MERCK

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Contact us

U.S. Merck corporate headquarters

Our corporate headquarters is located at:

126 East Lincoln Avenue
P.O. Box 2000
Rahway, NJ 07065 USA

To reach a Merck employee, please call:

1-908-740-4000
Monday – Friday, 8:30 am – 5:30 pm ET

Products & services and adverse event reporting

For information about Merck's products and services including the reporting of an adverse event or product quality complaint with a specific Merck product, please call the Merck National Service Center:

1-800-444-2080
Monday – Friday, 8:00 am – 7:00 pm ET

You can call this number 24/7 for any product-related emergency

Do you need help paying for your medications?

We understand that many things can add to the stress of medical treatment. If you are unable to afford your prescribed medications, we may be able to help you. See what programs are available to eligible patients in the U.S.

See programs

Investors

All investors contact

For investor questions:

Call: +1 908-740-1468

Email: investor_relations@merck.com

Media

All media contacts

For media professionals only

Global media relations may only answer inquiries from members of the media. If you're a journalist, please use the following:

Global media relations:

Phone: +1 908-740-5633

Email: mediarelations@merck.com

Not a member of the media?

We want to make sure you find the information you need. Members of global media relations may only answer calls and emails from journalists. If you're a customer, patient, investor or other party, please review our contact us page to identify the appropriate contact information.

Suppliers

Visit our supplier support site

To inquire about invoice and payment issues, please visit our site for suppliers.

Merck Animal Health

If you are based in the USA and have questions on our products or our organization, please visit the Merck Animal Health USA contact page.

If you are outside the USA, please send an email to: ahglobalmedia@merck.com

Halozyme EX2412
Merck v. Halozyme
PGR2025-00087

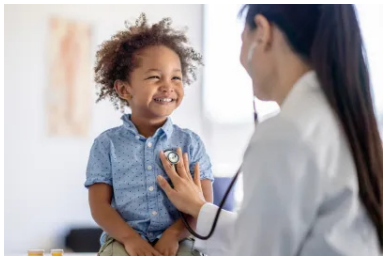
Visit Merck Animal Health website

Our Merck Animal Health headquarters is located at:

126 East Lincoln Avenue
P.O. Box 2000
Rahway, NJ 07065 USA

Contact information for stockholders and investors is available here.

Related links



What we do

We use the power of leading-edge science to save and improve lives around the world.

Who we are

We aspire to be the premier research-intensive biopharmaceutical company.

Research

We believe research is the will to conquer the impossible and that science will lead the way.

Connect with us on social

For patients and health care professionals

MerckHelps

Merck Patient Assistance Program provides certain Merck medicines and adult vaccines for free to qualified patients.

Merck Access Program

Information about insurance coverage and financial assistance options for eligible patients.

Clinical trials

Learn about our clinical trials and find available studies.

Merck Manuals

Medical information source covering thousands of topics in all fields of medicine.

Sustainability

Impact Report

Reporting on our commitment to operating responsibly to benefit society.

Merck for Mothers

An initiative to create a world where no woman has to die giving life.

About Merck

Merck Animal Health

The global animal health business unit of Merck.

Health Plan - Transparency in Coverage

In compliance with the Consolidated Appropriations Act, learn more about our health plan's pricing information.

Contact Us

If you have a question or need more information about us, find out who you should contact.

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