

EXHIBIT 1017

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

Hydration Labs, Inc. d/b/a Bevi,
Petitioner

v.

Smart Soda Holdings, Inc.,
Patent Owner

U.S. Patent No. 11,724,927
Filing Date: August 9, 2022
Priority Date: March 3, 2021
Issue Date: August 15, 2023
Title: On Demand Function Beverage Dispenser

PGR2023-XXXX

DECLARATION OF TONY DECRISPINO

I, Tony DeCrispino, hereby declare as follows:

1. I am currently the Enterprise Sales Director at Hydration Labs, Inc. d/b/a Bevi (“Bevi”).

2. I have personal knowledge of the facts contained in the declaration and, if called upon to do so, I will testify competently to the matters set forth therein.

3. I was the Senior National Sales Director for Elkay Manufacturing (“Elkay”) from April 2020 to December 2021. In that position, I was responsible for launching and driving national sales strategies for the SmartWell Beverage Dispensers. I was responsible for managing the SmartWell accounts and built a distribution network for the SmartWell Beverage Dispensers.

4. In my role as the Senior National Sales Director for Elkay, I was familiar with and had personal knowledge of the functions of the SmartWell Flavored Water Dispenser.

5. Elkay was selling the SmartWell Beverage Dispensers as of April 23, 2019. The SmartWell Beverage Dispenser was available for purchase by distributors and end-users. The SmartWell Beverage Dispenser was installed in various offices, healthcare, and hospitality facilities and publicly accessible for users to interact with and use.

6. The SmartWell Beverage Dispenser allows users to select a flavor and enhancement, such as caffeine, vitamin C, and electrolytes.

7. The video titled “Feature and Benefits of Elkay SmartWell IOT Beverage Dispenser” (available at <https://vimeo.com/384394240>) accurately describes the SmartWell Beverage Dispensers that were sold by Elkay prior to March 2021.

8. The video titled “Feature and Benefits of Elkay SmartWell Beverage Dispensers” (available at <https://vimeo.com/332051430>) accurately describes the SmartWell Beverage Dispensers that were sold by Elkay prior to March 2021.

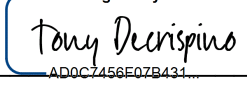
9. The SmartWell User Manual (attached as Appendix A) was distributed to customers of the SmartWell Beverage Dispensers and accurately describes the SmartWell Beverage Dispensers that were sold by Elkay prior to March 2021.

10. The SmartWell Troubleshooting Guide (attached as Appendix B) was distributed to customers of the SmartWell Beverage Dispensers and accurately describes the SmartWell Beverage Dispensers that were sold by Elkay prior to March 2021.

11. The SmartWell Custom Beverage Guide (attached as Appendix C) accurately describes the SmartWell Beverage Dispensers that were sold by Elkay prior to March 2021.

I declare under penalty of perjury under the laws of Maryland that the foregoing is true and correct.

DATED: 10/2/2023

DocuSigned by:

AD0C7456F07B431...

Tony DeCrispino

EXHIBIT 1007



Use and Care



Smartwell™ Beverage Dispenser

DSSW1808FSC

WARNING Read the instructions in this manual and retain for future reference.

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1. General Information



Carefully read,
understand, and
follow all the

instructions in this manual before using the product. Improper use of this product could cause a dangerous situation resulting in personal injury or death.

NOTICE

Failure to follow these instructions could also cause a situation that results in water damage, or other damage to floors, walls, pipes, or electrical wiring.

1.1 Use and Care Manual

Read all instructions carefully and familiarize yourself with the various parts of this product BEFORE using or servicing this unit.

This manual contains operating instructions and daily care instructions. The Elkay Smartwell is a filtered water dispenser that gives users the option to create their own custom beverages on demand.

Followed carefully, these instructions will result in an easy, trouble-free use of this Elkay Manufacturing Company (Elkay) product.

Any deviations, additions, or deletions from the described methods, without the prior written approval of our Smartwell Care department, will void the warranty covering this product.

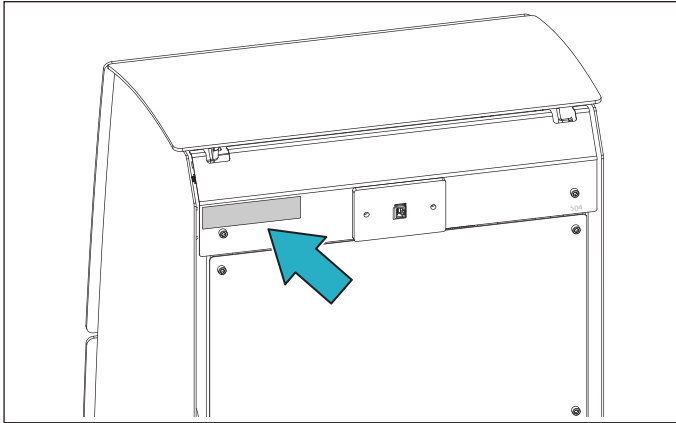
1.2 Features

- **CUSTOMIZED BEVERAGES:** Still or sparkling water. Single or mixed fruit flavors with natural sweetener, electrolytes, vitamin C, or caffeine enhancements.

- **BEVERAGE COMBINATIONS:** With more than 100 beverage combinations, there is something to delight and satisfy everyone.
- **TOUCH SCREEN INTERFACE:** Users can create beverages and view nutritional information. Staff can save time maintaining units through the touch screen.
- **ONLINE PORTAL:** Staff can conveniently monitor units, maintain notifications, and manage refill orders – all from their computer, smartphone, or tablet.
- **SINGLE-USE BOTTLES SAVED:** The on-screen Green Ticker counts the number of disposable, single-use plastic bottles saved from waste by using reusable cups and bottles.
- **ECO-FRIENDLY:** A single pouch provides up to 300, 8-oz. beverages thus reducing waste by eliminating single-use plastic bottles and aluminum cans.
- **HEALTHY HYDRATION:** A healthy alternative to sugary beverages; provides filtered water, with natural flavors and enhancements, all with zero calories.
- **SMART REFILL:** Connected unit tracks usage and sends reports when flavors, enhancements, filter, or CO₂ tank need replacing.
- **SAVE MONEY, SPACE, TIME:** Save the cost of purchasing single-serve beverages. Save storage space and time involved with transporting and organizing prepackaged beverages.

1.3 Serial Number Location

Please use the serial number located on the back of the unit in the upper left corner. Use this serial number when contacting Elkay with questions concerning this product.



1.4 Contact Information

Contact your dealer or lease provider if you have any questions relating to the installation or operation of this unit, or if there are damaged or missing parts.

If your dealer or lease provider cannot answer your questions, contact **Elkay Smartwell Care** at **Smartwellcare@elkay.com** or **866.699.4507**

2. Safety



2.1 General

The Elkay Manufacturing Company (Elkay) cannot anticipate every possible circumstance that might involve a potential hazard during the use or maintenance of this product. The warnings and instructions in this manual are, therefore, not all-inclusive. If a tool, procedure, or work method that is not specifically recommended by Elkay is used, you must be satisfied that it is safe for yourself and others. You should also make sure that the product will not be damaged by the methods you choose.

Most work-related accidents are caused by failure to observe basic safety rules or precautions. An accident can often be avoided by recognizing potentially hazardous situations before an accident occurs. As you install, use, or maintain this product, you must be alert to potential hazards. You should also have the necessary training, skills, and tools to perform any installation or maintenance procedure.



Write Dealer / Lease Provider Contact Above for Future Reference

1.5 Notice of Changes

The information, specifications, and illustrations in this manual are based on the information that was available at the time this material was written and can change at any time.

1.6 Disclaimer

The information contained in this manual is given free of charge. This information is based on reliable data and is intended for people with the knowledge to install use and care for this product at their own discretion and risk. Elkay assumes no responsibility for results obtained or damage incurred from the use of this material either in whole or in part by the buyer.

2.2 Safety Alert Symbol and Signal Words



The safety alert symbol is used to alert you to potential hazards. The hazards are identified with this safety alert symbol along with a signal word such as "WARNING" or "CAUTION".

Signal words help focus your attention on potential hazards. The signal words used in this manual are WARNING, CAUTION, NOTICE, SAFETY INSTRUCTION, and Note. The safety messages must be followed to prevent personal injury or death as well as prevent product damage.

2.3 Safety Signal Words



Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.



Indicates that equipment or property damage can result if instructions are not followed.



Safety instructions (or equivalent) signs indicate specific safety-related instructions or procedures.

2.4 Personal Safety

WARNING

These warnings indicate a potentially hazardous situation which, if not avoided, could result in serious injury or death. Follow all instructions related to the use and care this product (unit).



Personal Protection

Be sure to use all personal protective equipment, such as safety glasses and protective gloves, whenever necessary, to ensure your own safety.



To avoid eye injury, always wear protective glasses with side shields when working near CO₂ tanks and lines. Also, make sure no one else can be injured by escaping CO₂ gas should a hose or fitting break.



Shock and Electrocution Hazards

Contact with live electricity can cause serious bodily injury and in some cases, death.



Do not touch any electrical device with wet hands or allow water to come into contact with electrical devices. Water will conduct electric current to create a short circuit, resulting in injury or death.



DO NOT create a short circuit between a source of electricity and a liquid by being in contact with both simultaneously.



Pressurized Vessel Hazards

As with personal protections follow all of the safety recommendations from the supplier of the CO₂ tank such as but not limited to:



A carbon dioxide cylinder is a pressure vessel and therefore has explosive capabilities.



Due to the possibility of an explosion which could result in personal injury or property damage, never allow carbon dioxide cylinder and its contents to reach a temperature exceeding 115° F.



If a CO₂ gas leak is suspected, particularly in a small area, immediately ventilate the contaminated area before attempting to repair the leak. People exposed to a high concentration of CO₂ gas will experience tremors which are followed rapidly by loss of consciousness and suffocation.



Do not drop a CO₂ cylinder or strike it a foreign object. Protect cylinders from damage. Use a suitable hand truck to move cylinders; do not drag, roll, slide, or drop.



Both filled and empty cylinders should be stored indoors in a cool, dry, ventilated location away from any source of heat. Chain or secure the cylinders in an upright position when in use or storage. Store full and empty cylinders separately.



Never lay the cylinders on its side. Liquid CO₂ entering the gas regulator may cause problems (rupture the tank or gas line) due to rapid expansion of the liquid CO₂. The gas regulator could freeze up, preventing the regulator from shutting down, allowing CO₂ to continue to flow from the cylinder.

Gas cylinders must only be transported on an open back utility truck that is separate from the main body of the vehicle. Do not transport CO₂ tanks in the passenger compartment of a vehicle.

CAUTION

These cautions indicate a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. Follow all instructions related to installation and/or maintenance of this product.



Personal Protection from CO₂ Gas

Follow all safety recommendations from supplier of the CO₂ tank, such as but not limited to:



Indirect eye contact with CO₂ gas may cause mild irritation. Direct eye contact with the liquefied gas can freeze the eye causing permanent eye damage or blindness.



CO₂ gas (carbon dioxide) displaces oxygen. Make sure there are no CO₂ gas leaks in any part of the Smartwell beverage system.



Direct contact with the liquefied gas can chill or freeze the skin (frostbite).



Lifting Hazard

Use two people to move the unit. The Smartwell unit can weigh up to 200 lbs.



Tripping Hazard

Personal injury can result from tripping over power cords, tools, or other installation items. **DO NOT** leave items lying around the work area.



Use Proper Tools

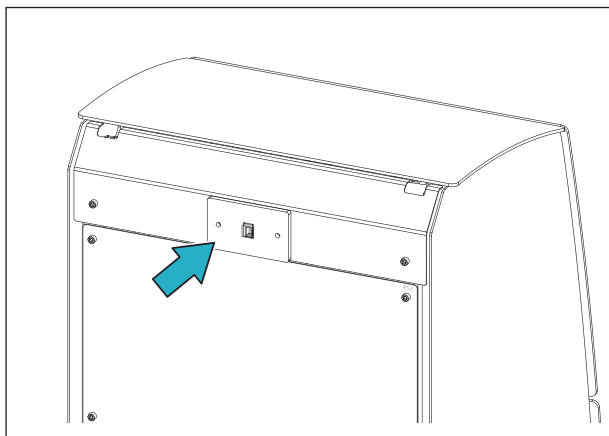
Always use proper tools which are in good working condition during the installation of the product.

3. Set Up Instructions

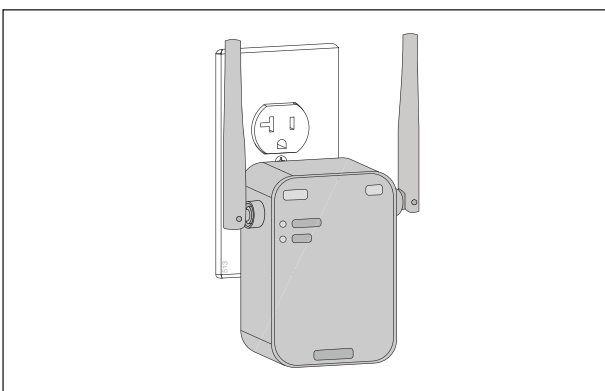
3.1 Initial Settings

If the unit was unplugged or disconnected for a long period of time, it may need to be set up again. Follow these steps to connect it to the Internet, confirm the Date/Time for reporting, and install pouches, if needed. Skip any of these steps in the process if they are not applicable.

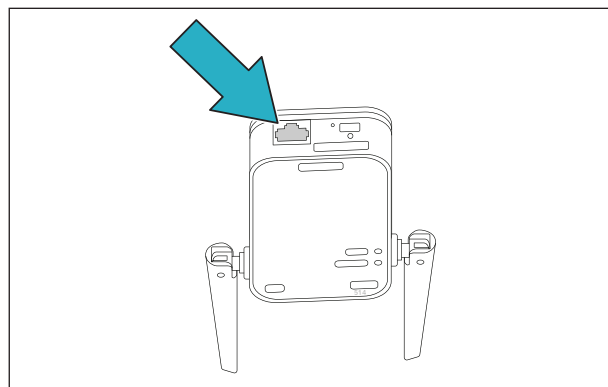
1. If not already connected, connect an Internet router's Ethernet cable to the Smartwell or connect the unit to the Internet through the Wi-Fi extender as described in the next step.



2. If necessary, connect the unit to the supplied Wi-Fi extender.
 - a. Plug a Wi-Fi extender into an AC receptacle near the unit.

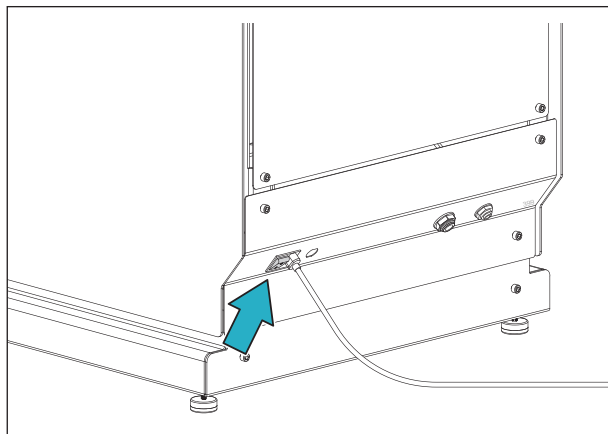


- b. Plug an Ethernet cable into the back of the unit and into the Wi-Fi extender.



- c. Follow the manufacturer's directions for setting up the unit. The remaining setup will occur during this setup process.

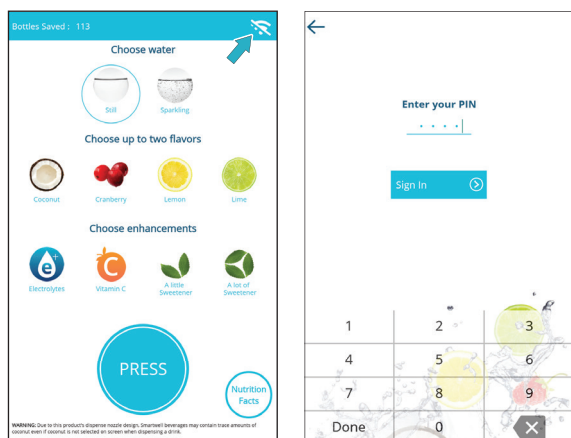
3. Turn the main power switch ON.



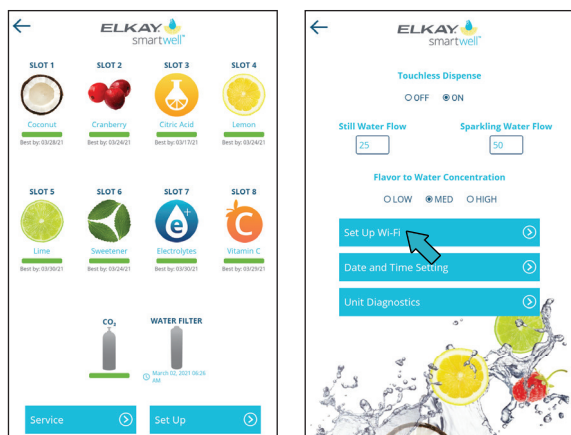
4. The Boot Up screen will appear.



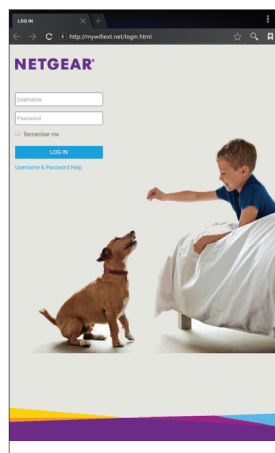
- Confirm the unit is connected to the Internet. If the unit is not connected, touch the Internet symbol in the upper right corner of the screen to access the Sign In screen. Enter 0101 and press the Sign In button.



- From the admin screen, press the Set Up button and then select the Set Up Wi-Fi button.

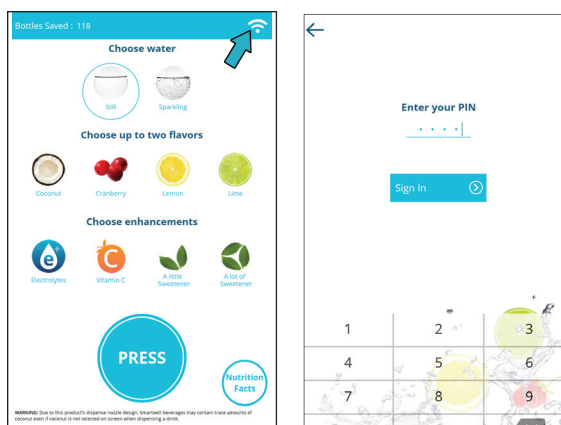


- Wi-Fi Netgear adapter Ext2700 will open. Follow the Wi-Fi Extender manufacturer's directions to set up the Wi-Fi extender. The screen will return to the Set up screen.

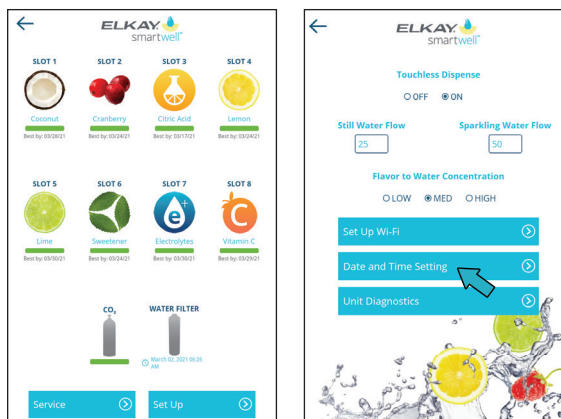


3.2 Change Date and Zone Setting:

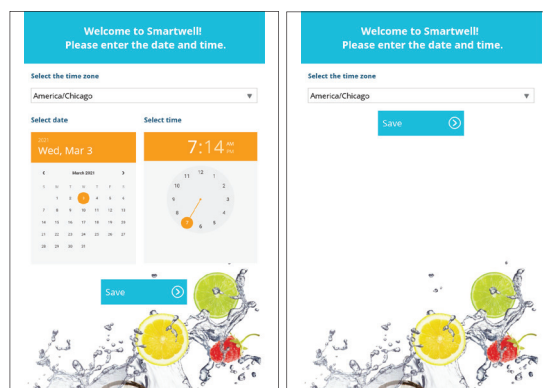
- Touch the Internet symbol in the upper right corner of the screen to access the Sign In screen. Enter 0101 and press the Sign In button.



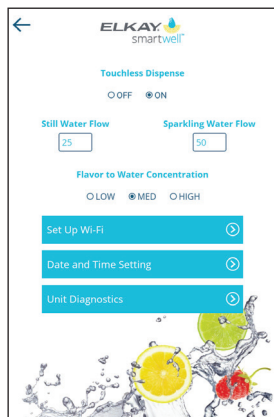
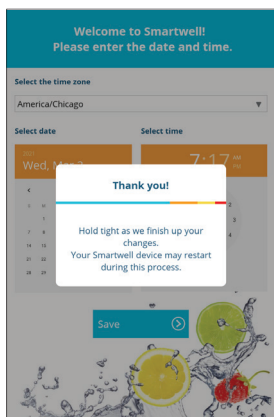
- From the admin screen, press the Set up button and then select the Date and Time setting.



- Depending on whether or not the unit is connected to the Internet, one of the following screens will appear.
 - The left-hand screen will appear if the unit is not connected to the Internet. Manually enter the time and date and press the Save button.
 - The right-hand screen will appear if the unit is connected to the Internet. Select the time zone and press the Save button.



- Once the Save button is pressed, the Thank You screen will appear and will return to set up menu.

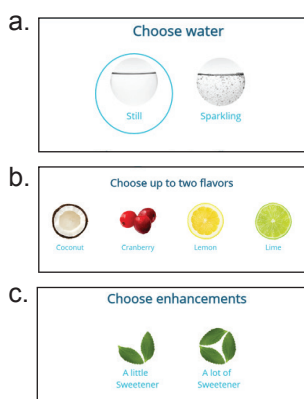


3.3 Dispensing the Selected Beverage

- If the Smartwell unit has been inactive for more than 10 seconds, the following screen appears. Simply touch this screen in any location to display the Home screen.



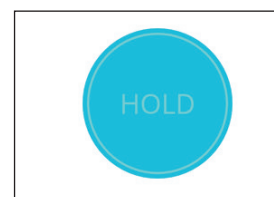
- From the Home screen make the desired selection.
 - Still or Sparkling.
 - Select up to two available flavors.
 - Select up to two available enhancements.



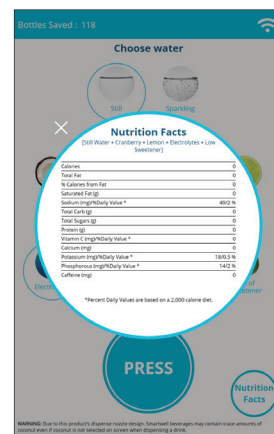
- Touch and hold the PRESS button to begin dispensing the selection. The PRESS button will change to HOLD.



- While the unit is dispensing a beverage, the HOLD button will continue to be displayed. Stop touching the HOLD button to stop dispensing.



- For nutritional facts on the selections that are made, press the Nutrition Facts button. Press the "X" to return to the Home screen.



6. If the Smartwell unit has been inactive for more than 10 seconds, the Sleep screen appears. Simply tap this screen to return to the Home screen.



4. Daily Operation

NOTICE

Do not allow this unit or its contents to be exposed to freezing temperatures.

4.1 Replacing a Pouch

The unit is factory preset for the location of the startup.

Note: A small amount of citric acid is injected into each drink. This citric acid acts as a flavor enhancer, so each drink gives you the best experience and true fruit flavor.

The beverage dispenser holds eight pouches.

- One slot for the Citric Acid pouch.
- Four slots for the selected flavor pouches.
- One slot for the Sweetener pouch.
- Two slots for selected enhancements.

CAUTION

Flavor and enhancement pouches have expiration dates. The pouches are clearly marked with date codes and should be checked before placing pouches into the beverage dispenser. Using outdated pouches (food products) could cause some people to become sick.

Daily status reports summarizing all low and empty consumables are sent to customers via email. Notification settings and users can be managed through the Smartwell customer portal.

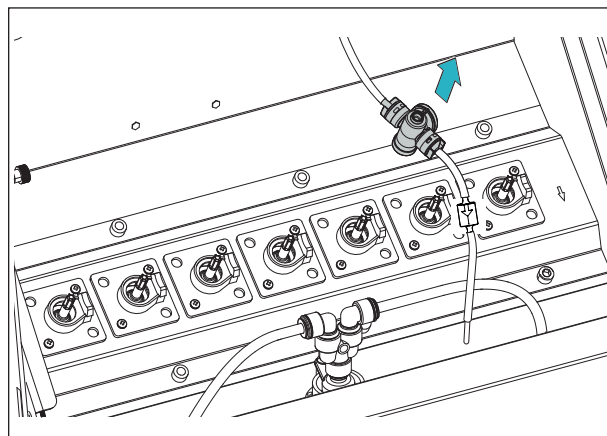
The pouches should be stored in a cool, dark, dry place between 60° and 85°F (15° and 30°C).

Each pouch comes with the pump and the flavor dispenser nib connected to it.

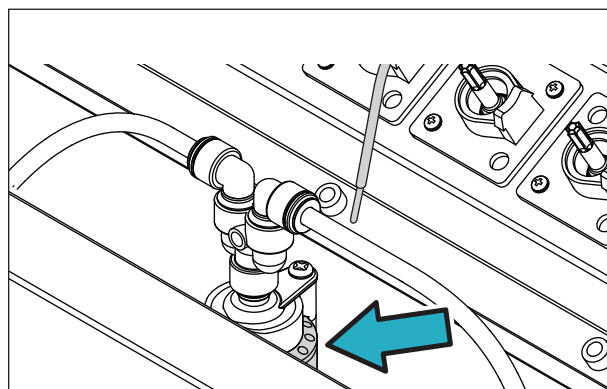
1. Unlock and open the hood of the unit.
2. Locate the pouch or pouches that need to be replaced.

3. Remove the pouch.

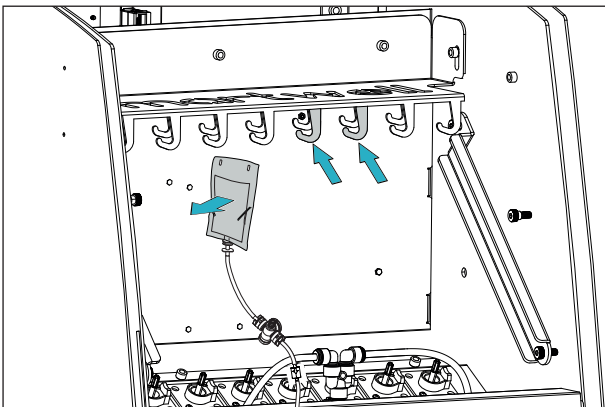
- a. Pull pump straight up off of smartwell anchoring point.



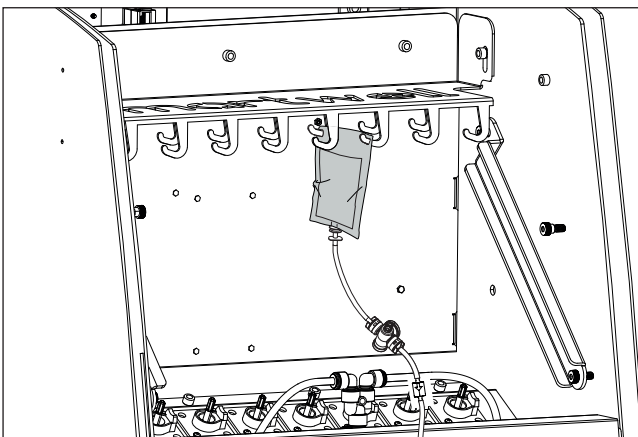
- b. Remove the flavor dispenser tube and nib from the dispenser manifold.



- c. Unhook the pouch from the hanger.

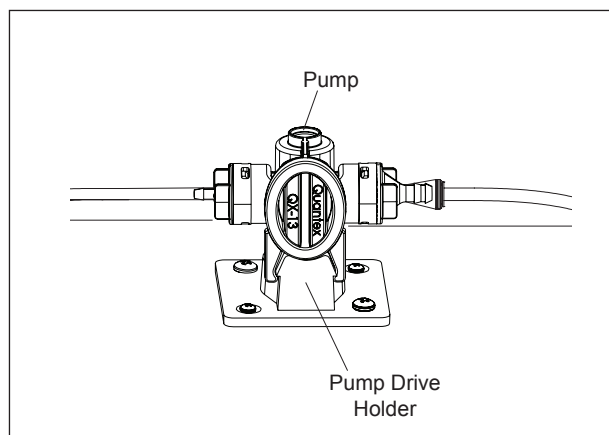
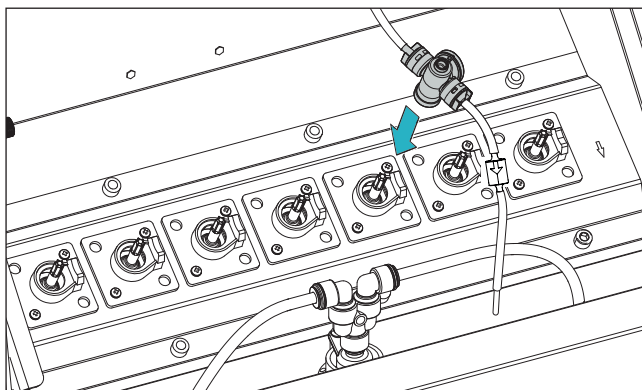


- d. Hang the new pouch onto the correct slot location hangers.

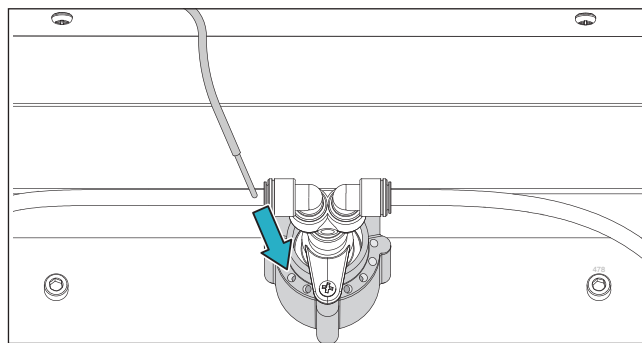


Note: The new pouch should be reinserted into the same location as the old one. If a new flavor or a new position is desired, then the flavor display screen must be updated.

4. Clean the manifold and surrounding areas before inserting the pump or nib.
5. Orient pump so that the pump side clip aligns over the anchoring point on the unit, then press the pump down firmly onto the pump drive holder. Once the pump clips have clicked, the pump is securely fastened.



6. Insert the nib on the flavor dispenser tube into any opening in the dispensing manifold, pressing firmly to ensure it is fully inserted.

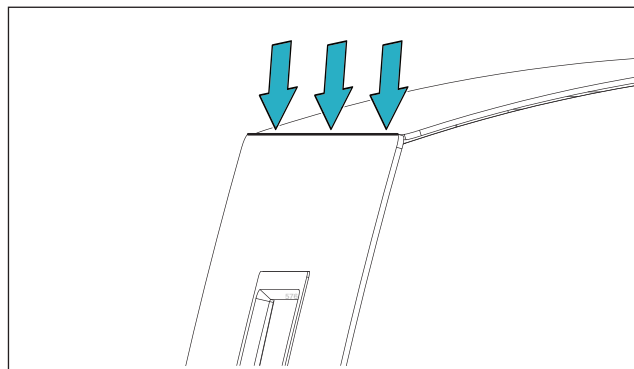


CAUTION

Pinch Point Close the Hood

Always grasp the lower left and right corners of the hood when closing. Never close the hood by pressing down from the top of the hood. There is potential to pinch your fingers between the top and front panels of the hood (arrows) when closing.

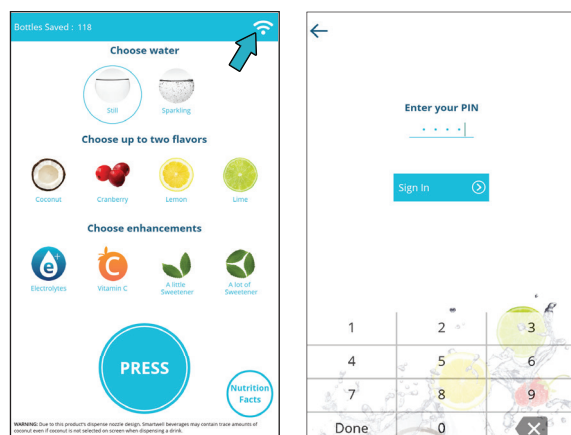
7. Close the hood.



8. Update the pouch locations using Home screen to add and prime each new pouch.
9. The unit is ready for use.

4.2 Configuring the Pouch Slots

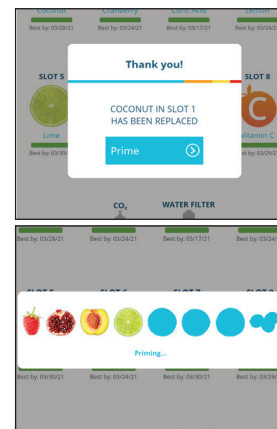
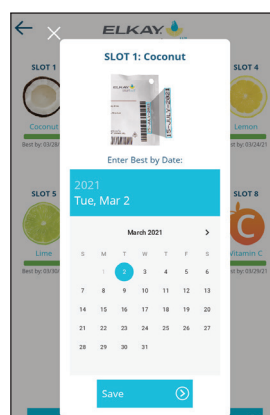
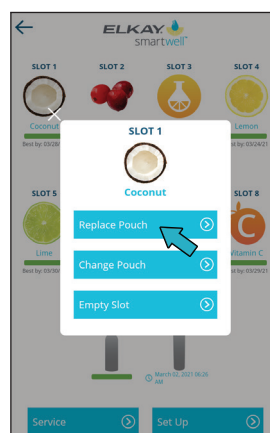
- From the Home screen, touch the upper right-hand corner of the display to access the Sign In screen. Enter 0101 and press the Sign In button.



- The admin screen will appear.
 - The progress bar indicates the remaining liquid inside each pouch. The color indications are green, yellow, red and grey.
 - Pressing on any of the eight SLOT buttons brings up three choices for that slot: Replace Pouch, Change Pouch, or Empty Slot.



- The Replace Pouch is selected when a replacement pouch of the same flavor is placed in the same slot.
 - In this example, place a new coconut pouch in SLOT 1 and then press Replace Pouch.
 - Place a cup under the dispensing nozzle.
 - Choose the best by date and save. Then confirm.
 - Press the Prime button. The Priming screen will appear and the priming process will begin which will take up to 10 seconds to complete.

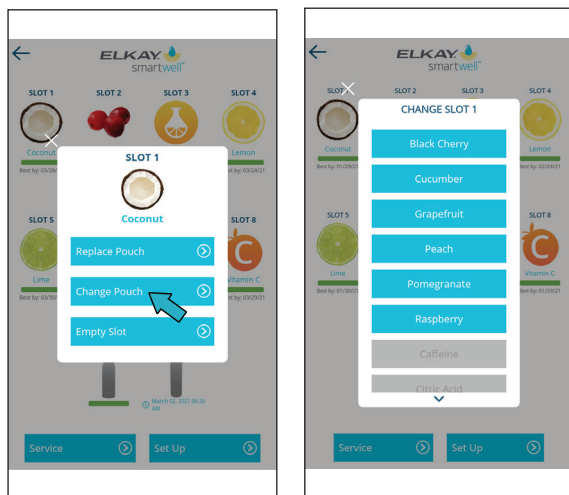


- Once priming is complete, the admin screen will reappear ready for the next selection. If there are no further changes, press the back arrow, and the home screen will appear.

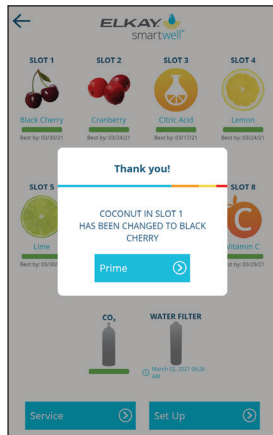
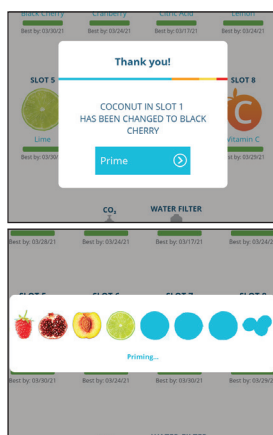


- The Change Pouch option is selected when a replacement pouch is being changed with a different pouch.
 - In this example, place a new Black cherry pouch in SLOT 1 and then press Change Pouch.
 - The Flavor Selection screen will appear. In this case, select Black cherry or whichever pouch is being added.
 - Place a cup under the dispensing nozzle.

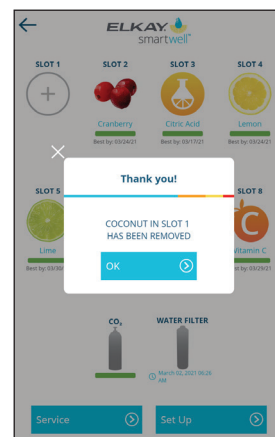
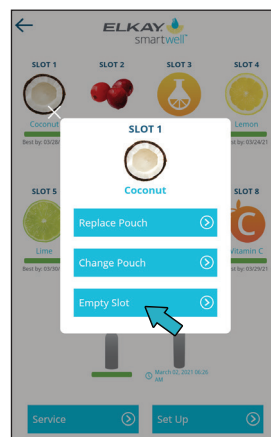
- d. Choose the best by date and save. Then confirm.
- e. Press the Prime button. The Priming screen will appear and the priming process will begin which will take up to 10 seconds to complete



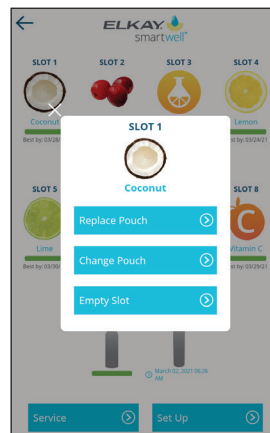
- f. Once priming is complete, the admin screen will reappear ready for the next selection. If there are no further changes, press the back arrow and the Home screen will appear.



5. The Empty Slot button is selected when a pouch is being eliminated from that slot without a replacement.
 - a. In this example, remove the existing coconut pouch from SLOT 1 and then press the Empty Slot button.
 - b. The Thank You screen will appear showing that coconut has been removed from SLOT1. Press the OK button.



- c. The admin screen will reappear. If there are no further changes, press the back arrow and the Home screen will appear.



5. Cleaning

We recommend following these procedures weekly.

CAUTION Wipe up liquid spills immediately to prevent slipping or falls.

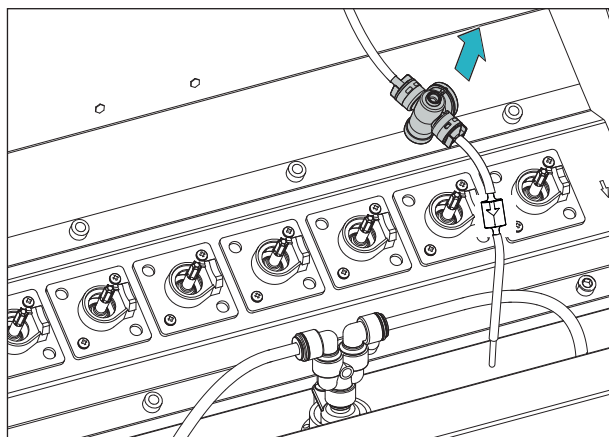
5.1 Supplies

- Mild soap
- 3% hydrogen peroxide
- Soft-bristled brush
- Clean, dry towels
- Protective gloves

NOTICE Do not use caustic chemicals such as bleach, lime removers, all-purpose cleaners, or harsh abrasive pads such as steel wool.

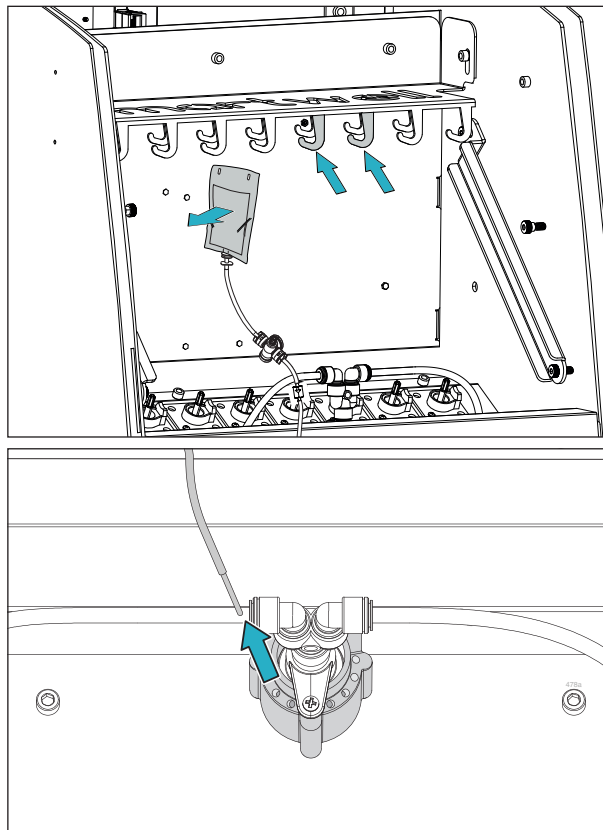
5.2 Preparation

1. With the power OFF, open the hood and bottom door.
2. Wash your hands with hot water and soap.
3. Remove each existing pouch from the unit.
 - a. Remove pump by pulling pump straight up off of smartwell anchoring point.



- b. Take note of the location of each pouch. The pouches must be reinserted in the same location after cleaning is complete.

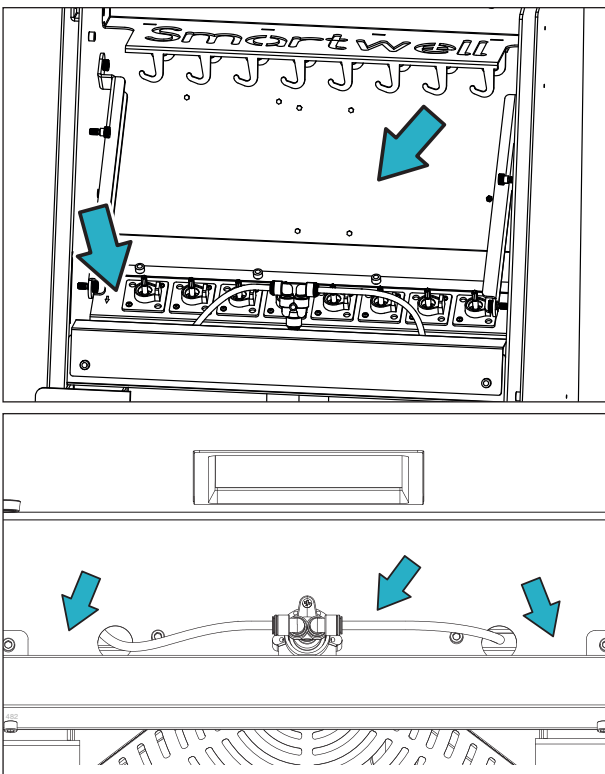
- c. Remove the pouch from the hanging hooks and then pull the nib out of the manifold. Make sure to grip the nib (metal end) away from dispense opening to limit the chance of contamination.



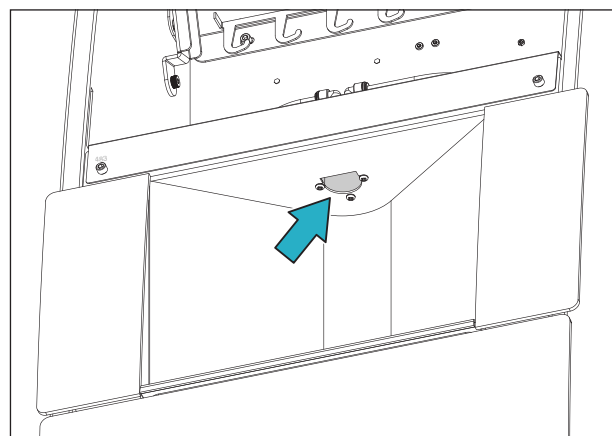
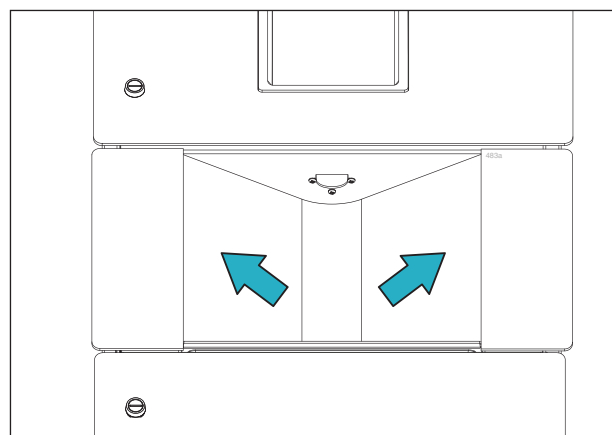
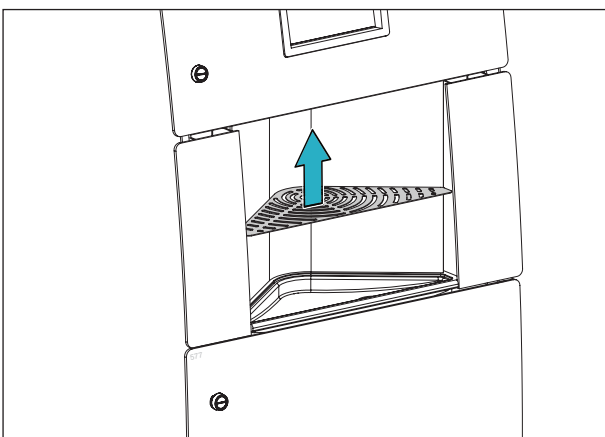
- d. Set the pouch aside, taking care to ensure the nib and pump are placed on a clean, dry cloth.
- e. Repeat this step for all the pouches in the unit.

5.3 Cleaning

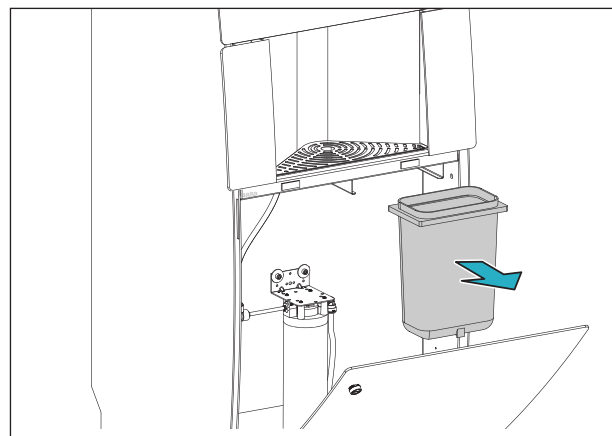
1. Put on protective gloves.
2. Using mild soap and a damp cloth, wipe down the following areas. Use the soft-bristled brush to address any stubborn residue and then wipe clean with the soapy cloth.
 - a. Start with the manifold inside the hood, and the nozzle area above the alcove. Also, clean the area under the hood.



- b. Remove the grate from the dispense tray, wash it with warm soapy water, and set it aside. Wash the alcove area thoroughly.



- c. Remove the reservoir from the bottom cabinet and wash it with warm soapy water.



- d. Wipe all surfaces with a clean, damp cloth to remove any soap residue. Then dry thoroughly with a new, dry cloth.

5.4 Sanitize

1. Sanitize the following areas of the Smartwell using 3% hydrogen peroxide and a fresh, clean, dry cloth. Before starting, put on a clean pair of gloves.
 - a. Start with the top of the manifold inside of the hood.
 - b. Wipe the area around the nozzle.
 - c. Wipe the remaining surfaces on the inside of the hood.
 - d. Finish by wiping the dispense alcove and the grate.
2. Replace grate and reservoir.
3. Close and lock the bottom door.

5.5 Replace Pouches

1. Reinstall the removed pouches.
 - a. If no new pouches are needed, reinstall each pouch back into its original location by hooking it on the hanger, then clipping the pump onto the anchoring point on the pump drive ensuring the pump audibly clicks into place. Insert the nib into the manifold (making sure to grip nib away from dispense opening to avoid contamination). Press firmly to ensure the nib is fully inserted. Continue to section "5.6 Final Steps".
 - b. If new pouches are required, proceed to the next step.
2. Replace the pouches.
 - a. If a new pouch is needed, request a replacement pouch from the site manager and install it in the respective vacant slot.
 - b. Orient pump so that the pump side clip aligns over the anchoring point on the unit, then press the pump down firmly onto the pump drive. Once the pump clips have clicked, the pump is securely fastened.
 - c. Access the Admin Login screen by tapping the Wi-Fi symbol in the top right corner of the Home screen.
 - d. Enter the Admin code (0101 default) provided by the site manager to access the Pouch Replacement screen.
 - e. Select the desired slot to update and follow the on-screen prompts for:
 - 1) Pouch(es) **replacement** with no change to flavor or enhancement in the slot,
 - 2) Pouch(es) **change** with new flavor or enhancement in the slot, or
 - 3) Slot is **empty** when no pouch is inserted.
3. Select the priming function to prepare the concentrated liquid for dispensing.

4. Once all pouches are installed, confirm all the pumps are functioning (motors are rotating).
5. With the lid open, select flavors/enhancements and dispense drink combinations to ensure the pouch in each slot is being dispensed.

5.6 Final Steps

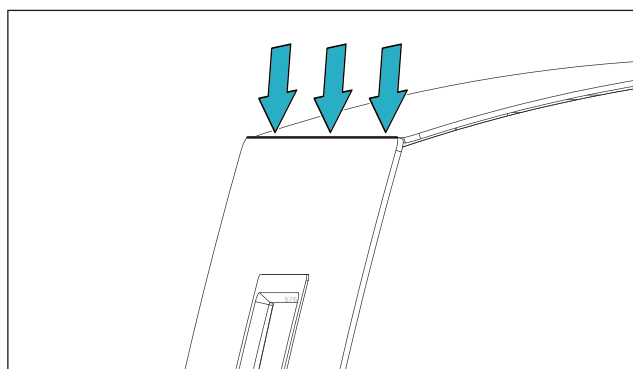
1. Clean the outside surface of the front and side panels.
2. Clean the Touch Screen using a mild lens cleaner and soft of microfiber cloth. Gently wipe the touch screen to ensure all fingerprints and smudges are removed.
3. Put the cleaning supplies away.
4. Remove and dispose of the gloves.

CAUTION

Pinch Point Close the Hood

Always grasp the lower left and right corners of the hood when closing. Never close the hood by pressing down from the top of the hood. There is potential to pinch your fingers between the top and front panels of the hood (arrows) when closing.

5. Close the hood.



Notes

[illegible]



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EXHIBIT 1008

Troubleshooting Guide

This step-by-step guide provides you with the tools you need to troubleshoot the most common issues. A full library of Smartwell® support documents can be found in the Smartwell customer portal or at elkay.com/smartwell.



Connectivity Issues

Most troubleshooting issues are related to loss of internet connectivity.

The internet status indicator can be found on the top-right corner of your Smartwell touch screen. If there's a problem or your unit isn't connecting to the cloud, you will see this icon. 

If the internet status indicator on the home screen is showing the unit is disconnected, check your internet connection.

Wi-Fi Connection

1. Locate the Wi-Fi adapter.
2. Reboot the Wi-Fi adapter by unplugging the adapter from the power source, waiting five seconds and then plugging back in.
3. Next, disconnect the Ethernet cable from the back of the Smartwell unit and from the Wi-Fi adapter and connect it back in. Make sure that the cable "clicks" when being reconnected.
4. Reboot the Smartwell unit. After it boots up and the home screen appears, confirm the internet status indicator shows the unit is connected.

A separate troubleshooting guide is provided with your Wi-Fi adapter. Please reference for more detailed information.

Ethernet Connection

1. Unplug the Ethernet cable from the unit, then plug it back in.
2. Reboot the Smartwell unit. After it boots up and the home screen appears, confirm the internet status indicator shows the unit is connected.

Hot Spot Connection

1. Turn hot spot off.
2. Turn Wi-Fi adapter off.
3. Turn hot spot on and then turn Wi-Fi adapter back on.
4. Reboot the Smartwell unit. After it boots up and the home screen appears, confirm the internet status indicator shows the unit is connected.

If problem persists, contact the hot spot carrier for troubleshooting support.



Troubleshooting Guide



Operational

Screen Frozen/Screen Not Responding

Reset Smartwell unit using the following procedure below:

1. Flip the ON/OFF switch near base of unit to the OFF position to turn power off. Do not unplug the power cord from the wall outlet to turn the unit off.
2. To turn power on, wait five seconds and then flip the ON/OFF switch to the ON position. It typically takes one minute to reboot. A black screen will be displayed followed by reboot animation.
3. When unit is fully rebooted, the home screen will appear and Smartwell is ready for use.

Low or No Water Flows From the Dispense Nozzle

The main water line valve might be closed or not fully opened.

1. Twist the blue handle on the check valve (back of unit) parallel to the water line to turn on.



On



Off

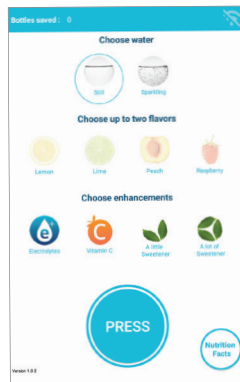
All Flavor Icons Unavailable From Touch Screen

Each flavor option will become grayed out when the citric acid pouch is empty.

1. Confirm contents by unlocking the hood and locating the citric acid pouch in the unit.
2. Replace with new pouch if citric acid pouch is empty. (See Care and Cleaning Guide for instructions on how to replace a pouch.)
3. If you have recently (within a few days) replaced the citric acid pouch, follow the on-screen steps to confirm the pouch is new to the unit. (See Care and Cleaning Guide for instructions.)
4. In the event the flavor icons do not reappear on the touch screen, restart the unit. If problem persists, contact Smartwell Customer Care.



Flavor icons available



Flavor icons unavailable

Troubleshooting Guide

Sparkling Water Sputtering or Not Dispensing

If still water is dispensing in place of sparkling water or sparkling water is not dispensing correctly, follow these steps to restore sparkling water:

1. Turn off the CO₂ tank by turning the knob clockwise.
2. Place a large receptacle in the alcove and dispense still water for 20 seconds.
3. Select sparkling water and press touch screen to dispense. This will clear the CO₂ gas from the line and unit will start dispensing still water.
4. Continue dispensing still water for 20 seconds.
5. Reboot the unit and wait for the home screen to appear.
6. Turn on the CO₂ tank by turning the knob counterclockwise.
7. Select sparkling water and press touch screen to dispense.
8. Dispense two to three 8-oz. glasses of sparkling water to ensure the CO₂ is optimally mixed with the water.



Taste

Wrong Flavor Being Dispensed

If the drink you have selected is not dispensing correctly, check to make sure the correct flavor pouch is installed:

1. Open the unit and check to make sure the pouch in the flavor slot and the flavor displayed on the touch screen match up.
2. If there's a mismatch, choose and replace with appropriate pouch from the flavor selection dropdown. (See Care and Cleaning Guide for instructions on how to replace a pouch.)
3. Close and lock the unit hood and dispense again to ensure the flavor is correct.

Drinks Have Too Much or Not Enough Flavor

Follow these steps to modify your flavors content:

Flavor Too Concentrated – Drinks Have Too Much Flavor

1. Verify that the water line is fully open.
2. Navigate to setup screen and modify "Flavor to Water Concentration" screen as desired.
3. Exit the settings screen and dispense water again.
4. If the issue persists, contact Smartwell Customer Care for additional support.

Flavor Too Diluted – Drinks Do Not Have Enough Flavor

1. Navigate to setup screen and modify "Flavor to Water Concentration" screen as desired.
2. Exit the settings screen and dispense water again.
3. If the issue persists, contact Smartwell Customer Care for additional support.

Smartwell Customer Care is available via phone at 866.699.4507 or email at smartwellcare@elkay.com, Monday – Friday, 7 a.m. – 5 p.m. CST.

EXHIBIT 1009

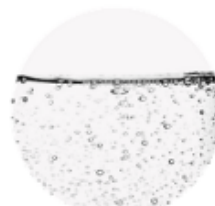
Smartwell Custom Beverages

Start with...



**STILL
WATER**

or



**SPARKLING
WATER**

and, if you like you can add up to 2...



LEMON



LIME



RASPBERRY



PEACH



POMEGRANATE



CRANBERRY



CUCUMBER



COCONUT

and then, if you like you can add up to 3...



**NATURAL
SWEETENER**



VITAMIN C



ELECTROLYTES



CAFFEINE

Flavor and Enhancement Nutrition Facts

Lemon

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Lime

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Raspberry

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Peach

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Flavor and Enhancement Nutrition Facts

Cranberry

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Pomegranate

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Cucumber

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Coconut

8oz Serving Size

Ingredients: Filtered Water, Natural Flavor,
Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000
calorie diet.

Flavor and Enhancement Nutrition Facts

Natural Sweetener

8oz Serving Size
Ingredients: Filtered Water, Stevia, Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000 calorie diet.

Vitamin C

8oz Serving Size
Ingredients: Filtered Water, Ascorbic Acid, Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	83 / 72%
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0

*Percent Daily Values are based on a 2,000 calorie diet.

Electrolytes

8oz Serving Size
Ingredients: Filtered Water, Electrolytes (Sodium, Potassium, Phosphorus), Citric Acid

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	40 / 2%
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	18 / .5%
Phosphorous (mg) / % Daily Value*	14 / 2%

*Percent Daily Values are based on a 2,000 calorie diet.

Caffeine

8oz Serving Size
Ingredients: Filtered Water, Phosphoric Acid 85% food grade, Caffeine

Calories	0
Total Fat (g)	0
% Calories from Fat	0
Saturated Fat (g)	0
Sodium (mg) / % Daily Value*	0
Total Carb (g)	0
Total Sugars (g)	0
Protein (g)	0
Vitamin C (mg) / % Daily Value*	0
Calcium (mg)	0
Potassium (mg) / % Daily Value*	0
Caffeine (mg)	50

*Percent Daily Values are based on a 2,000 calorie diet.