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PRESS RELEASE

Wayne Opens Network Operations Center for Global Customers

June 20, 2011

AUSTIN, TEXAS---June 20, 2011---Wayne, a global innovator of fuel dispensers and technologies, has announced the opening of its new Network Operations Center (NOC) at its world headquarters in Austin, Texas.

The new center enables Wayne technicians to monitor connected customer sites around the world and to provide remote support for Wayne Fusion™ Forecourt Systems and fuel dispensers with in-dispenser media and payment technologies. Services include system set-up, 24x7 health monitoring and remote repair services. Customers also can receive automatic software updates and patches.

Using the encrypted, secure Internet connectivity of the NOC, Wayne technicians can perform remote diagnostics for troubleshooting and proactive maintenance. In cases where direct customer interaction or an onsite technician visit may be required, Wayne can notify customers via phone call, email or text message. Wayne's suite of support services includes several offerings such as triaged alerts, weekly health status checks, aggregation of forecourt data and configuration back-up routines.

"The new Network Operations Center allows us to proactively monitor our connected customers' sites and uptime in any of the 145 countries we serve," said Tom Barrett, Wayne vice president of Global Aftermarket Services. "When there is a problem with software or a dispenser, we receive an

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IMAGE/JPEG · 0.18 MB

automatic alert and we can fix the issue remotely from the NOC. In fact, we frequently resolve issues before our

customers are even aware that they had a problem and, perhaps more importantly to them, without our having to send a technician out to the site."

Wayne's NOC services come as part of the standard warranty for the Fusion Forecourt System, with the option for additional fee-based coverage after warranty expiration. The center is staffed with English- and Spanish-speaking technicians and complements the company's existing help desk and support services. Future plans call for monitoring of additional technologies such as automatic tank gauging and point-of-sale systems, expanded language support and the addition of more locations around the world.

More information on the Wayne Network Operations Center is available on the company's website www.wayne.com.

About Wayne

Wayne is a component of GE's (NYSE: GE) 2011 acquisition of Dresser, Inc. and is a global leader in the design, manufacture and servicing of fueling forecourt solutions where reliability and uptime are critical. Dispensers, payment platforms, control systems and technology from Wayne play an essential role in traditional and alternative fueling sites around the world. Wayne is ISO14001 certified. www.wayne.com

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Masto Public Relations

information@mastopr.com

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