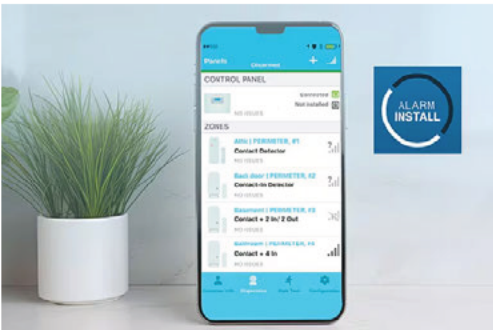




Johnson Controls IQ Panels now supported by PowerManage, simplifying installation and data management

Using AlarmInstall, technicians can quickly configure security systems, perform diagnostics and walk tests, enroll devices and more from a mobile device.



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- The new compatibility provides a complete security solution with hardware, software, service and technical support, simplifying installation and maintenance.
- The PowerManage interactive platform allows for localized data storage, so customer information is not stored in the cloud or exposed to a third party.
- The IQ Panel 4 family features three all-in-one smart home and security systems with Bluetooth disarming for hands-free home access.

MILWAUKEE, Wisc., April 15, 2025 – Johnson Controls, the global leader for smart, healthy and sustainable buildings, today announces its proven PowerManage service management platform and the ConnectAlarm mobile app now support the latest next-generation IQ alarm panels. This new integration delivers an all-in-one intrusion detection solution with hardware, software, service and technical support. Installers and end users alike can benefit from the system's streamlined installation process, localized data management, intuitive remote access and Bluetooth disarming capabilities.

The IQ Panel 4 Family is the newest line of all-in-one, wireless smart home and security systems available to customers in EMEA regions. Home and small business owners can choose from three different configurations:

- The **IQ Panel 4** goes beyond security, offering a complete smart home solution. Its premium camera with 120-degree wide angle lense with Flex Tilt for high-quality disarm photos and video, with echo cancellation, two-way voice, built-in glass break detector, panel motion, and a QuadSound speakers.
- The **IQ4 HUB** offers all-in-one affordability without compromise. IQ4 HUB shares some of the features of the IQ Panel 4 like the built-in touchscreen, control of automation devices, music streaming and more.

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Our smart intrusion detection solutions layer multiple protections for a safer environment. Curious which combination suits your security challenges?

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within range of the system's Bluetooth and automatically disarms, without the need to enter a code on the outside panel. End users can give Bluetooth access to other authorized people, as well, so families can share access to the home and even grant access to other loved ones, if desired.

PowerManage is an all in-one receiver, technical management center and interactive service platform that runs on standard professional server hardware and verified web technologies with stringent cybersecurity standards implemented. It can be installed on a local server or in the cloud, giving companies of all sizes greater flexibility and freedom to manage customer data in the way that works best for them. For instance, by installing PowerManage on a secured, on-premises server, only users with network access can view customer data, which can reduce cybersecurity risk.

IQ panels feature SmartMount installation systems, which allow panels to be quickly and easily mounted on a wall, table stand or IQ base. PowerManage also includes AlarmInstall, a mobile app that streamlines alarm panel installation and programming compared to keypads. Using AlarmInstall, technicians can quickly configure security systems, perform diagnostics and walk tests, enroll devices and more from a mobile device.

"The new compatibility between the PowerManage service management platform and fourth-generation IQ alarm panels give our customers valuable capabilities to efficiently install, monitor, manage and control security systems," said Maciej Polak, Sr. Product Manager, EMEA, at Johnson Controls. "With the combined solution, companies can have advanced control over the storage and access of customer data, technicians can perform fast, effortless installations, and home and business owners can conveniently manage their security remotely or on-premises."

When IQ panels are supported by PowerManage, home and small business owners can use the platform's free, intuitive ConnectAlarm mobile app to remotely monitor and control intrusion alarm systems from a mobile device. Key ConnectAlarm capabilities include:

- Arming/disarming the system remotely
- Performing visual verification and image on demand
- Checking alarms and event histories
- Using biometric authorization instead of a password
- Setting up alarms and alerts push notifications
- Geofencing

To learn more about IQ Panels with PowerManage, visit <https://security.jci.com/iq-pm>.

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About Johnson Controls

At Johnson Controls (NYSE:JCI), we transform the environments where people live, work, learn in smart, healthy and sustainable buildings, our mission is to reimagine the performance of buildings and the planet.

Building on a proud history of nearly 140 years of innovation, we deliver the blueprint of the future for healthcare, schools, data centers, airports, stadiums, manufacturing and beyond through OpenStudio digital offering.

Today, Johnson Controls offers the world's largest portfolio of building technology and software solutions from some of the most trusted names in the industry.



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