connected *Bluetooth* enabled cellular phone that has adequate network coverage, battery power and signal strength.
- The vehicle is located in the U.S. or Canada or in a territory in which 911 is the emergency number.

WARNING: Unless 911 Assist™ is previously configured to ON prior to a crash, 911 Assist™ will not dial for help during an emergency, which could delay response time, increasing the risk of serious injury or death after a crash.

The 911 Assist™ feature is initially set to OFF. To access the setting:

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until 911 ASSIST appears in the radio display.
3. Press OK to confirm and enter the 911 ASSIST menu.
4. Press ▲ or ▼ to toggle between ON and OFF selections.
5. Press OK when the desired option appears in the radio display. SET ON or SET OFF selection will appear in the radio display as a confirmation.

Note: Off selections include: Off with reminder and Off without reminder. Off with reminder provides a display and voice reminder at phone connection at vehicle start. Off without reminder provides a display reminder only without a voice reminder.

For more information, please visit www.SyncMyRide.com.

Note: Before enabling (setting to ON), review the 911 Assist™ Privacy Notice.

See *End User License Agreement* at the end of this book

VEHICLE HEALTH REPORT (IF EQUIPPED, U.S. ONLY)

WARNING: Always follow scheduled maintenance instructions, regularly inspect your vehicle, and seek repair for any damage or problem you suspect. Vehicle Health Reports supplements, but cannot replace normal maintenance and vehicle inspection. Vehicle Health Report only monitors certain systems that are electronically monitored by the vehicle and will not monitor or report the status of any other system, (i.e., brake lining wear). Failure to perform scheduled maintenance and regularly inspect your vehicle may result in vehicle damage and serious injury.

Note: Your Vehicle Health Report feature requires activation prior to use. Visit www.SyncMyRide.com to register. There is no fee or subscription associated with Vehicle Health Report, but you **must** register to use this feature.

SYNC® allows you to check your vehicle's overall 'health' in the form of diagnostic report card. The vehicle health report contains valuable information such as:

- Vehicle Diagnostic Information
- Scheduled maintenance
- Open Recalls and Field Service Actions
- Unserviced items from vehicle inspections by your authorized dealer

VEHICLE HEALTH REPORT PRIVACY NOTICE: When you run a Vehicle Health Report, Ford Motor Company may collect your cell phone number (to process your report request) and diagnostic information about your vehicle. Certain versions or updates to Vehicle Health Report may also collect additional vehicle information. Ford may use the vehicle information it collects for any purpose. If you do not want to disclose your cell phone number or vehicle information, do not run the feature or set up your Vehicle Health Report profile at www.SyncMyRide.com. Refer to www.SyncMyRide.com — Vehicle Health Report Terms and Conditions, and Privacy Statement — for more information.

You can initiate a Vehicle Health Report in the vehicle at any time and view the complete report with all information listed above on SyncMyRide.com. You can also choose for SYNC® to automatically remind you to run reports at specific mileage intervals. After you've registered for the Vehicle Health Report service and established your preferences at www.SyncMyRide.com, you can then request a Vehicle

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Health Report (in your vehicle) and return to your account at www.SyncMyRide.com to view your report. Cell phone airtime usage may apply when reporting.

To access and run a report:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until VEH HEALTH appears in the radio display.
3. Press OK to confirm and enter the VEH HEALTH menu. USER PREF will appear in the radio display.
4. Press SEEK ◀ or ▼ to access RUN REPORT.
5. Press OK. SYNC® will run a health report of vehicle diagnostic systems and send the results to Ford where it will be combined with scheduled maintenance information, open recalls and other field service actions and un-serviced vehicle inspection items from your authorized dealer to complete your Vehicle Health Report.

Note: This feature may not function properly if you have enabled caller ID blocking on your mobile phone. Before running a report, review Vehicle Health Report Privacy Notice.

Automatic reports (if equipped, U.S. only)

You can choose to have SYNC® automatically prompt you to run a health report at certain mileage intervals. To do so, you must first turn on the automatic report feature. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until VEH HEALTH appears in the radio display.
3. Press OK to confirm and enter the VEH HEALTH menu. USER PREF will appear in the radio display.
4. Press OK. AUTO REPORT will appear in the radio display.
5. Press OK. Scroll to select from AUTO ON or AUTO OFF.
6. When the desired setting is in the radio display, press OK.

Mileage interval (if equipped, U.S. only)

Once you have turned on the automatic report feature, you can then choose at which mileage intervals you would like to be prompted to run a health report. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until VEH HEALTH appears in the radio display.
3. Press OK to confirm and enter the VEH HEALTH menu. USER PREF will appear in the radio display.
4. Press OK. AUTO REPORT will appear in the radio display.
5. Press OK. Scroll to select from 5000, 7500, or 10000 mile intervals.
6. When the desired setting is in the radio display, press OK.

When the chosen mileage is reached, SYNC® will automatically prompt you and ask if you would like to run a health report. You can then accept and SYNC® will send you an e-mail with the information or you can choose to have SYNC® remind you later.

APPLICATIONS

The applications listing will show you any software applications that have been downloaded to SYNC®. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until the application name appears in the radio display.
3. Press OK.

SYSTEM SETTINGS

To access SYSTEM SETTINGS of BT (BLUETOOTH) DEVICES and ADVANCED SETTINGS:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.

3. Press OK to confirm and enter the SYSTEM SETTINGS menu.
4. Scroll repeatedly to access:

BT DEVICE

- ADD DEVICE
- CONNECT BT
- SET PRIMARY?
- BT ON/OFF
- DELETE DEVICE
- DELETE ALL
- RETURN

ADVANCED:

- PROMPTS
- DEFAULTS
- INSTALL APPLICATION
- RETURN
- LANGUAGES
- MASTER RESET
- SYSTEM INFO.

Refer to the following sections for further information.

Adding (pairing) a phone

Note: This is a speed dependent feature and cannot be performed when the vehicle is traveling at speeds greater than 3 mph (5 km/h).

Note: SYNC® can store up to 12 previously paired devices.

To add/pair an additional *Bluetooth* enabled device(s) to SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
3. Press OK to confirm and enter the SYSTEM SETTINGS menu.
4. Scroll repeatedly until BT DEVICE appears in the radio display.
5. Press OK to confirm and enter the BT DEVICE menu.
6. Scroll repeatedly until ADD DEVICE appears in the display. Press OK to confirm.
7. When FIND SYNC appears in the display, press OK. Follow the instructions in your device's user guide to put your phone into discovery mode. A six digit PIN will appear in the radio display.
8. When prompted on your phone display, enter the six digit PIN.
9. Once pairing is successful, the device name and then CONNECTING and then CONNECTED will appear in the radio display. Depending on the functionality of your phone, you may be asked additional questions.

10. SYNC® will ask if you would like to set this phone as a PRIMARY? phone. (This means that SYNC® will automatically attempt to connect to this phone with every connection cycle.) Press OK.

11. Scroll to toggle between YES? and NO?. When the appropriate response is in the display, press OK. If you choose YES, PRIMARY SET will appear in the radio display. If you chooseNO? , NOT PRIMARY will appear in the display.

12. If you selected this as your primary phone, SYNC® may ask if you would like to DOWNLOAD? your *Bluetooth* enabled cellular phone's phone book/call history (if supported).

13. Scroll to toggle between YES? and NO? When the appropriate response is in the radio display, press OK.

14. If you choose YES, the display will read DOWNLOADING. PHONE BOOK DOWNLOADED will appear and SYNC® will take you back to the main menu.

Connecting a phone

To connect a previously paired *Bluetooth* enabled phone:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.

3. Press OK to confirm and enter the SYSTEM SETTINGS menu.

4. Scroll repeatedly until BT DEVICE appears in the radio display.

5. Press OK to confirm the selection. This will take you into the BT DEVICE menu.

6. Scroll repeatedly until CONNECT DEVICE appears in the radio display.

7. Press OK to confirm and view the list of previously paired phone.

8. Select the desired device and press OK to connect to the phone.

Note: Only one device can be connected at a time. When another phone is connected, the previous one will be disconnected.

Setting a phone as primary

To set a previously paired phone as your primary phone:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ to enter PHONE MENU.
2. Press ☎ or PHONE to enter PHONE MENU.
3. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
4. Press OK to confirm and enter the SYSTEM SETTINGS menu.
5. Scroll repeatedly until BT DEVICE appears in the radio display.
6. Press OK to confirm and enter the BT DEVICE menu.
7. Scroll repeatedly until SET PRIMARY? appears in the radio display.
8. Select the desired phone and press OK to confirm. PRIMARY SET will appear in the radio display.

SYNC® will now attempt to connect to this primary *Bluetooth* enabled phone with each connection cycle.

Note: When a phone is selected as primary, it will appear first in the list and also be marked with an *.

Bluetooth on/off

To turn the *Bluetooth* feature on SYNC® on/off:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.
2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
3. Press OK to confirm and enter the SYSTEM SETTINGS menu.
4. Scroll repeatedly until BT DEVICE appears in the radio display.
5. Press OK to confirm and enter the BT DEVICE menu.
6. Scroll repeatedly until BT ON/OFF appears in the radio display.
7. When the desired selection appears in the display, press OK.

Note: Turning BT OFF will disconnect all *Bluetooth* devices and deactivate all *Bluetooth* features.

Deleting a phone

To delete a paired phone from SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

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2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.

3. Press OK to confirm and enter the SYSTEM SETTINGS menu.

4. Scroll repeatedly until BT DEVICE appears in the radio display.

5. Press OK to confirm and enter the BT DEVICE menu.

6. Scroll repeatedly until DELETE DEVICE appears in the radio display. Press OK.

7. Scroll to select the previously paired device to delete and press OK to confirm.

Deleting all phones

To delete all previously paired phones from SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter PHONE MENU.

2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.

3. Press OK to confirm and enter the SYSTEM SETTINGS menu.

4. Scroll repeatedly until BT DEVICE appears in the radio display.

5. Press OK to confirm and enter the BT DEVICE menu.

6. Scroll repeatedly until DELETE ALL appears in the radio display.

7. OK to confirm.

Note: Deleting a phone will also delete all information in SYNC® originally saved with that phone.

Turning prompts on/off

Prompts from SYNC® can help guide you via questions, helpful hints or ask you for a specific action. To turn prompts on/off:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter the PHONE MENU.

2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.

3. Press OK to confirm and enter the SYSTEM SETTINGS menu.

4. Scroll repeatedly until ADVANCED appears in the radio display.

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5. Press OK to confirm and enter the ADVANCED menu.

6. Scroll repeatedly until PROMPTS appears in the radio display.

7. Press OK to enter the PROMPTS menu.

8. Scroll to toggle between PROMPTS ON or PROMPTS OFF. (The default setting is ON).

9. Press OK when the desired selection appears in the radio display. SET ON or SET OFF will appear in the radio display as a confirmation. SYNC® will then take you back to the ADVANCED menu.

Changing the language setting

SYNC® allows you to select from three languages: English, French and Spanish. Once selected, all radio display messages and prompts will be in the selected language. To access the language menu:

Note: To scroll, press ◀ SEEK ▶ or ▲/▼ .

1. Press ☎ or PHONE to enter the PHONE MENU.

2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.

3. Press OK to confirm and enter the SYSTEM SETTINGS menu.

4. Scroll repeatedly until ADVANCED appears in the radio display.

5. Press OK to confirm and enter the ADVANCED menu.

6. Scroll repeatedly until LANGUAGES appears in the radio display.

7. Press OK to enter the LANGUAGES menu.

8. Scroll repeatedly to cycle through ENGLISH, FRANCAIS and ESPANOL.

9. Press OK when the desired selection appears in the radio display. If you have changed the language setting, the radio display will read UPDATING. Once the change is complete, SYNC® will confirm the change audibly and in the radio display. SYNC® will then take you back to the LANGUAGES menu.

Returning to the factory defaults

SYNC® allows you to return to its factory defaults settings. This selection will not erase your downloaded phone book, call history, text messages, etc. If you wish to erase all information, refer to *Performing a master reset*.

Note: To scroll, press ◀ SEEK ▶ or ▲/▼ .

1. Press ☎ to enter PHONE MENU.
2. Press ☎ or PHONE to enter PHONE MENU.
3. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
4. Press OK to confirm and enter the SYSTEM SETTINGS menu.
5. Scroll repeatedly until ADVANCED appears in the radio display.
6. Press OK to confirm and enter the ADVANCED menu.
7. Scroll repeatedly until DEFAULTS appears in the radio display.
8. Press OK. The display will read RESTORE DEFAULTS?
9. Press OK to confirm. The display will read DEFAULTS SET. SYNC® will take you back to the DEFAULTS menu.

Performing a master reset

A master reset allows you to completely erase all information stored in SYNC® (all phone book, call history and text message information as well as all previously paired phones) and return to the factory default settings. To perform a master reset:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter the PHONE MENU.
2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
3. Press OK to enter the SYSTEM SETTINGS menu.
4. Scroll repeatedly until ADVANCED appears in the radio display. Press OK.
5. Scroll repeatedly until MASTER RESET appears in the radio display
6. Press OK. SYNC® will ask you to confirm the reset.
7. Press OK to confirm. The radio display will read RESET DONE. SYNC® will take you back to the ADVANCED SETTINGS menu.

Note: Once a master reset has been completed, you must re-insert your USB device to access its contents.

Installing new vehicle applications

You can download new software applications (if available) and then load the desired applications onto SYNC® through your USB port. Please refer to www.SyncMyRide.com for further information.

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System information

The system information feature allows you to access the AutoVersion number as well as the FDN number. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press ☎ or PHONE to enter the PHONE MENU.
2. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
3. Press OK to enter the SYSTEM SETTINGS menu.
4. Scroll repeatedly until ADVANCED appears in the radio display. Press OK.
5. Scroll repeatedly until SYSTEM INFO. appears in the radio display
6. Press OK.
7. Scroll repeatedly until the desired selection appears in the radio display.
8. Press OK when the desired selection appears in the radio display.

VOICE COMMANDS IN MEDIA MODE

WARNING: Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any handheld device while driving and that you comply with all applicable laws.

Voice commands when using the USB port

When using the USB port, you may say any of the following commands:

- Play all
- Pause
- Connections
- Play previous track
- Similar music
- Autoplay on
- Repeat off
- Shuffle on
- Play genre <name>[1]
- Play album <name>
- Play track <name>[1]
- Search genre <name>[1]
- Search album <name>[1]
- Refine artist <name>[1]
- Play
- What's playing?
- Play next track
- Play next folder[2]
- Play previous folder[2]
- Autoplay off
- Repeat on
- Shuffle off
- Play playlist <name>[1]
- Play artist <name>[1]
- Search artist <name>[1]
- Search track <name>[1]
- Refine album <name>[1]
- Refine track <name>[1]

[1] Voice commands are not available until indexing is complete.

[2] Voice commands only available in folder mode. For more information, refer to *Exploring the USB device* later in this chapter.

Note: In the above possible commands, "*<name>*" is a dynamic listing in that it could be the name of any desired group, artist, etc.

Autoplay: With this feature ON, SYNC® allows you to listen to music which has already been randomly indexed during the indexing process. With this feature OFF, SYNC® will not begin to play any of your music until all media has all been indexed.

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Note: The larger the number of songs the system has to index, the longer indexing will take. Indexing times can vary from device to device.

Search/Play Genre: You can search for and play a specific genre (type) of music. SYNC® will search all the data from your indexed music and, if available, will begin to play that type of music.
Note: You can only play genres of music which are present in the GENRE metadata tags that you have on your digital media player.

Similar music: You can tell the system to play music 'similar' to what you are currently playing from the USB port. SYNC® will use the metadata information of each indexed song to compile a playlist for you.

Search/play artist/track/album: You can search for a specific artist/track or album from the music SYNC® has indexed through the USB port.

Refine: This allows you to 'refine' your previous commands. For example, if you told SYNC® to search and play all music by a certain artist, you could then tell SYNC® to "refine album" and choose a specific album from the list to view. If you then select 'Play', the system will only play music from that specific album.

Voice commands while using Line in

While using the Line in feature (Auxiliary input jack), you may speak the following commands:

- SYNC
- Bluetooth Audio
- Phone
- Line in
- Cancel
- Voice settings

Voice commands when in Bluetooth audio mode

When in Bluetooth audio mode, you may use the following commands:

- Play
- Pause
- Play previous track
- Connections
- Play next track

Note: Please refer to your device's user guide to see if these commands are supported for *Bluetooth* audio.

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SYNC® media features

At any time, you may say these commands:

- SYNC
- Help
- Line in
- Voice settings
- Cancel
- USB
- Bluetooth Audio
- Phone
- Read Message

Connecting a digital media player to SYNC® via the USB port

Note: If your digital media player has an ON/OFF switch, ensure that the device is ON.

1. Plug the device into the vehicle's USB port.
2. Press AUX repeatedly until SYNC® USB appears in the radio display.
3. Depending on how many digital media files are on your connected device, INDEXING may appear in the radio display until indexing is complete. You will then be taken to the PLAY MENU. Press OK.
4. Press ▲ /▼ to cycle through selections of: Play All, Albums, Genres, Playlists, Tracks, Explore USB, Similar Music and Return.
5. When the desired PLAY MENU selection appears in the radio display, press OK to build your desired music selection.

What's playing?

At any time while a track is playing, you can press or VOICE and say, "What's playing?". SYNC® will read the metadata tags of the playing track to you (if populated).

USING YOUR MEDIA MENU

SELECT SRC (SOURCE) will allow you to select from various possible SYNC® media sources, such as: USB, BT STEREO or LINE IN (Auxiliary Input jack).

To access the SELECT SRC (SOURCE) within the Media section of SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC® appears.
2. Press MENU to enter the MEDIA MENU.

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3. Scroll repeatedly to cycle through:
- PLAY MENU - Refer to *Using SYNC®'s play menu* later in this chapter.
- SELECT SRC (SOURCE) (Select source)
- MEDIA SETTINGS
- APPLICATION
- SYSTEM SETTINGS
- EXIT MENU

4. When the desired selection appears in the radio display, press OK to confirm. Refer to the following sections for further information on these selections.

Selecting different media sources

The MEDIA MENU in SYNC® allows you to select and play music from different media sources (USB, BT STEREO or LINE IN - Auxiliary Input jack). Once accessed, you can then play music, shuffle, access your playlists, etc. To access this menu:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU to access the MEDIA MENU.
3. Press OK.
4. Scroll repeatedly until SELECT SRC (Select source) appears in the radio display.
5. Press OK to confirm.
6. Scroll repeatedly to cycle through:

USB

BT STEREO
Note: This is a device dependent feature.

LINE IN

Accessing and using your USB port

Your vehicle is equipped with a USB port. (For exact location, refer to your vehicle's *Owner's guide*.) You can use the USB port to plug in and access media devices as well as charge devices (if supported by your device). For a list of compatible media players, refer to www.SyncMyRide.com.

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Note: Since your USB port allows you to charge your device (if supported by your device), SYNC® will not automatically change media modes when something is initially plugged into the USB port. To access the USB port through your SYNC® system:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that the desired device is plugged into the USB port and is turned ON.
2. Press AUX repeatedly until SYNC appears.
3. Press MENU. MEDIA MENU will momentarily appear in the radio display.
4. Scroll repeatedly until SELECT SRC (Select source) appears in the radio display.
5. Press OK to confirm and enter the SELECT SRC (Select source).
6. Scroll repeatedly until SYNC USB appears in the radio display.
7. Press OK to confirm. The radio display will read USB CHOSEN.

If the connected device and media content is supported, SYNC® will begin indexing available media files. NO MEDIA will appear in the radio display if there are no readable media files for SYNC® to play. If there are readable media files, INDEXING may appear in the radio display. If Autoplay is ON, SYNC® gives you the ability to access media files randomly as they are indexed. If Autoplay is OFF, indexed media is not available until the indexing process is complete. After indexing is complete, the radio display will read INDEXED and SYNC® will take you to the PLAY MENU.

Note: The time required to complete the indexing process is dependent upon the size of the media content being indexed.

Note: SYNC® is capable of indexing thousands of average size media files. SYNC® will notify you once maximum indexing file size is reached.

If your playing device becomes disconnected from the USB port at any time, the display will read USB REMOVED.

Streaming music from your Bluetooth enabled phone

Note: This is a phone dependent feature. Refer to your phone's user guide for further information on how to stream *Bluetooth* audio.

SYNC® allows you to stream music from your *Bluetooth* enabled cellular phone to play through SYNC®.

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To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that the desired music is playing on your paired phone and your phone is in *Bluetooth* audio streaming mode.
2. Press AUX repeatedly until SYNC appears.
3. Press MENU. MEDIA MENU will momentarily appear in the radio display.
4. Press OK to access the PLAY MENU.
5. Scroll repeatedly until SELECT SRC (Select source) appears in the radio display.
6. Press OK to confirm.
7. Scroll repeatedly until BT STEREO appears.
8. Press OK to confirm. The radio display will show the name of the *Bluetooth* enabled cellular phone currently connected to SYNC®. MEDIA STREAM will appear in the radio display.

While the music is streaming through your audio system you can also use the following functions (if supported by your device):

Press ◀ SEEK ▶ to access the previous/next track.

Press ▶ to play or ❙❙ to pause the currently playing song.

If your phone becomes disconnected from the system at any time, the display will read BT DISCONNECTED.

Using Line in (auxiliary input jack) with SYNC®

Your vehicle is equipped with an auxiliary input jack which allows you to plug and play your portable music player over the vehicle speakers.
For exact location of your auxiliary input jack, refer to your vehicle's *Owner's guide*.
To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SELECT SRC (Select source) appears in the radio display.

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5. Press OK to confirm selection.

6. Scroll repeatedly until LINE IN appears in the radio display.

7. Press OK to confirm selection. Ensure that your device is plugged into the auxiliary input jack and is playing. The radio display will confirm LINE IN CHOSEN.

Note: If you already have a device connected to the USB port, you cannot access the LINE IN feature. Some digital media players require both USB and LINE IN ports to stream data and music separately.

Using the media settings in media menu

SYNC® allows you to change the way you listen to your playing media. Through the media settings menu, you can access Shuffle, Repeat and Autoplay. To access these settings:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC® appears.

2. Press MENU. MEDIA MENU will momentarily appear in the radio display.

3. Press OK to access the PLAY MENU.

4. Scroll repeatedly until MEDIA SETTINGS appears in the radio display.

5. Press OK to confirm selection and enter the MEDIA SETTINGS menu.

6. Scroll repeatedly to cycle through:

SHUFFLE: Allows you to shuffle available media files in the current playlist.
Note: To shuffle all media tracks, you must first select PLAY ALL and then select SHUFFLE.

REPEAT: Allows you to repeat any song.

AUTOPLAY: Allows you to listen to music which has already been randomly indexed during the indexing process.

Note: You may also press ◀ SEEK ▶ on your audio system to advance to the previous/next track.

Note: Depending on the amount of files on your device, SYNC® may take awhile to index all the metadata information.

7. When the desired selection appears in the radio display, press OK.

Note: Once turned on, these menu selections will remain on until they are turned off. Some digital media players require both USB and LINE IN ports to stream data and music separately.

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Accessing your vehicle applications (if available)

SYNC® allows you to view any SYNC® applications which have been downloaded via the USB port. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. To access the downloaded applications, scroll repeatedly until the desired application appears in the display.

For further information on possible applications, please visit www.SyncMyRide.com.

Accessing your media system settings

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly to cycle through:

BT DEVICE:

- ADD DEVICE
- CONNECT BT
- BT ON/OFF
- DELETE DEVICE
- DELETE ALL
- RETURN

ADVANCED:

- PROMPTS
- LANGUAGES
- DEFAULTS
- MASTER RESET
- INSTALL APPLICATION
- RETURN

Refer to the following sections for further information.

Adding a Bluetooth media device which is in discovery mode

Note: This is a speed dependent feature. Your vehicle must be moving less than 3 mph (5 km/h) to use this feature.

Note: If your phone supports streaming *Bluetooth* audio and has already been paired with SYNC® as a phone, you do not have to go through the pairing process again.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll until BT DEVICE appears in the radio display. Press OK to confirm and enter the BT DEVICE menu.
7. Scroll until ADD DEVICE appears in the radio display. Press OK to confirm.
8. When FIND SYNC appears in the display, press OK. Follow the instructions in your device's user guide to put your phone into discovery mode. A six digit PIN will appear in the radio display.
9. When prompted on your phone's display, enter the six digit PIN in the radio display.
10. Once pairing is successful, the device name and then CONNECTING and then CONNECTED will appear in the radio display.

You can now change SYNC® sources to BT AUDIO and stream music from your device.

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Adding a Bluetooth media device which is in discoverable mode

Note: This is a speed dependent feature. Your vehicle must be moving less than 3 mph (5 km/h) to use this feature.

Note: If your phone supports streaming *Bluetooth* audio and has already been paired with SYNC® as a phone, you do not have to go through the pairing process again.

Note: Use this process when your device generates the PIN instead of SYNC®.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display followed by PLAY MENU.
3. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
4. Press OK to confirm and enter the SYSTEM SETTINGS menu.
5. Scroll until BT (BLUETOOTH) DEVICES appears in the display. Press OK to confirm and enter the BT DEVICE menu.
6. Scroll until ADD DEVICE appears in the radio display. Press OK to confirm.
7. When FIND SYNC appears in your radio display, scroll repeatedly until FIND DEVICES appears. Press OK to confirm.
8. After the search for active BT DEVICE is complete, scroll to find the desired device. Press OK to confirm.
9. Refer to your device's user guide for instructions on how to put your device into discoverable mode. When your media device gives you a PIN, enter that PIN into SYNC® using voice commands (or using the 0–9 memory presets on your audio system, if equipped), when prompted.
10. When you have entered your last digit via voice, say "Enter".
11. When the process is complete, SYNC® will display CONNECTED and the name of the device will appear in the radio display.

You can now change SYNC® sources to BT (BLUETOOTH) AUDIO and stream music from your device.

Connecting a Bluetooth media device

To connect a previously paired *Bluetooth* device:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until BT DEVICE menu appears in the radio display.
7. Press OK to confirm the selection. This will take you into the BT DEVICE menu.
8. Scroll repeatedly until CONNECT BT appears in the radio display.
9. Select the desired device and press OK to connect to the device.

Bluetooth on/off

To turn the *Bluetooth* feature on SYNC® on/off:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until BT (BLUETOOTH) DEVICES MENU appears in the radio display.
7. Press OK to confirm the selection. This will take you into the BT DEVICE menu.
8. Scroll repeatedly until BT ON/OFF appears in the radio display.
9. When the desired selection appears in the display, press OK.

Note: Selecting BLUETOOTH (BT) OFF will disconnect all *Bluetooth* devices and deactivate all *Bluetooth* features.

Deleting a device

To delete a previously paired media device from SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

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1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until BT DEVICE appears in the radio display.
7. Press OK to confirm the selection. This will take you into the BT DEVICE menu.
8. Scroll repeatedly until DELETE DEVICE appears in the radio display. Press OK.
9. Scroll to select a previously paired device to delete and press OK to confirm.

Deleting all devices

To delete all previously paired devices from SYNC®:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the display.
3. Press OK to access PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until BT DEVICE appears in the radio display.
7. Press OK to confirm the selection. This will take you into the BT DEVICE menu.
8. Scroll repeatedly until DELETE ALL appears in the radio display. Press OK. The radio display will read ALL DELETED when complete.

Turning prompts on/off

Prompts from SYNC® can help guide you via questions, helpful hints or ask you for a specific action. To turn prompts on/off:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until ADVANCED appears in the radio display.
7. Press OK to confirm and enter the ADVANCED menu.
8. Scroll repeatedly until PROMPTS appears in the radio display.
9. Press OK to enter the PROMPTS menu.
10. Scroll to toggle between PROMPTS ON or PROMPTS OFF. (The default setting is ON).
11. Press OK when the desired selection appears in the radio display. SET ON or SET OFF will appear in the radio display as a confirmation. SYNC® will then take you back to the ADVANCED menu.

Changing the SYNC® language setting

SYNC allows you to select from three languages: English, French and Spanish. Once selected, all of SYNC®'s radio displays and prompts will be in the selected language. To access the language menu:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until ADVANCED appears in the radio display.
7. Press OK to confirm and enter the ADVANCED menu.
8. Scroll repeatedly until LANGUAGE appears in the radio display.
9. Press OK to enter the LANGUAGE menu.
10. Scroll repeatedly to cycle through ENGLISH, FRANCAIS and ESPANOL.

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11. Press OK when the desired selection appears in the radio display. If you have changed the language setting, the display will read UPDATING. Once the change is complete, SYNC® will confirm the change audibly and in the radio display. SYNC® will then take you back to the ADVANCED menu.

Returning to the factory defaults

SYNC® allows you to return to the factory defaults settings. This selection will not erase your indexed information. If you wish to erase all information, refer to *Performing a master reset.*

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the display.
3. Press OK to access the PLAY MENU.
4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until ADVANCED appears in the radio display.
7. Press OK to confirm and enter the ADVANCED menu.
8. Scroll repeatedly until DEFAULTS appears in the radio display.
9. Press OK. The display will read RESTORE?
10. Press OK to confirm. The display will read RESTORED. SYNC® will take you back to the ADVANCED SETTINGS menu.

Performing a master reset

A master reset allows you to completely erase all information stored in SYNC® (all phone book, call history and text message information as well as all paired devices) and return to the factory default settings.

Note: Once a mast reset has been completed, you must re-insert your USB device to access the contents.

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Press AUX repeatedly until SYNC appears.
2. Press MENU. MEDIA MENU will momentarily appear in the radio display.
3. Press OK to access PLAY MENU.

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4. Scroll repeatedly until SYSTEM SETTINGS appears in the radio display.
5. Press OK to confirm and enter the SYSTEM SETTINGS menu.
6. Scroll repeatedly until ADVANCED appears in the radio display.
7. Press OK to confirm and enter the ADVANCED menu.
8. Scroll repeatedly until MASTER RESET appears in the radio display
9. Press OK. SYNC® will ask you to confirm the master reset.
10. Press OK to confirm. The radio display will read RESET DONE. SYNC® will take you back to the ADVANCED SETTINGS menu.

Installing new vehicle applications

You can download new software applications (if available) and then load the desired applications onto SYNC® through your USB port. Please refer to www.SyncMyRide.com for further information.

USING SYNC®'S PLAY MENU

The SYNC® PLAY MENU allows you to play your music by playing all selections, by artist listing, album listing, genre listing, playlists, tracks, or by selecting similar music to what is currently playing. You can also choose to 'Explore USB' which will allow you to explore supported digital music files on your playing device.

WARNING: SYNC® PLAY MENU manual control is a backup interface to voice commands. Do not use SYNC® PLAY MENU manual control while driving.

Note: The PLAY MENU is only available for indexable media through the USB port. This is not available for LINE IN and BT AUDIO.

SYNC® is able to organize and sort your indexed media from your playing device by metadata tags. Metadata tags are descriptive software identifiers embedded in your media files which provide information about the media file. SYNC® supports the following metadata tags:

- Artist
- Album
- Genre
- Track

If your indexed media files contain no information embedded in these metadata tags, SYNC® will automatically classify the empty metadata tags as UNKNOWN.

To access the SYNC® PLAY MENU:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Press AUX repeatedly until SYNC appears.
3. Press MENU. MEDIA MENU will momentarily appear in the radio display.
4. Press OK to access the PLAY MENU.
5. Press OK. If there are no media files to access, the radio display will read NO MEDIA.
6. In the SYNC® PLAY MENU, scroll repeatedly to select from the following options:

- PLAY ALL
- ARTISTS
- ALBUMS
- GENRES
- PLAYLISTS
- TRACKS
- EXPLORE USB
- SIMILAR MUSIC
- RETURN

Refer to the following sections for further explanation on these features.

Using the Play all feature

The PLAY ALL feature in SYNC® will play all indexed media (tracks) from your playing device in flat file mode, one at a time in numerical order. To use this feature:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Press AUX repeatedly until SYNC USB appears.
3. Press MENU. MEDIA MENU will momentarily appear in the display.
4. Press OK to access the PLAY MENU.

5. Press OK. The system will begin to play all the indexed media alphabetically. The first track title will appear in the radio display.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your playing music (i.e., Seek, Shuffle, Autoplay and Repeat).

Selecting and playing specific artists

SYNC® allows you to sort all indexed media by artists. Once selected, the system will list and then play all artists and tracks alphabetically. If you have fewer than 255 indexed artists, SYNC® will list them alphabetically in flat file mode. If there are more than 255 indexed artists, SYNC® will organize them into quick select alphabetical categories (i.e., AAAAA-MMMMM and MMMMN-ZZZZZ). The number of categories will depend on the number of indexed artists.
To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.

2. Press AUX repeatedly until SYNC USB appears.

3. Press MENU. MEDIA MENU will momentarily appear in the display.

4. Press OK to access the PLAY MENU.

5. Press OK.

6. Scroll repeatedly until ARTISTS appears in the radio display.

7. Press OK. You can now select from playing ALL ARTISTS, or from any indexed artist.

8. Scroll repeatedly to cycle through all indexed artists.

9. Press OK when the desired artist appears in the radio display. You can play all tracks by that artist by selecting PLAY ALL or scroll to see specific albums. If there are multiple albums by the same artist indexed, SYNC® will ask you to select from the various indexed albums by that artist.

10. Press OK to confirm and begin to play the first track of the selected album.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your music (i.e., Seek, Shuffle, Autoplay and Repeat).

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Selecting and playing specific albums

SYNC® allows you view and play indexed media by ALBUMS. If you have fewer than 255 indexed albums, SYNC® will list them alphabetically in flat file mode. If there are more than 255 indexed albums, SYNC® will organize them into quick select alphabetical categories (i.e., AAAAA-MMMMM and MMMMN-ZZZZZ). The number of categories will depend on the number of indexed albums.
To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Press AUX repeatedly until SYNC USB appears.
3. Press MENU. MEDIA MENU will momentarily appear in the display.
4. Press OK to access the PLAY MENU.
5. Press OK.
6. Scroll repeatedly until PLAY ALL appears in the display. Press OK.
7. Scroll repeatedly to until ALBUMS appears in the radio display.
8. Press OK to enter the album menu and select from playing ALL ALBUMS or from any individual indexed album.
9. Scroll repeatedly to cycle through all indexed albums.
10. Press OK when the desired album appears in the display.
11. Press OK to confirm and begin to play the first track of the selected album.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your music (i.e., Seek, Shuffle, Autoplay and Repeat).

Selecting from different genres

SYNC® allows you to sort indexed music by genre (category) type. SYNC® will automatically categorize your indexed music according to the available genres. If you have fewer than 255 indexed genres, SYNC® will list them alphabetically in flat file mode. If there are more than 255 indexed genres, SYNC® will organize them into quick select alphabetical categories (i.e., AAAAA-MMMMM and MMMMN-ZZZZZ). The number of categories will depend on the number of indexed genres.

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To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Press AUX repeatedly until SYNC USB appears.
3. Press MENU. MEDIA MENU will momentarily appear in the display.
4. Press OK to access PLAY MENU.
5. Press OK.
6. Once PLAY ALL appears in the radio display, scroll repeatedly until GENRES appears in the radio display.
7. Press OK to enter the list of indexed genres.
8. Press OK when the desired genre appears in the radio display. SYNC® will then take you to the ALBUMS menu.
9. Scroll repeatedly to cycle through all indexed albums.
10. Press OK to confirm and begin to play the first track.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your music (i.e., Seek, Shuffle, Autoplay and Repeat).

Accessing your playlists

SYNC® supports playing many playlist formats (such as .ASX, .M3U, .WPL, .MTP). Please refer to www.SyncMyRide.com for more information.

If you have fewer than 255 indexed playlists, SYNC® will list them alphabetically in flat file mode. If there are more than 255 indexed playlists, SYNC® will organize them into quick select alphabetical categories (i.e., AAAAA-MMMMM and MMMMN-ZZZZZ). The number of categories will depend on the number of indexed playlists.
To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Press AUX repeatedly until SYNC USB appears.
3. Press MENU. MEDIA MENU will momentarily appear in the display.

4. Press OK to access PLAY MENU.

5. Press OK.

6. Once PLAY ALL appears in the radio display, scroll repeatedly until PLAYLISTS appears in the radio display.

7. Press OK to enter the PLAYLISTS menu.

8. Scroll repeatedly to cycle through all indexed playlists.

9. Press OK when the desired playlist appears in the radio display.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your playing music (i.e., Seek, Shuffle, Autoplay and Repeat).

Playing a specific track

SYNC® will allows you to search for and play a specific track which has been indexed. If you have fewer than 255 indexed tracks, SYNC® will list them alphabetically in flat file mode. If there are more than 255 indexed tracks, SYNC® will organize them into quick select alphabetical categories (i.e., AAAAA-MMMMM and MMMMN-ZZZZZ). The number of categories will depend on the number of indexed tracks.
To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.

2. Press AUX repeatedly until SYNC USB appears.

3. Press MENU. MEDIA MENU will momentarily appear in the radio display.

4. Press OK to access the PLAY MENU.

5. Press OK.

6. Once PLAY ALL appears in the radio display, scroll repeatedly until TRACKS appears in the radio display.

7. Press OK to enter the TRACKS menu.

8. Scroll repeatedly to cycle through all indexed tracks.

9. Press OK when the desired track appears in the radio display. The track will begin to play and appear in the radio display.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your music (i.e., Seek, Shuffle, Autoplay and Repeat).

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Exploring the USB device

SYNC® allows you to explore through all supported digital media on your media device which is connected through the USB port.

Note: When searching through various folders, you will only be able to view media content which is compatible with SYNC®. You may have other files saved with various extensions, power point presentations for example, but they will not be visible.

To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Press AUX repeatedly until SYNC USB appears.
3. Press MENU. MEDIA MENU will momentarily appear in the display.
4. Press OK to access the PLAY MENU.
5. Press OK.
6. Once PLAY ALL appears in the display, scroll repeatedly until EXPLORE USB appears in the radio display.
7. Press OK.
8. Scroll repeatedly to cycle through all available folders on your media device. An “F” will precede folders and “T” will precede tracks in the radio display.
9. Press OK when the desired folder or track appears in the radio display.
10. Scroll repeatedly to cycle through all subfolders and/or tracks in the selected folder.

Note: When you are playing USB SYNC MEDIA using the EXPLORE USB feature, and you folders saved on your playing device, you are in folder mode. In folder mode, you can say “Play next folder” or “Play previous folder” to advance within your saved folders. You may also press ◀ FOLDER ▶ (if available on your audio system) to advance to the previous/next folder. Press OK to select a folder and scroll repeatedly through all subfolders and/or tracks in the selected folder.

Note: PLAY ALL will appear in every subfolder, giving you quick access to play all tracks in the particular folder.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your music (i.e., Seek, Shuffle, Autoplay and Repeat).

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Playing similar music

SYNC® allows you to play music similar to what is currently playing from the USB port. The system will use the metadata information of each song to compile a playlist for you. To access:

Note: To scroll, press ◀ SEEK ▶ or ▲ /▼ .

1. Ensure that your playing device is plugged into the USB port and is ON.
2. Ensure that you are listening to an indexed track.
3. Press AUX repeatedly until SYNC USB appears.
4. Press MENU. MEDIA MENU will momentarily appear in the display.
5. Press OK to access the PLAY MENU.
6. Press OK.
7. Once PLAY ALL appears in the radio display, scroll repeatedly until SIMILAR appears in the radio display.
8. Press OK. The system will create a new list of similar songs and begin playing.

Note: Your metadata tags must be populated in order for the SIMILAR MUSIC feature to include each TRACKS.

Note: With certain playing devices, if your metadata tags (Artist, Album, Track, Genre) are not populated, the tracks won't be available in voice recognition, the PLAY MENU or SIMILAR MUSIC. However, if you place these tracks with unpopulated metadata tags onto your playing device in "Mass Storage Device mode", these tracks will be available in voice recognition, PLAY MENU browsing or SIMILAR MUSIC. UNKNOWN will be placed into any unpopulated metadata tag.

Refer to *Using the media settings in your media menu* earlier in this chapter for further information on making adjustments to your music (i.e., Seek, Shuffle, Autoplay and Repeat).

GLOSSARY OF TERMS

Autoplay: With Autoplay turned ON, SYNC® allows you to listen to music which has already been randomly indexed during the indexing process. With Autoplay turned off, the chosen music will not begin to play until all of the music has been indexed by SYNC®. Depending on the size of the material, this may take a few minutes.

Bluetooth enabled cellular phone: Any cellular phone which has the *Bluetooth* wireless technology which will enable the phone to connect with SYNC® and exchange information wirelessly.

Digital media player / USB Device: This is a generic term used to signify any of the following media devices: iPod®, Zune™, "Plays from device" players, and most USB drives (thumb drives, flash drives, PEN drives, etc.)

Discoverable mode: A mode which allows other *Bluetooth* enabled devices to find your *Bluetooth* enabled device.

Discovery mode: A mode which allows your *Bluetooth* enabled device to search for other 'discoverable' *Bluetooth* enabled devices.

In-band ringing: This is a phone dependent feature. If your *Bluetooth* enabled cellular phone supports this feature, SYNC® can play your ring tone during incoming calls.

Indexing: A process in which SYNC® builds a voice recognition grammar for the media content of your digital media player. While indexing, SYNC® will play already indexed media if Autoplay is on. However, voice recognition is not available for the media until the indexing process is complete.

Metadata: Descriptive tags embedded in your digital media which provide SYNC® with information such as ARTIST, ALBUM, GENRE and TRACK.

Pairing: To use your *Bluetooth* enabled cellular phone with SYNC®, you must go through a pairing (bonding) process. "Pairing" is a special process used when two devices connect for the first time. The pairing process is used to generate a link key that is used for authentication purposes during subsequent *Bluetooth* connections between the two devices.

PIN (Personal Identification number): This six digit number (sometimes referred to as a passkey) will be shown in the radio display during the pairing process with your *Bluetooth* enabled device. You do not need to write down this number as it will only be used for that specific pairing procedure.

2011 SYNC/MGM (mgm)
Supplement, 1st Printing
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Read and follow instructions

Before using your Windows Automotive-based system, read and follow all instructions and safety information provided in this end user manual ("User's Guide"). Not following precautions found in this User's Guide can lead to an accident or other serious consequences.

Keep User's Guide in Vehicle

When kept in the vehicle, the User's Guide will be a ready reference for you and other users unfamiliar with the Windows Automotive-based system. Please make certain that before using the system for the first time, all persons have access to the User's Guide and read its instructions and safety information carefully.

WARNING: Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause an accident or other serious consequences. Do not change system settings or enter data non-verbally (using your hands) while driving. Stop the vehicle in a safe and legal manner before attempting these operations. This is important since while setting up or changing some functions you might be required to distract your attention away from the road and remove your hands from the wheel.

GENERAL OPERATION

Voice Command Control

Functions within the Windows Automotive-based system may be accomplished using only voice commands. Using voice commands while driving allows you to operate the system without removing your hands from the wheel.

Prolonged Views of Screen

Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume Setting

Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

Use of Speech Recognition Functions

Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor any speech recognition functions included in the system and address any errors.

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