# Ingrid Hsieh-Yee

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## Education

Ph.D. 1990. Library and Information Studies, University of Wisconsin-Madison
Minors: Sociology and Psychology

M.A. 1984. Library and Information Studies, University of Wisconsin-Madison.

M.A. 1983. Comparative Literature, University of Wisconsin-Madison.

B.A. 1980. Foreign Languages and Literature, National Taiwan University.

## Work Experience

Professor, School/Dept. of Library and Information Science, Catholic University of America, 1990-2022 (Assistant Professor, 1990-1996; Associate Professor, 1997-2004; Professor 2004-2022; Professor Emerita 2022)

Co-Chair, Dept. of Library and Information Science, Catholic University of America, June 2015-August 2016.

Acting Dean, School of Library and Information Science, Catholic University of America, January 2010-June 2012.

Cataloger, Dept. of Legislative Reference Library, Annapolis, Maryland, 1989-1990.

Lecturer, School of Library and Information Studies, University of Wisconsin-Madison, 1988.

Teaching Assistant, School of Library and Information Studies, University of Wisconsin-Madison, 1986-1988.

Cataloger, Health Sciences Library, University of Wisconsin-Madison, 1984-1986.

## Areas of Teaching and Research Interests

Information Organization and Access; Metadata; Cataloging & Classification; Information Architecture; Information Retrieval; Digital Collections; Social Media; Scholarly

**Pharmacyclics LLC**
**Exhibit 2017**
**BeiGene v. Pharmacyclics**
**PGR2024-00009**
EX2017.0001

Communication; Information Behavior; Health Informatics; Human Computer Interaction; Usability Studies

## Grants & Honors

Cultural Heritage Information Management Project. IMLS grant. Amount: $498,741. Period: Aug. 2012 to July 2015. Co-PI with Dr. Youngok Choi.

D.C. Health Information Technology (HIT4): Building Capacity & Providing Access in Our Nation's Capital. Dept. of Labor H2B Training Grant. Grant amount: $4,175,500. Grant period: Nov. 2011 to Dec. 2015. Partner with the Metropolitan School of Professional Studies of the Catholic University of America, Children's National Medical Center, D.C. Department of Employment Services, Holy Cross Hospital, Howard University, Center for Urban Progress, Providence Hospital, and Sibley Memorial Hospital.

Capital Health Careers Project. Department of Labor Healthcare Sector and Other High Growth and Emerging Industries Grant. Grant amount: $4,953,999. Grant period: March 2010 – February 2013. Awarded to a group of healthcare organizations and educational institutions in Washington, D.C. Providence Health Foundation of Providence Hospital (Lead institution). Part of the grant supported the development of a Master's degree program in Information Technology with a concentration in Health Information Technology offered by the School of Library and Information Science.

The Washington D.C. School Librarians Project. IMLS grant. Grant amount: $412,660. Grant period: Aug. 2007 – June 2011. The School partnered with the District of Columbia Public Schools (DCPS) and the District of Columbia Library Association to educate and mentor school media specialists for the DCPS system. PI, Jan. 2010 to June 2011.

SIG Member of the Year, American Society for Information Science and Technology (2009).

Most Outstanding Paper of *OCLC Systems & Services* (2001).

ALISE Research Grant (2001).

Most Outstanding Paper of *OCLC Systems & Services* (2000).

Research Grant from ERIC (1999-2000).

Best Research Paper Award; Association for Library and Information Science Education (1998).

Research Grants, Catholic University of America. 1991, 1992, 1993, 1996, 1998, 1999, 2004, 2005, 2006, 2007, 2013-14.

Cooperative Faculty Research Grant, Consortium of Universities in the Washington Metropolitan Area (1993-1994).

Cooperative Research Grant, Council on Library Resources (1993-1994).

*Journal of the American Society for Information Science* Best Paper Award (1993).

ASIS/ISI Information Science Doctoral Dissertation Scholarship (1989).

HEA Title IIB Fellowship (Dept. of Education) (1989)

Chinese-American Librarians Association Scholarship (1987).

Beta Phi Mu (1985).

Vilas Fellowship, University of Wisconsin-Madison. 1984

## Publications

Hsieh-Yee, I. (2021). Can We Trust Social Media? *Internet Reference Services Quarterly*, 1-15. Published online: 28 July, 2021. 10.1080/10875301.2021.1947433.

Bailey, T., & Hsieh-Yee, I. (2020). Combating the Sharing of False Information: History, Framework & Literacy Strategies, *Internet Reference Services Quarterly*, 24 (1-2), 9-30.

Choi, Y., and Hsieh-Yee, I. (2010). Finding Images in an OPAC: Analysis of User Queries, Subject Headings, and Description Notes. *Canadian Journal of Information and Library Science,* 34(3): 271 – 295.

Hsieh-Yee, I. (2008). Educating Cataloging Professionals in a Changing Information Environment. *Journal of Education for Library and Information Science,* 46(2): 93-106.

Vellucci, S. L., Hsieh-Yee, I., and Moen, W.E. (2007). The Metadata Education and Research Information Commons (MERIC): A Collaborative Teaching and Research Initiative. *Education for Information,* 25(3&4): 169-178.

*NISO Framework for Guidelines for Building Good Digital Collections*. 3rd ed. Baltimore, MD: National Information Standards Organization, 2007. Also available online: http://www.niso.org/framework/framework3.pdf (NISO Working Group members: Priscilla Caplan (chair), Grace Agnew, Murtha Baca, Tony Gill, Carl Fleischhauer, Ingrid Hsieh-Yee, Jill Koelling, and Christie Stephenson.)

Choi, Y., Hsieh-Yee, I., and Kules, B. (2007). Retrieval Effectiveness of TOC and LCSH. *Proceedings of the Joint Conference on Digital Libraries*, pp. 233-234.

Vellucci, S., and Hsieh-Yee, I. (2007). They Didn't Teach Me That in Library School! Building

a Digital Teaching Commons to Enhance Metadata Teaching, Learning and Research. *Proceedings of the National Conference of the Association of College and Research Libraries, Baltimore, MD*, pp. 26-31.

Mitchell, Vanessa, and Ingrid Hsieh-Yee. (2007). Converting Ulrich's Subject Headings to FAST Headings: A Feasibility Study. *Cataloging & Classification Quarterly,* 45(1): 59-85.

Hsieh-Yee, I., Tang, R., and Zhang, S. (2007). User Perceptions of a Federated Search System. *IEEE Technical Committee on Digital Libraries Bulletin,* Summer 3(2) (URL = http://www.ieee-tcdl.org).

Tang, R., Hsieh-Yee, I., and Zhang, S. (2007). User Perceptions of MetaLib Combined Search: An Investigation of How Users Make Sense of Federated Searching." *Internet Reference Services Quarterly,* 12(12): 211-236.

Hsieh-Yee, I., Tang, R., and Zhang, S. (2006). User Perceptions of a Federated Search System. *Proceedings of the Joint Conference on Digital Libraries*, *June 11-15, 2006, Chapel Hill*, p. 338.

Hsieh-Yee, I. (2006). *Organizing Audiovisual and Electronic Resources for Access: A Cataloging Guide*. 2nd ed. Westport, Conn.: Libraries Unlimited.

*NISO A Framework of Guidance for Building Good Digital Collections*. 2nd ed. Bethesda, MD: National Information Standards Organization, 2004. Framework Advisory Group: Grace Agnew, Liz Bishoff, Priscilla Caplan (Chair), Rebecca Gunther and Ingrid Hsieh-Yee.

Hsieh-Yee, I. (2004). Cataloging and Metadata Education in North American LIS Programs. *Library Resources & Technical Services,* 48(1): 59-68.

Hsieh-Yee, I. (2004). Cataloging and Metadata Education. In Gary E. Gorman (Ed.), *International Yearbook of Library and Information Management 2003: Metadata Applications and Management*, (pp.204-234). London: Facet Publishing.

Yee, P. L., Hsieh-Yee, I., Pierce, G.R., Grome, R., and Schantz, L. (2004). Self-Evaluative Intrusive Thoughts Impede Successful Searching on the Internet. *Computers in Human Behavior,* 20(1): 85-101.

Hsieh-Yee, I. (2003). Cataloging and Metadata Education: A Proposal for Preparing Cataloging Professionals of the 21st Century. A report submitted to the ALCTS-Education Task Force in response to Action Item 5.1 of the *Bibliographic control of Web Resources: A Library of Congress Action Plan*. Approved by the Association for Library Collections and Technical Services. Web version available since April 2003 at http://lcweb.loc.gov/catdir/bibcontrol/CatalogingandMetadataEducation.pdf.

Hsieh-Yee, I. (2002). Cataloging and Metadata Education: Asserting a Central Role in Information Organization. *Cataloging & Classification Quarterly* 34(½): 203-222.

Hsieh-Yee, I., and Smith, M. (2001). The CORC Experience: Survey of Founding Libraries, Part I. *OCLC Systems & Services,* 17: 133-140. (Received "The Most Outstanding Paper of OCLC Systems & Services in 2001" award.)

Hsieh-Yee, I., and Smith, M. (2001). The CORC Experience: Survey of Founding Libraries, Part II, Automated Tools and Usage. *OCLC Systems & Services,* 17: 166-177. (Received "The Most Outstanding Paper of OCLC Systems & Services in 2001" award.)

Hsieh-Yee, I. (2001). ERIC User Services: Changes and Evaluation for the Future. *Government Information Quarterly,* 18: 31-42.

Hsieh-Yee, Ingrid. (2001). Research on Web Search Behavior. *Library and Information Science Research,* 23: 167-185.

Logan, E., and Hsieh-Yee, I. (2001). Library and Information Science Education in the Nineties. *Annual Review of Information Science and Technology,* 35: 425-477.

Hsieh-Yee, I. (Ed.) (2001). *Library and Information Science Research*, 23 (2). A special issue in honor of the retirement of Douglas L. Zweizig.

Hsieh-Yee, I. (2000). *ERIC User Services: Evaluation in a Decentralized Environment*. Washington, D.C.: Dept. of Education.

Hsieh-Yee, Ingrid. (2000). *Organizing Audiovisual and Electronic Resources for Access: A Cataloging Guide*. Littleton, CO: Libraries Unlimited.

Hsieh-Yee, I. (2000). Organizing Internet Resources: Teaching Cataloging Standards and Beyond. *OCLC Systems & Services,* 16: 130-143. (Received "The Most Outstanding Paper of OCLC Systems & Services in 2000" award.)

Hsieh-Yee, I. (1998). The Retrieval Power of Selected Search Engines: How Well Do They Address General Reference Questions and Subject Questions? *Reference Librarian,* 60: 27-47.

Hsieh-Yee, I. (1998). Search Tactics of Web Users in Searching for Texts, Graphics, Known Items and Subjects: A Search Simulation Study. *Reference Librarian,* 60: 61-85. (Received the 1997 Best ALISE Research Paper Award.)

Hsieh-Yee, I. (1997). Access to OCLC and Internet Resources: LIS Educators' Views and Teaching Practices. *RQ,* 36: 569-86.

Hsieh-Yee, I. (1997). Teaching Online and CD-ROM Resources: LIS Educators' Views and Practices. *Journal of Education for Library and Information Science,* 38: 14-34.

Hsieh-Yee, I. (1996). The Cataloging Practices of Special Libraries and Their Relationship with OCLC. *Special Libraries,* 87: 10-20.

Hsieh-Yee, I. (1996). Modifying Cataloging Practice and OCLC Infrastructure for Effective Organization of Internet Resources. In *Proceedings of the OCLC Internet Cataloging Colloquium*. [Online]. Available: http://www.oclc.org/oclc/man/colloq/hsieh.htm

Hsieh-Yee, I. (1996). Student Use of Online Catalogs and Other Information Channels. *College & Research Libraries,* 57: 161-175.

Hsieh-Yee, I. (1995). Ten entries in James S. C. Hu (Ed.), *Encyclopedia of Library & Information Science*, 913, 1028-29, 1036, 1037, 1145-46, 1514, 1575, 1763-64, 2216-27, 2378-79. Taipei, Taiwan: Sino-American Publishing. (Topics include "Advanced Technology/Libraries," "Information Ethics," "Instruction on Cataloging and Classification," "Instruction on Reference Services.")

Hsieh-Yee, I. (1993). Effects of Search Experience and Subject Knowledge on Online Search Behavior: Measuring the Search Tactics of Novice and Experienced Searchers. *Journal of the American Society for Information Science,* 44: 161-174. (Received the 1993 Best JASIS Paper Award.)

## Works in Progress

Hsieh-Yee, I. Actionable lessons for debunking false information: A comparative analysis of literacy lessons in communication and library and information science

Hsieh-Yee, I. Representing diverse voices and communities in cataloging and indexing: The evolution of controlled vocabularies

Hsieh-Yee, I. Information Organization and Retrieval in Practice (a monograph scheduled for completion and publication in 2023)

## Presentations

Bailey, T. & Hsieh-Yee, I. (February 2020). The Phenomena of Sharing Misinformation and the Need for Information Literacy. Presented at the 2020 Bridging the Spectrum Symposium, Washington, D.C., February 14, 2020.

Hsieh-Yee, I. and Fragan-Fly, J. (May 2018) Trends, Design & Strategies for Digital Scholarship Services. Presented at the 2018 Maryland/Delaware Library Association Conference, Cambridge, MD.

Hsieh-Yee, I. (February, 2018) Research Data Management: What It Takes to Succeed. Presented at the 10th Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee, I. (February, 2017) *Research Data Management: New Competencies and Opportunities for Information Professionals*. Presented at the 9th Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee, I. and Lawton, P. (February, 2017) *Enhancing Catholic Portal Searches with User Terms and LCSH*. Presented at the 9th Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee, I. (2016, October) *Visualizing Data for Information*. Presented at the 2016 Virginia Library Association Conference, Hot Springs, VA.

Hsieh-Yee, I. (2016, August) *Religious Materials Toolbox for Archivists: Solutions to Problems Facing the Profession*. Presented at Archives * Records 2016, Atlanta, GA.

Hsieh-Yee, I. and Lawton, P. (2016, March) *Enhancing Retrieval of Catholic Materials with LCSH Knowledge Structure*. Presented at the 2016 Catholic Library Association Conference, San Diego, CA.

Fagan-Fry, J. and Hsieh-Yee, I. (2016, February) *Approaches to Digital Scholarship at Top Universities around the World: Scholarly Publishing in the Digital Age.* Presented at the 8th Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee and Fagan-Fry, J. (2016, January) *Innovative Services for Digital Scholarship at Top 100 Research Libraries of the World*. Poster presented at the 2016 Annual Conference of the Association for Library and Information Science Education, Boston, Mass.

Hsieh-Yee, I. and Lawton, P. (2015, June). *Crowdsourcing terms for CRRA portal themes.* Poster presented at the third CRRA symposium and annual meeting, Bringing the created toward the Creator: Liturgical art and design since Vatican II. Catholic Theological Union, Chicago, Illinois.

Hsieh-Yee, I. and Lawton, P. (2015, February). *Crowdsourcing terms for thematic exploration in the Catholic Portal.* Poster presented at the 7th Annual Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee, I., James, R., and Fagan-Fry, J. (2015, February). *Support for digital scholarship at top university libraries of the world*. Poster presented at the 7th Annual Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee, I., Zhang, S., Lin, K., and Cherry, S. (2015, February). *Thus said the end users: Summon experience and support for research workflows*. Poster presented at the 7th Annual Bridging the Spectrum Symposium, Washington, D.C.

Yontz, E., Hsieh-Yee, I., & Houston, S. (2015, February). *Healthy Heroes Summer Reading Club: Developing healthy youth at public libraries.* 11th Annual Jean Mills Health Symposium, Greenville, North Carolina.

Yontz, E., Hsieh-Yee, I., and Houston, S. (2015, January). *Healthy youth and libraries: A pilot study.* Association for Library & Information Science Education (ALISE) Annual Conference, Chicago, Illinois.

Hsieh-Yee, I. (2014, May). *Linking CRRA resources to portal themes via authority files*. Presented at the Catholic Research Resources Alliance 2014 Membership Meeting, Marquette, WI.

Hsieh-Yee, I. (2014, April). *Enhancing subject access to CRRA resources*. Presented at the 2014 Catholic Library Association Conference, Pittsburgh, PA.

Hsieh-Yee, I. (2014, January). *Health Information Technology Program: Educational entrepreneurship in action*. Presented at the 2014 annual Conference of the Association for Library and Information Science Education, Philadelphia, PA

Hsieh-Yee, I., Zhang, S., Lin, K., and Cherry, S. (2014, January). *Discovering information through Summon: An analysis of user search strategies and search success*. Paper presented at the 6th Bridging the Spectrum Symposium, Washington, D.C.

Hsieh-Yee, I. (2012, December). *National Digital Stewardship Alliance and SLIS at CUA: An Educational Partnership*. Paper presented at Best Practices Exchange: Acquiring, Preserving, and Providing Access to Government Information in the Digital Era, Annapolis, MD

Choi, Y. and Hsieh-Yee, I. (2010, January). *Finding Images in an OPAC: Analysis of User Queries, Subject Headings, and Description Notes*. Paper presented at 2nd Annual Bridging the Spectrum Symposium, Catholic University of America, Washington, D.C.

Hsieh-Yee, I. and Coogan, J. (2010, January). *Google Scholar vs. Academic Search Premier: What Libraries and Searchers Need to Know*. Paper presented at 2nd Annual Bridging the Spectrum Symposium, Catholic University of America, Washington, D.C.

Hsieh-Yee, I. (2009, November). *Information Science Education: An LIS School's Perspective*. Paper presented at Annual Meeting of the American Society for Information Science and Technology, Vancouver, British Columbia, Canada.

Hsieh-Yee, I., Menard, E., Ya-Ning Chen, A., Shu-Jiun Chen, S., Kalfatovic, M. R., Wisser. K. M. (2009, November). *Information Organization in Libraries, Archives and Museums: Converging Practices and Collaboration Opportunities*. Presented at Annual Meeting of the American Society for Information Science and Technology, Vancouver, British Columbia, Canada. (Organizer and moderator of this panel.)

Hsieh-Yee, I. and Coogan, J. (2009, July). *Catching up to Google Scholar: The Retrieval Power of Academic Search Premier and Google Scholar*. Poster presented at American Library Association Conference, Chicago, Illinois.

Hsieh-Yee, I., with the CUA Scholarly Communications Project Team. (2009, January). *Digital Scholarship@CUA: Developing an Institutional Repository for CUA*. Poster presented at 1st Annual Bridging the Spectrum Symposium, Catholic University of America, Washington, D.C.

Wise, M., Cylke, K., and Hsieh-Yee, I. **(**2009, January). *Digital Talking Books: Meeting the Needs of the Blind and the Handicapped*. Paper presented at the Bridging the Spectrum Symposium, Catholic University of America, Washington, D.C.

Hsieh-Yee, I. (2009, January). *User Expectations of MERIC*. Presented at the Information Organization Competencies for the 21st Century Discussion Session of the 2009 Conference of the Association for Library and Information Science Education, Denver, Colorado.

Choi, Y., and Hsieh-Yee, I. (2008,November). *Subject Access for Images in an OPAC.* Annual Meeting of the American Society for Information Science and Technology, Columbus, Ohio. (Also co-organized a panel on Retrieving and Using Visual Resources: Challenges and Opportunities for Research and Education.)

Hsieh-Yee, I. (2008, June). *Educating Cataloging Professionals in a Changing Information Environment*. National Taiwan University, Taipei, Taiwan.

Vellucci, S. L., Moen, W.E., Hsieh-Yee, I., Marson, B., and Wisser, K. (2008, January) *Building a Metadata Education and Research Community through MERIC (Metadata Education and Research Information Commons): Demo and Stakeholder Input*. A panel presented at the 2008 Conference of the Association for Library and Information Science Education, Philadelphia, Pennsylvania.

Hsieh-Yee, I., Choi,Y. and Kules, B. (2007, October). *Searching for Books and Images in OPAC: Effects of LCSH, TOC and Subject Domains.* A poster presented at the American Society for Information Science and Technology Annual Meeting, Milwaukee, Wisconsin.

Hsieh-Yee, I. and Coogan, J. (2007, August) *Google Scholar vs. Academic Search Premier: A Comparative Analysis.* Presented to the Faculty and Staff of the University of the District

of Columbia.

Hsieh-Yee, I. and Coogan, J. (2007, June). *Google Scholar vs. Academic Search Premier: A Comparative Analysis*. Presented to the Washington Research Library Consortium Community, Catholic University of America, Washington, D.C.

Hsieh-Yee, I., Choi, Y., and Kules, B.. (2007, June). *What Users Need for Subject Access: Table of Contents or Subject Headings?* A poster presented at the 2007 American Library Association Annual Conference, Washington, D.C., June 2007.

Choi, Y., Hsieh-Yee, I., and Kules, B. (2007, June). *Retrieval Effectiveness of TOC and LCSH.* A paper presented at the Joint Conference on Digital Libraries 2007, Vancouver, Canada.

Vellucci, S. L., Hsieh-Yee, I., and Moen, W.E. (2007, May). *If We Build It, Will They Come? Building a Community of Practice for Metadata Stakeholders.* A poster presented at the Rutgers University Research Day, Bridgeton, New Jersey.

Hsieh-Yee, I. (2007, May). *Federated Searching: User Experience & Perceptions.* International Conference on Information Organization & Retrieval, National Taiwan University, Taipei, Taiwan.

Hsieh-Yee, I. (2007, May). *Search Performance of Google Scholar and Academic Search Premier.* International Conference on Information Organization & Retrieval, National Taiwan University, Taipei, Taiwan.

Hsieh-Yee, I. (2007, May) *MERIC: Building a Digital Commons for Metadata Education & Research.* International Conference on Information Organization & Retrieval, National Taiwan University, Taipei, Taiwan.

Hsieh-Yee, I., and Coogan, J. (2007, March/April). *A Comparative Analysis of Google Scholar and Academic Search Premier.* Poster presented at the Association of College & Research Libraries 13th National Conference, Baltimore, Maryland.

Vellucci, S. L. and Hsieh-Yee, I. (2007, March/April) *They Didn't Teach Me That in Library School! Building a Digital Teaching Commons to Enhance Metadata Teaching, Learning and Research*. On-site presentation and Webcast by Elluminate. A contributed paper presented at the Association of College & Research Libraries 13th National Conference, Baltimore, Maryland. The acceptance rate for contributed paper was 20%. This paper was one of 10 conference papers chosen for live webcast during the conference.

Moen, W., Hsieh-Yee, I. and Vellucci, S.L. (2007, January) *A DSpace Foundation for a Teaching & Research Commons: The Metadata Education and Research Information Commons.* A poster session presented at the Open Repositories Conference 2007, San Antonio, Texas.

Tang, R., Hsieh-Yee, I., and Zhang, S. (2006, November) *User Perception of MetaLib Combined Search*. Paper presented at the Annual Meeting of the American Society for Information Science and Technology, Austin, Texas, Nov. 2006.

Hsieh-Yee, I. (2006, November). *Federated Searching: User Perceptions, System Design, and Library Instructions.* Paper presented at the Annual Meeting of the American Society for Information Science and Technology, Austin, Texas. (Panel organizer, moderator, presenter).

Hsieh-Yee, I. (2006, November). *Building a Digital Teaching Commons to Enhance Teaching and Learning: The MERIC Experience and Challenges.* Paper presented at the Annual Meeting of the American Society for Information Science and Technology, Austin, Texas. (Panel organizer, moderator, presenter)

Hsieh-Yee, I. (2006, September). *Search Performance of Google Scholar and Academic Search Premier.* Paper presented at the ERIC Publishers Meeting, Washington, D.C.

Hsieh-Yee, I., Zhang, S., and Rong Tang, R. (2006, June). *User Perceptions of a Federated Search System*. Poster presented at Joint Conference on Digital Libraries, Chapel Hill, North Carolina.

Hsieh-Yee, I. and Zhang, S. (2006, June). *Preparing Users for Federated Search: Implications of a MetaLib User Perceptions Study.* Paper presented at the 2006 Ex Libris User Groups of North America Conference, Knoxville, Tennessee.

Hsieh-Yee, I. (2006, January). *MERIC Organizations and Navigation*. Paper presented at the 2006 ALISE Annual Conference, San Antonio, Texas.

Hsieh-Yee, I. (2006, January). *Metadata and Cataloging Education: Recommended Competencies.* Paper presented at the 2006 ALISE Annual Conference, San Antonio, Texas.

Hsieh-Yee, I. (2005, November). *Digital Library Evaluation: Progress & Next Steps.* Presentation at the Annual Meeting of the American Society for Information Science & Technology, Charlotte, North Carolina.

Hsieh-Yee, I. (2005, August). *Providing Access to Digital Content: Issues for DL Managers.* Presentation at MDK12 Digital Library Steering Committee Meeting, Columbia, Maryland.

Hsieh-Yee, I. (2005, April). *Enhancing Teaching and Learning: The Role of School Library Media Specialists.* Presentation at Meeting of the Baltimore County Public School System School Media Specialists, Baltimore, Maryland.

Hsieh-Yee, I. (2005, January). *Subject Access and Users: Insights & Inspirations from Marcia J. Bates.* Paper presented at the Historical Perspectives SIG, 2005 Conference of the Association for Library and Information Science Education, Boston, Massachusetts.

Hsieh-Yee, I. (2005, January). *Electronic Resource Management: Practice, Employer Expectations, & CE Interests.* Paper presented at Technical Services Education SIG, 2005 Conference of the Association for Library and Information Science Education, Boston, Massachusetts.

Hsieh-Yee, I. (2004, October). *Library Professionals for the Digital Age: Competencies & Preparation.* Paper presented at Bibliographic Access Management Team meeting, Library of Congress, Washington, D.C.

Hsieh-Yee, I. (2004, January). *Cataloging and metadata expertise for the digital era.* Presented at Preparing 21st Century Cataloging and Metadata Professionals: A Workshop for Educators and Trainers, San Diego and sponsored by ALCTS, ALISE, LC, and OCLC.

Hsieh-Yee, I. (2004, January). *Educating catalogers for the digital era.* Paper presented at the Technical Services SIG, 2004 Conference of the Association for Library and Information Science Education, San Diego.

Hsieh-Yee, I. (2003, July). *Cataloging Education for the 21st Century.* A presentation at the Library of Congress, Washington, D.C.

Hsieh-Yee, I. (2002, January) *Metadata Education and Research Priorities: A Delphi Study of Metadata Experts.* Presentation at the 2002 Conference of the Association for Library and Information Science Education, New Orleans.

Hsieh-Yee, I. (2001, November). *A Delphi Study of Metadata: Preliminary Findings.* Poster session at the 2001 Annual Meeting of the American Society for Information Science & Technology, Washington, D.C.

Hsieh-Yee, I. (2001, June). *Resources on Asian American Children: Analysis of Retrieval by Search Engines and WorldCat.* Presentation at the National Conference on Asian Pacific American Librarians, San Francisco.

Hsieh-Yee, I. (2001, January). *Delphi Study on Metadata: Project Design.* Presentation at Research Awards Session, Association for Library & Information Science Education, Washington, D.C.

Hsieh-Yee, I. (2000, May). *Web Search Behavior Research: Progress and Implications.* Presentation at the Symposium on Evaluating Library and Information Science Research, University of Wisconsin-Madison, Madison, Wisconsin.

Hsieh-Yee, I. (2000, March). *ERIC User Services: Evaluation in a Decentralized Environment.* Presentation at the National ERIC Joint Directors/Technical Meeting, Arlington, Virginia.

Hsieh-Yee, I. (2000, January). *Enhancing Learning with Web Technology.* Presentation at Faculty Conversations, Catholic University of America, Washington, D.C.

Hsieh-Yee, I. (2000, January). *From Surrogates to Objects: CUA's Approaches to Organizing Electronic Resources.* Paper presentation at the Annual Conference of the Association for Library and Information Science Education, San Antonio, Texas.

Yee, P., and Hsieh-Yee, I. (1997, November). *Individual Differences in Search Behavior on the WWW.* A poster session presented at the 38th Annual Meeting of the Psychonomic Society, Philadelphia, Pennsylvania.

Hsieh-Yee, I. (1997, April). *Research + Marketing + Preparation = Job!* Presented at the "Workshop on Resume and Interview Techniques," Special Libraries Association, Student Chapter, Catholic University of America, Washington, D.C.

Hsieh-Yee, I. (1997, February). *Creating CyberCatalogers: Education and Training.* Presentation at ALA's Midwinter Meeting, Washington, D.C.

Hsieh-Yee, I. (1997, February). *Search Tactics of Web Users in Searching for Texts, Graphics, Known Items and Subjects: A Search Simulation Study.* Presented at the Conference of the Association for Library and Information Science Education, Washington, D.C.

Hsieh-Yee, Ingrid. "Beginning Your Special Library/Information Center Career." Presented at SLA's "Career Day," Jan. 11, 1997, Catholic University of America.

Hsieh-Yee, I. (1996, September). *The Roles of Library and Information Scientists in Managing Electronic Information.* Presentation at Hamilton College, Clinton, New York.

Hsieh-Yee, I. (1996, May). *The Future of Cataloging as a Profession.* Presented at "The Cataloging Forum, Library of Congress, Washington, D.C.

Hsieh-Yee, I. (1994, October). *The Impact of the Internet on OPACs.* Presented at the Third Workshop on User Interfaces for OPACs, Library of Congress, Washington, D.C.

## Reports

Hsieh-Yee, I., with Knowledge Management Competencies and Performance Action Group of the Federal Knowledge Management Initiative. "From Knowledge Management Competencies to Improved Organizational Performance." April 9, 2009.

Hsieh-Yee, I., with Knowledge Practices Action Group of the Federal Knowledge Management Initiative. "KM Practice in Government Agencies: Findings and Recommendations." April 9, 2009.

Hsieh-Yee, I. "Delphi Study on Metadata." 2001. Three quarterly reports submitted to the Association for Library and Information Science Education.

Hsieh-Yee, I. "College Students' Information Channels: Patterns of Use and Possible Factors in Channel Selection." 1995. Submitted to the Catholic University of America.

Hsieh-Yee, I. "The Information-Seeking Patterns of Scholars and Their Use of an Online Information System." 1994. Submitted to the Council on Library Resources.

## Book Reviews

Review of *The Measurement and Evaluation of Library Services*, by Sharon L. Baker and F. Wilfrid Lancaster. *Information Processing and Management* 30 (1994): 450-52.

Review of *Subject Access to Films and Videos, by Sheila S. Intner and William E. Studwell; and Cataloging Unpublished Nonprint Materials*, by Verna Urbanski with Bao Chu Chang and Bernard L. Karon. *Information Processing and Management* 30 (1994): 449-50.

Review of *Automated Information Retrieval in Libraries: A Management Handbook*, by Vicki Anders. *Journal of Library and Information Science* 19 (1993): 98-100.

Review of *Full Text Databases*, by Carol Tenopir and Jung Soon Ro. *Information Processing and Management* 28 (1992): 667-68.

Review of *Descriptive Cataloging for the AACR2R And USMARC: A How-to-Do It Workbook*, by Larry Millsap and Terry Ellen Ferl. *Information Processing and Management* 28 (1992): 809-11.

Review of *MARC Manual: Understanding and Using MARC Records*, by Deborah J. Byrne. *Information Processing and Management* 28 (1992): 537-38.

## Service

### Professional Associations and Societies

- Library of Congress. RDA Training Program for the Profession. Co-authored with Tim Carlton. 2013-2014.
- 2014 Digital Preservation Outreach & Education Survey. Contributed to the design of the survey, 2014.
- National Digital Stewardship Alliance. Outreach Committee. 2011-2014.
- National Digital Stewardship Residency Program. Advisory Group, 2012-2013.
- FEDLINK Health Information Technology Advisory Council, 2011-2015.

- 2012 Joint Conference on Digital Libraries. Program Planning Committee, Pre-Conference Proposals Review Committee, 2012
- Catholic Research Resources Alliance. Five-Year Strategic Plan Task Force, 2011-2012
- Institute of Museum and Library Services. Grant reviewer. 2004, 2005, 2010.

- Association for Library and Information Science Education.
  * ALISE Bodan Wynar Research Paper Award Committee, 2015, 2016, 2017
  * ALISE Eugene Garfield Dissertation Award Competition, Jury, 2013, 2014
  * ALISE Research Grant Competition Committee. Chair, 2012
  * Pratt-Severn Faculty Innovation Award. Chair, 2009, 2010
  * ALISE Doctoral Poster Jury, 2012
  * "Information Organization Competencies for the 21st Century" Discussion session leader. 2009 Conference of the Association for Library and Information Science Education.
  * Assisted Technical Services SIG Convener in organizing a program, ""Building a Metadata Education and Research Community through MERIC (Metadata Education and Research Information Commons): Demo and Stakeholder Input" for the 2008 ALISE conference.
  * Association for Library Collections and Technical Services/Association for Library and Information Science Education (ALCTS/ALISE) Metadata Education and Research Information Center (MERIC) Advisory Board, Co-Chair (with Sherry Vellucci), 2005-2007. Chair, 2008-2009 (leading the effort to build MERIC, a repository and collaborative space for metadata educators, practitioners, and researchers)
  * Technical Services SIG, Convener, 2004-2005. Organized a program on "Electronic Resources Management: Current Practices, Employer Expectations, and Teaching Strategies" for the 2005 conference in Boston, Massachusetts.
  * Technical Services SIG, Convener, 2003-2004. Organized a program on "Organizing Information with Metadata: Desired Competencies and Teaching Innovations" for the 2004 conference.
  * Technical Services SIG, Convener, 1999-2000. Organized a program on "Teaching the Organization of Electronic Resources" for the 2000 conference.
  * Curriculum SIG, Co-convener (with Sibyl Moses), 1996-97. Organized a program on "Government Information Policy" for the 1997 conference.

- American Society for Information Science & Technology.
  * Reviewer, Conference program panel submissions and poster submissions, 2005, 2006, 2007, 2009, 2011, 2012, 2013, 2014, 2015, 2016, 2017
  * Nomination Committee, 2009-2011
  * Information Science Education Special Interest Group. American Society for Information Science and Technology. Chair-Elect, 2007-2008. Chair 2008-2009.
  * Committee on Information Science Education. 1999-2006.
  * Committee on Information Science Education. Organizing Committee for an orientation program for students at ASIS annual meetings, 1999-2001
  * Committee on Information Science Education. Sub-committee on Student Welfare (focusing on issues related to master's education), 1998-2001

* SIG ED. Organizing Committee for the "Seminar on Research and Career Development" for junior researchers. 1995-96 (chair), 1997-2001
* ISI Doctoral Dissertation Proposal Scholarship Jury, 1997; 2001, 2002
* Pratt-Severn Best Student Research Paper Award Jury. Chair. 1997
* 1998 Midyear Meeting (referee of contributed papers), 1997
* Organizer and moderator of the ASIS Doctoral Forum and the Doctoral Research Seminar 1994-1995
* SIG Human Computer Interaction. Chair-Elect, Chair, 1993-1995
* Doctoral Forum Award Jury, 1995
* Best Student Paper Award Jury, 1995

- American Library Association.
  * Committee on Accreditation, External Review Panelist, 2009- (site visiting team 2013-2014; site visiting team 2016-2017)
  * Association for Library Collections and Technical Services Task Force on Competencies and Education for a Career in Cataloging, member, 2008-2009
  * Facilitator for "What They Don't Teach in Library School: Competencies, Education and Employer Expectations for a Career in Cataloging," an Association for Library Collections and Technical Services Preconference, June 22, 2007 in Washington, D.C. Also a local liaison for bringing this program to the Catholic University of America.
  * Facilitator for a discussion on "Effect of Electronic Resources on Technical Services" at ALA's Midwinter Meeting held in Feb. 1997 in Washington, D.C.
  * International Relations Committee, Subcommittee Task Force for IFLA and China, 1994-1997

- Virginia Association of School Librarians. Scholarships and Awards Committee. 2010-2012

- Federal Knowledge Management Initiative, Knowledge Management Practices Action Group. Member. 2009 (leading the effort to build a knowledge management repository)
- Federal Knowledge Management Initiative, Knowledge Management Competencies & Learning Action Group. Member. 2009 (developing an action plan for helping government knowledge workers and government agencies to develop knowledge management competencies)
- National Center for Education Statistics. Technical Review Panel. 2008.
- External evaluator for a case of promotion to full professorship. University of Tennessee. 2008.
- National Information Standards Organization (NISO). Advisory Board, Revision of "IMLS Framework of Guidance for Building Good Digital Collections," 2004, 2007.
- Library of Congress, Bibliographic Control of Web Resources: A Library of Congress Action Plan. Principal Investigator of Action Item 5.1, focusing on cataloging and metadata education for students and new librarians, 2002-2003. (worked with the Association for Library Collections and Technical Services, Education Task Force)

- Chinese American Librarians Association
  * Chinese American Librarians Association Outstanding Library Leadership Award in Memory of Dr. Margaret Chang Fung, Award Committee, 2016-2017
  * Achievement Award Jury, 2000-2001
  * CALA Goal 2000 Task Force, 1997
  * Scholarship Committee, 1995, 1996-1997 (chair)
  * Board of Directors, 1994-1997
  * Publication Committee, 1993-1995
  * International Relations Committee, 1993-1996

- Sailor[SM] Assessment Advisory Group (An impact study of Sailor, Maryland's Public Information Network), 1995

- Editorial boards
  Journal of Library & Information Science. Editorial Board, 2012-
  Chinese American Librarians Association, *Occasional Papers Series*. Editorial Board, 2009-2016.
  *Library Quarterly.* Editorial Board, 2003-2008
  *Bulletin of the Medical Library Association*, 1994-97
  Newsletter editor for the Chinese American Librarians Association, 1989-92

- Referee for the following journals
  *Information Processing and Management*
  *Journal of Digital Information*
  *Journal of Education for Library and Information Science*
  *Journal of Information Science*
  *Journal of Library & Information Science*
  *Journal of Library Metadata*
  *Journal of the American Society for Information Science & Technology*
  *Library and Information Science Research*
  *Library Quarterly*

- Expert reviewer, "Digital Library" course, Evaluation module, University of North Carolina, Chapel Hill, 2007-2008.
- Expert reviewer, "Information Organization" course, University of Michigan, Ann Arbor. 2007.

**Catholic University of America**

- Academic Senate Committee on Appointments and Promotions, 2005-2008
- Academic Senate Committee on Committees and Rules, 2009-2012, 2019-2022
- Academic Senate representative (for School of Arts & Sciences), 2017-2020

- Academic Senate representative (for School of Library & Information Science) 2003-2012
- Academic Senate Library Committee, Interim Chair (2007), Member, 2008-2012
- Academic Senate Committee on Computing, 1995-2003

- President's Administrative Council, 2010-2012
- Deans' Council, 2010-2012
- Academic Leadership Group, 2010-2012
- Graduate Board, 2010-2012

- School of Arts & Sciences, Committee on Appointments and Promotions, 2015-2019
- School of Arts & Sciences, Academic Council, 2015-2016.
- School of Arts & Sciences, Ordinary Professor Group, 2013-
- Doctoral Dissertation Defense Committee, Chair, Dept. of Psychology, 2016, 2017, 2018, 2019, 2020, 2021, 2022
- Doctoral Dissertation Defense Committee, Chair, Dept. of Education, 2014, 2015, 2017, 2018, 2019
- Doctoral Dissertation Defense Committee, Chair, National Catholic School of Social Services, 2019, 2020, 2021
- Doctoral Dissertation Defense Committee, Chair, School of Nursing, 2006, 2008
- CUA Scholarly Communication Project Team, Member (2007), Chair, 2008-2009
- Dean Search Committee, 1992-1994, 1998-1999, 2002-2003, 2006-2007
- Fulbright Review Panel, 2006
- CUA Service Learning Advisory Board, 2001-2002
- CUA Faculty Conversations on Enhancing Teaching and Learning through Technology, Planning Group, 1999-2001
- CUA Initiative on Technology and Teaching, 1998-2001

**Dept. of Library and Information Science**

- Admissions Committee, 2007-2009, Chair 2010-2012, Member 2013-2015, Member 2018-2022
- Appointments and Promotions Committee, 1991-2022
- Student advisement, 1990-2022
- 4+1 Bachelor to Master program, Program Advisor, 2014-2022
- LIS Minor, Advisor, 2017-2022
- Curriculum Committee, 2020-21 (Member), 2021-2022 (Chair)
- Scholarship & Awards Committee, 2016-2018, 2020-21
- Comprehensive examination editor, 2020-21
- Symposium, Colloquium, Lecture Series Committee, May 2018-May 2020 (Chair)
- Symposium and Colloquium Committee, fall 2016-May 2018
- Bridging the Spectrum Symposium session moderator, 2018, 2019, 2020, 2021

- Organization of Information Core Course Outcomes Assessment, 2019, 2020
- The Information Professions in Society Core Course Outcomes Assessment, 2019, 2020
- Community Services Librarianship, Course of Study Review and Revision, 2020
- Organization of Information, Course of Study Review and Revision, 2019
- Organization of Information, Competency and Course Offerings Review, 2018-2019
- Accreditation presentation, Chair, June 2015-August 2016
- Interim Co-Chair, June 2015-August 2016.
- Blended/OWL Learning Committee, spring 2016-2018
- Technology Committee, fall 2016-2017
- Comprehensive examination editor, 2016-2017, reader (every year since 1990)
- LIS Advisory Board, 2015-2016 (chair); fall 2016- May 2018 (member)
- Committee on Planning and Assessment, 2015-2016 (chair)
- Senior Faculty Committee, 2014-2016.
- Accreditation Steering Committee, 2014-2016 (Chair, 2015-2016)
- Accreditation Students Standard Committee, co-chair, 2014-2016
- Accreditation Mission, Goals, and Objectives Standard Committee, co-chair, 2014-2016
- Accreditation Curriculum Standard, member 2014-2-16
- Accreditation Administration and Finance Standard, member 2014-2016
- Cultural Heritage Information Management Project (IMLS-funded), Co-PI, 2012-2015
- Cultural Heritage Information Management Forum (scheduled for June 2015), Co-Organizer, 2013-2015
- Health Information Technology Interim Review Committee, 2015 (chair)
- Health Sciences Librarianship Advisory Group, 2015- (chair)
- Comprehensive examination editors, 2013-2014, 2016-2017
- National Digital Stewardship Alliance liaison, 2011-2014
- Advisory Board, Chair 2010-2012
- Academic Honesty Committee, Chair, 2008-2012
- Blended Learning Committee, 2010-2012
- Colloquium Committee, 2010-2012
- Comprehensive Examination Administration, 2010-2012
- Cultural Heritage Information Management Advisory Committee, 2010-2012 (chair), 2013-
- Curriculum Committee, 1991-2003, 2007-2009, Chair 2010-2012, member 2013-
- Curriculum Subcommittee on Comprehensive Examination, Chair 2009-2012
- Health Information Technology Advisory Board, Chair 2010-2012. Member 2013-
- Health Sciences Advisory Committee, 2009, Chair 2010-2012. Member 2013-
- HIT Expert Forum, Chair 2012. Member 2013-2015
- Health Information Technology Student Group Advisor, 2011-2012
- State Council for Higher Education of Virginia, SLIS Representative, 2010-2012
- Symposium Planning Committee, 2010-2012
- Website Management Team, Chair, 2010-2012
- Urban School Librarianship Project (IMLS-Funded), PI, 2007-2011 (chair, 2010-11)

- Failing Grades Committee, 1995-1997 (chair), 2000-2001 (chair), 2004-2005 (chair), 2007 (chair)-2011
- Faculty Search Committee, 1994-1998, 2002-2004, 2006 (chair), Fall 2007-2009, Chair fall 2009-2012
- Recruitment Committee, Chair 2010-2012
- Strategic Planning Committee, Chair 2010-2012
- Technology Committee, 2010-2012
- Accreditation Advisory Committee, 2007-2009
- Accreditation Coordinating Committee, 2007-2009
- Accreditation Steering Committee, 2007-2009
- SLIS Advisory Group, 2007-2009
- Accreditation Curriculum Standard Committee, Co-chair, 2007-2009
- Accreditation Faculty Standard Committee, Co-chair, 2007-2009
- LSC 551 Information Organization Review Team, Co-chair, 2008-2009, 2015-2016.
- Curriculum Subcommittee on Portfolios, 2009
- LSC 555 Information Systems in Libraries and Information Centers Review Team, contributor, 2008-2009
- Redesign of LSC 730 Use and Users of Libraries and Information. 2009-
- Development of a metadata institute that was taught as LSC 715 Organization of Internet Resources in 2008. The institute is being revised and will be offered in 2010 under a new course title.
- Development of lesson plans, assignments, and evaluation rubrics for LSC 606, Cataloging and Classification, for the School's NCATE accreditation. 2008
- Howard and Mathilde Rovelstad Scholarship Committee, Chair, 2004-2007
- Assistant Dean Search Committee, Chair, Fall 2007
- Liaison to the Association for Library Collections and Technical Services to bring its preconference program, Cataloging Education and Employer Expectations, to CUA during the 2007 American Library Association Annual Meeting in Washington, D.C.
- Organizer of the colloquium presentation and reception for Tamar Sadeh of Ex Libris on PRIMO June 2007
- Practicum review and design (work with potential supervisors, such as the American Indian Museum internship description revision) 2006-
- Comprehensive examinations (edits, proctoring, and grading), 1990-
- SLIS Web site redesign: Comments and suggestions. Fall 2007
- Conducted surveys of current students and alumni in preparation for the 2005 re-accreditation, 2004-2005
- Technology Committee, 1992-1999 (chair, 1996-1998), 2002-2003 (member)
- Colloquia Committee 1997-1999, 2002-2003.
- Advisor of the CUA Student Chapter of the American Society for Information Science and Technology, 2002-2003
- Visiting Professor Search Committee, 1999, 2000, 2001
- Leader, Participation in the CORC experiment, 1999-2000
- Advisor of the Special Libraries Association Student Chapter, 1993-1999; the group was recognized for outstanding leadership by SLA in 1999.

- COA planning Committee, Task Force on Electronic Presentation of SLIS Reports (team leader) 1997-1998
- COA Planning Committee, Subcommittee on Technology 1996-1998
- NLM practicum coordinator, 1997-1998
- Computer Literacy Workshops: Assisted with the development and evaluation of the workshops, 1996-1998
- Leader, Participation in the InterCat project, 1995-1997