

Turn on RCS chats in Google Messages

With Rich Communication Services or RCS, a modern industry standard for messaging, you can have a more dynamic and secure conversation with someone than SMS or MMS.

[Learn about Rich Communication Services messaging.](#)

Turn on RCS chats for the first time

When RCS chats are turned on, you can send messages over Wi-Fi and use other features.

If your carrier and device aren't automatically set up for RCS chats, you may be offered RCS chats. You might be asked to provide your phone number.

Important: You may occasionally receive a text from Jibe Mobile from Google to verify your phone number. RCS chats are available for your default or preferred call SIM at this time and may be available for other SIMs later. Manage your default call SIM in your System settings. To learn how to use dual SIM settings, [contact your device manufacturer](#).

If your carrier supports RCS but your device isn't automatically set up for RCS chats, you may get a notification to "Do more with Google Messages." If you get this notification:

1. On your device, open Google Messages .
2. Tap **Get Started** > **Next**.
3. To keep Google Messages connected, tap **Yes**.

If you can't turn on RCS chats, [learn how to troubleshoot](#).

Turn RCS chats on or off

Important: If you do not turn off RCS chats in Settings to stop sending and receiving RCS messages when you remove a SIM card from your device, RCS chats may continue to work for up to 14 days.

1. On your device, open Google Messages .
2. At the top right, tap your profile picture or icon > **Messages settings**.
3. Tap **RCS chats**.
4. Turn **RCS chats** on or off.

Tips:

- If you can't find "RCS chats," tap **Chat features**.
- If you're not connected, tap **Verify your number**.
- You can also use the Google Messages deactivation web portal [to turn off RCS chats](#) .

Use the deactivation portal if you:

- Used your phone number with an old phone and don't receive text messages on your new phone.
- Lose or break your phone but still have your phone number.
- Change messaging apps on the same phone and aren't receiving messages.

Understand RCS chat status

To find your status, go to Settings > **RCS chats**. If you can't find "RCS chats," tap **Chat features**.

The possible statuses are:

- **Connected:** RCS chats are ready to use with other people who have them turned on.
- **Setting up:** Google Messages is verifying your phone number. If verification takes more than a few minutes, next to the status, tap **Retry**.
- **Disconnected:** RCS chats are temporarily unavailable. [Check that you're connected to the internet](#).

Turn specific features in RCS chats on or off

Let others know you've read their messages 

Show others when you're typing in a conversation with them 

If sending a message doesn't work, choose how to resend it 

Find out if your message is sent by mobile data, SMS, or MMS

The Send icon in the compose bar displays the method your message will be sent. These are the possible ways your messages will send:

- Send by Wi-Fi or mobile data ➤
- Send by SMS 
- Send by MMS 

About Carrier Services

Carrier Services provides services to support RCS (Rich Communication Services) messaging in Google Messages. It collects diagnostic and crash data to ensure these services operate smoothly.

Related resources

- [RCS chats by Google FAQ](#)
- [Google Messages by Google Community](#)
- [Can't turn on RCS chats](#)
- [How RCS chats keep your conversations secure](#)

Need more help?

Try these next steps:



Post to the help community

Get answers from community members